

In The Loop

Refugee Voices Bulletin

"INTERNEWS is currently implementing a project dubbed "Refugee Voices: Two-Way Humanitarian Communications" project in Dadaab, Kakuma, and Kalobeyei Integrated Settlement in Kenya, together with FilmAid Kenya, GeoPoll, Star Media Development Centre (owner of Eastleigh-based Star FM and Dadaab-based Radio Gargaar) and Radio Atta Nayece in Kakuma as consortium partners.

"In the Loop" Bulletin is a bi-weekly data-driven humanitarian feedback newsletter produced to inform organizations and local authorities, delivering services to refugees and host communities in Dadaab, Kakuma and Kalobeyei, of community concerns that need urgent response. Internews aims to achieve two-way humanitarian communications for closing possible feedback loops to support the humanitarian community's effort to put the concerns and feedback of the affected populations at the forefront of their service delivery thus enhancing accountability. The Community feedback used in this report is sampled from recorded Vox pop interviews, one-on-one community meetings - with all COVID-19 protocols observed, and other feedback collected from the weekly live radio call-in shows *Sauti Ya Mwanamke* broadcasted by Radio Atta Nayece 90.1 FM in Kakuma. The topics of discussion for the period mapped were menstrual hygiene and health, abortion, and unsafe sex.



Internews recorded 38 cross-cutting community feedbacks collected between the week of June 1, 2021, to June 15, 2021.

Data collected from **38 persons**



HEALTH

Women have challenges getting water, which makes it hard for them to maintain menstrual hygiene.

Adult, Female, Kalobeyei Integrated Settlement

How can we help our girls not engage in abortion?

Adult, Female, Kalobeyei Integrated Settlement

We request agencies to give us sanitary pads. The money previously provided used to delay and was not enough either.

Adult, Female, Kakuma 2 Camp

Parents must take the time to educate and provide guidance to their children by constantly speaking to them.

Adult, Male, Kakuma 4 Camp

The program is educative. Thank you.

Adult, Female, Kakuma Town

Access to contraceptives is essential and needs to be within the reach of the rising number of young parents in Kakuma.

Young Female, Kakuma 1 Camp

WASH

Our tap is not functioning for the past six months. We are buying water from those who sell on bicycles.

Adult, Female, Kakuma 3 Camp

CAMP COORDINATION AND MANAGEMENT

I want to ask United Nations High Commissioner for Refugees (UNHCR) and Refugee Affairs Secretariat (RAS) about acquiring refugee ID cards. Is it that the system has changed, or why is it difficult getting it?

Adult, Female, Kakuma 1 Camp

When will the verification of separating refugees and host communities start? We want to have information regarding this verification?

Adult, Female, Hagadera Camp

Methods of data collection



ONLINE



ON-GROUND



ON AIR

EDUCATION

When will the schools open for class 8 graduates (Form 1 intake)? Many girls are married off when the schools are closed. We need the schools to open quickly for form one students.

Adult, Female, Hagadera Camp

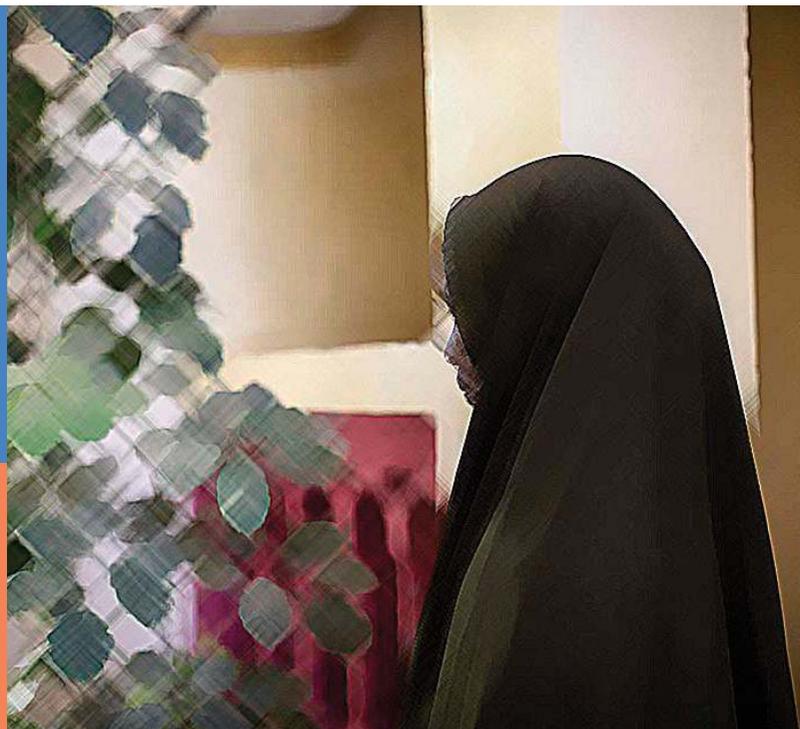
Opportunities of higher learning programs has helped women in Kakuma and Kalobeyei. I pray we receive more chances.

Adult, Female, Kakuma 3 Camp

PROTECTION

Organizations should provide support, mostly to the vulnerable.

Adult, Male, Kakuma 3 Camp



To support the two-way humanitarian communications, Internews team will:

- Support communication efforts of partners by giving free Radio airtime during the weekly live call-in shows at Radio *Atta Nayece* in Kakuma.
- Support community correspondents in Dadaab and Kakuma refugee camps and host communities to gather community feedback for timely referrals and response.
- Continue mentoring and providing technical assistance to the Radio *Atta Nayece* (in Kakuma) teams to produce quality weekly live radio call-in shows that address thematic issues on health and protection in the camps.
- Produce a bi-weekly factsheet (“In the Loop” Bulletin) capturing the most asked questions, rumors, needs, requests, suggestions, myths, misconception, complaints, and fears, collected in a particular period from communities across the refugee and host communities in Dadaab, Kakuma and Kalobeyei Integrated Settlement.

For more information on **“In The Loop”** Bulletin and Communicating with Communities efforts by Internews in Kenya, please contact Stellar Murumba on smurumba@INTERNEWS.ORG