

In The Loop

Refugee Voices Bulletin

"INTERNEWS is currently implementing the "Refugee Voices: Two-Way Humanitarian Communications" project in Dadaab, Kakuma, and Kalobeyei Integrated Settlement in Kenya, together with FilmAid Kenya, GeoPoll, Star Media Development Centre (owner of Eastleigh-based Star FM and Dadaab-based Radio *Gargaar*) and Radio *Atta Nayece* in Kakuma as consortium partners.

"In the Loop" Bulletin is a bi-weekly data-driven humanitarian feedback newsletter produced to inform organizations and local authorities, delivering services to refugees and host communities in Dadaab, Kakuma and Kalobeyei, of community concerns that need urgent response. Internews aims to achieve two-way humanitarian communications for closing possible feedback loops to support the humanitarian community's effort to put the concerns and feedback of the affected populations at the forefront of their service delivery thus enhancing accountability. The Community feedback used in this report is sampled from one-on-one community meetings - with all COVID-19 protocols observed, and other feedback received from the grand finale episode of the weekly live radio call-in show "*Sauti Ya Mwanamke*" broadcasted by Radio *Atta Nayece* 90.1 FM in Kakuma.

Internews recorded a total of 30 feedbacks collected between the week of July 15, 2021, to July 31, 2021.



Data collected from **30 persons**



"Sauti Ya Mwanamke" Radio Call-in Show

Grand Finale Feedback

from Beneficiaries and Agencies

I am thankful for the platform for enabling agencies to hear directly from their beneficiaries.

Andrew Gisemba | Mental Health Officer | IRC

I appreciate the experience gained and the skills attained throughout the project period.

Rita Brown | Internews Community Correspondent

I thank the program for addressing our problems in the camp. I was able to understand a lot including, how cash-based interventions operate.

Adult, Female, Kalobeyei Settlement

I thank Atta Nayece radio for having the "Sauti ya Mwanamke program" that has brought a change to our village.

Adult, Male, Kalobeyei Settlement

The program, "Sauti ya Mwanamke" has had a great impact on the community, more so women and girls. More effort should be put into its continuation. It has helped women understand the importance of maintaining hygiene thus acquiring positive behavior changes such as the use of sanitary towels.

Adult, Female, Kakuma 3

I have been following the "Sauti ya Mwanamke" program. I can say it has promoted gender equality in the community by giving voice to women. I would like the program to continue as it gave women the chance to learn and understand their role in society while teaching men to respect women's rights.

Adult, Male, Kakuma 3

The radio show has transformed many people's lives mostly, women. We now know how we can handle our stress and engage ourselves.

Adult, Female, Kakuma 2 Camp

Methods of data collection



ONLINE



ON-GROUND



ON AIR

Through phone calls, listeners reiterated that they were thankful for the educative and informative sessions provided and wished the program continued to address community challenges.

Residents, Kakuma and Kalobeyei

I have learnt a lot I appreciate the presenters.

Adult, Female, Kakuma 3 Camp

Thank you for the show. We hope the program will continue.

Adult, Female, Kakuma 4 Camp

It is a pity the show is ending. We need such shows, which will encourage men to support women's rights.

Adult, Female, Kakuma 1 Camp

WASH

At the moment, challenges related to access to water are over. We have no problem anymore. We thank the relevant organization for being able to help us.

Adult, Female, Kakuma 1 Camp

Refugee boda-boda (motorcycle taxis) have no freedom to work. The host community harass them at the taxi stands.

Adult, Male, Kakuma 1 Camp



GENDER-BASED VIOLENCE

The government and the humanitarian agencies should cooperate to eradicate rape cases on women, especially young women who are the victims of these horrendous acts.

Young Female, Kakuma 1 Camp

