About the Gaza Humanitarian Information Service

The HIS produces Jossor ma’Gaza (Bridges with Gaza)! The program broadcasts daily from Sunday to Thursday, 12:10 to 13:30, 17:00 to 18:00 and 22:00 to 23:00 on Voice of Palestine (99.4 & 90.7 FM), Palestine Television and 9 radio stations of the Internews-supported Jossor Network.

What Jossor ma’Gaza’s Listeners are Saying

“Several sports clubs and stadiums were targeted during the hostilities, 37 athletes were killed, 20 injured and $2,720,000 in sports facilities destroyed.” - Jossor ma’Gaza Reporter Eyad Atrash

“A random missile struck me while I was sitting with friends in front of my house and my left leg was amputated. Before this happened, I was to be upgraded to a 1st tier team. But, now, I am totally paralyzed and will never play again.” Football Captain Ahmad Abu Baid, Jabalia

“The telecommunications company's infrastructure was deliberately targeted, interrupting service for over 20,000 telephone lines. We have restored 5,000 lines to date, but are in dire need for equipment and cables that are not available in the Gaza Strip.” - Shiekh Deeb, PalTel

“We are grateful to the Jawwaled Company for recharging our mobile credit for free during the war period, an important message of solidarity which was very much appreciated by the people.” - Gaza Man

“The internet company that provides us the service released us from fees of the first month of the war, but charged us for the subsequent month.” - Bissan Abu Sultan, Gaza City

“Sewer networks were destroyed, at a cost of over $5 million. Gaza infrastructure currently cannot cope with strong rainstorms and squalls.” - Jossor ma’Gaza Reporter Mohammad Agha in Zanneh

“My house was partially destroyed and after the recent rainstorm water flooded both in the house and outside in the neighborhood. We are extremely concerned about the coming months as weather forecasts indicate heavy rain.” - Resident of the Jabaliya refugee camp

PROGRAM HIGHLIGHTS

Radiation’s Impact on Health and Agriculture, 19/10/2014

- Heavy metals and contaminants have been shown to have penetrated the aquifer.
- The WHO fears transmission of communicable disease through the water system.
- People are suffering physically from the presence of contamination, and farmers economically as people are frightened to consume produce grown in Gaza.

Impact of the War on Sports – Facilities and Athletes, 20/10/2014

- 37 athletes lost their lives in the war this summer and 20 sustained serious injury.
- 30 facility locations have been seriously damaged or completely destroyed.
- The Palestinian Football Union has visited the grieving families of athletes killed in the war, and also provided some cash assistance.
- The Supreme Council for Youth and Sport is organizing to have athletes receive prosthetic limbs abroad.

Rain, Cold and Homelessness, 22/10/2014

- The rain has caused a lot of problems including damage to homes, and it is pooling around rubble in a dangerous manner, interfering significantly with drainage.
- The Civil Defense has established field emergency committees to deal with the problems, however, machines and equipment are still lacking.
- A free emergency number 110 has been established for emergency distress and relief calls. People must exercise caution when near damaged structures as the rain weakens them further.

Telecommunications Down, 21/10/2014

- Gaza mobile phone users were extremely grateful of Jawwaled Company’s policy to recharge mobile phones for free during the period of the war. In contrast, the telecommunications company was accused of being negligent in their corporate and moral responsibility, demanding payment of the people constantly.
- PalTel has repaired over 5,000 telephone lines, however, the company is in dire need of equipment and cables which are not available in the Gaza Strip.

The Challenges of Rubble, 23/10/2014

- Airborne dust resulting from the massive destruction has a detrimental effect on human health, instigating diseases from asthma to cancer and cirrhosis. Removal in the North and Middle Areas will begin in early November; all work will require proper testing and classification of rubble, as well as entry of the necessary machinery/equipment through the crossings.
- Disposal of the 3 million tons of rubble will require approximately thirty million within a 6-8 month timeframe. Dumps sites have been identified for disposal of benign and contaminated rubble.

Jossor ma’Gaza reaches the West Bank and Gaza Strip through Voice of Palestine (99.4 & 90.7 FM), Palestine TV and the Internews Jossor Network:

In the Gaza Strip: Nilesat 12034 & Alwan Radio (94.5 FM); In the West Bank: Minbar Al Hurriya (92.7 FM Hebron & reaching approx 60% of Gaza); Halla (107.4 FM Jerusalem); Raya (96.8 FM Ramallah); Bethlehem 2000 (106.3 & 89.6 FM Bethlehem); Tariq Al Mahaba (97.7 FM Nablus); Nas (104.9 FM Jenin); Al Fajr Radio (90.4 FM Tulkarem). Many radio stations also stream live on their websites.
Main Feedback from Citizens

<table>
<thead>
<tr>
<th>Issue</th>
<th>Recommendation</th>
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<tr>
<td><strong>Radiation’s Impact on Health &amp; Agriculture</strong></td>
<td>A targeted public health and information campaign is important, consolidating</td>
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<td>People are quite aware of the dangers posed by radiation</td>
<td>factual information while dispelling rumours. Farmers equally require support</td>
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<td>and contamination resulting from the massive bombardment; fear of</td>
<td>regarding how to have their land tested/assayed and advice on how best to</td>
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<td>consuming contaminated crops is affecting purchasing decisions</td>
<td>mitigate risks and/or optimize its productivity.</td>
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<td>and the livelihoods of farmers.</td>
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<td><strong>Impact of the War on Sports – Facilities &amp; Athletes</strong></td>
<td>The lives and stories of Gazan athletes having perished in the war as well as</td>
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<td>The situation and stories of various athletes having been</td>
<td>those having been injured could be featured in a short film/ documentary in</td>
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<td>injured or killed in the war has been elaborated in</td>
<td>the interest of opening doors for sponsorship internationally regarding</td>
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<td>documentation and reports.</td>
<td>prosthetics and physical rehabilitation as well as the revitalization of</td>
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<td>recreation in Gaza.</td>
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<td><strong>Telecommunications Down</strong></td>
<td>Public recognition of benevolent acts by private companies working in</td>
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<td>With such major damage having been inflicted, telecoms companies are</td>
<td>telecommunications and internet provision is both appropriate and wise as it</td>
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<td>facing daunting reinvestment and supply issues to get infrastructure</td>
<td>fosters a higher standard in corporate social responsibility. Telecoms/internet</td>
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<td>repaired while subscribers are struggling financially and do not feel</td>
<td>companies need to clearly inform customers as to their billing and payment</td>
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<td>it fair that they be asked to pay for service not rendered.</td>
<td>policies.</td>
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<td><strong>Rain, Cold and Homelessness</strong></td>
<td>Broad dissemination of information regarding measures undertaken by the Civil</td>
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<td>While people wait anxiously to have their homes rebuilt, those</td>
<td>Defence in Gaza to protect and respond to citizens should be undertaken through</td>
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<td>living in or near damaged buildings could be in danger due to</td>
<td>media; likewise regarding public awareness spots on keeping people safe and</td>
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<td>weakened structural integrity following heavy rains.</td>
<td>discussing safety with children. Support will be provided to caravan residents</td>
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<td>regarding managing water leakage, accumulation and electrical safety.</td>
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<td><strong>The Challenges of Rubble</strong></td>
<td>The division of benign and contaminated rubble is going to be key in the</td>
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<td>A major problem remains in the staggering amount of</td>
<td>upcoming clearance phase. Public service announcements could be made by Jossor</td>
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<td>rubble, the presence of radioactive elements and UXOs, noxious</td>
<td>ma’Gaza regarding this distinction, as well as warnings to stay clear of work</td>
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<td>effects on health and the enormous clearance task that lay ahead.</td>
<td>sites.</td>
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The Gaza Humanitarian Information Service is a DFID funded program implemented by Internews in the West Bank and Gaza.
Overview

Broadcasting during the week

Topics covered

- Infrastructure
- Health
- Sport
- Economy
- Shelter/NFI
- WASH
- Food

Distribution of Topics by Governorate

Governorates: North, Gaza, Middle Area, Khan Younis, Rafah

- Infrastructure
- Shelter/NFI
- Food
- Economy
- Health

20 Interviews with the local population

Field interviews with 20 Gazan people in:
- Gaza City
- Khan Younis
- Jabalia
- the Middle Area
- North Gaza

16 Interviews with humanitarian organizations and PA institutions

- Environment Quality Authority
- World Health Organization
- UNRWA
- Ministry of Health
- Palestinian Olympic Committee
- Supreme Council for Youth and Sports
- Palestinian Football Union
- NET Stream Internet
- Company Ministry of Telecommunications
- Paltel
- Group Civil Defense
- European Commission Representative
- Al Azhar University
- Environment and Agriculture
- NGO
- Hospital
- Pathologist
- Islamic University
- Contamination specialist
- Ministry of Public Works & Housing

9 Official Statements

Official messages from:
- European Commissions
- Coastal Municipal Water Utility
- Ministry of Health
- Paltel
- Civil Defense
- UNDP

Broadcasting for the upcoming week

<table>
<thead>
<tr>
<th>Day/Date</th>
<th>Topic</th>
<th>26/10 Sun</th>
<th>27/10 Mon</th>
<th>28/9 Tue</th>
<th>29/10 Wed</th>
<th>30/10 Thu</th>
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<tbody>
<tr>
<td></td>
<td>Arts inspired by war</td>
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<td>Caravans and winter</td>
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<td>Disabled and elderly</td>
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<td>Update on borders</td>
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<td>Looting</td>
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