GAZA
HUMANITARIAN
INFORMATION SERVICE (HIS)


About the Gaza Humanitarian Information Service

The HIS produces Jossor ma’Gaza (‘Bridges with Gaza!’) The program broadcasts daily from Sunday to Thursday, 12:10 to 13:00, 17:00 to 18:00 and 22:00 to 23:00 on Voice of Palestine (99.4 & 90.7 FM), Palestine Television and 9 radio stations of the Internex-supported Jossor Network.

What Jossor ma’Gaza’s Listeners are Saying

“I have made some paintings portraying how we fled our house in the early days of the war carrying nothing of our belongings. I also portrayed our house after it was destroyed. The human element is very present in my paintings as I witnessed the stories of my family and others during the war.” - Yasmeen El Ghoul, Gaza Child

“Our situation was horrible; the explosions were very loud to the extent we were not able to sleep or rest. We have been living extreme shortages of food, water and other necessities to sustain ourselves.” - Ms Rahma Murad, resident at the Wafaa Center for the Elderly

“The defense of my Master’s thesis is scheduled for next month – if the closure of the crossings remains, I will not be able to be present, meaning that my graduation will be delayed for another year. All of the efforts that I have invested in my studies will be for naught.”- Gazan Student

“Our family house was destroyed and we were allocated a caravan as a temporary housing solution. We face a number of difficulties; some people have moved stones and huge containers to the top of the caravans which has put pressure on the ceilings and ruined them, allowing rain to leak in and precipitating electrical faults. The reconstruction committee visited us and helped in repairs.” - Ibrahim El Najjar, Khuzza’a

“We would expect that PostTel/Tiscalt release us of our bills because we were not able to use either telephone or internet services during the period of the war. Our financial situation has been deteriorating since then, which raises the issue of how we will be able to pay bills while we struggle to cover our daily living expenses.” - Gaza man

“Portraying human faces on images of the smoke plumes generated by missiles was a message of hope generated out of destruction and death.” - Mr Bilal Khalid, Photographer and Caricaturist

PROGRAM HIGHLIGHTS

Art Inspired by War , 26/10/2014

- Painters, sculptors, poets and designers were actively working during the war, communicating their depiction of the situation through multiple ways. Among them, Jossor ma’Gaza spoke with Iyad Sabbah, sculptor (see photo opposite), Prof Akram Habib, English literature professor at the Islamic University, and other artists, photographers, caricaturists and social media activists who invested their energy in artistic manifestations of the interface between humanity and war.

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Caravans and Winter, 27/10/2014

- Caravans installed before the rainstorms are experiencing difficulties with rain leakage and electrical shorts; location must be carefully considered to avert pooling of rainwater and flooding. The Turkish Humanitarian Relief Association is trying to send additional caravans through Jordan, given that they cannot pass through Rafah. 400 caravans manufactured in Gaza will be delivered to Beit Hanoun and the Qatari Red Crescent will provide 100 units and all infrastructure required including paving of roads.

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Passage of People & Goods, 29/10/2014

- Flow of materials into Gaza is to be activated in the upcoming week; the UN will be responsible for distributing materials to eligible citizens. Those having had property damaged or destroyed may register at the Ministry of Public Works where they will specify materials needed to undertake rehabilitation (Crossings Authority) - Palestinian students studying abroad are having incredible difficulty passing through Rafah in what appears to be a process lacking adequate clarity and transparency.

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Best Picture of the Week

Iyad Sabbah: The pain of displacement of the people of Gaza

Disabled and Elderly , 28/10/2014

- A humanitarian response program is in the process of being developed for the elderly and guidelines have been issued supporting organizations in providing for the needs of the senior citizens in Gaza. Evouchers of 400 NIS per month are being provided to the elderly and a toll free telephone line for accessing advise and help in time of need.
- A guide to help those caring for the disabled and outlining services related to injury, physiotherapy and other services available has been distributed.

Open Microphone on Concerns with Telecoms Billing, 30/10/2014

- Jossor ma’Gaza received calls from citizens of Gaza to provide feedback on problems being experienced with telephone, mobile and internet services billing. Most frustration stemmed from a lack of understanding as to why they were being billed for periods when no telecoms services were available for usage during the war, and the lack of engagement and communication from the telecoms company. A follow up program is scheduled to discuss issues with company representatives.

Jossor ma’Gaza reaches the West Bank and Gaza Strip Voice of Palestine (99.4 & 90.7 FM), Palestine TV and the Internex-supported Jossor Network:

In the Gaza Strip: NilleSat 12034 & Alwan Radio (94.5 FM); In the West Bank: Minbar Al Hurriya (92.7 FM Hebron & reaching approx 60% of Gaza); Halla (107.4 FM Jerusalem); Raya (96.8 FM Ramallah); Bethlehem 2000 (106.3 & 89.6 FM Bethlehem); Tariq Al Mahaba (97.7 FM Nablus); Nas (104.9 FM Jenin); Al Fajr Radio (90.4 FM Tulkarem). Many radio stations also stream live on their websites.
Main Feedback from Citizens

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<thead>
<tr>
<th>Issues expressed by the population</th>
<th>Prospective course of action</th>
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<tbody>
<tr>
<td><strong>Caravans and Winter</strong></td>
<td>Relief and emergency teams are available in Beit Hanoun to support people requiring assistance during the winter season. People must be careful not to put heavy items on the roofs of caravans as they cannot withstand the weight.</td>
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<td>Caravans installed before the rainstorms are leaking and electrical shorts are occurring. Some locations selected have been inappropriate, leading to pooling of water and/or flooding.</td>
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<tr>
<td><strong>Disabled and Elderly</strong></td>
<td>Effective monitoring of the situation of the disabled and elderly is necessary to ensure access to appropriate services and support.</td>
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<td>There is overwhelming need for resources to support the enormous number of disabled following the war. The MoH is providing within the scope of the resources available, but requires considerable additional support. Local and international organizations have been providing services and information to support those caring for the disabled and senior citizens.</td>
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<td><strong>Passage of People and Goods</strong></td>
<td>While the Palestinian Embassy in Cairo is taking measures to advocate on behalf of Palestinian students vis-à-vis relevant Egyptian Authorities to enable them to return to their studies in Egypt and/or via the Rafah crossing, follow up must be rigorous to ensure that passage is provided and a mechanism established for students to report irregularities and appeals.</td>
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<td>Students having traveled to Gaza over the summer holiday from universities and colleges abroad now find themselves stranded and not being able to leave via Rafah crossing to return to their studies or claim their certificates. They cite irregularities regarding passage, and are uncertain as to why some are permitted passage and others not.</td>
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<td><strong>Open Microphone on Concerns with Telecoms Billing</strong></td>
<td>It is incumbent on PalTel/Itisalat to clarify their billing policy over the period of the war with Gaza residents and to communicate more effectively with their clients regarding services.</td>
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<td>Citizens of Gaza are extremely frustrated with PalTel/Itisalat for billing them both during the period of the war (when no services were available to be used) and demanding payment on accounts for which the homes were destroyed.</td>
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Broadcasting during the week

**Topics covered**

- **32 Interviews with the local population**
  - Field interviews with 32 Gazan people (artists, elders, youth, students) in Gaza City, Khan Younis, Jabalia, the Middle Area and North Gaza.

- **10 Interviews with humanitarian organizations and PA institutions**
  - Palestinian Crossings Authority, Palestinian Embassy in Egypt, HelpAge, WHO, Turkish Humanitarian Relief Association, NGO Network Gaza, Belt Hanoun Municipality, Islamic University of Gaza, Ministry of Health, Wafra Elderly Center.

- **5 Official Statements**
  - Official messages from: Turkish Humanitarian Relief Association, Mohammad Kafarmeh Mayor of Beit Hanoun, HelpAge, World Health Organization, Crossings Authority.

**Broadcasting for the upcoming week**

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<thead>
<tr>
<th>Day/Date</th>
<th>2/11 Sun</th>
<th>3/11 Mon</th>
<th>4/11 Tue</th>
<th>5/11 Wed</th>
<th>6/11 Thu</th>
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<tr>
<td>Topic</td>
<td>Cash for reconstruction</td>
<td>Fisheries: requirements for recovery</td>
<td>Medical referrals</td>
<td>Making progress: electrical supply</td>
<td>Internal trade, West Bank &amp; Gaza</td>
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To discuss programming topics or messages that your organization would like to disseminate through the Jossorma’Gaza Radio Program, contact Ruba Abu Roqti | aburoqti@internews.org | 059.711.7665 or Marisa Consolata Kemper | mconsolata@internews.org | 059.711.7669