



In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## What We Heard This Week – Feedback from the Community

### CCCM - Management

While meeting with the information officer for a listening group, retailers selling charcoal, biscuits, salt and sugar within the blocks in Sector 5 raised concerns about the high taxation by CWG. They said that the 250 SSP weekly taxation is too high for their small businesses. They are asking if UNMISS could intervene in the taxation issue.

*PoC Market - Adults*

### Culture

Through their listening group, Bentiu Star Drama Group asked for help with costumes. They said when agencies ask them to perform they do provide them with shirts to promote the agency. But they are asking now if someone can help them to create their own uniforms so they can be identified as their own Bentiu Star Drama Group during performances.

*Sector 2 Block 12 - Youth*

### Protection - Children

Adults want children to stop throwing stones at each other especially during nighttime. They asked parents to stop children from moving at night and playing violent games.

*Sector 4 Block 11 - Adults*

### Non-Food Items

The Community in Koyethiy village expressed happiness and appreciation to DRC for the response to the flooding in their area that happened recently, and for the ongoing registration for plastic sheets and nonfood items.

*Koyethiy village - Adults*

### Food Distribution

Beneficiaries in Bentiu PoC are asking WFP to include salt in the food distribution. They said that during the last distribution they did not receive salt because they were told it was out of stock. They say salt is expensive for them to afford.

*Multiple locations, - Adults*

### Nutrition

Residents in Nyathor Payam are very happy about the opening of a Nutrition center by Concern Worldwide and are grateful for the good work the organization is doing.

*Nyathor Payam - Youths*

### Non-Food Items

Listening groups in Sector 2 have raised concerns about the recent distribution of plastic sheets with some saying they didn't receive any. They said that items like sorghum, salt and beans are exposed to rain and the easily get spoiled. They asked if an assessment could be made for the remaining people who did not receive plastic sheeting.

*Sector 2 Block 2 - Adults*

### Road problems

A listening group in Koyhethey village are worried about the flooding of the main road. They say children as young as six and below cannot cross through the water to access their schools. This has led to children staying away from school. They say they are forced to carry their children to school and are now requesting any agency to help and create safe passages to help children go to school.

*Adults, Kochethly*



*Kondial FM talking to one of the participants who attended the on transformational leadership training. Photo/Internews*

### 14 Feedback Collected From

- Adults (over 35 years old) 57%
- Youth (11-35 years old) 43%

### Feedback Gathered Through 124 Interactions

- Listening Group 86%
- Information Officer 14%

## Kondial 97.2 FM Weekly Program Highlights



### Morning show

Rebecca Nyakume Koang a resident in the Bentiu PoC while on a call-in to Kondial FM, said that she was happy with CHC security for asserting itself to stop crime and insecurity. She asked the community to respect and work hand in hand with the CWG to fight criminality. She was responding to Mamuon Chan the CHC Security Operations Officer live on Kondial FM's morning show. He requested the community to report suspected criminals and promised to apprehend anyone found hiding suspects. On the same show, Gatkuoth Chuol a resident in Sector 3 Block 4 wondered how criminals evade detection and sneak arms into the IDP camp leading to increased

criminality. He urged the UN to do more to protect IDPs.  
Age: Under 35 Years.



### Afternoon show

Luka Lam Machar a caller on Kondial FM appreciated the programme in which they discussed respect as the foundation of social behaviour. He said able bodied people to work hard and respect other people's property. While contributing to the show, Mama Regina Nyatuony said that increased disrespect in society is due to social and moral breakdown. She said children

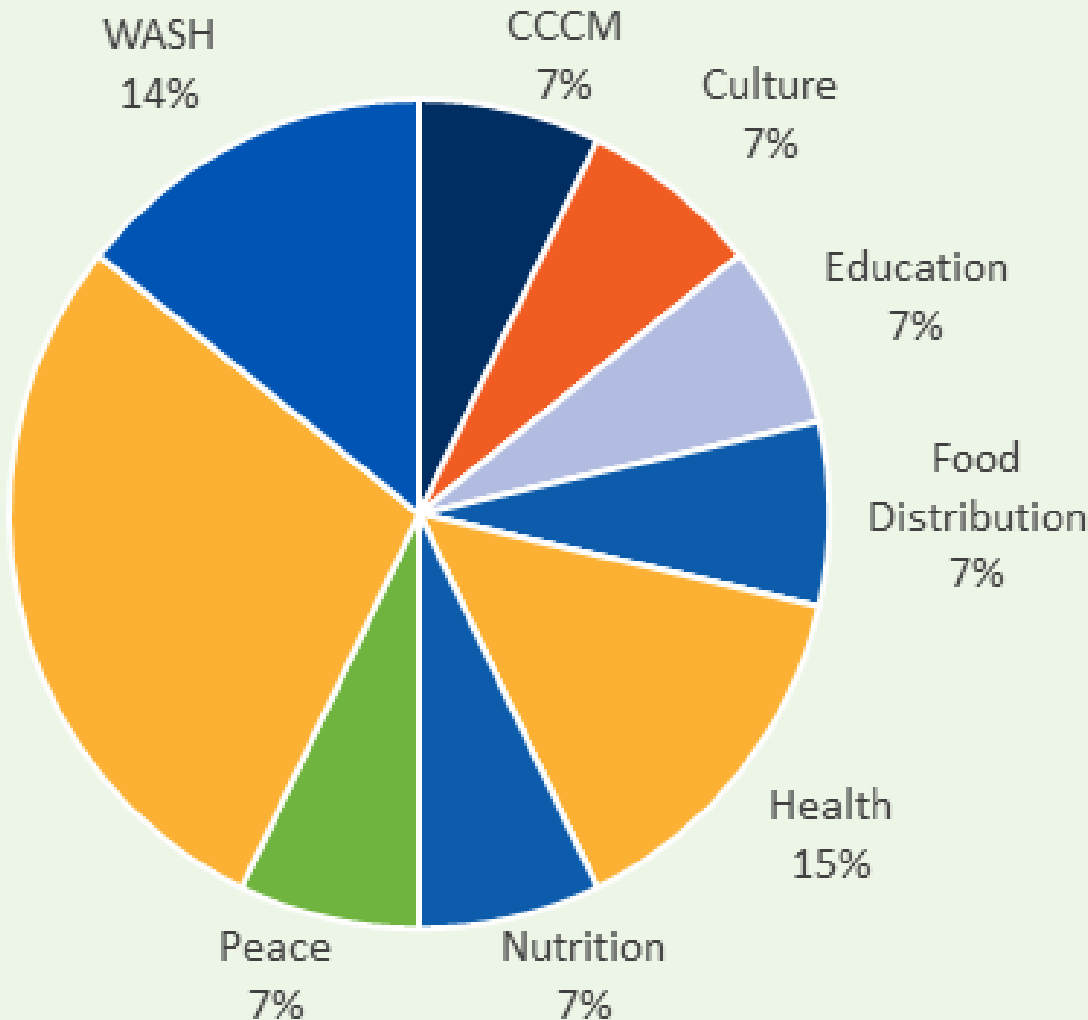


### Community Feedback

### Weekly Program Highlights Continued

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.

learn stealing from home and are not punished. Another caller Yien Gattuor Mead in Sector 1 Block 7 said respect starts with an individual. Duop Gatloth Machar said that lack of individual and social respect is leading to increased criminality.



#### Afternoon Show

Speaking to Kondial FM on the Afternoon Show, Elizabeth Nyariek added that the visually impaired are more affected. She is requesting for fumigation of the areas and snakebite antidotes. Maria Nyabol Tap a member of the Koyhethey community is traumatized by the sleepless nights worrying about snakes and insects. While the Koyhethey Community Leader George Gattot Tut asked Mentor Initiative to help fumigate of the area. Michael Guk Puot the Prevention Manager for Mentor Initiative said that they are ready to intervene and advised the community to request for their services through the State Ministry of Health in Bentiu.



#### Afternoon Show

Pupils in Bentiu "A" Primary school lack of benches while attending classes says Riek Mead the Head Teacher. All pupils who talked to Kondial FM feel neglected. Mary Nyabigoah Peter a pupil in a recorded interview said that lack of benches is affecting all the pupils in the school. Tabitha Nyadak Ruei said absenteeism is because they avoid sitting on muddy ground. When contacted by Kondial FM, Stephen Gai the Intersos Education Officer said that they are not able provide furniture to all schools under their jurisdiction.

### Programs Produced and Broadcast

Internews Bentiu runs the humanitarian radio station, Kondial 97.2 FM in the PoC. The programs are largely based on feedback from community members, and insight from humanitarian organizations. Our main topics this week were:



**HUMANITARIAN**

**9**



**EDUCATION**

**7**



**HEALTH**

**5**



**PEACE & SECURITY**

**5**



In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

## What We Heard This Week – Feedback from the Community

### Give us containers for water:

Refugees in Ajuong Thok Block 24 said that they have no containers to fetch water and have asked if anyone could provide jerry cans for carrying water. They said that they have **stated** this previously to DRC field staff but without response.

*Adults, Ajuong Thok, Block 24*

### Students want books

Students of Napata primary school asked Lutheran World Federation to provide them with text and exercise books at least twice a year and assist them in improving of their academic achievements.

*Youth, Ajuong Thok*

### Save us from mosquitos and malaria

Refugees in Ajuong Thok Block 38 complained about a malaria outbreak among children due to lack of mosquitos nets, and have requested immediate assistance in the provision of new nets to reduce future malaria infections.

*Adults, Ajuong Thok, Block 38*

### Lack of cement makes latrines collapse

Block 38 refugees that many household latrines there had collapsed because of rains and have requested the Samaritan's Purse and UNHCR to provide them with cement to do plastering of their latrines to avoid collapse.

*Adults, Ajuong Thok, Block 38*

### Give more chances to women to learn business

Women from Block 56 in Ajuong Thok camp asked IRC to increase the number of female candidates participating in their ERD business trainings because that would provide women with skills essential for improving their wellbeing.

*Young Women, Ajuong Thok*

### Tools to cut grass wanted in Ajuong Thok

Residents of Zone H in block 56 in Ajuong Thok asked to be provide them with grass-cutting tools to cut wild grasses in the block because grass cutting would reduce mosquitos breeding as well as malaria infection.

*Adults, Ajuong Thok, Block 56*

### Soak-away pit must be emptied

Refugees of Block 16 in Ajuong Thok camp say their water soak-away pit is full and over the last 2 week they received no response from the SP WASH team, they have no information whether they would come or not, and ask if immediate action can be taken to deal with this.

*Adults, Ajuong Thok, Block 16*

### Windows and doors for shelters delayed


The registered persons with special needs in Block 16 of the Ajuong Thok camp said that DRC's constructed rooms for them still lack windows and doors and they have asked if they could urgently fixing this.

*Persons with Special Needs, Ajuong Thok*




*Internews Jamjang correspondent records HIV/AIDS awareness session for youth at Block 8 in Ajuong Thok Camp. Photo/Internews*

### 38 Feedback Collected From

-  • Adults (over 35 years old) 74%
- Youth (11-35 years old) 26%

### Feedback Gathered Through 380 Interactions

-  • Listening Group 100%

## Jamjang 89.4 FM Weekly Program Highlights



### Food Security: Rumors about reduction of sorghum in August GFD.

In an interview with Jamjang FM, Abdul Majid Dictor, Samaritan's Purse Food Officer refuted a rumor about reduction of sorghum in August GFD and have explained that there was no announcement made about a reduction of sorghum. Daniel Musa Kori, Ajuong Thok Camp Chairman, told the refugees that block leaders will share any information and have advised them to reject any information from unreliable sources that could cause unnecessary problems in camps. On the program many refugees of Ajuong Thok camp said that the quantity of sorghum they received was the same in as in July 2018.



### Health Program: Launching of HIV/AIDS Club in Pamir.

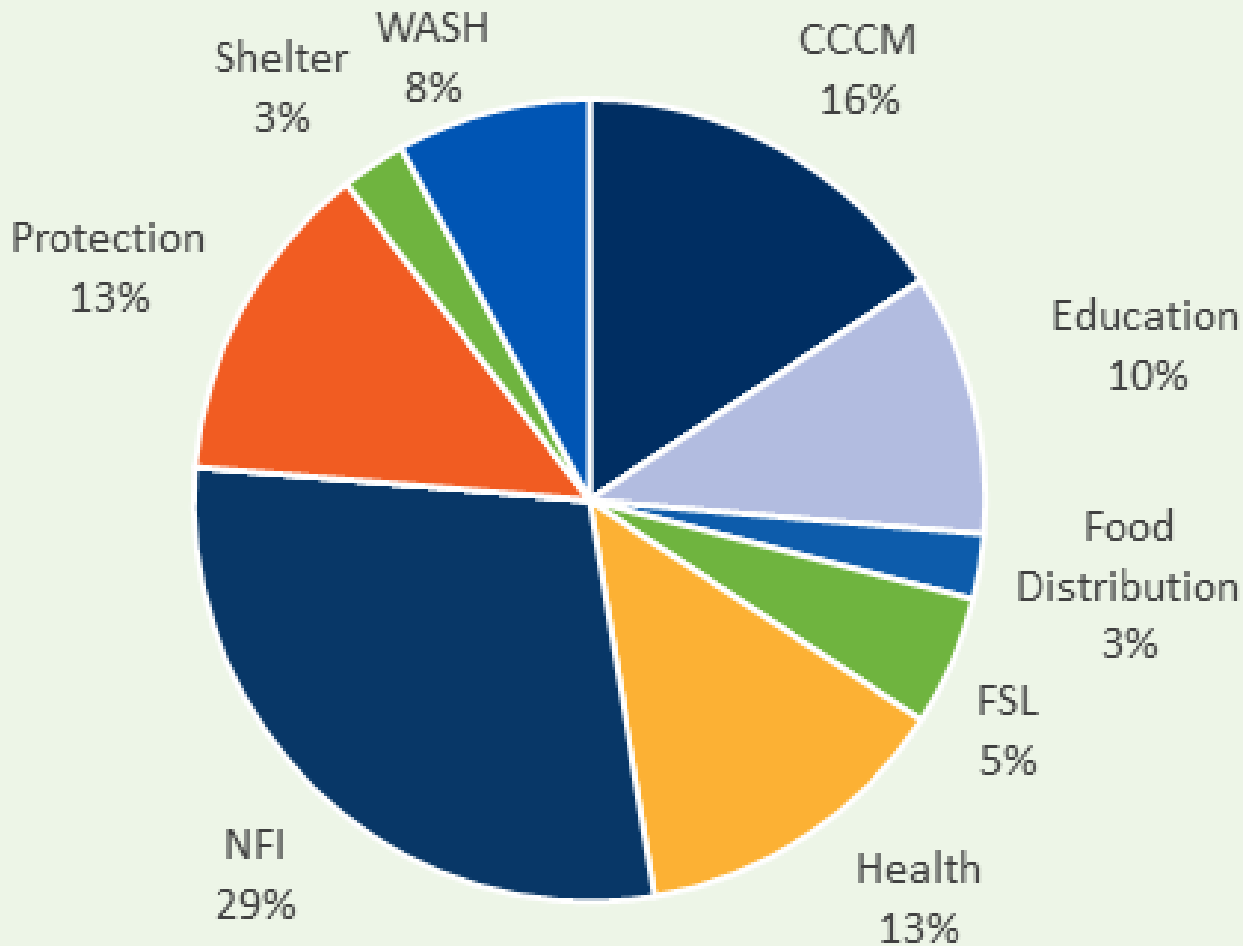
Jamjang FM produced a pre-recorded program about the launching of a HIV/AIDS Club in Pamir camp. Kalisto Angelo, HIV/AIDS Officer explained that the launch of this Club was to educate the community about HIV/AIDS as well as to enable them to pass the information to the rest about ways of HIV transmission, prevention and medical checkup. Jamjang FM team interviewed many participants of the launch workshop and have aired their comments on improved knowledge about HIV/AIDS.



### Community Feedback

### Weekly Program Highlights Continued

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#### Education Program: Visit of the National Ministry of Education delegation.

In a live interview with Jamjang FM team, Shadrach Chol Stephen, Director General of the Ministry of Education visited the area was to inspect and learn more about educational services provided to refugees. He urged the community to appreciate LWF's role in providing good education services and appealed to the refugees for their cooperation. Jamjang FM also interviewed teachers in Ajuong Thok who raised their concerns about shortage of school books.

#### With Refugees: World Humanitarian Day



Jamjang FM team produced a program with humanitarian agencies operating in Jamjang about World Humanitarian Day and its importance. During the program Acting Area Coordinator of the AAHI affirmed that they would continue to work smoothly and in coordination with local authorities on one side, and beneficiaries on the other in provision of the best services to those in need. Samaritan's Purse Acting Area Coordinator attributed a success of humanitarian operations to the great cooperation between agencies and host as well as beneficiary communities. DRC's Acting Area Manager appreciated refugees and residents of the host community for their cooperation with agencies. In interviews in Ajuong Thok refugee camp, many beneficiaries acknowledged and welcome the role of the humanitarian agencies.

### Programs Produced and Broadcast

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HEALTH

8



EDUCATION

7



PEACE & SECURITY

2



WOMEN & GIRLS

2



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org).

## What We Heard This Week – Feedback from the Community

### Where are the doctors at POC clinics

Residents in Malakal PoC have said they are waiting for a long time to see a doctor at IOM & IMC to get the treatment. They asked the health cluster if they could assign more doctors for the clinics so that they can get attended to as soon as possible. The residents said they are getting frustrated with the organizations because they have communicated this feedback again and again with no change and no action

*Adults, sector 3*

### Fishermen call for more net to be distributed

Some fisherman who missed out during the first ever distribution of net in the PoC have said that they were out in the river fishing when the nets were distributed to families in PoC. They said their old nets are damaged and they need new nets to increase the quantity of fish they will catch; they said more fish means more food for families.

*Youths, Sector 2*

### Give shelters to remaining families

Residents have told listening group meetings that they were left out during the process of reconfiguration of sector 4. They are asking DRC and partners to speed up giving shelters to the remaining families who have not yet receive their shelters.

*Youths, sector 4*

### Secondary students laud increase of teachers

The students of War Child Canada secondary school told us that they happy with school teachers and the management for the assigned three additional teachers to teach them Biology, Physic and Chemistry that were missed out in the first exam term .They ask education cluster to work with teachers so they do not stop teaching for any reason.

*Youths, sector 2*

### Call for more awareness for expectant mothers

Non-pregnant women's told us that they saw in PoC many pregnant mothers are carrying heavy bags of sorghum and they think this will put them at health risk as they carry unborn babies. They ask health cluster to give the pregnant mothers more awareness through midwives when they visit the clinics during their routine visits.

*Adults, sector 1 & 3*

### Residents thanked DRC for constructing foot bridges

Residents in sector 4 have thanks DRC for constructing foot bridges in their area. They ask DRC to talk with community leaders so they can assign volunteers to take care of the bridges so they cannot be Brocken by unknown people in the community. They said they have suffered enough to access services when the bridges were not there.

*Youths & Adults, sector 4*



*HDC Protection Officer training of women in cooking skills at Oxfam training center on Nile FM. Photo/Internews*

### 47 Feedback Collected From

- Adults (over 35 years old) 45%
- Youth (11-35 years old) 55%

### Feedback Gathered Through 889 Interactions

- Listening Group 28%
- Information Officer 21%
- Telephone Calls 28%
- SMS 4%
- Mobile Feedback 19%

## Nile 98.0 FM Weekly Program Highlights



### CCCM program: the role of community for taking care for public services

The IOM Hygiene Field Supervisor, Yohaness Dak talked on a CCCM program that their WASH department is facing a lot of problems because some members in the community keep stealing doors from the latrines. He emphasized that when any humanitarian organization provided a service that service now belongs to the community and the community must take good care of the property because it's now belongs to the community. Also some people have spoken by way of phone in calls they said individuals who damaged the services should not be allowed to leave on the site.



### General food distribution for resident's in PoC: special coverage

Nile FM correspondent has spoken to the chairman of food distribution committee, Simon Aguet about the challenges they face during food distribution. He explained that the most challenges they face is families ration cards getting lost or stolen from children during food distribution. He asked families to send adults to collect food on behave of their families and not children.



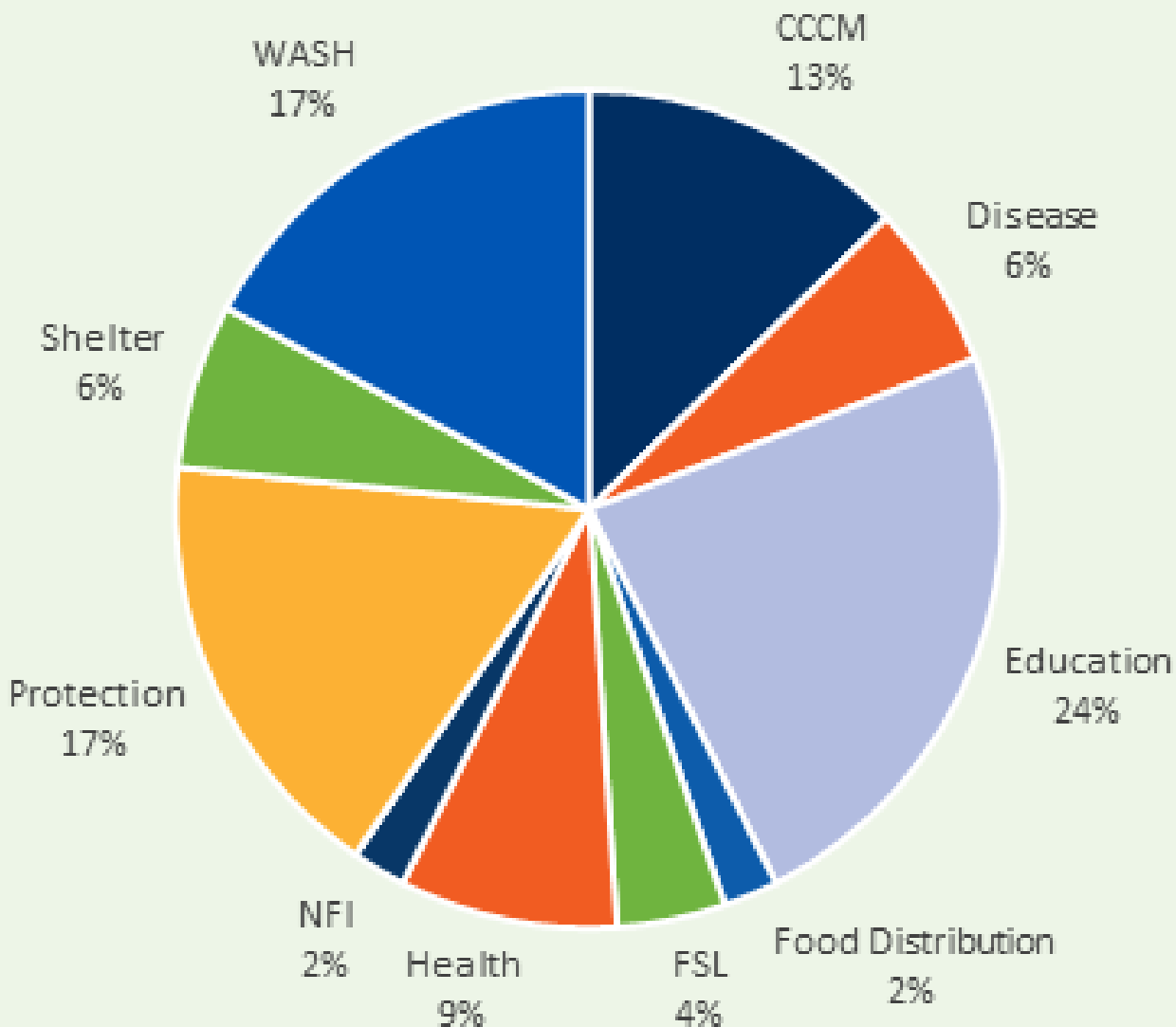
### Peace & reconciliation program: Role of leaders in peacebuilding

A pastor of Brothers Christian church, Simon Othow said during the peace and reconciliation program that people bad people need to change from the way they are. He said those who



### Community Feedback

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### Weekly Program Highlights Continued

have been using bad language should change into using positive language when they speak at home or in the public. He said it's by living in peaceful way with a neighbor is what will promote peace in the community and in the country at large.



#### Women program: Women trained on better ways of cooking

In a protection program HDC protection Officer, Anissa John explained that they have trained 58 women about how to improve ways of cooking in their homes. Some of the women who received the training have spoken to Nile FM on a call in program that they have learned new things cooking such as using new types of cooking stove that preserve fuel.



#### Education program: the effect of pupil's absenteeism from the school on their academic level topic

Educated mother, Lucia Isaac shared her experience on education program that she always check on her children books after school to see what lessons they receive on that day. Meanwhile a club owner, Pagan Ayak has explained that is not sure if there are school children come to his club because some children has no uniform indicate that. Pagan added that to help the situation he will take action to stop children who carry school bags to enter his clubs during school hours.

### Programs Produced and Broadcast

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	<b>EDUCATION</b>	<b>19</b>
	<b>HEALTH</b>	<b>10</b>
	<b>HUMANITARIAN</b>	<b>8</b>
	<b>PEACE &amp; SECURITY</b>	<b>7</b>
	<b>BUSINESS &amp; ECONOMY</b>	<b>6</b>