What We Heard This Week – Feedback from the Community

Cattle Vaccination
Cattle herders said that their herds are being affected by hemorrhagic septicemia and other diseases. They are appealing for agencies help them vaccinate their herds. Adults Cattle keepers, Rubkona

Water containers requested
Women in sector 1 block 2 have been talking about how a lack jerry cans and buckets to fetch drinking water is affecting their lives. They said that the water containers distributed to them 2 years ago are now worn and damaged. They asked if any agencies could help to provide them with replacement jerry cans and buckets. Women, In Sector 1 B2

Newborn registration
Residents say that their newborn babies have not been included in the biometric registration since the beginning of the year. They have asked agencies responsible for biometric registration to include newborns in ration cards. Residents, Sector 1 PoC

Wheel Chairs for Disabled
People with disabilities in Bentiu town who were left out of previous distributions said that they are unable to move around without wheelchairs. Many of whom did not receive support in May said that they are facing challenges of moving around. They request Handicap International or another agency to urgently look into their challenges. Disabled, Bentiu town

Peace Awareness
A youth listening group held in Bentiu said that trainings on peace-building are concentrated in Bentiu town. They said less attention is being given to youth living in the counties and payams. They asked if any concerned humanitarian agencies could provide more training on peace-building to youths living beyond Bentiu town. They said this will help youth who do not have access to radio or access to Bentiu town to learn more about peace. Youth, Bentiu

Overcrowding in hospitals
A listening group with women in sector 1 block 1 talked about how they feel that they are not getting prompt medical attention when they rush themselves to health facilities. They said long queues at Malaria Points and other clinics make it difficult for patients to get quick help. They are requesting health partners to increase their staff so patients get faster treatment. Women, Sector 1, B1

Personal Hygiene
Staff from the hospital say that lactating mothers from villages who visit the hospital lack knowledge on personal hygiene and do not take good care of their babies. They appealed to agencies to create awareness on personal hygiene for mothers. Youth, Bentiu town

Kondial 97.2 FM Weekly Program Highlights

AFTERNOON SHOW: In response to concerns raised by children at Nyueljul Primary School about the state of their latrines, this program involved pupils and a WASH agency responsible for school facilities to discuss ways to resolve the issue. Pupils said that the school latrines are filled to capacity and that they had no option but to openly defecate. Joining the children on Kondial FM, Concern Worldwide’s WASH project manager, William Karinga, expressed readiness to carryout desludging of the latrines. He urged School Management Committee to keep an eye on the facilities so they don’t get misused.

WASH PROGRAM: After hearing concerns about poor hygiene and lack of proper knowledge on child breastfeeding among lactating mothers from villages of Unity State. Kondial FM brought together a WASH expert with members of the community to raise awareness on personal hygiene among the residents. Sammy Nyuon, a Senior WASH and Hygiene Promoter officer with Mercy Corps reassured the residents through Kondial FM that his organization would continue with more hygiene awareness messaging. The interviewees appreciated the plan by Mercy Corps and requested for speedy action.
Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.

**Weekly Program Highlights Continued**

**MORNING SHOW:** Concerns about possible accidents by unruly bicycle riders in the PoC’s led to a live studio discussion involving CHC’s Secretary General. He told the Morning Show that his office would not allow unprofessional cyclists on the streets of the PoC. Listeners phoned in on the show and supported the move to stop bicycles moving in places meant for pedestrians.

**SHELTER/NFI PROGRAM:** In a radio program from the PoC about a recent distribution of non-food items by Concern Worldwide, the community indicated that they lacked construction material for their shelters. This feedback to Kondial FM was shared with the concerned agency, and Shelter/NFI supervisor Isaiah Tuol Golong came on the radio show to say that they were now distributing poles, nails, bamboos and rubber robes to 170 households in five sectors. Kondial staff interviewed beneficiaries who expressed appreciation to Concern Worldwide for responding to their request.

**SPORT PROGRAM:** In a live studio discussion the PoC Sports Chairperson and Secretary General discussed with callers about how youths in Bentiu PoC and those outside are uniting through sport. The listener calls commended the initiative and urged all in Unity State to support the initiative.

**Programs Produced and Broadcast**

Internews Bentiu runs the humanitarian radio station, Kondial 97.2 FM in the PoC. The programs are largely based on feedback from community members, and insight from humanitarian organizations. Our main topics this week were:
**What We Heard This Week – Feedback from the Community**

**Give different types of beans in each distribution**
Refugees said that beans given to them over the last six months are the same type and have requested WFP to consider changing to lentils or other types of beans in the next distributions so they can have a more balanced diet.
*Adults, Pamir Camp*

**Youth wants skills for jobs**
A youth listening group in Ajuong Thok camp talked about how they would like DRC to continue with their vocational trainings to provide missing skills, they hope these skills may lead to jobs and stop idleness in the camp.
*Youth, Ajuong Thok*

**We are confused, what is the age for an elderly person?**
Refugees between the ages of 50 and 59 in Ajuong Thok camp complained that they were confused by DRC and IRC eligibility criteria to receive support according to age group. They said that DRC was considering them as adults and youth and are not eligible for some services, while at the same time they were considered as elderly by IRC. They asked DRC and IRC to agree on ages for elderly and provide support accordingly.
*Adults, Ajuong Thok, Block 52*

**Children going naked due to lack of clothes**
Refugees at Block 52 in Ajuong Thok camp asked about if there would be any future distribution of clothes this year by UNHCR or any other agency. They said that many children were going naked around the camp since families cannot afford to buy children clothes available in the market.
*Parents, Ajuong Thok, Block 52*

**Lactating mothers want goats’ milk for their babies**
Number of women in Ajuong Thok refugee camp say they had not received a goat and have requested to be considered as some of them couldn’t feed their infants well and that goat milk would support their young babies.
*Youth, Ajuong Thok*

**Elderly latrines demolished: any assistance in rebuilding?**
Elderly in Block 53 of the Ajuong Thok camp asked Samaritan’s Purse about provision of assistance in repairing and rebuilding their latrines demolished by recent rains. They requested additional support as they cannot afford to dig the latrines themselves.
*Elderly, Ajuong Thok, Block 53*

**Some women do not know about importance of child vaccination**
A listening group in Block 12 of the Ajuong Thok said there were some mothers who had not followed vaccination timetables and were taking their children for vaccinations only once and haven’t reported back in time for remaining doses. They asked if AHA could conduct an awareness campaign to remind mothers about the importance of vaccination and the need for the remaining doses.
*Adults, Ajuong Thok, Block 12*

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**With Refugee Show: Refugee ID is crucial for provision of services**
In a talk show, Jamjang FM hosted two guests from UNHCR, Gideon Dolla, Public Health Officer and Ashiga Wani, Field Associate to explain to refugees in the area about importance and necessity of having refugee ID cards. The program also conducted a number of interviews with refugees in Ajuong Thok and Pamir camps on the importance of refugee ID cards, where they explained that the ID cards were crucial to them to move freely, they have also appealed UNHCR to speed up issuing of ID cards to refugees without them.

**With Refugees Show: Using of fuel-efficient stoves**
In an effort to sensitize the entire community of Ajuong Thok and Pamir camps on importance of use and ownership of fuel efficiency stoves, Jamjang FM invited Danish Refugee Council (DRC), to explain more. Jamjang FM interviewed refugees in Ajuong Thok and Pamir camps on the importance of fuel efficient stove who further requested DRC to increase number of stoves production in both camps and also minimize protection risk on exposed women that collect firewood in the bushes.
Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.

**Weekly Program Highlights Continued**

**Food security and livelihoods Show: Agricultural challenges and solutions**

Jamjang FM covered a joint agricultural meeting of local communities and refugees organized in Jamjang. Farmers cited challenges they had faced due to IRC distribution of seeds delays as well as delaying them with provision of tractor that have reduced effectiveness in their farming. However, they added that one of improvements in 2018 was stable security at the farm sites. Alobaid Ibrahim, IRC Food Security and Livelihood (FSL) Officer said they would form a committee to monitor the distribution of seeds to the farmers. Jamjang FM interviewed farmers at the meeting who said that the stability at the farms had enabled them to work and cultivate without fear.

**Special Program on Eid al-Adha: Refugees and host community celebrate Eid al-Adha**

Jamjang FM team covered the celebrations of Eid al-Adha in Ajoung Thok camp. Speaking to Jamjang FM, number of refugees and their leaders expressed their happiness and wishes for peace and stability to prevail in the camps as well as South Sudan and Sudan. Refugees took the opportunity to invite the local hosting communities to pay mutual visits one to another as means of strengthening the ties between the refugees and host community, as well promoting harmony and peaceful coexistence.

**Programs Produced and Broadcast**

Internews Jamjang runs humanitarian radio station, Jamjang 89.4 FM in Ajoung Thok. The programs are largely based on feedback from community members, and insight from humanitarian organizations. Our main topics this week were:

- **HUMANITARIAN**: 3
- **AGRICULTURE**: 2
- **EDUCATION**: 1
What We Heard This Week – Feedback from the Community

Help in finding the stolen properties
Listening group across the PoC have talked about stolen goods and how the Community Watch Group & UNPOL have not found them. They ask DRC Camp management to make a plan with UNPOL & CWG for checking at UNMISS gates so that they can find their stolen properties.

Latrine Cleaning
A sector 1 listening group told us that latrines in their living area have been cleaning by water only. They ask if the WASH cluster could provide detergent so that the community volunteers can clean them.

Mosquitoes net, and night torch
New arrivals who are living at the DRC Compound, have told listening groups that in this rainy season they have suffered a lot because of lack mosquito nets and blankets as well as torches. They ask any partners to help them with these non-food items so their health can be maintained.

Make awareness to children from fighting themselves with sticks
Residents living in sector 3, have told us that they have seen teenagers from different blocks fight with sticks. They ask the Child protection cluster to gather them in one place to make an awareness to them, because they are worried that this fighting may escalate to involve parents or relatives if their children get injured and it may even involve the whole PoC.

Treat the drinking water by chlorine
Feedback from people living in Canal area say their relatives are drinking untreated water directly from the Sobat River. They ask a WASH partner to visit that area and provide a chlorine to filter the water or establishing water treatment points, so that they can drink a healthy water.

Thanks for a new latrine for females
Residents have communicated to us that they thanks WASH cluster for well taken initiative for starting digging a new latrine to replace the old female latrine that was damaged. They said this will help female to use it comfortably rather their sharing latrines with a men.

Spray mosquitos in the drainages with pesticide
Residents in listening groups talk about how mosquitos get into their tents, because they have bred in the drainages. They ask if any partners can help them to spray drainages and their homes with pesticide to kill the mosquitos so they cannot get sick by Malaria.

Nile 98.0 FM Weekly Program Highlights

Child Program: The importance of having a child birth certificate
This week UNICEF child protection partners has given out a birth certificate to the children who aged (0-5) years in PoC. A father Boles Obach who got a certificate for his child went on the radio to discuss the importance of the certificate. He said it is very important because his child can know in the future when and where was born. The certificate will also help him to register his child to school. Mother Regina Simon said that she had gotten a certificates for her children but that she had never had a birth certificate, and it is very important that all the community are registered for their children to have a birth certificate, because it like an identity ID for children.

WASH program: hygiene awareness for the new arrivals
The IOM Hygiene Promoter Supervisor, Sunday Agid spoken on a WASH show that they have given basic hygiene awareness training to the new arrivals who are living in DRC Compound. They now know how to clean their area and how to use the latrines in a proper way. He added that awareness will help the new IDPs to protect themselves from getting diseases like cholera or diarrhea.
Internews Malakal collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.

**Peace & reconciliation program: building a relationship with neighbours**
A pastor of Africa internal church John Laa, explained on the peace & reconciliation program that the keeping of good relationship with neighbors is very important. He added that this will create good relations among children in their life. He said it is requirement for neighbours to help each other to his/her neighbor in sorrow or peaceful times.

**Muslims Eid- Aladah festival: special coverage**
In a special program Sheikh Abdallah Adiang, spoke about the “Eid-Aladah festival and their hope that people in PoC and Malakal town can live together in peace in harmony. He wished the South Sudan Political leaders to implement the peace agreement was signed so there will be no more suffering for the people.

**Education program: Revising before exams**
The Head Teacher of Intersos east basic school, Adingo Oyai appeared on the education program to say that teachers have started revising lessons with students as a preparation for the exams which will kick off in the next week. A mother, Rina Ali, said she will also revise the studied lessons with her children at home, so they are ready for the exam.

**Programs Produced and Broadcast**
Internews Malakal runs the humanitarian radio station, Nile 98.0 FM in the PoC. The programs are largely based on feedback from community members, and insight from humanitarian organizations. Our main topics this week were:

- **EDUCATION**: 9
- **HEALTH**: 5
- **HUMANITARIAN**: 2
- **MARGINALIZED GROUPS**: 2