



In Juba, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Boda Boda Talk Talk, a mobile audio service inside the UN House PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Siobhan McEvoy (smcevoy@internews.org) or Humanitarian Multimedia Trainer Tidio Betty (tasaya@internews.org).

## What We Heard This Week – Feedback from the Community

### Gender

Women said they are living in fear because their husbands have been chased out of the PoC. They said they feel that they cannot live in the PoC anymore because they are concerned that it is not safe for them.

*Adult, PoC 3 Zone B, Block 1*

### Plastic sheets

Residents appreciate the distribution of plastic sheet but express concern that one plastic sheet per shelter is not enough. They say if shelters could be provided with two or three sheets, it would be better. They also asked Concern Worldwide to provide them with bamboo and timbers.

*Adult, PoC 3 Zone J*

### Food

Residents said since the misunderstanding between the residents and the food distribution delay, there has been little food, they are starving and children are suffering.

*Youth, PoC 1 Block D*

### Education

A listening group said children are out of school since the recent fighting that happened in the POC. They urge education and protection partners double their effort to return to allow children to learn again.

*Adult, PoC 3 Zone F Block 2*

### Crime

Residents say that there has been stealing in the PoC at

night since the fighting and more night patrols are needed.

*Listening Group, PoC 3 Zone B*

### Clean thanks

A mixed listening group gave big thanks to THESO for their quick response in collecting trash around the main streets between zone C and zone D after the recent fighting.

*PoC 3 Zone D*

### Shelters

Elders said that the shelter assessment last month did not help as they didn't get anything they needed. It is not a fair distribution and it is better if the distribution is uniform.

*Elders, PoC 3 Zone C*

### Peacebuilding

A youth group says there is a need for youth to be trained on peacebuilding to avoid what happened recently in PoC3. They said if youths are trained they will learn to live in unity among themselves instead of fighting each other.

*Youth, Zone H Block 2*

### Big Trucks

A mothers listening group said that leaders in Zone G were telling everyone from Mayom to leave the POC even though they knew from BBTT that only those who wanted to go needed to. Of those relocating from Zone G, some were complaining that the UN trucks were too small and that bigger ones were needed to take all their furniture.

*Mothers, PoC 3 Zone G*



BBTT tricycle with the speakers' stationed at Zone B block 1 playing messages for people who were leaving PoC 3 during the relocation registration. Photo/Internews

### This week BBTT collected 43 unique feedbacks throughout the PoCs:

	• Female Adults (over 35 years old)	56%
	• Female Youth (11-35 years old)	11%
	• Male Adults	19%
	• Male Youth	14%

**Data collected from 333 females and 167 males in PoC 1 (9% of feedback) and PoC 3 (91% of feedback). This week BBTT interacted with 500 PoC residents through the following methods:**

	• Listening Group	40%
	• Informal Meeting with BBTT Staff	42%
	• Focus Group Discussion	19%

## Boda Boda Talk Talk Weekly Program Highlights



### Childcare

Breastfeeding week was observed and celebrated in PoC 1 under the theme "Give your baby the best start in life". This is aimed at giving awareness for mothers to breast feed their babies exclusively for 6 months to give them the best start in life. Concern Worldwide has been training mothers on infant and child care which included the idea of exclusive breastfeeding. James Loi Kiir from Concern Worldwide said breastfeeding help the baby to develop a good immune system.



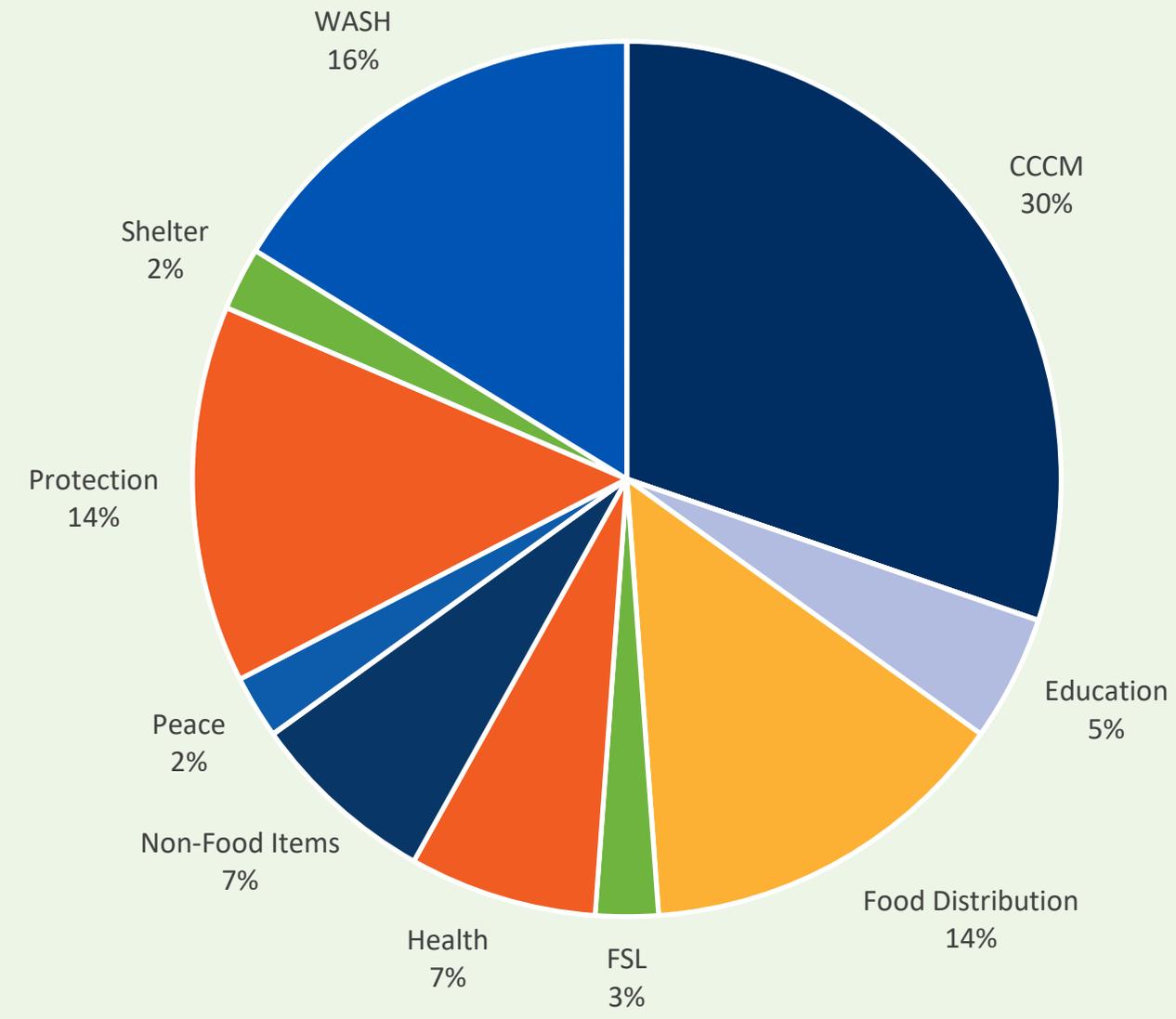
### Self-reliance

BBTT's program celebrated youth being the future. In UN House PoCs, while many youth find something productive to do to keep busy and contribute to the community, there are others who have nothing to do in the camp and may be bored or listless. This show featured Bol Teal James from ACTED telling how they are working hard to train some of the youth to be able to create opportunities for themselves, this may help some of the youth have resorted to criminal activities within the PoC. Bol Teal James advised all the agencies in the PoC to advertise their vacancies through ACTED so the youth can easily take part.



### Community Feedback Weekly Program Highlights Continued

Internews Juba collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.



**Sports**  
Sports and games are activities that can keep children busy during their free time after school. BBTT featured the TDH organization who work in the field of child protection. It provides children games and other protection services to children in the country. At UN House PoCs, it has 3 centers where children go to access games and other services. Peter Gatdet Rurnyal from TDH told the BBTT program that said they have many games in the centers and that they operate from 8:30am to 5pm.



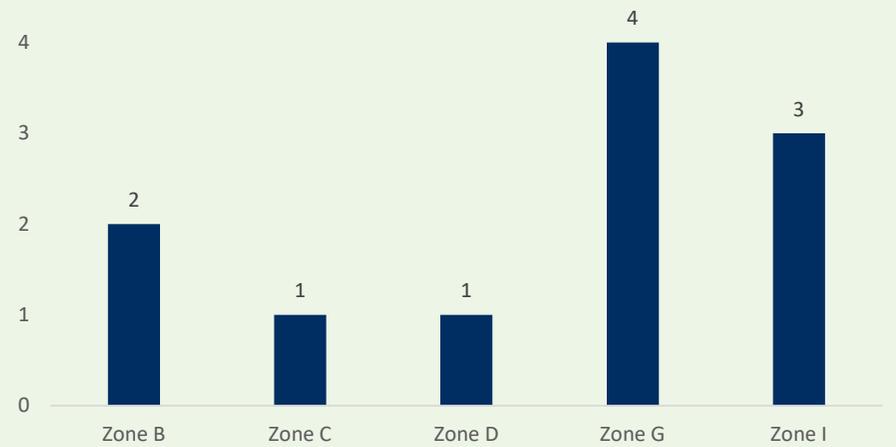
**Health**  
There is still a need to educate people on HIV prevention and BBTT had a program about this sexually transmitted disease. The program explained how you can get it when you had unprotected sex with someone who is HIV positive. Jany Manytap and Bianka Stephen from Youth Agency for research and Development YARD said they are conducting awareness campaign in PoC 3 every Sunday. It also featured HIV and AIDS services at the IMC clinic.



**Special short programs**  
There were also BBTT short programs this week advising on the details of the relocation from POC3 to Mangaten and the need for residents to register in the PoC and how to go about it.

### CCCM - Management Detailed Feedback

This graph details the feedback on CCCM - Management that was received in PoC 3 this week, illustrated by Zone. Eleven feedbacks were recorded on the topic, reported by 170 IDPs including 127 females and 43 males.





In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## What We Heard This Week – Feedback from the Community

### Crime at night

Our women's listening group in Sector 2 Block 3 reported to Kondial staff some men have been harassing them in their block in the evening hours. A feedback officer heard from a man who lives in the block who said that he had helped woman who was being dragged by four unidentified young men to a "dark place". They all urge PoC security to intensify night patrolling.

Other residents living in Sector 2 Block 3 have told feedback teams that they have seen unidentified people moving at night within their block. They suspects that the people could be robbers on missions to assess shelters that they can rob. They would like intensified night patrols to keep them safe.

*Women and Residents, Sector 2, Block 3*

### Flooding in Sukthita

Residents of Hai Sukthita in Rubkona told a listening group that the rains have flooded many of their houses. They said some families have abandoned their homes due to flooding. They are asking if S/NFI's partners could distribute them with plastic sheeting and reinforcement kits to repair their houses.

*Residents, in Rubkona market*

### Celebratory happiness

The Islamic community members in Bentiu PoC listening group said they wanted to send peace messages to the entire PoC and thanked everyone for their support during the Eid al Adha celebrations. They have asked believers to work together for peaceful coexistence among all.

*Mixed Listening group, in Bentiu PoC*

### Sheltering happiness

Residents of Sector 1, 2, 3, 4, & 5 have extended appreciations to Concern Worldwide and the Shelter for distributing them reinforcement kits to repair their shelters.

*Residents, in Sector 1, 2, 3, 4, & 5*

### Back filling soils

Residents of Sector 4 Block 2 reported that their newly constructed latrines are collapsing and they believe it is due to a lack of strong ground around them. They are asking partners if they could back fill the latrines with soil.

*Residents, in Sector 4, Block 2*

### Snake in Koyhethey

A mixed listening group in Koyhethey village raised concerns about an increase in the number of snakes in their areas. "Many households are displaced by snakes and sought refuge in Hai Kalibalek market in Bentiu town for fear of getting bitten". They have asked if partners could get chemicals to do fumigation.

*Mixed Listening group, in Koyhethey*

### Waste in classrooms

People who use the Nyueljul Primary school in Rubkona have told feedback officers that one or more are defecating and throwing waste inside classrooms of their school at night. They have asked if INTERSOS or any other concerned agency to help fence the school and put doors on classrooms to prevent unwanted intrusion.

*Adult listening group, in Rubkona*



*Kondial FM correspondent interviews family after reunification with their 10 and 17 year Old children in PoC. Photo/Internews*

### 54 Feedback Collected From

- Adults (over 35 years old) 54%
- Youth (11-35 years old) 43%

### Feedback Gathered Through 486 Interactions

- Listening Group 61%
- Information Officer 39%

## Kondial 97.2 FM Weekly Program Highlights



### WOMEN SHOW

Kondial FM broadcast a discussion from the PoC about the health hazards that could result from smoking shisha as well as the cost of the habit. The Kondial team interviewed a health workers from a private clinic in the PoC who said that smoking tobacco or shisha affects people's health causing diseases such lung cancer and money spent on tobacco would impact on person wealth. Participants in the discussion described how the money spent on shisha smokers of shisha have led to numerous conflicts with their families because of the high cost. The participants in the discussion said they had lessons to learn from the issues highlighted.



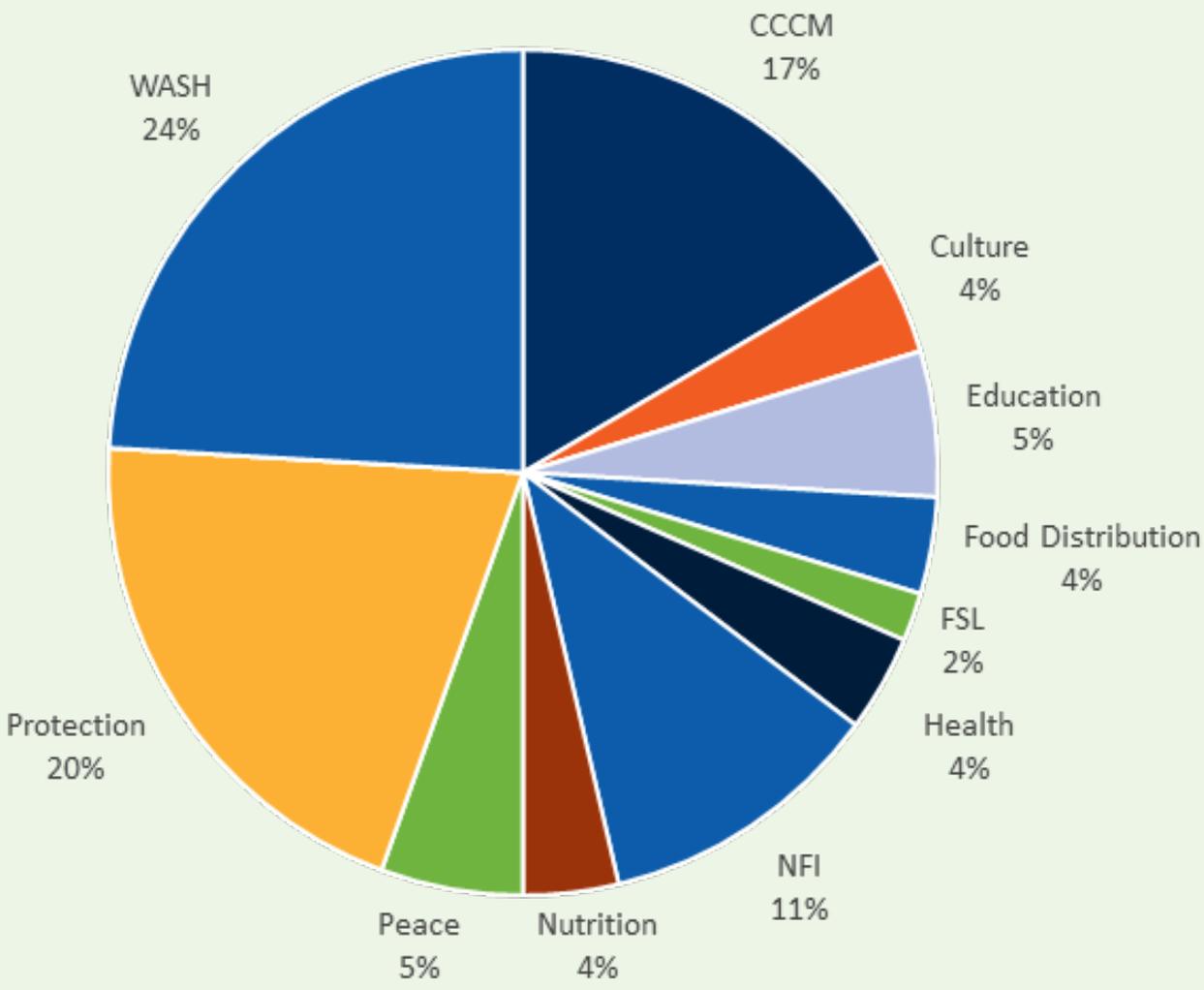
### PEACE PROGRAM

Kondial FM produced program about a youth peace rally in the PoC. The program was produced as part of the UNMISS Civil Affairs community engagement in the peacebuilding initiative. Bentiu town's Youth chairperson told the program that he and his team started the peace initiative with their PoC youth counterparts called "Youth Know Yourselves". His counterpart youth coordinator in the PoC welcomed their colleagues from Bentiu town and called for peaceful coexistence among youth in all of greater Unity state. Civil Affairs and other youth engaging partners commended youth for taking lead in peacebuilding and assured peaceful engagement with the youth.



### Community Feedback      Weekly Program Highlights Continued

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.



#### EVENING SHOW

In response to gathered feedback from schools in Rubkona Kondial FM produced a broadcast about the concerns reported about the misuse of Schools in Rubkona town, including people defecating in the classrooms overnight. The show brought together school authorities and Parent Teachers Association members to raise awareness on the issue and discuss the ideas for a community way forward. INTERSOS's education project officer on the show talked about his organization's commitment to support education and continue sensitizing the community on how to keep school environments clean and safe.

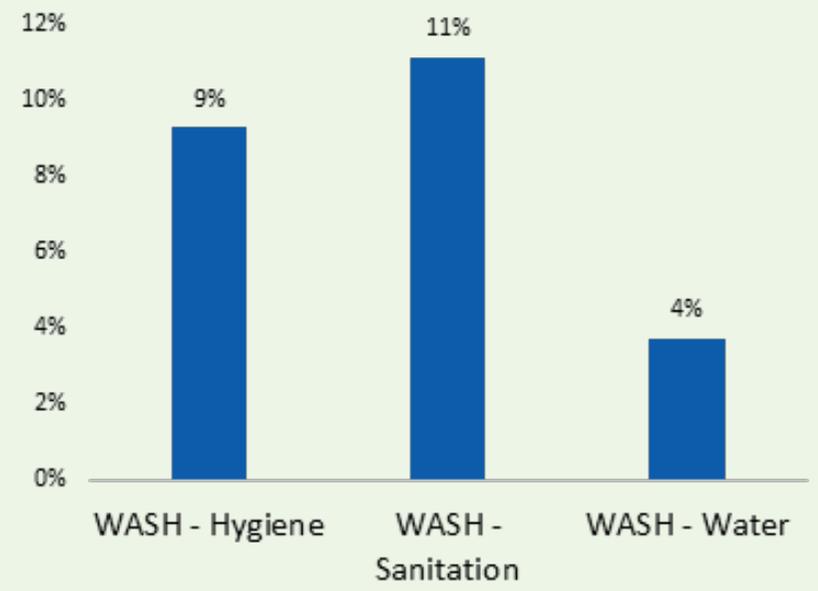


#### EDUCATION PROGRAM

In a program recorded in PoC about 2nd term examinations for the eight humanitarian supported Primary Schools, Kondial FM hosted the Head-teacher of Naath Primary school James Jikany Ruc who confirmed that over 7,000 pupils sat for exams at the school. The head-teacher said the 2nd term examinations were important for them to assess pupils' performance for next classes. Some pupils Kondial interviewed at Naath Primary School thanked and appreciated the School authorities for volunteering to teach children.

### WASH Detailed Feedback

This graph details the feedback by sub-category, for the most mentioned overall category from the chart to the left.





In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

### What We Heard This Week – Feedback from the Community

#### Block leader is absent, we want a leader

Refugees at Block 57 of Ajuong Thok camp reported that their block leader has been absent for six months which has been a hindrance to their block getting services. They asked camp leadership to assist in replacing their block leader with another person.

*Mixed feedback, Ajuong Thok, Block 57*

#### Women waiting, where are the dignity kits?

Jamjang FM heard from number of women that they have been waiting for dignity kits. They say that IRC had promised a monthly supply and they told listening groups this wasn't followed up as planned, as they say they have been three months without receiving any dignity kits.

*Women, Ajuong Thok*

#### Orphans need to be not only registered for services yet to receive support as other

Foster care parents at block 33 of Ajuong Thok camp complained in a listening group that since the orphans were registered as part of foster families no support was provided to them.

*Foster parents, Ajuong Thok, Block 33*

#### Waiting under the sun with a child is hard

Mothers in block 25 of Ajuong Thok told listening groups that they were told they could not receive nutrition flour if they were not accompanied by their children. They asked if they could receive the nutrition flour even if they were not

accompanied with their children as bringing a child along was hard on them especially when they end up waiting under the sun for a long while.

*Women, Ajuong Thok*

#### Washing basin is needed at the water point in block 49

Refugees at block 49 of Ajuong Thok complained over the lack of washing basin in the block and have asked Samaritan Purse to help to provide a basin at the water point they would benefit a lot from.

*Youth, Ajuong Thok, Block 49*

#### Lack of fence is dangerous to children at CFS

Refugees at block 48 said that the child friendly space in the block lack a fence. They explained their fear for safety of their children and danger for them while playing around without fence. They are asking for assistance from LWF to help them make a fence for the block child friendly space.

*Adults, Ajuong Thok, Block 48*

#### Community health and hygiene workers are not listening to us

Women at Block 57 of Ajuong Thok camp complained about not benefiting from health workers and hygiene promoters working in the block. They told listening groups that health workers do not cooperate with them and have asked health partners if they could help to improve services.

*Women, Ajuong Thok, Block 57*



DRC Vocation Training Center Head Trainer and Senior Livelihoods Officer speaking in Jamjang FM studio to community about benefits of life skills training. Photo/Internews

#### 34 Feedback Collected From

- Adults (over 35 years old) 65%
- Youths (11-35 years old) 35%

#### Feedback Gathered Through 365 Interactions

- Listening Group 100%

### Jamjang 89.4 FM Weekly Program Highlights



#### With Refugees: Life skills improve living standards

Jamjang FM produced a radio program about DRC's vocational training center in Ajuong Thok camp, DRC's Head of Vocational Training Center and Senior Livelihoods Officer answered questions from the community while Alier Jacob, Head of VTC explained that the training on tailoring had aimed to empower youth and women. In addition, George Mariel, Senior Livelihoods Officer pointed out that the training would enable beneficiaries to run their businesses. Jamjang FM also interviewed a number of tailoring training beneficiaries who expressed their joy, while encouraging the community to join upcoming trainings.



#### Kalam fil bat Program: Effects of Female Genital Mutilation (FGM)

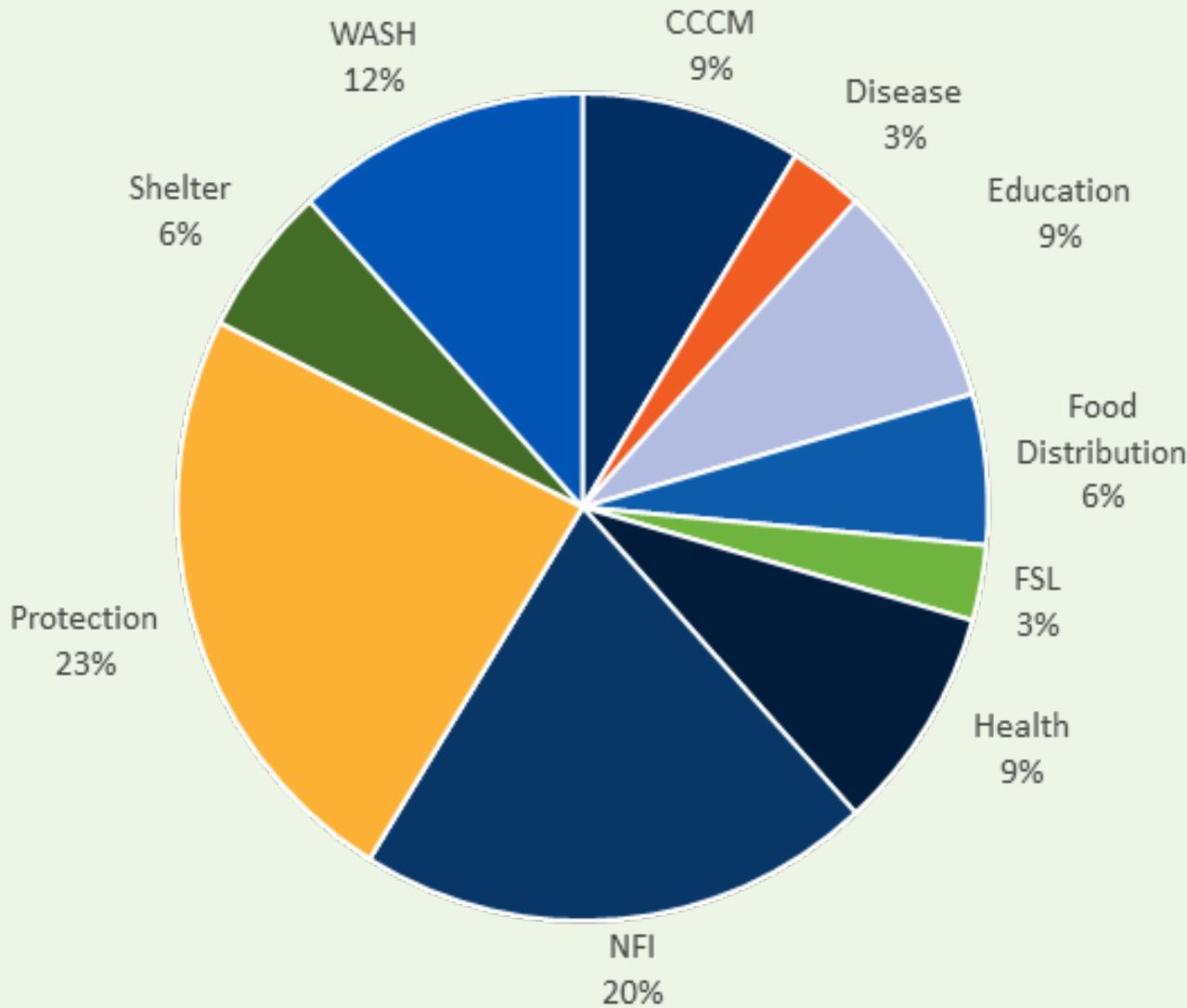
Jamjang FM received feedback that there are still families practicing FGM. To raise awareness on the effects of the practice, the Jamjang FM team met women in the Ajuong and Pamir camps to share stories of FGM victims in the community and discuss how to combat this. Khawlina Arnisto and Fatahia Fadul explained that women risk death during childbirth and can develop fistula. They also appealed families not to practice FGM in the community for better and healthier life of their daughters. Next week Jamjang FM will produce second part of the program with health experts from African Humanitarian Action (AHA).



## Community Feedback

## Weekly Program Highlights Continued

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### With Refugees Hygiene Program: Cleaning up open defecation in Pamir

A Jamjang FM correspondent paid a field visit to Pamir camp (zone F) to cover the cleaning campaign conducted by IRC. Community leaders used this opportunity to talk about importance of cleaning (cutting the grass) to reduce the danger posed by insects, mosquitos and snakes that hide in the grass. Simon Arop, Hygiene Promotion Officer at IRC also said that it would also help prevent open defecation, as open defecation contributes diseases like cholera spreading especially during rainy season. He said human feces can spread diseases when carried by flies to food and water.

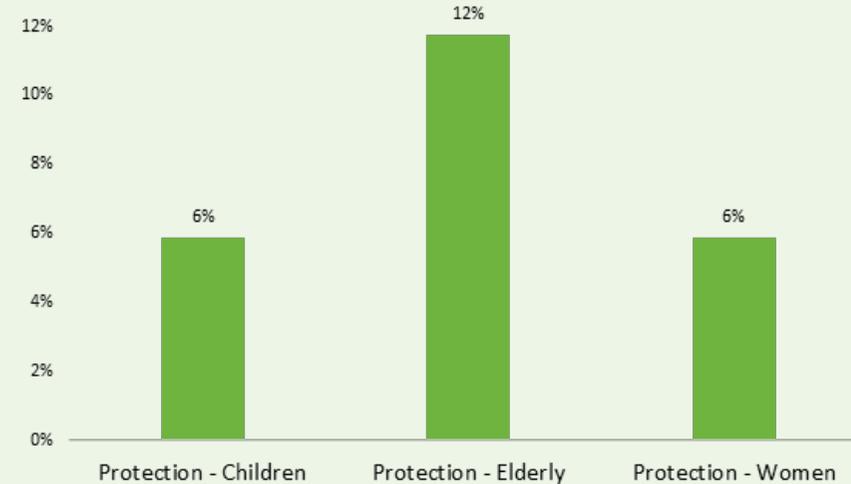


### Peace in the Society: Local and refugee leaders' peaceful meeting

Jamjang FM covered a meeting conducted between local community and refugees in Jamjang. The local community representatives asked Ajuong Thok camp leaders for an extra effort in eradicating criminal activities. While refugee community representatives said the meeting can promote peace by strengthening community ties. Also on the show UNHCR urged the two communities to be patient and expressed their commitment to provide all with services in line with available resources. The meeting was coordinated by UNHCR, DRC and CRA with broadcast support from Internews as part of a series of continuous meetings between local community and refugee leaders.

## PROTECTION Detailed Feedback

This graph details the feedback by sub-category, for the most mentioned overall category from the chart to the left.





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# Internews Malakal e-Bulletin

SEPTEMBER 4, 2018



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org).

## What We Heard This Week – Feedback from the Community

### Patrolling need to be improved in times of rains

Listening groups in four locations have said that security when it has rains night hours is not good as it is very difficult for patrols to move and they fear there may be a group who may be waiting to steal from people at the roads and tents. They ask Camp Management to tell UNPOL and the Community Watch Groups to do their patrolling when it is raining and not to shelter in a one place like in the main gates, and also the patrol car should move slowly between sectors to help them to protect their properties and lives.

*Youths & Adults, Sector 1, 2, 3 & 4*

### Thanks for distributing school items

Pupils from INTERSOS basic schools said they are happy with the pens and notebooks have received. They ask the Education cluster to continue supporting them with the same items in the next exam term so they can succeed in their academic year.

*Children, Sector 2*

### Construct a separate latrine

Elderly people and people with special needs have said that they are uncomfortable sharing latrines with other community members, because they don't have the ability to wait for a longtime. They ask for a WASH partner to construct for them a separate latrine.

*Adults, Sector 1 block L*

### Help for getting registration biometric cards

A new arrivals listening group told a listening group that they receive their services using a small white card. They ask DRC Camp management to help them to register for biometric cards like the ones held by the rest of the PoC.

*Adults, Sector 2 DRC Compound*

### Put a hand-grip on the new bridges

Elderly and people with special needs say that their movement on the newly constructed bridges is unsafe. They ask for help by a concerned partner to put a hand-grip on the bridges

*Adults, Sector 3 & sector 1 block L*

### Bring more garbage collection barrels

Residents living in sector 3 have said that the garbage collection barrels are not enough for them. They said that they have to keep their garbage at home when they found the garbage collection barrels are fully.

*Adults, Sector 3 block A, C & D*

### Grass and garbage's need to be remove from drainages

Listening group members have said that rains and bathing water not running in the drainages and the water has become stagnant. They ask WASH partner to remove the grass and the garbage's in the drainages and not to allow the mosquitos to breed on it.

*Adults, Sector 3*



*Nile FM Community Correspondent records in irreligious committee workshop at UNMISS. Photo/Internews*

### 70 Feedback Collected From

-  • Adults (over 35 years old) 43%
- Youth (11-35 years old) 57%

### Feedback Gathered Through 1,349 Interactions

-  • Listening Group 29%
- Information Officer 21%
- Telephone Calls 29%
- Mobile Feedback 20%

## Nile 98.0 FM Weekly Program Highlights

### Fifteenth anniversary for foundation of Kuasha drama group: special coverage

The Chairman of the Kuasha drama and dancing group Gabriel Obac, was guest on Nile FM's special program that celebrated the groups the fifth anniversary. The program featured a new drama performance from Kuasha which featured topics about peace health and children awareness. Gabriel Obac added that Kuasha drama group has founded to raise awareness to the community in various issues since 2013 in Malakal town. He confirmed that they are now preparing to perform a brand new drama concerning on how the community can live in peace and harmony.

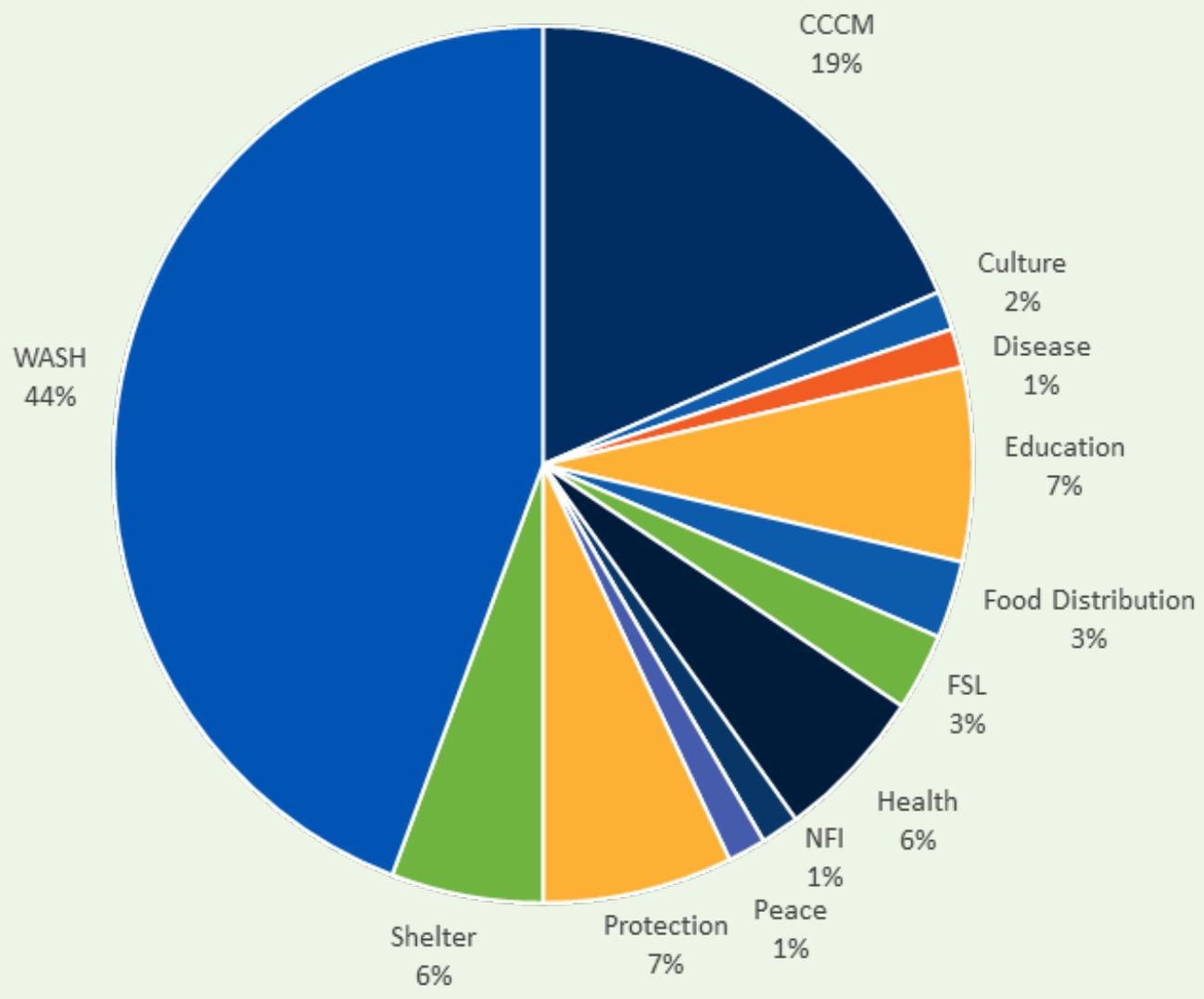
### Protection Program: Celebration for signed peace agreement

On the Protection Program, Daniel Nyikier, who is a Chairman of elderly and people with special needs association, said that the elders and people with special needs, with some support from DRC's protection department, have organized a one day celebration to tell other groups about their happiness for the peace agreement signed by the major South Sudanese political parties recently in Khartoum.



### Community Feedback

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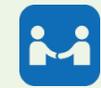


### Weekly Program Highlights Continued



#### WASH program: Repairing handwashing containers

The IOM Hygiene Field Supervisor Yohaness Dak , spoke on the WASH program that they have collected 90 damaged hand washing containers so they can repair them and to be good for use by the people. He added that they have found 43 hand washing containers have stolen. He called upon the community members and community leaders to find a way to preserve and prevent the theft of hand washing containers by nefarious people.



#### Peace & Reconciliation program: Peace building skills

This week, the Peace and Reconciliation program featured a three days' workshop by the UNMISS Civil affairs department and partners on peace building and conflict resolution for 50 people. They came from the Christian & Muslims member with members from both the PoC and Malakal town. Joseph Lat said that they learned more about how to preach a peace messages to the community in Churches and Mosques.



#### Child Program: Supporting orphan children

The Protection Filed Officer from War Child Holland, Barnaba Chol, spoke on a Nile FM's child program that they have given out some money assistance to each orphan child who have registered in PoC. He added that they are targeting 97 orphan child to be given a cash support for the second round. Chol said the similar support will include orphan children in different areas such as Malakal town and Fashoda and the money will help orphan children.

### WASH Detailed Feedback

This graph details the feedback by sub-category, for the most mentioned overall category from the chart to the left.

