With IOM's operations back in full swing now, Stephen Majiek, a resident of Sector 2 and chairperson of the Disabled Members in Bentiu PoC, expressed appreciation to the agency for repairing roads to ease the movement of his colleagues in wheelchairs. Another resident, Chuol Luorjiek, a resident of Sector 3, is happy with IOM's reopening of health facilities, enabling them to easily access services. IOM Communication with Communities (CWC) Assistant Gatluak Gabriel thanked the community through the CCCM Hour for allowing the organization to fully resume operations in the Bentiu PoC.

While appearing on the Women's Show, Angelina Nyaluak Dak, a resident of Sector 1 Block 2, said that garbage in their area has gone uncollected and haven't been provided with waste collection bags for two months. Lam Magai Kai residing in Sector 1 expressed concern about the poor hygiene in the Sector, especially the market. There's fear of a possible outbreak of diseases resulting from the filth. The lack of garbage bags has featured a lot in the feedback collected from listening groups residing in Sector 1. The Women Show's presenter contacted the agency doing WASH in Sector 1 for a response but declined to comment.
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**EVENING SHOW**
The leader of Sector 3 Reak Buath and Trade Union Chairperson for Bentiu PoC Lieth Wargak told the traders to sell their items in the shops allocated to them and avoid conducting their business by the roadside. This he said while appearing on the Evening Show. Camp management and PoC security authorities have on a number of occasions advised residents to stop blocking routes which are used for patrols. The CHC leader supported the move and directed everyone to abide by the advice. The CHC chairperson accepted UNPOL’s removal of structures built illegally in the PoC.

**EVENING SHOW**
Lack of responsible parenting is one of the biggest issues leading to children being exposed to danger. So far 19 children have drowned in the ponds within the Bentiu PoC. Kondial FM in collaboration with protection agencies crafted and aired messages on responsible parenting calling on parents to take lead in caring for their children. The PoC CHC Head Angelo Gatwich while appearing on the Evening Show called on listeners to take the responsibility of knowing where their children are, at all times. The community chief advised CWGs to monitor children whose parents do not comply and report them to him for his leadership to take appropriate action.

**WASH Detailed Feedback**
This graph details the feedback by sub-category, for the most mentioned overall category from the chart above.
Internews Malakal e-Bulletin
OCTOBER 23, 2018

In Malakal, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org).

What We Heard This Week – Feedback from the Community

Now food is tasty, thanks to WFP & World Vision
Families in the PoC have told our information officer that they are now enjoying tasty food following distribution of salt. They thanked WFP & World Vision for the salt but ask them to increase the quantity in the next distribution. They encouraged the two organizations to keep the commodity coming as they stayed without it for three months.

Youths & Adults, Sector 1, 2, 3 & 4

Fix bridge to connect us with sector 2
Residents of sector 1 have told our listening group that they face a challenge of crossing from sector 1 to sector 2 due to lack of bridge joining the two sectors. They said there was a bridge connecting the two sectors but it has been broken. They ask DRC Camp Management to construct a new bridge so that they can cross to sector 2 to access services at the food distribution center.

Adults, Sector 1

Establish study center for students
Parents have explained to our listening groups that their children find it difficult to study at home where members of the family chat with each other. They ask education cluster to establish a center where students can revise their lessons with concentration.

Adults, Sector 1, 2, 3 & 4

Increase soap quantity
Residents told our listening groups that the soap distributed by IOM WASH is not enough for the whole month. They ask WASH cluster to increase the number and distribute according to family size. They also ask WASH cluster to place soap at hand washing containers so they can wash their hands after visiting toilet.

Adults, Sector 1, 2, 3 & 4

Women want to decorate their homes
Women want to decorate their houses ahead of Christmas festivals. However, the women explained that UNPOLs are preventing them from bringing the sand from outside UNMISS base into the PoC. They ask DRC to talk with UNPOL to allow them bring the sand so they can beautify their houses in preparation for Christmas celebrations.

Adults, Sector 3

Women’s program: International Day of Rural Women
On International Day for Rural women on 15 October, the Chairlady of Council of Churches, Teresa Nyagak, said the rural women depend on natural resources and are occupied with agriculture and handcraft activities in the village. Teresa urged the educated women to raise awareness to encourage their rural counterparts to join formal education in order to improve their livelihood.

Education program: negative impact of absence of teacher in school
Sector 4, Intersos basic school teacher Angelina Joseph, explained on education program that absence of a teacher in class can cause many negative

Nile 98.0 FM Weekly Program Highlights

Awareness Campaign on Housing, Land & Property rights: special coverage
Humanitarian Development Consortium (HDC) Legal Officer for Housing, Land and Property, Oketa Laboke, explained to residents of the PoC how to claim their lands and properties taken or occupied by others through due process of the law. Oketa confirmed that they are in communications with those in Malakal town who occupied such houses and are encouraging them to vacate and hand back to owners without confrontation once they return to Malakal. Oketa added that the awareness will help both sides to discuss such cases and resolve them through peaceful means.

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Education program: negative impact of absence of teacher in school
Sector 4, Intersos basic school teacher Angelina Joseph, explained on education program that absence of a teacher in class can cause many negative
outcomes such as lots of noise by pupils in class. The School head teacher Amum Ayouk, clarified that whenever he realized that a teacher is absent in his/her class would ask another teacher to cover the lesson. Amum added that his role is to make sure that teachers are united so another teacher can teach the pupils in the absence of a colleague.

WASH program: Improving of cleaners of latrines and bathrooms
The IOM Hygiene Supervisor Sandy Ageed, explained on a WASH program that they have placed a barrel of at each block for cleaning of bathrooms and latrines. Sandy added that this plan will help the community volunteers who clean the latrines and bathrooms to have enough water to do their job in time. On the same topic, Mary Simon an IOM Community Cleaner Volunteer said that the water will help stop many complains from the residents who use the facilities.

Community Feedback

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Weekly Program Highlights Continued

This graph details the feedback by sub-category, for the most mentioned overall category from the chart to the left.
Flooding in PoC 1, block B

Due to the recent heavy rains, POC 1 block B has experienced flooding. Residents of block B said their houses are full of water and not fit for living in. In response to their case, ACTED site manager Koang Mayak said the system to drain the excess water had been closed to prevent children playing in the water. He said ACTED will dig the drainage again and fence it. He also advises parents not to allow their children to play in the drainage water.

Unregistered IDPs

Some POC residents missed the last exercise of biometric registration. Listening group members explained that that their complaints were recorded by ACTED during the last two weeks at the organisation’s desk. They complained that ACTED issued tokens to only some people who registered on Monday. Residents asked to be informed at to whether they are to be registered or not as well as if they will be able to access the same service as the rest of the IDPs. “We are asking the responsible partners to explain their plan so we are fully informed of the services.”

Parents, Zone C, Block 2

Registration of Complain for those who missed the BMR

In our program on biometric registration, some of the residents in the POC said they have missed the registration. ACTED responded that the registration will resume on Monday for those who had taken part in the fixing exercise but had not yet had the opportunity to be registered and those who had made verified complaints having missed the fixing exercise. Bol Teal, the site manager for POC 3 said they have received over 700 complaints of which 610 will be registered while the other ones will remain pending. He said they have a list of students who will also be registered.

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**New Leadership in the UN House PoCs 3.**
Following the oath taking by the new camp leadership in UN House PoC 3, BBTT interviewed the newly appointed board to hear their vision for their six months leadership term. Kai Gatluak, the security coordinator said they will work with the protection organizations to ensure the safety of children who often escape to town on their own. Mary Nyamai, the Chairlady, said she will work on issues affecting women and children in POC 3.

**Distribution of school materials**
Students of Hope Primary School told BBTT that they have waited for a very long time to receive school materials. They said the financial situation their families are in is making it difficult to buy their own school materials from the market. The students however, express happiness after receiving some school materials from NRC. Last week they received books, pens, coloring pencils, bags and small blackboards from NRC.

**Relocation those who are residing along the roads in PoC 3.**
The previous camp leadership had made a decision to relocate the residents who have settle along the roads to some of the empty space which were vacated when some of the residents left the POC. John Mut, the secretary general of the new leadership in POC 3, said they will first do some assessment before the work of the relocation can continue.

**Distribution if milling cash**
In response to feedback on the delay of milling cash distribution, James Lam from SAADO said they have started the distribution of the cash in POC 1. He said the delay was due to the Biometric Registration taking place and they were waiting for the date to continue the process. POC 3 will receive the cash immediately after they completion of POC 1.

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**Protection Concerns Gathering Firewood**
Residents in PoC 1 and 3 shared concerns about gathering firewood outside the PoC. IDPs are having to move further outside the camp to gather firewood and are fearful.

One IDP said, “We have been talking about this, could you imagine if we have food but there is no charcoal or firewood for cooking it, how can we survive?”

Another asked that NGOs provide protection to women and children when leaving the camp.
In Jamjang, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

**Children cross four blocks to get access to CFS**
Refugees at Block 45 of Ajuong Thok complained over the distance between their block and CFS in block 40 and have stressed that their children have hard time to reach the CFS. They added that the children are crossing four blocks to get access to CFS and have said that if LWF would construct CFS between block 43, 44 and 45 it would shorten the distance.
*Adults, Ajuong Thok, Block 45*

**Demand to separate playgrounds from water points**
Refugees at Block 45 of Ajuong Thok asked Samaritan’s Purse to relocate their water tap from its current location explaining that they were facing challenges with youth when they play football while fetching of water. They added that one day a pregnant woman was hit by the football ball and have asked their recommendation to be considered.
*Adults, Ajuong Thok, Block 45*

**Food package without cooking oil**
Inhabitants of Block 34 of Ajuong Thok said that they cannot afford to buy cooking oil explaining that cutting off cooking oil as part of GFD has effected them a lot. They asked if WFP could consider returning of the cooking oil the soonest.
*Adults, Ajuong Thok, Block 34*

**Theft activities due to lack of doors**
Refugees at Block 17 of Ajuong Thok complained over issue of increased number of theft activities in their block. They explained that many households had experienced thefts due to lack of doors on their house and have asked if DRC could consider providing doors.
*Adults, Ajuong Thok, Block 17*

**Backfilling of the pit will protect people’s life**
Inhabitants of Block 33 of Ajuong Thok expressed their worries with the open pit in the block and have explained that during the rainy season, the pit fills with stagnate water which poses danger to their lives as well as enables mosquitos to breed. Thus, they asked if DRC could backfill the pit to prevent mosquito breeding and protect people's life.
*Adults, Ajuong Thok, Block 33*

**Thanking IRC for enhancing food security**
Refugees at Block 17 thanked IRC for the support they had offered during the past agricultural season. They said that planted crops had helped them to provide additional food and have thanked IRC for encouraging them to cultivate land.
*Adults, Ajuong Thok, Block 17*

**Coffee sessions help us to handle family affairs**
Women at Block 17 of Ajuong Thok marked as very relevant for their life skills building the coffee session organized by IRC’s Department of Women Protection and Empowerment (WPE). They stressed that it has helped them to learn more about how to organize family affairs and deal with their husbands at home. They asked IRC to reorganize the same sessions for other women if possible.
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This week Internews collected 18 unique feedbacks:
- Adult (over 35 years old): 67%
- Youth (18-35 years old): 33%

Internews interacted with 201 people through:
- Listening Group: 100%

Data collected from 123 females (61%) and 78 males (39%) in Ajuong Thok Zone I (28%), F (33%), and D (39%).

**Shelter Program: Illegal inhabitation in Ajuong Thok camp**
Juma Omer, Leader of Ajuong Thok Block 44 pointed out that leaders have reported the issue of empty houses and illegal inhabited houses to DRC to take action already. Daniel Musa, Ajuong Thok Camp Chairperson revealed to Jamjang FM that there was a plan sit with DRC and UNHCR to verify and confine empty house and enable them put solution to illegal residence. In an interview on Jamjang FM, refugees in Ajuong Thok had asked if DRC could put to an end this issue of illegal inhabitation in the camp and prevent crimes.

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**Weekly Program Highlights Continued**

**Food Security Program: Return of salt after break for several months**

Roda Ahmed, Ajuong Thok Camp Deputy Chairperson through the food security program expressed her thanks to WFP, Samaritan's Purse and UNHCR for returning salt to the food distribution and increasing amount of milling cash from 450 to 480 SSP. Ahmed Alsir, Samaritan's Purse Field Supervisor has further explained that they distribute monthly food based on quantities they receive from WFP. A number of refugees of Ajuong Thok and Pamir camps expressed to Jamjang FM their joy in relation to returning salt in food distribution and have said that before they had to use milling cash to buy salt, but now they would keep milling cash for grinding only.

**WASH Program: Samaritan's Purse explains WASH services provided in the camps**

Charles Kissa, Samaritan's Purse WASH Manager expressed his thanks to the community for their good supervision of the water points. He explained that supervision of water points was a joint effort between Samaritan's Purse and the community. Kissa added that they had provided sanitation services based on assessment especially to elderly, disabled and widows. He pointed out that latrines were constructed in line with standards provided by Samaritan's Purse. Internews Jamjang FM brainstormed with refugees in Ajuong Thok about WASH services who had expressed their gratitude and happiness to Samaritan's Purse for provision of continual flowing of water in particular.

**Women Appreciate Coffee Sessions by IRC**

Women in Ajuong Thok Camp ask IRC Department of Women Protection & Empowerment to begin reorganizing ‘Coffee Sessions’ saying that the role play and discussion educated them on how to manage their homes, take care of their children, deal with their husbands and organize their family affairs. *Women request the sessions are started again.*

**Refugees ask for Improved CFS**

Refugees in Ajuong Thok Camp asked that improvements be made to Child Friendly Spaces. Parents in Block 17 said they need equipment for their children to play on so they use the CFS. Refugees in Block 45 say the distance to the CFS in Block 40 is too far and ask that a new CFS be constructed nearby. Refugees in Block 63 expressed their concerns that there is no fence protecting the CFS in the block.

LWF is procuring more equipment from Juba, and has plans to fence ten CFS.