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# Internews Malakal e-Bulletin

## DECEMBER 4, 2018



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**NILE**  
98.0 FM

In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

## What We Heard This Week – Feedback from the Community

### Extend curfew to 8:00pm on celebration Days

Residents in four locations told our listening group members that due to the signed peace agreement the curfew time in the PoC should be extended by one hour. They advised Camp Management to discuss with UNMISS an extension of the curfew from 7:00pm to 8:00pm to allow them attend celebrations taking place in Malakal town.

*Youths & Adults, Sector 1, 2, 3 & 4*

### Health cluster urged to continue with Ebola awareness

Residents explained to Internews that there are still people in the PoC and Malakal town who have not yet heard about the dangers of Ebola virus. The residents applauded health cluster for what it has done and encourage the medical team to continue with the awareness messages so that everyone is made aware about the disease in case of an outbreak.

*Youths & Adults, Sector 1 & 2*

### Parents to attend release of school results

Parents of school children told our listening group that they would like to be in attendance on the day when Intersos and World Vision will announce the results of the ongoing final examinations. The parents say their presence will help them find out from the teachers the conditions that make their children to pass or to fail so that they do their best on how to guide the children in future.

*Adults, Sector 1*

### Dialogue a positive step in peace building

Residents of PoC expressed to our listening group members their satisfaction on the ongoing dialogues in the PoC and in Malakal town being facilitated by UNMISS Civil Affairs and VISTAS. They said the dialogues among the different groups including community verses community and SPLA lo verses SPLA iG is a sign of peacebuilding that will lead to peace and reconciliation in Greater Upper Nile.

*Youths & Adults, Sector 1, 2, 3 & 4*

### We are now grinding our sorghum

In response to a feedback two weeks ago from elders and people with special needs DRC has ensured that grinding mills earmarked for the group are now working. The group informed our Information Officer that they appreciate DRC protection department for working with the grinding mill owners to re-start the service of grinding their sorghum.

*Adults, Sector 2A*

### Women bathrooms renovated

Women told our listening group that they thanks IOM WASH department for renovating their bathrooms. They appealed to IOM to also renovate the bathrooms for men. They said renovating bathrooms for both women and men would stop complaints from their male counterpart.

*Youths & Adults, Sector 1A block C1*



Nile FM Community Correspondent records at hygiene awareness organized by IOM WASH department for school children in PoC.. Photo/Internews

### 18 Feedback Collected From:



- Adults (over 35 years old) 100%

### Feedback Gathered Through 820 Interactions:



- Listening Group 100%

**Data collected from 569 females (69%) and 251 males (31%) in Malakal PoC. Much of the feedback (39%) came from Sector 3.**

## Nile 98.0 FM Weekly Program Highlights



### Pupils received training on hygiene: Special Coverage

Nile FM WASH producer went to PoC to ask school pupils who received training from IOM on how to advocate for hygienic environment in their schools. Some of the pupils said they were trained on why it's important to wash hands with soap after visiting toilet and before eating. They said keeping clean will protect them from getting diseases. The pupils who were from World Vision, Intersos, and War Child Canada schools also said defecation in the open will allow many diseases to spread within the PoC. On the other hand, IOM Hygiene Supervisor explained that the purpose

for training the 10 pupils from each school is to help them talk to their schoolmates to maintain hygienic environment in the schools.



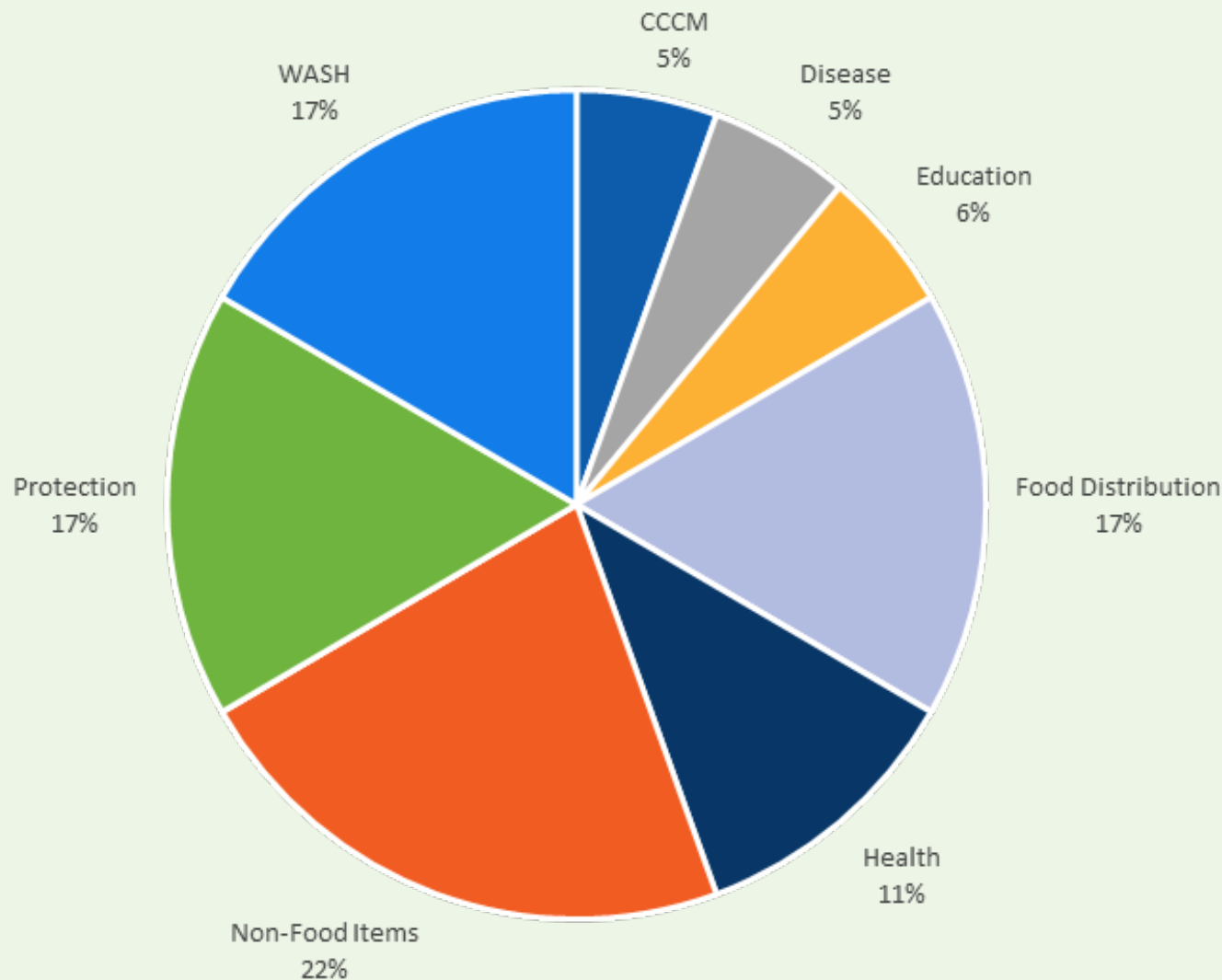
### CCCM program: CWG plan to halt theft during Christmas

A lot of feedback have been received from the community on the raise of thefts in the PoC as Christmas festival is approaching fast. In response, Nile FM CCCM producer brought to the studio the Community Watch Group Information Secretary to explain to listeners what their plans are to stop the increase of theft. The



## Community Feedback

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## Weekly Program Highlights Continued

Information Secretary said families should be vigilant to protect their properties and report immediately to CWG members once they realized that their properties have been stolen. The CWG said receiving information on time will help them follow up on the thieves and the stolen belongings. The CWG Secretary revealed that they are working with their partner, UNPOL, to put in place the best security strategy that will make the community and properties secure during the Christmas celebrations.

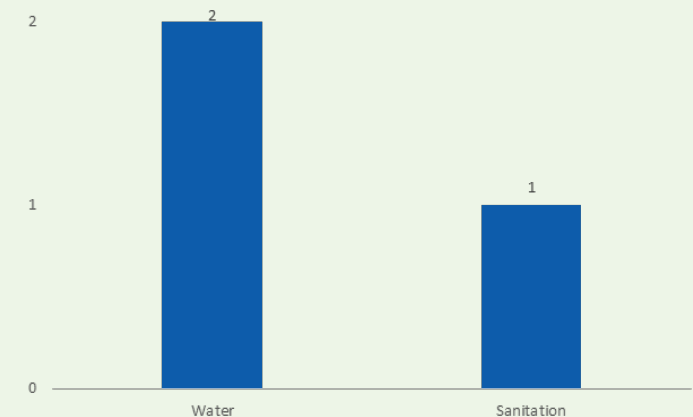


### Education program: Stopping pupils from doing business

A feedback from teachers last week said some pupils were absent during school final examination because they were involved in business work to get money for buying Christmas clothes. Community members suggested that parents must work hard to buy Christmas clothes for their children so that the children concentrate on studies that going to work in the market to make money for buy Christmas cloths. Other members suggested that parents should monitor their children closely during exams period to ensure that their children attend school exams and complete all the papers. In addition, the community suggested that educated persons in the community should organize a free time to review difficult lessons with the students.

## WASH Detailed Feedback

This graph details the feedback by sub-category, for the most mentioned overall category from the chart to the left.





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# Internews Bentiu e-Bulletin

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In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## What We Heard This Week – Feedback from the Community

### We Are Optimistic!

More than 150 People in Guit County, Nhialdiu, Unity and Tong villages expressed happiness with the UNMISS Civil Affairs for supporting the Community Peace Initiative through Kondial FM which has positively helped change their perceptions towards the peace process. They need the UN Civil Affairs to continue with the weekly radio programme.

*Youths, Guit, Nhialdiu, Unity & Tong*

### Let Go Of Violence!

Women in Listening Groups in the PoC are happy for the 16 Days of Activism. They are calling upon everyone to abandon violence against women within and outside the PoC for the good of families and the entire community.

*Youths*

### We Need Support and Space!

Kondial FM's women Listening Group in Bentiu PoC Sectors 1, 2, 3, 4 & 5 say they need support with space and items for cultural dances. They are requesting for support.

*Adults in Sectors 1, 2, 3, 4 & 5 PoC*

### We Are Happy

PoC residents thanked WFP for transporting food from Sudan to Bentiu PoC. "We do appreciated that!"

*Youths*

### Full Latrines in S4 B8

Community members in Sector 4 Block 8 said that their latrines are full of waste and in bad shape. They are asking for an assessment, desludging or new ones.

*Adults in Sector 4 Block 8*

### Night Medics, Please!

Listening Groups in Bentiu PoC Sector 1, 2, 3, 4 & 5 say lack of night doctors and midwives at the health facilities in PoC is a challenge when sick at night. They requested deployment of medical staff to help patients at night.

*Residents in Sector 1, 2, 3, 4 & 5 in PoC*

### Knowledge Is Wealth

Adults and youth in both Bentiu PoC and Bentiu Town are happy with Women Aid UK for the fire awareness they disseminated through Kondial FM. They need Women Aid UK to continue sensitizing.

*Youths PoC & Bentiu Town*

### Stray Dogs On The Loose!

A Listening Group in Amol-Isab dislikes stray dogs in the area. They fear an outbreak of rabies and are asking vets to vaccinate the stray dogs.

*Residents in Amol-Isab in Bentiu Town*

### Thanks CHADO

247 Farmers who attended skills training, appreciated the role played by the Community Health and Development Organization in Sector 2- Block 12 Youth Center.

*Youths Sector 2 Block 12*

### Festive Mood!

Youth Artists thank UNMISS UNPOL for the patrols during weekends when holding their shows or during celebrations.

*Youths*

### No More Dust

Adult Youth listening Groups in Sector 2 Block 7 Bentiu PoC appreciated MSF Holland's use of water to reduce dust at the Hospital entrance.

*Youths*



A Kondial FM correspondent interviewing UNIDOR staff on peace launching event in Rubkona on November 29th, 2018. Photo/Internews

### 133 Feedback Collected From

• Adults (over 35 years old)	11%
• Youth (18-35 years old)	89%
• Children (0-18 years old)	1%

### Feedback Gathered Through 1,785 Interactions

• Listening Group	4%
• Information Officer	96%

## Kondial 97.2 FM Weekly Program Highlights



### UNMISS – CAD PEACE PROGRAM

Kondial FM joined the confidence and trust building drive which was conducted by UNMISS Civil Affairs with chiefs in Mirmir Payam of Koch County. While on Kondial FM's UNMISS Civil Affairs Department Peace Program, Mirmir Paramount Chief John Gattuor Wuor appreciated the peace, trust and confidence building among the communities of Unity State. Participants on both political divides acknowledged commitment to peace building and full return to a normal life.



### EVENING SHOW

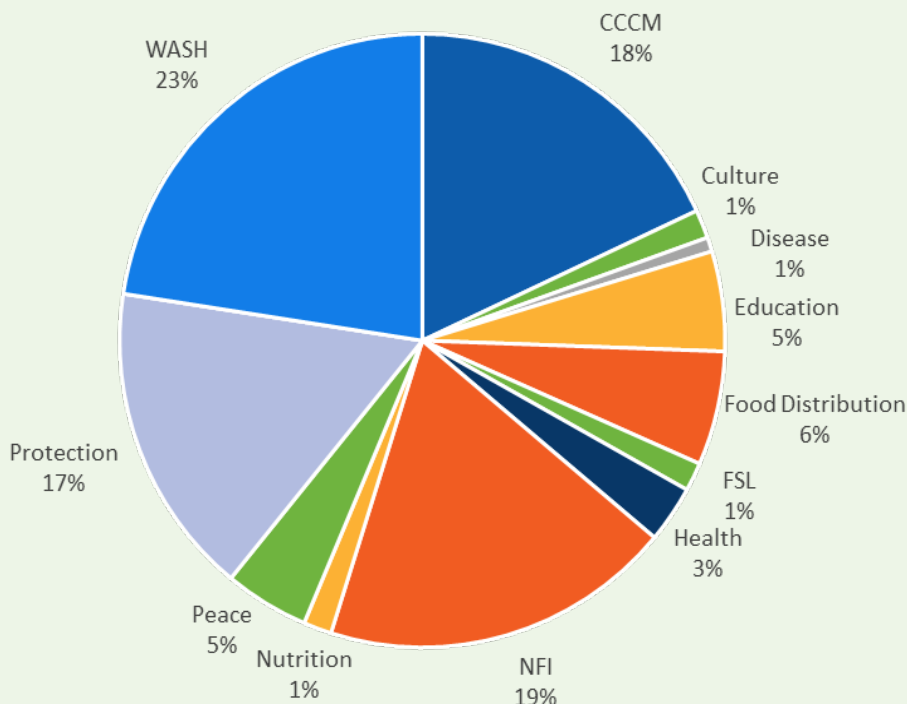
Following the Sector 2 market fire on November 17, Kondial FM invited the camp management to talk about safety and control. While on Kondial FM, Women Aid UK's Jenny Nangle discussed fire handling during cooking, fire safety training for women in Bentiu PoC and provision of fire alarm bells in all blocks. Several listeners of Kondial FM asked for the continuation of the sensitization about prevention and fire control.



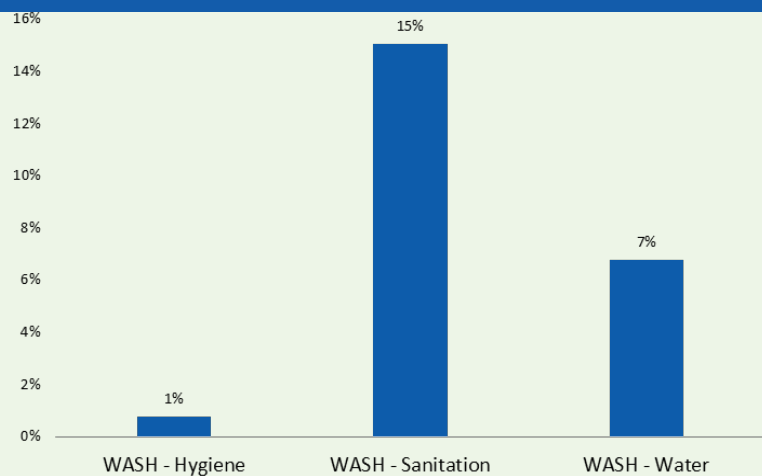


## Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.



## WASH Detailed Feedback



## Weekly Program Highlights Continued



### CCCM-HOUR & SPECIAL EVENT

The 16 Days of Activism came with a call to end all forms of violence against women and girls. On Kondial FM, the Bentiu PoC camp management asked residents to turn up for the event and support the women. Women Vision's Mathew Zoal Michel explained how to protect women and girls, and promote their rights. Callers from the PoC and beyond acknowledged the support given to women and promotion of their rights. The event was celebrated on 26th November in the PoC. Kondial FM continues educating the public about women's rights.



### WOMEN & HEALTH SHOWS

Kondial FM took part in rising awareness about sexual exploitation and abuse during the 16 Days of Activism. Protection partners like Nonviolent Peaceforce (NP), UNFPA, IRC, UNHCR, IOM and several National NGOs appeared on Kondial FM and participated in a number of activities to commemorate the events. NP's National Protection Officer Fatima Bashir decried the practice as a violation of women and girls' rights calling on an end to it. Several listeners appreciated the support given to women by humanitarians and called on the men to support women and girls and live peacefully. Kondial FM continues with the campaigns against all forms of violence against women.



### HEALTH SHOW

The World AIDS Day on December 1st comes during the ongoing 16 Days of Activism. Kondial FM hosted the Health Cluster to talk about HIV, how it is acquired, the treatment and prevention. The team asked listeners to turn up for the December 1st occasion under theme "Know Your Status" and encouraged them to voluntarily test for HIV. Several callers said they would put to use the messages on radio and share the information with others. Kondial FM continues to support health messaging.



In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

## What We Heard This Week – Feedback from the Community

### Water point needs repair

Residents asked Samaritan's Purse to provide maintenance of their water tap. Currently, the tap is bringing dirty water and part of it falls down when it is full while releasing water.

*Adults, Ajuong Thok, Block 78*

### Barefoot children need shoes

Parents are not happy with their children going around the camp barefoot. They asked if Lutheran World Federation could provide shoes to the children especially those who were attending Child Friendly Spaces programs.

*Adults, Ajuong Thok, Block 30*

### Provide construction materials for new latrines

Refugees explained that Samaritan's Purse sanitation team provides backfilling of latrines that are full and that they had requested community to dig a new latrine. However, they didn't organize any follow up visit to see the progress of the new latrines and to provide construction materials for their building.

*Adults, Ajuong Thok, Block 30*

### Door and roof materials needed in the community

Community members in Ajuong Thok reported that their house doors and roofs were being damaged and that they had feared that winds would blow off the damaged roofs, especially during winter season. They asked if DRC could help them with materials to renovate their damaged doors and roofing.

*Adults, Ajuong Thok, Block 21*

### Is there clothes distribution for Christmas, refugees ask

A number of refugees in Block 21 in Ajuong Thok told us that, last year they had received clothes for Christmas from UNHCR and have asked if UNHCR and its implementing partners would provide the clothes for this Christmas as well or not.

*Adults, Ajuong Thok, Block 21*

### Kindergarten children need uniforms

Refugees in Block 26 of Pamir complained over the fact that children at Bahanky Child Friendly Space were lacking uniforms. They asked if LWF could provide uniforms to their children in the upcoming period.

*Adults, Pamir, Block 26*

### More cleaning tools to combat malaria in the camp

Families in Block 26 Pamir expressed their happiness with IRC for hygiene services they provide in the block like clearing of grasses and cleaning at water points. However, they stressed that now with decrease in number of malaria cases they would like clearing tools to be provided so that they could continuously clean themselves their block.

*Adults, Pamir, Block 26*

### People want murrum for bricks

Refugees at Block 11 of Ajuong Thok asked DRC if they could provide murrum to enable those molding bricks. They said that excavating ground for making bricks in the block pose danger to the lives of children as well as adults.

*Adults, Ajuong Thok, Block 11*

### Elderly women want to learn new skills

Some elderly (women) in Block 11 of Ajuong Thok asked if DRC could admit them into the tailoring course. They explained that the knowledge they could get would help them in improving their economic status.

*Adults, Ajuong Thok, Block 11*



UNHCR Protection Officer speaks during launching of 16 Days of Activism in Pamir Camp while Jamjang FM correspondent records the speech.  
Photo/Internews

### This week Internews collected 24 unique feedbacks:



- Adult (35-60 years old) 79%
- Youth (18-35 years old) 8%
- School Age (11-18 years old) 4%
- Children (under 10 years old) 4%
- Elderly (60+) 4%

### Internews interacted with 195 people through:



- Listening Group 100%

**Data collected from 102 females (52%) and 93 males (48%) in Ajuong Thok Camp (83%) and Pamir (17%).**

## Jamjang 89.4 FM Weekly Program Highlights



### Kalam fil baet Program: State Minister of Social Welfare talked to refugees and host community about child protection

In recognition of 16 Days of Activism, Jamjang FM hosted a radio talk show with Abram Athoi, Ruweng State Minister of Social Welfare who had affirmed their obligation as government to eliminate unlawful practices in the community such as early marriage, early pregnancy, forced marriage and child labor explaining that the community have a crucial role to play in eliminating such practices. He also added that engaging children in heavy labor and forced marriage affects their physical growth as well as it unable the children to continue to pursue their education. In a

statement on Jamjang FM Athoi appealed to both communities - refugees and host community to send their children to school and not to engage them in heavy work as well as not to expose them to early marriage.



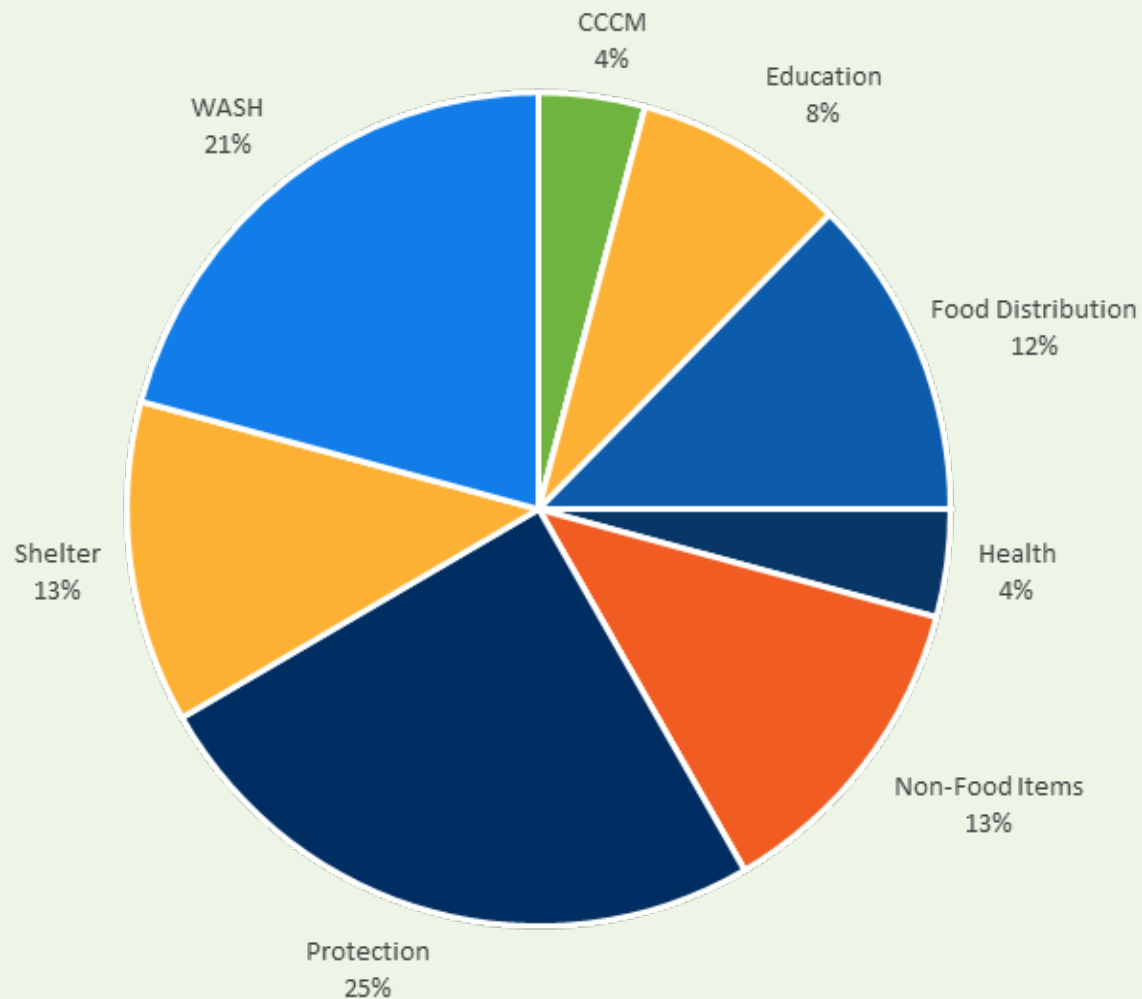
### With refugee program: Women Human Rights Defenders Day in Ajuong Thok

In program with refugees, Jamjang FM invited to the studio Lisa Cudjoe, UNHCR Protection Officer and Longa Luis, IRC Women Protection and Empowerment Manager to talk to community about the 16 Days of Activism (ending violence against women). In the



## Community Feedback

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## Weekly Program Highlights Continued

program, two quests with Jamjang FM correspondent sensitized the community on how to advocate for women rights wherever they were. Families were urged to respect their daughters and to give them chance to pursue with education. Cudjoe explained that all members of the community could be women rights defenders and each could play a curial role to protect women. She also urged the community to allow women to express themselves in the society as well as to participate in decision-making. With this and similar programs, Jamjang FM will continue to lobby, advocate for and promote women's universal rights.



### Awareness on malaria by Mentor Health Initiative

As part of its regular health program, Jamjang FM hosted a live talk show with Richard Dani, Mentor Health Initiative Manager who had explained to Jamjang FM audiences that malaria as a parasitic disease could easily be transmitted from one person to another through the genus anopheles. Dani also explained how stagnant water and dirty water could the genuine cause of malaria and he has urged and appealed to community to adhere to proper use of mosquito repellants and not to sleep without mosquito nets. Jamjang FM will continue to educate its audience about this disease in the future and raise awareness about importance of all preventive measures for its combating.



### Livelihoods Program: Jamjang FM and DRC VTC mobilize youth for vocational training enrolment

Based on feedback Jamjang FM collected from youth in Ajuong Thok, a live program with Alier Jakob, DRC Head of Vocational Training Center was broadcast. He explained the purpose of offering life skills trainings to empower community and enable them to gain better future. He spoke about trainings on welding, carpentry, tailoring and electricity and has also appealed the community to encourage the youth and young women to use this chance. Additionally, the group of trainees trained by DRC Vocational Center explained on Jamjang FM different knowledge they gained from trainings as fruitful and have added that the skills they had acquired would enable them to build prosperous future. Jointly with Jamjang FM, they appealed the community to embark on such courses and to improve their chances for future employment.





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In Juba, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Boda Boda Talk Talk, a mobile audio service inside the UN House PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Siobhan McEvoy (smcevoy@internews.org) or Humanitarian Multimedia Trainer Tidio Betty (tasaya@internews.org).

## What We Heard This Week – Feedback from the Community

### Residents unhappy of food reduction

Some residents in POC 1 and 3 expressed unhappiness due to the food reduction. They said the vulnerable will suffer the most because they will not be able to survive on one meal a day. While other residents are requesting for the distribution of soap saying that they use to sale a small portion of the food to buy soap and other basic needs. Now that the food is reduced they request partner to distribute for them soap for washing.

*Adults POC 1, Block B and Block J*

### Crowded reading space

Students in the POC said they need to be provided with more library to ease their reading and preparation for exams. They said the reading spaces are very small making other students not to come for studies as a result of the small reading space. The students said during preparation for exam reading spaces are more crowded leading to poor reading due to the noise

*Youth Poc 3, Zone I*

### Women collecting soil from drainages

Some residents said women are digging the soil on drainages and sounding for smearing their houses in preparation to the Christmas. They said this will create some holes on drainages and when it rains the drainages will have stagnate water. The residents said women should collect soil from outside the POC to avoid widening of the drainages.

*POC 3, Zone C*

### Residents need awareness on Ebola

Some residents in the POC are asking for health education and awareness on Ebola. They said there is a rumor around the POC that a disease call Ebola has reached South Sudan. Therefore they request the health partners to give awareness on the disease so that everyone knows the preventive measures.

*Adults POC 3, Zone C*

### Peaceful tournament in POC

Some youth in the POC said they are happy that the football tournament is continuing peacefully. Previously there had been a fight between two teams which had cause some fear. "So far the competition is very peaceful we hope it will be up to the end of the tournament without clash except one of maale and realthin football clubs".

*Youth POC 3 Zone E*

### Water shortage still a problem

Some residents in POC 3 said some water points in POC 3 are not operational since last two weeks making resident to go and get water at the nearby blocks. The residents urge the new NGO (NSDO) to increase the supply of water. While some residents said water should be supplied enough during the weekend. They said when there is not water the toilets are not wash and making smell so bad. "During weekends toilets are not washed due to lack of water and that is too bad. Toilets becomes too smelly when not washed".

*Adults POC 3, Zone A and G*



*BBTT Community correspondent conducting a focused group discussion on the proper use and maintenance of latrines at UN House. Photo/Internews*

### This week BBTT collected 67 unique feedback:

- Adults (over 35 years old) 57%
- Youth (18-35 years old) 34%
- Elderly (60+ years old) 1%

**Data collected from 267 females (61%) and 172 males (39%) in PoC 1 (10%) and PoC 3 (90%). BBTT interacted with 439 IDPs through the following methods:**

- Listening Group 58%
- Informal Meeting with BBTT Staff 40%
- Focus Group Discussion 1%

## Boda Boda Talk Talk Weekly Program Highlights



### Preparation for Christmas Celebration

BBTT produced a program looking at the preparations for the Christmas celebration, in an interview with the CMC deputy Chairperson, he said that they are working to empower the Community Watch Group to make sure that chaos does not arise during the celebration period. He also warn video hall owners not to host events without the knowledge of the CMC or CWG office.



### Broken bathrooms doors

In the previous week we received a feedback from the youth that showers doors were broken making them to only bath at night. In response to this we hosted Nile Hope in our WASH program. Nile Hope said that they are working to identifying the broken doors of latrines and bathrooms for replacement and repair. They also cautioned the community not to remove the doors for personal use. Nile Hope said it is the role of the community to make sure that these services are available for them and to take care of the property given to them



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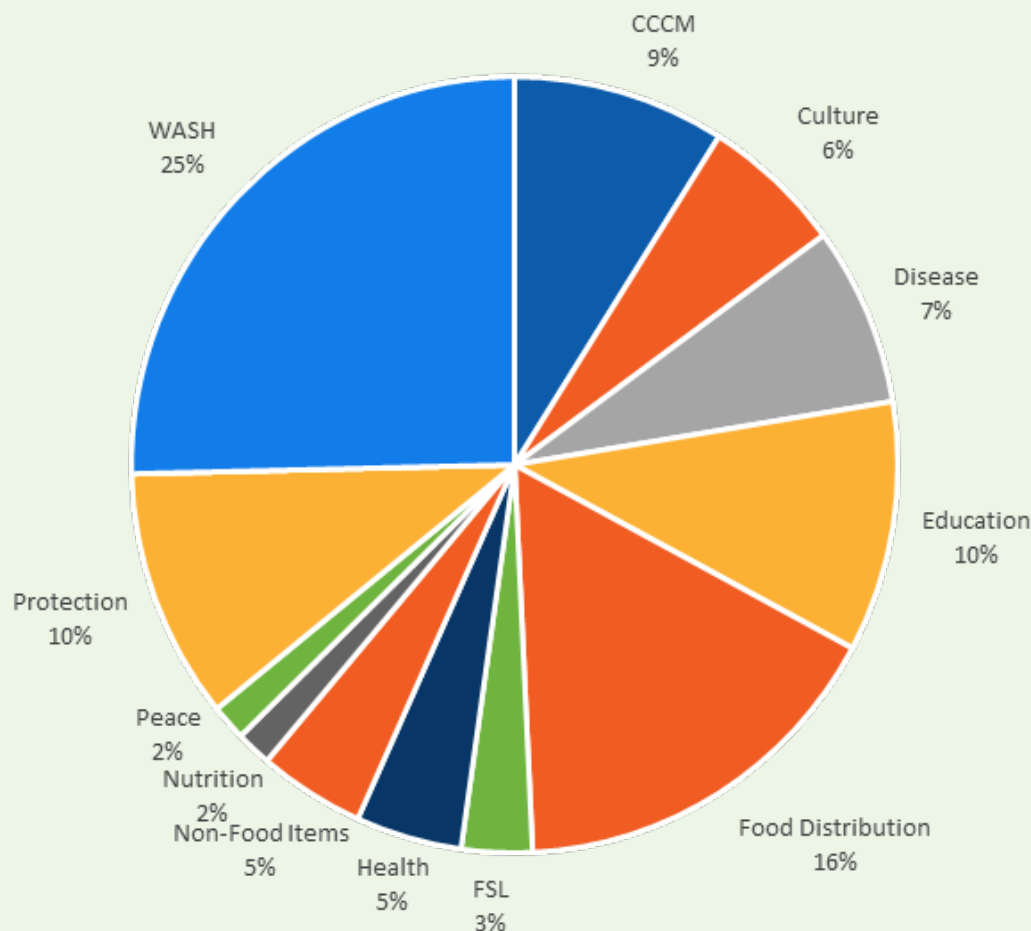


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## Community Feedback

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## Weekly Program Highlights Continued



### Reopening of Vocational trainings

Previously Internews received feedbacks from the community saying that they are not aware of the process for selecting those who take part in the vocational training. In response to this, we interviewed Women Advancement Organization who said that they always recruit trainees through the office of the Camp Management Committee with support from the other representatives from the greater of South Sudan available in the PoC.



### Mosquito nets and Malaria

Last week we got a feedback from the community demanding for the distribution of mosquito nets due to the increase in malaria cases in the POC. In our health program we interviewed IMC who said that they have received a few nets from their working partners and these nets are intended to be distributed to the two facilities at both PoCs and the other nets would be given to new born babies and the breastfeeding mothers. IMC said that they are working to getting more mosquito nets for rainy season such that none is affected by malaria like in the past.



### HIV/AIDS day and awareness

In preparation for the HIV/AIDS day which was commemorated on the 1st of Dec. we produce a program on HIV/AIDs awareness and the services available for people affected by HIV/AIDs. We interviewed Youth Agency for Research and Development. In the program they said HIV is transmitted mostly through sexual intercourse with an infected person. YARD urges all individuals of different aspects to always try to approach the health facility to know their status. They said abstaining is the best way of prevention if not use condom.

## WASH - Detailed Feedback

These graphs detail the feedback on WASH that was received this week. Seventeen feedback were received this week, collected from 63 females and 40 males in PoC 1 and PoC 3.

