

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## What We Heard This Week

### Feedback from the Community

#### Well-done Mercy Corps

The community extended appreciation to Mercy Corps through our listening group for constructing new shower and latrine shelters.  
*Adults & Youths, Sector4 Block5.*

#### Thanks IOM

Residents of Bentiu PoC thanked IOM through our Information Officer for installing atmospheric pipes in the latrines to divert and control the bad smell from waste.  
*Adults & Youths, Sector3, Block9.*

#### New Biometric Cards Needed

Some members of the community reported to our listening group that their biometric cards are either lost or damaged. They said they hadn't received food for 2 months as a result. They appealed to the concerned agencies to replace their damaged cards and issue new ones for those who lost theirs.  
*Adults, Sector4.*

#### Cooking Utensils

Community in Nimni Payam of Guit County said they lack cooking utensils. Many who talked to Kondial FM on phone reported that items distributed 3 years ago are now unusable. They called on the NFI agencies to carry out an assessment to confirm their needs.  
*Adults, Nimni.*

#### Fence Off The Gardens!

Farmers in Koyhethey told Kondial team that livestock is destroying crops in their gardens. They requested FSL and concerned agencies to build barriers to prevent the cattle from straying into their gardens.  
*Adults, Koyhethey.*

#### Review Water Collection Schedule

Inhabitants of Hai Salam in Rubkona County told our Information Officer that they are experiencing water shortages due to the limited time allocated for fetching. They suggested that Mercy Corps allows 2 more hours per shift.  
*Adults, Hai Salam.*

#### Severe Water Shortage

Kondial FM listeners reported to our listening group that 3 blocks face severe shortage of water for unknown reasons. They suggested that the concerned WASH agencies connect Blocks 1, 5 & 9 to a nearby IOM water station in Sector 4 Block 9 where there is plenty of water.  
*Adults, Youths, Sector4 Block1, 5 & 9.*

#### Update on The Peace Agreement

People in Bentiu PoC and outside thanked UNIMISS Civil Affairs for bringing government officials to a Live Radio Show on Kondial FM. They told Kondial FM team how happy they were to hear updates on the progress of the revitalized peace agreement.  
*Adults & Youths.*



This week Internews collected  
**81 unique feedbacks:**

- Adult (over 35 years old) **14%**
- Youth (18-35 years old) **86%**



Internews interacted with  
**769 people through:**

- Informal Meeting **90%**
- Phone Call **10%**

#### Mosquitoes Are Back!

The People of Koyhethey reported to our Information Officer that they are concerned about the increase of mosquitoes in the area. They appealed to Mentor Initiative and concerned WASH agencies to spray their shelters with insecticide and distribute mosquito nets.  
*Adults & Youth, Koyhethey.*

#### Improve Sanitation

Sector 5 PoC residents said sanitary items for hand washing at the latrines are no longer available. They told our Information Officer that they are worried about an outbreak of diarrhea, cholera and hepatitis E. They urged WASH partners to provide sanitation materials.  
*Adults & Youths, Sector5, Block10.*

Correspondent interviews Chief of Examinations of Northern Lich State in Bentiu PoC, January 14, 2019.  
*Photo@Internews*



#### Stop The Raiding

Inhabitants of Bul East County, Mayom, through phone calls expressed dismay over the killings of innocent people including children by cattle raiders. They appealed to concerned parties to stop cattle raiding in the area.  
*Adults, great Mayom.*

#### Well done DRC!

Dwellers in Koyhethey village told our Community Correspondent that they are happy with Danish Refugee Council for distributing water cans for irrigating their vegetable gardens.  
*Adults, Koyhethey.*



CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

January 24, 2019

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarian, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

# Internews Bentiu e-Bulletin

## Kondial 97.2 FM

### Weekly Program Highlights



#### BEYOND BENTIU RESPONSE

**(BBR):** Koyhethy residents are growing vegetables to reduce malnutrition in the area. A group of farmers hosted on Kondial FM's BBR show said that they have cleared their fields and are ready to plant but lack seeds. In response, the Danish Refugee Council's FSL department confirmed that the organization will soon supply seeds to farmers. ●

#### BEYOND BENTIU RESPONSE

**(BBR):** Kondial FM received numerous feedback calling for an end to cattle raiding in the State. Speaking to the station, in Bentiu

town, the Northern Lich State Minister of Information said that the State government will arrest cattle raiders and all criminals in the area and produce them in courts of law. However, several callers from the PoC and outside said that the youths in the State and the neighboring communities were told about the negative effects of cattle raiding but it hasn't yielded any positive results yet. ●

#### HEALTH SHOW:

Kondial FM gathered feedback on the alleged increase in Hepatitis B cases. Appearing on a Live Show to respond to the feedback, the Clinical Officer at World Relief told the public that

hepatitis B is curable. He added that hepatitis B vaccine is 90% effective and available in all the health facilities in the PoC. He advised listeners not to share needles or razor blades and cautioned them against unsafe sex. ●

#### WOMEN SHOW:

During Christmas and New Year festivals, Kondial FM produced peace and reconciliation shows through which community members sent out peace messages to other listeners. While appearing on the radio, the PoC's youth leaders called for 2019 to be a peaceful year of forgiveness. All promised to work

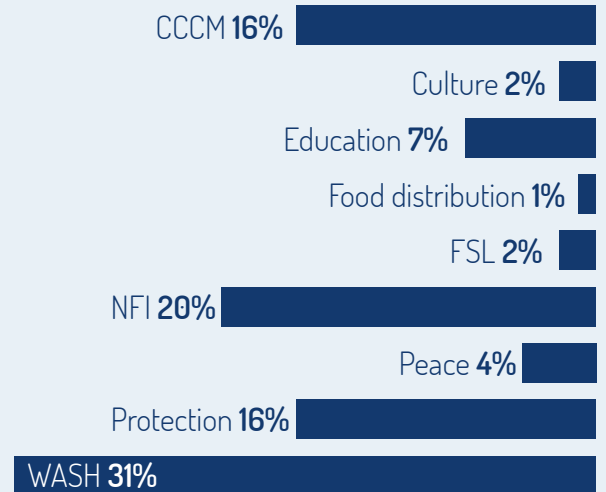
with fellow youths for reconciliation. Several listeners appreciated Kondial FM for hosting youths to discuss peace. ●

#### EVENING SHOW: New Activity Calendar Available:

The Camp Management has released the new schedule for community and partners' meetings in the PoC. IOM/CCCM Outreach Team Leader while on Kondial FM said that the community and partners meetings are so important because they act as platforms for the community to raise issues of concern and receive appropriate responses from relevant agencies. ●

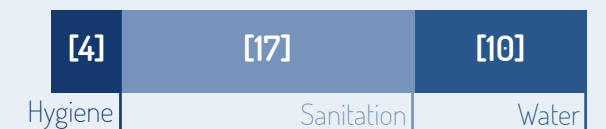
## Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



### WASH Detailed Feedback:

This graph details the feedback on **WASH** that was received this week. **8** feedback were recorded on the topic.





January 24, 2019

# Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

## What We Heard This Week

Feedback from the Community

### Tools to clean the camp

Refugees in Ajuong Thok said that they lack cleaning tools such as slashers and wheel barrows for carrying grass. They added that they agree with agencies demands for clean camp but want tools to make it possible.

*Adults, block 48, Ajuong Thok ●*

### Thank you for shelters at distribution sites

Families of Ajuong Thok says they are happy with Samaritan's Purse for constructing a waiting area at the general food distribution site explaining that the new improvement will help children, mothers as well as elderly.

*Adults, block 48, Ajuong Thok ●*

### What is the plan for the youth?

Youth in the camps said that until now, no plans were shared with them for 2019 activities. They want DRC and camp leadership to propose activities that engage youths.

*Youth, Pamir ●*

### Women awaits dignity kits

Women in Ajuong Thok explained that they are waiting for monthly distribution of women sanitary items as they do not feel comfort during their menstruation period. They are asking why there is no information from IRC Women Protection and Empowerment department about the next distribution considering there was no pads in the last distribution.

*Adults, block 48, Ajuong Thok ●*

### Needs for latrines decommissioning

Refugees wish that Samaritan's Purse would come up with a plan to decommission latrines that collapsed during the rainy season and empty the latrines that became full.

*Adults, Ajuong Thok ●*

### WFP asked not to reduce money

Residences of Ajuong Thok mentioned that WFP should not reduce money for milling because this money helps the family to cater for other needs like soap or salt which sometimes are missing from the general distribution.

*Adult, block 3, Ajuong Thok ●*



This week Internews collected **15** unique feedbacks:

- Adult (over 35 years old) **87%**
- Youth (18-35 years old) **13%**



Internews interacted with **171** people through:

Listening Group **100%**



Data collected from:

**116** females (68%) and **55** males (32%)

### Replace poles with timber for roofing

Community members told Internews that poles for roofing are destroyed by termites and they suggested to be given treated wood timber which resists termites' attacks and would prolong the life of their shelter's roofs.

*Adults, Ajuong Thok ●*



Jamjang FM hosts women representatives from refugees and host community on peaceful coexistence program

### Still waiting for schools results

Students in Pamir said that schools are about to open and registration for new academic year has started while last year schools results have not been given to students yet. They said the delay can affect those who want to repeat classes or change school.

*Youth, Pamir ●*



January 24, 2019

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

# Internews Jamjang e-Bulletin

## Jamjang 89.4 FM Weekly Program Highlights



### Health Program: Herpes among Children, Causes, Prevention and Treatment:

After learning from the community about the high number of children and adults infected with herpes, Jamjang FM interviewed a medical doctor from Hakima Yacoub hospital. The doctor said herpes is a viral diseases which affect skin often with blisters. Herpes is a disease which spread rapidly and can be transmitted from one to another through body contact. Listeners were informed by the doctor that children are the most subjected group to herpes especially when playing or sharing clothes. In addition, domestic animals such as dogs and goats could also transmit herpes. Community were advised to keep their animal in a hygienic way to maintain healthy family. Mothers from refugee camps and host community said children who are not bathed are exposed to herpes and urge parents for better child care especially washing and dressing children with clean clothes to avoid skin diseases. ●

preparations were organized ahead to make sure refugee students do the examinations in conducive environment. It is worth mentioning that examinations were postponed last December 2018. The Commissioner for Refugees Affairs confirmed over the radio that students are expected to do their examinations in good faith and avoid cheating because if a student is caught cheating, he or she will be kicked out of the exam process and it may affect progress to higher education. Jamjang FM interviewed a number of students in Ajuong Thok and Pamir camps and they described the first paper of the exams as good. They also wished for the remaining exams to be similar. ●



### Education Program: Registration and New Admission Announced for New Academic Year in Ajuong Thok and Pamir:

To sensitize community about the approaching onset of new academic year, a member of camp leadership and Lutheran World Federation education department were hosted live on Jamjang FM to inform students and parents about the beginning of registration. The two officials said enrollment of students will start this week on Wednesday and this early registration will enable LWF to manage and control the number of students to avoid congestion in classes. During the program, students were asked to bring along with them their



### Mental health Program: Psychosocial Education: Community Learns About Epilepsy:

In this mental health program this week, psychiatrist from African Humanitarian Action was hosted by Jamjang FM to talk about epilepsy. The guest described epilepsy as a chronic neurological condition characterized by a sudden discharge of abnormal electricity activity in the brain. The community was informed that there are drugs for epilepsy treatment at Hakima Yacoub Primary health Care Center in Ajuong Thok camp. These drugs such as anti-convulsive drug or anti-epileptic drugs reduce the seizure and are provided to patient. The guest appealed to the community to report to hospital any case of epilepsy suspected and not to go to the spiritual healers explaining that epilepsy is not cause by any kind of spirits. Jamjang FM interviewed refugees in Ajuong Thok where some of them explained their ignorance about the causes of epilepsy while others attributed the epilepsy to the evil spirits. ●

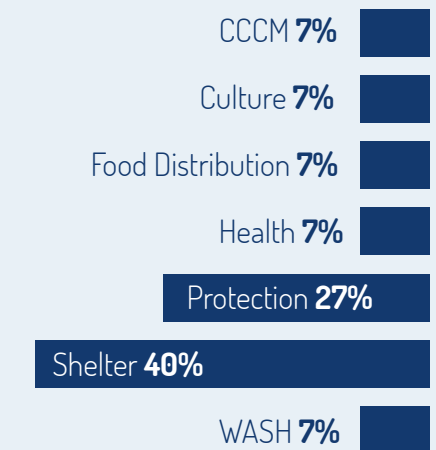


### Education Program: 370 refugees' Student sit for South Sudan Secondary School Examinations:

This week, a total of 370 students sat for South Sudan secondary school examinations in the two camps - Pamir an Ajuong Thok. Speaking on Jamjang FM, Lutheran World Federation education officer said that

## Community Feedback

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



### Detailed: PROTECTION

This graph details the feedback on Protection that was received this week.





In Juba, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Boda Boda Talk Talk, a mobile audio service inside the UN House PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Siobhan McEvoy (smcevoy@internews.org) or Humanitarian Multimedia Trainer Tidio Betty (tasaya@internews.org).

## What We Heard This Week

### Feedback from the Community

#### **Dirty and inaccessible latrines**

Some residents said they are suffering due to dirty and hard-to-access latrines. "We are inquiring to humanitarian agencies whether they are no longer providing us services from their own hearts because we have been suffering for some time of not accessing closer and clean latrines".

*Listening group, POC 3, Zone D ●*

#### **News system during GFD**

Community members said the system put in place by WFP during food distribution is too slow and makes people suffer in the queue. "Those with family size one are forced to make a group of 10 so that the rations can be given. If not, none is entitled to get food from the distribution area unless you have to wait for other 9 people to receive food. They are asking WFP to revise the system.

*Community members, POC, 3Zone C ●*

#### **Persons with disabilities (PWD) need special consideration during GFD**

A group of PWD said they do not have a separate queue as before during the GFD. "Today we have been mixed with able persons who are stronger than us. We feel insecure in the queues because there is too much competition over who gets food first. We need the partners responsible for us to consider this issue".

*PWD, POC 3, Zone J ●*

#### **Request for provision of washing soaps**

Some residents in the POC are requesting for washing soap from the WASH partners. They said it has been about four months without distribution of washing soaps.

*Listening group, POC1 ●*

#### **Services on family tracing**

Adults in the community are calling for the resumption of the family tracing call that was provided by South Sudan Red Cross. They said since last August, they have not been able to connect with their relatives and loved ones who are not with them.

*Adults, POC1 ●*

#### **Delay in garbage collection**

Some women are complaining that garbage is always collected late. They said when garbage accumulates, the children go and play in the garbage and pick things that can affect their health. They ask the WASH partners to collect the garbage on time.

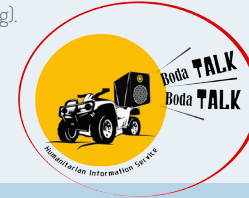
*Women, POC, Zone A ●*



BBTT Community Correspondent interviewing Nile Hope on latrine maintenance in the POC

In Juba, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Boda Boda Talk Talk, a mobile audio service inside the UN House PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Siobhan McEvoy (smcevoy@internews.org) or Humanitarian Multimedia Trainer Tidio Betty (tasaya@internews.org).

CAMP COORDINATION  
AND CAMP MANAGEMENT  
CLUSTER



## Boda Boda Talk Talk Weekly Program Highlights

### **Children Setting Fires on Dry Grasses around the PoC:**

BBTT produced a program on fire prevention where we talked to parents and community leaders on the roles of parents to prevent their children from setting fires in the POC. A parent said he witnessed children setting fires in one of the locations in the POC and he had to intervene. He urged parents to talk to their children not to set fires and to take action if they see children playing with fire. Meanwhile, the deputy chief of CWG said community members should report any child who is involved in setting fire in the POC. He also told parents of children caught setting fire will be submitted to punishment for the act committed by their children. POC 3 Zone G ●

### **Family Planning:**

In our BBTT program on health this week, we interviewed residents and a health worker from IMC on the importance of family planning. In the interview, a woman in the POC said it is important for a mother to breastfeed a baby for two years so that the baby is healthy and will not be admitted for nutrition supplements like PlumpyNut. A health worker with IMC said it is not healthy for a mother to have two babies at the same year. He said the traditional way of birth spacing was for the man

to keep away from his wife. While there are other methods available when they stay together like the use of condoms and other contraceptives which are available at IMC. ●

### **School Registration for the Academic Year 2019:**

In a feedback from the community last week, parents complained of high school fees in the year 2018. In response to this issue, we interviewed parents, students and a teacher from Hope Primary School in POC 3. In the interview, the school office from Hope said they will not send children home due to lack of payment of school fees as long as black boards and chalk for running classes are available. "We, the teachers have committed ourselves to educate our children and we will never send any child back home if NRC will provide black boards and chalks". In response, INTERSOS explained that education during emergency is for free. ●

### **Children Stoning NGOs and UN vehicles in the POC:**

In response to a feedback from agencies on children playing on the streets and throwing stones on vehicles, BBTT interviewed parents, children and TDH on the way forward. A parent in POC 3 said it is the role of the parents and community elder to stop

children from throwing stones to vehicles. While some of the children admitted that it is not good for their fellow children to do so. They urged children to go and play at the child friendly space where they will learn a lot. A child protection officer from TDH said they have trained parents on the dangers of children playing on streets and throwing stones to vehicles however this is still continuing. He also urged parents to control their children from playing in the streets. ●

### **Removal of Illegal Buildings on Drainages:**

BBTT interviewed residents and ACTED on the issue of illegal structures on the roads and drainages. A resident in Zone H said demolition is positive as those on the roads can be given a space in the residential areas. Zone-A leader said they have identified some empty shelters where some of the people residing on the roads can be relocated to. He also asked concerned partners to provide shelter material for those to be affected by relocation. A community mobilizer from ACTED said they gave a deadline for the removal of the shelters as 7 January 2019 but some of the residents have not yet acted. He urged all those having their structures on the roads to remove them before they are forced to do so. ●

In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

## What We Heard This Week

### Feedback from the Community

#### Thank for putting signs! But take and demolish unexploded item

Residents have expressed their thanks to Nile FM radio for informing UMASS and Group for Service (G4S) about the unexploded object that was found on the ground in Malakal town. They said the two agencies have secured the place by putting signs informing the place is dangerous. They added that UNMAS must take and demolish the item as soon as possible because they are worried that their children may touch it when they go to Malakal town.

*Youths, Adults, location: sector 1 & 4*

#### Parents requested all pupils to have school uniform

Parents told to our listening group members that their daughters who are in school have received school uniform from DRC protection department. They said humanitarian schools will be open next month and they need protection cluster to distribute school uniform to their sons so all of them they can look as school children.

*Adults, location: sector 1A & AB*

#### Newly wedded youths need management family affairs training

PoC residents said that some newly wedded youth fight with their wives when they disagreed because they are lacking family affair management skills. They told our listening group that they asked DRC to organize training for them as they did last year.

*Adults, sector 1A block B, D & E*

#### POC residents thank MSF for helping their people with broken legs

Residents have thanks MSF for helping people with broken legs with transportation to Juba for further treatment. They said this service is saving the lives of their relative.

*Youths & Adults, location: sector 1*

#### Leveling latrines, ground will protect from injury

Residents told our listening group that some latrines have holes on the corners. They are worried that children and elderly may fall into the latrines through the open spaces. They requested WASH cluster to fill up the openings with soil to avoid undesirable accidents.

*Adults, sector 2 block V*

This week Internews collected  
**34 unique feedbacks:**

- Adult (over 35 years old) **97%**
- Youth (18-35 years old) **3%**



Internews interacted  
with **1.366 people**  
through:

Listening Group  
**100%**



Data  
collected  
from:

**765 females (56%)**  
and **601 males (44%)**

#### Bathrooms well cleaned

Residents have appreciated IOM WASH department for the well cleaned bathrooms in their area. They said their bathrooms are cleaned two times a day on daily basis. They told our listening group members that they wish WASH cluster to continue their great job.

*Youths and adults, sector 1 block F*



Malakal\_WHO Doctor speaks to Nile FM Correspondent on health program.  
*Photo @Internews*

#### Raise pregnant women awareness on taking medication during pregnancy

Husbands have explained to our information officer that they need health cluster to raise awareness for their pregnant wives. They said their wives sometime stop a medicine treatment when they feel well. The husbands are worried about the effects of interruption medication during pregnancy.

*Adults, location: sector 1*



January 24, 2019

In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

# Internews Malakal e-Bulletin

## Nile 98.0 FM Weekly Program Highlights



### Child program: Children are Over Spending their Parents' Money in the Market:

The shop owners said that parents are complaining to them when their children spend all the money they were given to buy errands in the market. Nile FM, on the Child Program, mobilized parents and shop owners for them to suggest solutions to solve the issue. Some shop owners have explained that they always give children, youths and adults the rest of the money. However, shop owners thought that some children buy sweets with the rest of the money or may loose the money on their way home. Another shop owner suggested that in the future, parents should give their children the exact amount that will cover for the errands. On the same issue, some parents suggested to shop owners to have an eyewitness that will support him/her if such as these cases happen. ●



### Peace & Reconciliation Program: Building Trust among Community Members:

Following the South Sudan peace agreement, Nile FM asked the PoC community to make suggestions on what role they can play to build trust within the community. A person said that community could rebuild trust through discussion, by avoiding hatred and forgetting past bitterness. Another community member said in this time people should build strong relationship rather than talking about what happened during the crisis. Lastly, a community member suggested that humanitarians and UNMISS should conduct more awareness training about peacebuilding. ●



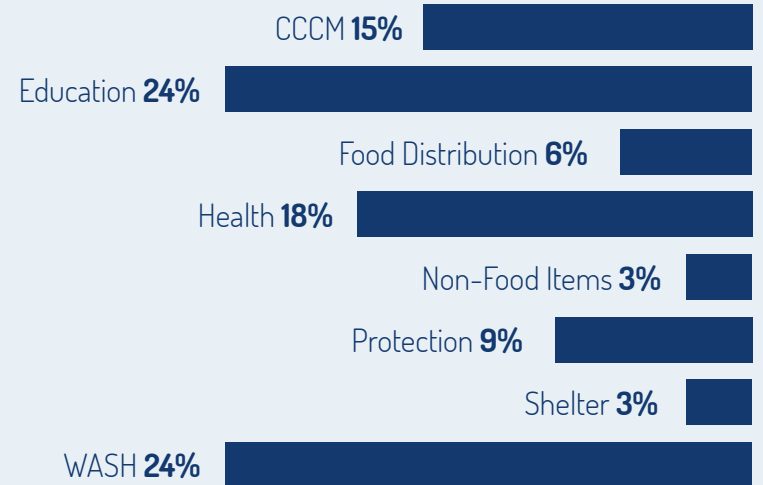
### Health Program: Measles' Causes, Symptoms,

**Transmission and Prevention:** Internews followed up on feedback from parents concerned that

their children are infected by a disease with symptoms similar to Measles'. Nile FM hosted a WHO doctor who raised awareness on Measles's by informing on causes, symptoms, ways of transmission and prevention. WHO epidemiological diseases coordinator for greater Upper Nile explained that the current disease among the children is called rubella and its symptoms are similar to measles. Emmanuel explained that Measles is caused by a virus and it affects the children whose ages vary from one year to nine years. He added that symptoms are continuous fever, an appearance of yellow-colored pills on the child's body, eye color changing to red and running nose. The doctor said the disease can be transmitted from through touching and coughing face to face. He concluded that Measles can be prevented by keeping the sick children away from healthy children. ●

## Community Feedback

Internews Juba collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



**Detailed: WASH**  
This graph details the feedback on **WASH** that was received this week.





In Wau, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Boda Boda Talk Talk, a mobile audio service inside the PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Richard Okidi (ookello@internews.org).

## What We Heard This Week

### Feedback from the Community

#### Appreciation to OXFAM

PoC residents expressed their happiness to the Oxfam for starting repairing the latrines in A1 and they are also requesting Oxfam to repair all the bathing shelters in their block and put the bamboo thatches on so that it can last longer.

*Adults, PoC in Zone A-Block 1 ●*

#### Request to WDG organization

Elders say they had been registered by WDG for walking stick in December 2018 but up to now they have not received any.

*Elders, PoC Zone A3 ●*

#### Request to UNPOL

Residents are unhappy with the gangs because they steal their clothes through the perimeter fences in the northward side of the block. They are requesting UNPOL and Community Watch Group to do patrolling at night to reduce the issue of crime in the camp.

*Adults, PoC Zone C block2 ●*

#### Request to IOM-INFI

Elders says last year they had been receiving solar lamps and blankets which has been very helpful to them but have been stolen. They are kindly requesting for more.

*Elders, PoC Zone A2 ●*

#### Appreciation to INTERNEWS

Residents expressed their happiness to Wau BBTT team during a town hall meeting. They said Internews' project in the camp has left no information from humanitarian providers. More so, their voices are collected door to door. They strongly urge Internews to continue with their project in the camp.

*Adults, POCAA ●*

#### Request to WFP

Families said their food are finished before time due to delay in distribution and lack of food items such as oil, salt and beans. PoC residents are requesting WFP in the forthcoming distribution to distribute all food items.

*Families, PoC Zone C - block3 ●*

#### Appreciation to War Child Canada

Resident are sending their appreciation to WCC to give further opportunity for schooling. One of them said though they don't have money, their children get access to school because WCC provides free education in the camp.

*Adults, Zone A block 4 ●*

#### Appreciation to IOM-CCCM

Some of the community in the PoC were grateful to IOM-CCCM for providing a complaint desk to speed up feedback and response. They requested IOM-CCCM to keep on doing uniformly for all community areas in the camp.

*Adults, POCAA ●*



This week Internews collected **60** unique feedbacks:

- Adult (over 35 years old) **21%**
- Youth (18-35 years old) **77%**
- Elderly (Over 60 years old) **2%**

Internews interacted with **1,035** people through:



- Listening Group **47%**
- Informal Meeting **32%**
- Focus Group Discussion **17%**
- Partner Network **5%**



Data collected from: **754** females (73%) and **281** males (27%)

BBTT staff interviewing one of the drainage of OXFAM volunteer about the new system of work in Wau PoCAA in zone A block 2 on 1-16-19



#### Appreciation IOM-CCCM

In response to the feedback received from the community in Block 2 that most of the shelter in their block are empty, IOM-CCCM responded by saying that they are now carrying out an assessment and if they find any empty shelter they will give it to the unit close-by. The community members are very happy with IOM-CCCM for their great job in the camp.

*Adults, PoC Bloc 2 ●*

#### Appreciation to INTERNEWS

Residents are expressing their happiness regarding the collection of feedback and the sharing with humanitarian agencies and then making them aware of the responses through Boda Boda Talk Talk speakers which cover all the camp.

*Adults, POCAA ●*

In Wau, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Boda Boda Talk Talk, a mobile audio service inside the PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Richard Okidi (ookello@internews.org).

## Boda Boda Talk Talk Weekly Program Highlights



### Excitement on Ebola Production:

Based on the feedback on health in the POCAA, the community said that they have no knowledge of Ebola, e.g. symptoms, signs and transmissions. Wau BBTT team brainstormed on the feedback and produced a program. The program was ascertained and approved by the Acting Public Health Care (PHC) at Wau Ministry of Health who also explained the symptoms, signs and transmissions and that Ebola is serious disease that often kills in a short time. He further clarified that there is no Ebola cases currently in Wau and in other parts of South Sudan but informed the public to report any suspected cases of Ebola to the nearest health center. ●

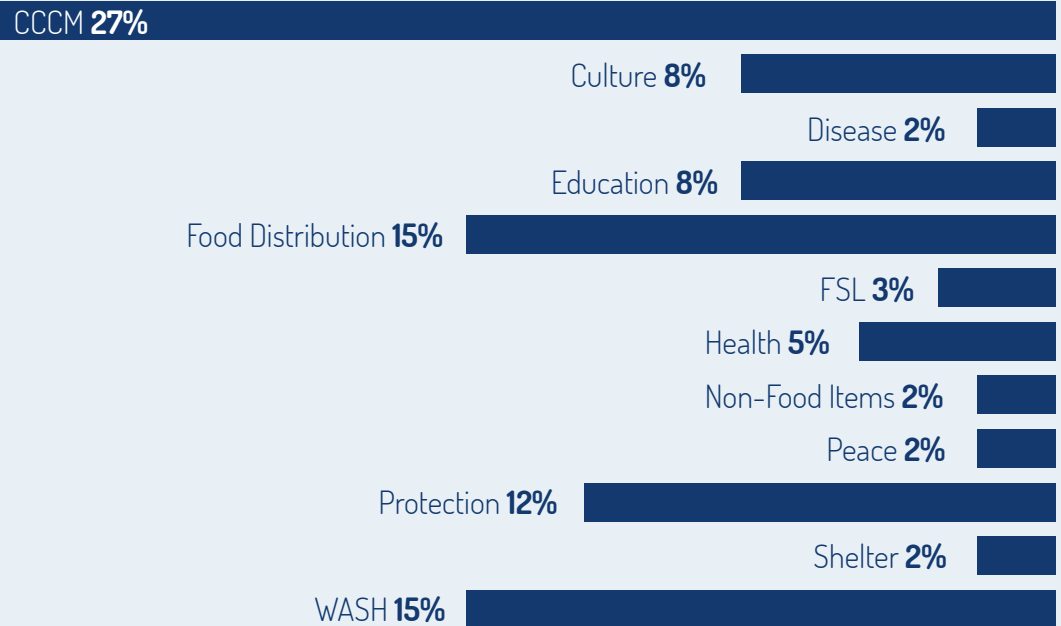
### Preference for Cash to NFIs by Volunteers Worker:

The team received feedback from OXFAM volunteer workers in Wau POCAA (IDPS) that initially they were working for money but apparently OXFAM

decided to offer buckets, soaps, sugar and rice. The workers are requesting if their plight for money can be revised as it happened before. BBTT produced a program with CLC chairperson who said that the new in-kind compensation is real challenge for the workers. He kindly requested OXFAM to figure out a cash modality to facilitate purchase of other basic needs. She also urged the community to cooperate with OXFAM. Meanwhile, OXFAM P.H.A.P. spelt out clearly that their donor do not have money but requested the PoC residents to cooperate with them accordingly. She explained that from February 2019, there will be no distribution of those items because they have shifted from emergency to the development phase. She added that the community is now asked to take care of the latrines and drainage system but if the latrines need some fixing, they will be ready and willing to help. Finally, she explained that she will coordinate with their donors and strongly raise this complaints in the cluster meeting. ●

## Community Feedback

Internews Wau collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



### Detailed: WASH

This graph details the feedback on WASH that was received this week.

