

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week

Feedback from the Community

Stray dogs are back

The community in Bentiu PoC is concerned about the presence of stray dogs in the area. They would like to know if any humanitarian agency can carry out an assessment to establish the extent of the problem and do vaccinations.

Youths, Sector 5, Block 10

Upgraded shelters are good

Women in the PoC are grateful for Concern Worldwide's distribution of material for repairing their shelters.

Adults, Sector 5, Block 5

Latrines full and collapsing

Kondial FM listeners in the PoC expressed worry about the poor state of latrines in Sector 4. They hope that the concerned agencies will carry out the desludging of the facilities and perhaps construct new ones.

Adults, Sector 4 Block 2

New latrines!

Residents in PoC Sector 5 expressed appreciation to humanitarians for constructing new latrines in their block.

Adults, Sector 5

Thanks for the waiting sheds

Members of the community in Bentiu PoC are happy with IOM for the construction of waiting sheds at the general food distribution sites. They say the sheds will protect them from exposure to direct heat and sunlight.

Adults, Children & Youth, PoC

Lack of sporting gears

Volleyball players lack sporting material like uniforms. They say the t-shirts and shoes distributed a year ago are in poor condition. They are looking forward to any agency supporting youth to render help.

Youths, Sector 2 Block 12

Business skills for family support

150 community members in Bentiu and Rubkona towns appreciated Human AID for Community Organization [HACO] for offering a 3 month business skill training that will help them generate incomes to support families.

Adults & Youths, Bentiu & Rubkona

Great job medics!

The population in Bentiu PoC are happy for the nighttime medical services given by health partners.

Adults, PoC

This week Internews collected **108** unique feedbacks:



- School Age (11-18 years old) **3%**
- Youth (18-35 years old) **92%**
- Adults (over 35 years old) **6%**



1,325 Internews interacted with **1,325** people through:

- Meeting with Information Officer **97%**
- Phone Call **3%**

Cash for grinding welcome

The vulnerable people expressed gratitude for the cash distributed by Welthungerhilfe (WHH) to help them with the grinding of their food in the PoC.

Adults & Youths, PoC

Good hygiene

Women in Bentiu PoC thanked WASH agencies operating in their area for keeping their blocks clean and maintaining hygiene.

Adults, Sector 4



Kondial FM correspondent talking to the new IDP head of leadership in Bentiu PoC @Internews

Happy to meet partners directly

Women in Bentiu PoC thanked IOM-Camp Management for coordinating meetings with partners that allow them to directly share issues of concern.

Adults, Sector 2

Thanks for the safety equipment

65 Motorbike riders thanked UNMISS for distributing safety equipment to use while carrying out their day-to-day activities in and around Bentiu town.

Youths, Rubkona



CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

January 30, 2019

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Internews Bentiu e-Bulletin

Kondial 97.2 FM

Weekly Program Highlights



HEALTH SHOW: Expert advised community on rabies

Responding to feedback from the community about the presence of stray dogs in the PoC, the Vétérinaires Sans Frontières (VSF) field assistant went on Kondial FM and warned people to stay away from dogs. The official explained that rabies is deadly and can be transmitted through bites of an infected animals. He advised anyone bitten by a dog to immediately seek medical attention. Callers on the program thanked the official for educating them about the disease and requested the agency to carry out an assessment and vaccination of dogs. ●



YOUTH OF PEACE SHOW: Men told not to fight over women

Following incidents of men fighting over women, Kondial FM mobilized youths to find ways of resolving the escalating pattern of violence. Appearing on the radio, youth leaders emphasized forgiveness as the way of maintaining peace within community. Several callers on the show acknowledged support for youth to build lasting peace. ●



CCCM-HOUR: Cooperate with DTM verification team

Following numerous questions about the massive biometric cards' verification of all IDPs, Kondial FM hosted the IOM-Camp Management team to make clarifications and answer all the questions that were lingering. The IOM program assistant confirmed that the exercise was agreed upon by service providers. The Camp Management team urged the public to cooperate with DTM staff during the three month verification exercise. Callers had numerous questions about the exercise but promised to cooperate. ●



BENYOND BENTIU RESPONSE (BBR): There is hope for economic recovery

KONDIAL FM received feedback from the population of Northern Lich who expressed hope for economic recovery following the resumption of oil production. While talking on the radio during the official reopening of oil production around the Unity oil fields, South Sudan Minister for Petroleum said that peace comes with good things like economic recovery. On the same occasion, the Governor of Northern Lich confirmed that the five



year conflict inflicted suffering on population of South Sudan and hopes that peace will improve the living conditions. ●



EVENING SHOW: 310 SSP worth individual milling vouchers

Welthungerhilfe (WHH) continues to support the vulnerable in the PoC with cash incentives for milling vouchers. While talking to Kondial FM, the WHH grinding mill assistant confirmed that his organization distributed 310 SSP per individual elderly, disabled, child headed families, persons with terminal illnesses and those without any source of income. Beneficiaries thanked WHH for the cash support. ●

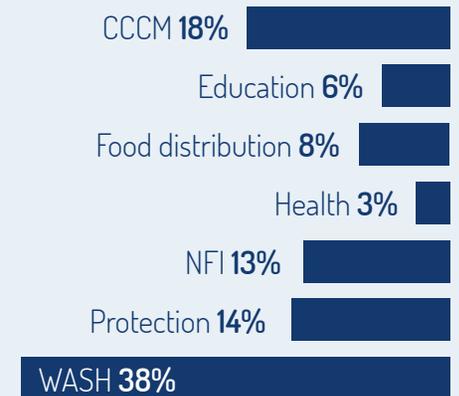


WOMEN SHOW: Teach children to desist violence

Kondial FM received feedback about confrontations between families in support of the fights between their children. Appearing on the radio, the Children Charity Organization's child protection coordinator encouraged parents to teach children to desist from engaging in violence and discourage them from confrontational situations. Many women participated in the program and callers urged people to be peace mediators. ●

Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



WASH Detailed Feedback:

This graph details the feedback on WASH that was received this week.

Hygiene	[7]
Sanitation	[23]
Water	[7]



January 30, 2019

Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

What We Heard This Week

Feedback from the Community

Where are the shelters for elderly?

Community in Ajuong Thok is inquiring about the overdue construction of shelters for the elderly. They said construction work of shelters for the identified elderly and people with special needs has stopped. The community is eager to know if the agencies in charge of camp management plan to resume the construction and renovation of the community center in the block, which is about to collapse.

Adults, block 65, Ajuong Thok ●

What is the age for primary school and for child friendly space?

Families said they are confused as they do not know the age criteria for the admission of children at primary school and at child friendly spaces. They said there are children under age of 6 in primary schools while children of the same age are in child friendly spaces. Parents want to hear clear instructions from the education partners about where to send children of age 6.

Adults, Pamir ●

Soak-away pit water

Residents in Ajuong Thok reported to us that their block pits are full of water. They are inquiring if the agency in charge of WASH services could intervene to address the situation.

Adults, block 65, Ajuong Thok ●

Community urged not to dig new pits

Refugees in Ajuong Thok advised themselves to desist from random digging of pits in the blocks. They are worried about the many pits spreading throughout the camp. They said the pits may cause serious accidents at night among children and the elderly. They call on the entire community to offer solutions to this problem before the rainy season.

Adults, Ajuong Thok ●

No drugs for hypertension

Elderly in Pamir said some of the elderly among them live with hypertension but are not receiving medication. They said there are no drugs for hypertension at Hope primary health care center. They are inquiring if this essential drugs can be made available in the near future.

Adults, Pamir ●



This week Internews collected **8** unique feedbacks:

- Adults (over 35 years old) **100%**



Internews interacted with **156** people through: Listening Group **100%**



Data collected from: **112** females (72%) and **44** males (28%)

Torches and uniforms to identify CWG

Community Watch Group (CWG) in Ajuong Thok appealed for torches and uniforms. They said the torches and uniforms can identify them from criminals at night. They invite the concerned humanitarian agencies to respond to their need.

Adults, Ajuong Thok ●



Refugee women from Ajuong Thok camp talk to Jamjang FM correspondent after soap distribution

We missed mosquito nets

Community in Pamir camp said it has not receive mosquito nets during last year's distribution. The community wants to know from the humanitarian agencies if they can distribute mosquito nets before the rainy season to help prevent malaria infection.

Adults, block 2, Pamir ●



January 30, 2019

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Internews Jamjang e-Bulletin

Jamjang 89.4 FM Weekly Program Highlights



Health Program: Community learn about diseases caused by sand flies

Jamjang FM hosted Mentor Initiative team in the health program who described sand fly as small, hairy, biting fly of tropical and subtropical regions that transmits a number of diseases, including leishmaniasis which either affect the skin or internal organ. In addition the guests explained that sand fly can be avoid through the use of pesticide, wearing a long clothes and also sleeping under mosquito nets at nights. Community was urged to report any suspected case of sand fly and maximize the use of mosquito nets always when they are sleeping. ●

With Refugee Program: Fire outbreak awareness conducted in Ajuong Thok

Ajuong Thok camp continue to

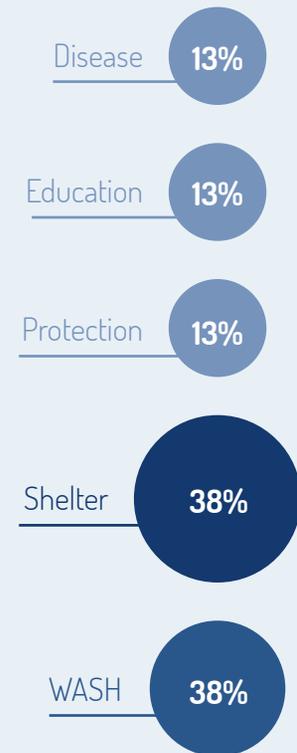
witness fire outbreaks which has destroyed a number of houses in addition to loss of life in resent past. To mitigate fire risks, Jamjang FM team recorded awareness messages while community is doing general grass clearing. Speaking to Jamjang FM, a member of Child Protection Committee from block 63 urges mothers to be careful when cooking and not to allow children alone in the house while the cooking fire is not put out. Another member of the community said that the use of fuel efficient stoves should be encourage to avoid fire outbreak and call on DRC to train more women in stoves production. A protection staff from LWF said reasons for fire outbreak is that some parents send their children to collect fire from the neighbors stressing that a child should not be send to bring fire or left alone in the house when there is fire. ●

Education Program: Back to school campaign kicks off in Ajuong Thok.

In an efforts to increase school enrolment in the camps, Jamjang FM hosted education officials from LWF to explain the "Go Back to School" campaign which is going on in the camps. Speaking to Jamjang FM, the guest called on the community to hurry and register their children in the nearby schools. Parents were urged to bring along with them the family ID to enable their children to register. A member of Ajuong Thok camp leadership said that "parents must take the lead to make education attractive to children." He added "education is the future of Nuba refugees" The guests also highlighted the eligible ages for early child development as under 6 years and eligible age for primary as from 6 to 13, ALP 14 and above while secondary 14 and above. ●

Community Feedback

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What We Heard This Week

Feedback from the Community

Challenge of grass burning still persists

Following numerous incidents of children burning grass around the PoC, members of the community are concerned and fear for their safety. The community is wondering if protection partners can intervene and take control of the situation.

Listening Group, PoC 3, zone C

Extend support to orphan

A group of community members said that the orphans were supported by TDH in the past but not anymore. The community is now seeking assistance from the humanitarian partners as they are failing at ensuring support to orphans themselves.

Listening Group, PoC 3, zone I

Water shortage

Following the breakdown of water plants in Juba city, PoC residents complained of shortage of water all over UN House PoCs 1& 3. The community complained because the lack of water was leading to lack of services in the community, particularly in the markets.

Residents, PoC 1

Engage children with games at school

In an interview with school children, pupils said they are lacking some motivational games at school. They said many of them end up committing crimes due to lack of proper engagement at school.

Listening Group, PoC 3, block E

Repaired boreholes

The community appreciates the agency responsible for water supply following repair of boreholes at zone F block 4 and zone A block 4 in PoC 3.

Listening Group, PoC 3, Zone F



This week
Internews collected
31 unique feedbacks:

- Children (Under 10 years old) **3%**
- School Age (11-18 years old) **3%**
 - Youth (18-35 years old) **13%**
- Adults (over 35 years old) **68%**
- Elderly (Over 60 years old) **13%**



Internews interacted
with
159 people
through:

- Listening Group **32%**
- Informal Meeting **65%**
- Focus Group Discussion **3%**



Data
collected
from:
89 females (59%)
and **70 males (41%)**



UN House BBTT
Correspondent
interviews Interos
Youth Project Officer

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CAMP COORDINATION
AND CAMP MANAGEMENT
CLUSTER



Boda Boda Talk Talk Weekly Program Highlights



Ebola awareness

In response to community feedback on lack of Ebola awareness, BBTT developed awareness story on signs and symptoms of the disease including precautionary measures. BBTT interviewed Nile Hope team leader for sanitation and hygiene who explained that his organization has hygiene promoters dispersed every day to explain to the community how to recognize the signs and symptoms of Ebola and to report any suspected case back to Nile Hope. ●



TDH reopen child friendly space

Terre des Hommes (TDH) has reopened a child friendly space activities after closure last year. BBTT interviewed the team leader of (TDH) to know more about this information. The team leader confirmed the reopening of the child friendly space saying the shutdown of the center led to an increase of children playing in the streets. TDH decided to reopen the child friendly space in the area so that the children can play in safe surroundings. ●



Reorganization of local markets

Some community members

complained about businesses being carried out along the main road. UNPOL reported this as a security concern since this is narrowing roads that is usually being used by humanitarian and UNPOL vehicles. BBTT talked to community management committee (CMC) secretary general on what should be done at community level to organize the market. The CMC secretary said that all illegal shelters constructed close to the main road have to be removed as they are a security threat. He said if there is fire outbreak or violence in the community then it will be difficult for people to run for safety. ●

New leadership elected for sport office

The youth have elected new office bearers to run the sport activities in the camp. The previous leadership handed over the office on the 17 January following a democratic election held on 12 January. The community congratulated the youth for the peaceful elections and transition of leadership. In an interview with WHITAKER, the officer in charge said football tournament are to be organized to welcome the new president and his team to office. WHITAKER pledged sup-

port to the new sport leadership. ●



School learning materials

Registration for academic year 2019 has started but community members are worried about having to buy learning materials for children. They wanted to know if education partners will distribute exercise books. BBTT reported the concern to education partner and Hope Primary School morning section head teacher told parents that it is not yet clear if the school materials will be provided or if parents will have to buy them. ●

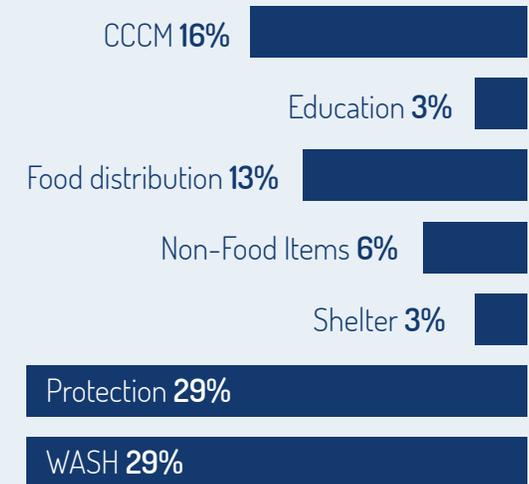


Water tanks installed next to latrines

Nile Hope has installed water tanks at latrines around the sites so that the community can wash hands as part of prompting hygiene. This was in response to a request from beneficiaries. BBTT interviewed WASH partner on the importance of having these water tanks. Nile Hope confirmed it is the responsibility of beneficiaries to ensure the safety of the water tanks as they are now their property. He said Nile Hope will do monitoring and provision of water every day. ●

Community Feedback

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WASH Detailed Feedback:

These graphs detail the feedback on WASH that was received this week.

Water	[13]
Hygiene	[10]
Sanitation	[6]

In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

CAMP COORDINATION
AND CAMP MANAGEMENT
CLUSTER

What We Heard This Week

Feedback from the Community

Interrogate before beating people

Residents explained to our listening group that Community Watch Group (CWG) are beating their relatives during patrols at night. They said most of the people being beaten are either going or coming from visiting toilets. The residents said it would be good if the camp management and UNPOL talk to CWG and ask them to first question the people they meet at night before beating them.

Youths & adults, sector 1 A, B & C

Farmers intend to increase vegetable production

Farmers told our listening group members that they wish to increase production of vegetable but the water level in their wells is very low. They said humanitarians can help overcoming the challenge by supplying water pumps. They added that if pumps are made available, they will move closer to the Nile where they can increase the production. According to the farmers this will result in a decrease in the price of vegetable during summer time.

Youths & adults, sector 1, 2, 3 & 4

Distribute food supplies in single distribution

Residents told our information officer at food distribution area that they want to receive all their food rations at once instead of receiving it in two distributions. They said after receiving sorghum, oil and beans, they were called back to receive Corn -Soya Blend plus plus (CSB++) for their children. They said receiving food at once would allow them focus on their private businesses.

Youths, adults, sector 2, 3 & 4

Trained youth to repair faulty solar panels

Residents have appreciated Viable Support to Transition and Stability (VISTAS) organization for solar repairing training conducted for PoC youths. They said the trainees now have the capacity to repair the solar panels that are not functioning which will minimize the need to bring solar engineer from outside PoC.

Youths & adults, sector 1 & 2

Thanks for raising awareness on peaceful coexistence

Residents thanked UNMISS Civil Affairs Department for sharing pertinent updates concerning peaceful coexistence. They said the weekly peace building programs on Nile FM is changing their lives gradually as it promotes peace and harmony between all the communities in the greater Upper Nile.

Youths & adults, sector 2 & 3



This week
Internews collected
30 unique feedbacks:

- Adults (over 35 years old) **93%**
- Youth (18-35 years old) **7%**



Internews interacted
with **1,139 people**
through:

Listening Group
100%



Data
collected
from:
672 females (59%)
and **467 males (41%)**

Regular collection of garbage will enhance hygiene

Residents explained to our listening group members that they now accumulate garbage in their homes because the concerned organizations delay collecting the garbage. They said WASH partners should collect the garbage on regular basis to keep the environment clean from contamination.

Youth & adults, sector 3 block B & D



Food Committee member speaks to Nile FM community correspondent at food distribution site in PoC.

Photo @Internews



January 30, 2019

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CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

Internews Malakal e-Bulletin

Nile 98.0 FM Weekly Program Highlights



Women and girls program: The role of parents in educating children - how to respect others

Following a community feedback that children do not respect adults at the market and in the streets, Nile FM mobilized parents on women Nile program to discuss and propose ways of addressing the issue. Some parents suggested that family members should immediately correct children when they do something wrong. Others said it is the responsibility of the parents to educate their children on how to communicate well with all members of the community regardless of their age. Lastly, some parents reminded families not to use bad language because their children will repeat the same words when interacting with others. •



WASH program: Ways of enhancing personal hygiene

IOM WASH hygiene supervisor raised awareness over Nile FM on the ways residents can enhance their personal hygiene and prevent becoming ill. The hygiene supervisor explained that people

should wash hands with soap after visiting toilets and before eating any kind of food. He added that taking bath in the morning and before going to bed as well as putting on clean cloths improve personal hygiene. He reminded families to always use clean water at home. •

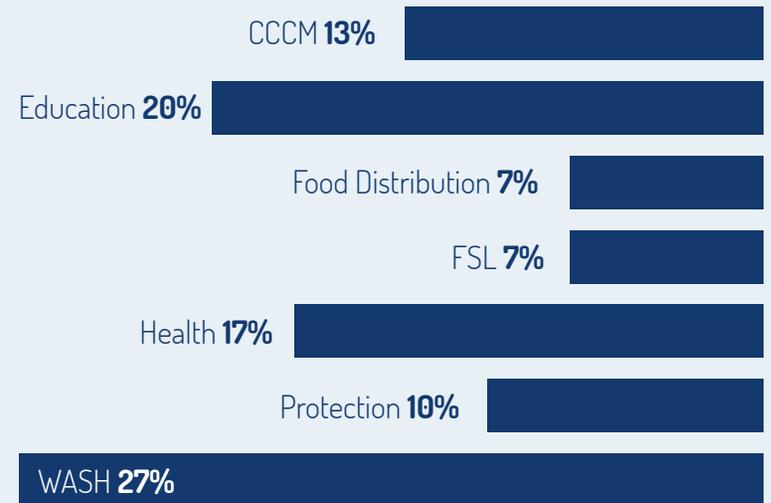


General food distribution: Special program

Nile FM correspondents went to food distribution site in sector 2 of the PoC to find out about challenges the community and the food distribution committee are facing. Some community members complained that the food ration allocated for a month is not enough for the 30 days. Others said delay in food distribution after the 30 days make families to go hungry because by this time the food is finished and they don't have money to buy sorghum from the market. On the other hand, the food distribution committee said they feel the tension during food distribution when the concerned agencies fail to bring all the food items at once. •

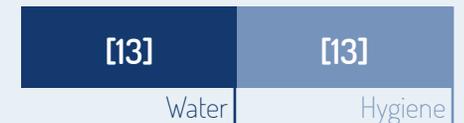
Community Feedback

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Detailed: WASH

This graph details the feedback on WASH that was received this week.



In Wau, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Boda Boda Talk, a mobile audio service inside the PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Richard Okidi (ookello@internews.org).

What We Heard This Week

Feedback from the Community

War Child Canada, thank you for nursery education

Community members are expressing their happiness regarding the introduction of nursery education in the camp. Some said they thought their children would not receive nursery education but thanks to War Child Canada, it is happening.

Elders, zone c block 3 ●

Great work Bangladesh Patrol!

The entire community are expressing their happiness to Bangladeshi peacekeepers for the patrol they are conducting on weekly basis while they collect firewood. The community further urged the peacekeepers to continue with providing them the safety.

Residents, PoCAA ●

Stinking garbage needs collection

Some residents are expressing displeasure from stinking garbage that has accumulated due to lack of collection by the concerned agencies. The community is calling on the concerned humanitarian actors to heed to their plight.

Residents, zone b block 1 ●

Access for elderly and persons with disabilities

The elderly and persons with disabilities (PWD) cannot access complaint desk to register their concerns. The residence are wondering if the camp management and the newly appointed block leaders can move around the block to register concerns from the elderly and PWD.

Residents, zone A block 1 ●

UNPOL to construct office for CWGs

In response to a feedback received from the community about youth harassing young girls and elders at night on the bridges, UNPOL replied that they will construct an office for Community Watch Groups (CWGs) to focus on such cases. The IDPs are impressed and thanked UNPOL for the prompt response.

Residents, Zone A block 2 ●

Community trained on life skills

PoC residents are appreciating War Child Canada for training them on GBV, life skills and peace building and said that it has helped them solve some of their problem internally. They wish WCC to continue with the same spirit.

Residents, zone C block 2 ●

**104**

This week Internews collected **104 unique feedbacks:**

- Youth (18-35 years old) **20%**
- Adult (over 35 years old) **78%**
- Elderly (Over 60 years old) **2%**

Internews interacted with **1,154 people** through:

**1,154**

- Listening Group **36%**
- Informal Meeting **63%**
- Focus Group Discussion **2%**



Data collected from: **882 females (76%)** and **272 males (24%)**

Support CWG to mitigate crime

Residents are urging community leaders to organize fundraising to raise support for Community Watch Group. The residents acknowledge the work of CWG in mitigating crimes and they would like to expand little financial support so they can meet some of their basic needs.

Residents, zone B block 1 ●

OXFAM work acknowledged

Residents acknowledged the importance of OXFAM's work in the POC especially on bringing new bamboo thatch to cover the back-side of latrines.

Residents, zone A block 3 ●

Community applause OXFAM

Oxfam responded to a feedback they received last week on improving the latrines. The community expressed their gratitude to Oxfam's prompt response and repairs.

Residents, zone A block 2 ●

Health partners urged to supply enough drugs

Community members said most often the humanitarian clinics prescribe Panadol and ask to buy the rest of the drugs at private clinics. The residents said the existing health partners should try hard to supply enough medicine for free since the community does not have sufficient money.

Residents, zone C block 1 ●

Re-introduce 60 person per group

PoC residents are appealing to food distribution partners to reinstate the previous system of having 60 persons in a group during general food distribution (GFD). They said some people may be sick during the time and persons with disabilities or newly lactating mother may not have the strength to stand in a queue for longtime.

Elders, zone B block 2 ●

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CAMP COORDINATION
AND CAMP MANAGEMENT
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General Program Highlights

BBTT community correspondence during the handover ceremony of the newly elected block leaders



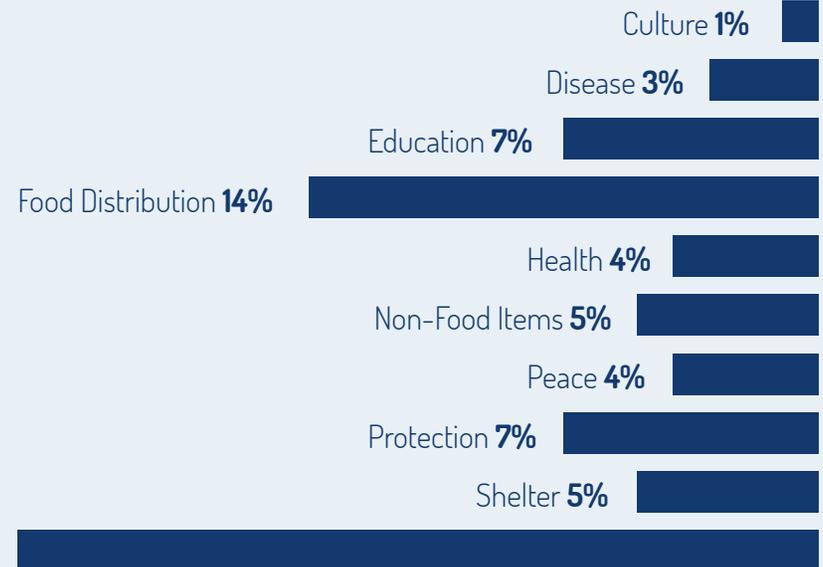
Handover of the community leaders committee

Wau BBTT team covered the handover ceremony for newly elected community leaders organized by CCCM in Wau POC. On the program, the camp manager appreciated the outgoing Community Leaders Committee (CLC) for their achievements in the past six months and congratulated the incoming community leaders to take up their new roles. The former CLC chairperson expressed her appreciation to all the humanitarians agencies as well as head of UNMISS for their efforts in providing services to the PoC residents. She told the new leadership that the job is not easy but with support from all and patience, the new team will succeed. She said the main task of the CLC is to follow community complaints on humanitarian services for provision and improvement of services. She further recommended to the new leaders to interact and work hand in hand with RRP and CCCM, particularly on finding the best rules for crime offenders within the PoCAA. ●

Community Feedback

Internews Wau collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

CCCM 29%



Detailed: WASH

This graph details the feedback on **WASH** that was received this week.

