

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## What We Heard This Week

### Feedback from the Community

#### Wheelchairs Requested in Biel

Persons with disabilities in Biel village of Rubkona reported through phone that they don't have wheelchairs to help them move. They asked protection agencies and any concerned partners to assist them with items requested.

*Adults & Youth, Biel* ●

#### Mosquitoes Are Back

Residents at Hai Chillak of Rubkona raised concerns about mosquitos due to lack of mosquito Nets to sleep under. They requested health agencies to assess their situation and perhaps provide mosquito Nets.

*Adults & Youths, Rubkona.* ●

#### We Don't Have School in Wanglieth

Population in Wanglieth, Guit reported through phone that their children are not learning due to lack of functioning schools. They asked education agencies to extend education services to their village so that their children can go to school.

*Adults, Wanglieth* ●

#### Cattle Vaccination Requested in Hai Chillak

Cattle herders in Chillak of Rubkona reported about unknown animal disease that is killing their herds. They asked concerned vet agencies to do an assessment and perhaps vaccinate their animals.

*Adults, Chillak* ●

#### Thank You!

A group of 184 farmers in Mankuach of Rubkona are grateful with FSL agencies for helping them with preparation and clearance of land for their gardens. They directed their appreciation to Danish Refugee Council (DRC) for taking the lead.

*Adults, Rubkona.* ●

#### We are Happy with Reinforcement Kits

Kondial FM listening group in Bentiu PoC appreciated Concern Worldwide for distribution of reinforcement kits to do the repairs of the damaged shelters.

*Adults, Sector3, Block14.* ●

#### Thank you for the CSB ++

A listening group in PoC are appreciative with FSL partners for including CSB++ in recent food distribution. They extended appreciation to WHH and WFP.

*Adults, Sector3 block14.* ●

**84** This week Internews collected **84 unique feedbacks:**

- Children (Under 10 years old) **7%**
- Youth (18-35 years old) **64%**
- Adults (over 35 years old) **29%**

**Internews interacted with 923 people through:**

- Listening Group **10%**
- Informal Meeting **85%**
- Phone Call **5%**
- SMS **1%**

#### Can You Distribute Dignity Kits Please!

Women, girls in Bentiu town and Rubkona said lack of sanitary items is challenging for them. They are requesting protection and any agencies to help them provide dignity kits.

*Women, Bentiu & Rubkona.* ●

#### New Latrines in Block16 Please!

Listening group reported that latrines are damaged constantly some are out of use. They requested concerned WASH partners to replace the damaged latrines with new ones.

*Adults, Sector5Block6* ●

Correspondent records PSA with opposition secretary for peace announcing peace rally event in Leer town, 8 April, 2019. Photo @Internews



#### Sporting Material Requested in Bentiu

Youth in Bentiu town reported lack of footballs, shoes, t-shirts stops them from sporting activity. They said they would appreciate if any agencies will assist them with this items.

*Youth, Bentiu town.* ●

#### Night Robbery is Rampant in Chillak

Inhabitants of Hai Chillak, Rubkona raised concerns about increasing theft in their zones during night hours. They have asked UNpol to intensify night patrol.

*Adults, Rubkona* ●

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## Kondial 97.2 FM

### Weekly Program Highlights



#### **BEYOND BENTIU RESPONSE (BBR) SHOW: House - Destroyed**

Returnees to places of origins is the next focus for people in the PoC and those who fled to neighboring Countries. Where to stay after years away with most of the houses destroyed is a concern everyone raised. Kondial FM took the concerns to the state ministry of physical infrastructure (SMOPI) to find out if they can respond to the community query. While on the show, the DG for SMOPI disclosed that his ministry is carrying out survey in Bentiu town and other towns to identify people's plots. The gov't official confirmed that everyone will be given back his/her original house or plot. He advised occupants of other people's houses to vacate them as soon as possible. ●



#### **HEALTH PROGRAM: Communal latrines constructed in Bentiu town**

Construction of new latrines get underway in Bentiu town. Com-

munity's feedback about rampant practice of an open defecation that raises fear of possible outbreak of water bond diseases was raised. Appearing on Kondial FM show, executive director of Humane Aid for Community Development (HACO) confirmed that his organization has constructed 10 new latrines. Community from Bentiu town were grateful with WASH agencies and directed appreciation to HACO for constructing 10 latrines. ●



#### **YOUTH FOR PEACE SHOW: Youth engagement for peace**

Peace through sport is a topic discussed during youth for peace program. Sport committee and players held a meeting and agreed on regulations that will be respected during matches. Appearing on the show sport chairperson thanked youth for coming together for peace initiative. The sport official disclosed that all members of sport union agreed for peaceful games. However, he said the committee had agreed that any one disrupting football or other

games will be dismissed or handed to CWG or detained. Several callers acknowledged support to decision taken by sport union. ●



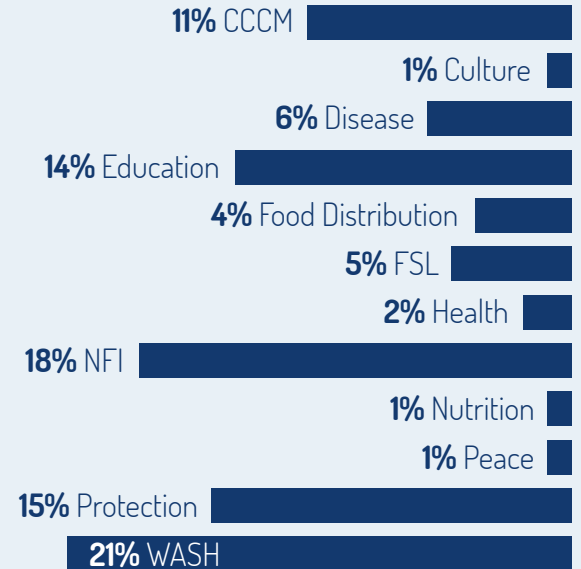
#### **HEALTH PROGRAM: Latrines constructed in Sector5**

WASH partners confirmed the replacement of damaged latrines and showering shelters in sector5. Couple of weeks ago, sector5 residents had reported concerns about practice of an open defecation due to bad condition of their latrines. While on the show, Concern worldwide WASH Supervisor confirmed that construction of new latrines and showering shelters is getting underway. The WASH official encouraged the entire PoC residents to take good care of the facilities. An audience who phoned in to the show thanked the agency for responding to community needs. Kondial FM recorded and play PSA that encourages the public to take responsibly in the of use these facilities and avoid throwing hard objects inside latrines. ●



## Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



#### **Detailed: WASH**

This graph details the feedback on **WASH** that was received this week.





April 18, 2019

# Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

## What We Heard This Week

Feedback from the Community

### The Rainy Season is here but We Have no Mosquito Nets

Residents in Pamir camp have raised concern about increase in malaria cases during rainy season due to more water stagnation around residential areas. They are requesting health partners and any other concerned agencies to provide them with mosquito nets to curb malaria prevalence this year.

*Adults, block 22, Pamir ●*

### Authorities are Wrongfully Taking Our Goats

Following the decision made by local authorities to search for the raided goats from Sudanese nomads, some refugees have reported that a number of their goats have been taken by army and the police who are conducting search for the missing goats. They appealed to CRA to intervene and help them to get back their goats.

*Adults, block 63, Ajuong Thok ●*

### Increase Grain Milling Cash

Families in Ajuong Thok decry deductions to their milling cash, saying they cannot afford to pay the current milling charges that have been increased from 80 SSP (South Sudanese Pounds) to 100 SSP. The families say many of them have now resorted to cooking unground grains due to lack of money to afford the milling charges. They asked concerned agencies to increase the milling cash per family in the coming general food distribution.

*Adults, block 63, Ajuong Thok ●*

### Teach us How to Dig and Build a Latrine

Some community members in Pamir refugee camp have admitted that they are lacking knowledge on how to dig and build their own family pit latrines. They are asking WASH partners to disseminate the information on required standards and procedures for digging and building a pit latrine. They said, this will avoid people from making mistakes like digging non-standard pits and choosing wrong sites.

*Adult, block 21, Pamir ●*

### School Children need soap to Stay Clean

School children in Pamir blame lack of soap as the reason for going to school wearing dirty clothes. They explained that one bar of soap is not enough for a whole month to wash their clothes. They inquired if the concerned WASH agencies can add some more bars of soap to the current quota per person.

*Youth, block 22, Pamir ●*

**This week Internews collected 32 unique feedbacks:**

- School Age (11-18 years old) **9%**
- Adults (over 35 years old) **88%**
- Elderly (Over 60 years old) **3%**

**318** Internews interacted with 318 people through:

- Listening Group **100%**

**Data collected from:**

- 79 females (25%) and 239 males (75%)

### What is the Fate of GFD Site in Block 37?

People living in Ajuong Thok's Block 63 are complaining that the distance to the current general food distribution (GFD) site located near Ajuong Thok market is too far from their residential areas. They asked for the existing center located in block 37 to be re-opened so that the walking distance for fetching their food from the distribution site is reduced.

*Adult, block 63, Ajuong Thok ●*

### Thank You for Roofing My Shelter

A person with special needs in Pamir said she is happy with the support she received from humanitarian agencies by roofing her shelter after a long wait but came at the right time – just days before the rainy season. She also appreciated humanitarian agencies for providing different supports to the people with special needs in the camp.

*Adult, block 22, Pamir ●*

Woman leader speaking during gender base violent awareness session in Ajuong Thok, discussion during the event was recorded and broadcast by Jamjang FM.



### Our Leader is Not With Us

Community members in Block 44 of Ajuong Thok camp are saying that their block leader is not adequately attending to their concerns. They revealed that their elected leader now lives in a different block, making it difficult for him to attend to arising issues within the community on timely basis. The community says this issue was brought to the attention of the camp leadership but has not been resolved and are now asking for the intervention from concerned humanitarian agencies to ensure that the election is organized to choose a new block leader.

*Adults, block 44, Ajuong Thok ●*



April 18, 2019

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## Jamjang 89.4 FM Weekly Program Highlights



### Livelihoods Program: Ajuong Thok VTC Plans to Enroll New Students

Ajuong Thok vocational training center (VTC) has launched its plan to enroll new students for training in various technical skills. Speaking to Jamjang FM during an event to launch the new enrollment plan for 2019, the training center manager said the vocational school is now ready to admit up to 70 new students into its various classes. The manager explained that the new candidates will be enrolled into welding, building and tailoring classes. The manager said that these technical courses will improve the livelihoods of those students who will study to completion and urged both the refugee and host community of Ajuong Thok to take up the opportunity. ●



### Protection Program: Reasons for Delayed Distribution of Dignity Kits Explained

A community feedback in Ajuong Thok indicated that delayed distribution of dignity kits affects daily life of women in the community including school girls. In a pre-recorded program aired on Jamjang FM, the manager for women protection and empowerment program was hosted to respond to this concern from women and adolescent girls in the camps and explain the reasons behind delayed distribution of dignity kits. It is worth mentioning

that, every week, significant number of feedbacks are received from the community demanding for distribution of dignity kits. While speaking to Jamjang FM, the manager pointed out that the distribution of dignity kits delays due to insufficient quantities of sanitary items in the stores, noting that the few available kits are only given to women in emergency cases. She elaborated that the dignity kits are purchased from abroad which involves high transportation cost leading to delay in delivery. She informed the community that the issue is being coordinated with UNHCR to make sure the dignity kits are available. She appealed for patience from women and girls while humanitarian agencies work to find solution to their concerns. ●



### Protection Program: Domestic Violence and its Impact on the Community

After receiving a significant feedback on growing domestic violence from the refugee community in Ajuong Thok during listening group meeting facilitated by Internews, Jamjang FM invited an officer working for women protection and empowerment program in the camp to sensitize the community on dangers of domestic violence. While speaking to Jamjang FM correspondent, the protection officer explained to the community that domestic violence leads to tensions in

the family and results into most families breaking up. He also said that domestic violence affects children emotionally and appealed to community, especially couples to show their love through respect for one another to preserve cohesive and harmonious family. Jamjang FM also interviewed a number of participants in the workshop who expressed their thanks to the agency for organizing such a session, explaining that this kind of meetings help them understand better how to manage differences in the family to achieve peace in the house. ●



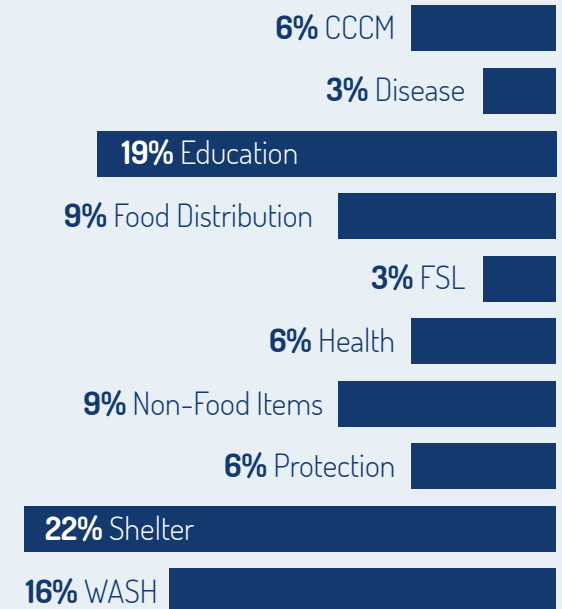
### Protection Program: Elderly and Heads of Families Received Torches in the Camps

The elderly people and heads of families in Ajuong Thok camp have been provided with torches. During the distribution process conducted by UNHCR, Ajuong Thok camp secretary explained to Jamjang FM that the distribution of torches targeted the heads of families and elderly in the camp to help them with lighting at night hours. He said that distribution was conducted in all the zones through coordination with blocks' leaders. He advised the people in the community who received torches to use them properly and not to sell them in the markets – which is an act denounced by humanitarian partners as a violation to humanitarian principles. ●



## Community Feedback

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



### Detailed: Education

This graph details the feedback on **Education** that was received this week.



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## What We Heard This Week

### Feedback from the Community

#### Distribute Food

POC 3 residents are requesting for quick distribution of food items, saying they have run out of food. "All the food stuff got finished last week, we are suffering, we can't stay like this." Said one resident. Meanwhile some residents said the food distribution should be done together with the distribution of milling cash so that they can take their grains immediately to the mill after distribution.

*Residents POC 3, Zone I ●*

#### Clear the Drainage in our Block

A group of women in the community of PoC1 said the drainage system in their block is in bad condition and is posing danger as the rains have started. The women urge the responsible partners to clear and open the drainage system by removing all the garbage that has blocked it so that water can flow well during the rainy season.

*Residents, POC1, Block B ●*

#### Increase in Malaria Cases

Residents in the PoC said there is high prevalence of malaria among the children at the site. They said whenever children are taken for treatment at the health facility, they are told that there are not enough medicines. They urge the health partners to provide enough medication for malaria in the health facilities at the PoC.

*Residents, POC1, Block J ●*

#### Resident Thank Outgoing Leaders for Their Work

Some elders in the community appreciated the outgoing leadership of PoC 3 for the calm and good work done during their time. They said the outgoing leadership managed to reduce security issues and maintained the camp with less violence and fighting. They are welcoming the new leaders to take over and continue with the good work and keep the community peaceful in the PoC.

*Elders, POC 3, Zone D ●*

#### Children should be Given Few Days for Holiday.

Some parents are happy that their children are sitting for first term exams, however they said the schools should only give short holiday so that children are kept busy in the school. They said long holiday are not good because children will engage in random movements and unhelpful activities in the camp.

*Parents, POC3, Zone G ●*

#### Increase the Milling Cash

Some women in the community are asking the responsible partners to increase the grain milling cash amount from 310 SSP to 500 SSP. They said that charges at milling centers have increased to 350 SSP which is more than what is received from the humanitarian agencies for the whole month

*Women, POC 3, Zone A ●*



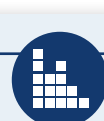
This week Internews collected **28 unique feedbacks:**

- School Age (11-18 years old) **4%**
- Youth (18-35 years old) **21%**
- Adults (over 35 years old) **64%**
- Elderly (Over 60 years old) **11%**



Internews interacted with **214 people through:**

- Listening Group **36%**
- Informal Meeting **64%**



Data collected from:

**97 females (45%)**  
and **117 males (55%)**

#### Risk of Private Clinics.

Some residents of Juba's PoC 3 said that private clinics are posing some health risks to the community because they don't have qualified health workers. They gave an example of a man that was injected at private clinic and immediately fell unconscious after the syringe was removed from the body. The clinical officer working in the private clinic said he mixed about three injectable drugs and injected them at one. The patient was unconscious until taken to IMC clinic for further treatment.

*Residents, POC 3, Zone D ●*



BBTT community correspondent interviewing wash partners on the latrine handover by NSDO to Nile Hope and the community at UN House PoC 3 zone B block 6.

#### Dirty Water on the Roads near Restaurants.

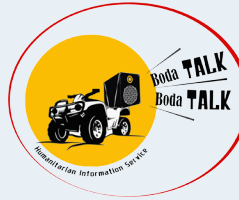
Some residents said that dirty water from restaurants should not be poured on the roads. They cautioned that the water can pollutes the environment especially during the rainy season because there will be no enough sunshine to dry it up. They observe that this may cause some health problems in the community. They urge the responsible partners to sensitize the restaurant owners on the dangers of pouring dirty water on the roads.

*Residents, POC 3, Zone D ●*

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## Boda Boda Talk Talk

### Weekly Program Highlights



#### Reunification of Children with Their Parents

The Boda-Boda Talk Talk (BBTT) program on family reunification this week interviewed Child Rehabilitation Organization (CRO) – the child reunification agency at UN House's PoC – on their ongoing efforts to reunify children with their families. CRO said that they started the reunification process two years ago and have so far reunified a number of 43 children who have been residing at UN House with their families in Upper Nile. The organizations said that the children were in Juba UNHouse PoC while their parents were in Upper Nile state for the period of 2018-2019. CRO said that it has also reunified a total of 40 children from Upper Nile state with their families at the UN House's PoC. CRO encourages the general community to work with them in identifying un-accompanied children so that they can be reunified with their families. ●



#### Hygiene Promotion in Schools

This week, BBTT interviewed Nile Hope, a national NGO working in the PoC, on their hygiene promotion in schools. Nile Hope said that they have formed hygiene clubs in primary schools in the PoC. They established clubs in Hope Primary school, DMI, Good shepherd and Mal primary school where hygiene promotion presentations and campaigns are done with the engagement of the pupils and their teachers. During the sessions Nile Hope teaches the pupils on how to prevent food from contamination by dirty hands and urges the pupils to wash their hands before eating and drinking water. ●

#### New latrines Constructed by NSDO.

BBTT produced and broadcasted a WASH clip on the new latrines constructed by NSDO in the PoCs. In the interviews for the program, the country

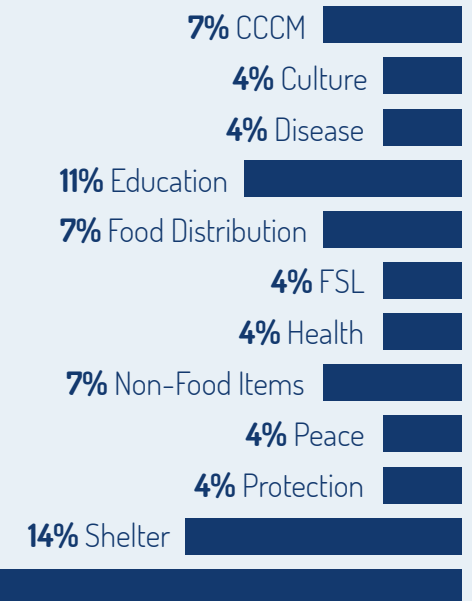
director of NSDO said that it is their mandate to provide well-constructed latrines for the community in the PoC. He said this will help to improve the hygiene and sanitation at the site. He added that the latrines belong to the community and the community should make proper use and take good care of them. ●

#### Control of Night Theft

BBTT produced a program on the control of night theft in the PoC. During the interview with the CWG chief of operations on this, he said that CWG is having a reports of suspected cases of theft over the night hours as cited in some of the zones. He said that they are working to conduct routine patrols around these areas and even set curfew times for these locations as they are becoming hazardous to the community. He cautions the general community from moving at night so that thieves can easily be spotted. ●

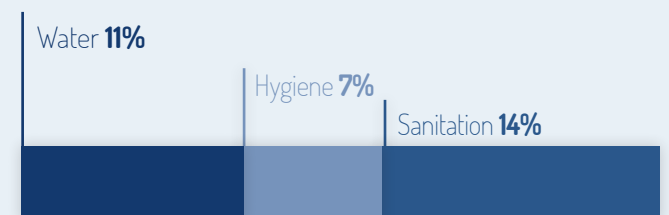
## Community Feedback

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#### Detailed: WASH

This graph details the feedback on WASH that was received this week.



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## What We Heard This Week

### Feedback from the Community

#### Farmers Request Vegetable and Other kinds of Seeds

In a bid to widen their farms and maximize production this coming wet season, farmers from Malakal's Southern Zone are requesting for more seeds from humanitarian agencies. They are asking concerned agencies to provide them with enough vegetable seeds as well as for other crops to increase on their production this year.

*Youths & Adults, Malakal town.*

#### Organize More Peace Building Workshops

Youths in Malakal town said they would like UNMISS's Civil Affairs department to organize more diverse and joint workshops on peace building to promote trust, unity and peaceful coexistence among the youths of various political and ethnic backgrounds in Malakal.

*Youths, Malakal town*

#### Coaches Lack Volleyball & Football Skills

The volleyball & football coaches in the PoC and Malakal town said they are lacking coaching skills to improve children and youths' talents in these sporting games. They requested concerned humanitarian agencies to organize a training for them such that they can build on their skills to improve young people's talents on volleyball and football in Malakal.

*Youths & Adults, PoC & Malakal town*

#### Help Communities to Construct Toilets at their Homes

Residents of Malakal town have raised a concern of open defecation in the streets which they fear will come with health issues to the public. They also said that a few families that built toilets got theirs full due to sharing by a number of neighboring households. They requested WASH agencies to sensitize and help families in Malakal town construct their own toilets for the interest of public hygiene and sanitation.

*Youths & Adults, Malakal town – Asosa*

#### Fishing Tools Will Improve Our Economic Situation

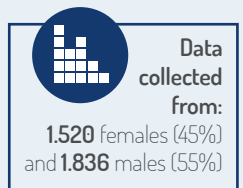
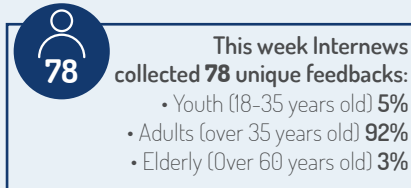
A group of fisherman living in the PoC in Malakal have expressed their appreciation to UNYDA for providing them with fishing equipment. They said that the local canoes and fishing nets, will help them complement diets for their families as well as improving their daily income.

*Youths & Adults, Sector 1 & 2, PoC*

#### Thanks for Distributing Rice

Elderly people in the PoC have expressed their appreciations to the protection cluster for distributing rice to them. Meanwhile, some families are still requesting the organization in charge of the elder's registration to register their elderly members of the families who have not gone into the list so that they can also receive rice.

*Elders & Youths, Sector 1, PoC*



#### Renew Our Tents with New Plastic Sheets

Community members in Malakal's PoC said their tents need to be renewed with plastic sheets before the rainy season. They requested shelter partners to distribute new plastic sheets so that they can renovate their shelters before the rains fall to avoid suffering.

*Youths & Adults, Sector 3, PoC*

#### Malakal Teaching Hospital Cleaned

The Community in Malakal town is happy with the cleanliness of Malakal Teaching Hospital. They requested health cluster agencies to increase the number of beds in the hospital so that patients cannot suffer sleeping on hard floor.

*Youths & Adults, Malakal town*



#### Take Records of Children Absent from School

Parents of basic school children said that this year they would not want their children to miss school unless for strong reasons. They suggested that teachers at humanitarian schools should be keeping good records of children who miss classes and send written letters to their parents. They said this will help parents to properly guide their children.

*Adults, Sector 2&4, PoC*



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CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

# Internews Malakal e-Bulletin

## Nile 98.0 FM

### Weekly Program Highlights



#### Protection program: Avoid Violence at Business Places

A community feedback from the community in PoC in Malakal indicated that physical assault and fighting between the residents at common places like work and market places have increased in the PoC for different reasons. Nile FM protection program producer asked some community members to suggest how people can peacefully converge at public and common places without confrontation and violence, especially against children, girls, and women. A community member who spoke on the program commented that violence does not solve problem among people, adding that it can only lead to incitement of violence that can affect their whole community. Another person suggested that if issues arise between people at the places of work, they should leave it to the friends around them to form a committee of people with strong personalities in solving social problems to address their problems. On the other hand, a member of the SASA group of IMC Gender-based violence department



#### Peace program: Promotion of Peaceful Coexistence in the Community

The Nile FM's Give Peace a Chance program producer interacted with community members in PoC and Malakal town to solicit suggestions on how communities can promote peace and reconciliation among them. A community member interviewed on the program suggested that people should on daily basis speak words that promote peaceful co-existence and avoid hate speech at all costs because it divide and polarize communities. Another person commented that that dialogue is the effective way to solve all minor and major community problems. Finally, another community member said that peace is a collective responsibility for everyone in the community and requires participation for all to promote it. He urged every community member to play a role in promoting peace and harmony in Malakal. ●



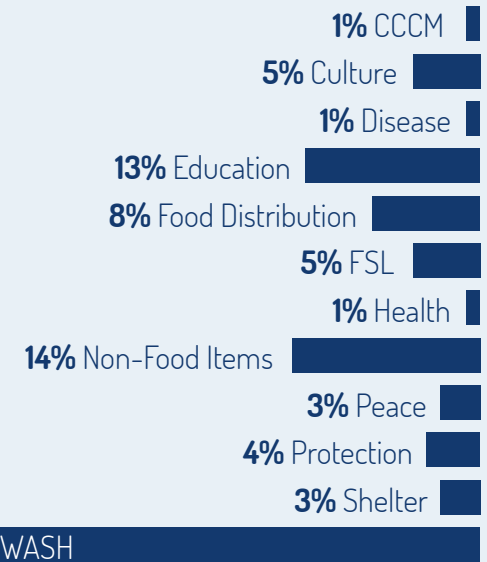
#### CCCM program: Women's Role in Solving Problems at the Camp

Women have a role to play in helping a community finding solution to their grievances. The Nile FM's CCCM program producer asked some women leaders in the PoC to reflect on the role of women in helping the community find solutions to some of their problems. A women leader of block V in Sector 2 said that women leaders have played their roles in organizing water points to stop fighting between water collectors. She added that, men do not think of involving in addressing violence at water points because the water collectors are mostly women. This has always made men to neglect and avoid problems that happen at water points, hence becoming a responsibility of women leaders in blocks and sectors. Another women leader said women have a very important role to play in the community, especially taking good care of families and closely looking after children than men do. She said that women guide and educate their children from childhood and spend much time with them. ●



## Community Feedback

Internews Juba collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



### Detailed: WASH

This graph details the feedback on WASH that was received this week.

