

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## What We Heard This Week

### Feedback from the Community

#### We Need More Midwives on Night Duty

Women in PoC raised concerns about the inadequate number of midwives at health facilities during night time. They said women who go into labour at night face challenges due to limited access to medical attention. They asked concerned health partners to deploy more midwives on night duty.

*Adult, PoC ●*

#### Water Containers Needed in Rubkona

A women's group in Sukthita in Rubkona town reported lack of water jerry cans for fetching water. They requested concerned agencies to provide them with containers for fetching drinking water.

*Adults, Rubkona ●*

#### Why Tax IDPs in the PoC

Retailers selling charcoal, biscuits, salt and sugar within the blocks raised concerns over the high taxation by CWG. They said that their stock is small and that they hardly make any profit. They are asking UNMISS to investigate that issue of taxes.

*Adults, PoC ●*

#### Nutrition Centers Needed in Wichbar

Wichbar community members in Gezira area said there is an increase in malnutrition, yet they lack a nutrition centre. They requested agencies to construct a nutrition centre to help fight malnutrition in children.

*Adults, Gezira ●*

#### Youth Drama Group Wants Visibility

Two ladies and six gents with the Bentiu Star Drama Group asked UNDP to provide them with costumes. They said that it's difficult to get some t-shirts from agencies unless when they are set to perform. They are asking any agency to provide them with t-shirts.

*Youth, Sector 2, Block 12 ●*

#### Time to Prepare for Cultivation

Through phone calls, farmers in Pulnyang village next to Gany River of Rubkona County reported the lack of vegetable seeds for cultivation to improve on their food supply. They requested concerned agencies to provide them with seeds so that they can grow more food to ward off hunger in the area.

*Adults, Rubkona ●*



This week Internews collected  
**34 unique feedbacks:**

- Children (Under 10 years old) **3%**
- Youth (18-35 years old) **76%**
- Adults (over 35 years old) **21%**



Internews interacted  
with **271 people through:**

- Listening Group **6%**
- Informal Meeting **94%**

#### Thanks UNICEF and Mercy Corps for Scholastic Items

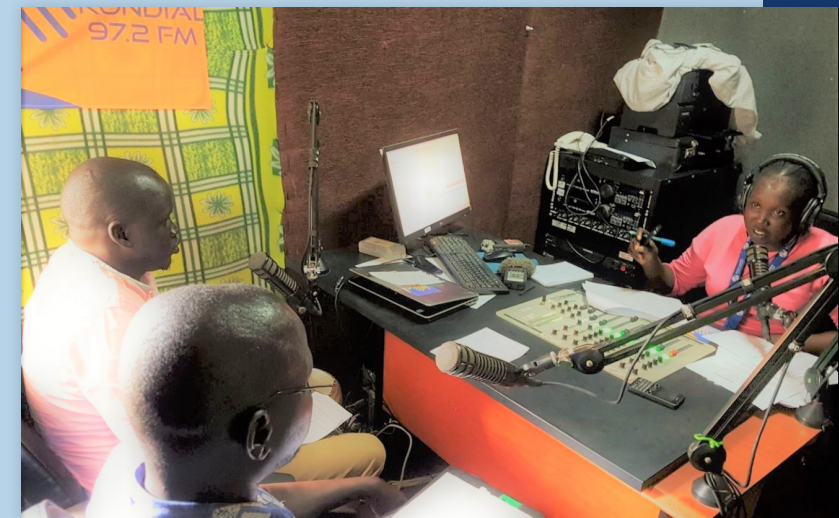
Pupils in Birr Primary School expressed gratitude to UNICEF and Mercy Corps for the scholastic materials they provided. They requested the education partners to continue supporting education in the state.

*Children, Bentiu ●*

#### Help Renovate Our School

Parent and teachers at Birr Primary School said that their school is in a dilapidated state. They said that the roof leaks and affects academic activities. They requested concerned agencies to renovate their school.

*Parents, Bentiu Town ●*



Kondial FM  
Correspondent  
hosts CCCM and  
NFI members on  
Camp Management  
and NFI in PoC 12  
April 2019

#### Need For Vocational Training Centers

Youth in Budang County of Northern Liech State said they lack a vocational training centre to help reduce on the number of young people idling around the market place.

*Youth, Rubkona ●*



CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

April 25, 2019

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# Internews Bentiu e-Bulletin

## Kondial 97.2 FM

### Weekly Program Highlights



#### SPECIAL EVENT: Peace Rally in Leer Town

Officials of Southern Liech State said that after the peace celebrations there's need for people to return to towns and villages so they can construct their houses. He added that people without land should be given plots to settle in. The governor said that they officially reopened the Adok port to improve their economic situation. On the occasion to celebrate peace, officials told citizens to embrace peace and support the signed revitalized peace agreement. The participants were assured that there will be no more fighting in greater Unity State and South Sudan at large. The officials called for forgiveness among the people of South Sudan and to forget about the conflict. The people were urged to return to their original places and start cultivation. ●

youth leaders appreciated the agency for engaging the youth in the PoC. A Youth Coordinator said that the agency support has played great role in reducing criminality among the youth in the PoC. He said youth are now embracing unity and love among themselves. A caller from a different area appreciated all agencies supporting youth for the work done, saying that youth now have no time for crimes. They asked all the peace partners to continue with the good work ●



#### YOUTH FOR PEACE PROGRAM: Youth Appreciate Continued support & Engagement

In the Youth for Peace program,



#### AFTERNOON PROGRAM: Child Protection Training

With children getting lost every week, several organizations realized parents were not taking the responsible for the wellbeing of their children. Kondial FM prerecorded programs where the Child Charity Organisation urged parents to be responsible and take good care of their children. A child protection officer with Child Charity Organization, during a child care training, urged participants to implement parental care. Kondial FM interviewed participants who



#### YOUTH FOR PEACE PROGRAM: Football League Competitions

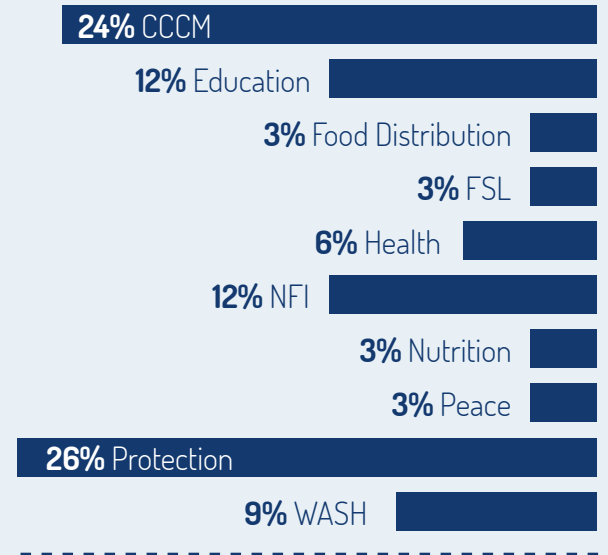
On the youth for peace program about the upcoming football competition in the PoC, a Bentiu PoC sports player said that they are very happy to inform their fans about the upcoming tournament in the PoC. Michael advised all the sport supporters not to disrupt the games during the competition. He said that they don't expect conflict to happen again between the players and their referees. However, they are urging referees to be independent and fair during the game. Callers appreciated the program and advised players to avoid altercations. ●

thanked the organization for the training which gave them skills in child upbringing and promised to share the knowledge to orient other members in the community who did not attend the training. Other participants encouraged parents to seriously monitor their children at all times and encourage them to attend school. ●



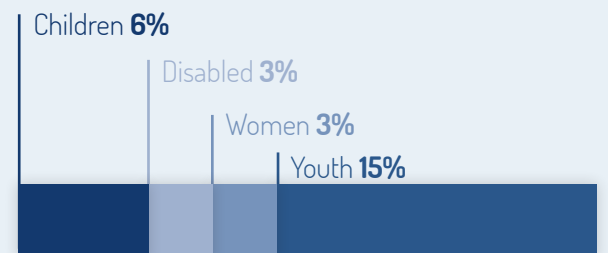
## Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



### Detailed: Protection

This graph details the feedback on Protection that was received this week.





April 25, 2019

# Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Jelena Savic (jsavic@internews.org) or Team Leader James Mafer (jmafer@internews.org).

## What We Heard This Week

Feedback from the Community

### Stoves Control Fire Outbreaks

As a result of recurring fire outbreaks in the camp, women in Pamir want to be trained on how to produce fuel efficient cooking stoves to reduce fire outbreaks that have been burning shelters in the camp.

*Adults, block 36, Pamir*

### Approaching Rainy Season Worries Elderly People

Elderly people in Pamir said they are still waiting for their shelters to be roofed with iron sheets. They are worried that the rainy season is approaching while the work is not finished with their shelters.

*Adults, block 36, Pamir*

### Give Us Land to Produce More Food

Refugees in Pamir's block 36 say they want to farm this year to produce enough food for their families. They say the food ration they receive during general food distribution does not meet their need and need to supplement it through farming. They are requesting agencies that facilitate land allocation to give them land before the rains start.

*Adults, block 36, Pamir*

### Women ask for revived tea and coffee sessions

Women in Ajuong Thok's Zone 1 requested IRC to resume the tea and coffee meetings for women in the block. They said that those sessions help them in spending their leisure time with friends, allowing them to exchange ideas on family issues and learn from each other.

*Adults, block 62, Ajuong Thok*

### Give torches to all women

Women who did not receive torches explained that the distribution of torches only targeted women who are heading families and left out other women. They said that they are not heading families but also have children who are in schools and need torches. They requested concerned humanitarian agencies to address their issue.

*Adults, block 62, Ajuong Thok*

### Clearing Tools to Prepare Farms

Women farmers in Ajuong Thok called on humanitarian agencies who are implementing livelihood activities to provide them with gardening tools to enable them to clear their farmlands before the distribution of seeds.

*Adults, block 62, Pamir*



This week Internews collected **25 unique feedbacks:**

- Youth (18-35 years old) **24%**
- Adults (over 35 years old) **72%**
- Elderly (Over 60 years old) **4%**



Internews interacted with **250 people** through:

- Listening Group **100%**



Data collected from:

**40 females (16%)**  
and **210 males (84%)**

### Children Need Clothing

Mothers in Pamir camp have complained of lack of clothes for their Children. They inquire if humanitarian agencies are planning to distribute clothes any time soon.

*Adults, block 36, Pamir*

### Refugees Lacking Core Relief Items

Some families have raised concern that, since they relocated to Pamir camp, they have not been provided with CRIs like cooking utensils and blankets.

*Adults, block 36, Pamir*



Cleaning camp kickoff in Ajuong Thok- Jamjang FM correspondent speak to a community leader

### Making Learning Environment Conducive for Children

Parents in Ajuong Thok reported that children at Namrod child-friendly-space (CFS) are learning in a tent, which they say too hot for children especially in dry season. They also added that the CFS is unfenced which poses danger to the lives of children. They requested concerned agencies to find solutions to this issue.

*Adults, block 62, Ajuong Thok*



April 25, 2019

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## Jamjang 89.4 FM

### Weekly Program Highlights



#### Protection Program: Guidelines to Issuing New and Lost Refugee Identifications

##### Explained by UNHCR

Jamjang FM hosted in a live program, UNHCR's protection field associate and CRA community services officer to deliberate on the issue of merging and verification exercise. During the program, the UNHCR's staff said that verification is conducted to identify the real number of refugees who resides in the camp, adding that, refugees ration cards are deactivated when refugees leave the camps and when they miss the GFD for consecutive two months. The guest appealed to refugees whose family ration cards are deactivated to report to UNHCR field office on Mondays, Wednesdays and Fridays for the reactivation process. It is worth mentioning that UNHCR only processes identification of 20 persons in each of the above-mentioned days. Meanwhile, CRA community services officer urged refugees not to send their children to receive food, explaining that sending children to collect food leads to the confiscation of family ration card. ●



#### Health Program: Doctor Explained Advantage and Risks Related to Child Delivery at

#### Health Facility and at Home

During an interview with Hope Primary Health Care Center in Pamir camp, health and nutrition program manager told Jamjang FM correspondent that people should pay attention and seek health workers' help to avoid risks on their lives. The doctor explained in detail the advantages of pregnant women giving birth at the hospital saying that it protects mothers from risks and complications that might occur during child birth at homes, for example severe like bleeding. He urged women to deliver at the health facilities because they can be assisted by health workers including donating blood which do not happen when a woman delivers at home. He also said that they provide emergency services to rescue women who get complications while delivering at home, dismissing a rumor circulating in the community that IRC health workers do not help women who deliver at homes. The guest emphasized that, all pregnant women should follow advises from health workers at the health facilities and ensure they deliver at the facility when they go on labor. The doctor revealed that there are two ambulances on standby to assist in transport to Hope health facility but stressed that information must be passed on in advance to avoid setbacks. ●



#### Health Program: Who is Reached with Health Services in Ajuong Thok?

As an effort to sensitize the community about the health services that are provided in Ajuong Thok, Jamjang FM interviewed community health and hygiene supervisor working with AHA to explain and respond to complaints from the community in some blocks in Ajuong Thok camp. The complaints have been going that some blocks do not have community drugs distributor and that sometimes, there are no enough drugs with the distributors. The supervisor said that there are trained health workers who are assigned to different blocks with the aim of handling health issues and to provide treatment for emergency cases especially at night. The guest explained that there are shortages of drugs sometimes, but through working in close collaboration with UNHCR, they get enough medical supplies for all the blocks. During this program, Jamjang FM correspondents spoke to some people in Ajuong Thok who expressed their profound thanks to humanitarian workers for their tireless work in helping them with health services – some of them requested for sufficient drugs to be made available to health workers who help people in the blocks. ●



## Community Feedback

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12% Education

8% Food Distribution

12% FSL

28% Non-Food Items

8% Protection

24% Shelter

8% WASH

#### Detailed: FSL

This graph details the feedback on FSL that was received this week.

Agriculture 12%

In Juba, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Boda Boda Talk Talk, a mobile audio service inside the UN House PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Siobhan McEvoy (smcevoy@internews.org) or Humanitarian Multimedia Trainer Tidio Betty (tasaya@internews.org).

## What We Heard This Week

### Feedback from the Community

#### Level the Waste Collection Sites

Leaders in the community are asking the responsible partners to level the waste collection sites. They said the heaps have become high and it is making the waste to scatter in to the nearby residences.

*Community leaders, PoC 3, Zone A ●*

#### We Are Suffering Due to Lack Of Food

New arrivals in PoC 3 said they have never received food since they arrived to the PoC seven months ago. They are urging the concerned partners to consider giving them food in the next GFD. They said they are surviving through friends and relatives.

*New arrivals, PoC 3, zone I ●*

#### Distribute Mosquito Net to Prevent Malaria

Some members of the community are requesting distribution of mosquito net to prevent malaria. They said malaria cases have become too common in the community.

*Residents, PoC 3, Zone G and PoC 1, Block S ●*

#### Can You Give Us Feedback on Shelter Materials?

Residents in PoC 1 are requesting the responsible partners to give them feedback on the demand for shelter materials. They said complaints have been registered but no action is taken.

They are worried of the rain and urge for a quick response.

*Residents PoC 1, Block G ●*

#### Welcome to The New Camp Leadership

The residents of PoC 3 appreciate the role of the outgoing leaders and welcome the new leaders in to the office. They urge the new leadership of the camp to carry on the good work done by the previous leaders. They also urge ACTED to support the new leaders who have just taken office.

*Residents PoC 3, Zone G and D ●*

63

This week Internews collected **63** unique feedbacks:

- School Age (11-18 years old) **2%**
- Youth (18-35 years old) **27%**
- Adults (over 35 years old) **65%**
- Elderly (Over 60 years old) **6%**

464

Internews interacted with **464** people through:

- Listening Group **38%**
- Informal Meeting **62%**



Data collected from:

**191** females (41%)  
and **273** males (59%)



BBTmobile feedback officer John Luny playing BBT program and recording feedback from the community in POC 3

#### Punish Those Who Are Involved in Criminal Activities

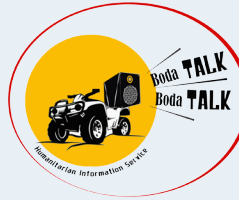
The youths in the camp are happy and welcoming the new leadership and requesting the new chairman to work with protection partners to make sure that all youths who are involved in crimes and gang group activities are punished. They added that those who are recidivists must be sent outside of the camp.

*Youth, PoC 3, Zone D ●*

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## Boda Boda Talk Talk

### Weekly Program Highlights



#### New leadership in PoC 3

BBTT produced a program on the transition of Leadership in the PoC. In the program we interviewed the previous leaders to look at the achievement they made during their time in office. In the interview, the outgoing leaders said they transition was done over a period of six months in the POC. The outgoing CMC leaders took office in November last year as their term has ended, new leadership took over from them. The outgoing deputy camp chairman and MS. Sarah Nyamai the outgoing chairlady in PoC 3 said, they have managed to work hand in hand with the different humanitarian partners. They also said they would advise the new leaders to work with the partners who are providing different services in order to get what the community needs. Meanwhile, the Chair Lady appreciate all the women for cooperating with them during their time in office. ●

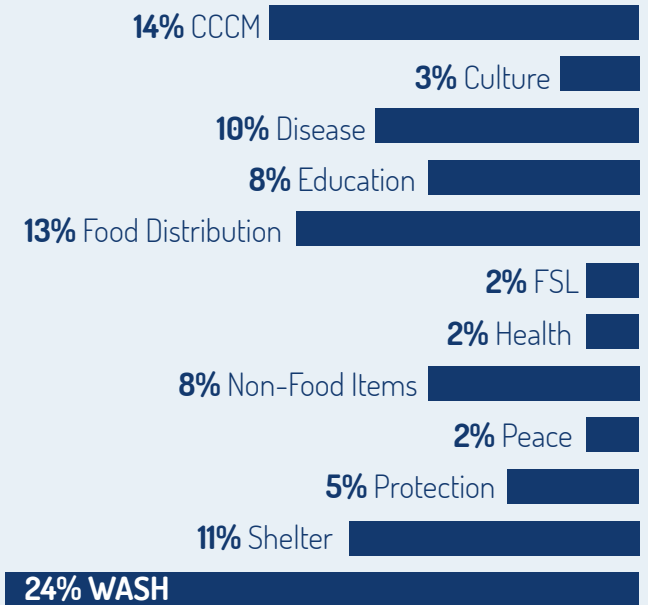


#### Roles of parent in child protection

BBTT produced a program on the roles of parent in child protection. In the program, some parents said that it the role of the parent to protect and to ensure the safety of their children in the PoC. Other parents said children move randomly between PoC 1 and PoC 3 without any protection from their parents and some children go missing. They added that fellow parents should not allow their children to leave the house without letting them know. "If you are going somewhere, make sure the children are not following you. And, the community should not let the children to go out of the PoC". Meanwhile, the team leader from THD said parent should tell their children to come and play at the THD child friendly space when they are not in school. ●

## Community Feedback

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#### Detailed: WASH

This graph details the feedback on **WASH** that was received this week.



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

## What We Heard This Week

### Feedback from the Community

#### Thanks for Providing Kindergarten School Materials

Residents in PoC have expressed appreciations to Intersos for providing kindergarten materials for their children. The materials include: one blackboard, pencils, exercise books, and other materials. The parents say it will improve their children's kindergarten studies for this year.

*Youth & Adults, Sector 1, Block B*

#### Community Request for Agricultural Tools

A group of farmers living inside Malakal's PoC and who farms outside PoC are requesting for agricultural tools to improve their small-scale farming activities. They said their request has long been presented to several agencies working with the community but has received no positive response. As the wet season is in, the farmers are renewing their calls for help from the humanitarian agencies to provide them with agricultural tools.

*Youths & Adults, Sector 3*

#### Increase Ration for Breakfast

Pupils from St. Lwanga Primary School in Malakal town said the food rations that is provided to them for breakfast is not enough. The pupils elaborated that the school has been registering and enrolling new children into classes, yet the food ration remained the same. They requested concerned agencies to reconsider the increasing number of pupils and add to the current food ration for breakfast so that it can be enough for them.

*School children, Malakal*

#### Construct More Toilets at Primary Schools

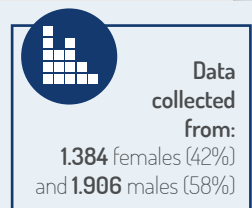
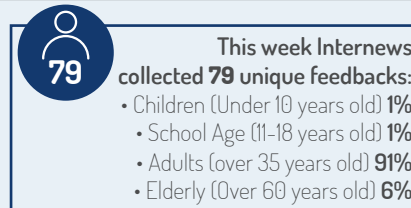
Pupils from two primary schools in Malakal town have expressed complaints over lack of toilets. They requested WASH partners to construct more toilets to stop children from defecating in open or going to nearby houses for toilets which is inconveniencing to families around the schools.

*School children, Bander & John Garang schools*

#### Train Community Leaders on Workers' Selection Procedure

Youths in Malakal's PoC raised complaints over unfair selection of casual workers by the community leaders. The young people said that the casual workers who clean drainage systems are not selected in a fair way and that that has always raised arguments in the community. They requested concerned humanitarian agencies to help them in communicating with their community leaders to get trained on how to draw guidelines for fair selection of casual workers in the PoC.

*Youths, Sector 4, PoC*



#### Establish Water Points Closer to our Residential Areas

Residents in Malakal town – mostly women and girls – are saying that water points are very far from their residential areas. As families return to Malakal town, some areas lack water points and women and girls must travel long distance to go and fetch water, which sometimes poses security danger to them especially in evening hours. They request WASH partners to construct new boreholes near residential areas to reduce the walking distances.

*Women & girls, Malakal Town, Hai-Assossa*

A Student speaks to Nile FM correspondent at Back to learning event at Malakal stadium. Photo / Internews



#### Elderly People Request Mobile Eye Clinic

Some elderly People in Malakal are requesting for a mobile eye clinic that can be visiting their areas to follow up with their eye treatments. They requested the health cluster to help them bring in eye doctors with mobile eye clinic so that they can get periodic eye checkups and treatments.

*Elders, PoC, Malakal*

#### Capacity Building on Trading Was Very Helpful

A group of Women in PoC thanked UNYDA for delivering to them a training on business startup and its progress. They commended the training saying it will enhance their small businesses to grow and create more branches.

*Women, Sector 2, PoC*



April 25, 2019

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CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

# Internews Malakal e-Bulletin

## Nile 98.0 FM

### Weekly Program Highlights

#### Education Program: Importance of Correcting Pupil's Work in their Exercise Books

A feedback from the community of Malakal indicates that parents are requesting humanitarian teachers to put more emphasis on correcting class works of the pupils in their exercise books so that they can improve on their learning. Nile FM education program producer mobilized some pupils and teachers to comment on how important it is to provide corrections to children's wrong answers. One of the pupils interviewed said that when his work is corrected on daily basis by the teacher, he feels more confident with the lessons covered in different subjects. Another pupil also concurred that she goes home with lots of doubts on what she learned during the day if the teacher does not correct her work, especially in mathematics – adding that teachers should not let pupils go home without correcting their class/home works after marking. A teacher who spoke on the program blamed the lack of time as the reason why teachers don't give feedbacks to the pupils on their academic exercise. He also urged teachers to prioritize getting back to their students with the correct answers after marking their works. ●

#### Back to Learning Campaign: Special Coverage

Nile FM produced a live coverage of a special program on 'Back to Learning Campaign', which was celebrated under the theme "Education Is Your Right. It's Now Time to Exercise It". The event was organized by Education Cluster at Malakal Stadium and attended by the local community, government officials and representatives of UNMISS and other humanitarian agencies. While speaking at the event, the Education Cluster representative from UNICEF urged the community to ensure that their children's education is their top priority in the family, adding that it is children's human right to be sent to school. In addition, the Central Upper Nile State Minister of Education appealed to the community and specially the parents to play a key role in educating their children even during the crisis. He also called upon the humanitarian agencies working in education sector to help them improve general education situation in the state. Also, at the event, some pupils and students who were interviewed by Nile FM correspondents said that they are interested in learning but sometime faced with a challenge of getting text books for the new South

Sudan curriculum. ●

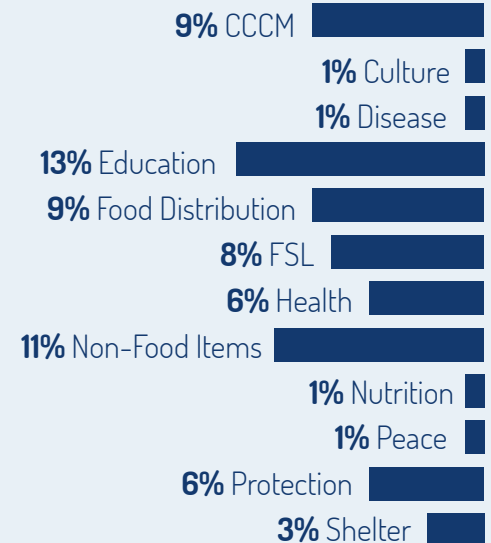
#### Peace & Reconciliation Program: Role of the Community in Combating Cultivation of Hatred Among People

Nile FM peace and reconciliation program producer mobilized community members to participate on a program and suggest ways on how the community can play a pivotal role in combating hatred from brewing between the people in the community. A community member who participated on the program said that people should stop singing or listening to hate songs that are composed to cause hatred and polarize communities into conflicts. He urged community members to instead compose and/or listen to songs of peace that are meant to promote peaceful coexistence and stability within the community. Another community member said people should always be conflict resolution minded instead of supporting conflict to grow into violence. He proposed some ways of ending hatred in the community as through dialogue, respect for one another and love, to create a peaceful environment and rebuild trust within the community. ●



## Community Feedback

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