

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week

Feedback from the Community

Skin Diseases on The Increase In Koch

Elderly people raised concerns about lack of drugs to treat increasing skin diseases in Mirmir and Buaw. They requested health partners to assess their situation to establish their needs.

Elderly, Mirmir & Buaw ●

Lack of Boreholes in Mirmir.

Residents in 11 villages of Mirmir reported severe water shortages due to a limited number of boreholes. Many reported that water shortages have forced many families to leave and discourage people from voluntary returns. They requested WASH agencies to drill more boreholes and do the repairs on the damaged ones.

Adults & Youth, Mirmir ●

We Want Another Peace Rally Organized in Mirmir

Community chiefs for Buoth and Patit of MirMir said they need another peace rally in their area to help raise awareness about progress of the revitalized peace. They asked peace supporting partners to organize peace events in Mirmir.

Chiefs, Mirmir ●

We Need Eye Doctors in Bieh

Inhabitants of Bieh said there is lack of eye specialists to treat eye related problems in the population. They attributed poor sanitation and lack of drugs in the area for the increase in eye infections. They requested health partners to deploy eye doctors to help treat the unwell.

Adults & Youth, Bieh ●

Food Sharing with Host Community is Not Enough

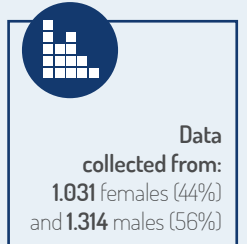
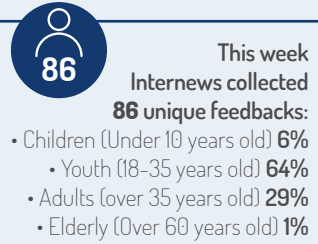
Returnees in Buaw reported shortages of food in the community. The commissioner for Koch reported that 6000 returnees depend on sharing food with the host community in the 11 villages of Buaw. They requested for urgent food assistance from FSL partners.

Adults, Buaw ●

We Need Something Useful Than Guns

Youths in Mirmir and Rier of greater Koch said time has come to surrender guns in their possession and resort to constructive activities for their future. They are asking concerned partners to engage them with life skills training.

Youths, Mirmir & Rier ●



Trauma Training for Youth in Mirmir

Youth in MirMir Koch County reported cases of violence which they attributed to trauma. They requested concerned health and protection partners to conduct training on trauma and related issues.

Youth, MirMir ●

Scholastic Materials Requested in Buaw

Children in Buaw Koch County cited lack of exercise books, textbooks, and pens. They asked education agencies to provide them with the scholastic materials.

Children, Buaw ●

Kondial FM
correspondent
interviews Koch
Commissioner
about service
delivery gaps in the
communities Photo
@Internews



We Move Around Without Wheelchairs

The people with disabilities in Reang, Patit, Guar, Guol, Bieh, and Kuertut, MirMir, and Ruol villages of Koch feel challenged moving around without mobility aids. They asked protection partners to provide them with wheelchairs and other mobility aids.

Persons with disability, Koch ●

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Kondial 97.2 FM

Weekly Program Highlights



Beyond Bentiu Response (BBR): Food Shortages Reported in Buaw

As many returns to their original places hoping for peace to hold, access to food and other humanitarian aid assistance is still a challenge to the families. Recently, Internews traveled to Koch and talked to returnees in greater Koch who said that they lack sufficient food. While appearing on the BBR show, Buaw Payam administrator said that the situation of hunger in Buaw is as a result of sharing the limited resources in the host community. Returnees and host community members confirmed to Kondial FM that there has been no food distribution since March 2018. They appealed for food assistance from FSL partners. ●



Evening Program: Water Shortage Complaints in Buaw

The communities in the Beyond

Bentiu Response areas are concerned about water shortages in MirMir town and the surrounding villages. While on Kondial FM, the paramount chief for MirMir said that only one borehole was functioning, and water shortages are forcing many households to leave the area. On the same issue, the women leader for Mirmir said women walk for 4 hours every day to fetch water for their families. Dozens in the community described the situation as terrible. They appealed to WASH partners to drill more boreholes in greater Mirmir. ●



Health Program: Drug Shortages in Mirmir and Bieh

Members of the community in MirMir and Bieh, Koch County are concerned about shortages of drugs and health services in general. While talking on Kondial FM, an official in the opposition held area said that cases of malaria, diarrhea, rabies, STIs and UTIs

are common. Several residents reported lack of treatment due to shortages of drugs at the health facilities. They said they walk long distances to Leer town seeking for medical attention and appealed for more medical supplies in Bieh and Mirmir. ●

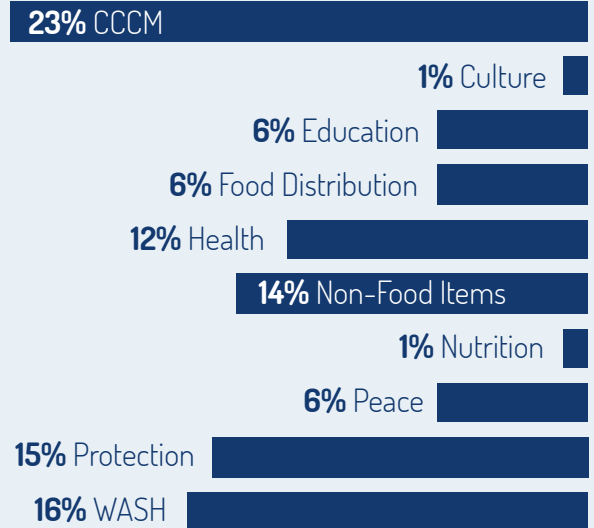


Beyond Bentiu Response (BBR): Agricultural Tools Distributed in Bentiu

FSL partners continue to support the communities in farming activities. On the radio show, Mercy Corps FSL officer confirmed the distribution of farming tools to 1,070 farmers in Bentiu a few days ago. He said the tools will facilitate self-reliance in order to minimize dependence on aid assistance. Beneficiaries interviewed by Kondial FM confirmed receiving hoes, maludas, watering cans and wheelbarrows. They expressed gratitude to Mercy Corps for the support to improve their cultivation and business activities. ●

Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed: CCCM

This graph details the feedback on CCCM that was received this week.





May 6, 2019

Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

What We Heard This Week

Feedback from the Community

Women Are Happy with Newly Established VSLA

Women appreciate IRC women protection and empowerment program (WPE) for the new VSLA group they have helped set up in their block. They said the new group will help them save enough money to start a business.

Adults, block 14, Ajuong Thok

Jamjang Youth Inquiring if their Office Will be Constructed

The youth in Jamjang community said they had presented a request to DRC to construct for them a youth office, but they have not gotten a feedback. They are asking of the named organization will be able to build a youth office.

Youth, Jamjang

Thank You for Supporting Education

Youth from Jamjang thanks LWF for the support they have given to the two schools in Jamjang and Mankuo by recruiting new teachers. They requested education cluster partners to increase the number of teachers to ensure sustainability of quality education in the host community.

Youth, Jamjang

Training on Water Installation and Maintenance

A number of youths in Jamjang said that they were selected to be trained on installation and maintenance of boreholes in the host community villages but have not been called up for training and have waited for a long time. They are asking UNHCR to act on this and expedite the process of getting trainers on the ground so that training can kickoff.

Youth, Jamjang

People Want Farm Lands Close to Them

Some families in Pamir complained that the farm lands that are given to them are far from their residencies. They say people get lost in the forest when walking long distance to reach their farm lands and are therefore asking concerned agencies to relocate them to nearer areas.

Adults, block 42, Pamir

Give Us Money to Buy Salt

Refugees in Ajuong Thok said they were not provided with salt during the last general good distribution in April. They ask the concerned humanitarian agencies to allocate some money to the families for buying salt from the local market.

Adults, block 3, Ajuong Thok

37 This week Internews collected **37** unique feedbacks:

- Youth (18-35 years old) **35%**
- Adults (over 35 years old) **65%**

516 Internews interacted with **516** people through:

- Listening Group **100%**

Data collected from:

176 females (34%) and **340** males (66%)

Computer Trainees Ask for Certificates

Some trainees who attended computer science training said they did not receive their certificates of completion. They ask the agency that delivered the training to provide them with certificates.

Youth, block 11, Ajuong Thok

Roof Vulnerable People's Shelters

People with vulnerabilities in Pamir said their houses are constructed but not yet roofed. They requested concern agencies to immediately intervene and roof their houses before the rainy season.

Adults, Block 41, Pamir

Jamjang FM correspondent recording AHA field coordinator remarks during community sensitization on HIV survey in Ajuong thok camp



Vulnerable Women Cannot Dig Latrines

Some women in block 3 of Ajuong Thok said they are unable to dig their own latrines. They request WASH partners to help women-headed families with digging and construction of their latrines.

Adults, block 3, Ajuong Thok

Slabs Needed to Cover Latrines

A number of residents said they have dug their latrines but do not have slabs to cover them. They ask WASH partners to provide them with slabs.

Adults, block 42, Pamir



May 6, 2019

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Jamjang 89.4 FM Weekly Program Highlights



Health Program: Key Stakeholders' Meeting on the Planned HIV Bio-Behavioral Study in Ajuong Thok Refugee Camp

Jamjang FM recorded and broadcasted the recently held key stakeholders meeting organized by AHA. The meeting was aimed at sensitizing the stakeholders about the planned survey to be conducted in Ajuong Thok camp on HIV and other sexually transmitted diseases. A facilitator from AHA explained that IGAD is sponsoring surveys to be conducted in refugees' settings in the East African countries. For South Sudan, there are three camps among which Ajuong Thok is one of them in which to conduct the survey. Jamjang FM will work with AHA and refugee leaders to produce messages to prepare the community for the survey. The meeting was attended by Ruweng State Minister of Health and refugee leaders as well as the humanitarian agencies. ●



Peace in the Society Program: Business and Life Skills Promote Peaceful Coexistence Among the Youth

On a live broadcast program, Jamjang FM hosted a team from IRC's Safe Pro-

gramming and beneficiaries to deliberate on business impacts on peaceful coexistence. The officer explained that business plays a crucial role in promoting peace and social cohesion in the communities, stressing that business activities enables people to interact and to strengthen ties. During the program, one of the beneficiaries talked about benefits they get from the business skills trainings which are offered by IRC, explaining that those trainings have taught them to manage small businesses as well as enabling them to create good relations with other traders in the market. ●



Environment Program: Cutting down of Trees Affects Environment

The Director of forestry and Agriculture in Jamjang County appealed to the community to stop random cutting down of trees in order to protect the environment. He explained to the public on Jamjang FM the procedures to be followed to get permission to access the forest for cutting trees and the farming lands. The director said their work involve solving disputes which often occur between farmers. During the talk show, a farmer from refugee

community requested the government to provide security for the farmers and charcoal producers in Ajuong Thok. ●



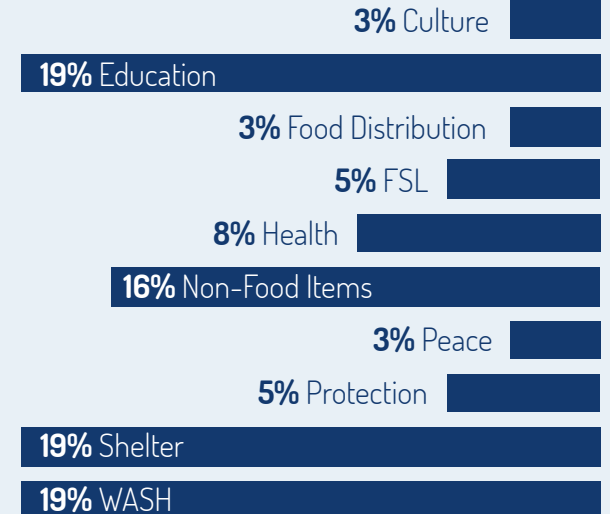
World Malaria Day: Individuals' and NGOs' Role in Malaria Control Strategy

April 25 marks the World Malaria Day (WMD) in which an event is organized to recognize global efforts to control malaria. This year's theme is "Zero Malaria Starts With Me". Guests from AHA and Mentor Initiative were hosted in a live program on Jamjang FM to speak about malaria control. During the program, a doctor said that the observance of world malaria day is important because it is an occasion to draw community attention on how to prevent malaria and to raise their knowledge about the dangers and complications of malaria. A guest from Mentor Initiative explained the work of their agency in helping the community by spraying the houses and areas with stagnant water with insecticides. Mentor Initiative is doing malaria prevention campaign in the refugee camps and their staff have been hosted several times by Jamjang FM to talk about means of controlling and preventing malaria. ●



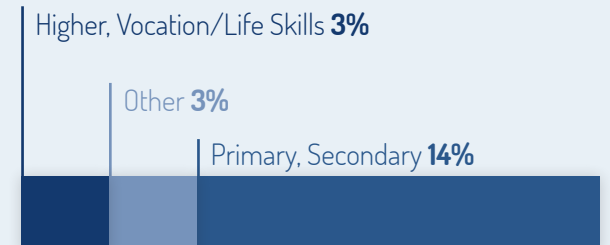
Community Feedback

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Detailed: Education

This graph details the feedback on **Education** that was received this week.



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

What We Heard This Week

Feedback from the Community

Why is Salt Not Included in the Food Rations?

Residents in PoC said they wonder why salt is not included in the food distribution. They requested the concerned agencies to explain to everyone on the Nile FM, the reason why salt is not provided. They said the show would allow the community to ask and get answers for their questions and that can minimize complaints from the community during the upcoming general food distribution.

Youths & Adults, Sector 1, 2, 3 & 4 ●

Children Need Awareness Against Defecation in Bathrooms

Residents in the PoC said children have been defecating in the bathrooms instead of using toilets. They requested WASH cluster partners to raise more awareness similar to what they conduct at schools so that children learn how to keep good hygiene in the community like they do at school.

Youths & Adults, Sector 2, Block V ●

Thanks for Building Waiting Shelters are Food Distribution Sites

Elderly people have expressed their appreciations to World Vision for the provision of waiting shelters at the food distribution site. They said the shelters have helped a lot by sheltering them from hot sun and rain. Again, they request for provision of more waiting shelters to accommodate all vulnerable people because they can't stand in line for long in scorching sun during general food distribution.

Elderly, Sector 1 & 2s ●

Conduct Peace Workshops for Local Chiefs

Community members in Malakal town said they need local Chiefs to play their role in the community by supporting social cohesion and peace. The community members said they are very passionate about playing their role in peace building but lack skills on facilitating the grassroots initiatives. They requested concerned humanitarian agencies to conduct a workshop for the local Chiefs from different tribes so that they can contribute in helping the communities live in peace, harmony, and stability.

Youths & Adults, Malakal town ●

Thanks for Repairing Grinding Mills

Residents of the PoC have hailed the role of UNYDA for repairing their grinding mills. They said the grinding mills will help them have their grains grinded nearby other than having to go long distances to grind at Malakal town or other sectors within the PoC.

Adults, Sector 2, Block M, O & P ●

CAMP COORDINATION
AND CAMP MANAGEMENT
CLUSTER

76

This week
Internews collected
76 unique feedbacks:

- Youth (18-35 years old) **7%**
- Adults (over 35 years old) **93%**

3,124

Internews interacted
with **3,124** people
through:

- Listening Group **100%**

Data collected from:

1,355 females (43%)
and **1,769** males (57%)

Allow Residents to Receive Food Rations for Their Sick Relatives

The PoC residents said the new system for receiving food rations during distribution, which requires people to scan their thumb prints denies people absent with genuine reasons from having their food received by their relatives. They said a person registered alone cannot get his/her food when s/he is absent for reasons like sickness. They requested concerned agencies to allow residents to receive food for their sick relatives so that they don't miss their monthly food rations.

Youths & Adults, Sector 1, 2, 3 & 4 ●



Nile FM
Correspondent
Interviews a resident
of PoC in Malakal

Spraying Drainages Will Reduce Mosquito Breeding

Residents in PoC have thanked Mentor Initiative for spraying drainages. They said spraying regular spraying will help in reducing and preventing Mosquitoes from breeding in their areas. They requested the organization to keep on with this as it will help fight malaria during the rainy season.

Youths & Adults, Sector 1, Block C ●

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Nile 98.0 FM

Weekly Program Highlights



Health Program: Awareness Raising on Malaria Prevention

On the World Malaria Day which is celebrated on 25th April every year, Nile FM health program producer asked WHO doctor to raise awareness about malaria on Nile FM. This year's World Malaria Day was celebrated under the theme: "Zero Malaria Starts with Me". The WHO's specialist epidemiologist explained on the program the causes of malaria, diagnosis and treatment. He also elaborated on prevention mechanisms, saying that malaria can be prevented through draining stagnant water to keep the environment dry and avoid mosquito breeding, cutting grass and opening drainages for water to follow when it rains. The WHO's doctor stressed that families should protect themselves from malaria by sleeping under mosquito nets especially children, pregnant mothers, and elderly people. Finally, the doctor urged people not to share malaria medicines at home but individually visit health centers to receive treatment when diagnosed with malaria. ●



Education Program: Challenges Facing Women from Joining ALP

A community feedback has indicated that girls who drop out of school to get married at either primary or secondary level find it difficult to continue with their education

after marriage. The accelerated education program (ALP) was designed to provide adults who dropped out of schools with a second chance to pursue their educational ambitions, yet most women still face challenges to commit to the program and graduate from secondary school. The Nile FM's education program producer mobilized some community members, especially women to clarify some of these challenges and how they can be overcome. One of the women who spoke on the program said that women are mostly challenged by the responsibility of taking care for their children. She elaborated that from the time a woman gives birth to the first child, her dream of going back to school dies for the next couple of years because she can't leave her child alone and go to school. She added that, even for some mothers who have someone to take care of the child, they still need to wait until the child is six to seven months old to be able to be left for some hours by the mother while feeding on bottled milk. Another community member explained that the reason behind women not committing to ALP program is because of heavy domestic duties including fetching water, washing clothes, cooking, collecting firewood and looking after children. Another woman acknowledged that some women who have managed to complete their education program on ALP are lucky and

their lives are better because they are able to find jobs and support their families. ●



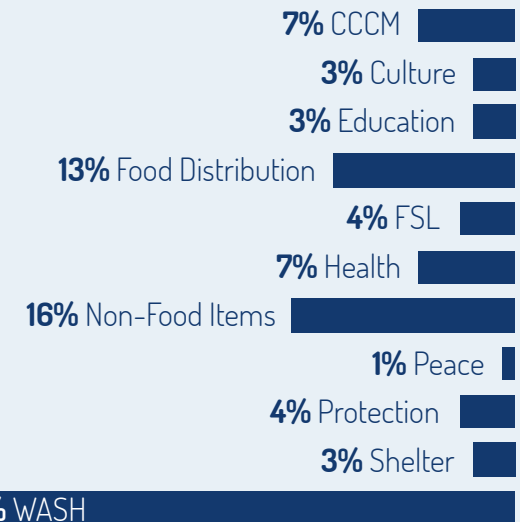
Raising Awareness on Prevention of Hate Speech: Special Program

For the communities in PoC and Malakal town to live together in peace and harmony, Nile FM asked UNMISS's Human Rights Department (HRD) to raise awareness on the prevention of hate speech. UNMISS's HRD officer who was hosted on the program said that everyone has the right to freedom of speech and expression but underscored that this right should not be misused to propagate hate in the community. The HRD officer explained that an individual opinion becomes hate speech when it's aimed at creating disturbances and inciting violence against a target group or individuals in a community. She added that the right to freedom of expression is the right to be able to express public opinions through different means and to have access to the necessary information to generate these opinions. The UN official concluded by saying that in every community there are people who work to cultivate hatred through spreading hate and sensitively conflict-inciting messages, which are anti-peace and peaceful co-existence. She urged the community to avoid hate speech and work together for peaceful coexistence. ●



Community Feedback

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Detailed: WASH

This graph details the feedback on WASH that was received this week.

