

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week

Feedback from the Community

Well-done IOM & DRC!

Leaders of Community Disabled Center (CDC) thanked IOM and DRC, camp management and protection agencies respectively for constructing their office in Sector 2.

Leaders, Sector 2, Block 6

Peace Is Progressing Well

Through a phone call, the community in Gezira of Rubkona reported that they are noticing some progress in the revitalized peace process. They hope for more calm and tranquility.

Adults & youth, Gezira

Rampant Cutting of Trees

Youths are concerned about climate change due to rampant deforestation by charcoal burners. They requested humanitarians to sensitize public on negative impact of deforestation.

Youths, Bentiu

Thanks for Office Construction

Sector leaders of Bentiu PoC appreciated the camp management agency for constructing community offices across the PoC. Their appreciation was directed at IOM-camp management.

Leaders, Bentiu PoC

Youth Request for Higher Education Opportunities

Youths who completed secondary school certificates said they don't get opportunities to access university and college education. They are requesting the education cluster to help them get higher education or scholarship opportunities.

Youths, Bentiu

We Are In Need Of Kitchen Utensils

Residents in Thoardiok, Joknyang and Wangkei of Mayom County through a phone call said that they lack food items for their families. They requested S/NFI agencies for food.

Adults, Mayom

Bad Smell Attracting Flies in Bentiu Hospital

Patients in Bentiu hospital raised concerns about the bad smell attracting flies in the hospital. They requested concerned health partners to do fumigation.

Adults, Bentiu Hospital

Well-done UNMISS!

Residents in Bentiu PoC expressed gratitude to UNMISS, PoC protection partners for erecting solar lights along perimeters to deter criminals.

Adults, PoC



This week
Internews collected
108 unique feedbacks:

- Children (Under 10 years old) **1%**
- School Age (11-18 years old) **1%**
 - Youth (18-35 years old) **55%**
- Adults (over 35 years old) **43%**
- Elderly (Over 60 years old) **1%**



Internews
interacted with
1.845 people through:

- Listening Group **38%**
- Informal Meeting **58%**
- Focus Group Discussion **3%**
- Partner Network **1%**



Data
collected from:
784 females (43%)
and **1.061 males (58%)**

We Really Need Agricultural Seeds and Tools

Farmer groups in Bentiu PoC and those in Wanglieth of Guit County said they are ready to cultivate but lack seeds and tools to prepare the land. They requested FSL partners to distribute hoes, pangas and shovels.

Adults, PoC

Plastic Sheets Needed In Chillak

Residents in Hai Chillak of Rubkona said they are concerned about lack of plastic sheets to cover their shelters with the coming rains. They asked WASH partners to assess their situation and distribute plastic sheets.

Adults & Youths, Chillak

Kondial FM Bentiu correspondent interviews Bentiu artist chairperson on peace event to be organized by youths in Rubkona - Photo@Internews



Increase on Soap for Hygiene in Sector 5

Residents in PoC are concerned that soap being provided in the latrines is not enough. They requested CWW to increase on the amount of soap.

Adults, Sector 5, Block 3

Help! Raise Awareness on Abortion

The population in greater Bentiu reported widespread practice of abortion among teenage girls. They requested for raising of awareness in the community.

Adults, Bentiu

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Internews Bentiu e-Bulletin

Kondial 97.2 FM

Weekly Program Highlights



BEYOND BENTIU RESPONSE (BBR) SHOW: Role of Community in Breast-feeding

To reduce malnutrition among children, nutrition cluster sensitized the community about breast-feeding. While appearing Kondial FM's program, Care International tipped the public on good practices to raise healthy children. The organisation advised mothers to feed their children on nutritious and balanced diets. Several residents interviewed by Kondial FM in Bentiu town and Rubkona thanked the nutrition cluster for the effort to save their children from malnutrition. All confirmed to have taken advice from the nutrition experts. ●

said that measles can be fatal. The health NGO mentioned that babies, young children, pregnant women and people with weak immune systems are susceptible to measles. Cough, high fever, red eyes, running nose and sore throat are some of the signs and symptoms of measles. The community was advised to bring their children for vaccination. Many callers confirmed that they will take their children for vaccination and appreciated Nile Hope for the information.



HEALTH PROGRAM: Upcoming Measles Vaccination Campaign in PoC

The health cluster announced the measles campaign targeting children from 6 months to 5 years to commence soon in Bentiu PoC. On a live radio show, Nile Hope



HEALTH PROGRAM: Ultrasound Scanning Service in PoC

Ultrasound scanning service to check maternal health problems will soon be introduced in the Bentiu PoC. While on Kondial FM, UNFPA and Ghanbatt FPU medical unit announced that they started the registration of women and girls experiencing maternal health complications. The Ghanbatt medical unit in collaboration with UNFPA will be treating women and girls experiencing irregularity in their menses.



WOMEN SHOW: Parents roles in Child Education

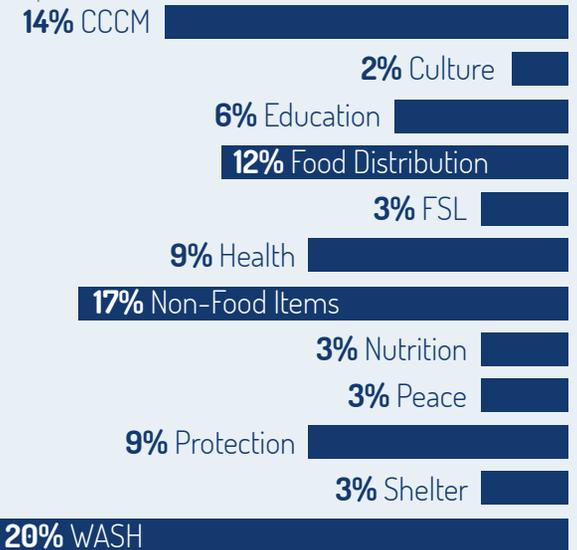
In order to encourage parents and guardians to closely monitor and support child education, Kondial FM mobilized teachers and parents to talk about roles expected of parents in support of child education. Appearing on Kondial FM, teacher representatives blamed the low enrollment of children in schools on parents who are reluctant to monitor their children on a daily basis. He however encouraged parents who care about the education of their children to continue doing so. The parents' representative acknowledged that there are parents and guardians who don't fulfil their roles in child education. He confirmed that he and colleagues have intensified their roles in supporting and mobilizing their children to attend schools. Callers appreciated the topic and pledged their support. ●

Several callers thanked UNFPA and UNMISS Ghanbatt medical unit for the service in the PoC. ●



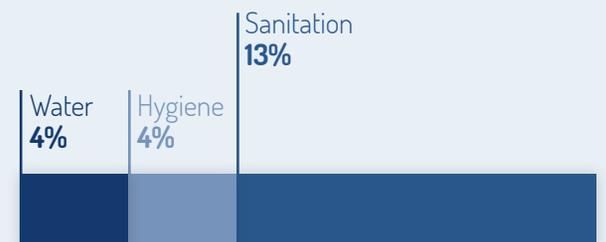
Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed: WASH

This graph details the feedback on **WASH** that was received this week.





May 23, 2019

Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

What We Heard This Week

Feedback from the Community

Milling cash is not enough

Refugees in Ajuong Thok said that the milling cash that was reduced to 210 SSP is not enough for grinding the 3 kilograms received by each person. They want WFP to increase the money for milling.

Adults, Ajuong Thok ●

Good service but sanitary kits needed

Women in block 9 zone B of Pamir appreciated IRC Department of Women Protection and Empowerment (WPE) for the assistance with slippers. They asked IRC to provide them with dignity kits, too.

Adults, block 9, Pamir ●

Thanks for the new teachers

Residents of Jamjang County expressed appreciation to LWF for the recruitment of new teachers in Jamjang primary school. They added that the new teachers will contribute to the sustainability of education to the children in the host community.

Adults, Jamjang ●

Change in attitude, better hygiene

Families in Pamir block 9 expressed happiness with IRC for the improved hygiene in the block. They said community health and hygiene promoters have helped them learn more about hygiene and now their homes are sanitized.

Adults, block 9, Pamir ●

Elders wants to talk about peace

A number of chiefs from Jamjang County requested Internews (Jamjang FM) to give them opportunities on radio to address issues of peaceful coexistence and good behavior in the community.

Adults, Jamjang ●

Court lacks furniture

The joint traditional court staff said that, since last year, they requested for furniture from IRC but there has been no response. They added that furniture will help ease their work in the court. They requested humanitarian agencies to support their work.

Adults, Jamjang ●

Chiefs lack working space

Chiefs in Jamjang County said that the court is not housed in a building and that they usually sit under trees to adjudicate. They requested humanitarian agencies to construct a building in which they will conduct business.

Adults, Jamjang ●

Lactating mothers want sensitization

Women in block 7 in Ajuong Thok requested agencies to sensitize them about issues related to breastfeeding. They said only lactating mothers in their block who haven't attended any trainings.

Adults, block 17, Ajuong Thok ●



This week
Internews collected
17 unique feedbacks:

- Youth (18-35 years old) **18%**
- Adults (over 35 years old) **82%**



Internews interacted
with **109 people**
through:

- Listening Group **100%**



Data collected from:

59 females (54%)
and **50 males (46%)**

Plot titles are duplicated

A number of families in Ajuong Thok explained that several people hold the similar plot titles. They added that duplication of plot titles will lead to many people missing out on service provision and assistance. They asked the concerned agencies to scrutinize the allocation of plot titles to avoid conflict.

Adults, block 23, Ajuong Thok ●



Jamjang FM correspondent speaking to a farmer after receiving money from IRC for seeds



May 23, 2019

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Jamjang 89.4 FM Weekly Program Highlights



Kalaam Program: Show respect for the vulnerable.

Jamjang FM team produced a pre-recorded program with members of the community in Ajuong Thok about the importance of respect for vulnerable groups. On the program, a guest said the vulnerable groups are an integral part of the community and that they play a crucial role in building society. Another guest from the host community added that, respect for vulnerable people helps their self-esteem and encourages them to contribute to peace building and coexistence. Members of the community who were interviewed by Jamjang FM appealed to the community to show respect and support to vulnerable groups such as the disabled, widows and people with special needs. ●



Education Program: Back to School campaign launched on Jamjang FM

To draw the attention of the community to the importance of education, Jamjang FM hosted a

team from LWF and the Parents/Teachers Association on a live program to highlight the "GO BACK TO SCHOOL" campaign. The education officer said that the campaign is important in raising awareness about the value of education as well as encourage children to attend schools which opened on Friday 17 of May 2019. Another guest said education is the key to a better future adding that the campaign is a collective responsibility. The PTA chairperson of Baankhy primary school appealed to the parents to send their children to school on the scheduled time. ●



Community has role in encouraging children to love education.

On our education program, Jamjang FM produced pre-recorded material with the community in Ajuong Thok. Guests on the show pointed out that, education is the key to success and is the only way through which the community can flourish and prosper. They add that the community should utilize the chance for free education to raise

enlightened generations. Jamjang FM also interviewed some people in Ajuong Thok who urged parents not to deny their children the chance to attend school, explaining that through education the community can grow up healthy and strong. ●



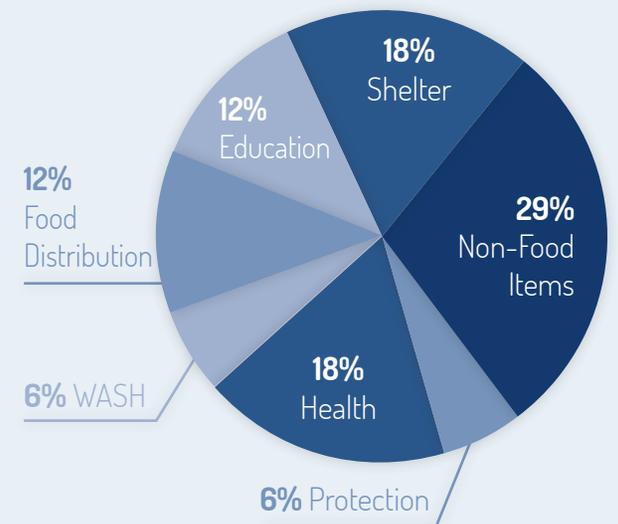
Peace in the society program: Intermarriage promotes peaceful

coexistence

Jamjang FM team initiated a program on the benefits of intermarriage in promoting peaceful coexistence. During the program, a mother from the refugee community pointed out that intermarriages encourage interaction and socialization leading to an interconnected society. Meanwhile a chief from the refugee community in Ajuong Thok added that intermarriages create multicultural communities as well as strengthen ties between societies. Jamjang FM spoke to people from the host and refugee communities in Ajuong Thok who supported the idea of intermarriages for promoting peace in the society. ●

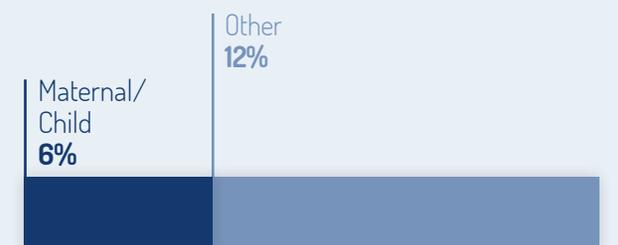
Community Feedback

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Detailed: Health

This graph details the feedback on Health that was received this week.



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

What We Heard This Week

Feedback from the Community

Thank you for the seeds and tools

Farmers in Malakal town appreciated the farming tools and vegetable seeds which were distributed by UNYDA. They said the farming implements would help them cultivate in the coming season.

Youth & Adults, location: Malakal town ●

We need games at home

Children in Malakal town requested humanitarian agencies to provide them with games so that they can play at home instead of the streets. They said that it would help protect them from the heat of the sun.

Children, Location: Malakal town ●

Bridges renewed well

Residents in the PoC appreciated the role of IOM (CCCCM) department in renovating the trenches and bridges. They said this would help in draining water from the PoC in the rainy season and reduce stagnation.

Youths & Adults, location: Sector 3 ●

Lacking conflict resolution skills

Residents in PoC said they lack conflict resolution skills. They requested humanitarian agencies to organize more workshops on conflict resolution so that people can co-exist peacefully in the greater Upper Nile region.

Youths & Adults, location: sector 1, 2 & 3 ●

Soap for baby hygiene

Breastfeeding mothers in the PoC thanked IMC & MSF for the bar of soap they distributed to each one of them. They said the soap would help them improve theirs and their babies' hygiene. They suggested that the distribution takes place every month because they can't afford soap from the market.

Mothers, location: sector: 1 & 2 ●

Mosquito nets protect against malaria

PoC community members said for one year they haven't received any mosquito nets and that the ones they have are torn. They requested agencies to provide mosquito nets especially for children and the elderly to protect them against malaria carrying mosquitoes.

Youths & Adults, location: sector 1, 2, 3 & 4 ●



This week Internews collected **85 unique feedbacks:**

- Children (Under 10 years old) **7%**
- School Age (11-18 years old) **6%**
 - Youth (18-35 years old) **53%**
- Adults (over 35 years old) **33%**
- Elderly (Over 60 years old) **1%**



Internews interacted with **1,184 people** through:

- Listening Group **100%**



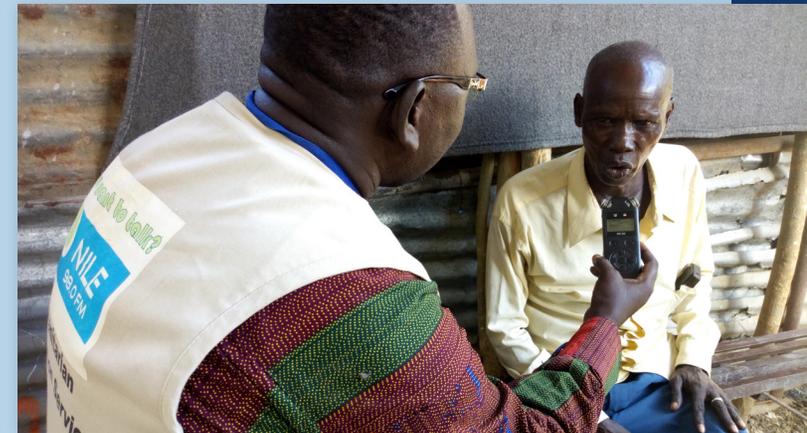
Data collected from: **547 females (46%)** and **637 males (54%)**

Parents request gumboots for schoolchildren

Parents said that some of the children may not attend school because they lack gumboots for the rainy season. They requested agencies to provide gumboots to their schoolchildren to protect them against injuries in the mud. The parents said they do not have enough money to buy the items from the market.

Adults, location: sector 1 ●

Nile FM community correspondent interviewing an elderly community member Photo @ Internews



Provide cleaning tools

Residents in Malakal town said they are ready to clear their living quarters of all grass and other garbage. However, they said they do not have the tools to do their work. They requested any agency to help them with implements so that they can open drainages and cut grass in the rainy season.

Youths & Adults, location: Malakal town ●

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Internews Malakal e-Bulletin

Nile 98.0 FM

Weekly Program Highlights



Child program: The role of kindergartens in changing child behavior

Community feedback said some families do not send their children to the kindergartens for unknown reasons. Nile FM child program producer mobilized some community members to point out the benefits of kindergarten education. A community member said that kindergartens play a big role in improving communication skills in children. Another woman said children who learn from kindergartens are different from those who don't. She added that children in kindergartens talk to others with respect because they learn how to be organized. A kindergarten supervisor said that the facilities have become one of the main sources of change in the children. She urged mothers doing business in the markets to send their children to kindergartens so that they can learn things that will change their lives for better. ●



Health program: protecting children from malnutrition

Nile FM health program producer asked IMC general nutrition supervisor to raise awareness on how families can protect children from malnutrition. The IMC general nutrition supervisor said breastfeeding mothers should eat a balanced diet so that their children can benefit through breastfeeding. He added that breastfeeding mothers should observe good hygiene to protect their children from disease. IMC general supervisor concluded that parents should not give small children additional food or powder milk before 6 months. IMC general nutrition supervisor urged mothers to make sure that their children's clothes are clean and that they sleep under mosquito nets to protect them from malaria mosquitos. ●



Peace & reconciliation program: avoid conflict

Nile FM peace & reconciliation program producer asked people to suggest ways to avoid conflict within their communities. A community member said if people engage in positive dialogue to solve social issues it would help the communities avoid conflict. Another one suggested that people should avoid discrimination which is the main cause of disagreements. While another said that people should embrace equality and unity for justice to prevail. Parents were urged to educate their children in resolving disagreements that occur while playing so that they can shape their minds to handle problems in future and avoid conflict. ●



Community Feedback

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