In Bentiu, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

**What We Heard This Week**

**Feedback from the Community**

- **NFI Items for Returnees in Bimruok**
  A group of returnee women in Bimruok of Bentiu town reported that they are lacking NFI items. They requested concerned S/NFI agencies to distribute mosquito nets, mats and blankets.
  - Adults, Bimruok ●

- **Help Fix Broken Borehole**
  Women in Bimruok of Bentiu town voiced concerns about water shortages due to a broken borehole in their area. They requested concerned WASH agencies to fix their borehole and perhaps dig more.
  - Adults, Bimruok ●

- **Poor hygiene & Sanitation Around Markets Reported**
  A listening group reported fears of possible diseases due to poor hygiene and sanitation around PoC markets. They requested concerned WASH partners to sensitize business people about keeping the environment clean.
  - Adults & Youths, Sector3, Block15 ●

- **Why Water from Our Tap Looks Dirty?**
  Residents in Sector 3 Block 16 reported that water coming from the tap is dirty and the color is yellow. They requested concerned WASH partners to look into the issue.
  - Adults, Sector3, Block16 ●

- **Please Fence the Child Friendly Space**
  A group of children reported that fencing at their playground is damaged. They requested Women Vision and any concerned child protection partners to do the fencing around their compound.
  - Children, Sector2, Block12 ●

- **Upper Nile Primary School Is Too Congested**
  Pupils at the school reported that most of them prefer not to attend class due to congregation in classes. They requested concerned education agencies and the cluster to add more classrooms.
  - Children, Sector4, Block6 ●

- **Thanks for The Chairs, IOM!**
  Children learning at Lich primary school in Bentiu town thanked CCCM partners for supporting their school. They directed their appreciation to IOM for providing their school with chairs.
  - Children, Bentiu town ●

- **Latrines & Showering Shelters in Sector 3 Are Bad**
  Feedback from residents indicated that latrines are full of waste and showering shelters in bad condition. They requested concerned WASH partners to do the repairs.
  - Adults, Sector3, Block8 ●

- **Thanks for Giving Us Enough Water**
  Residents in PoC have expressed gratitude to WASH partners for increasing water releasing hours. They directed their appreciation to IOM for giving them enough water.
  - Adults, Sector3, Block15 ●

- **Night Robbers Are Back in PoC**
  Residents voiced concerns about criminalities carried out at night by robbers. They urged protection authorities to intensify night patrols.
  - Adults & Youths, PoC ●

- **Dignity Kits for School Girls Requested**
  Adolescent girls learning at 8 primary schools of the PoC said they prefer to stay at homes due to the fear of having menstrual periods during class. They requested concerned protection agencies to distribute dignity kits.
  - Children, PoC ●
May 30, 2019

BEYOND BENTIU RESPONSE (BBR) SHOW: UNDP Hands Over Center for Youths in Northern Lich
In a hugely attended gathering that brought together humanitarian partners, UNMISS’s head of field offices, Northern Lich government officials and residents of Bentiu town, UNPD made the official handover of the newly constructed center to the youths of Northern Lich state. Speaking at the event which was covered by Kondial FM, the head of UNDP in South Sudan officially handed over the center to youths of Northern Lich state. The first ever youths building in Northern Lich state is well equipped with chairs, tables, computers and a solar power system. Youths representatives from PoC and beyond Bentiu thanked humanitarian partners particularly the UNDP for the center.

MORNIGN PROGRAM: Community Role to Protect Facilities in PoC
The holes in the PoC perimeter create serious challenges to protection partners as criminals use them to access PoC. On many occasions, residents of Bentiu PoC have been discouraged from vandalizing facilities meant to protect them while living in the camp. Kondial FM mobilized sectors leaders to answer who exactly creates holes in the perimeters and what role they can do to protect facilities? Appearing on the radio show sector 4 leader blamed youth gangsters for breaking the perimeters. The sector leader said they will work closely with security to report and arrest anyone responsible for vandalism.

MUSIC SHOW: How Music Promotes Peace amongst Youth in Bentiu
Music is empowering and inspiring youths in greater Bentiu to work together to accomplish goals and achieve ideas unimagined by individuals who act alone. On a live radio show a local artist in Bentiu PoC said music has helped change many youths to nonviolent methods of resolving their differences and work to prevent conflict and promote peace. Another musician mentioned that through power of music, youths are aspiring to promote peace and work together to stop discrimination and hate speech against non-locals and other nationals. The artists appealed for public support to achieve their dreams. Kondial FM callers appreciated the topic and described it as the best part of the youth’s initiatives.

Details: WASH
This graph details the feedback on WASH that was received this week.

Internews Bentiu e-Bulletin

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In Jamjang, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

What We Heard This Week
Feedback from the Community

Misuse of Condoms by Children
Some people within the community raised concerns about the misuse of condoms distributed during workshops. They said that when the condoms get into the hands of children they turn them into play things like balloons. They requested adults to keep the condoms out of reach of children.

Adults, Block 23, Ajuong Thok

Explanations Needed Concerning Child Education
Several parents in Block 29 of Pamir complained that when they take their children for registration at child-friendly spaces (CFS), they are considered to be over age and when they take them to the primary schools, they are considered to be under age. Since CFS enrolls children from 3 to 5 years and primary from 6 to 14 years, they requested LWF to reconcile the two processes so as to contain the confusion.

Adults, Block 29, Pamir

Conflicting Names Led to Deactivation of IDs
Several families in Ajuong Thok said that some students’ names were deactivated in the family proof cards due to difference in names registered when they arrived in Yida and those registered when they joined school. This denies them the chance to fill registration forms in the schools. They asked UNHCR to reactivate their names to enable them fill the registration forms.

Adults, Block 23, Ajuong Thok

Complaints About Missing Drugs
Mothers in Block 38 of Ajuong Thok raised concerns about lack of adequate medication at the health centers. They requested health partners to ensure availability of drugs at the facilities.

Adults, Block 38, Ajuong Thok

Poor Water Flow Reported in Block 65
Residents in Block 65 of Ajuong Thok said that the water flow in the block tap is irregular, explaining that the tap is opened in the morning and closed early. They asked concerned humanitarian agencies to look into this issue.

Adults, Block 65, Ajuong Thok

Latrine Slabs Needed Before Rains Approach
Some families in Block 29 of Pamir camp said they dug latrines but have not received slabs to cover the pits. They requested the concerned agency to supply slabs before the rains fall and fill the holes.

Adults, Block 29, Pamir

Latrine Slabs Needed Before Rains Approach
Some families in Block 29 of Pamir camp said they dug latrines but have not received slabs to cover the pits. They requested the concerned agency to supply slabs before the rains fall and fill the holes.

Adults, Block 29, Pamir

Phone Lack SIM Cards
Residents in Pamir camp said that a number of zonal leaders received phones from DRC but without SIM cards. They said that they are not able to buy SIM cards from the market and are requesting DRC to help them again, so that their communication is eased during emergencies.

Adults, Block 34, Pamir

Delivery Ward is Congested
Several women have complained that the maternity ward at Hakima Yacoub health center is congested. They explained that two women are being accommodated on one bed after delivery and are asking health partners to find solutions.

Adults, Block 32, Ajuong Thok

Jamjang FM correspondent speaking to the community in Pamir during distribution of seeds and tools by IRC

Community Happy That Fire Outbreak Scaled Down
The residents of Block 34 in Pamir camp appreciated DRC for providing the community with cooking stoves they said this will mitigate fire outbreaks that destroy shelters.

Adults, Block 34, Pamir
On our health program on Jamjang FM, the IRC TB and HIV counselor was invited on a live talk-show to talk about TB. The counselor explained that TB cannot be inherited from the parents or ancestors, but is acquired through inhaling the bacteria from the air. The guest urged the community to report any suspected cases of TB to IRC community health workers or to Hope hospital. Meanwhile, a nurse on the program urged the community not to visit witchdoctors for treatment but rather to go to health facilities for better and professional medical care.

Community Promoting Safety and Peaceful Coexistence in Ajuong Thok

In our ‘Peace in the Society’ program, Jamjang County Commissioner presented his county plans to improve security in Ajuong Thok through collaborations with security agencies and the community. He appealed to the community to avoid isolated places because of insecurity. During the program, Jamjang FM interviewed CRA operations officer who said his agency was ready to deal with the criminal activities in Ajuong Thok in collaborations with security agencies. The official explained that one of the challenges hindering their work is the lack of vehicles. Some people in Jamjang who participated on the program urged the community to comply with the laws and not to expose their lives to the dangers by going to remote areas.

Measures to protect children from stagnant rainwater

Jamjang FM team produced a pre-recorded program with the community to discuss ways of keeping children away from stagnant rainwater. During the program, a mother said that the refugee and host community should watch over their children and stop them from playing in stagnant and drowning in pits full of water. She cautioned that stagnant water contains living creatures which can be harmful to the children. People were interviewed by Jamjang FM in Ajuong Thok suggested that children should be kept indoors when it is raining to avoid loss of lives.

IRC plans seed and tool distribution in Jamjang

IRC economic recovery and development team was hosted on Jamjang FM to explain the distribution of seeds and tools in Pamir and Ajuong Thok. They said that there are 24 and 16 new farmers in Pamir and Ajuong Thok respectively, who will receive seeds and tools. The team explained that, distribution of seeds and tools is aimed at encouraging new farmers to promote food security and fight hunger. The new farmers were urged to use the seeds and tools only for the agricultural purposes and not for sale. IRC will distribute sorghum, maize, sesame, groundnut, cowpeas, watermelon, tomatoes and eggplant seeds.

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.
What We Heard This Week
Feedback from the Community

Thanks for Distributing Vegetable Seeds
Several residents in the PoC who visited Akoka County said their relatives are happy with UNYDA for the distribution of vegetable seeds in the area. They said the distribution of vegetable and other seeds will improve farming this season. On the other hand, farmers from the PoC community have requested FSL partners and other concerned agencies to help them with groundnut seeds so that they can practice mixed cropping.

Youths & Adults, Malakal Town & PoC

Foul Smell from Dirty Toilets Disturbs Classrooms
Pupils from Bandar School in Malakal town said they are inconvenienced by the bad smell from the school toilets due to lack of proper cleaning and hygiene services. They requested for help from any agency to help keep their toilets clean so they can comfortably attend their lessons.

Children, Bandar Basic School, Malakal

Girls and Women Request for Dignity Kits
Several women & girls from Malakal town reported that they lack dignity kits. They requested concerned agencies to help them with the sanitary items so that they can go about their daily lives comfortably.

Girls & Women, Malakal town

We are unable to move when it rains
The elderly and people with special needs said that movement is difficult when it rains during general food distribution and that their relatives struggle to push them to the distribution centers in wheelbarrows due to mud. They requested FSL partners to make special provisions allowing their relatives to receive their rations on their behalf when conditions are not favorable for them to appear in person so that they don’t miss out during monthly GFD.

Elderly, Sector 1, 2, 3 & 4, PoC, Malakal

Re-opening Drainages Will Prevent Diseases
The community in Malakal said last year there was a lot of water stagnation due to blocked drainages which led to rampant malaria cases and other water borne diseases. They requested humanitarian agencies to work with local authorities to plan and open sub and main drainages in the town ahead of the rainy season to avoid stagnation and reduce mosquito breeding.

Youths & Adults, Malakal Town

Thanks for the Salt Money
The community in the PoC appreciated WFP and World Vision for giving each family 50 SSP for buying salt. This was during the recent general food distribution. They said that though the amount is not enough for salt to last a month, it contributes to their nutrition since the two organizations had no salt available in the stores. They requested the two agencies to provide enough salt in the future.

Youths & Adults, Sector 1, 2, 3 & 4, PoC, Malakal

Livelihood Trainings Helpful
The youth in the PoC extended their appreciation to Intersos for conducting a training on livelihood skills. They said the acquired skills will help them improve on their businesses, daily income and enhance livelihoods.

Youths, Sector 1 & 2, PoC, Malakal

Girls and Women Request for Dignity Kits
Several women & girls from Malakal town reported that they lack dignity kits. They requested concerned agencies to help them with the sanitary items so that they can go about their daily lives comfortably.
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Health Program: Measles Disease Prevention

After a community feedback revealed that there had been several cases of measles recorded at different health centers in Malakal, Nile FM health program producer invited MSF vaccinator to raise awareness on prevention of the disease. The vaccinator explained that measles can spread faster among children between the ages of six months to nine years and that one of the notable symptoms is high fever. The official told the parents that to prevent measles from spreading among children they should keep the affected children from getting into contact with those not affected. The MSF health official also informed the community that his organization is conducting measles vaccination campaign and they should ensure that all the children in the targeted age bracket are vaccinated in order to have long term protection and immunity against measles. During the same program, the producer also invited some community members to participate in the program and express their readiness to ensure their children are vaccinated. A community member said that mothers working in Malakal town or other places outside PoC must request their neighbors to help them avail their children for vaccination when they are away. Another community member said that MSF vaccinators should ensure that children who miss vaccination get inoculated.

Education Program: Preparation of Schoolchildren to Resume Classes after Vacation

Feedback collected from teachers in the community indicated that school children do not resume studies on time after vacation and always come back days or weeks later for the opening day. Nile FM education program producer mobilized community members to discuss how parents can ensure that their children resume classes as soon as schools reopen. One of the community members who participated on the program suggested that, for children to resume classes on time after the vacation, their parents should prepare them during the holidays by making sure that they revise, do their holiday works, wash and preparing their school uniforms. Another participant said that parents should motivate their children to attend school by taking good care of them, giving them breakfast in the morning so that a child can have enough energy to go to school. In addition, a teacher at basic school run by Intersos said that when children miss classes, it affects their performance and thus, parents should pay special attention to their children and ensure that they don’t miss school when there is no reason to do so.

WASH Program: Wash Vegetables Before Eating To Protect Against Diseases

A community feedback revealed that some people eat vegetables without washing them with clean water and requested WASH partners to raise awareness on dangers of eating raw and unwashed vegetables. Nile FM WASH program producer invited IOM WASH hygiene promoter to raise awareness on washing vegetables to prevent diseases like diarrhea. The IOM hygiene promoter said that people should wash tomatoes, mangoes, onions, etc., to prevent diseases. The hygiene promoter also advised people to always wash their hands after visiting toilets and before eating any food, adding that, food should be covered to avoid contamination. On the other hand, the hygiene promoter urged parents to pay special attention to their children and always wash their hands before giving them food since they play and touch anything that comes their way.

Community Feedback

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24% CCCM

- 8% Education
- 6% Food Distribution
- 10% FSL
- 5% Health
- 7% Non-Food Items
- 7% Protection
- 3% Shelter

32% WASH

Detailed: WASH

This graph details the feedback on WASH that was received this week.

<table>
<thead>
<tr>
<th>Hygiene</th>
<th>Sanitation</th>
</tr>
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<tbody>
<tr>
<td>17%</td>
<td>7%</td>
</tr>
<tr>
<td>Water</td>
<td></td>
</tr>
<tr>
<td>9%</td>
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