

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## What We Heard This Week

### Feedback from the Community

#### Remove The Illegal Structures!

Community leaders in the PoC raised concerns about illegal structures blocking waterways. They asked camp management to dismantle them.

*Adults, Sector 2, 3 & 5 ●*

#### Request for School Bags

School children at Mal Primary said they lack backpacks to carry their scholastic materials during the wet season. They requested INTERSOS to provide them with school bags.

*Children, Sector 2, Block 11 ●*

#### Well done WASH Partners!

People in Sector 1 extended appreciation to WASH agencies for constructing new latrines. Their appreciation was directed at Mercy Corps for the job well-done.

*Adults & Youths, Sector 1 ●*

#### Good That FICAM Kills Mosquitoes and Snakes

Residents in Bentiu PoC said they now know the importance of IRS chemical (FICAM) being used to kill mosquitoes and snakes. They urged Mentor Initiative to continue in the PoC and beyond.

*Adults & Youths, Bentiu ●*

#### The Latrines Need Backfilling

Listening groups in the PoC are concerned about latrines collapsing due to lack of soil around them. They requested Mercy Corps WASH to backfill the latrines.

*Adults & Youths, Sector 3, 4 & 5. ●*

#### Thanks FSL Agencies!

Women who do farming around PoC expressed gratitude to FSL partners for supporting farming activities. They directed their appreciation to DRC-FSL for training them in farming skills.

*Adults, PoC ●*

#### Thanks IOM - Transition & Recovery Unit!

Children at the newly renovated Lich Primary School in Bentiu town thanked IOM transition and recovery unit for the benches in their classrooms.

*Children, Bentiu town ●*

#### Help! Open Culverts in Sector 5

Residents in Sector 5 worry about possible flooding leading to drowning due blocked culverts in some blocks. They are requesting camp management for repairs of culverts in Sector 5, Block 14, 15 & 16.

*Adults, Sector 5, Block 14, 15 & 16 ●*

#### Thanks Concern Worldwide For the Tokens

Residents of Bentiu PoC thanked CWW for distributing tokens for plastic sheets in the PoC. They urged the NFI agency to speed up distribution of the plastic sheets.

*Adults & Youths, PoC ●*



This week Internews collected **119 unique feedbacks:**

- Children (Under 10 years old) **1%**
- School Age (11-18 years old) **3%**
  - Youth (18-35 years old) **74%**
- Adults (over 35 years old) **22%**
- Elderly (Over 60 years old) **1%**



Internews interacted with **2.284 people** through:

- Listening Group **29%**
- Informal Meeting **58%**
- Focus Group Discussion **13%**



Data collected from:  
**999 females (44%)**  
and **1.285 males (56%)**

#### Sanitary Kits for School Requested

School teachers of Mal Primary said they lack buckets for drinking water and soap for washing. They requested concerned WASH and education partners to provide their school with sanitary kits.

*Adults & Youth, Sector 2, Block 12 ●*

#### UNPOL! Please Respond Quickly

People in the PoC acknowledged the effort by security authorities to protect vulnerable people. However, they requested for swift response from UNPOL when called upon for help.

*Adults, PoC ●*

Kondial FM correspondent interviews a farmers' group in Rubkona town-  
Photo@Internews



#### We Need Representation in Community Structures

Minorities in the PoC voiced displeasure for limited representation in the community structures. They requested camp management to give Equatorians, Shilluk and Murle a chance to raise their concerns in the next CHC leadership.

*Adults, PoC ●*



CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

June 13, 2019

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# Internews Bentiu e-Bulletin

## Kondial 97.2 FM

### Weekly Program Highlights



#### BBR EDUCATION SHOW: Back to learning campaign in Northern Lich State.

Many school children are reported to be attending classes in Bentiu town. This is after the launch of the "Back to Learning" campaign carried out by humanitarian education partners in collaboration with the state ministry of education of Northern Lich. While appearing on BBR show, the state minister for education of Northern Lich said that primary schools in the state have seen an increase in school attendance. The minister thanked humanitarian agencies for supporting the state in improving education. Interviewees told Kondial FM that the door-to-door "Back to Learning" campaign had inspired them to mobilize their children to go to school. All promised to continue to the good practice. ●



#### WOMEN SHOW: Importance of Elimination of Early and Forced Marriages.

Due to conflict in South Sudan, many families resorted to forcefully marrying off their daughters against their will. Poverty has been one of the reasons why early and forced marriage is rampantly practiced as source of easy

wealth. Young girls and boys who are victims of the practice have encountered tremendous challenges in life. Kondial FM invited protection partners to talk about the impact of early and forced marriages and why it has to be stopped. Appearing on the radio, Steward Women said that the practice causes many complications including death during child birth. Partners advised parents to allow their children attend school instead of looking at them as a source of wealth. Listeners who phoned in on the show appreciated the topic and promised to adhere to the lessons learned. ●



#### MORNING SHOW: Children Safety Awareness in PoC

Child protection partners are sensitizing the public about unsafe places for children and encouraging parents to monitor them wherever they are. While appearing on Kondial FM, Children Charity Organization (CCO) told listeners that water ponds, drainage channels, garbage sites are unsafe for children to play. The child protection agency encouraged everyone to take part in child care. CCO advised parents to send their children to child friendly spaces

to ensure safety. Many callers admitted that people pay less attention to where their children play on daily basis. They said they would use the past mistakes as lessons and promised to work for the safety of children. ●



#### CCCM HOUR SHOW: PoC Residents Told To Stop Digging Up Roads

Roads and water drainage channels across PoC maintained by camp management are being vandalized by some residents who dig up the soil from the facilities. Kondial FM hosted the camp management team to talk about the importance of having good roads and drainage channels in the PoC. While appearing on CCCM-HOUR show, IOM camp management told listeners that roads and water channels in the PoC are important for protection, transport and prevent flooding and drowning. The team advised residents to stop digging up roads and take lead in protecting the facilities. The team requested PoC residents to bring up issues of concern to IOM's complaints desks for assistance. Dozens of callers thanked IOM for the reminder and acknowledged the message shared through Kondial FM. ●

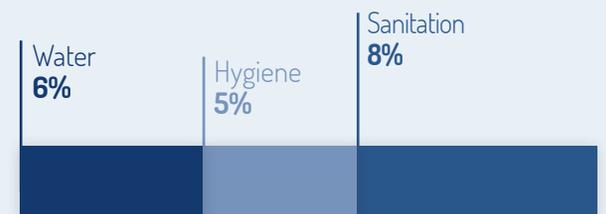
## Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



#### Detailed: WASH

This graph details the feedback on WASH that was received this week.





June 13, 2019

# Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

## What We Heard This Week

### Feedback from the Community

#### Resume distribution of agricultural inputs

Refugees in Pamir say IRC started distribution of seeds in block 44 but then stopped. They want IRC to resume with distribution of seeds to farmers because rains are intensifying.

*Adults, block 45, Pamir ●*

#### Disabled woman's hut leaking

A woman living with disability in Pamir said that bricks to construct her shelter were delivered but construction has not started yet her hut leaks when it rains. She wants the agency concerned to start the construction of her shelter.

*Adults, block 45, Pamir ●*

#### Washing basin needed in block 45

Several women in Pamir said they want the agency in charge of WASH to build for them a washing basin in their block instead of them going to wash clothes in neighboring blocks.

*Adults, block 45, Pamir ●*

#### Establish a VSLA for us in the block

Women in block 45 in Pamir want IRC's ERD to establish a village saving association. They want to start saving money for future investments like it happens in some blocks.

*Adults, block 45, Pamir ●*

#### Thank you for bringing education closer

Female learners from the host community in Jamjang thanked LWF for the recruitment of new teachers in Jamjang primary school. They added that, previously, they used to walk for long to Ajuong Thok primary schools but now the recruitment of new teachers has helped shorten the distance.

*Youth, Jamjang ●*

#### Unfenced school a danger

Learners in Jamjang primary school complained that their school isn't fenced off. They added that this poses a danger to the lives of students especially children who play uncontrollably. They requested LWF to fence off the school.

*Youth, Jamjang ●*



This week  
Internews collected  
**23 unique feedbacks:**

- School Age (11-18 years old) **17%**
- Youth (18-35 years old) **57%**
- Adults (over 35 years old) **26%**



Internews  
interacted with  
**200 people through:**  
• Listening Group **100%**



Data  
collected  
from:  
**52 females (26%)**  
and **148 males (74%)**

#### Smoke from trash is a danger

The inhabitants of block 45 are concerned that trash burnt in Hakima hospital produces foul smoke which is unpleasant for patients. They asked AHA to dispose trash far away from the hospital.

*Adults, block 45, Ajuong Thok ●*

#### Lengthy travel for school

ALP learners in Jamjang primary school requested LWF to add form 4 classes to shorten the distance for the host community learners who attend school in Ajuong Thok.

*Youth, Jamjang ●*

Jamjang FM  
correspondent  
interviewing  
Ajuong Thok youth  
chairman on the  
occasion of youth  
tournament -  
Photo @Internews



#### Child labor on the increase

Parents in block 45 of Ajuong Thok complained that the number of children working in marketplaces is increasing. They asked UNHCR and LWF to find ways of ensuring that those children return to school.

*Adults, block 45, Ajuong Thok ●*



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## Jamjang 89.4 FM

Weekly Program Highlights



### Ensuring child safety during Eid Al Fitr festivity

Ajuong Thok camp women chairperson spoke on Jamjang FM and appealed to the parents in the refugee camps to take care of their children during the recent Eid Al Fitr celebrations. She urged them not to allow them to wander off to distant places. She added that they would organize sessions with the community in the blocks to sensitize them about the child protection issues. Community watch group chairperson in Ajuong Thok presented their plan to monitor all the events during the Eid Al Fitr festivities to avoid incidents. Meanwhile Pamir camp chairperson urged families to take care of their children stressing that, during Eid, children tend to wander off too. ●



### How handicrafts impact individual and community livelihoods

Jamjang FM team produced a prerecorded program on the importance of handicrafts in improving the both individual and community livelihoods. While appearing on Jamjang FM, a community member in Ajuong Thok said that handicrafts can bring economic growth and improvement for the individuals and community at large. He also cited the production of belts, shoes, balls and beds as the examples of handicrafts that help people improve their economic status. Another resident added that making crafts is the backbone for the growth and the development of societies and individuals. The community was urged to be creative and use their energies for business as the best way to improve their lives. ●



### Measures to control illegal arms in the community

Jamjang county police inspector while appearing on Jamjang FM stressed that illegal ownership of guns is prohibited by the law. He said that for a person to have a gun, that person should be trained and belonging to security agencies. He pointed out the legal measures which can be applied if anyone is found with an illegal weapon. CRA assistant commissioner appealed to the refugees and host community to report to the nearest security agencies any person who owns a gun illegally in Ajuong Thok or Pamir. His call was echoed by Jamjang county commissioner. Jamjang FM talked to some members of the host community in Jamjang and many of them appealed to the community to comply with the law and to report any illegal firearms. ●

## Community Feedback

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### Detailed: WASH

This graph details the feedback on **WASH** that was received this week.



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

## What We Heard This Week

### Feedback from the Community

#### Toilet training was useful

Community members in the PoC thanked IOM-WASH department for the second training on the proper use of modern toilets. They said the awareness helped them learn how to use the facilities correctly.

*Youths & Adults, sector: 2 block Y & T ●*

#### In need of blankets and mosquito nets

Elderly people in the PoC said they lack blankets and mosquito nets. They requested the concerned agencies to provide them with the items for protection against cold and mosquitoes.

*Elders, location: sector 1 ●*

#### Opening drainages will ease flow of water

Residents in Malakal town said that sub and main drainages are blocked. They are worried that this year's rains could lead to flooding and subsequent damage of their shelters. They requested humanitarians to help them in opening the sub and main drainages so that water can run into the Nile.

*Youths & Adults, location: Malakal town ●*

#### Health facilities are far

Residents in Malakal town said that it's difficult to access health care during the rainy season due to the distance between their homes and the medical facilities. They requested the health cluster to establish a clinic near their locations so that they can get treatment on time.

*Youths & Adults, location: Malakal town - Hai - Malakia ●*

#### Fumigation will reduce mosquitos in PoC

Residents from different locations in the PoC thanked Mentor Initiative for the indoor residual spraying. They said it will help reduce mosquitos.

*Youths & Adults, location: sector: 1, 2, 3 & 4 ●*

#### Spray toilets and bathrooms too, during the rainy season

Community members in the PoC said when rains start snakes take shelter in the toilets and bathrooms. They said some people fear to use the facilities during the rains due to the possibility of existence of reptiles. They requested agencies to help and spray all toilets and bathrooms to help keep the snakes away from the toilets and bathrooms.

*Youths & Adults, location: sector: 1, 2, 3 & 4 ●*



**76** This week Internews collected **76 unique feedbacks:**

- School Age (11-18 years old) **4%**
- Youth (18-35 years old) **3%**
- Adults (over 35 years old) **91%**
- Elderly (Over 60 years old) **3%**



**719** Internews interacted with **719** people through:

- Listening Group **99%**



Data collected from:

**235** females (33%) and **484** males (67%)

#### Don't send children out in the rain

Mothers in the PoC said that there are some families which send out their small children to the market, shops or neighbors when it is raining. They said this worries them because the children could get diseases due to coldness. They requested concerned agencies to raise awareness to stop children going out for errands in the rain.

*Adults, location: sector 1 & 4 ●*



Mentor Initiative prevention officer speaks to NILE FM Correspondent - Photo @Internews

#### Thanks for the footballs

Children in different locations of the PoC thanked Intersos for the footballs they distributed. They said the items would help them build their capacities to become footballers in the future.

*Children, location: sector 4 ●*

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## Nile 98.0 FM

### Weekly Program Highlights



#### WASH program: avoidance of washing shoes at water points

Feedback from the community indicated that some people wash mud off their shoes at water points. They said that this habit could lead to contamination of drinking water especially during water collection. NILE FM WASH program producer asked some community members how they can clean their shoes during the rainy season without risking other community members. A community member suggested that people wash their shoes in a way that will not lead to contamination of drinking water while another person said that water collectors should provide shoe cleaning services. In addition, NILE FM WASH program asked IOM hygiene promoter to advise people against washing their shoes at water points. IOM hygiene promoter said shoes carry germs because of where they step. He encouraged people to wash their shoes somewhere else and not water points. ●



#### Women's & girls program: The role of women in raising children in the absence of fathers

NILE FM women's & girls program producer asked community members to comment on the role of women raising children in the absence of fathers. A woman said in the absence of the head of the family, women can be the person to care for their children especially if they are still young. She added that women can plan to have a daily income to be able to cater for their children's needs. A man commented that women can have a role in providing for their children even when the husband is present. Another person said, women could be productive if they divide their time well for activities like collecting water, cleaning the house and washing clothes. Lastly, a woman said if the community wants women to actively play their role in the community they should be respected. ●



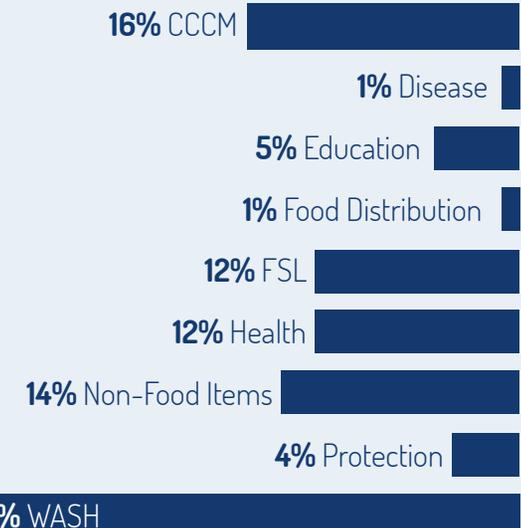
#### Peace & reconciliation program: peaceful co-existence in the community

NILE FM Peace & reconciliation program producer asked some community members to suggest how people can live in peace with others. A community member said people can peacefully co-exist by rebuilding their confidence and trust that was affected by the crisis. Another person added that people are in fear of one another due to broken trust and that people need to spread peace messages in the community. He added that exchange visits between people in the PoC to Malakal town will help rebuild trust. Another community member commented that, respect between people is very important. He concluded that people should forgive others who wrong them to bring peace in the community. ●



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