What We Heard This Week
Feedback from the Community

Well-done S/NFI for Plastic Sheeting
People who recently received S/NFI thanked partners for distributing plastic sheets to replace damaged responding to community needs.

Adults & Youths, PoC

Babanus Residents Request For Cooking Utensils
Women in Babanus of Guit said they are lacking items for cooking. They are requesting S/NFI or any concerned partners to distribute the needed items.

Adults, Babanus

Extend IRS Service to Babanus Village
Residents of Babanus Village of Guit County voiced concerns about possible increase in malaria cases due to a surge in mosquitoes. They requested Mentor Initiative and any concerned health agencies to extend IRS services to their village.

Adults, Babanus

Child Friendly Space Requested in Babanus
Adult residents of Babanus village in Guit reported lack of child play spaces in their village. They asked child protection partners to open a space for their children.

Adults, Babanus

Skills to Help Youths Find Jobs Requested
Youths in Bentiu reported that lack of employment opportunities is triggering unnecessary violence and cattle raids. They requested concerned agencies to offer life skill trainings to create employment opportunities for youths.

Youths, Bentiu

Babanus Residents Request For Cooking Utensils
Women in Babanus of Guit said they are lacking items for cooking. They are requesting S/NFI or any concerned partners to distribute the needed items.

Adults, Babanus

We Lack Fishing Nets
Fishermen and women in Babanus of Guit said they are ready to start fishing but said lack nets. They requested S/NFI and any concerned partners to distribute fishing kits.

Adults, Babanus

Distribution of Sheltering Material Requested
Inhabitants of Babanus of Guit reported that they are getting drenched during rains due to poor conditions of their shelters. They requested S/NFI agencies to help distribute plastic sheet to replace the damaged ones.

Adults & Youths, Babanus

Cats Are Biting and Damaging Plastic Sheets.
Residents in the PoC voiced concerns on increase in the population of cats. They say the cats are damaging plastic sheets on the shelters and biting people. They are asking vets and any concerned agencies to help do something about the cats in the PoC.

Adults, Youths & Children, PoC

Support Women with Business Start-up Items
A group of women in Babanus of Guit said there are business opportunities they can explore if provided with business items. They requested any concerned partners to support their business ideas.

Adults, Babanus

Data collected from:
608 females (46%)
and 704 males (54%)

This week Internews collected 69 unique feedbacks:
- Children (Under 10 years old) 3%
- School Age (11-18 years old) 1%
- Youth (18-35 years old) 74%
- Adults (over 35 years old) 22%

Internews interacted with 1,312 people through:
- Listening Group 25%
- Informal Meeting 75%
HEALTH PROGRAM: Commencement of IRS Exercise

Indoor Residual Spray (IRS) aiming at preventing malaria is underway in Bentiu PoC. Mentor Initiative team, live on Kondial FM, explained what the IRS means and its importance in malaria prevention. Appearing on the health show, Mentor initiative explained IRS’s importance in reduction of malaria spreading mosquito lifespan in the sprayed shelters for a period of 6 months. The key messages were to move all food items, water containers, utensils and children play items out of shelters before they are sprayed with chemicals. The population was also told to stay out of the sprayed shelters for at least 1-2 hours. Dozens of callers expressed satisfaction with the explanation and appreciation the agency. Kondial FM will continue playing PSAs crafted by MI with key messages on IRS until exercise ends by June 30.

EVENING SHOW: Road Maintenance by Koyhethey Residents

The idea of community ownership is gradually taking root among residents of Bentiu. Instead of vandalism, residents of Koyhethey started to do some maintenance on the roads that humanitarian partners use for service delivery. Appearing on evening show, Koyhethey community advisor said that they decided to repair the roads to their resettlement village so that they can continue accessing services. Several interviewees told Kondial FM that they will continue doing the needful to support their communities. All requested for trucks of soil and compactors so that roads last longer. Agencies that received feedback about soil demand could not immediately respond and wanted to refer the matter to their senior management.

CCCM-HOUR SHOW: Measures to Prevent Flooding inside PoC

Community concerns about stagnation within residential blocks were raised in Bentiu PoC. Camp management agencies have improved the main water drainage across PoC and want residents to open up water pathway within their blocks. While appearing on CCCM-Hour, IOM informed residents to open up water channels. Responding to residents about where to get tools for work, camp management advised them to go to IOM’s 5 communication centers to borrow tools. Several callers thanked IOM for giving them early.

MUSIC SHOW: How Music Promotes Peace

Peace, unity and love were most mentioned in the songs that artists sang on radio as tools for promoting unity amongst youths in greater Bentiu. While on live music program, a musician sang a song titled “Ci Mal Ben Jinub” meaning peace has come to South Sudan urged youth to promote peace. Another artist sang “Don’t Give up Because Of the Situation” called on everyone to have hope for peace in spite of hardships. The audience of music described the show as important for the situation in the PoC.

Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

9% CCCM
3% Culture
6% Disease
12% Education
3% Food Distribution
4% FSL
10% Health
36% Non-Food Items
4% Peace
4% Protection
1% Shelter
7% WASH

Detailed: Secondary
This graph details the feedback on Secondary that was received this week.

Electricity (torches, solar lamps, etc)
9%
Mosquito Nets
4%
Other
23%
In Jamjang, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

What We Heard This Week
Feedback from the Community

We Want to Plant More Trees
Students at Baankhy primary school requested DR to provide them with trees. They said that two years ago they received trees and planted them and would like to get trees for planting in their homes.
Youth, Jamjang

Child Protection Committee Asks for Work Materials
Child protection committee in Block 23 of Ajuong Thok said that they are lacking materials like pens and notebooks. They asked LWF to provide them with the items to facilitate their reporting on children protection related work.
Adults, Block 23, Ajuong Thok

No More Complaints about Water in Block 40
Residents in Block 40 of Pamir appreciated Samaritan’s Purse for improving water supply in the block. They said there are no more complaints since the water stand was fixed.
Adults, Block 40, Pamir

Fumigation Not Reducing Insects
Refugees in Block 59 of Ajuong Thok complained that the IRS (Insect Repellant Spray) campaign currently being implemented is not reducing the number of insects in the community. They requested Mentor Initiative to intensify the IRS to enhance eradication of insects.
Adults, Block 59, Ajuong Thok

Roofing Latrines with Grass is Not Sustainable
Families in Block 59 of Ajuong Thok raised a concern about roofing of pit latrines. They said that the current roofing with grass is not sustainable and the latrines are already damaged. They requested WASH partners to provide them with plastic sheets for roofing.
Adults, Block 59, Ajuong Thok

Thank You IRC for the Seeds
The refugee community in Pamir appreciated IRC for distributing a variety of seeds. They said that the seeds will enable them cultivate some more and promote food security.
Adults, block 40, Pamir

Youth Need to Learn About Business
Youth in Pamir are requesting DRC to conduct more business skills’ training for youth to open more opportunities. They said that most of the youth are idle and that the training will help them to start up small business initiatives to keep them busy and improve their standards of living.
Youth, Block 40, Pamir

Vegetable Seeds Needed by Students
Members of the environmental club at Baankhy primary school asked IRC to provide them with vegetable seeds so that they can plant in the empty spaces at the school.
Youth, Jamjang

No Washing Soap after Using Latrines
The hygiene club at Baankhy primary school raised a concern that they did not have water and soap near their latrine for hand washing. They asked WASH partners to provide them with soap to wash their hands after using latrines.
Youth, Jamjang

During Rains, Our Shelters Leak
Several residents of Pamir camp raised a concern that their shelter roofs are damaged and leak during the rains. They requested the Shelter and NFI partners to provide them with roofing materials like plastic sheets to repair their roofs.
Adults, block 40, Pamir

What We Heard This Week
Feedback from the Community

27 unique feedbacks:
- School Age (11-18 years old) 26%
- Youth (18-35 years old) 67%
- Adults (over 35 years old) 7%

169 people through:
- Listening Group 100%

Data collected from:
- 66 females (39%)
- 103 males (61%)

A DRC staff explaining the voting process to a voter during the general elections for block leaders in Ajuong Thok - Photo @Internews
**Women Program: Women in Zone C and D of Ajuong Thok Receive Dignity Kits**

On the Women Program edition, Jamjang FM team interviewed IRC women protection and empowerment officer who explained the purpose of distributing dignity kits to women in Ajuong Thok camp. The staff said that the recently distributed items included soap and other sanitary items which women need monthly. The guest urged the women who received the dignity kits to use them properly and not throw them away or sell them. Jamjang FM also interviewed a number of women who received dignity kits and they appreciated IRC for providing the most needed sanitary kits.

**Health Program: The Importance of IRS in Combating Insects**

On the Health Program, Jamjang FM invited Mentor Initiative Manager to explain the importance of Insecticide Repellence Spray (IRS) campaign to combat the prevalence of mosquitos, flies, cockroaches and other insects. The guest said that the IRS campaign started in June and will last for 6 months. He explained that 96 people were trained to carry out the campaign. Jamjang FM team interviewed several people in Ajuong Thok and they appreciated Mentor Initiative for their effort to reduce the prevalence of insects. They also complained that the insecticide does not kill reptiles and requested the agency to do more IRS to combat all insects and reptiles.

**CCCM Program: Refugees Warned About Dangers of Going to Distant Places**

Jamjang FM interviewed CRA Assistant Commissioner who pleaded with the refugee community residing in Ajuong Thok and Pamir camps to stop random movement in the bushes. Meanwhile, Pamir chairperson urged the refugees to report any cases of people who get lost in the forest to enable them act promptly. He revealed that the camp recently witnessed an increase in cases of people getting lost in the bushes. In addition, Ajuong Thok deputy chairperson appealed to parents especially mothers to take care and monitor the movement of their children and not to allow them to go to the forest.

**Refugee and Host Communities Commemorated World Environmental Day in Ajuong Thok**

On Jamjang FM, a food security and livelihood officer urged the community to abstain from cutting of trees because they provide fruits and shade for people. On the same program, DRC vocational training staff member asked the community to pick tree seedlings from DRC and plant them to maintain a green and natural environment. DRC has trained several women on production of fuel stoves in an effort to economize the use of firewood. Jamjang FM interviewed people during the celebration who applauded DRC for raising awareness in preserving the environment.

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**Community Feedback**

In Jamjang, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

Internews collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

<table>
<thead>
<tr>
<th>Category</th>
<th>Feedback Received</th>
</tr>
</thead>
<tbody>
<tr>
<td>WASH</td>
<td>4%</td>
</tr>
<tr>
<td>Culture</td>
<td>4%</td>
</tr>
<tr>
<td>Disease</td>
<td>11%</td>
</tr>
<tr>
<td>Education</td>
<td>11%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>11%</td>
</tr>
<tr>
<td>FSL</td>
<td>7%</td>
</tr>
<tr>
<td>Health</td>
<td>19%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>19%</td>
</tr>
<tr>
<td>Shelter</td>
<td>15%</td>
</tr>
<tr>
<td>WASH</td>
<td>7%</td>
</tr>
</tbody>
</table>

**Detailed: WASH**

This graph details the feedback on WASH that was received this week.
June 21, 2019

Internews
Malakal e-Bulletin

In Malakal, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

What We Heard This Week
Feedback from the Community

Training Us in Small Business Setup
A number of women and girls from Malakal town said they are interested in establishing small businesses but lack experience. They requested concerned agencies to train them in small business startups and management so that they can be like their friends who received the training and are now raising small incomes for their families.

Youths & Adults, Malakal Town

Stop Drunken People from Making Noise
Residents in the PoC said that drunken people make noise and quarrel in several neighbourhoods especially at nighttime. They requested camp management to work with community leaders to address this because it disrupts and inconveniences the community.

Youths & Adults, Sector 1 & 4, Malakal PoC

School Children Request Soap for Hand Washing After Visiting Latrines
The pupils of Dr. John Garang primary school reported lack of soap for washing their hands after visiting latrines, which is against the hygiene protocol taught to them at school. They requested WASH partners to help them by providing enough soap to their school so that they can maintain good hygiene and prevent diseases like cholera.

Children, Malakal Town

Malakal Residents Trained In Fish Preservation
Several beneficiaries who attended a training on fish drying and preservation organized by Upper Nile Youth Development Association (UNYDA) expressed gratitude saying it will maximize their income on fishing. They said the training provided them with more skills on how to preserve and transport fish for sale in distant locations and in turn increase their income.

Youths & Adults, Malakal Town

Find A Solution for The Numerous Dogs in The PoC
For the second time, residents from different locations in the PoC said that some children have been bitten by dogs. They said that they are worried about their children’s safety as the number of dogs keeps increasing in the PoC. They requested UNMISS and concerned humanitarian agencies to reduce the number of dogs in the PoC and vaccinate dogs those retained by owners in order to prevent them from transmitting rabies to their victims.

Youths & Adults, Sector 1, 2, 3 & 4, Malakal PoC

Thanks for Food Rations and NFI
Residents in Malakal town whose relatives returned from Melut County to their homes in Baiti County thanked the agencies for the distribution of food rations and non-food items. They said the food rations and the items helped them to resettle in their war-ravaged localities.

Youths & Adults, Malakal Town

Community Provided with Soap
Women and girls in the PoC said they appreciate IOM’s WASH Program for providing them with soap for cleaning their jerry cans and buckets. They said this will contribute to hygiene maintenance and storage of clean and safe drinking water.

Youths & Adults, Sector 1, Malakal PoC

How Can We Reduce Flies In Our Habitation?
Residents in the PoC have requested that they be trained on how to maintain fly-free environments in their homes. They appealed to any concerned agencies to provide training on how to keep good hygiene and sanitation to deter flies from their homes and reduce chances of disease-causing germs carried by the insects.

Youths & Adults, Sector 2 & 3, Malakal PoC

This week Internews collected 71 unique feedbacks:
- School Age (11-18 years old) 1%
- Youth (18-35 years old) 1%
- Adults (over 35 years old) 96%
- Elderly (Over 60 years old) 1%

Internews interacted with 654 people through:
- Listening Group 100%

Data collected from:
- 224 females (34%)
- 430 males (66%)

A fisherman speaks to Nile FM correspondent after a fish drying training conducted by UNYDA along River Nile site – Photo @Internews.
Protection program: Ending early child marriage
The Day of the African Child was commemorated on 16th June. In South Sudan, the day was observed under theme: “End Child Marriage in South Sudan: Putting Children Rights First”. On a special program for this day, Nile FM protection program producer invited Smile Again Africa Development Organization (SAADO) Project Manager to raise awareness on early child marriage. The SAADO Program Manager explained that child marriage is referred to as any marriage below the age of 18 years, adding that the practice is widely practiced in South Sudan due to a complex set of interconnected factors. These include lack of awareness about the laws prohibiting early child marriage and definition of the legal age of marriage. Secondly, he stated that communities promote the practice and that social-cultural norms present the girl as a source of family wealth. The aid worker stressed that by ending early child marriage, they can benefit through building a prosperous future for all and will make strong progress on nutrition for adolescent girls and improve food security. She concluded that ending child marriage in South Sudan will help in achieving gender equality and increase women participation in the labour market, which will overall contribute to economic development.

Peace & Reconciliation Program: The Role of Mediation in Solving Social Problems
In this edition of the peacebuilding program, the Peace & Reconciliation Program producer mobilized community members to contribute to a discussion on how individuals within the community can play a positive role in addressing social problems affecting their community. During the discussions, one community member suggested that media is one way of bringing conflicting parties together to dialogue. The member urged people within the communities who have not taken part in the conflict to always intervene and play the mediation role. Another participant in the program said mediation is a good approach if the mediator is neutral. Another participant said that dialogue is the best way to address social conflicts and stressed that mediation can help people address their differences when they are brought together by a mediator. He advised communities to always watch out for emerging conflicts and address them at an early stage before developing into bigger and violent conflicts.

Health Program: Tetanus Disease Awareness
After the health cluster in collaboration with the local Ministry of Health announced on Nile FM that there will be tetanus vaccinations for women and girls in South Sudan, Nile FM Health Program Producer invited IOM health department to raise awareness on the aim of the vaccination drive. The IOM medical assistant explained that tetanus is a disease that affects people of all ages, adding that maternal tetanus occurs during pregnancy or after delivery and can affect both the mother and baby after delivery. The health official urged people to go to the nearest health facilities when pierced by sharp objects so they can be immediately treated. Also, on the show, the IOM vaccination officer explained that tetanus and diphtheria vaccination campaign is targeting all women and girls of childbearing age from 15-49 years. She added that the aim of vaccination is to protect women, girls and their newborn babies against tetanus during and after birth.

Community Feedback
Internews Malakal collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

- 15% CCCM
- 1% Disease
- 1% Education
- 3% Food Distribution
- 6% FSL
- 21% Health
- 15% Non-Food Items
- 1% Nutrition
- 1% Protection
- 1% Shelter
- 32% WASH

Detailed: Health
This graph details the feedback on Health that was received this week.

- MHPSS 1%
- Maternal/Child 1%
- Other 18%