In Bentiu, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiki Tusime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week

Feedback from the Community

Rumors of Ebola in South Sudan
Women in PoC said that there are rumors of Ebola being present in South Sudan. They said that they had heard that Ebola had killed two people in Yei and that the wind helps spread it faster. They are scared and wondering what will happen if Ebola reaches the PoC sites.

Adult, Sector 3, and Block 15

Returnees in PoC Need Food & NFIs
Several returnees from Khartoum said that they are facing difficulty in accessing humanitarian assistance like food and non-food items. They requested humanitarian partners to assess their situation and provide the much-needed aid assistance.

Adult, PoC

We Are Happy for The Pre-school in Sector 5
Kids in Sector 5 are grateful to the education partners for putting up a pre-school facility for them to learn. They directed their appreciation to World Relief for supporting their education.

Children, Sector 5, Block 9

We Are Staying in PoC, It’s Safe!
Returnees from Khartoum said that most of them prefer the PoC until they are sure about the safety of their places of origin. They asked the UN to cater for their needs.

Adults & Youth, PoC

Help the Vulnerable with Firewood
Elderly persons in Koyhethey said they lack firewood for cooking for their families. They requested concerned partners to help them with firewood.

Elderly, Bentiu

Thanks for The Plastic Sheets
A mother of 5 expressed gratitude to S/NFI partners after receiving plastic sheeting to replace the old one on her shelter. She directed her appreciation to Concern Worldwide for providing the items.

Adult, Sector 3, Block 16

Drains working well
Residents in the PoC expressed gratitude to camp management for opening the drainage channels to reduce the risk of children drowning. They directed their appreciation to IOM for addressing the community’s needs.

Adults & Youth, PoC

We Are Happy for The Pre-school in Sector 5

Lack of pre-primary school in Koyhethey village
Community in Koyhethey village within Bentiu town raised concerns to humanitarian education partners about the lack of a pre-primary school for their kids. They requested education partners to set up a pre-primary school in Koyhethey village.

Koyhethey village, Bentiu
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Kondial 97.2 FM

Weekly Program Highlights

HEALTH SHOW: Ebola Awareness in Bentiu
After several rumors about the Ebola disease received through feedback gathered in PoC, Kondial FM invited the health cluster to explain what Ebola is, how it spreads and clear the air about the presence of the disease in South Sudan. Appearing on the weekly health show, WHO’s health state coordinator explained that Ebola virus spreads to people through direct contact with bodily fluids of a person who is sick with or has died from EVD. He added that when a person touches the infected person’s bodily fluids or objects that have been contaminated, the virus can go through broken skin or mucous membranes in the eyes, nose, or mouth. The health official reassured the listeners that there’s no Ebola in South Sudan and said the country is on standby and monitoring the EVD situations in neighboring Uganda and DR Congo. Several callers on the show expressed appreciation for the educative program. They encouraged health partners to continue educating residents with lifesaving information on EVD. ●

HEALTH SHOW: Facts About Hepatitis.
State ministry of health in collaboration with health partners explained how the hepatitis B & E is spread. This came after feedback collected from Kondial FM listeners indicating that the disease is spread through sharing of latrines and shower shelters. The rumor can easily encourage open defecation leading to spread of water borne diseases. While on the radio, the DG ministry of health, N. Lich State dismissed the rumor and said the disease is spread through sex with infected persons, sharing of contaminated objects and blood transfusion. The state health ministry informed the public about the upcoming world hepatitis day to be commemorated on July 28th in Bentiu. Callers on the show appreciated the programme. ●

BEYOND BENTIU RESPONSE SHOW: Peace Volleyball Competition Organized in Rubkona.
Partners are using sporting activities to bring together children and youth in Bentiu to ensure girls’ rights are promoted. Recently, UNHCR and Mercy Corps organized a female volleyball competition between Rubkona’s God in Peace and Bentiu Peace Volleyball in Rubkona town. Bentiu Peace defeated Rubkona peace 3 nil. While speaking on Kondial FM, UNHCR and Mercy Corps representative said volleyball is important in helping promote peace and girls’ rights. The humanitarian representative highlighted that his organizations will use sports to educate girls about their rights including rights to education. Rubkona community representatives and players appreciated humanitarian partners for helping them in peace activities. ●

Internews Bentiu e-Bulletin

Community Feedback
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<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>CCCM</td>
<td>18%</td>
</tr>
<tr>
<td>Education</td>
<td>10%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>3%</td>
</tr>
<tr>
<td>FSL</td>
<td>12%</td>
</tr>
<tr>
<td>Health</td>
<td>12%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>12%</td>
</tr>
<tr>
<td>Nutrition</td>
<td>1%</td>
</tr>
<tr>
<td>Peace</td>
<td>5%</td>
</tr>
<tr>
<td>Protection</td>
<td>7%</td>
</tr>
<tr>
<td>Shelter</td>
<td>4%</td>
</tr>
<tr>
<td>WASH</td>
<td>20%</td>
</tr>
</tbody>
</table>

Detailed: CCCM
This graph details the feedback on CCCM that was received this week.

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leadership</td>
<td>14%</td>
</tr>
<tr>
<td>Management</td>
<td>5%</td>
</tr>
</tbody>
</table>

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What We Heard This Week
Feedback from the Community

Short Skirts Making Students Uncomfortable
Female learners at Soba secondary school complained that the uniforms they received are not appropriately for them. They said the skirts are short and make them uncomfortable in classes. They asked concerned agencies to provide them with longer skirts.
Youth, Ajuong Thok

Students Want to Play for Talent and Peace
Students at Merwe primary school have complained over stoppage of the inter-schools’ sports tournaments. They asked humanitarian agencies and PTAs to reactivate the sport activities between different schools to promote peace and unity and nourish their talents.
Youth, Ajuong Thok

Lack of Proper Care for Emergency Cases at Night
Residents in Pamir reported that health workers in the health facility do not give medical attention to patients at night. They are requesting for special consideration for emergency cases especially children.
Adults, Block 5, Pamir

Drivers, Slow Down Please!
Some members of the refugee community in Pamir are concerned about over speeding vehicles near schools and child-friendly spaces (CFS). They said that the speeding vehicles and motorbikes pose a danger to children at the CFSs and primary schools. They requested humanitarian agencies talk to the drivers or put humps on the roads near schools and CFS so that vehicles and motorbikes can slow down.
Adults, Block 5, Pamir

Separate Youth and Adult Classes
Students from Merwe primary school are concerned that children mix with adults during the Accelerated Learning Program (ALP). They said this is affecting their concentration in class. They requested LWF to investigate this issue.
Youth, Ajuong Thok

Speed up Data Merging of Newborns
Families in Block 17 of Pamir said there are delays in the process of merging new-born children into family refugee IDs/ration cards for them to receive services. They requested UNHCR to speed up the process of incorporating new-born children to enable them receive humanitarian services.
Adults, Block 17, Pamir

Small Culverts Destroying Homes
Families in Pamir said the culverts that are installed across the roads do not have the capacity to drain the rainwater. They asked concerned humanitarian agencies to replace them with wider ones to allow flow of water without hindrance during rainy season.
Adults, Block 17, Pamir

School Latrines Smell Bad
Students at Merwe primary school said their latrines smell bad because they are full and not well-maintained. They requested humanitarian agencies to intervene to help improve hygiene.
Youth, Ajuong Thok

Power the Youth Center
Youth in Pamir requested humanitarian agencies to provide electricity at the youth center to power their equipment. They explained that there are some instruments in the center that need electricity to function.
Youth, Block 18, Pamir

The chairperson of the peaceful coexistence dialogue making opening remarks during the host and refugee meeting in Pamir - Photo @Internews

What We Heard This Week
Feedback from the Community

This week Internews collected 32 unique feedbacks:
• School Age (11-18 years old) 19%
• Youth (18-35 years old) 44%
• Adults (over 35 years old) 34%
• Elderly (Over 60 years old) 3%

Internews interacted with 431 people through:
• Listening Group 100%

Data collected from:
215 females (50%)
216 males (50%)
Rainy Season: How the community should cope up

In our health program a physician from AHA was interviewed by Jamjang FM to explain how to manage one’s life in the rainy season. On the program, a physician advised the community to protect themselves by sleeping under the mosquito nets to prevent malaria. The community was urged to implement hygiene by keeping their homes clean, well preserved food and prevent children from playing in rainwater. He urged people to report to health facilities as soon as they get sick. Some people interviewed by Jamjang FM requested for the distribution of mosquito nets to the people living in the camps and support the community to backfill the open pits to prevent mosquito breeding.

Refugees and host community discussed peaceful coexistence

The monthly peaceful coexistence dialogue between refugees and host community leaders was held in Pamir camp this month. This meeting brought together representatives from humanitarian agencies and the CRA, leaders from Pamir, Ajuong Thok camps and Jamjang town. Issues raised focused on security in the camps and the host community. Talking to Jamjang, CRA representative said the meeting was meant to enable the two communities to come together and share ideas that encourage peace and social cohesion. Pamir camp youth chairperson described the security in the camp as stable, appealed to the local authorities and security agencies to intensify their works to limit the criminal activities and to boost security and peace. Ajuong Thok youth leader highlighted challenges that arise during football tournaments. He said that these matches bring the youth from host community and youth from refugees together. He described situations as being tense and asked why the youth are not represented in the dialogues.

Why girls drop out from schools and how it impact their future

Jamjang FM produced a pre-recorded program to highlight the issue of girls leaving school and embarking on work and how it impacts their future. During the program, a mother from Ajuong Thok refugee camp said girls quit schools to work and get money to provide for their needs especially if their parents do not provide enough for them. Another female resident urged the humanitarian agencies to chip in and support parents with young girls’ needs. She appealed to parents to care for their daughters by providing them with the basic needs so they can stay in school. Members of the community who spoke to Jamjang FM discouraged young girls from quitting school for work. The added that school ensure a brighter future.

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Community Feedback

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food Distribution</td>
<td>41%</td>
</tr>
<tr>
<td>Health</td>
<td>16%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>6%</td>
</tr>
<tr>
<td>Protection</td>
<td>3%</td>
</tr>
<tr>
<td>Shelter</td>
<td>13%</td>
</tr>
<tr>
<td>WASH</td>
<td>3%</td>
</tr>
<tr>
<td>CCCM</td>
<td>3%</td>
</tr>
<tr>
<td>Disease</td>
<td>3%</td>
</tr>
<tr>
<td>Education</td>
<td>13%</td>
</tr>
</tbody>
</table>

Detailed: Education

This graph details the feedback on Education that was received this week.

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary, Secondary</td>
<td>6%</td>
</tr>
</tbody>
</table>
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**What We Heard This Week**

**Feedback from the Community**

### Request for Blankets and Mosquito Nets
The elderly and people with special needs have appreciated DRC and HDC for providing them with blankets and mosquito nets. They said the items will help protect them from mosquitos hence reducing their chances of getting malaria.

_Elders, Sector 1, 2, 3 & 4, Malakal PoC_ ⚫

### Community Watch Group Members Need Training
Some community members in sector 1 said that some members of the Community Watch Group (CWG) mistreat people during their night patrol. They requested UNPOL to conduct trainings for the CWG members so that they can responsibly carry out their work and avoid confrontation with community.

>Youths & Adults, Sector 1 & 2, Malakal PoC ⚫

### Provide Pesticides for Our Crops
Maize farmers around the PoC and Malakal town are worried that their crops might get destroyed by pests. They requested concerned FSL agencies to help provide them with pesticides or be coached on common traditional mechanisms of minimizing destruction of crops by pests.

>Youths & Adults, PoC & Malakal town ⚫

### Provide Grass Clearing Tools
Pupils from different schools in Malakal town said their schools are becoming bushy with grass which is not safe for them. They requested agencies to provide them with grass-cutting tools so that they can clear the grass around their schools for a safer learning environment.

_Children, Malakal town_ ⚫

### The Capacity Building Center Will Improve livelihoods
Community members from different locations of Malakal town thanked the protection cluster for establishing a capacity building center for the first time in Malakal. They said that they feel that the new center will build and strengthen their skills on livelihoods and economic empowerment.

>Youths & Adults, Malakal town ⚫

### The Vulnerable Need Charcoal
The elderly and people with special needs in the PoC and Malakal town said they are unable to collect firewood and cannot afford to buy it especially during the wet season. They requested concerned agencies to help provide them with charcoal during the rainy season.

_Elders, Sector 1 of PoC and Malakal town_ ⚫

### Different NGO staff who got Community Communication & Engagement (CCE) training skills from Internews in Malakal - Photo @Internews

### Community Request for Child-Friendly Spaces
Parents whose children should be playing at the child-friendly space centers are worried that their children are now playing in unsafe places along the streets of PoC blocs. They reported that the centers are now closed. They requested concerned agencies to reopen child-friendly spaces so that their children can use them for learning and playing.

>Youths & Adults, Sector 1, Malakal PoC ⚫

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**Data collected from:**
- 297 females (57%)
- 228 males (43%)

**Feedback from the Community**

- **Community Watch Group Members Need Training**
  - School Age (11-18 years old) 2%
  - Youth (18-35 years old) 15%
  - Adults (over 35 years old) 92%
  - Elderly (Over 60 years old) 2%

- **Provide Grass Clearing Tools**
  - Listening Group 100%

- **The Capacity Building Center Will Improve livelihoods**
  - Listening Group 100%
WASH Program: The Role of Women and Girls in Upholding Hygiene

In a bid to support a campaign on hygiene and sanitation, Nile FM WASH program producer mobilized the community to participate in a radio program on how to keep homes and surroundings clean and hygienic. The topic helped raise awareness about hygiene and how women and girls can contribute to family sanitation. While participating on the program, a community member advised women and girls on how to maintain hygiene by collecting garbage and ensuring that it is dumped at designated areas within the community. She added that a clean environment means houses will be free from flies and other insects. Another community member suggested that a regular plan of cleaning homes and their environment should be displayed in front of their houses to avoid garbage accumulation around their houses. Another participant said that women and girls have a big role to play in keeping homes clean because culture demands so. She also advised fellow women and girls to always listen to hygiene messages disseminated by the humanitarian agencies.

Peace and Reconciliation Program: Participation of Elderly in Conflict Resolution

On the peace program this week, peace and reconciliation program producer encouraged the community including the elderly people to participate in a peace building discussion program on radio. The producer shared ideas on how the elderly people can play a key role in conflict resolution within the community. One participant on the program said that elderly people can play a positive role in conflict resolution by advising the young people on how traditional mechanisms of addressing conflicts can minimize violence. He added that the elderly are more experienced because of what they have faced in life which will help the young learn a lot from them. Another elderly participant said that when there are any form of problems, people rely on the elders for solutions. Another elder recalled that, during their time, any person who had made mistakes in the community would own up and apologize so they are forgiven. They followed traditional processes of resolutions and compensation.

Child Program: Educating Children on How to Respect Others

A community feedback reported that some children within the community do not respect elders. Nile FM child program producer mobilized some community members and parents to participate in a radio discussion program by suggesting ways to impart discipline and good behavior in children. A community member on the program said that parents are the primary caretakers of their children. He said that good upbringing is the primary responsibility of their parents and urged them to ensure they teach their children how to be respectful to everyone in the community. Another parent said that children should be advised immediately they are seen misbehaving in the community so that they are able to adjust and improve in their behavior. He added that children should show respect when asked by the elderly to help them with some work adding that it is how it is done culturally. He added that daily advice can improve behavior and transform the child. Another person advised parents and community members not to give-up on advising children.

Internews Malakal e-Bulletin

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Community Feedback

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- 13% CCCM
- 18% Education
- 2% Food Distribution
- 10% FSL
- 12% Health
- 15% Non-Food Items
- 3% Peace
- 8% Protection
- 18% WASH

Detailed: WASH

This graph details the feedback on WASH that was received this week.

- Hygiene 13%
- Sanitation 3%
- Water 2%