

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## What We Heard This Week

### Feedback from the Community

#### Latrines Please! Open Defecation Practice Is High

Herders at Hai Kamthasher of Bentiu reported in a feedback that there are no latrines in their area. Hence causes high practice of an open defecation which raises fear of possible disease outbreak. They asked concerned WASH partners to dig some latrines for the herders.

*Adult & youth, Hai Kamthasher* ●

#### Thanks WHO for Ebola Clarification

Residents from PoC and beyond thanked health cluster for suppressing misinformation about the Ebola virus disease. They directed their appreciation to World Health Organisation for clarifications on EVD.

*Adult & youth, Bentiu* ●

#### Cattle Keepers Requested Torch Lights

Listening group with cattle herders in Hai Kamthasher said they are lacking torch lights to use at night. They asked UNHCR and any concerned humanitarian agencies to distribute torches.

*Adult & youth, Hai Kamthasher* ●

#### Help Spay Latrines with IRS Chemical

Residents in PoC thanked Mentoring Initiative for spraying shelters to reduce mosquitoes causing malaria. However, they said latrines and bathing shelters become hiding places for mosquitoes. They requested MI to spray showering shelters and latrines IRS.

*Adult, Bentiu PoC* ●

#### Cattle Keepers Requested Kitchen Set

Newly arrived herders in Bentiu reported that they don't have no utensils to cook food for their families. The feedback indicated that cattle keepers are lacking saucepan, cups and plates. They requested UNHCR and any concerned agencies to provide them with items requested.

*Adult & youth, Bentiu* ●

#### Water Containers for Cattle Keepers Requested

Water containers, Residents of Hai Kamthasher of Bentiu voiced concerns about lack of containers to store water in and food. They are requested S/NFI agencies to provide them with water buckets.

*Adult & youth, Hai Kamthasher* ●

#### Dignity Kits for Women & Girls Requested

Women & girls in Hai Kamthasher reported concerns due to lack of sanitary items. They directed their request to DRC and IRC to help them distribute the sanitary kits.

*Adult & youth, Kamthasher* ●

#### Nets Please! Mosquitoes Are Biting Us

Cattle keepers living at Hai Kamthasher of Bentiu voiced concerns due to lack of mosquito nets to protect them from being bitten by mosquitoes. They are requesting concerned S/NFI agencies to distribute Nets for them.

*Adult & youth, Hai Kamthasher* ●



This week Internews

collected **66 unique feedbacks:**

- Children (Under 10 years old) **2%**
- School Age (11-18 years old) **15%**
  - Youth (18-35 years old) **26%**
- Adults (over 35 years old) **58%**



Internews interacted with

**1,644 people through:**

- Listening Group **21%**
- Informal Meeting **50%**
- Focus Group Discussion **27%**
- Partner Network **2%**



Data

collected from:  
**891 females (54%)**  
and **753 males (46%)**

#### We Are Sleeping on Bare Ground, Mats Please!

A feedback collected from vulnerable persons in Koyhethy and from cattle keepers in Hai Kamthasher indicated that they are sleeping on the bare grounds due to lack of mats. They requested DRC and any concerned humanitarian organisation to distribute sleeping mats.

*Adults, Koyhethy & Kamthasher* ●

#### We Need Blankets to Protect Us from Cold

A group of cattle keepers said in a feedback that they are suffering from cold due to lack of blankets to cover themselves with at nights. They are requesting Danish Refugee Council and any concerned partners to distribute blankets.

*Adult & youth, Hai Kamthasher* ●

Kondial FM correspondent talking to Mercy Corps Supported farmers in Rubkona - Photo@Internews



#### Thanks WASH!

Residents in PoC thanked WASH partners for drilling new borehole in Sector 5 which will enable them to access enough water to drink and for domestic use. They directed their appreciation to Concern Worldwide finding solution to their borehole after 8 months.

*Adult & youth, Sector5, Block8* ●

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarian, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## Kondial 97.2 FM

### Weekly Program Highlights



#### HEALTH SHOW: Why Encouraging Use of Latrine to Open Defecation Practice

In several meetings with listening groups, many feedbacks collected indicated that in the PoC, it is common that some people prefer to pass urines outside latrines. Also, in the morning there are human faeces outside latrines causing bad smell and attracting flies. This raises fear and concerns about chances of cholera, diarrhea and other water bond diseases to spread due to open defecation. Appearing on radio, a doctor working with IOM discouraged open defecation practice. He informed through Kondial FM that cholera, diarrhea and typhoid can be spread if people are practicing open defecation. The health worker advised everyone including children to use latrines to prevent risk of getting sickness. Several callers to the show said the message was clear and promised to discourage open defecation practice.●



#### MORNING SHOW: Robberies Crimes in Sector1.

The periodic attempted theft prompted fear amongst residents of Sector 1. The feedback collected from Sector 1 residents a couple of days ago indicated that since 2016, about 30 people were stabbed with knives when trying to defend their properties from nighttime criminals. Others reported unspecified number of their belongings stolen. Kondial FM invited CWG who help UNPOL to report any thing deemed as

security threat to residents. Appearing on radio CWG advisor confirmed that UNPOLs are at their maximum capacities to ensure safety of IDPs. He said CWG is keep eyeing on any criminal activities within blocks and report it to UNPOL. However, the CWG highlighted that to control people who intend to take things from neighborhoods is challenging. PoC security authorities and camp management have been encouraging people to share any information they think can pose security threat so they can help. Several interviewees appreciated efforts by UNPOL and CWG for working to ensure safety for all in the PoC.●



#### EVENING SHOW: UNHCR Has Helped Trained Women Trained in Tailoring

A couple of months ago, Kondial FM received feedback from women requested concerned partners to give them life skills training. The feedback was reported to UNHCR who promptly organized tailoring training for over 40 women from Rubkona and Bentiu towns. At the graduation ceremony organized in Bentiu town and fully covered by Kondial FM, UNHCR Bentiu field offices confirmed that they had helped 45 women to learn about tailoring skills in a 6-month period. UNHCR said they would support women with life skills and through in-kind support to prepare them with better ideas to start businesses. On same graduation ceremony, N. Lich Actin minister for gender and social welfare thanked UNHCR for its continuous support

to women and promised that N. Lich govt will cooperate with humanitarian partners delivering services to community without obstruction. Several women who acquired sewing and needling skill had appreciated support from humanitarian partners and especially UNHCR. ●



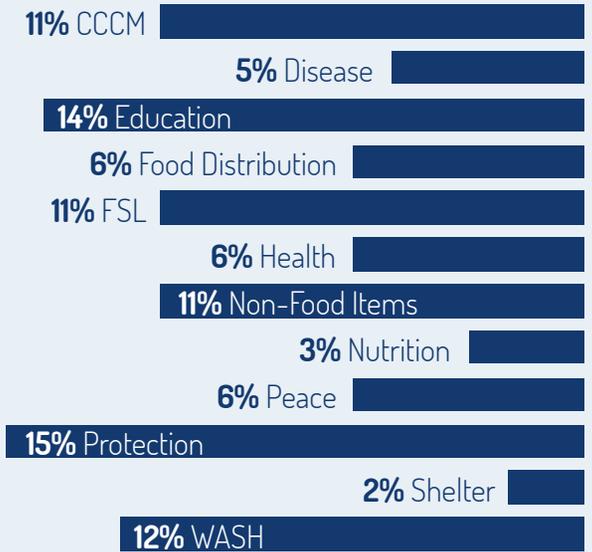
#### BBR PROGRAM: Youths in Cattle Camps Need Peace Building Trainings

Need for engagement of cattle camp youths in peace-building activities has appeared several times in number of feedbacks collected from youths. While on radio program recording with youths in Bentiu town, secretary general for Northern Lich youth union appreciated humanitarian partners for engaging youths with peace promotion activities. However, the youths' leader highlighted that many youths who are in cattle camps and in remote Payams have little knowledge in peace building activities. He mentioned that part of the reasons the cattle raids and other criminal activities are raising is due to reduce knowledge about peace promotion. Two other youth members suggested that humanitarian partners could train youths in cattle camp and engage them with knowledge about peace and stated that it would reduce crimes and cross border issues. Responding to feedback from youths, UNIDOR confirmed they received the message and added they will take it up to their donor agencies UNDP and plan activities for youths in remote areas. ●



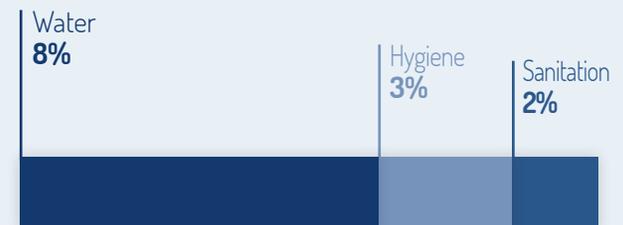
## Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



#### Detailed: WASH

This graph details the feedback on WASH that was received this week.





July 19, 2019

# Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

## What We Heard This Week

### Feedback from the Community

#### Students in Need of Exercise Books

Students in Ajuong Thok reported that their exercise books are used up and they cannot afford to buy additional ones from the market. They asked education partners to provide them with new exercise books.

*Youth, Block 63, Ajuong Thok* ●

#### Provide padlocks to Control Water Misuse

Refugees in Pamir raised concern that the water taps are being mismanaged by the community. They suggested to Samaritan Purse to provide padlocks to the water committees to enable them to manage the water flow properly.

*Adults, block 20, Pamir* ●

#### Give Us Additional Soap – Community Appeals

Residents of Ajuong Thok have complained that the quantity of soap they receive is not enough to main their family hygiene. They reported that they receive one bar of soap for the whole family, which is not enough for washing clothes, utensils and bathing. They request humanitarian agencies to provide additional bar so that each family can have two bars.

*Adults, Block 63, Ajuong Thok* ●

#### Open Defecation, a Threat to Public Health

Residents in Pamir complained that some people in the community still practice open defecation which poses risks to the community health. They argued that faeces left in the open attract flies which later lands on food stuffs with germs, causing illnesses. They asked concerned humanitarian agencies to step up awareness such that the community can stop open defecation.

*Adults, block 20, Pamir* ●

#### Health Partners Asked to Provide Enough Drugs for Children

Parents in Ajuong Thok reported that their health center has run out of drugs. They said that children who have been suffering from diarrhea recently were not able to get medication. "If a child is sick with diarrhea, no drug is given for treatment", said one female resident of Ajuong Thok. They are requesting health partners to supply drugs for treatment of children, especially those for treating diarrhea which is common among children in the rainy season.

*Adults, Block 63, Ajuong Thok* ●

#### School Peace Club Expresses Interest to Preach Peace on Jamjang FM

A student's peace club at Mandela secondary school requested Jamjang FM to give them a broadcast space for their peace club programs to reach out to the whole student community in Pamir.

*Youth, Pamir* ●

#### "We Need New Utensils"

Several families in Pamir have requested for new utensils – complaining that they have gone for three years without receiving new ones. They reported that most of their utensils are worn out and are asking humanitarian agencies that provide NFIs to help provide them with new utensils.

*Adults, block 20, Pamir* ●



This week Internews collected **22 unique feedbacks:**

- Children (Under 10 years old) **5%**
- School Age (11-18 years old) **27%**
  - Youth (18-35 years old) **14%**
- Adults (over 35 years old) **50%**
- Elderly (Over 60 years old) **5%**



Internews interacted with **206 people** through:  
• Listening Group **100%**



Data collected from:  
**91 females (44%)**  
and **115 males (56%)**

#### "We Are Still Waiting for Latrine Slabs"

Families in Ajuong Thok said that they were told to dig their pit latrines as they will be provided with ready slabs in preparation for the rainy season to start. They said their already-dug-pits will be filled with water and collapse if not covered soon. They asked the concerned humanitarian agency to provide them with the slabs that were promised. "We have dug latrines but we were not provided with slabs as promised. We ask Samaritans Purse to provide us with slabs to cover our latrines because open latrines pose danger to lives", said one resident of Ajuong Thok.

*Adults, Block 63, Ajuong Thok* ●

Jamjang FM providing coverage during graduation ceremony of trainees on EMAP



#### Community Enquires Why Some Community Leaders Did Not Receive Their Certificates of Merit

The former Ajuong Thok camp leadership members have raised complaint over the issuance of certificates of service to the camp chairperson, zones' and blocks' leaders while other members were left out. They asked the concerned agency to recognize the work of the former leaders and award them certificates for services they delivered to the community for two years.

*Adults, Ajuong Thok* ●

#### Rains Are Damaging Unroofed Elderly People's Shelters

Elderly people in Ajuong Thok whose shelters were constructed but left unroofed reported that their shelters are being destroyed by rain. They requested the concerned humanitarian agency to complete the roofing process so that the shelters are not destroyed by rains.

*Adults, Block 63, Ajuong Thok* ●



July 19, 2019

# Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

## Jamjang 89.4 FM

### Weekly Program Highlights



#### Ajuong Thok Newly Elected Leadership Presented to the Community

In June 2019, Ajuong Thok refugee camp witnessed elections for the new camp leadership. The election was supervised by CRA and DRC. In order to make the community aware about the changes in leadership of the camp, Jamjang FM produced a pre-recorded program with the new office holder. During the program, the newly elected chairperson gave thanks to CRA and DRC for the roles they played during the election affirming that the new office is obliged to work closely with the refugee community and humanitarian agencies. During the same talk show, the deputy chairperson urged the agencies to coordinate with each other to ensure the success and efficiency in services delivery. It is worth mentioning that 17 blocks had boycotted the election which was echoed by Ajuong Thok leadership secretary by saying that the election will be conducted for the blocks which previously failed to conduct election to ensure their participation in decision making and problems solving. ●



#### Community's Role in Encouraging Child Education

During the education program on Jamjang FM, the education program producer spoke to the headmaster of Mubarak Al Masha Primary School who described education as the only asset human beings must obtain for their better future. He explained that education empowers a child's mind and make him/her able to gain good ideas and knowledge to become self-reliant. He appealed to the parents to encourage their children to go school and to provide them with basic needs that support their learning. Meanwhile, another teacher added that parents should not deny their children the right to education but should rather fight to make sure their children get education to gain better and brighter future. ●



#### 73 Trained on GVB in Ajuong Thok.

Jamjang FM recorded and broadcasted a program about Engaging Men in Accountable Practice (EMAP) graduation of 73 trainees in Ajuong Thok. During the event, graduates said they will apply the skills learnt to bring

change and peace in their houses. "Now we are trained on GVB, we will be able in our families to handle differences amicably and make peace and love among men and women", said one graduate of EMAP. The UNHCR representative who attended the graduation appealed to the graduates to practice the knowledge they acquired to benefit the community as well as to create peaceful environment at homes ●



#### Village Saving and Loan Association Changes Women's Lives.

Jamjang FM team interviewed several beneficiaries of VLSA in Ajuong Thok to explain the benefits of the program. A guest who participate on the program said that VSLA empowers young mothers and help them break out of domestic dependency. Other members who were interviewed said that the money saving women grouping is an initiative that enables the young mothers to focus on creating better livelihoods and contribute to a growing economy. They appealed to the refugee community to join the various VSLA groups to improve their economic statuses. ●



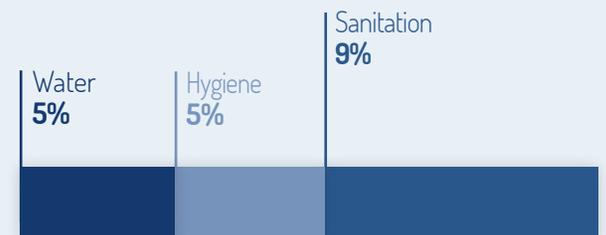
## Community Feedback

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



### Detailed: WASH

This graph details the feedback on WASH that was received this week.



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

## What We Heard This Week

### Feedback from the Community

#### Dignity Kits to Improve Hygiene

Women and girls in the PoC have expressed their appreciation to the IMC's GBV department for the dignity kits that were distributed to them. They said the distributed items will help them maintain good hygiene and will also help protect them from contracting diseases that result from poor hygiene.

*Women & girls, Sector 1, PoC*

#### Child Friendly Space Saves Lives of Children

Parents in Malakal town are appreciating War Child Holland for taking care of their children at the child friendly space centers. They said these centers help in keeping their children busy and safe from playing and moving on the streets.

*Youth & Adults, Malakal town*

#### Properties and Houses Affected by Heavy Rains and Flood Water

For the second time, residents in Malakal town said their properties have been affected by flood water after recent heavy rainfalls. They said this happened because all drainages in town are unopened. They requested humanitarian agencies to help them open main drainages so that the residents can open the sub-drainages that allow stagnant water in the houses to run to the main drainages.

*Youth & Adults, Malakal town – Hai Asosa & Bam*

#### Women Want to Gain Tailoring Skills

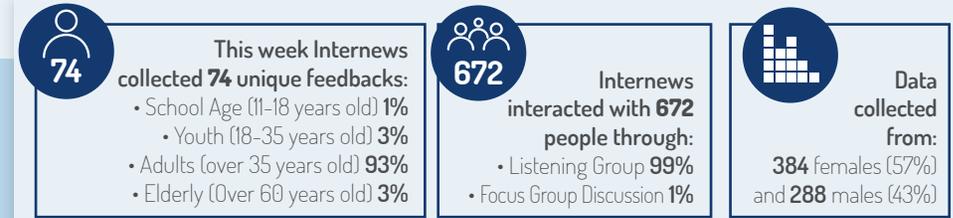
Women in Malakal town reported that they lack tailoring skills to support their livelihood activities. They requested concern agencies to help provide them with training on tailoring so that they can supplement their family incomes.

*Women, Malakal town*

#### “Provide More Water Jerry Cans”

Residents in Malakal town mostly women and girls, reported that they are living far away from the water points, which make it difficult for them to collect enough water for their families with the few containers they have. They requested humanitarian agencies to provide them with more jerry cans so that they can collect enough water for their families during the daytime.

*Youths & Adults, Malakal town*



#### Mental Health Awareness Commended

Residents in PoC appreciated IOM mental health department for the useful information provided to them on how to deal with people having mental health issues. They said that the information provided by the awareness program will help them to give respect to their people who are living with poor mental health so that they feel cared for by the community.

*Youths & Adults, Sector 3, PoC*

#### Raise Women and Girls Awareness on Dangers of Unhealthy Cosmetics

Residents in Malakal PoC have requested humanitarian agencies to conduct more awareness raising programs or workshops on the dangers of using unhealthy cosmetic by young girls and women. They reported that they are worried that some cosmetics may affect their health.

*Youths & Adults, Sector 1, 2 & 4, PoC*

#### “We do not Want Ebola to Reach Our Area”

Residents in both PoC and Malakal town have expressed fear over spread Ebola to South Sudan – saying that they do not want it to reach their location. They requested state government and the health cluster to put a plan that will not allow Ebola to reach them. They said they do not know how to protect themselves from the most feared contagious disease and that means an outbreak of Ebola in their areas will be difficult to control. On the other hand, some residents requested health cluster to plan for conducting more training and workshops concerning Ebola disease so that they can be more ware about it.

*Youths & Adults, PoC & Malakal town*

In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

## Nile 98.0 FM

### Weekly Program Highlights



#### Protection Program: Raising Awareness on Stopping Violence Against Women and Girls

NILE FM protection program producer mobilized some community members to participate on a campaign program on violence against women and girls. The producer invited community members to contribute ideas on how violence against women and girls can be stopped in the community. One female participant on the program said that some men continue to beat their wives because they still think that it is the traditional and only way to address family issues. She said that women are just people like men and can equally sit down with men to discuss and find solutions to family problems without involving violence. Another male participant said that young men, husbands and wives should practice good communication and ways of solving any arguments that happens between individuals in the community and avoid violence against women and girls. He added that people having arguments should prefer to seek intervention from their neighbors or relatives to help them resolve their problems. The IMC's GBV women support officer suggested that women and girls need to go to school so that they can be educated enough to understand and fight for their rights. This according to her will help them win the fight against oppressive traditional practices against women. ●



#### WASH Program: Prevention of Diseases by Washing Hands

After the IOM WASH department

conducted awareness to the community on handwashing with soap or ash to prevent diseases, Nile FM WASH program producer invited some community members to discuss more on hand washing campaign for bigger dissemination to the community. The program was designed to engage the community on how handwashing helps prevent diseases in the community. While speaking on the program, a community member said that handwashing campaign made them to know that if a person doesn't wash his/her hands after visiting toilet before eating or cooking any food, it might lead to cause of diseases such as diarrhea. Another participant explained that when children are called to come and take their lunch or dinner, some small children can just come and eat without washing their hands with clean water and soap or ash. He advised that parents and family members should observe their children such that they make sure they eat food after washing their hands. On the other hand, the IOM hygiene promoter said that the purpose of the awareness is to protect people especially children from getting diseases and to improve environmental health during the rainy season. He mentioned that it is very important for people to wash their hands before and after eating as well as after using the toilet. He mentioned that in support of hand washing awareness, IOM has placed 40 basins so far in front of some pit latrines to help people wash their hands after visiting toilets. ●

#### Special Program: 8th Anniversary of the



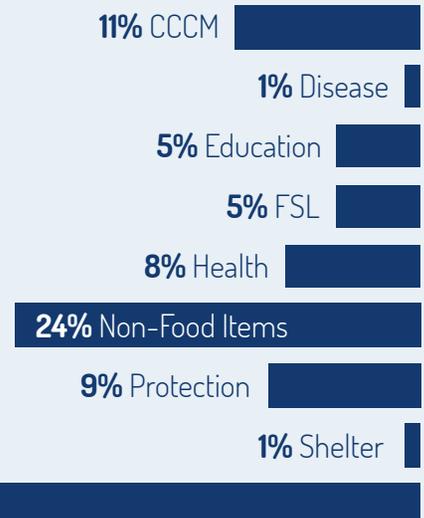
#### Independence of South Sudan

On 8th anniversary of independence of South Sudan on 9 July, Nile FM invited Central Upper Nile (CUNS) governor to send a message to the community on behalf of the government. Following the announcement from the state government that the commemoration of the Independence Day would not occur on the exact date – 9th July, Nile FM asked the Governor to have a space to convey his message for the day while assuring the community that the event will be organized at a later date. The CUNS governor said in his message that his government's priority plan is to have peace between different communities inhabiting the state. He said that the return of total peace in the state will help people to go back to their work locations and others to their villages where they can undertake their livelihoods. He elaborated that peace will help fishermen to go to the Nile for fishing and farmers to the farms to cultivate and produce food. On the other hand, Nile FM community correspondent asked some people from PoC and Malakal town to comment and give their views on South Sudan Independence Day, a community member who spoke on the program said that he wants to see the South Sudanese people live in peace and harmony as they have been before the country's independence. Another person urged the South Sudan government and Oppositions to focus on peace so that the humanitarians can deliver the needs of people wherever they are in South Sudan without difficulties. ●



## Community Feedback

Internews Malakal collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



### 34% WASH

#### Detailed: WASH

This graph details the feedback on **WASH** that was received this week.

