What We Heard This Week

Feedback from the Community

**Well-done WASH!**
The population of Kur Kal in Rubkona extended gratitude to WASH agencies for teaching them how to dig their own latrines using local material. They thanked Concern Worldwide for supporting community needs.

*Adult & youth, Rubkona ●*

**The Borehole in Pakur Needs Repairing**
Inhabitants of Pakur said that they are suffering water shortages due to technical problems with the borehole in their area. They requested WASH partners to carryout repairs of the borehole.

*Adult, Rubkona ●*

**The Heat is Too Much for The Vulnerable**
Pregnant women and disabled persons said they get scorched by the hot sun while queuing for their food rations. They requested FSL and protection partners to give them priority during GFD and authentication exercises.

*Vulnerable, PoC ●*

**Nyuenypiu Residents Need Fishing Kits**
Feedback received from a group of fishermen and women in Nyuenypiu of Bentiu town indicated that they lack fishing kits. They requested FSL and other partners to support them with nets and hooks so that they can fish.

*Adult, Bentiu ●*

**Koyhethy Residents Need Mosquito Nets**
Residents of Koyhethy said that they are afraid of malaria due to the presence of mosquitoes and prevalence of the disease. They are requesting S/NFI partners for nets.

*Adult & youth, Koyhethy ●*

**Request for Health Facility**
3 people from Gulnyang Village of Mayom County, through phone calls, said that there is no health facility in their village. They asked the health cluster to assess their situation and put up a health clinic in their area.

*Adult, Mayom ●*

**School Children Need Additional Benches**
School children at Nyueljul primary said they lack enough benches in their classes which has led to some pupils standing during the lessons. They requested the education cluster to provide furniture to their school.

*Children, Rubkona ●*

**Backfill Shelters in Sector 5**
Feedback collected from Sector 5 residents indicated that their shelters get soaked with rainwater due to lack of protective soil around their shelters. They requested camp management for soil to back their shelters.

*Adult & youth, Sector 5 ●*

**No Plastic Sheets for Some Shelters in Sector 1**
Feedback received from residents of Sector 1 indicated that some shelters missed out on the recent distributions of plastic sheeting. They requested S/NFI agencies to reassess the conditions of their shelters and provide them with the items.

*Adult, Sector1 ●*
MORNING SHOW: CSB+ Reduced Due to Shortage of Plumpy Nuts
FSL partners alerted residents of Bentiu PoC that there will be a reduction in numbers of cereal soya bean (CSB+) for children during the General Food Distribution. Food agencies give 3 bags of CSB+ per child in their routine food distributions. While appearing on the radio program, WFP’s staff informed the PoC community that they will provide only 1 bag per child instead of 3 bags. The FSL staff said that they had run out of Plumpy Nuts and will instead give out CSB+ to malnourished children in the meantime. He requested for patience and cooperation as this is the only alternative.

BEYOND BENTIU RESPONSE SHOW: Farmers Received Agriculture
The role of the FSL partners is to engage and encourage communities to farm so they can have enough food. A week ago, Mercy Corps distributed farming tools to over 50 farmers in Bentiu town. While appearing on a radio show, a Mercy Corps staff said they distributed rakes, forks hoes, maluda, pumps, pangas and watering cans to 53 farmers under their support in Bentiu town. The NGO staff said that they are engaging farmers in the production of enough food to minimize reliance on food aid. Several farmers interviewed by Kondial FM expressed appreciation to Mercy Corps for providing them with agricultural tools.

EDUCATION SHOW: Students Need for Additional Scholastic Materials
Feedback gathered from students of Nyueljul some weeks back indicated that they lacked exercise books and pens to enable them attend school. The students mentioned that the scholastic items they received some months ago were used up. Kondial FM team reported the feedback to the education cluster for action. INTERSOS appeared on the radio and assured them that they will distribute scholastic material to students at Nyueljul Primary in a week’s time from the time of the airing of the programme. INTERSOS urged students to be patient as they arrange for the intervention.

SPECIAL EVENT: 8th Anniversary Independence Celebrated in Bentiu
“Promote peace, love and unity”. These were messages women sent out during the celebration of South Sudan’s 8th independence anniversary. After the event, Kondial FM interviewed women in the PoC on how women can help bring peace. Katrina Nyawuong representing a women’s group in the PoC said that they have hope and aspire for peace to prevail in South Sudan. Some women said they are working to promote peace, love and unity among people of South Sudan and hope that the 9th anniversary will find no one in the PoC. They asked govt and opposition parties to speed up the peace implementation process so that people can return to their places of origin.

COMMUNITY FEEDBACK
Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>CCCM</td>
<td>8%</td>
</tr>
<tr>
<td>Disease</td>
<td>3%</td>
</tr>
<tr>
<td>Education</td>
<td>18%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>5%</td>
</tr>
<tr>
<td>FSL</td>
<td>5%</td>
</tr>
<tr>
<td>Health</td>
<td>4%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>13%</td>
</tr>
<tr>
<td>Nutrition</td>
<td>1%</td>
</tr>
<tr>
<td>Peace</td>
<td>9%</td>
</tr>
<tr>
<td>Protection</td>
<td>14%</td>
</tr>
<tr>
<td>WASH</td>
<td>19%</td>
</tr>
</tbody>
</table>

Detailed: WASH
This graph details the feedback on WASH that was received this week.

<table>
<thead>
<tr>
<th>Subcategory</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water</td>
<td>6%</td>
</tr>
<tr>
<td>Hygiene</td>
<td>7%</td>
</tr>
<tr>
<td>Sanitation</td>
<td>5%</td>
</tr>
</tbody>
</table>
What We Heard This Week
Feedback from the Community

**Ebola! What is The Disease?**
Residents in block 28 of Ajuong Thok requested AHA to carry out awareness about Ebola. They said they know nothing about Ebola and need enlightening.

_Adults, block 28, Ajuong Thok •

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**Refugees Need Mosquito Nets**
Families in Pamir said the IRS (Indoor Residual Spraying) does not kill the insects. They are instead asking for mosquito nets.

_Adults, block 5, Pamir •

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**Please, Fix the Shelter Roof.**
An elderly woman in block 40 of Ajuong Thok said the house constructed for her by DRC was not roofed well. She expressed fear that the wind may blow off the roof. She asked DRC to securely fix the roof.

_Adults, block 40, Ajuong Thok •

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**Increase Milling Cash to Cover for Salt**
People in block 8 of Ajuong Thok said they received 330 SSP during the GFD for grinding. They added that the money is not enough for grinding and buying salt because it wasn’t provided during the GFD. They requested for an increase in grinding cash.

_Adults, block 8, Ajuong Thok •

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**Demolished washing basins, will they be replaced?**
Residents in Ajuong Thok said the washing basins demolished by Samaritan Purse haven’t been replaced with new ones. They asked SP to expedite the building of new wash basins to necessitate their washing.

_Adults, block 8, Ajuong Thok •

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**Give Full Doses**
Some residents in Ajuong Thok appealed to Hakima hospital to provide full doses as prescribed by the medical personnel. They added that when the physician prescribes drugs, the patients aren’t given all the required medicine.

_Adults, block 7, Ajuong Thok •

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**Waiting to receive iron sheets**
A woman in block 40 said DRC gave her timber but they did not provide iron sheets, yet she had requested for protection of her children from rain.

_Adults, block 40, Ajuong Thok •

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**Refugees Request Seeds for Kitchen Gardening**
Refugees in Ajuong Thok requested the Economic Recovery and Development (ERD) to provide them with vegetable seeds to plant during rain.

_Adults, block 7, Ajuong Thok •

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**Good work, CRA and Police!**
Community members in block 30 appreciated CRA and police for their hard work in the camp. They said the security situation has stabilized due to intensified patrolling of the camp.

_Adults, block 8, Ajuong Thok •

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**18-Year-Old Students for Morning Classes**
Students in Pamir said their colleagues aged 18 and above were rejected from registering for primary school morning classes. They asked LWF to allow them join morning classes because they do not want to be enrolled in the ALP.

_Youth, block 18, Pamir •

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**What We Heard This Week**
Feedback from the Community

*Data collected from: 233 females (48%) and 255 males (52%)*

*This week Internews collected 46 unique feedbacks:*
  * Children (Under 10 years old) 2%*
  * School Age (11-18 years old) 2%*
  * Youth (18-35 years old) 17%*
  * Adults (over 35 years old) 74%*
  * Elderly (Over 60 years old) 4%*

*46 unique feedbacks: Children (Under 10 years old) 2%, School Age (11-18 years old) 2%, Youth (18-35 years old) 17%, Adults (over 35 years old) 74%, Elderly (Over 60 years old) 4%*

*Internews interacted with 488 people through:*
  * Listening Group 89%*
  * Focus Group Discussion 2%*
  * Partner Network 9%*

*488 people through: Listening Group 89%, Focus Group Discussion 2%, Partner Network 9%*

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*488 people through: Listening Group 89%, Focus Group Discussion 2%, Partner Network 9%*
Youth Discuss Gender Base Violence in Pamir

During and awareness training in Pamir camp, a women protection and empowerment officer explained in detail what gender-based violence is. Jamjang FM recorded and broadcast the programme which featured issues on gender inequality and how it leads to sexual harassment, assault, verbal and physical abuse. IRC WPE staff said that, youth engagement in GBV programs is important to raise awareness about the disadvantages of GBV as well as enable them to play a crucial role in combating GBV. A participant said that GBV is a phenomenon deeply rooted in gender inequality, stressing that the GBV is the most prevalent human rights violation which should be collectively discouraged in the community.

Helping Inform Breastfeeding Mother Misconceptions

Appearing live on Jamjang FM’s Health Program, a group of health workers from Hakima Yacoub hospital in commemoration of the World Breastfeeding Day, advised mothers to stick to exclusive breastfeeding to enable their child gain healthy weight. The group said that a mother’s breast milk enables a child’s bones grow stronger and provides antibodies that resist diseases like pneumonia. They added that breastfeeding during the night enables the mother to generate hormones that promote the healthy growth of a child.

Community Feedback

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

- 9% Culture
- 15% Disease
- 7% Food Distribution
- 4% FSL
- 11% Health
- 15% Non-Food Items
- 2% Peace
- 4% Protection
- 15% Shelter
- 13% WASH

Detailed: WASH
This graph details the feedback on WASH that was received this week.

- Sanitation 9%
- Hygiene 4%
- Culture 9%
- Disease 15%
- Food Distribution 7%
- FSL 4%
- Health 11%
- Non-Food Items 15%
- Peace 2%
- Protection 4%
- Shelter 15%
- WASH 13%
In Malakal, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

What We Heard This Week
Feedback from the Community

Sensitize youth on drug abuse
Residents in Malakal PoC said there are youth who smoke drugs, locally known as Bongo, near their shelters, especially in the evenings. The residents are worried that smoke might affect their health. They requested humanitarian agencies to create awareness about the dangers of substance abuse.

Youths & Adults, location: sector 4

More barrels will improve hygiene
Community members in Malakal PoC appreciated IOM WASH department for the new garbage collection barrels. They said the barrels will ease garbage disposal and to improve hygiene during the rainy season.

Youths & Adults, location: sector 1 block A

Help train schoolteachers
Parents of schoolchildren said that their wish is for their children to perform well in examinations and succeed. They requested education agencies to train schoolteachers so that they are able to adequately teach their children in a way that will enable them to pass their exams.

Adults, location: Makala town

Thanks for the food rations
Residents with relatives in Canal thanked WFP & World vision for the food rations. They requested the two agencies to ensure timely food distribution.

Youths & Adults, location: Malakal town

Provide footbridges
Community members in Malakal said using some of the roads in town is a challenge since the footbridges are in poor condition or non-extent. They requested humanitarians to build the bridges so they can move around easily, especially during the rainy season.

Youths & Adults, location: Malakal town

Drainages cleared
Community members in the PoC thanked Plan International for cleaning the drainage system around their areas. They said clear drainages will stop water stagnation and reduce mosquito breeding.

Youths & Adults, location: sector 2 block 0, P & T

Stop pupil brawls
Parents of schoolchildren in the PoC said they sometimes see schoolchildren fighting amongst themselves on their way from school. They requested humanitarians to help and raise awareness on the dangers of engaging in violence.

Youths & Adults, location: sector 3

This week Internews collected 66 unique feedbacks:
- School Age (11-18 years old) 5%
- Youth (18–35 years old) 9%
- Adults (over 35 years old) 85%
- Elderly (Over 60 years old) 2%

Internews interacted with 581 people through:
- Listening Group 100%

Data collected from:
- 352 females (61%)
- 229 males (39%)
Peace & reconciliation program: Youth Are Peacebuilders in The Community

Youths need to actively participate in peacebuilding in their communities. To ensure that this is well understood and put into practice by the youth, Nile FM peace & reconciliation program producer mobilized youths to suggest ways to get involved in creating harmony in their communities. A community member said youths can play a role in peacebuilding through organizing friendly sports activities. He added that organizing football, volleyball or basketball tournaments could have a positive impact in peacebuilding among the youths.

Another person said that avoiding hate speech and alcohol will create a safe environment. Others added that people should prioritise peace within families and denounce conflict. Building capacity of the youth through training or workshops could have a positive impact in peacebuilding among the youths. Another person said that avoiding hate speech and alcohol will create a safe environment. Others added that people should prioritise peace within families and denounce conflict. Building capacity of the youth through training or workshops could have a positive impact in peacebuilding among the youths.

Protection program: CWG Learns to Be More Engaging During Night Patrols

Nile FM protection program producer engaged the Community Watch Group (CWG) so they can share what they learned from the IMC GBV department training on avoidance of violence during their work. They admitted that before the training they just intimidated the community without carrying out their work in a friendly and helpful manner. But after the training, they learnt good communication with the people and how to help resolve their problems. Another CWG member said that they learnt how to participate in conflict resolution through meditation. The IMC GBV protection officer explained that the purpose of the training was intended to create a safe environment for all residents of the PoC.

Business program: the reduction of hunger through cultivation activities

When the Youth Development Association (UNYDA) distributed various types of seeds to communities in Malakal town, Nile FM business program producer asked farmers to share their experiences in vegetable cultivation and how it would help reduce hunger. A farmer, using a proverb said, “The works of your hands will feed you”, adding that any family cultivating okra or sorghum will improve the quality of livelihoods and nutrition. Another person said, through cultivation, families will have food for their families and sell the surplus for money to alleviate their family’s needs.

Community Feedback

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<td>26%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>3%</td>
</tr>
<tr>
<td>Health</td>
<td>11%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>17%</td>
</tr>
<tr>
<td>Education</td>
<td>8%</td>
</tr>
<tr>
<td>Disease</td>
<td>3%</td>
</tr>
<tr>
<td>FSL</td>
<td>3%</td>
</tr>
<tr>
<td>Peace</td>
<td>14%</td>
</tr>
<tr>
<td>Protection</td>
<td>12%</td>
</tr>
<tr>
<td>Shelter</td>
<td>2%</td>
</tr>
</tbody>
</table>