

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarian, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week

Feedback from the Community

CWG request for NFIs

Community Watch Groups in the PoC said that they lack torches, raincoats and gumboots for use when helping UNPOL during night patrols. They requested concerned agencies to provide them with the items.

Adult & Youth, PoC

Fence off the borehole

A listening group in Hai Bentiu B School thanked Concern Worldwide for the new borehole but requested the agency to fence off the facility for protection.

Children, Bentiu town

Women request for utensils.

Women in Hai Bentiu B said that they are concerned about lack of cooking utensils. They asked WASH partners to provide them with the items and water storage facilities.

Adult, Bentiu town

The latrines in sector 2 delapidated

Residents in sector 2 said that their latrines are full which is prompting some residents to opt for open defecation. They said urgent desludging and replacement is needed. They asked concerned WASH partners to do the needful.

Adult, sector 2, block 16

Snakes around the borehole

The Concern Worldwide supported borehole committee in Bentiu town said that, the grass around the borehole is harboring snakes. They requested CWW to support them with tools to remove the weeds.

Youth, Bentiu town

Thanks for the school borehole

Listening groups in Bentiu B expressed gratitude to Concern World for constructing a new borehole to access clean drinking water.

Children, Bentiu town

1 Plastic sheet per shelter isn't enough

During a block leaders' meeting, community representatives suggested that, if possible, every shelter should be given two plastic sheets because one that is being provided is not enough for each shelter.

Adult, Sector 1

Wathnyotna farmers request for seeds

Farmers' groups from Wathnyotna in Guit, through phone call, said that they lack seeds to plant despite having prepared their gardens in time. They requested concerned FSL partners to distribute seeds so they can catch up with the planting season.

Adult, Guit County



Request for school bags

School children at Maale Primary School said they lack bags for carrying their scholastic materials. They requested the education cluster to help them with school bags.

Children, Sector 2, Block 12



Kondial FM correspondent interviews Concern Worldwide's lead mothers on World Breast Feeding week launch - Photo@Internews

School requests hygiene awareness

School children at Maale Primary School said they need hygiene awareness at their school so they can learn how to practice good personal hygiene.

Children, Bentiu

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Kondial 97.2 FM

Weekly Program Highlights



EVENING SHOW: NEW CHC LEADERSHIP INAUGURATED.

After the 6 months tenure, Bentiu PoC residents elected new leadership to represent them for another term. The ceremony was well attended, and the new community chief promised to work together with his team to promote peace and reconcile people with grievances within and beyond. The same outgoing leadership thanked the community and humanitarian partners for the support during their term in office. UNMISS HOFU Hiroko Hirahara assured the community that UNMISS will cooperate and work together with the new leaders to ensure vulnerable people are well protected. People interviewed by Kondial FM thanked the former CHC for the peaceful transition of power and promised to cooperate with the new leadership. ●



EDUCATION SHOW: STUDENTS DEBATE DISARMAMENT OF CIVILIANS

Civilians with guns are mentioned as triggering incidents related to cattle raids, robberies and other criminal

acts across the nation. Secondary students from Bentiu Complex and Bentiu Standard organized a debate to remind the public about guns and how they are causing death and obstructing peace and development. Appearing on Kondial FM, students recommended the handing over of guns to uniformed personnel who will use them to protect civilians and instead of using them for criminality. On the same topic, school authorities added that, the debate was meant to improve and strengthen the students' English. After airing of the programme, feedback received indicated that people are tired of war, and requested for the removal of guns from civilians. Others expressed happiness at their children speaking good English. ●



WOMEN SHOW: INFORMATION SHARING REDUCES CRIMINALITY

UNPOL and CWG have intensified security patrols in the PoC. Women interviewed on the radio program said that there is a reduction in cases of robberies at night as compared to previous years. They said sharing of

information related to security matters with UNPOL and CWG is helping in quick response to any security threats. While on Kondial FM, CWG leader said they are helping with the reporting of security matters in their blocks to UNPOL. The CWG leader added that residents share information about anyone suspected to be involved in criminal activities and those hiding weapons. ●



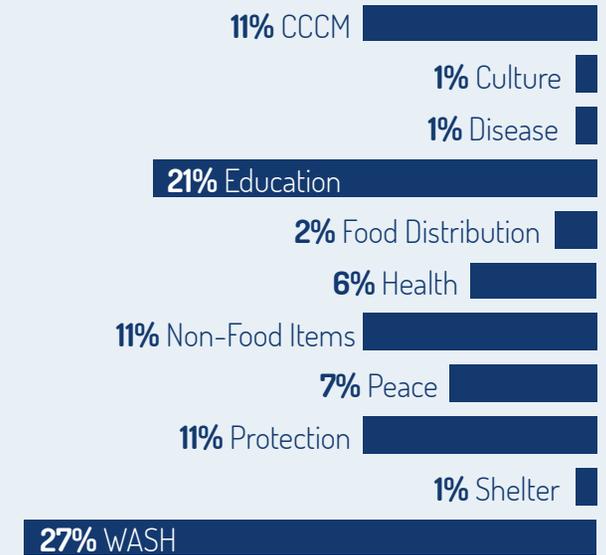
WOMEN SHOW: CIVIC EDUCATION ON ENVIRONMENTAL PROTECTION

Hope Restoration South Sudan talked about the dangers of bush burning especially in oil producing areas. While appearing on radio, the HRSS team told the public to avoid setting bushes on fire and help protect the environment. The NGO team warned that fires can lead to explosions of UXOs which in turn can kill both human beings and animals. The team mentioned an incident back in 2017 when residents in one of the villages of Greater Unity State started a fire while harvesting honey in the vicinity of the oil fields. Listeners called in and appreciated the show. ●



Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed: WASH

This graph details the feedback on **WASH** that was received this week.





August 08, 2019

Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

What We Heard This Week

Feedback from the Community

Families need kitchen utensils

Several families in Pamir said they did not receive utensils and now face challenges cooking for their families. They requested UNHCR to provide them with utensils.

Adults, block 37, Pamir ●

Rains disrupted us from getting food

Women in block 37 in Pamir said they did not receive flour during the food distribution in June due to rain. They requested IRC to increase the number of days to enable them receive nutrition flour in case of similar disruptions.

Adults, block 37, Pamir ●

Assist us assess student knowledge about hiv/aids

HIV club members appealed to IRC for assistance to organize debates and competitions among the students to gauge their knowledge on HIV/AIDS and reward the winners to encourage students learn more about the disease.

Youth, Pamir ●

Students want another chance at exams

Several students who did not pass 2019 Form Four final examinations said they went to Soba Secondary School for registration but were rejected. They asked LWF to allow them another chance to register for the exams.

Youth, Ajuong Thok ●

Parents sending students to farm instead of school

Families in Ajuong Thok said they have observed that parents send their children to cultivate instead of schools. They appealed to parents to send their children to attend school instead.

Adults, block 23, Ajuong Thok ●

Hiv/aids club request for identification

During a listening group meeting with the HIV Club at Mandela Secondary School, club members said that they do not have branded materials for easy identification during awareness trainings among students. They requested humanitarian agencies to provide them with visibility and identification items.

Youth, Pamir ●



This week Internews collected **18** unique feedbacks:

- School Age (11-18 years old) **28%**
- Youth (18-35 years old) **28%**
- Adults (over 35 years old) **44%**



Internews interacted with **109** people through:
• Listening Group **100%**



Data collected from:
49 females (45%)
and **60** males (55%)

System failure denied us food

Three families in Zone F Block 37 said that during the general food distribution they did not receive their food rations because their photos couldn't be found in the system. They asked UNHCR to find a solution to the problem.

Adults, block 37, Pamir ●

Jamjang FM correspondent covering World Breastfeeding Event in Ajuong Thok on the 1st of August 2019 - Photo @Internews



Bullying worrying families

Parents in block 23 of Ajuong Thok appealed to the Parents and Teachers Association (PTA) at Makoria primary school to monitor students' activities during the school time. They added that the younger pupils are being beaten by the older ones, so they need constant monitoring to stop the bullying.

Adults, block 23, Ajuong Thok ●



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Jamjang 89.4 FM

Weekly Program Highlights



CCCM, SHELTER SERVICES AND CHALLENGES IN REFUGEES IN THE CAMPS

A team from DRC hosted on Jamjang FM discussed plans of handling shelter service challenges and camp coordination and management in the camps. On the program, DRC shelter and infrastructure manager said the roofing materials will be provided to the refugees whose houses were constructed between 2014 to 2015, and some selected ones in 2019. The DRC camp manager added that the shelter services are provided to new arrivals and people with specific needs. The DRC team appealed to the refugees who initiated construction of their own houses to be patient explaining that DRC will assess ways of helping refugees with roofing materials. ●

will be dismantled because the refugees are now able to use other means for doing laundry in their homes. The official appealed to the refugees who dug latrines to contact Samaritan Purse WASH team in the field for slabs to cover the pits. ●



REFUGEES, HOST COMMUNITY COMMEMORATE WORLD BREASTFEEDING WEEK

To mark the World Breastfeeding Week - 1st to 7th August, refugees and the host community gathered at Hakima Yacoub nutrition center and Pamir community celebrations ground for the commemoration under the theme "Empower Parents, Enable Breastfeeding". During the celebration, the nutrition staff from AHA said the world breastfeeding week is an occasion to create awareness about the importance of breastfeeding and how important it is for the baby's development. UHNCR representative added that the day is aimed at shedding light on the need to improve the babies' health. Ajuong Thok camp chairperson appealed to fathers and family members to be supportive of breastfeeding which lays a healthy foundation for children. In Pamir the IRC nutrition manager said the week is a reminder to mothers not to give infants food until they are six months to ensure a healthy and natural growth. The official added that breastfeeding helps prevent diarrhea, malnutrition and protects the mother from breast cancer. ●

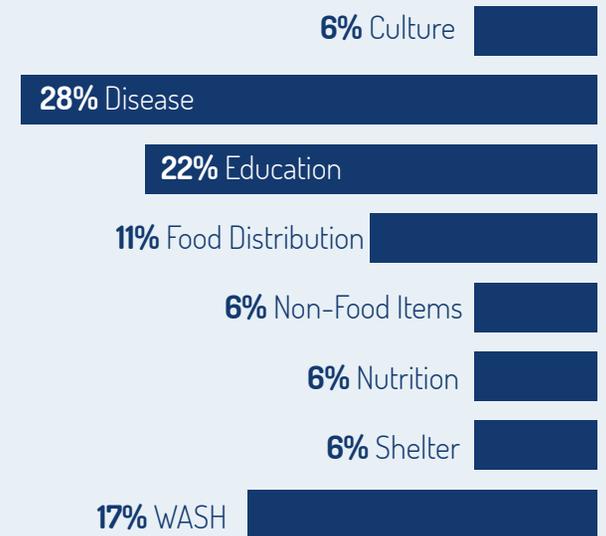


ADDRESSING THE REFUGEE'S CONCERNS ABOUT WASH SERVICES IN THE CAMPS

Based on the feedback collected from refugees in Ajuong Thok and Pamir, Jamjang FM hosted program staff from UNHCR and Samaritan Purse to address the community's concerns about WASH services. UNHCR WASH field associate discussed plans to improve the water and sanitation services in the camps. "UNHCR and Samaritan Purse planned to backfill the soak-away pits because they are a danger to the community. Samaritan Purse WASH supervisor said that the constructed wash basins in the camps

Community Feedback

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed: Disease

This graph details the feedback on **Disease** that was received this week.

HIV/AIDS
28%

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What We Heard This Week

Feedback from the Community

Change the water point location

Women and girls in Malakal town said they find difficulty accessing water in the evening because the gate at Malakal Teaching Hospital is closed by 5 PM. They requested the concerned agency to change the location of the water point so that they can get water for domestic use.

Youths & Adults, location: Malakal town ●

Checking students' work will improve performance

Parents with schoolchildren in the PoC said sometimes their children return home without any written or marked lessons. They requested schoolteachers check the pupils' books so that they can know whether what they did in class was right or wrong.

Adults, location: sector 1 & 2 ●

Monetary incentive for girls to attend school

Schoolgirls who received cash meant to encourage them attend school thanked Food for Hunger for the financial support. They said the cash would help them cater for their needs especially scholastic materials.

Children, location: Malakal town ●

Provide ambulance services

Residents in the PoC said they find a lot of difficulty carrying patients to even the nearest health facility during the rainy season, especially at night. They requested the health cluster to provide an ambulance that will help transport patients to health facilities.

Youths & Adults, location: Sector 1, 2, 3 & 4 ●

Thanks for facilitation and service provision

Community members in various locations appreciated the role played by the UN & Humanitarians in facilitating and providing services to the community during the consecration and installation of the new bishop in Malakal town. They said the services helped them make the event a success.

Youths & Adults, location: PoC & Malakal town ●

Well organized world breastfeeding week celebration

Mothers and other community members in the PoC & Malakal stadium thanked the state Ministry of Health, UNICEF and nutrition-working group for the well-organized world breastfeeding week celebrations. They said the event highlighted the importance of breastfeeding in mothers.

Youths & Adults, location: PoC & Malakal town ●



This week Internews collected **74 unique feedbacks:**

- Children (Under 10 years old) **1%**
- School Age (11-18 years old) **5%**
 - Youth (18-35 years old) **4%**
- Adults (over 35 years old) **89%**



Internews interacted with **684 people through:**

- Listening Group **100%**



Data collected from:
385 females (56%)
and **299 males (44%)**

Community request for EVD awareness in public places

Residents in the PoC said this time, people and particularly children, are talking about the Ebola viral disease. They said this could be because of lack of knowledge about the disease. They requested the health cluster to organize awareness in schools, private clinics and hospitals. They said this will help people know more about the virus.

Youths, Adults, location: sector 1, 3, 4 ●



A school girl speaks to Nile FM correspondent about the school cash incentive for girls in Malakal town - Photo @ Internews



August 08, 2019

CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

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Internews Malakal e-Bulletin

Nile 98.0 FM

Weekly Program Highlights



HEALTH PROGRAM: THE IMPORTANT OF THE BREASTFEEDING

The nutrition working group and State Ministry of Health organized the World Breastfeeding Week celebrations from 1st to 7th August under the theme: "EMPOWER PARENTS, ENABLE BREASTFEEDING, NOW AND FOR THE FUTURE", at the Malakal stadium. NILE FM health program producer asked UNICEF & International Medical Corps (IMC) to discuss the importance of breastmilk. UNICEF nutrition officer said that children aged between 0 and 6 months should be breastfed without additional powder milk or drinking water before making seven months. This will help protect babies from diarrhea, he added. The supervisor for IMC nutrition department added that breastfeeding mothers should disregard traditional beliefs which encourage food and water for babies who are less than 6 months. ●



WASH PROGRAM: OPENING OF DRAINAGES DURING THE RAINY SEASON

Feedback from the community indicated that there are some families who do not clear their sub-drainages to allow rainwater flow to the main drainages which leads to stagnation. Nile FM WASH program producer invited the IOM hygiene promoter to advise families how they can clear the sub and main drainages without developing any conflicts. IOM hygiene promoter encouraged families to use good communication skills when planning to work on the drainages before and after the rain. Clearing the drainages will control breeding of mosquitoes and rid the gutters of any garbage ●

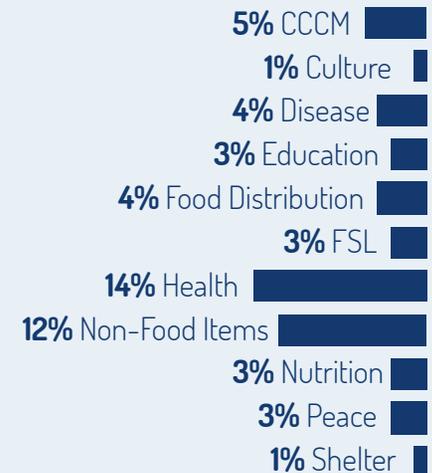


PEACE & RECONCILIATION: THE ROLE OF YOUTHS IN SPREADING PEACE MESSAGES

Many youths came from different parts of South Sudan and Sudan to attend the consecration and installation of the new catholic bishop in the greater Upper Nile Catholic Malakal Diocese. The Peace & Reconciliation Program producer invited youths to discuss how they could help their communities in spreading peace messages. A youth member said that using hate speech is dangerous because it encourages conflict among the youth. He added that they should communicate peacefully during discussions within the family and the community. Another youth member said that youth should avoid conflicts & embrace reconciliation & peacebuilding. ●

Community Feedback

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47% WASH

Detailed: WASH

This graph details the feedback on WASH that was received this week.

