In Bentiu, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week
Feedback from the Community

Well-done IOM WASH.
Residents extended appreciation to IOM for collecting trash to improve hygiene & sanitation in their sectors.
   Adult & youth, Sector 4 & 5.

The Mobile Court Will Help Reduce Crime
Inhabitants thanked UNMISS Steward Women for supporting mobile court to reduce criminality in Bentiu.
   Adult & youth, Bentiu.

Non-Food Items Donated to Church Appreciated
Listening group extended gratitude to South Sudan Red Cross for distributing items.
   Adult & youth, Sector 5, block 2.

IRS Service Requested at Cattle camp
Herders reported concerns about possible malaria rise due to stagnant water which breed mosquitoes. They requested Mentor Initiative to spray their camp with IRS.
   Adults, Bimruok.

Peace Progress Has Been Appreciated
Persons with disabilities said that they are hopeful for peace to progress well. They directed their appreciation to partners involved in its implementation.
   Persons with disability, Sector 2, block 6.

Fishing Kits Requested in PoC
Residents reported that they can do fishing if they are supported with nets and hooks. They requested DRC to provide them with these items.
   Persons with disability, Sector 2, block 6.

Mosquitoes Are Biting Us
Residents said that they are expecting increase in malaria cases due to increase of mosquitoes. They requested health cluster to distribute mosquito Nets.
   Persons with disability, Sector 2, block 6.

Thank you DRC!
Residents expressed gratitude to Danish Refugee Council (DRC) for distributing raincoats and chairs.
   Persons with disability, Persons, Sector 2, block 6.

Additional School Material Requested
Students at Mal primary school reported that shortage of school materials is hampering learning. They asked education cluster to provide exercise books, pens, and textbooks.
   Children, Sector 4, block 12.

Latrines Site in Sector 4 Flooded
Residents reported that they cannot access their latrines and shower shelters due to flooding. They requested concerned WASH partners to pump water out of the drainages.
   Adult, Sector 4, block 10.

Data collected from:
   421 females (48%)
   455 males (51%)
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Community Feedback
Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

- 2% CCCM
- 2% Disease
- 8% Education
- 2% Food Distribution
- 20% FSL
- 4% Health
- 31% Non-Food Items
- 2% Peace
- 8% Shelter
- 22% WASH

Detailed: WASH
This graph details the feedback on WASH that was received this week.

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water</td>
<td>4%</td>
</tr>
<tr>
<td>Hygiene</td>
<td>16%</td>
</tr>
<tr>
<td>Sanitation</td>
<td>2%</td>
</tr>
</tbody>
</table>

Weekly Program Highlights

**MORNING SHOW: NGO Against GBV Practices**
Addressing sexual exploitation and abuse is one of priorities for humanitarian partners to stop and help the victims mandated to protection. In

**EVENING PROGRAM: 150 Community Members Trained on Land Issues**
The little stride seen in progress of peace implementation has given hope for people to return to the potential places of origin. However, community raise concerns about how to get rid of occupants of their houses and land. Kondial FM covered the training organized by People Initiative Development Organization (PIDO) in Bentiu town that aimed at raising public awareness on land issues. While on radio, PIDO coordinator trained community representatives to direct their concerns to the ministry of physical infrastructure to verify their documents and process of evacuating anyone found staying in someone’s residence illegally. On the same program a specialized committee for land in Northern Lich state’s parliament assured the participants that government will help people to get back their homes. Several participants appreciated the topic and promised to abide by information they shared.

**AFTERNOON SHOW: Unsafe Disposal of Medical Waste in PoC**
Concerns about unsafe disposal of syringes and other sharp objects from private health facilities has been raised several times. Kondial FM mobilized CHC leaders to discuss and find solution to the matter. During the radio show representative of trade union confirmed the existence of drug stores owners who don’t follow the advisable waste management system. CHC chairperson advised owners of private clinics to follow safe ways to dispose medical wastes. A lab technician in sector 2 market apologized on behalf of private clinics’ owners and promised to share the message with his colleagues to stop throwing wastes unsafely. Camp management encouraged CHC to take responsibility of monitoring private clinics that are operating illegally in PoC. Several audiences expressed appreciation for the topic.

**YOUTH OF PEACE SHOW: Youth Role to Promote Peace**
Youth engagement to promote peace through radio continues. In a live studio program, youth representatives and NGO working for peace talked about peace activities. While on the radio Justice for Peace Commission (JPJC) representative said that youth are needed to respect human rights, stop cattle raiding, avoid hate speech, and work together for peace and development. He urged youth to think of their future and work for common interest of all. On the same program, Bentiu youth artists chairperson Gatdet Gatjuol said that they are working to promote peace within PoC and strive to create peaceful environment where people from different ethnicities coexist. Another youth leader mentioned that youth will not allow their future to be compromised through anti peace activities. Several audiences who phone-in during the show expressed their support to any peace initiative taken by youth to promote peace.
What We Heard This Week
Feedback from the Community

We Are Happy About Plastic Sheets Distributed
Community said they are very happy with DRC for the distribution of plastic sheets. One member said “We are happy to have received plastic sheets. This will help us roof our houses and will protect us from rain falls as well!”
Adults, block 65, Ajuong Thok ●

Medical Supplies for Children Treatment Missing
Residents in Ajuong Thok raised concerns that there is no syrup for children in the block medical box. They requested AHA to provide community health and hygiene promoters with syrup for diarrhea, pneumonia and cough.
Adults, block 65 ●

Provide us food near our shelters.
Inhabitants in Ajuong Thok said food distribution site is far from their residences and it takes time to go there to collect food ration. They requested WFP to open the new food distribution center situated in block 37 to shorten distance for them.
Adults, block 65, Ajuong Thok ●

Refugees Ask For Salt
Refugees in Ajuong Thok requested WFP to return salt in the coming GFD. They explained that 310 SSP they receive monthly is not enough for grinding sorghum and buying salt. They requested for increment of the grinding cash.
Adults, block 7, Ajuong Thok ●

Happy with Vegetable Seeds
Residents in Ajuong Thok expressed their gratitude to IRC for the vegetables seeds they received. They added “We have cultivated these seeds and we are now enjoying eating them”.
Adults, block 2, Ajuong Thok ●

Fix the Water Tap
Refugees in Pamir camp raised concern that the water flows randomly from water tap and it stagnate in their neighborhood. They ask Samaritan Purse to do reparation to control the water flow.
Adults, block 9, Pamir ●

Help Us to Harvest our Crop
People living in Pamir refugee camp said the harvest time is approaching and they do not have appropriate tools. They requested IRC to provide them with harvest tools like sickles.
Adults, block 9, Pamir ●

Thank You for the Work on Drainage
Inhabitants in Pamir refugee camp expressed their heartfelt thanks to DRC for opening new drainages in the camp. They explained that these new works will facilitate the draining of water and the stagnation of water will be no more.
Adults, block 9, Pamir ●

Jamjang correspondent interviewed IRC on health damage caused by defecation in the open.

Internews
Jamjang e-Bulletin

In Jamjang, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).
Jamjang 89.4 FM
Weekly Program Highlights

Digging of Latrines

WASH supervisor at Samaritan Purse spoke in a pre-recorded program on Jamjang FM and explained the criteria for digging latrines. He suggested to dig a hole in a circle shape, 1-meter width and 4-meter depth. He added, “The digging tools are provided to the refugees through blocks leaders. The digging tools facilitate digging process for the refugees”. He stressed that the dug latrines are measured by SP WASH team to see if they match with the SP standards or not, appealing the refugees to dig their latrines according to the SP standards to enable them get access to slabs, bricks and iron sheet.

Kala Azar Disease:

A medical doctor at International Medical Assistance (IMA) spoke through Jamjang FM on a pre-recorded program and described kala azar as the form of disease which is marked by emaciation, fever, and enlargement of the liver and spleen. The doctor explained that the kala azar transmits through sun flies that exist in the forest, anthills and in the cracks. The community members were advised to avoid sun fly bites and to report any suspected case of kala azar to hospital for early treatment.

Updates on The Issue of School Exercise Books

In education program, LWF education supervisor appeared on Jamjang FM and pointed out that the exercise books, pens were received last weeks by LWF and the distribution has started in some schools. He added that each student receives two exercise books and two pens. He mentioned that LWF keep on advocating with the food security partner to find ways of providing meal to the students during school classes. The parents were urged to work hard and provide meal for their children during school classes to keep them on a good and positive academic course.

Community Feedback

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<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-Food Items</td>
<td>31%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>6%</td>
</tr>
<tr>
<td>Education</td>
<td>3%</td>
</tr>
<tr>
<td>Peace</td>
<td>6%</td>
</tr>
<tr>
<td>Protection</td>
<td>3%</td>
</tr>
<tr>
<td>Shelter</td>
<td>19%</td>
</tr>
<tr>
<td>Health</td>
<td>16%</td>
</tr>
<tr>
<td>FSL</td>
<td>3%</td>
</tr>
<tr>
<td>Disease</td>
<td>6%</td>
</tr>
<tr>
<td>CCCM</td>
<td>6%</td>
</tr>
</tbody>
</table>

Detailed: Health
This graph details the feedback on Health that was received this week.

Other
16%
What We Heard This Week
Feedback from the Community

Youths Requested Sports Items
Community members said that they are interested in organizing sports tournaments for peace and reconciliation but lack sports items such as balls, uniforms, shoes and other equipment. They requested agencies to help them with these items as it will be a tool to bring harmony to communities and act as peace building initiative.

Youths, location: Sector 1, 3, 3 & 4

“We Need to Improve Our English Language Skills”
Residents in Malakal town, mostly Arabic speakers, said they are interested in learning English. The requested education cluster to return the allocated learning program back. This will help them in their small-scale businesses.

Youths & Adults, location: Malakal town

Thanks for Formation of Peacebuilding Groups
Residents from two different locations appreciated SAFERWORLD organization for forming groups that will participate in awareness raising on peace building at community level. They asked the organization to follow up with groups to make sure that they are active. They said continued awareness will prevent conflicts among different communities.

Youths & Adults, location: PoC & Malakal town

Thanks for Providing A Water Tank for Keeping Drinking Water
Pupils of Bandar primary school appreciated World Vision for providing them with water tank at the school. They said that the tank will help them to have enough water during the school hours and will save time to seek the drinking water from the neighboring water points.

Children, location: Malakal town

Radios Will Help to Listen To Humanitarian’s Information
Nile FM listening group members from two different locations who received radios thanked DRC Camp Management department for helping them with radios. They said the radios will help them to listen to humanitarian’s announcements and service provision in the PoC.

Youths & Adults, location: PoC & Malakal town

This week Internews collected 73 unique feedbacks:
- School Age (11-18 years old) 9%
- Youth (18-35 years old) 77%
- Adults (over 35 years old) 12%
- Elderly (Over 60 years old) 2%

Internews interacted with 757 people through:
- Listening Group 100%

Data collected from:
- 480 females (63%) and 277 males (37%)

Nile FM correspondent interviews a community member on education program
**Education Program: Encouraging Young Mothers to Complete Their Education**

Parents and community members said that teenage unwanted pregnancies and early marriages of girls who have not completed their education is on the rise. Nile FM Education program producer mobilized community members to propose how young mothers could complete their education after early marriages or after unwanted pregnancies. A mother suggested that young mothers should show their interest to continue with their education. Husbands and family members should also encourage them to complete their education. Another community member, said that husbands should be on the forefront and open their hearts to help young mothers to continue their education because once they complete their education, they will contribute to the livelihood of the household. They will also help in interpreting doctors, teachers and other important documents.

**Protection Program: Raising Awareness About Suicide Prevention**

After Mental Health cluster started the 30 days of raising awareness on suicide prevention campaign for the preparation of the World Mental Health day which will be celebrate on 10th October, Nile FM asked IOM mental health department to raise awareness on how the community could prevent and avoid suicide attempts within the community. IOM mental health prevention officer explained that suicide can happen to anyone when a person is facing some kind trauma. IOM mental health prevention officer added that people simply could identify any person who is living in mental health status when a person is not living in his/her common life situation. He added that people should immediately report suspected cases to mental health centers. IOM officer said the immediate report will help the community to prevent or reduce number of suicide cases.

**International Day of Peace: Special Coverage Program**

Nile FM covered the International Day of Peace which was celebrated at Malakal stadium organized by the South Sudan Council of Churches. The theme was “National Day of Prayer for peace, forgiveness, reconciliation, and healing”. This day is celebrated globally every year on 21st September. During the event, the Chairperson of Interchurch committee in Malakal said that peace is paramount for the communities to develop. He urged the community to forgive each other and put what happened in the past behind and to open the new page for the future living in peace and harmony. Nile FM correspondent interviewed community members who attended the event and asked what peace means to them. A community member explained that “peace means that he can interact with other people without fear of harassment, conflict and revenge killing.”

**Community Feedback**

Internews Malakal collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

- **15% CCCM**
- **3% Education**
- **7% Food Distribution**
- **4% FSL**
- **7% Health**
- **11% Non-Food Items**
- **1% Nutrition**
- **4% Peace**
- **5% Protection**
- **1% Shelter**

**Detailed: WASH**

This graph details the feedback on WASH that was received this week.

- **Water 11%**
- **Hygiene 11%**
- **Sanitation 19%**