

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarian, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week

Feedback from the Community

Thanks AMA!

Residents thanked Assistance Mission for Africa (AMA) for conducting sessions on effects of oil pollution.

Adult & youth, Bentiu

We Need Health Services in Budang

Residents reported that they are frequently sick, and that abortion is common due to nearby oil field. They requested health partners to open health facility there.

Adult & youth, Budang

Our Cattle Die Due to Oil Pollution

Residents say that their herds die due to exposure to oil wastes. They requested any concerned authorities to help protect their animals.

Adult & youth, Rubkona, Koch & Bentiu

We Are Scare to Fetch Water from Sources Nearby Oil Fields

Residents reported that they are fearing to source drinking water from the nearby oil fields. They requested concerned WASH partners to perhaps drill borehole that community could access water from.

Adult & youth, Budang

We Need Soil to Prevent Flooding.

Residents said that their shelters get flooded due to lack of soils around them. They requested IOM to provide soil to backfill outer side of their shelters

Adult & youth, Sector 5, Block 10 & 14

Rain Destroyed Shelters in Sector 5

Inhabitants lamented that the recent rains have torn plastic sheets on their shelters. They requested NFI partners to assess their situation and perhaps distribute shelter materials.

Adult & youth, Sector 5, Block 10

School Latrines Are Full of Waste

Children at Lich Primary school said that 4 blocks of their latrines are out of use. They request WASH partners to do the decommissioning and perhaps construct new ones.

Children, Sector 5, block 7

Water in The Drainages Are Threat

Residents voiced concerns about children drowning due to water in the drainages. They requested any concerned partners to speed up in pumping water out.

Adult & youth, Sector 5, Block 8



This week Internews collected **76 unique feedbacks:**

- School Age (11-18 years old) **8%**
- Youth (18-35 years old) **5%**
- Adults (over 35 years old) **87%**



Internews interacted with **731 people** through:

- Listening Group **75%**
- Informal Meeting **25%**



Data collected from:
189 females (26%)
and **542 males (74%)**

Our School Compound Needs Flattening with Soil

Children at Lich primary reported that their school compound has depression that causes water stagnation. They asked any concerned WASH partner to level the compound with sandy soil

Children, Sector 5, block 7

Why Many Children Are Being Born with Deformity?

Population raised concerns due to risen number of children being born with abnormality that is rumored to be due to oil pollution.

Adult & youth, Bentiu



Internews staff conducts meeting with newly formed listening group in Bentiu PoC. Photo@Internews

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarian, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

Kondial 97.2 FM

Weekly Program Highlights



HEALTH SHOW: Important of Birth Spacing Practice

Health partners are using radio to educate community about importance of birth spacing. The practice gives mothers time to replenish vital nutrients that were lost during childbirth and the recovery time to allow organs to restore back to normal. On the radio, IRC health team said that the birth-to-pregnancy intervals of at least two years decrease risk of neonatal and prenatal mortality, low birth weight, small for gestational age, and preterm delivery. The team encouraged women and their partners to visit health facilities for advice anytime they need family planning. Listeners who phoned-in to the show specially women appreciated the topic and said that they would abide by the message they learned.

hygiene club leader Michael Tergiek explained that throwing of wastes nearby residential blocks and open defecation practice can attract the disease-causing flies. Two children from the same school said that they observed many people in the PoC complaining of skin disease and diarrhea which they said maybe as result of poor hygiene. All encouraged everyone to promote good hygiene at home and in the surrounding for healthier environment. Several callers thanked children and appreciated community initiative to promote hygiene. Kondial FM will record PSA about hygiene promotion from WASH partners and keep airing.



EVENING SHOW: School Children Carry Hygiene Awareness

Practice of poor hygiene triggers fear of possible diseases outbreak in PoC. Kondial FM mobilized members of school hygiene club at Lich primary to talk about personal and home hygiene. While appearing on radio, the



EDUCATION SHOW: Support to The Girlchild Education

A concern raised about girls dropping out of school because their parents keep them at home to do choas. Kondial FM had produced numerous programs to mobilize parents to support girls' education. On radio show schoolgirls from Bentiu Complex Secondary expressed gratitude to humanitarian partners for support. During the program, the schoolgirls



AFTERNOON SHOW: Artists Union Elected New Leader

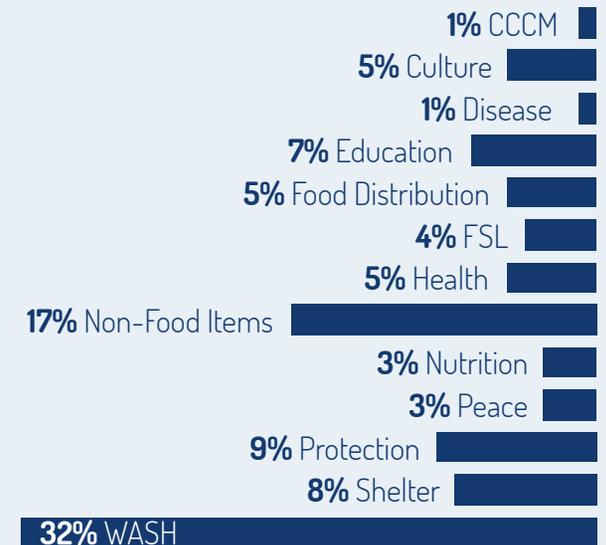
Bentiu artists union have elected new chairperson to lead them for next 6 months. Wathkah Malek who's the new chair of 63 members was welcomed by outgoing leader and all union's members. While appearing on Kondial FM, the former artists leader Gatdet Gatjuol said artists have elected their next leader in a transparent and democratic way. On the same program, the newly elected chairman thanked youths for choosing him as their leader. He urged youths to work with him for peace within PoC and beyond. Several callers appreciated youth artists for leading peace activities in greater Bentiu.

confirmed that 350 females have been learning at secondary schools in PoC as a result of awareness made on the radio. The students thanked parents for allowing them to attend classes. Dozens of audiences who phone-in appreciated humanitarian partners for supporting school even during crisis. All promised that they would allow, and support girls realize their dreams.



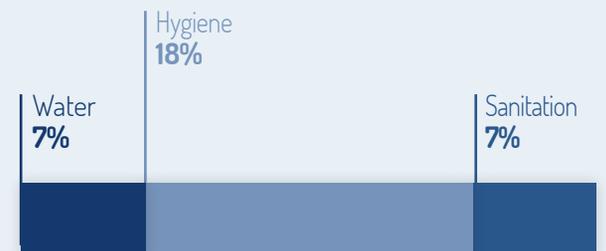
Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed: WASH

This graph details the feedback on WASH that was received this week.





October 10, 2019

Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

What We Heard This Week

Feedback from the Community

Some parents don't know important of education

Refugee residents said there are some mothers who discourage their children to go to school, they suggested that agencies concern with education to raise community awareness about importance of education.

Adults, block 53, Ajuong Thok

Students from Pamir are occupying spaces in Ajuong Thok schools

Several people reported that there is too much movement of students from Pamir schools to join Ajuong Thok schools, they want the camp management to address the issue of people leaving illegally in the camp where there are not registered.

Adults, block 53, Ajuong Thok

Hunting for grasshopper is obstructing children from studies

Members of the community are not happy that instead of going to school children go to bushes to catch grasshoppers. They said this act endangers the lives of children. It is suggested that camp leaders speak to mothers through Jamjang FM.

Adults, block 53, Ajuong Thok

Thanks, CRA for improved security in the farms

Farmers in Pamir camp said security situation has improved compared to previous years in the forest and agricultural lands around camp. The community thanked CRA for their role in providing security for refugees.

Adults, block 5, Pamir

Search for personal needs led to student abandoning schools

Parents in Pamir raised concern about the phenomenon of absenteeism and abandonment of children from school. They argue that they are seeking work to provide for their needs such as cloths and school supplies. They requested UNHCR to intervene if they can.

Adults, block 5, Pamir

Parade in the sun is not good

students from Makoria primary school ask to skip mid-day parade, as the sun is too hot at that time.

Youth, Ajuong Thok

Learners want their certificates

Students who studied English and computer science December last year need their certificates awarded to them.

Youth, Ajuong Thok



This week Internews collected **7** unique feedbacks:

- Adults (over 35 years old) **86%**
- Elderly (Over 60 years old) **14%**



Internews interacted with **77** people through:
• Listening Group **100%**



Data collected from:
49 females (64%)
and **28** males (36%)

Fix the falling office roof

Parents request LWF to do maintenance for the roof of the office in Arkumani child friendly space, they said the iron sheet which is loose may hurt children if not fixed.

Adults, block 5, Pamir

Rains are about to end, provide mural to make bricks

Some families in Pamir requests DRC to provide maram so they lay bricks to construct their shelters after the rains.

Adults, block 5, Pamir

Jamjang FM correspondent recording messages about GBV from IRC WPE officer during the youth festival





October 10, 2019

Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

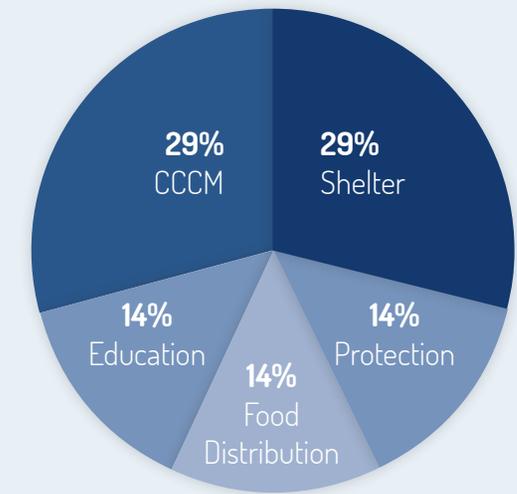
Jamjang 89.4 FM

Weekly Program Highlights



Community Feedback

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed: CCCM

This graph details the feedback on CCCM that was received this week.

Leadership
29%



Community role in supporting persons with mental illness.

AHA mental illness counselor spoke through Jamjang FM in a live program and described the mental illness as mental disorder that refers to a wide range of mental health conditions. The counselor went on to explain that the community should do everything that promotes the wellbeing of people with mental illness in their social world. He appealed to the community members not to isolate the persons affected with mental illness but rather to integrate them in the community by showing them love and affection. The community was advised to have early health seeking behaviors and to report any suspected case of mental illness.

the interview with Jamjang FM LWF education coordinator said, "The purpose of distributing uniforms is to unify the students, motivate them and to make them feel happy with education as well as to keep them in a positive academic course. The head of parents and teachers' association (PTA) appreciated education cluster for distributing uniforms. In the same forum UNHCR representative said, the distribution of uniforms will encourage the students who have quit school to rejoin the classes again. He appealed to the parents to send their children to school to get educated and to invest in their brighter future.



DRC explained the criteria for roofing refugees' houses

Jamjang FM took initiative and produced a program with DRC shelter department about the criteria of selecting and roofing refugees' houses. On the program DRC community services officer said, each block leader selected 9 houses for roofing. He went on to explain that DRC



Lactating women in Ajuong Thok explained how successful the vegetable plantation is

Jamjang FM produced a program with lactating women in Ajuong Thok to highlight the success of vegetable plantation. On the program one mother said, "Our farms have produced plenty of vegetables, we sell some vegetables in the market and we use the money to provide for our children needs. Another woman said, "during the plantation the insects were threatening the success of planation, but we used the ashes and chili to eliminate the insects". She appealed to the women to be self-reliant during and after cultivation".



Mubarak Al Masha primary school received uniforms

LWF in collaboration with UNHCR launched distribution of school uniforms to the learners at Mubarak Al Masha primary school. During

In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

CAMP COORDINATION
AND CAMP MANAGEMENT
CLUSTER

What We Heard This Week

Feedback from the Community

Provide eye treatment mobile clinic

Residents reported that there are several elders with eye problems. They requested health cluster to provide mobile clinic for eye treatment as they did two years ago. They said that the treatment will be beneficial to elders who cannot access health facilities.

Youths & Adults, location: sector 1 & 2

New garbage collection barrels will keep the environment clean

Residents appreciated IOM WASH department for providing more barrels for garbage collection in their blocks. They said the new barrels will reduce accumulated garbage.

Youths & Adults, location: sector 1 block H

Thanks for supporting the education

Students appreciated UNICEF role in supporting education specially in encouraging girl's education campaigns. They requested the agency to extend its services to girls in the other counties.

Children, location: PoC & Malakal town

Elders requested a place to their meetings

Elders said they do not have a place that they could meet and discuss their issues. They requested protection cluster to find a place they could use as meeting place to discuss issues affecting them.

Elders, location: Malakal town

Raise awareness of child labor

Parents in PoC said that there are underage children who do heavy labor of carrying 50kg bags of sorghum on wheelbarrows. They said they are worried that this work will have negative impact in their future. They requested child protection partners to raise awareness on child labor.

Youths & Adults, PoC & Malakal town

"Food will keep us in school"

Pupils from Bandar primary school thanked World Vision for providing them with food at the school. They said food provision in school will keep children attracted to attending classes.

Children, location: Malakal town



This week Internews collected **74 unique feedbacks:**

- School Age (11-18 years old) **4%**
- Youth (18-35 years old) **36%**
- Adults (over 35 years old) **59%**



Internews interacted with **719 people through:**

- Listening Group **99%**
- Partner Network **1%**



Data collected from:

419 females (58%)
and **300 males (42%)**



Nile FM
Correspondent
interviews IOM
women group on
handcraft activities
. Photo Internews

In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

Internews Malakal e-Bulletin

Nile 98.0 FM

Weekly Program Highlights



Peace & reconciliation program: The impact of exchanging visits between

neighbors to create social peace
NILE FM peace program producer mobilized several community members to suggest how people can benefit from exchange visits that will promote social peace between neighbors and within the community. A community member said that women are usually the group that visit each other the most. He added that when a woman pays a visit to her neighbor, they talk, this talk could be used as an avenue to pursue peaceful coexistence. This talk should be harnessed into peace building visits with other community organs support he said. Another member said that, youths should be encouraged in exchange visits as they are the group that is most vulnerable and are more susceptible to conflicts. She added that parents and youths should put a plan to visit their neighbors together because this will help in solving any problem that could occur between children or women at playgrounds or water points. She said this need follow up and support of all community members.



WASH program: The importance of keeping toilets clean

IOM WASH department feedback said that, there are some people who do not take care of the public or private toilets. NILE FM WASH program producer asked IOM hygiene promoter to raise awareness to the community on how they can keep their toilets clean. The hygiene promoter explained that it is very important that the community always keep clean toilets. He added that this will stop flies that carry germs to continuously be present. This will also help as clean toilet mean clean hygiene and less likely of diseases eg "no flies will contaminate food". The promoter stated that this also, will reduce the chances of outbreaks or spreading of diseases in any area. He requested that when community members use water to go to the toilet, this water will be used in cleaning and usually easy to dislodge when it is full. He advised parents to educate their children on how to use toilets in a proper manner, because it is the collective responsibility of community to keep them environ clean. Finally, he reminded the community that toilets users should take with them water bottles after latrine use

to avoid them fall into the pit which will make it difficult when dislodging.



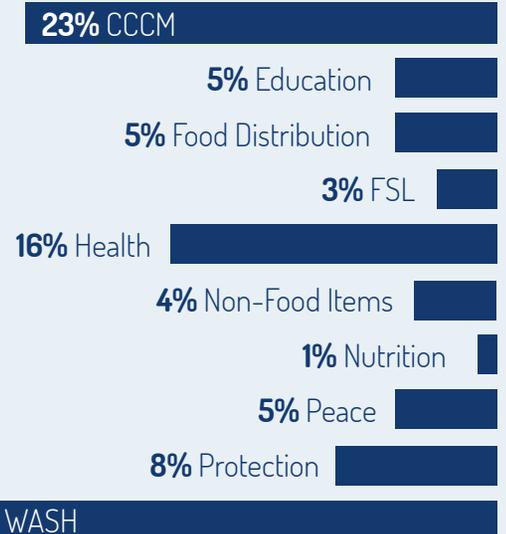
Education program: National girls' education campaign

NILE FM covered a national girls' education campaign event which was celebrated in Santi Luanaga primary school under the theme: "Stop child early marriage". In the event, the acting Governor of central Upper Nile state, said this time all communities whether in the rural, Urban or in settlements and PoCs should play their role in encouraging the girl education. During the event, NILE FM interviewed some people and students to suggest how they can stop early child marriage. A student explained that early marriage can be stopped when you have an educated woman who can continue to encourage girls and educate them on importance of education and how it can contribute to economic livelihood of the household. Another pupil suggested that parents should make balance when sending their kids to school by not only selecting boys and forgetting girls. An attendee urged parents to think of how their girls will help them in financial, economic and help the community at large when they finish their education.



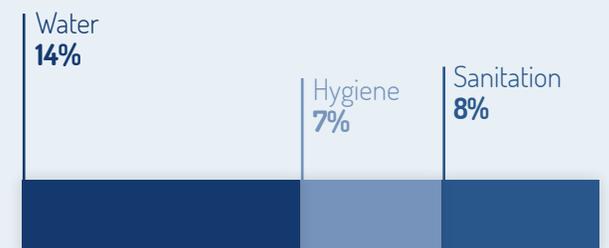
Community Feedback

Internews Malakal collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed: WASH

This graph details the feedback on **WASH** that was received this week.



In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media and humanitarian partners.

Rumours

"Ebola is brought by NGOs to spend money but not doing the real work of creating awareness in the community."

Adult Male - Hai Tacha, Yei County

"Ebola has arrived in South Sudan through Nimule."

Casual worker - Yei Municipality

"I heard there is going to be massive vaccination of people against Ebola."

Humanitarian worker Yei Municipality

"Why use the number 6666 to call in case of a suspected case? This is an illuminati number"

Student - Yei Municipality

"We fear that the women traders bringing in goods from Congo could carry the virus along and affect people in South Sudan"

Tax collector - Dar-es-Salaam Market, Yei Municipality

"You can identify an animal killed by Ebola. Blood oozes all over the body of the animal, it decays very fast and looks different from animals which have died from gunshots or arrows".

Opinion leader - Mukaya & Kopera

Community Feedback

Show Us More On Ebola

The people conducting awareness on Ebola normally come and place posters without clear and practical explanation on the disease to the students. What I would like them to do is to design practical approaches like dramas and poems so that students and other people can participate and know more about the disease and how to prevent it.

Student - Immanuel College, Yei Municipality

Ebola Is Dangerous

This Sickness called Ebola is dangerous! We heard that Ebola can be got from consumption of bush meat like bats, giraffes and monkeys. Teaching people about the disease will save lives. Prevention is better than cure"

Community Leader - Logo Boma, Otego County, YRS

Rangers Need Awareness Too

Our people are interested in eating bush meat. They touch, cook and eat dead animals like antelopes. Animals have no borders; they can cross from Lantoto to DRC in Garamba and return especially big animals like elephants. This is the

season they migrate from Congo to South Sudan in search for pasture. The rangers need awareness too so that when they go for patrols in the bushes, they can inform the people that bush meat can be dangerous to human life.

Director General Wildlife Conservation, YRS

Ebola Awareness Is Ongoing

There is house to house awareness, school to school awareness, churches, mosques, markets, and playgrounds. People are being told about ways of transmission. It is through contact with body fluids of an infected person or an infected dead body. Others are body fluids like blood, saliva, stools, semen and urine. If there is a suspected case in the community people should inform the health center, or they call the number 6666".

Medical staff - Yei Municipality, YRS

Hygiene Is A Preventive Measure

One of the preventive measures is to observe Infection Prevention and Control (IPC) /Wash rules and regulations and to stick to them. He added that the most important is

hand washing.

Humanitarian worker - Yei Municipality

Is There a Traditional Way Of Cooking Dead Animals?

We have our methods of food preservation like when you find a dead animal and you don't know how it died, you skin it, dry the meat properly. When cooking it you use salt, you filter the salt that is made out of ashes then you use it to cook the meat. It's not a matter of finding meat and eating it without being cautious.

Legislator - Mukaya & Kopera Counties

More Funding Needed For EVD Emergency Response

A government official, said that the challenges they have is inadequate funding and there are areas that they are unable to reach up to today. These are areas where "Panya Roads" are. He added that there is only one isolation site in Yei County which is very difficult in case there is an alert for example from Morobo county. He thanked the partners like WFP, UNOCHA, UNHCR for providing them with two ambulances for emergencies.

Government Official - Yei Municipality

In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media and humanitarian partners.

Humanitarian Assistance

Coordinate Humanitarian Assistance

A member of parliament requested NGOs to coordinate their relief activities so as to avoid duplication of their work. He said that if one NGO takes food, the other one should take non-food items while other do the screening of names so that they know who received and or missed. He added that several IDPs did not get enough assistance since their arrived.

Member of Parliament, Mukaya County Yei River State

Ebola is An Insult To An Injury

Conflict is killing us and our children. Why again is Ebola coming to add to the killing? We need preventive measures to help us to keep ourselves clean and free from Ebola.

Elderly woman – Jezira, Mukaya County

Recognize The Elderly

An elderly person above 65 years said they aren't recognized in decision making processes. He said that no one wants to listen to them or support them. He asked authorities and NGOs to create safe spaces for the elderly and provide them with support in good faith. He said that reaching that age is a blessing to the community and that the elderly are the encyclopedia of the community.

Elderly – Bori Primary Health Care Centre, Mukaya County

Business

Enable the Disabled

We are lobbying for more funds for the betterment of our community especially those with special needs. Disabled people will have to be empowered for self-reliance like having their own businesses to cater for their families' needs and to ease their mobility.

Humanitarian worker in Yei Municipality

Harmonize Taxation

A trader in Yei Municipality decried the high taxation on their businesses. He requested both the national and the state governments to work together so that there is only one form of taxation to help with price stabilization.

Male trader – Hai Gabat, Yei Municipality

Let's Love Our Currency

Prices of commodities are on the increase because of the scarcity of dollars on the market. He suggested that authorities should instill the spirit of the love for the national currency more than the dollar.

Male trader – Hai Gabat, Yei Municipality

Regulate Market Prices

An official at the State Revenue Authority said that traders are hiking prices of commodities and that this is creating price irregularity within the market. He requested the Chamber of Commerce to regulate

the market prices.

Tax Official – Yei Municipality

Improve on The Roads

A trader in Yei Municipality said that the process of bringing in goods from the

neighboring countries is laborious and long. The trader attributed the challenges to the poor road network. He requested the authorities to improve the road network.

Trader – Yei Municipality



Internews
Community
Correspondent
talking to a resident
of Wuluturu 1 Area
in Yei County –
Photo@Internews

In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media and humanitarian partners.

Hygiene And Sanitation

Provide Sanitation Spaces For Girls

Girls in Emmanuel Model Secondary School said that they lack spaces to use for a dignified sanitary care. In response to their concern, The Director General Ministry of Education proposed that each school sets up what she termed as "Comfort Corners" for the girls' sanitation needs.

Government Official – Yei Municipality.

Internews
Community
Correspondent
talking to recipients
of assistance in
Hai Leben Yei
Municipality -
Photo@Internews



Programme Highlights

Ebola Virus Disease

Communities in both the rural and urban areas of Yei River State, continue yearning for more information on Ebola. Some people suggested that entertainment like music, dance and dramas be included in the awareness campaigns. They said that this will help them remember

all the information the humanitarian and aid agencies will have passed to them. They added that entertainment send clear and lasting messages about the disease and how it can be prevented. A community leader said that Ebola is a dangerous virus which can be got from wildlife and advised against consumption of bushmeat. Medi-

cal personnel from two health implementing agencies said that there has been an increase in sensitization in schools, churches, homes and other public spaces in the last several months. However, a Wildlife Authority official warned people against hunting and eating bushmeat to help prevent infection.