

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week

Feedback from the Community

Well done INTERSOS

Students at Upper Nile primary thanked Intersos for supplying their school with benches and textbooks.

Students, Sector 4, block 6

Is There Torches for Persons with Disability?

Residents voiced concerns on lack of torches they can use during night. They requested UNHCR to assist in distribution of torches.

Disabled, Sector 2, Block 6

Is There Plan for Hepatitis B Vaccination Campaign?

Residents said that they fear the risen cases of hepatitis B in greater Unity state. They would like to know if health cluster have plan to do vaccination campaign.

Adult & youth, Rubkona & Bentiu

Dignity Kits for Schoolgirls Requested

Girls learning at Upper Nile primary said that lack of sanitary items cause irregular attendance of classes. They suggested that Mercy Corps to do the distribution after every 6-months.

Students, Sector 4, block 6

Chairs for Teachers Requested

Teachers at Lich primary said that they don't have chairs. They requested education cluster to provide them chairs.

Adults & youth, Sector 5, block 1

Latrines and Showers Doors in Sector 4 Need Repairs

A listening group reported that latrine and shower doors are damaged. They requested Mercy Corps to do the repairs.

Adult & youth, Sector 4, block 12

Why Many People Near Oil Fields Have Wounds?

Inhabitants reported that many people have wounds and suspect that waste from oil companies is the cause. They asked health cluster and any concerned partners to assess their situation

Adult & youth, Budang

Holes on Rooftop of Our Class Disrupt Learning

Children raised concern that learning has been interrupted due to rainwater seeping in. They asked education cluster to do the repairs on the roof.

Students, Sector 4, block 6



9

This week Internews collected **9 unique feedbacks:**

- School Age (11-18 years old) **56%**
- Youth (18-35 years old) **11%**
- Adults (over 35 years old) **33%**



78

Internews interacted with **78 people through:**

- Listening Group **100%**



Data collected from:
31 females (40%)
and **47 males (60%)**

The Pressure of Our Water Tap Is Low

Pupils reported water shortage at school during learning hours. They requested concerned WASH partners to fix their water tap.

Students, Sector 4, block 6

Can Female Youth Have Separate Center?

Females at Upper Nile primary raised concern that there is male dominance at INTERSOS youth supported center. They requested for separate center dedicated for female youths only.

Students, Sector 4, block 6



Kondial FM correspondent interviews CHC chairperson on a program about community role to protect children. Photo@Internews

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Internews Bentiu e-Bulletin

Kondial 97.2 FM

Weekly Program Highlights



PEACE & RECONCILIATION SHOW: Role of Women to Promote Peace in Greater Unity

A ground level initiative to promote peace and reconciliation among the communities of greater unity is getting underway with women in Bentiu calling for peaceful coexistence between South Sudanese. A move that is being supported by UNMISS-CAD by mobilizing women from various parts of greater unity to talk on radio about role that women can play to restore the fragmented social cohesion. While on the radio a woman leader from Bentiu town emphasized the growing need for forgiveness, peace and reconciliation that start with locals to reinstate trust and build the confidence among people of greater unity state and beyond. A lady who represented women in PoC said that women had suffered enough during the crisis and that women need to be respected than being raped, kill and often displaced. Both women called for support on their quest to promote peace and urged peace partners to ensure vulnerable

people are protected. Several callers appreciated women for disseminating peace messages and promised to support them.



WOMEN SHOW: Women Push for Inclusion in Top PoC Leadership

No single woman has ever led in the top spot of community leadership since the establishment of Bentiu PoC. Kondial FM hosted women representatives to speak their minds and mobilize public support towards women leadership. During radio show women leader, Rhoda Nyagak raised question about why no women has ever been allowed to lead CHC chair? She said that women have capacities as men to lead and be part of important decision-making positions. On the program, another women leader mentioned that women are as successful as men, but male dominate and relegate their values. Both women called for rotation of CHC leadership and wanted UNMISS RRP and IOM to help push for a woman led CHC in the next leadership in PoC. Several callers



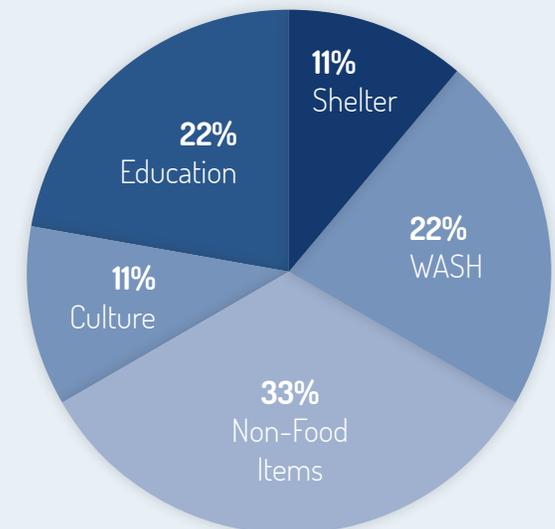
HEALTH SHOW: Follow up on HIV Education Awareness

support the idea and described the pace taken by women as important.

Health partners continue to sensitize public about HIV/AIDS. The figure 1.6% was the latest statistic of people living with the virus in the greater unity state, health partners reported during program previously aired on Kondial FM. Still, there are concern about possible rise in the numbers of people with the disease. While appearing on the radio, IOM health team emphasized on the importance of individuals and partners to know their HIV status by visiting health facilities for testing. The health team informed audiences about the availability of ARV/ART drugs for people tested positive. Also, prevention messages on the use of condom and non-discrimination to people with the virus were aired during the program. Dozens of listeners described the topic as educative and directed their appreciation to IOM for letting them learn about HIV.

Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed: Education

This graph details the feedback on **Education** that was received this week.

Primary,
Secondary
22%



October 17, 2019

Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

What We Heard This Week

Feedback from the Community

Construction of Youth Theater Requested

Youth in Ajuong Thok requested DRC to construct theater for them. One member said, the theater will enable them to practice their activities and showcase our talents.

Youth, block 24, Ajuong Thok

Distribution of Plastic Sheets Appreciated

Following the distribution of plastic sheets to the elderly in Ajuong Thok, several people expressed heartfelt thanks and gratitude to DRC for distribution of plastic sheets. They added, "These plastic sheets will help us roof our houses and it will protect us from rains as well".

Adults, block 62

Request for Increment on The Grinding Cash

Refugees in Ajuong Thok requested WFP to increase the grinding cash to help them buy salt. One resident said, we have been receiving our food ration for several months without salt and the cash that we receive is very little for grinding sorghum and buying salt.

Adults, block 62

Learners Expressed Happiness After Receiving School Uniforms

After receiving uniforms at Mubarak Al Masha primary school, several learners expressed their happiness and thanks to LWF and UNHCR for distributing school uniforms. They explained that these uniforms will organize, motivate and keep them in the school.

Youth, block 52, Ajuong Thok

Persons with Specific Needs Requested for Means to Carry Food

Several persons with specific needs requested from humanitarian agencies to help them with means to transport their food home from the distribution centers to their shelter.

Adults, block 12, Ajuong Thok

Learners Needs Solar Lamps to Help with Reading at Night

Learners at Mubarak Al Masha primary school raised concern that they could not read and revise their books at night due to lack of lamps. One student said he wished education partner could provide students with solar lamps to allow them to review and read after dark.

Adults, block 52, Ajuong Thok



This week Internews collected **25** unique feedbacks:

- School Age (11-18 years old) **12%**
- Youth (18-35 years old) **17%**
- Adults (over 35 years old) **43%**
- Elderly (Over 60 years old) **29%**



Internews interacted with **532** people through:
• Listening Group **100%**



Data collected from:
337 females (63%)
and **195** males (37%)

We Need More Drugs at The Hospital

Residents in Pamir refugee camp are worried about the lack of adequate drugs at the hospital. A resident added that when sick persons go hospital to seek for treatment, they only receive tablets but no injections. They requested IRC to provide as enough drugs to meet the patients' needs.

Adults, block 12 Pamir

Request for More Wards in The Hospital

Refugees in Pamir camp raised their concern that the wards at the Hope Hospital are not enough. One resident said, 2 - 3 patients are being accommodated in one bed. He requested IRC and the management of Hope Hospital to build new wards to accommodate the patients comfortably.

Adults, block 12, Pamir

Jamjang FM correspondent recording speech of LWF Education Coordinator during the international teachers day celebrations in Ajuong Thok





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Jamjang 89.4 FM

Weekly Program Highlights



Refugees And Host Community Celebrated The World Teachers' Day In Ajuong Thok

In recognition of World Teachers' Day which is marked on 5 October each year, Jamjang FM provided coverage for 2019 celebration under theme 'Young teacher: the future of the profession'. Appearing on the occasion, state minister of education said the purpose of celebrating World Teachers' Day is to recognize the contribution educators make to the world and remind people to show their gratitude for the teachers. Jamjang County Commissioner acknowledged the role played by teachers in delivering education services to the refugees and host community in Jamjang area. UNHCR representative said the celebration of World Teacher's Day will make the community more aware about the importance of education and it will encourage parents to send children to school. The teachers' representative appealed to the education

partner to build more schools to ensure the provision of education services to everyone.



Farmers in Ajuong Thok And Pamir Started the Harvest Process

The livelihood program producer interviewed the head of farmers in Ajuong Thok who pointed out that the productivity of this year is plenty comparing with last year. In addition, the head of farmers in Pamir said the farmers have started to harvest the crops. He stressed that the crop included cowpeas, groundnut and tomatoes. Farmers interviewed by Jamjang FM said "The locusts were threatening the success of the cultivation, we appeal IRC to provide insecticide in the coming season to combat insects".



Refugees And Host Community Celebrated The World Mental Health Day In Ajuong Thok

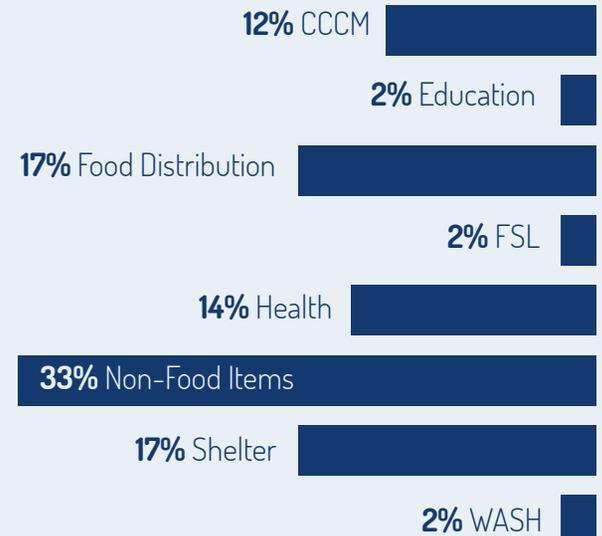
In recognition of World Mental

Health Day which is observed on 10 October every year, refugees and local community gathered at DRC community services center to celebrate the event under theme 'Mental health promotion and suicide prevention'. Appearing on Jamjang FM, AHA field coordinator said the purpose of celebrating World Mental Health Day is to raise the community awareness on mental health issues and mobilizing efforts to support of mental health care. He added "We encourage early detection of warning signs of mental illness and we encourage early health seeking behaviors". UNHCR representative urged the community to show love and affection to people with mental illness and not to isolate them. The State Minister of Health appealed to the health partners and the entire community to join hands and work together in promoting mental health and eradicating mental illness and mental disorder.



Community Feedback

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed: CCCM

This graph details the feedback on CCCM that was received this week.



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

What We Heard This Week

Feedback from the Community

Elders Requested Blankets in Readiness for Winter

Elders in two locations in the PoC said they are worried for their health as winter is fast approaching. They said their worry is deepened due to the lack of blankets to protect them from this cold season. They are asking concerned agencies to reach out to them with blankets.

Elders, Malakal town & PoC

Children Requested More Games

Children at child-friendly space said the toys in the PoC centers are not enough for them. They said they need more games to allow all to participate and contribute ideas during the play time. They request concerned agencies to provide variety of games to help them develop their intellectual capacity and avoid quarrels as result of fighting over the few options.

Children, sector 1

Mosquitoes on The Increase

Community members said mosquitoes are on the increasing in their leaving areas in the PoC, especially at night. They requested concerned agencies to assist them with mosquito nets so they could protect themselves. They called for special attention on children and expectant mothers.

Youths & Adults, Malakal town & PoC

Residents Called on CWG To Fight Theft in Poc

Residents are concerned that theft activities are on the increase in the PoC. They ask UNPOL and its local partner, Community Watch Group (CWG) to work together and find means to stop or reduce this unacceptable vice in the community. They said if the thefts activities continue, they may lead to people losing their valuable items and even lives.

Youths & Adults, sector 1 block I

World Mental Health Day Organized Well

Community members appreciated the mental health and psychosocial support working group for a well-organized two-days event. They encouraged MHPSS working group to continue its great work in helping members living with mental health condition.

Youths & Adults, PoC & Malakal town

Youths Requested Workshops on Peacebuilding

For more than three times, youths from two different locations said they lack peace and reconciliation skills. They requested humanitarians to help them organize more workshops on peacebuilding so that they use the skills for promote peace in their own communities.

Youths, Malakal town & PoC



This week Internews collected **34** unique feedbacks:

- School Age (11-18 years old) **9%**
- Youth (18-35 years old) **44%**
- Adults (over 35 years old) **47%**



Internews interacted with **333** people through:

- Listening Group **82%**
- Informal Meeting **6%**
- Focus Group Discussion **12%**



Data collected from:
171 females (51%)
and **162** males (49%)



Nile FM correspondent interviews DRC officer on training for listening group.
photo@internews

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Nile 98.0 FM

Weekly Program Highlights



WASH program: awareness on the importance of handwashing

In WASH cluster preparation for global handwashing day event which celebrates annually on 15 October, Nile FM correspondent asked IOM hygiene promoter to raise awareness to the community about the importance of having clean hands. IOM hygiene promoter explained that washing hands is paramount for our health. The hygiene promoter, added that to protect ourselves from getting germs through our hands, people should always wash their hands with clean water and soap or ash and before eating any kinds of foods and after visiting the toilets. The promoter urged parents to educate their small children on how to wash their hands to let them live with good health. He urged that pregnant mothers must clean their breast before breastfeeding their babies in order to prevent transmitting the germs to the children. The 2019 theme of global handwashing day is: "Clean hands for all."



World Mental Health Day on 10 October: special coverage

Nile FM covered the World Mental Health Day organized by mental health & Psychosocial Support (MHPSS) working group. Activities were carried out in PoC and Malakal town under this year's theme "focus on suicide prevention". In the event at Malakal town stadium, the IOM specialist on mental health & psycho-social support department explained how to fight suicide attempts. The IOM (MHPSS) specialist, explained that suicide could be prevented if everyone could do his/her part to prevent suicide in the community. The specialist concluded that people should report any suicide attempts to mental health centers or government organs so that they could solve the problem earlier rather than later. He called on all community members, government and humanitarians to unite and cooperate in suicide prevention. The world mental health day is organized annually on 10 October.

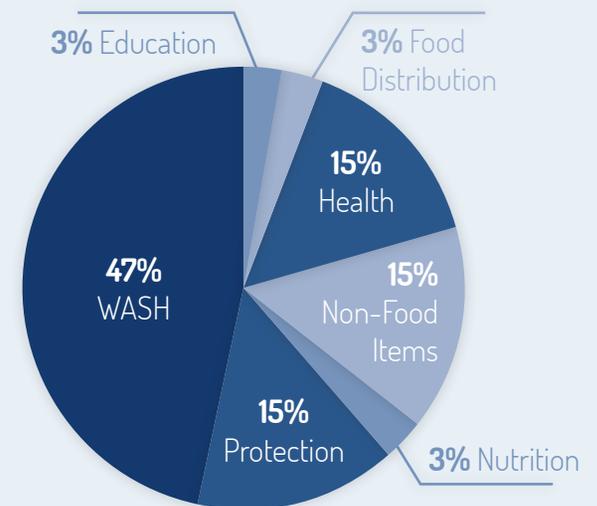


CCCM program: CCCM training for Nile FM listening groups

The Camp Management department of Danish Refugee Council (DRC) trained more than 30 members of NILE FM listening group for two days. The training was about the role and responsibilities of camp management in the PoC site. NILE FM correspondent interviewed some of participants about the advantage of the Camp Management (CM) training. A listening group member explained that from the training he understood that the coordination between the community members and community leaders could improve and help in providing service needed to the community on time rather than later. Another participant said he learned how to help the humanitarians to plan in helping the community. Finally, the camp management officer explained that the purpose of the training is to give information to the group who could help humanitarians in raising awareness on how coordination is vital between the community, community leaders and humanitarian workers on delivery of services.

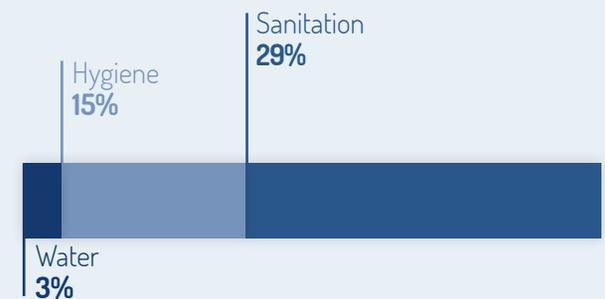
Community Feedback

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Detailed: WASH

This graph details the feedback on **WASH** that was received this week.



In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media and humanitarian partners.

Rumours

"Ebola is an air borne disease and is in the air it hasn't reached South Sudan."
Elderly resident of Hai Nyakama, Yei Municipality

"Ebola is carried by any bird that can fly."
Youth - Nyongwe, Yei County

"Ebola is in Kinshasa, far way in Congo. It hasn't reached South Sudan"
Female Youth - Christ The King Area, Hai Simba Yei Municipality

"Ebola was called green-monkey disease in 1974, 75 to 76"
Member of parliament from Mukaya

"I was told by a team of community mobilizers to buy and eat bushmeat from the villages because the virus will have died by the time the meat arrives in Yei town"
A teenage girl - Nile High Secondary School

"Ebola is dangerous and can kill. Ebola is an airborne disease. It is unpredictable. It can arrive anytime from now. We appeal for humanitarians to carry out sensitization."
Youth - Romogi village, Kajo Keji

"I believe that Ebola is found only in Congo and it is found in people who are dirty"
Youth in Hai Tacha, Yei Municipality

"Ebola is found in recently vaccinated animals like cows. If you eat their meat you get Ebola. Ebola can be got from animals that are emaciated if you eat their meat."
Elderly man - Hai Leben, Yei Municipality

Community Feedback

I Can Prevent Cholera Not Ebola

"I don't know how to prevent Ebola. I only know how to prevent cholera. Cholera can be prevented by covering food, not eating cold food and washing hands."

Elderly woman - Jalimo Health Kajo Keji

How Do Humans Get Ebola?

"I heard that when a person gets Ebola, all openings on the body ooze blood. I don't know if that's true. I even don't know how human beings get Ebola."

Elderly woman - Sukare Kajo Keji

Come Back to Sensitize Us

A female youth in Lomuku said that the Community Mobilisers who went through her village to sensitize her people about Ebola have never gone back to their area. She requested them to visit her area and carry out hand washing sensitization.

Youth - Lomuku 1, Yei Municipality

Take Ebola Sensitization to Schools

"We need sensitization about Ebola in schools. I am aware that Ebola killed a doctor in Gulu in Uganda. There is fear about cross border transaction. Pupils should be enlightened about the signs and symptoms and the prevention of the disease"

Teacher - Kajo Keji Primary School Ebola In Yei?

Only Congolese Know Ebola

"I don't know about Ebola. It is only people of Congo who know about Ebola because they have seen people fall sick and die from the disease. Please do more on prevention and awareness."

30-year-old - Jalimo Kajo Keji

"What If Ebola Comes to Kajo Keji?"

A middle-aged man said that he heard about Ebola being in Yei. His worry is that there is no hospital in Kajo Keji in case of an outbreak. "What if it reaches Kajo Keji?", he asked. He asked for more awareness and vaccination of community members.

A 30-year-old man - Buri Primary Health Centre Kajo Keji

I Know Nothing About Ebola

"I don't know anything about Ebola. I'm requesting for humanitarians to come to our area and sensitize us about the disease".

Middle-aged woman - Hai Tacha Jezira Area, Yei Municipality

In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media and humanitarian partners.

Community Feedback

Do More on Ebola

A community member in Jalimo said that he got awareness about Ebola while in Uganda during a screening process at a Point of Entry (PoE) along the border. She asked for increased awareness.

Middle aged woman – Jale Primary Health Centre Kajo Keji

Do Mosquitoes Transmit Ebola?

A man from Lire County in Kajo Keji said that he heard Ebola can be transmitted through body to body contact. He is wondering whether mosquitoes transmit Ebola.

45-year-old Man – Lire County Kajo Keji

Can Ebola Be Cured?

If a person is infected with Ebola and taken to hospital, can that person survive the disease?

Middle-aged man – Lire County Kajo Keji

Is Having No Gloves A Danger?

If a person gets a cut and starts bleeding and a health worker does not have gloves but must treat the patient, what should that health worker do?

Community Health Worker – Jale Primary Health Centre

Improve on Ebola Awareness

“The information we have about Ebola is not enough. I’m asking humanitarian agencies to improve on the awareness on Ebola in our area. There are even no hand washing facilities in our community. Some agencies came to our area to make assessments but have never come back. They even promised carpets which they have never delivered.”

Elder man – Lomuku area, Yei Municipality

Thanks for The Ebola Messages

An elderly man said that he had never heard a program on Ebola awareness. But when he heard a program on the radio about Ebola, he was very happy about the messages. He urged humanitarian to make programs in Arabic and other local languages.

Elderly man – Lomuku 1, Yei Municipality

“Ebola Is Real”, No Handshaking

“People stopped handshaking when they saw humanitarians with t-shirts with the word ‘Ebola is Real’. They thought that the aid workers had brought the disease to the community.”

Elderly man – Liwolo County, Kajo Keji

Community Correspondent talking to a vulnerable person at Lire PHCC in Kajo Keji Photo by Internews



We Need “Comfort Corners”

“There is no support for vulnerable pupils. The vulnerable children do not turn up for school because they lack support, scholastic material, encouragement and motivation. There are no “Comfort Corners” for girls to handle their sanitary requirements.”

Headmaster – Kajo Keji Primary School

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Community Feedback

Humanitarian Agencies, Set Up Base in Kajo Keji

"We need more NGOs and humanitarian agencies in Kajo Keji. There is a lot needed in Kajo Keji. NGOs come and station themselves in Uganda and do cross border assistance without setting up base in South Sudan but prefer operating from Moyo in Uganda. Being station Kajo Keji will change the environment of the area"

Youth – Kajo Keji Town

Respond to Us Please

"We would like to get a response from the feedback and complaints you are gathering from us."

Headmaster – Kajo Keji Primary School

Girls Need to Learn About Ebola

"We the girls need to be included in the trainings on Ebola. We feel neglected because whenever there are trainings it is the males who are considered most"

Young female – Mere village, Kajo Keji

No Bush Meat?

"We have been told not to eat bush meat. What should we eat?"

Elderly lady – Mere village Kajo Keji

Community
Correspondent
talking to a youth
in Mere Kajo Keji
Photo by Internews



Program Highlights

In recognition of the Global Hand Washing Day, Internews produced a radio program about hand washing, hygiene and sanitation. Several community members pointed out that not washing one's hands could lead to diseases like cholera, Ebola, diarrhea and typhoid.

A community health worker who talked to Internews

said that educating people about hand washing can be challenging due to lack of presence of hand washing facilities in homes like soap, chlorine and buckets. He cited lack of transport to help them move from home to home as being another challenge. He advised community members to adhere to good practices like washing hands before and after eating, washing

hands after visiting latrines. He requested for the distribution of hand washing facilities in the community. A County Health of Morobo County demonstrated hand washing techniques which can help minimize infections and maintain a healthy lifestyle. She advised the community to avoid communal hand-washing.