In Bentiu, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

**What We Heard This Week**

**Feedback from the Community**

**Animals Vaccination Requested in Bimruok**
Herders reported that their animals are suffering from unknown disease. They requested VSF to carryout animal vaccination campaigns.

*Adults & Youth, Bimruok*

**We Need More Support to Study**
Girls at Upper Nile primary reported concerns that some parents do not believe in their education. They requested that concerned partners do more awareness on radio to educate parents about importance of girls’ education.

*Students, PoC*

**School Fencing Is Requested**
Pupil in Upper Nile Primary school complaint that their school fence has been blown by wind and that the fence is collapsing. They asked if Intersos could do the repairs.

*Students, PoC*

**NFI Supplied to Herders Appreciated**
Cattle camp youths appreciated IOM Transitional & Recovery department for distributing nonfood supplies.

*Youths, Bimruok*

**We Like Sugar & Tea Supplied By IOM**
Cattle keepers appreciated IOM transitional & recovery department for supplying sugar and tea leaves.

*Adults & Youth, Bimruok*

**Thank You!**
Residents expressed gratitude to revitalized peace monitors for meeting them in cattle camps. They directed their appreciation to CTSAMVM.

*Adults & Youth, Bimruok*

**Well-done Mercy Corps**
Residents expressed grateful to Mercy Corps for renovating damaged latrines in their block.

*Adults & Youth, Bimruok*

**School Fencing Is Requested**
Pupil in Upper Nile Primary school complaint that their school fence has been blown by wind and that the fence is collapsing. They asked if Intersos could do the repairs.

*Students, PoC*

**Thanks, IOM, For Meeting US**
Residents thanked IOM for discussing peace initiative with cattle keepers in Bimruok.

*Adults & Youth, Bimruok*

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*Youths, Bimruok*

**New Latrines in Sector 2 Celebrated**
Residents said that they are happy with new latrines built in their sector. Appreciation was directed to IOM WASH.

*Adults, Sector 2, block 6*

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Residents said that they are happy with new latrines built in their sector. Appreciation was directed to IOM WASH.

*Adults, Sector 2, block 6*

**Dominoes and chess Games**
Youths reported that they feel idle during the day due to lack of activities to do. They directed their request to INTERSOS to issue them with dominoes or other play activities.

*Youths, Sector 4, block 6*
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**Kondial 97.2 FM**  
**Weekly Program Highlights**

**BEYOND BENTIU RESPONSE SHOW: Cattle Herders NFI Assistance**  
IOM reached out to cattle keepers to engage them in peace dialogue initiative and listen to concerns the herders would like to share with partners. Recently, Kondial FM received invitation from IOM Transitional and Recovery department to cover distribution exercise of sugar, tea leaf, floor, cooking oil, plastic sheets, gumboots and raincoats to herders in Bimruok cattle camps. While on radio, IOM T&R manager Emanuel Sayiorry told cattle keepers to play vital role in peace making within community so that humanitarian partners can be able to support and address issues affecting them. IGAD peace monitors (CTSAMVM) representative Simon Saruni who was in attendance urged cattle keepers not to carry guns which sometimes is used in cattle raiding and revenge killing. Several herders who spoke on Kondial FM expressed their gratitude to IOM for distributing these items and talking to them in the camps.

**WOMEN SHOW: Community Role to Protect Children**  
Several children drowned since the establishment of PoC. Child protection agencies have been carrying out massive awareness on radio and in various community meetings. Parents have been doing less to take the lead in looking after their children. Recently about 400 women volunteered to ensure children don’t go to harmful areas like water reservoirs, ponds, dumping sites within PoC. However, the volunteer women face resistance in carrying out their activities as people don’t know about what they are doing and who has deployed them to do their work. Kondial FM had panel discussion with women group leaders to explain what they do and why they opted to do it. While on radio program, Rebecca Nyadet, the leader of the group said that they volunteered to protect children in 5 sectors in PoC with the support of child protection training from Nonviolent Peaceforce. Mary Nyatuak told the audiences to take lead in making sure children are safe. Other women promised to continue volunteering to protect children and urged public to support them. They all thanked NP for providing T-shirts, moral support and training to do their work. NP representative who was part of the meeting appreciated women initiative who volunteered for sake of serving their communities.

**SPECIAL EVENT: Global Handwashing Day in Rubkona**  
Global handwashing day is celebrated annually on October 15. The day is a global advocacy dedicated to increasing awareness and understanding about the importance of handwashing with clean water and soap as an effective and affordable way to prevent diseases. The theme for 2019 campaign focused on clean hands for all. In Rubkona, Kondial FM covered full event about global handwashing, organized by WASH partners with support from ministry of health and environment and ministry of physical infrastructure of Northern Lich State. Speaking during the event, Humane Action for Community Organization (HACO) manager, Ainea Muthebuli who spoke on behalf of WASH partners emphasized on the need for everyone in the community to wash their hands with water and soap as way to prevent germs causing diseases. The NGO worker reminded participants that about 300,000 people in Africa die every year as result of poor hygiene. Several participants expressed their gratitude to WASH partners for enabling them access to clean drinking water. Kondial FM will continue airing PSA about Handwashing to raise awareness.

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**Internews Bentiu e-Bulletin**

**Community Feedback**  
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<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>CCCM</td>
<td>8%</td>
</tr>
<tr>
<td>Culture</td>
<td>8%</td>
</tr>
<tr>
<td>Disease</td>
<td>4%</td>
</tr>
<tr>
<td>Education</td>
<td>4%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>4%</td>
</tr>
<tr>
<td>FSL</td>
<td>4%</td>
</tr>
<tr>
<td>Health</td>
<td>8%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>24%</td>
</tr>
<tr>
<td>Peace</td>
<td>8%</td>
</tr>
<tr>
<td>Protection</td>
<td>4%</td>
</tr>
<tr>
<td>Shelter</td>
<td>4%</td>
</tr>
<tr>
<td>WASH</td>
<td>20%</td>
</tr>
</tbody>
</table>

**Detailed: WASH**  
This graph details the feedback on WASH that was received this week.

- **Water**  
  - Hygiene 16%  
  - 4%
In Jamjang, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

**World Mental Health Day observance in Ajuong Thok camp, Jamjang FM correspondent providing coverage of the event organized by AHA**

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### What We Heard This Week

**Feedback from the Community**

**Refugees Concerned over the Sorghum**

Following the October GFD, many refugees in Ajuong Thok raised concern that they are not happy with the sorghum. Some of them are said that the food gives bad smell. They request the concern agency to inspect the issue.

- **Adults, Block 25, Ajuong Thok**

**Request for Reactivation of Police Patrols at Nighttime**

Refugees said they are worried because police night patrols have stopped in the camp. They appreciated the stability experienced in the camp when the police used to patrol at night. They are inquiring if CRA can intervene to reduce the thuggery activities.

- **Adults, block 63 Ajuong Thok**

**We Need Cleaning Tools to Cut Grass**

Community members said, “Our block is bushy with grass and we don’t have cleaning tools to cut the grass”. They requested DRC to provide cleaning tools to help them clear the grass to as the fire outbreak season is approaching.

- **Adults, Block 45, Ajuong Thok**

**We Need Beans to be Replaced with Lentils**

Camp residents said they have been receiving beans for long time and it became a routine food for them. One member said we need WFP to bring lentils instead of beans in the next food distribution.

- **Youth, block 25, Ajuong Thok**

**Distribution of Vegetables Seeds Appreciated**

Mothers belonging to the Women Support Group in Ajuong Thok are cheerful and thankful to IRC for the vegetable seeds distributed to them. They added, “We have cultivated those seeds and benefited from them, the seeds included tomatoes, eggplant, okra and pumpkin”.

- **Adults, Block 11, Ajuong Thok**

**Refugees Concerned over the Sorghum**

- **Youth (18-35 years old) 25%**
- **Adults (over 35 years old) 75%**

**Farmers Need More Sickles to Harvest**

Refugee farmers Pamir camp appealed to IRC to increase the number of machetes that were divided last week in the blocks. One sickle was given to the block leader and one to the deputy. They complained two are not enough for the whole block and asked for more sickles.

- **Adults, Block 14, Pamir**

**Request for Acceleration of Merging Process**

Mothers in Pamir camp requested UNHCR protection desk to speed up the process of merging children in family refugee ratio cards. They explained that they have been visiting protection desk for the whole month but UNHCR is yet to merge their children in the family IDs. One woman said, “Our children could not get access to humanitarian services because they are not merged in the family refugee proof cards”.

- **Adults, block 8, Pamir**

**Recreational Activities is a Psychotherapy**

Refugees in Pamir camp are asking IRC to create more conducive environment for people with mental health problems such as recreational facilities, because health counseling alone is not enough for psychotherapy.

- **Adults, block 14, Pamir**

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- **Refugees Concerned over the Sorghum**
- **Request for Reactivation of Police Patrols at Nighttime**
- **We Need Cleaning Tools to Cut Grass**
- **We Need Beans to be Replaced with Lentils**
- **Distribution of Vegetables Seeds Appreciated**
- **Refugees Concerned over the Sorghum**
- **Farmers Need More Sickles to Harvest**
- **Request for Acceleration of Merging Process**
- **Recreational Activities is a Psychotherapy**

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**Data collected from:**

- **126** females (68%)
- **60** males (32%)

**Internews interacted with 186 people through:**

- **Listening Group: 96%**
- **Informal Meeting: 4%**
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Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

### Community Feedback

- **13%** CCCM
- **4%** Disease
- **17%** Education
- **8%** Food Distribution
- **4%** FSL
- **4%** Non-Food Items
- **38%** Protection
- **4%** Shelter
- **8%** WASH

This graph details the feedback on Protection that was received this week.

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children</td>
<td>29%</td>
</tr>
<tr>
<td>Women</td>
<td>8%</td>
</tr>
</tbody>
</table>

### Jamjang 89.4 FM

#### Weekly Program Highlights

**State Minister of Health Inspects Health Facilities in Pamir Camp**
On October 15, Ruweng State Minister of Health accompanied by a delegation from the State Ministry of Health and officials from the county health department visited Hope (in Pamir camp), and Jamjang Primary Health Care Center. On Jamjang FM, the minister said that the reason for her visit is to inspect the situation and observe progress at the Hope health facility. The minister echoed that her ministry shall work closely with the hospital to provide medicines for people with hepatitis C after reports of cases of the disease. Meanwhile, IRC Health Program Manager which run the health facility appreciated the minister visit, highlighting that the visit contributes to continuing collaboration between IRC and state’s health department.

**Community Watch Team (CWT) Explained Their Challenges**
The head of the community watch team CWT in Pamir camp told Jamjang FM that they face challenges in their work especially during night patrolling. He went on to explain that the CWT members are being harassed by police during their work at night in the blocks due to the lack of uniforms that distinguishes them from ordinary people. In a related context, the CWT members interviewed by Jamjang FM called on humanitarian agencies to support them to perform their duties by providing work tools such as batteries, torches, gumboots and uniforms to help them be identified at night by the community and the police.

**Importance of Early Health Care for Children**
On the morning show, a health counselor at Hope PHCC explained that there is negligence from families to bring their sick children to the health facility at the early stages of sickness. The counselor added that “some families spend three to four days before bringing the sick child for medical care” emphasizing that, early treatment enables the child to be heal quickly. On the same program, the deputy leader of zone F in Pamir urged the parents to change behavior of keeping sick child at home. Instead, parents should take the child to hospital when the symptoms of sickness appeared and not to wait till the child sickness develop and deteriorate.

**Detailed: Protection**
This graph details the feedback on Protection that was received this week.
Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

What We Heard This Week

Feedback from the Community

**Thanks for Distributing Soaps**
During the Global Handwashing Day celebrations at Malakal stadium, pupils and students appreciated World Vision International for giving them soaps. They said the soaps will help them wash their school uniforms and keep the hygiene practices an ongoing activity.

*Children, Malakal town*

**Residents Requested New Latrines**
For a second time, residents of Malakal town have requested construction of new latrines. They said some families are sharing the facility because there are limited latrines around. They requested humanitarians to construct new latrines since the old latrines are damaged and, or no longer functioning.

*Youths & Adults, Malakal town – Hai – Assosa & Jalaba*

**Support Orphan with Clothes and Shoes**
Parents living with orphan children said they do not have money to buy some necessities for their children. They requested agencies to support them with clothes and shoes.

*Youths & Adults, Malakal town*

**We Need the Sorghum Rations to Be Increased**
Residents from two locations thanked WFP & World Vision for distributing food rations on time. However, they said that the food ration is not enough to cover the whole month. They requested the two agencies to help in increasing sorghum ration.

*Youths & Adults, Malakal town*

**Thanks for Supporting Us with Cash**
Elders and persons with special needs thanked Plan International for helping them with cash support. They said the money will help them buy some of their daily needs such as sugar and coffee.

*Elders, Malakal town*

**Women and Girls Requesting Hand Craft Training**
Women and girls in Malakal town said they are lacking hand craft skills. They requested the concern agencies to register and train them on making handcrafts so that they can help their families in increasing household income.

*Youths & Adults, Malakal town*

This week Internews collected 65 unique feedbacks:
- School Age (11-18 years old) 14%
- Youth (18-35 years old) 35%
- Adults (over 35 years old) 40%
- Elderly (Over 60 years old) 11%

Internews interacted with 632 people through:
- Listening Group 91%
- Focus Group Discussion 9%

Data collected from:
- 345 females (55%)
- 287 males (45%)
October 24, 2019

Nile 98.0 FM
Weekly Program Highlights

Education Program: Factors That Motivate Pupils and Students to Remain in School
Nile FM Education program producer observed that many children are not attending school. The producer asked a teacher and some pupils to suggest some ideas to motivate children to go to school. One of the pupils said that for children to like school, parents should help their children by providing tea before sending them to school. Another student said provision of school materials is the most important motivation for those who are in higher classes. A teacher explained that teachers should cultivate positive relationship with their students so that they are free to discuss some challenges students may encounter. He added that parents should not overwork their school children at home so that they concentrate in classes when they come to school. This he said, will help them to obtain excellent results in their examinations. The teacher pointed out that if school children are overworked at home, they will get frustrated, or sleep in class which will affect their performances and ultimately lead them to leaving school.

Peace & Reconciliation: Importance of Reconciliation in Peacebuilding
After different communities in the PoC and in Malakal town took part in the exchange visits initiative, Nile FM Peace and Reconciliation program producer mobilized some of them to share how this reconciliation initiative has strengthen peacebuilding. One member said that the most important instruments of peacebuilding are forgiveness, moving forward and not holding on to the past. Another member said that if people forgive each other and forget the past mistakes, this will lead to reconciliation and achieving lasting peace, unity and development. A woman explained that community members should avoid hate speech so that this initiative cements the efforts being made in reconciliation.

Elders Program: How the Young Can Benefit from Wisdom and Experience of Elders
Community feedback said some children and youths do not respect elders nor listen to their advice. Nile FM producer of elder’s program asked some elders and several of the community members to suggest how the young members of the community can benefit from the wisdom and experience of elders. An elder said that they have an important role to play in helping communities with valuable advice. He added that elders are the most qualified in resolving conflict in the communities because they are experienced on how to deal with the difficult issues. Another member suggested that the community must give respect and talk politely with older people. Finally, another elder urged family to talk with respect to their elders and to not think that elders are no longer important in the community nor have no contribution to make to the betterment of community structure.

Community Feedback
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<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>WASH</td>
<td>54%</td>
</tr>
<tr>
<td>Water</td>
<td>17%</td>
</tr>
<tr>
<td>Hygiene</td>
<td>14%</td>
</tr>
<tr>
<td>Sanitation</td>
<td>23%</td>
</tr>
<tr>
<td>CCCM</td>
<td>2%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>9%</td>
</tr>
<tr>
<td>Health</td>
<td>9%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>8%</td>
</tr>
<tr>
<td>Protection</td>
<td>8%</td>
</tr>
<tr>
<td>Shelter</td>
<td>3%</td>
</tr>
</tbody>
</table>
In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media and humanitarian partners.

**Community Feedback**

**Ebola Exists But Preventable**
“Ebola is still out there. But I know about the prevention methods”
Headman – Hai Mission Area, Yei Municipality

**Help With Sanitation Facilities**
“I know home hygiene is very important but I’m helpless. I don’t have rubbish pits and utensil drying racks. I dry my items on the grass in the compound. We have never been given hand washing facilities. After visiting the toilet, we use cups for ablution. For the rubbish, we throw the garbage into the bushes. We would like to request humanitarians to give us handwashing buckets.”
Female youth – Hai Mission

**No Ebola Incidents**
“I have never heard any rumour about Ebola in our area. There are no incidents related to the Ebola disease in the area. We were just told not to drink dirty water and abstain from eating bush meat.”
Elderly Woman – Kondeko Boma, Yei Municipality

**Leave Us Alone With Our Bushmeat**
“I like bushmeat. We have been eating bushmeat since we were young, and it is sweet. I hear that bushmeat should be stopped because of Ebola. If you are here to stop us from eating bushmeat you are looking for trouble.”
Elderly man – Sokare Health Facility, Kajo Keji

**We Have No Sanitary Facilities**
“I don’t have a drying rack in my home. We just use a regular table to dry our plates and pots. We dump the garbage in drains, and it is carried away by water. We don’t have waste pits.”
Elderly woman – Kondeko Boma, Yei Municipality

**We Have An Option For Bush Meat**
“Since we heard about Ebola being contracted from bush meat, we have decided to stop eating bush meat. To compensate for the appetite for bushmeat for bush, we dry cow meat so that it can resemble bush meat and we eat.”
Elderly Woman – Kondeko Boma, Yei Municipality

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Elderly man – Sokare Health Facility, Kajo Keji

**Ebola Is In Congo**
“I heard that there is Ebola in Congo. As for me, I’m cursing that disease never to reach us in Kajo Keji.”
Middle-aged man – Chief, Sokare, Kajo Keji

**Ebola Will Finish Us**
“I don’t know anything about Ebola. I don’t know if it has ever found its way to Kajo Keji in the past. If Ebola reaches us, we will all die because there is no medicine in Kajo Keji. Bring more trainings about Ebola in Kajo Keji.”
Elderly man – Jalimo UHCC Kajo Keji

**Rumours**

“There is no Ebola in Panyume. There is no reason we should be subjected to checking.”
Male youth in Panyume, Morobo

“Bush meat should be tested before it is cooked. Because bush meat may contain Ebola”
Male youth in Panyume, Morobo

“We fear shaking hands, we heard that you have to wash the hands after greeting because Ebola can come from the sweat of an infected person”
Male youth in Panyume, Morobo

“Many agencies do not inform or contact the local authorities when they come to our area. We would like humanitarian agencies to inform the local leaders in the community about their presence.”
Male youth in Panyume, Morobo

“Ebola is got when you cross the border to Uganda. When you return to South Sudan you can bring the disease with you”
Middle aged man – Gerili Boma, Morobo County

“Ebola is got when a person steps on the urine of an infected person”
Pupil – St. Charles Primary School Morobo

“No Ebola in Panyume. There is no reason we should be subjected to checking.”
Male youth in Panyume, Morobo

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Male youth in Panyume, Morobo
Community Feedback

Control Entry Points
I call on authorities to control all the points of entry along the borders to help control Ebola. If it is not controlled, Ebola will reach us because there are frequent movements by people from Congo and Uganda. Most of the people in Kajo Keji are in the camps in Uganda.

Elderly man – Jale Primary Health Care Centre

Ebola Is Bad!
We heard that Ebola kills very fast. I don’t know how human beings get infected. I heard that it is dangerous. I urge NGOs not to allow it to come to South Sudan because we have lost so many people already. If Ebola comes, it will not be good. I haven’t seen it but just heard about it with my ears on the radio.

Middle-aged woman – Lire Primary Health Care Centre

Ebola Shouldn’t Overshadow Others!
“The Ebola threat shouldn’t be used as a mere attraction for donor attention. This could reduce funding to other health programs even though prevention is better than cure. Humanitarians should provide more handwashing facilities to all the county health centers as a preventive measure.”

State official in Panyume – Morobo County

Explain The Posters
A community member complained that Ebola awareness teams bring posters, but they do not explain what the message is. They need explanations to understand the meaning of the images.

Female youth – Panyume, Morobo County

Thanks To Humanitarians
The Yei Municipality Mayor appreciated Plan International, UMCOR, CEFORD and the County Health Department for helping the communities in Yei Municipality in maintaining good hygiene. He requested humanitarians to construct permanent latrines.

Mayor – Yei Municipality

Thanks For The Sanitary Items
Pupils of St. Charles Lwanga in Kindi Boma appreciated SSDO for distributing sanitary items like soap and handwashing facilities to their school. They requested for more support.

Female youth – Panyume, Morobo County

Thanks For The Training
Residents of Lujule County appreciated Concern Worldwide for training the community in handwashing techniques in to prevent the spread of Ebola.

Mayor – Lujule County

Empower Mobilisers
Trainings given by Ebola Awareness Mobilizers should be continuous because people forget what they have been taught.

Mayor – Yei Municipality

Thanks For The Facilities
Residents of Kaya appreciated IOM, Save the Children and ACROSS for having given them handwashing facilities. They requested for more support.

Elderly man – Giri Boma, Lujule County

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Elderly man – Giri Boma, Lujule County
UNCLEAN WATER AND LACK OF SANITARY KITS FOR THE COMMUNITY IN YEI

Lack of clean water and sanitary kits is a big challenge for the communities in Yei. Internews Community Correspondent talked to some students in Yei Municipality who explained the challenges they find in accessing clean drinking water and sanitary items for schoolgirls. On the issue of water, the students said that the boreholes produce unclean water. The female students said that they haven’t got dignity kits for one year. They stated that they are facing difficulties during the monthly period. In Kajo Keji, the community asked humanitarian agencies to provide them with sanitary pads. They also requested for the repairing of the boreholes. The Director General of State Ministry of Education said they will liaise with the South Sudan Development Organization SSDO to assist the girls with their needs. And the Director General for Cooperative, water and urban development explained that the water issues had not been addressed to her.