

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week

Feedback from the Community

Well-done Intersos

Students at Upper Nile primary thanked Intersos for supplying their school with benches and textbooks.

Students, Sector 4, block 6

Is There Torches for Disabled?

Residents voiced concerns due to the lack of torch lights they can use during night times to light their shelters. They requested UNHCR to perhaps distribute torches.

Disabled, Sector 2, Block 6

Is There Plan for Hepatitis B Vaccination Campaign?

Residents said that they fear the risen cases of hepatitis B in greater Unity state. They would like to know if health cluster have plan to do vaccination campaign.

Adult & youth, Rubkona & Bentiu

Chairs for Teachers Requested

Teachers at Lich primary said that they don't have chairs at the school. They requested education cluster to provide them with chairs.

Adults & youth, Sector 5, block 11

Latrines and Showers Doors in Sector 4 Need Repairs

A listening group reported that latrines and shower doors are damaged. They requested Mercy Corps to do the repairs.

Adult & youth, Sector 4, block 12

Why Many People Near Oil Fields Have Wounds?

Residents reported that many people have wounds, suspecting that wastes from oil companies is the cause. They asked health cluster and any concerned partners to assess their situation.

adult & youth Budang

Holes on Rooftop of Our Class Disrupt Learning

Children said that learning has been interrupted due to holes on the roof which let in rainwater. They asked education cluster to do the repairs or build new good ones.

Students, Sector 4, block 6

The Pressure of Our Water Tap Is Low!

Pupils reported water shortage at the school during learning hours. They requested concerned WASH partners to fix the water taps.

Students, Sector 4, block 6



This week Internews collected **114 unique feedbacks:**

- Children (Under 10 years old) **1%**
- School Age (11-18 years old) **23%**
 - Youth (18-35 years old) **33%**
 - Adults (over 35 years old) **43%**



Internews interacted with **973 people through:**

- Listening Group **89%**
- Informal Meeting **11%**



Data collected from:
369 females (38%)
and **604 males (62%)**

Can Female Youth Have Separate Center?

Females at Upper Nile primary raised concerns that due to male youth dominance at Intersos youth supported center. They requested for separate center dedicated for female youths only.

Students, Sector 4, block 6

Dignity Kits for Schoolgirls Requested

Girls learning at Upper Nile primary said that lack of sanitary items causes irregularity in attending classes. They suggested that Mercy Corps to do the distribution after every 6-month.

Students, Sector 4, block 6

Kondial FM correspondent interviews CHC chairperson on a program about community role to protect children. Photo@Internews





CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

November 14, 2019

Internews Bentiue-Bulletin

In Bentiue, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiue PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

Kondial 97.2 FM

Weekly Program Highlights



PEACE & RECONCILIATION SHOW: Role of Women To Promote Peace In Greater Unity

A ground level initiative to promote peace and reconciliation among the communities of greater unity is getting underway with women in Bentiue calling for peaceful coexistence between South Sudanese. A move that's being supported by UNMISS - CAD by mobilizing women from various parts of greater unity to talk on radio about role that women can play to restore the fragmented social cohesion. While on the radio women's leader from Bentiue town Veronica Nyakuoth had emphasized the growing need for forgiveness, peace and reconciliation that starts with locals to reinstate trust and build the confidence among people of greater unity state and beyond. Deborah Nyabol who represented women in PoC said that women had suffered enough during the crisis and that women need to be respected than being raped, killed and displaced. Both women called for support on their quest to promote peace and urged peace partners to ensure vulnerable

people are protected. Several callers appreciated women for disseminating peace messages and promised to support them.



WOMEN SHOW: Women Push for Inclusion in Top PoC Leadership

There has been no single woman who has led/vied for the top community leadership since the establishment of Bentiue PoC. Kondial FM hosted women representatives to speak their minds and mobilize public support to allow them lead. During radio show women leader, Rhoda Nyagak raised question about why no women has ever been allowed to lead as CHC chair? She said that women have capacities as men to lead and be part of important decision-making positions. On the program, another woman leader mentioned that women are as successful as men, but male dominance relegates their values. Both women called for rotation of CHC leadership and wanted UNMISS RRP and IOM to help push for a woman led CHC in the next election of leadership. Several callers support the idea and

described the decision taken by women as important.



HEALTH SHOW: Follow up on HIV Education Awareness

Health partners continue to sensitize public about HIV/AIDS. 1.6% was the latest statistic of people living with the virus in the greater unity state. Health partners reported during program that previously aired on Kondial FM. There is still concern about possible rise in the numbers of people with the disease. While appearing on the radio, IOM health team emphasized on the importance of individuals and partners to know their HIV status by visiting health facilities for testing. The health team informed audiences about the availability of ARV/ART drugs for people tested positive. There are prevention messages on the use of condom and non-discrimination to people living with the virus that was aired during the program. Dozens of listeners described the topic as educative and directed their appreciation to IOM for letting them learn about HIV and prevention methods.

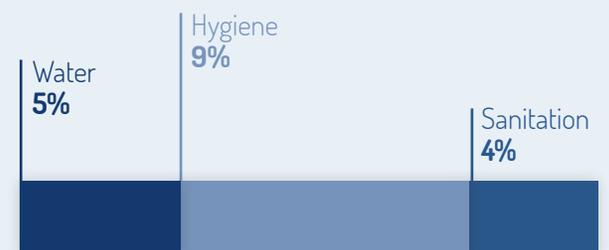
Community Feedback

Internews Bentiue collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed: WASH

This graph details the feedback on WASH that was received this week.





November 14, 2019

Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

What We Heard This Week

Feedback from the Community

Request for Core Relief Items

Families in Ajuong Thok reported that cooking utensils, blankets and mats distributed to them by humanitarian agencies are damaged and they can't afford buying from market. They inquired if new distribution of CRI can be carryout after rains?

Adults, block 66, Ajuong Thok

Refugees Lacking Water Containers

Residents in Ajuong Thok said their water jerrycans and buckets are damaged, and they have no means of carrying water. They request UNHCR and DRC to provide them with new core relief items

Adults, block 28, Ajuong Tho

Food Distribution Must be On Time

Refugee in Pamir said, every month we go to GFD site at 8 in the morning according to announced schedule; but distribution often starts late at 11 AM. We want agencies in charge of food distribution to be punctual and start distribution on time.

Adults, Block 4, Pamir

Request for Need Banana Seedling

We want to plant banana trees in the camp, can DRC provide seedlings for banana at their nurseries?

Adults, block 38, Ajuong Thok

Disease Have Reduce, Thank You

Residents said, they are happy with AHA community health workers for the tireless work in the blocks. A member added that the disease prevalence has reduced due to the awareness being conducted by health and hygiene promoters.

Adults, block 38, Ajuong Thok

Unhygiene to Wash at Common Water Point

Patients in Pamir Hope PHCC raised concern that some patients wash their clothes at the health facility water point, and it this hygienic? They added that these cloths sometimes carry blood and feces, they inquire if possible, to provide wash basins to be used.

Adults, block 4, Pamir

Give Syrups for Children Treatment

Parents said, community health workers only give tablets for children instead of syrups. They complained that, a child cannot swallow tablets, we need health workers to provide syrups.

Adults, block 28, Ajuong Thok



This week Internews collected **40** unique feedbacks:

- Youth (18-35 years old) **45%**
- Adults (over 35 years old) **55%**



Internews interacted with **371** people through:

- Listening Group **100%**



Data collected from:

290 females (79%) and **81** males (22%)

Elderly Women Ask for Clothes

Some elderly women said they did not receive cloths since 2017 and they can't afford to buy from market. They called on DRC to help them with cloths.

Adults, Block 28, Pamir

Women Want to Learn in the Evening but No Chalks

Women said there are students who volunteer to teach them in the evening, but they lack chalks. They asked LWF to help them with chalks.

Adults, Block 3, Pamir

Students Say Benches are Not Enough

Students from Tarhaka primary school have raised concern that, benches at school are not enough. They requested education partners to provide enough benches to meet the demand.

Youth, Ajuong Thok



Jamjang FM Correspondent covering a session organized by LWF for block leaders in Ajuong Thok to discuss leaders protection roles



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Jamjang 89.4 FM

Weekly Program Highlights



Humanitarian Agencies and Refugees Joined Host Community in a Festival

"Akoc" is a traditional dance performed occasionally by host community members and the occasion is often attended by different clans in the community. The occasion occurs when the new drums is made. And in order to educate refugees and humanitarian staffs in the operation, Jamjang FM cover the event and broadcasted it. Speaking on the event, commissioner of Jamjang County said, the occasion has brought refugees and host community to interact with each other and this will promote peace among them. UNHCR head of sub office thanked Head Chief of Jamjang for organizing such a colorful occasion, stressing that it would promote peace and harmony among the refugees and host community. LWF Team Leader suggested that, such occasion should be organized inside the camp to prompt peaceful coexistence.



Drama about Risks of Going to Distant Places.

Jamjang FM team produced

and broadcasted drama about the risks of women going too far distances to collect wild vegetables and fruits like okra and other eatable greens. Risks like physical assaults, rape or death were highlighted on the drama. Women and adolescent girls were advice in the show to dissuade from transversing the bushes in search of food. It is worth mentioning that, Jamjang FM work with youth drama group in Pamir since 2018 to produce awareness messages for the community.



Kawaleeb Tribe in Ajuong Thok camp and Pamir Celebrated Successful students.

This week, Kawaleeb tribe (refugees) in both Ajuong Thok and Pamir camps organized an honoring celebration for its successful students who passed primary 8 and senior 4 leaving examinations in 2019. The chairperson of Ajuong Thok camp appreciated LWF for the tireless work in delivering education services for their children, explaining that without these efforts they would have not organized this occasion. He appealed to humanitar-

ian agencies especially UNHCR and LWF to provide enough books for the children. In addition, LWF education manager, said that, Emanuel College will be opened next year to admit new teachers to enable refugee students receive quality education. The event was recorded and broadcasted on Jamjang FM on request from the organizing committee.



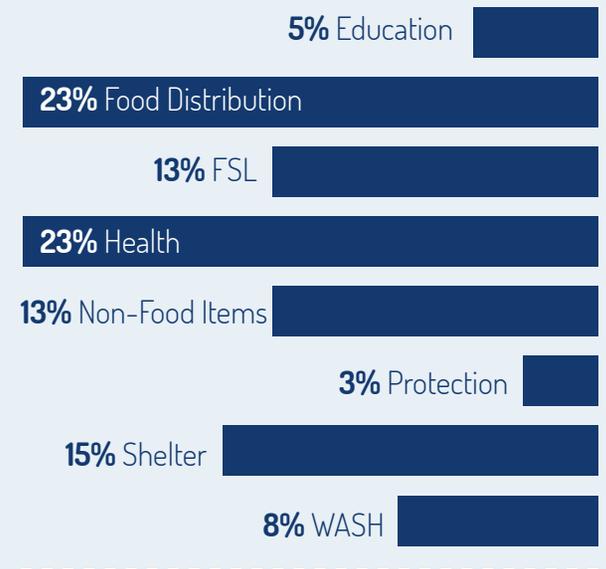
Health Worker Explains Services Provided to Women After Childbirth

Jamjang FM spoke to reproductive health officer at AHA who explained that, reproductive health unit provide sanitary items to women after giving birth, and these included, soaps, pieces of red cloth and towels. She added that sometime only few women receive the items and the reason is because of shortage in the stock. In the same program, another health worker from AHA urged the women to take their children for vaccination after birth to enable them grow healthy. The women were advised to keep on visiting the antenatal care center to ensure their children from the beginning to last semester.



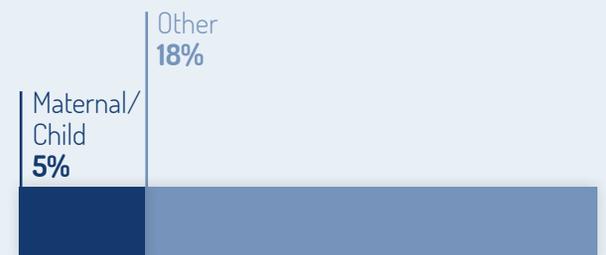
Community Feedback

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed: Health

This graph details the feedback on **Health** that was received this week.



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

CAMP COORDINATION
AND CAMP MANAGEMENT
CLUSTER

What We Heard This Week

Feedback from the Community

Provide US Soil for Decorating Our Homes

Women and girls in different sectors said they need soil for decorating their homes as Christmas and new year festivities is fast approaching. They request any agency with trucks to help in providing the soil because they face difficulty in carrying the soil from outside the PoC.

Youths & Adults, location: sector 1, 2, 3 & 4

Main roads need maintenance

Residents in two sectors requested concerned agencies to do maintenance on all the PoC main roads. They said it's difficult for them to walk on these roads, particularly at night, because the roads have a lot of potholes. They residents proposed that as soon as the rainy season ends in November, the concerned agencies should begin work on the road.

Youths & Adults, location: sector 1 & 2

Organize elections for women and Youths offices

Following the successful organized elections by DRC for block and sector leaders, members in the community are requesting DRC, Humanitarians & UNMISS to organize another election for Peace & Security Council (PSC), Women and youths' offices. They said that it is good to elect different people each year to serve the community.

Youths & Adults, location: sector 1, 2, 3 & 4

"Vocational training center will build our handcraft skills"

Youths members appreciated DRC for opening a vocational training center in Malakal town. They said activities in the center such as Carpentry will help the youth build hand craft that will had to the household income for their families.

Youths, location: Malakal town

Fix broken solar lights

Residents from two sectors in PoC said the location of services such as toilets and bathrooms in their living area is very dark at night. They requested concern agencies to help them in fixing the solar light which is not functioning so that they could visit these places without difficulties.

Youths & Adults, location: sector 3 block B & sector 4 block C

Elders thanked HDC for distributing NFI

Elders in Malakal town thanked Humanitarian Development Consortium (HDC) for distributing NFI for them. They said the items including blankets will help protect them from cold season.

Elders, location: Malakal town



This week Internews collected **84** unique feedbacks:

- Youth (18-35 years old) **63%**
- Adults (over 35 years old) **35%**
- Elderly (Over 60 years old) **2%**



Internews interacted with **791** people through:

- Listening Group **100%**



Data collected from:

451 females (57%) and 340 males (43%)

Dialogue among communities enhances peacebuilding

Community members in two locations appreciated UNYDA for training Youth to create awareness through radio shows. They said if youth could sit together and discuss the challenges facing them and their communities, it will make it possible for all the communities in PoC and Malakal town to live in peace and harmony.

Youths & Adults, location: PoC & Malakal town



Young children speak to Nile FM correspondent on sport. photo@internews

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Nile 98.0 FM

Weekly Program Highlights



Community Feedback

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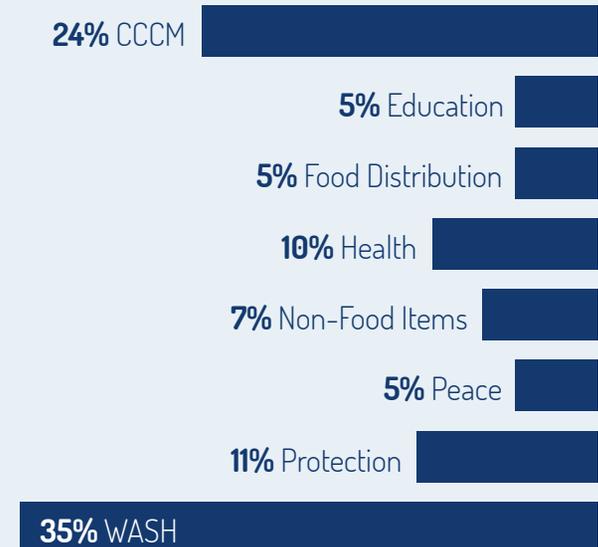
Education program: Importance of preparation for exams.

NILE FM education program focused on the importance of preparation for examinations. This came after feedback from the community members said their children may fail because they are not preparing well to sit for their school examinations. NILE FM education program producer interviewed a teacher of Vision Academic Primary School to raise awareness on how school children could prepare for examinations. The teacher explained that it is very important for schoolchildren to revise the studied subjects a day-by-day. He added that daily revision will help them understand what has been taught in the whole academic year which can get them good result. Another teacher said Examinations are paramount for the students to know their level of understanding. He said examinations are the best means of promoting student from one level to another.



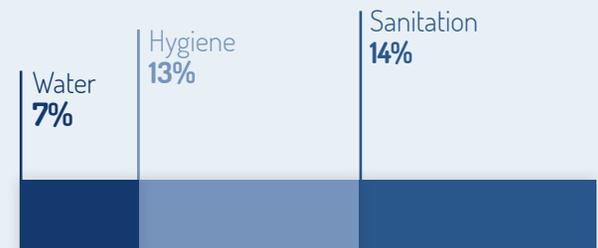
WASH program: awareness-raising on garbage collection

Feedback from the community said there are some people who throw their garbage on the roads. NILE FM interviewed on a pre-recorded program IOM hygiene promoter talked about keeping the environment clean. The hygiene promoter explained that for the community to make the environment clean from accumulated garbage on the roads, they should always put their accumulated garbage into the barrels along the main roads in each sector and block. He added that clean environment will help in avoidance of outbreak of disease such as Cholera and watery diarrhea.



Detailed: WASH

This graph details the feedback on WASH that was received this week.



In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media and humanitarian partners.



Rumours

Meat is good, here in Mukaya people cannot stay for many days without eating meat it will not come because, Ebola is not here in Mukaya it's in Congo.

Women in Dar es Salam market in Yei said Combs and Towels in the saloons can easily transfer infections of EVD.

A woman in Dar Salam Market in Yei said they should not sit under trees which have bats because bats are the causes of Ebola and they should not eat bush animals that look like goat.

An old woman in Hai Nyakama area in Yei said it's hard for her to interact, greet and deal with someone who came from the villages bordering Congo.

An elder in Dar el-Salam area in Yei said that if you have less blood in the body you will be affected by Ebola. He said Ebola virus attacks the blood and some blood must flow out of the body, so if you have less blood one will not survive, and death comes due to Ebola.

A female Congolese trader in Sobe market in Yei, said she does not believe that Ebola is from bush meat. She said if it were, all the people would have died. She confirmed she still eats bush meat to date.

An old woman in Hai lomuku Yei Municipality asked why organizations is focusing only on Ebola yet there are very many diseases like Hepatitis, brucellosis, diahrea and others that are dangerous in the community?

Women in Dar es Salam market in Yei said people working in Salons risk their lives because the workers in the Salons may have wounds and not wear gloves. They, therefore, call on the government to procure Ebola Vaccine and let everybody in the state get vaccinated.

A woman in Dar salam Market in Yei said Ebola is gotten from second-hand clothes that are sold that was used someone infected. She said the cloths are coming from outside the country in Aliwara market in Congo.

A Male adult in Hai Sobe area Yei Municipality said that Ebola Virus is normally found in cold places like in Yei. We hear the virus is very active in cold places than in dry and hot places like Juba.

A family living next to EVD isolation centre at Hai Guava said members of the family are afraid from being close to the centre and would like to relocate to another location.

Feedback on Ebola & other Health related issues

Some residents in Sobe area of Yei municipality said that Health partners should stop Ebola from entering South Sudan. Noting that they fear getting affected by the disease. They requested WHO to monitor the Border Points properly to screen people crossing into the state.

Some residents in Hai Peace area of Yei municipality said they are not aware about Ebola. They asked the community mobilizers of EVD emergency response to give them more information on Ebola symptoms and how they can prevent themselves. They said the only got the awareness over radio and majority of them do not own radios.

An elderly woman in Hai Sobe of Yei who resides in Merri refugee camp in Congo said, when they are

crossing the border from Congo to South Sudan or vice vasa, they are only given water for washing hands at Lasu border. She said there's no screening of Ebola virus. She asked WHO to put screening points.

A female Student of Emmanuel secondary school in Yei said they still lack more information on EVD. She said they would like to have more information for personal protection.

Women coming from Otego villages said that Ebola awareness is not done there because they get messages about Ebola only when organization like SSUHA and ACROSS go around the villages. They said they need training at village level so that we can explain EVD in detail to those living in the villages that are accessible.

In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media and humanitarian partners.



Feedback on Ebola & other Health related issues

Community in Rubeka said that they only hear of Ebola messages over radio, but no one reached them so they could ask questions. They requested concerned organizations to reach out to them with more information on Ebola.

Community members in lasu payam (Otogo County) said they only got Ebola messages over radio but those without radios have no information. They requested for awareness in their area.

Chiefs in Mukaya county said they only saw posters about Ebola virus, but they don't know who brought the posters. They said their community never got Ebola awareness and they are urging those concerned to reach them and educate the locals about Ebola virus.

Program Highlights



Bush Meat

Last week's panel discussion with Doctors from EVD emergency response organizations including WHO, AAH addressed feedback and mistrust from the community in Yei River State including bush meat consumption. They explained that human being should not get into contact with dead animals and eating dead fruits.



Typhoid: Causes, symptoms, prevention, and treatment

Internews Yei community correspondent interviewed some members in the community who experienced Typhoid several times. They said they have suffered from typhoid compared to other diseases due to dirty water from streams and corroded pipes in bore holes which have turned the water to look yellowish. A patient who was tested positive with Typhoid at Yei state Hospital said since 2015 typhoid has been disturbing her health. She added that in the rural areas they drink water from running streams because all bore holes have broken down. Another patient narrated his experiences from Typhoid and the that disease has weaken his body. A third victim of Typhoid shared her experience saying that before she goes to hospital, she could feel a lot of pain. She said during hot season she could feel cold and sweats at night. A medical practitioner In-charge of Maratha

Clinic in Yei town talked on why Typhoid is common in Yei River State. He said Typhoid comes as result of dirty water and eating unwashed fruits.



Malaria prevention

Yei Community Correspondent interviewed some of the community members who have been victims of Malaria in Yei municipality, especially Hai Uluturu one, Uluturu two and Yei Civil Hospital and found out that some Communities are still using old and outdated mosquito nets. They said the concerned NGOs should include everybody when distributing mosquito nets. Some said they are single mothers. They said most of their areas are not accessible and no agencies can help them on how to maintain sanitation and keep their environment clear to prevent Malaria. The correspondent interviewed more than {17} Community members from the three areas in Yei, and their complaints look similar which is a concern. Some Nurses in Yei Civil Hospital in the children ward said most cases shown on their test analysis is with severe Malaria cases and mostly with children under 5 years of Age and pregnant women who are from far villages. The Clinical Officer said the best way for the community to prevent themselves from getting malaria is through sleeping under treated mosquito nets and cleaning their compounds.



Internews-Yei correspondent- Kenyi Johnson Isaac having interview with a woman hai Gabat area about EVD