

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarian, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## What We Heard This Week

### Feedback from the Community

#### 100 Days Peace Extension Is Good

Residents said that they are happy with parties agreeing to extend formation of government after 100 days. They hoped that parties will resolve all outstanding issues sooner.

*Adult & Youth, PoC*

#### Help Our Leaders Bring Peace

Residents said they have hope for peace to be embraced if the international community pushes South Sudan leaders to agree on the pending issues.

*Adult & Youth, Bentiu*

#### Thank You Mercy Corps

Listening group at BANFA primary expressed gratitude to Mercy Corps WASH for supplying their school with soap and water containers for handwashing.

*Adult & Children, Sector 4, Block 7*

#### Hygiene Around Sector 2 Market Is Poor

Residents said there is rubbish everywhere in Sector 2 market. They requested WASH partners to do waste management awareness.

*Adults, Sector 2, Block 10*

#### Well Done INTERSOS.

School teachers and pupils at Eden primary appreciated INTERSOS for repairing their school fence.

*Adult & Children, Sector 2, Block 5*

#### GFD Salt Is little

Residents reported that the amount of salt provided during GFD is little. They asked for increment from FSL partners.

*Adult & youth, Sector 1 – 5*

#### Trash Heaps Smell Foul

Residents reported that trash piles in their blocks are bringing bad smell and attracting flies. They requested garbage collectors to intervene.

*Adult & youth, Sector 4, block 10 & Sector 5, block 2.*

#### The Security in PoC Is Good

Residents extended their appreciation to UNPOL and CWG for maintaining good security in PoC.

*Adult & youth, Sector 1 – 5*



129

This week Internews collected **129 unique feedbacks**:

- School Age (11-18 years old) **11%**
- Youth (18-35 years old) **13%**
- Adults (over 35 years old) **76%**



1182

Internews interacted with **1182 people through**:

- Listening Group **68%**
- Informal Meeting **32%**



1182

Data collected from:  
**503 females (43%)**  
and **679 males (57%)**

#### Our Latrines Are Good

Inhabitants said that their latrines are good after WASH partners did the desludging. Their appreciation was directed to IOM WASH

*Adult & Youth, Sector 3, Block 2*

#### Give Us Trash Bags For Garbage

Residents said that, they can collect the garbage at the markets if they are provided with plastic bags. They directed their request to IOM WASH

*Adults, Sector 2, Block 10*

Kondial FM correspondent meets with students in Bentiu PoC during a listening group meeting. Photo@ Internews



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# Internews Bentiu e-Bulletin

## Kondial 97.2 FM

### Weekly Program Highlights



#### HEALTH PROGRAM: Animal Diseases Awareness

A couple of weeks ago, cattle keepers reported about diseases affecting their animals. In response to their concerns, Kondial FM invited Vétérinaires sans Frontières (VSF) to explain what the Zoonotic diseases are and how they affect animals as well as human. During the program that was aired on radio, VSF animals' health field officer Simon Mabor mentioned that brucellosis, tuberculosis, anthrax and Rabies are endemic in South Sudan. The NGO worker emphasized on brucellosis which he said affects health of animals and human beings. Signs and symptoms include animal abortion, death of lambs, young sheep and goats whilst for human, it causes fever, headache, joint pains and sweating. The disease is said to be transmitted through contact with blood and other infected animals with opening skin will be the cause. Drinking un-boiled milk and eating dairy products from infected animals for the case of human beings. Animal vaccination is the advice from the health worker were said to be important to prevent the disease. People who phoned-in during the show described the topic as educative

and urged for its continuation.



#### YOUTH OF PEACE PROGRAM: Peace in a Family

In response to feedback raised about concerns on gender-based violence practiced in PoC and blamed on the youth, Kondial FM mobilized youth to discuss how to maintain peace at family level. During the program, they denounced GBV practice as well as domestic violence. While on radio, youth forum representative, William Gatwich urged listeners to promote peace at household level and then extend it their neighbors and public. Piny Mut mentioned that a family that respects women's rights has humble way of raising respectful children. The youth told the listeners that they will stop beating women, children and stop any other violent practices. Phone callers during the show agreed with the topic and promised to share the message with friends and families.



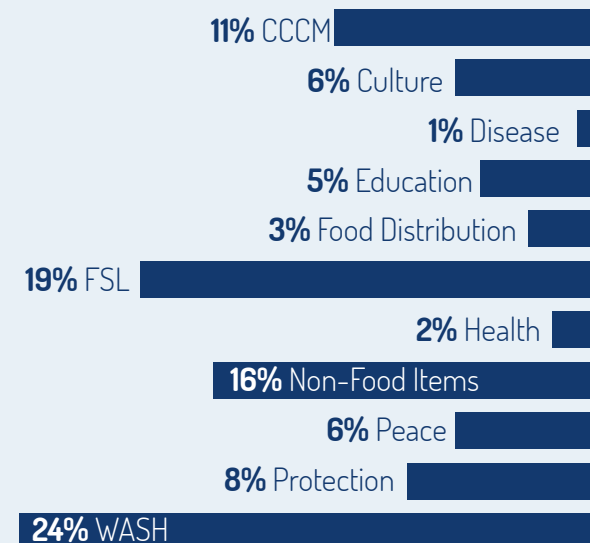
#### EVENING SHOW: Campaign Against Early and Forced Marriages

After several feedbacks collected from listening groups indicating that early and

forced marriages of young girls is high in Greater Unity, a radio program was produced to address the issue. A child is defined as someone below 18 years of age. A Unicef report indicates that up to 52% of children aged below 18 were married off last year in South Sudan. In collaboration with child protection agencies, Kondial FM offered a platform for Unicef trained faith-based group to sensitize the public on negative cultural practices that are against the best interest of children. During the program, church and Muslim leaders use Kondial FM to campaign against harmful practices on children. This week, the discussion was about early and forced marriages. While on radio, Rev John Both said that poverty, illiteracy and economic hardship in the Country has compelled many families to marry off their daughters to get resources. Rev Santino Gatjang told listeners to stop the practice and allow children to exercise their rights to education. Both church leaders condemned the practice and encouraged communities to stop it immediately. Dozens of participants who phoned in during the show appreciated the topic and promised to abide by the message they learnt.

## Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



#### Detailed: WASH

This graph details the feedback on **WASH** that was received this week.





November 21, 2019

# Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarian, please contact: Humanitarian Project Manager James Mafer ([jmafer@internews.org](mailto:jmafer@internews.org)).

## What We Heard This Week

### Feedback from the Community

#### Provide First Aid at GFD Sites

Residents appealed to AHA to assign health staff at GFD site to provide first aid services to refugees while collecting food. One refugee said, "many people faint while queueing to collect food. We request AHA to provide health workers or ambulance to help the patients".

*Adults, Block 17, Ajuong Thok*

#### Community Appreciate Digging of Latrines

People in Ajuong Thok expressed happiness with Samaritan Purse WASH team for setting up latrines for people with specific needs in the camp. They added that digging of the latrines will help combat open defecation.

*Adults, Block 65, Ajuong Thok*

#### Increase Number of Soaps to Meet the Demand

People said the soap they received is not enough to last them a month. They requested the responsible agency to increase the amount of soap to meet their demand.

*Adults, block 17, Ajuong Thok*

#### Gloves And Mops Need To Be Replace

The voluntary water committee in Pamir camp said that the gloves and mops they received last year are worn out. They requested the IRC hygiene team to provide them with new ones.

*Adults, Block 19, Pamir*

#### We Want Larger Efficient Stoves

Some people raised concerns that the stoves being produced are small for the firewood. They said they need larger size efficient stoves to help them cook comfortably with a larger quantity of firewood.

*Adults, Block 11, Ajuong Thok*

#### Our Parents are not Here, Allow Us to Collect Food

Several students below 18 years in Ajuong Thok said that their food ration cards were confiscated when they went to collect food. They added that their parents are not included on ration cards because they are in Nuba mountain. They requested the protection partners to solve their problem by returning their ration cards.

*Youth, Block 17, Ajuong Thok*

#### Inadequate Drugs Worries Patients

Refugees said they are worried about the lack of adequate drugs in Hakima Yacoub PHCC. They requested health partners to provide enough drugs at the health facility to cater for their needs.

*Adults, Block 6, Ajuong Thok*



This week Internews collected **43** unique feedbacks:

- School Age (11-18 years old) **5%**
- Youth (18-35 years old) **14%**
- Adults (over 35 years old) **81%**



Internews interacted with **399** people through:  
• Listening Group **100%**



Data collected from:  
**248** females (62%)  
and **151** males (38%)

#### Sanitary Kits Appreciated, But We Need More

Female learners at Soba Secondary School appreciated LWF for distributing dignity kits. One girl requested LWF to increase the number of sanitary kits because now 3 girls shares one package of items. She added that each girl needs to receive one package of sanitary kits.

*Youth, Ajuong Thok*

#### It is Not Clear Who Receive Money for Treatment

Families in Pamir said, when the patients are referred to Panrieng hospital for treatment they receive 1500 SSP and 700 SSP for checkup. They added that only few people receive the money. They said that they need IRC to clarify how the money is given to patients that are referred to Panrieng hospital.

*Adults, block 10, Pamir*

Jamjang Community Correspondent interviewing camp leaders from Pamir and Ajuong Thok camps during host community and refugees peaceful coexistence dialogue - Photo @Internews







November 21, 2019

# Internews Jamjang e-Bulletin

## Jamjang 89.4 FM

Weekly Program Highlights



### Preparation For The Celebration Of The Child Rights Day.

LWF Child Protection Coordinator, while appearing in a pre-recorded program on Jamjang FM implored the community and humanitarian workers in Jamjang to participate in the International Child's Rights Day activities 20th November 2019 in Ajuong Thok youth center. She explained that, International Child's Rights Day is aimed at mobilizing the community to advocate for children's rights. "Children are part of the community and they have a right to life, education, health and right to expressed themselves in the community" she said. Speaking on the same program, LWF Child Protection Manager appealed to refugee and host community members to turn up for the celebrations and take part in promoting child rights.



### Adults Should Collect Food, Not Children Under 18 Years Old

Following a feedback from humanitarian agencies including UNHCR about repeated cases of the presence of children and collecting food during GFD, Jamjang FM interviewed a member of Pamir camp leaders who urged the parents and community members to stop sending children to collect food at GFD sites. He said children cannot carry the sorghum, bean and cooking oil to homes because they are heavy for them. He explained that a child can get harmed physically by adults who may want to steal the food. The community leader appealed to adults who are sending children under 18 to collect food to avoid the habit or risk confiscation of ration cards.

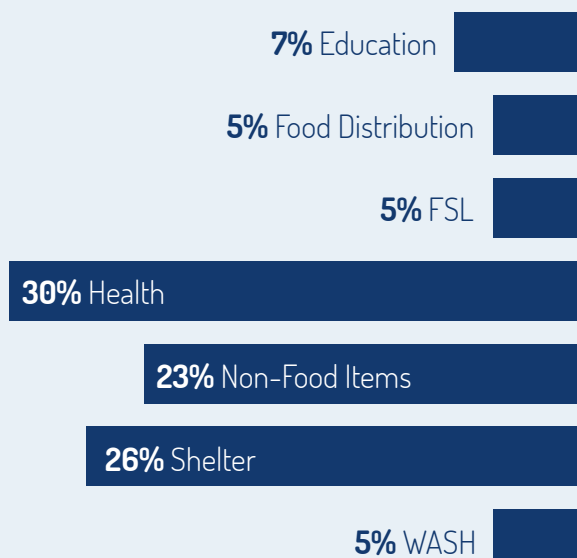


### Refugees' Leaders Speak to Community About Risks of Putting Bushes on Fire

To raise awareness about the dangers of rampant bush burning around the camps, Jamjang FM interviewed a community leader in Ajuong Thok who explained to the community that, random burning of forests causes serious damage to the environment. Fire destroys grasses which is needed for construction of shelters. He explained further that bush fires can reach people's farms and decimate crops. He appealed to the blocks leaders and religious leaders to join hands and sensitize the community to stop random burning of forests. During the same program, Chairperson of Pamir camp said, "we have planned to carry out a cleaning campaign in the camp and to send awareness messages to the community about the risks of random burning of the forests.

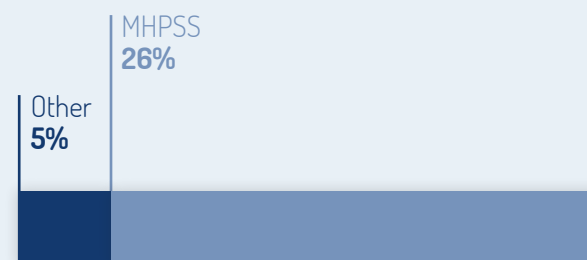
## Community Feedback

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



### Detailed: Health

This graph details the feedback on **Health** that was received this week.



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

## What We Heard This Week

### Feedback from the Community

#### Violence Dropping Due To GBV Awareness

PoC residents appreciated the GBV working group for the continuous awareness on gender-based violence. They said this is particularly important in addressing early marriages.

*Youths & Adults, Sector 1, 2 & 3*

#### Residents Request More Child-Friendly Spaces

Residents in the PoC said primary schools will soon close for end of academic year. They requested concerned agencies to create more child-friendly spaces that will accommodate all the children during the holidays.

*Youths & Adults, Sector 1, 2, 3 & 4*

#### Food Ration Distributed, But No Salt

Families in two different locations thanked WFP and World Vision for this month's food rations. They said they received the normal food ration but without salt. They requested WFP to include salt in the next food distribution.

*Youths & Adults, PoC & Malakal Town*

#### Thanks For Bathroom Renovations

Community members in PoC thanked the IOM WASH department for renovating bathrooms in their sectors that were damaged by rains.

*Youths & Adults, Sector 1 Block A*

#### Orphan Children Need Clothes And Shoes

Care givers to orphan children said Christmas is approaching and they don't have money to buy clothes or shoes for the orphans. They requested concerned agencies to help them with the items so that the orphaned children will not feel left out during the festive season.

*Adults, Sector 1, 2, 3 & 4*

#### Children Need Motivation To Stay In School

Community members from different sectors and blocks suggested to the education cluster to provide end of term of gifts like school bags or textbooks to the primary and secondary school children who performed well in school. They believe that the gifts will encourage children to double their efforts when they move to the next class.

*Youths & Adults, Sector 1, 2, 3 & 4*



This week Internews collected **74 unique feedbacks**:

- School Age (11-18 years old) **5%**
- Youth (18-35 years old) **47%**
- Adults (over 35 years old) **45%**
- Elderly (Over 60 years old) **3%**



Internews interacted with **447 people** through:  
• Listening Group **100%**



Data collected from:  
**195 females (44%)**  
and **252 males (56%)**

A teacher from World Vision Primary School speaks to Nile FM – Photo @Internews



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## Nile 98.0 FM

### Weekly Program Highlights



#### Education program: Schoolgirls Sent To Fetch Soil Instead of Attending School

Community feedback requested education cluster to raise awareness to ensure families send their girls to school instead of sending them to bring soil for decorating homes. A teacher at World Vision primary school on education program broadcasted on NILE FM said the school is surprised to find out that some families are sending their girls to bring soil from distant places for home decoration during classes. He explained that absenteeism from class would slow their academic comprehension for the upcoming end of term examinations leading to poor results. The teacher advised mothers to avoid engaging girls in domestic activities during school time. He concluded that parents should allow their girls to take part in domestic chores over the weekends.



#### WASH Program: Ways To Enhance Proper Use Of Public Toilets

On community feedback calling for proper use of public toilets, IOM WASH department responded by giving awareness over Nile FM radio. IOM hygiene promoter called on the public to use the toilets in a

proper manner to avoid increase and outbreak of diseases. He advised the community not to use plastic bottles and other hard items that block flow of waste during desludging. He also called on families and the entire community to clean public toilets for the good of everyone's health. He urged the community to wash their hands using clean water with soap or ash after visiting the toilet. Finally, he asked parents to educate their children in good hygiene practices at family level.



#### Peace & Reconciliation Program: Muslim Cleric Urged Ethnic And Religious Groups To Coexist

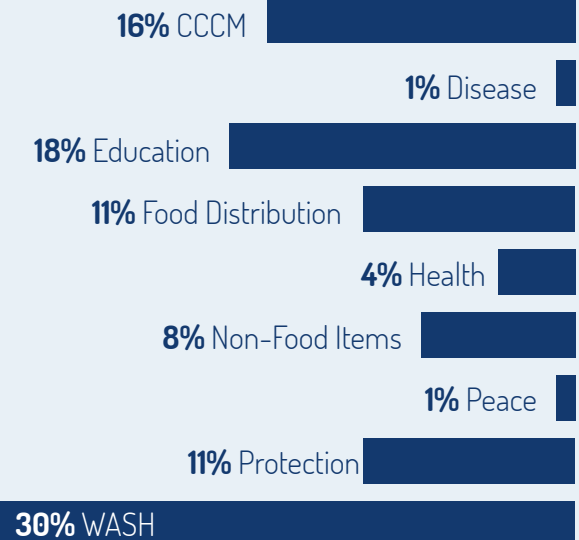
A community feedback requested religious leaders to raise awareness on peaceful coexistence. A Muslim Cleric responded to feedback through our Peace & Reconciliation Program on Nile fm. The Cleric explained that people from different ethnic groups should avoid making statements that will divide them along tribal lines. The Cleric said people of different ethnic groups should reconcile and forgive one another for the sake of peace in the communities and in the entire country. Last month NILE FM peace and reconciliation program hosted Christian religious leaders.



# Internews Malakal e-Bulletin

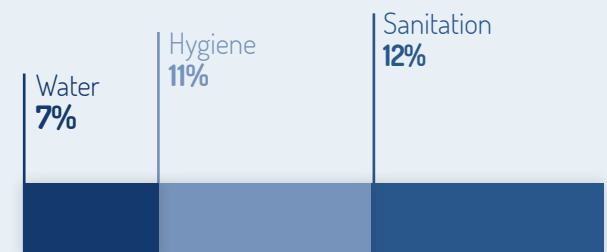
## Community Feedback

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#### Detailed: WASH

This graph details the feedback on **WASH** that was received this week.



In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media and humanitarian partners.



## Rumours

"Ebola is like chicken sickness. When it affects a person, a lot of people will die in the area and within a short period of time."

*Elderly Male - Hai mission, Yei Municipality*

"Ebola is contracted when one eats bush meat that contains a lot fat."

*Adult - Hai Peace, Yei Municipality*

"There is no Ebola in South Sudan. People should stop pretending that they are helping protect the population from getting Ebola"

*Adult - Yei Town, Yei Municipality*

"People should stop coming from camps in Uganda. They are the ones bringing Ebola to Yei."

*Adult Female - Yei Market, Yei Municipality*

"Ebola is in Congo. Why are people always talking about it here in Yei."

*Adult female - Dar es Salaam Market, Yei Municipality*

"The Congolese dresses and material from Ariwara might be contaminated since Ebola is also got from cloths."

*Youth Yei Town, Yei Municipality*

"A pupil at Jigomoni Primary School said that Ebola cannot be got through body contact because it's an air born disease that can easily break through into another country."

*A Pupil of Jigomoni Primary School- Yei Municipality.*

"Ebola can be killed with fire because fire destroys everything it comes in contact with."

*Elderly Man - Hai Sopiri, Yei Municipality*

## Feedback on Ebola & other Health related issues

"There is no one with information about Ebola. That is confusing to the community. When someone vomits blood, people run away and leaving the patient alone. So, the patient dies without any medical attention or care. At the end when tests are carried out, no Ebola is found in the body. I would like to request agencies to teach the community on how to give fast aid to people in such situations."

*County Chief - Rubeke Payam Otego County*

"I don't have buckets for storing rain-water so as to avoid the dirty borehole water. I fetch water from the dams for all activities, including drinking. I don't know if the dam water is safe, but to us it looks clean and it does not smell. I would like humanitarians to help me with buckets where I can store the rainwater which is cleaner than the dam water."

*Female Youth - Hai Dam, Yei Municipality*

"I would like to know whether there is vaccine for Ebola because it is dangerous. If the vaccine is available, let the agencies vaccinate people in South Sudan."

*Student - Excel International School, Yei Municipality*

"Humanitarian agencies should open an operating theatre at Jamara Primary Health Care Kupera County, instead of us travelling to Yei town for operations."

*Adult Male - Kupera County, Yei River State*

"The state and health partners should close the borders to stop Ebola from entering South Sudan. When Ebola hit Maridi in 1976, and in Congo, many roads and border points were closed for some time. Trade between Congo and South Sudan should be suspended for some time."

*Elderly Male - Yei Town, Yei Municipality*

"The Ministry Of Health Ministry and humanitarian agencies should give people water guard to treat the water for prevention of water borne diseases. Many people in the rural areas do not have access to clean water because all the boreholes were broken during the war. Many people are now seeking treatment for typhoid."

*Male Youth - Yei Town, Yei Municipality*

"Let another partner organization take-over the screening points that IOM left because EVD is a deadly disease"

*Male Youth - Hai Sobe, Yei Municipality*





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worldwide

November 21, 2019

In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media and humanitarian partners.



# Internews Yei e-Bulletin

## Programme Highlights



### Awareness On Hepatitis In Yei River State.

Following feedback on un-affordability of or lack of hepatitis B vaccines, Internews Yei community correspondent held a round table discussion with several doctors to shed more light on the issues raised by the community. Dr. Joseph Malish the medical director at the State Main Hospital Yei River State responded to the complaints of the community about the high price of hepatitis vaccine and he said there is no organisation or a company helping in providing the vaccines and that's why it is very expensive. Internews community correspondents found out that people lack awareness and that the vaccine is not free. A woman who was tested positive said that the Yei Main Hospital had no drugs. Senior Registered Nurse Aggrey Cosmos explained the dangers of hepatitis B that need serious awareness. He added that they don't have any medicine in Yei and those one who are tested positive should go to Juba, Uganda or Egypt. The medical Director in Yei Main Hospital Joseph Malice said that agencies should also support people in terms of testing and vaccination in order to reduce the spread of the disease.



### Dental Hygiene: Causes And Treatment Of Toothache

Internews got feedback from Students at Excel Secondary School about problems with their dental hygiene. They said they at times cannot go to school or concentrate in class due to serious toothaches. Internews team produced a pre-recorded program about causes of toothaches which can be disruptive to our day to day activities. Around Christ the king area a lady said she has been suffering from toothache for three years now and it gives her both body and headache. She added that there are no credible dentists in Yei and that most community members rely on the traditional medication which cannot most times offers no lasting solution. Responding to the feedback and concerns from the community, Dentist Moses Kibo said that people suffering from toothaches should stop eating sweet things like biscuits, sweets and sugar and also stop giving them to children because most of the people's teeth get affected right from childhood. He advised people should brush their teeth after very meal to remove bacteria and bad breath from the mouth.



Internews Community Correspondent talking to the Senior In-Charge Maratha Clinic in Yei Municipality -  
Photo@Internews