

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarian partners, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## What We Heard This Week

### Feedback from the Community

#### We Don't Agree With Youths Making Trouble In PoC

Residents said that they were not happy with the burning of UN vehicle in PoC. They directed the blame to youth who caused the trouble.

*Adults, PoC*

#### Why Close Nutrition Centers In PoC?

Residents have expressed fear about possible malnutrition due closure of nutrition centers in PoC. They requested health partners working on nutrition to resume their activities.

*Adult, Sector 4, Block 11*

#### Long Queues At MSF Hospital

IDPs reported that there are long queues at the only functioning MSF hospital during incident in PoC. They asked health partners to open their clinics in the PoC

*Adult, PoC*

#### Thanks To Mercy Corps!

Residents have thanked Mercy Corps for repairing their borehole to enable access clean drinking water.

*Adult, Sector 4*

#### It's Cold, We Need Blankets!

Vulnerable people said that they feel cold at night. They are requesting concerned partners to provide them with blankets.

*Adult & Youth, Sector 2, Block 6*

#### We Feel Bad About The Lack Of Services In The PoC

Residents reported that they are faced with challenges in accessing food and health services due to restriction of movement to PoC. They requested humanitarian partners to resume their service delivery in PoC.

*Adult, PoC*

#### Thanks, FSL Partners!

Residents expressed gratitude to FSL partners for timely distribution of food. Appreciation was directed to WFP and WHH.

*Adult & Youth, PoC*

#### Please! Help Explain What Brings Flu?

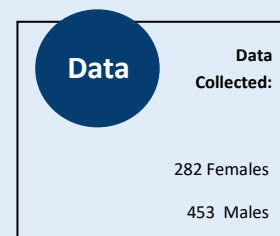
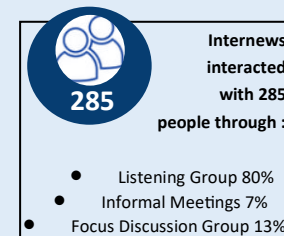
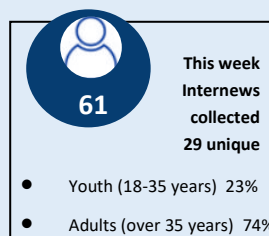
Residents reported that many people have common cold and flu in PoC. They would like to know from health partners what causes the disease.

*Adult, PoC*

#### Latrines Have Collapsed In Sector 5

Inhabitants said that the latrines in their sector have collapsed and out of use. They asked health partners to decommission the old and construct new ones.

*Adults & Youth, Sector 5, Block 14*



*Kondial FM  
correspondent  
notes feedback  
during a listening  
group meeting in  
Bentiu PoC.*

*Photo @ Internews*





December 5, 2019

# Internews Bentiu e-Bulletin

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## Kondial 97.2 FM Weekly Program Highlights



### SPECIAL EVENT: Fishing Kits Distribution In Bentiu

People living in and beyond Bentiu response areas have been reporting lack of fishing kits. Several feedbacks has been shared with the responsible partners for appropriate response. Recently, Mercy Corps FSL distributed fishing kits to hundreds of beneficiaries. Kondial FM had a full coverage of the distribution event Mercy Corps did in Bentiu town. During the event, Mercy Corps deputy manager Grace Nyakuoth confirmed that 800 beneficiaries from Hai Ingaz, Nyuenypiu, Panhian, Rubkona and Rubkwai. Mercy Corps FSL officer Robert Ter said that items distributed included hooks, monofilament and twines. Several beneficiaries have expressed excitement for having their feedback responded to positively.



### CCCM HOUR: Operational Licenses For PoC Traders

After feedback received from the community about the need for registration of traders operating in the PoC, Kondial FM produced a live program with IOM operations team to explain the matter.

During a live radio show, IOM operations staff Johnson Gatleak informed traders to turn up for a weeklong issuing of operational licenses for all Sector 2 traders. The camp management staff stressed that traders must register so that camp management can easily check and identify illegal building structures and who sells expired commodities such as drugs. People who phoned-in during the show said that they had been long waiting for registration and promised readiness for turnout.



### CCCM HOUR: Camp Management Against Unapproved Constructions & Vandalism

In response to feedback raised by IOM about vandalism and unauthorized construction of shelters in the PoC, Kondial FM produced a program to address the matter. While on radio, IOM-CM team informed residents to stop removal of WASH facilities such as latrine doors, and garbage stands. Putting up structures that block WASH corridors and restrict security movement was also discouraged during the program. On the same program, camp management team made it clear that any NFIs supplies will distributed on needs-basis following an assessment.

Messages that allow children of 14 years and above children to receive food and use of complaint desks for any community issues were communicated. Dozens of participants who phoned in during the program appreciated the topics discussed.



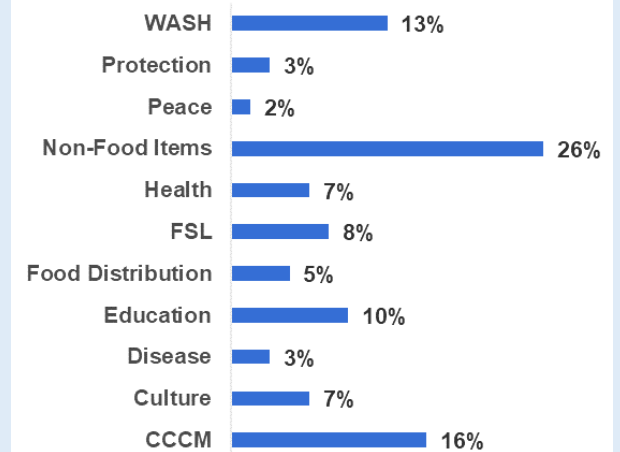
### YOUTH OF PEACE SHOW: Peace In PoC

After the violence which involved youth in the PoC, Kondial FM produced a peace program to de-escalate the tension. While on weekly "Youth Of Peace" show, Bentiu artists' union's chairperson talked about peace and forgiveness within the PoC. The youth leader disclosed their united plan with youth forum leaders in the PoC to mobilize gang members in order to build trust to promote peace. Some elders who spoke on Kondial FM said they would talk to residents to stop causing trouble. They described the youth who were involved in violence in PoC as irresponsible. Several callers appreciated the peace program and called for its continuation.



## Community Feedback

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### Detailed: WASH

This graph details the feedback on WASH that was received this week.

WASH - Water 3%

WASH - Hygiene 7%

WASH - Sanitation 3%



December 5, 2019

# Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

## What We Heard This Week

### Feedback from the Community

#### Bring An Eye Specialist At The Health Facility

Refugees in Ajuong Thok raised concerns about sight related problems. They said that when a patient goes to a health facility there is no significant treatment for eye problems. They asked the health partners to assign a specialist to help people with eye problems.

*Adults, Block 25, Ajuong Thok*

#### Second GFD Site Taking Too Long To Open

The community raised concerns that the distance from their residencies to GFD site is far and it costs them money to transport their food home. They request that the new GFD site located on Block 37 be opened to shorten distance.

*Adults, Block 63, Ajuong Thok*

#### Fix Doors To Protect Elderly Properties

Elderly in Pamir camp said the houses that were constructed for them by humanitarians have no doors. They asked the humanitarian agency to speed up the process of fixing the doors to protect their properties from theft.

*Adults, Block 6, Pamir*

#### Does The Ambulance Not Work on Sundays?

People in Pamir said ambulance drivers refuse to carry patients on Sunday. They requested partners implementing health activities to find ways of helping patients with emergency cases.

*Adults, Block 42, Pamir*

#### Primary Certificates With Wrong Names

Parents in Pamir camp reported that many of the students who passed primary 8 final examinations have received certificates with the wrong names. They asked the education partners to reissue them the ones with correct names.

*Adults, Block 6, Pamir*

#### Request for New GFD Site in Pamir

Women in Pamir camp requested humanitarian partners to establish a temporary GFD site in Zone F to shorten the distance for them. They explained that, the women with newborn babies suffer while crossing distance from zone F to zone A to collect food.

*Adults, Block 42, Pamir*

#### Help Asthmatics With A Nebulizer

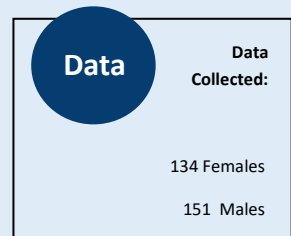
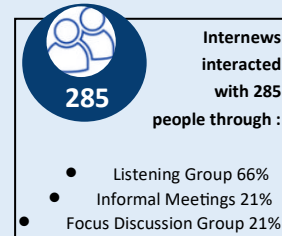
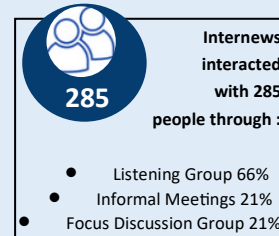
Refugees in Pamir appealed to the management of Hope PHCC to bring life supporting machines to help people with asthma. They stressed that the people who have asthma suffer because there is no oxygen machine at the facility.

*Adults, Block 1, Pamir*

#### When Enough Drugs Make Available at Hope Facility?

The leader of Block 1 in Pamir camp pointed out that during the coordination meeting with humanitarians they were told that drugs would be provided in the hospital in a week up to now there are no drugs. They wanted to find out when the drugs will be made available.

*Adults, Block 1, Pamir*



*Jamjang Correspondent providing coverage during the launching of 16 days of activism against gender based violence campaign in Ajuong Thok*

*Photo @ Internews*



#### Requesting UNHCR to Reactivate Ration Cards

Some refugees who missed out during the verification process said their refugee IDs were deactivated during because they were in Nuba Mountains. They said they now cannot receive food. They appealed to UNHCR to reactivate IDs to allow them access humanitarian services.

*Adults, Block 7, Ajuong Thok*





December 5, 2019

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## Jamjang 89.4 FM Weekly Program Highlights



### Criteria For Selecting Refugees For Life Skills Trainings Explained

Based on the feedback our correspondent collected from refugees in Ajuong Thok and Pamir camps about the ages and number of people selected and trained in life skills, Jamjang FM interviewed Safe Programming Team who pointed out that, business skills trainings are being offered to the refugee and host communities in Ajuong Thok, Pamir camp and Jamjang town. The targeted ages for the trainings started from 18 to 35 years. He added that these trainings have changed the economic situations for many refugees and host community members. The team from IRC said that they targeted 150 trainees for 2019. The training in tea making, catering and salon management lasted for a full month.



### What The Community Can Do to End Violence Against Women

As part of 16 days of activism, IRC conducted an awareness campaign about Gender Based Violence (GBV) at Andorono market in Pamir camp. Jamjang FM team has been providing coverage to all activities on the 16 Days of Activism and broadcast recorded messages to reach wider audience. A staff from Women Protection and Empowerment (WPE) said that the campaign is aimed at educating people about GBV and that all people in the community need to work together to end all forms of violence especially against women. She added that the community should report any rape cases within 72 hours and stressed that the earlier they report cases it allows for taking appropriate steps to support the victims.

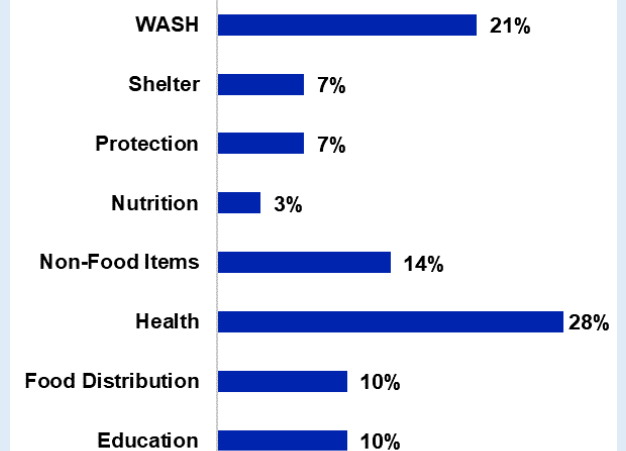


### LWF Explains the Way Forward for Students Who Fail Examinations

Based on the feedbacks we collected from the community in Pamir camp regarding their concern over the fate of Primary 8 and South Sudan examinations students who fail the final exams, Jamjang FM interviewed LWF education manager in a pre-recorded program in which he said that any student who fails the final exam whether in primary 8 or form 4 has the right to sit again for exams. He added that the Ministry of Education imposes 1,000 SSP on those students who want to sit for the second time as an examination fee whether from refugees or the host community. He urged parents to support their children to help them perform well in exams and avoid children repeating exams year after year.

## Community Feedback

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### Detailed: WASH

This graph details the feedback on WASH that was received this week.

WASH - Hygiene 10%    WASH - Sanitation 10%

In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

## What We Heard This Week

### Feedback from the Community

#### Thank You UNMISS & Camp Management

Parents in the PoC with candidates in primary eight thanked UNMISS and Camp Management for allowing their children to use the UNMISS gate to go and sit their exams. The gate can only be used by a with an ID.

*Youths & Adults, Location: Sector 1, 2, 3 & 4*

#### Request For More HIV Testing Centers

Youth in Malakal town appreciated the health cluster for the awareness raised about HIV/AIDs. They said some people fear to go for HIV testing in one place. They requested the health cluster to establish more centers for testing.

*Youths & Adults, Location; Malakal Town*

#### World Vision Appreciated For Training Teachers

Residents in Malakal town appreciated World Vision for conducting training for the teachers. They said the training will build their teaching capacity which will reflect on the school children.

*Youths & Adults, Location: Malakal Town*

#### Parents Requested For Children Sports Tournament

Parents of small children from different sectors in the PoC said they want their children to engage in beneficial games. They requested any humanitarian agency to help them organizing sports tournaments for their children after the end of the school academic year.

*Youths & Adults,  
Location: Sector 1, 2, 3 & 4*

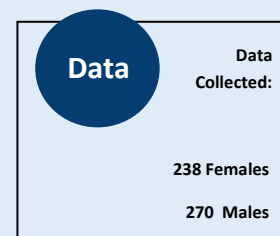
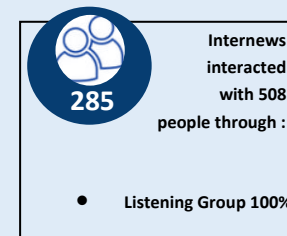
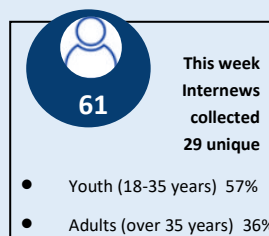
#### 16 Days Of Activism Against GBV Launch Well Organised

Women and girls from two different locations appreciated the humanitarians who organized the launching of 16 days of activism against gender-based violence. They said the event emphasised and encouraged women on their importance and the big role they can play in their communities.

*Youths & Adults, Location: Malakal Town And PoC*

#### Residents Requested For Soap Before Christmas

Residents from two locations thanked WFP & World vision for the food rations. They also



appreciated the WASH agencies that distribute soap as well. They requested WASH agencies to distribute soap before Christmas so they can wash their family member's clothes for good hygiene.

*Youths & Adults, Location PoC & Malakal Town*

IMC GBV specialist speaks to NILE FM correspondent during the launching of 16 Days of Activism Against GBV at Malakal stadium  
*Photo @ Internews*



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## Kondial 97.2 FM Weekly Program Highlights



### SPECIAL COVERAGE: 16 Days Of Activism Campaign Against Gender-Based Violence

NILE FM covered the kickoff for the launch of the 16 days of activism campaign against gender-based violence in both sites (Malakal town and PoC) and re-broadcasted the occasion to listeners. During the event, the GBV specialist and head of UNFPA in the grater upper Nile region explained that 16 days of activism against gender-based violence is celebrated globally from 25<sup>th</sup> November to 10<sup>th</sup> December. The UNFPA GBV said that the theme was chosen because many women face violence in their places of work and that South Sudan came up with the theme **"Join Hands Stand Against Rape"**. The UNFPA GBV specialist, concluded that the theme was elected because the leadership of Ministry of Gender Child and Social Welfare said that the problem facing the women and girls now in South Sudan is sexual violence. The women representative from Malakal town encouraged women and girls to speak out when faced with any kind of violence. Also, the women representative in PoC urged families to work hard to stop domestic violence through peaceful dialogue.



### HEALTH PROGRAM: HIVAIDS - Prevention Of Mother To Child Transmission

#### Awareness

In the preparation for the world AIDs day, which is celebrated globally on 1st December every year, Nile FM hosted two IOM midwives to raise awareness on ways how to prevent mother to child transmissions. The first IOM midwife explained that there are several approaches to the prevention of mother to child transmission (PMTCT) which are helping mothers remain free of HIV before they become pregnant. She pointed out that, counseling and contraception services for HIV infected women not to become pregnant and provision of counseling and to HIV positive women. IOM midwife added that this will protect their babies from getting the virus. The second IOM midwife added that avoiding breastfeeding or limiting its duration, and completely replacing it with safe, affordable, and sustainable infant feeding. IOM midwife concluded that couples should

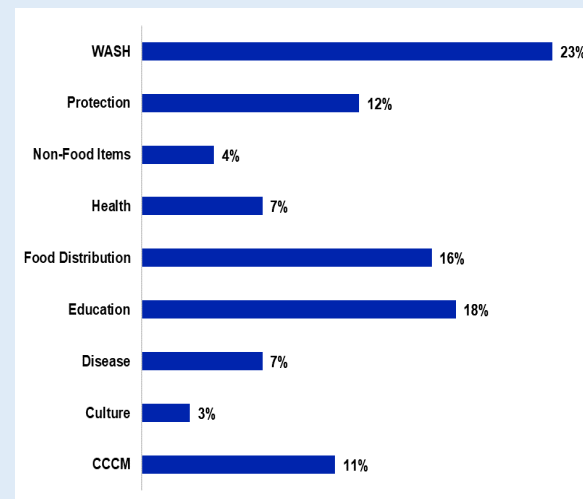


### WASH PROGRAM: Effects Of Grass And Garbage Burning In Open Places Or Forests

Feedback from both communities in PoC & Malakal town indicated that there is need for humanitarians to raise awareness about the random garbage burning. The World Health supervisor explained on the Nile FM WASH program that uncontrolled burning of garbage can lead to dangerous inhalation of smoke by people and could lead to burning of property. WHO health supervisor added that Upper Nile in general has been a place of war and that there could still be some unexploded ammunition which can easily kill people when exposed to fire. The WHO health supervisor urged people from both sides PoC & Malakal town to seek permission from authorities when they want to burn grass anywhere. He added that this will help the community and government to plan well when to start burning the grass.

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WASH - Water 8%

WASH - Hygiene 5%

WASH - Sanitation 9%



In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media



## Rumours

*"I fear eating the dry fish brought by the Congolese traders. It could contain Ebola."*

**Elderly Man – Der-es-Salam, Yei Municipality**

*"Ebola is not a sickness but it's a person. That person is far away in Congo."*

**Adult Female – Hai Lomuku, Yei Municipality**

*"People should concentrate on praying to God rather than wasting time talking about Ebola Virus Disease. Ebola can be cured at any time, but the word of God heals forever."*

**Elderly Male – Yei Municipality**

*"People with blood group O+ are the most likely to transmit EVD to others because when they contract the disease, the signs and symptoms remain hidden, but they stay strong for good weeks yet spreading Ebola without the people knowing."*

**Male Student - Lutaya Secondary School**

*"There is a river in Congo called Ebola. It started evaporating and produced a virus."*

**Male Adult – Hai Lopurute, Yei Municipality**

*"Ebola is in Congo, but I just came from Congo a month ago. There is no serious issue of Ebola in that area. People should stop exaggerating information in Yei."*

**Returnee From Congo – Yei Town, Yei Municipality**

*"Ebola may not reach here in South Sudan because the weather in South Sudan is hot."*

**Elderly Male - Yei Town, Yei Municipality**

*"I am so suspicious about the mango season in April next year because that is the time when many birds eat fruits. Some children like collecting the fallen ones to eat. The risk of getting EVD will be high."*

**Male Youth – Yei Municipality**

## Feedback on Ebola & other Health related issues

A community member appreciated South Sudan Red Cross for their massive awareness towards Ebola prevention and control.

**Adult Female - Hai Tacha, Yei Town**

A school child in Yei Municipality appreciated Tere des Homme for renovating their latrines. The child added that it prevents them from open defecation in the area.

**Student – Luzira**

## Primary School, Yei Municipality

A trader appreciated Tri South Sudan community mobilizers for their effort to raise awareness on Ebola disease.

**Male Trader – Hai Jigomoni, Yei Municipality**

Community members said that Ebola posters should be put everywhere in town so that people who are unable to read can get the awareness and learn about the disease.

**A Group of Adults - in Hai Dar el Sa-laam, Yei Municipality**

In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media



## Feedback on Ebola & other Health related issues

Some residents in Rodoba area in Morobo County said that they don't have clean water points. They are always drinking dirty water and need humanitarian agencies to help renovate or sink boreholes for them.

### Community Members – Hai Rodoba, Morobo County

A community member in Kupera Payam said lack of clean water remains a big challenge because their boreholes are broken. He called upon humanitarians to help solve their problem.

### Adult Male – Kupera Payam

## Program Highlights



### BRUCELOSIS: Causes, Symptoms, Prevention And Treatment

Several community members in Yei Municipality said they have been affected by the brucellosis disease. Internews community correspondents interviewed some women suffering from the disease and they narrated their experiences with this disease. Some of them said that they have been battling brucellosis for over two years without proper treatment. They requested health officials to provide proper medication for brucellosis because they believe that the treatment which is being given is not helping them recover. In response to their concerns, the health official at EPC PHCC said that some of the patients are not following the right treatment procedures. The official added that for a patient to recover fully, it takes a period of over three months. The official advised those on treatment to be patient.



### MENTAL ILLNESS: An Increase In Cases In Yei River State

Feedback collected from the community indicated that there is an increase in people with mental illnesses. Several community members attributed the situation to the current situation in the country, drug abuse and some diseases. Internews community correspondent interviewed relatives of people suffering from mental illness and they shared the challenges they are encounter one of them being difficulties in accessing medication for their family members. A clinical officer at St Bakhita PHCC, one of the facilities responsible for handling mental illnesses said that they do receive over twenty cases of mental health patients every month. The official requested government to provide drugs and specialists to handle the cases. The Director General at the State Ministry Of Health said that in order to prevent an increase in people having mental health problems, the community needs a thorough educational awareness and counselling for people who are at the verge of suffering from the same.



*Internews Yei correspondent recording local artists during World AIDs Day event at the Freedom Square in Yei Town.*  
Photo @ Internews