In Bentiu, Internews’ Humanitarian Information Service (HIS) implements a Communication and Community Engagement (CCE) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Puot Tuor (ptuor@internews.org).

What We Heard This Week
Feedback from the Community

**Thanks For Keeping The Returnees Informed**
Returning families from Sudan have appreciated agencies involved in registration of returnees for keeping them informed about where to get help. Appreciation was directed at South Sudan Relief Agency (SSUDRA)
   
   Adult & Youth, Bentiu

**We Fear Conscription Outside The PoC**
Residents expressed fear of forceful conscription by the military outside the PoC. They requested all concerned parties to look into the matter.
   
   Youth, Bentiu

**Thanks For The Sports Material**
Residents thanked UNHCR for distributing sports material to adolescent girl players.
   
   Adolescents, Sector 2

**How Can We Eliminate Rats?**
Residents complained about rats eating their food and digging holes in the shelters. They requested concerned partners to teach them how to get rid of the vermin.
   
   Adult & Youth, Sector 2, Block 6

**Support With Wheelbarrows Will Help The Vulnerable**
Disabled persons said that they need to be supported with wheelbarrows as easy business that brings cash. They asked humanitarians to do the needful.
   
   Adult & Youth, Sector 2, Block 6

**Disabled Request For Sewing Machines**
Disabled persons requested humanitarian agencies for tailoring machines to help them generate money to support their families.
   
   Adult & Youth, Sector 2, Block 6

**Grinding Mills Hygiene Is Poor**
Community members said they are concerned about food safety due to poor hygiene and bad smell in the grinding mills. They requested partners to advise the mill operators on how to maintain good hygiene.
   
   Adult & Youth, Sector 1

**Do Awareness About Open Defecation**
Residents reported concerns about possible outbreak of disease due to rampant open defecation in the PoC. They asked concerned partners to do awareness about the risks associated with the practice.
   
   Adult & Youth, Bentiu PoC

**Well-done Child Protection Partners**
Residents expressed gratitude to child protection agencies for the child friendly space in PoC. Appreciation was directed at UNICEF
   
   Adult, Sector 3, 4 & 5

**Well-interacted**
Internews interacted with 482 people through:
   
   Listening Group 22%
   Informal Meetings 13%

**Data Collected:**
   
   307 Females
   175 Males

Kondial FM correspondent notes feedback from persons with disabilities during a listening group session in PoC.

Photo@Internews
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**Kondial 97.2 FM**
**Weekly Program Highlights**

**HEALTH PROGRAM: Measles, Vitamin A And Deworming Vaccination Campaign**
Health cluster asked for radio talk show about routine measles, vitamin A and deworming vaccination campaign. In response, Kondial FM hosted a team from the health cluster to elaborate more on the importance of having all children vaccinated. World Relief said that over 80 children between 6 to 59 months have contracted measles in the PoC. The NGO said pneumonia, encephalitis, ear infection, serious cough, runny nose and fever were among the signs and symptoms of the illness. The disease can be prevented by having children and other unvaccinated adults complete their vaccination. Several callers appreciated the health program and promised to do the needful.

**SPECIAL EVENT COVERAGE: 16 Days Of Activism Against Gender Base Violent**
Kondial FM covered the event about 16 days of activism in PoC and beyond. The annual commemoration of the event was delayed until January 2020. The event was commemorated under the theme “**Join Hands, Stand Against Rape**”. Speaking during the occasion, the UNFPA’s Field Coordinator Alona S. Bermejo emphasized the importance of everyone in PoC and beyond to take an active role in preventing GBV. Protection cluster’s representative said GBV practice is serious human rights violation. CHC chairperson told PoC residents to refrain from early and forceful marriage of children and instead allow them to go to school. In attendance were humanitarian partners, UNMIS, and other community members.

**YOUTH OF PEACE PROGRAM: Youth Business Opportunity**
Our community correspondents received feedback about more youth joining business and shunning violence in the PoC. Kondial FM featured 35-year-old Tereza Nyadak said she does restaurant business that helps her get some income to enable her buys clothes for family members and support education of her children. Another youth who is a shoe shiner told Kondial FM that he was happy to shine shoes to get money than to loot other people’s property. Trade union representative told Kondial correspondent that many youths have joined business which is reducing the level of criminality attributed to youth being idle in PoC. Several residents while talking on Kondial FM, said that they are happy with direction youth are taking in terms of being creative enough support themselves and the community in business.
In Jamjang, Internews’ Humanitarian Information Service (HIS) implements a Communication and Community Engagement (CCE) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

**What We Heard This Week**

*Feedback from the Community*

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**Facilitate Us With Phones and Bikes**
Community Watch Team (CWT) in Ajuong Thok said they are still waiting for bicycles, phones and uniforms that were promised by humanitarians. They added that the tools will help them to perform better and help distinguish them from other members in the community.

*Adults, Block 29*

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**Large Farmlands Will Increase Productivity**
Inhabitants in Ajuong Thok said if they are given large pieces of land they will farm more and increase food productivity. They requested CRA to help them get access to big farmland to improve food security.

*Adults, Block 29*

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**DRC Work Appreciated**
Women in Ajuong Thok expressed thanked DRC for roofing some of their houses in the camp. They requested for assessment of unroofed houses so they can too be roofed.

*Adults, Block 29*

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**Thanks For WASH Services**
Residents in Ajuong Thok expressed gratitude to Samaritan Purse for the sanitation services they provided to the refugees. A resident said that many families got latrines which will help them combat open defecation.

*Adults, Block 43*

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**Youths Request For Music Trainer**
Youth in Pamir said they are provided with musical instruments but no one to train them on how to play them. They asked DRC to provide them with a trainer.

*Youths, Block 34*

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**Train Us In Mechanics – Youth Request**
Youth in Pamir appealed to AAHI to offer a mechanical training for them. One youth explained that the training will enable them acquire knowledge that will transform their lives for better.

*Youths, Block 34*

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**Allow Under 18 Year Olds Receive Food**
The head of block 3 in Pamir camp urged UNHCR to authorize blocks leaders to collect monthly food rations for children under 18 years are being denied collecting food. Block leaders need eligibility to receive food for those children.

*Elderly, Block 3*

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**Police Post To Help Combat Criminality**
Refugees in Pamir raised concerns about an increase cases of robbery along Pamir and Jamjang road. They requested for intervention.

*Adults, Block 3*
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Traditional Court Building Commissioned
With the support of UNHCR, HDC constructed a court building which was handed over to the community on 6 January 2020. During the hand over ceremony, HDC paralegal said that the new building will help the court members to organize court sessions and adjudication of cases. The deputy chairperson of traditional court appreciated CRA and UNHCR for the legal support they provide to the court. He asked court members to work diligently in providing legal assistance to refugees and host community members.

Adolescents Benefit From Life Skills Trainings
Appearing on a pre-recorded program on Jamjang FM, a refugee girl trained by IRC on life skills said that the life skills trainings have enabled her to effectively handle issues and problems commonly encountered on a day to day basis. Other adolescents added that they were trained on GBV and on how to do some domestic work like cleaning dishes, cooking and to help mothers at homes. She urged the mothers to allow their daughters to attend life skills trainings so that they can support themselves.

How Entrepreneurship Can Help Women Move Forward
An entrepreneur woman in Jamjang Market while appearing on Jamjang FM said that she started her business after being trained in business skills by IRC. She said that IRC provided her with 4 chairs, 5 kilograms of sugar and 1 pound of coffee. She added that she now is a tea maker who can generate money and provide for her children.

Another refugee entrepreneur woman in Ajuong Thok market said she started her business as a tea maker back in 2016 and now she has bought a plot in Ajuong Thok market and a grinding machine with money she made from tea making. She appealed to the refugee and host community women to invest their time in useful activities like business to promote their well-being.

Drama about gender-based violence GBV
In highlighting the impact of gender-based violence GBV, Jamjang FM correspondent produced a drama which discouraged the community from practicing domestic inequality. The drama highlighted the GBV as the main cause for family breakups. Parents were advised to embrace peace at home and treat each other with respect.

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.
In Malakal, Internews’ Humanitarian Information Service (HIS) implements a Communication and Community Engagement (CCE) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

What We Heard This Week
Feedback from the Community

Thanks For Conducting Diarrhea Awareness And Hand Washing
Community members from two sectors appreciated the IOM WASH department for raising awareness of mothers on the ways how to prevent watery diarrhea. They thanked IOM WASH department for conducting hand washing awareness.

Youths & Adults, Location : Sector 2 Block Y & Sector 1

Families Need More Food Rations
Families in two different locations said their food rations are depleted. They requested humanitarians to distribute more food rations because they cannot afford buying sorghum in the market.

Youths & Adults, Location : PoC & Malakal Town

Stop Early Pregnancy Through Awareness Raising
Residents in Malakal town said that cases of early marriage are on the increase within the community. They requested the protection cluster to continue raising awareness among the girls especially during the school holidays.

Adults, Location: Malakal Town

Parents Appreciate War Child Holland
Parents of small children have appreciated War Child Holland for taking care of their children at the child-friendly space center. They requested the organization keep up the good work so that their children can benefit from the center’s games.

Youths & Adults, Location : Sector 1, 2, 3 & 4

Request For Fishing Gear
Fishermen in Akoka county said they lack fishing equipment. They requested the concerned agencies to provide them with fishing nets to improve on their feeding.

Youths & Adults, Location: Akoka

Women and girls Request For Training
Women and girls in Malakal town said that this year they are interested in learning new life skills. They requested concerned agenesis to train them in handcraft skills. They added that the skills will help them generate their own income.

Youths & Adults, Location : Malakal Town

NILE FM correspondent interviews children about education topic in the PoC.

Photo/Internews
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Kondial 97.2 FM
Weekly Program Highlights

**PEACE & RECONCILIATION PROGRAM: Apologies & Reconciliation Leads To Peace**

Some community members mobilized themselves and shared their experience about the importance of apologies in helping with reconciliation and social peacebuilding. A community member explained that South Sudan communities should forget the past and admit that what had happened was wrong. He added that they must restore the peace once again and work collectively to achieve stability. Another person said that when people apologize to each other when they do wrong which helps to reduce anger in the community. A community member added that apologizing is a sign of a courageous personality. He urged the communities to make apologizing a culture among them for love and peace to prevail which will contribute to good relation-building. They added that everybody in this nation should initiate the culture of apologizing.

**WOMEN’S & GIRLS PROGRAM: Mothers and Education**

Feedback from the community indicated that some children have no respect for other community members. A woman in the community said women have a big role to play in educating their children how to respect other people. She explained that families must educate their children to speak to others politely. Another person from the community said people imagine that it is the women who are solely charged with educating children. He added that men, brothers and relatives should play a role in grooming young people. Another community member said that children have become abusive towards elders in the community that’s why it is important to teach them how to respect other people. She urged community members not to defend children when they start fights among themselves but instead encourage peaceful coexistence.

**HEALTH PROGRAM: Raise Awareness On Control and Prevention Of Diarrhea**

When some children were affected by watery diarrhea in the PoC and Malakal town, the community requested health partners to raise more awareness about the prevention of the disease. A doctor from a private clinic explained that watery diarrhea is the condition of having at least three loose or watery bowel movements in a day and it often lasts for 24 hours. The doctor added that diarrhea has three types. One is called acute watery diarrhea, the second is called acute bloody diarrhea and the third is the persistent diarrhea. Diarrhea is often caused by a virus or bacteria. A doctor said watery diarrhea can be prevented through improving hygiene in the houses and ways of preparing food as well as washing hands before and after eating. He added that the person affected by diarrhea must be given Oral Rehydration Solution (ORS) and report to the doctor because it can spread quickly, especially among the children.

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## Community Feedback

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<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>WASH</td>
<td>36%</td>
</tr>
<tr>
<td>Protection</td>
<td>9%</td>
</tr>
<tr>
<td>Health</td>
<td>6%</td>
</tr>
<tr>
<td>FSL</td>
<td>3%</td>
</tr>
<tr>
<td>Education</td>
<td>1%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>19%</td>
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<tr>
<td>Disease</td>
<td>13%</td>
</tr>
<tr>
<td>CCCM</td>
<td>14%</td>
</tr>
</tbody>
</table>

**Detailed: WASH**

This graph details the feedback on WASH that was received this week.

- **WASH - Water 9%**
- **WASH - Hygiene 17%**
- **WASH - Sanitation 10%**