

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a Communication and Community Engagement (CCE) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarian, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Puot Tuor (ptuor@internews.org).

What We Heard This Week

Feedback from the Community

IOM DTM Gives Children Biometric Cards

Sector 4 leaders are grateful to IOM DTM for allowing their children to use biometric cards to receive food rations without any restrictions. This was not so in the past where children were not allowed to receive food rations unless they were accompanied by a parent or guardian.

Adult Males And Females, Sector 4

Latrine Decommission

Mercy Corps completed the decommissioning of latrines in both sector 4 and 5 which have been the source of complaints from the residents in the PoC. They have been emitting a horrible smell.

Sector 4 Block 12

Desperate For Chlorine

The listening group in Sector 4 Block 12 appealed to Concern World Wide to distribute chlorine in order to reduce bad odors in the pit latrines.

Sector 4 Block 12: Adults

Thanks UN Police and Community Watch Group (CWG)

The Kondial FM received feedback from Bentiu PoC that the UN police and Community Watch Group had intensified their

work to maintain peace and security in the Bentiu PoC.

Adults: Bentiu PoC

Inadequate Water For BNFA School Children

Sector 4 Block 12 complained that children at BNFA school do not receive enough drinking water. This usually results in early departure from school and skipping of lessons. They requested WASH implementing partners to address the issue.

Adult Male and Females: Sector 4 Block 12

Bathrooms Lack Doors

Several bath rooms in Sector 4 Block 12 are lacking doors forcing people to avoid taking showers in the afternoon and wait for sunset. They requested for the implementing partners responsible for addressing the issue to act fast.

Adults: Sector 4 Block 12

Chairs Needed

Sector 2 Block 7 Listening Group asked the UNMISS to provide chairs to both men and women and not to favor only women.

Adults: Sector 2 Block 7



This week
Internews
Collected 60
unique
Items of
feedback:

Youth (18-35 years) 60%
Adults (over 35 years) 38%



Internews
interacted with
548 people
through:

Listening Group 18%
Informal Meetings 63%
Focus Group Discussion 18%



Data
was collected
from
interactions
with non-unique
individuals:

227 Females
321 Males



Thanks For The Distribution Of Garbage Bags.

Some members of a listening group in sector 4 block 12 thanked Mercy corps for distributing garbage bags to the collectors. They said this will help combat filth and improve on the hygiene and sanitation in the PoC.

Adults: Sector 4 Block 12

IOM-CCCM Program Assistant speaking to Kondial FM during inauguration of Community High Committee (CHC)

Photo@Internews



January 30, 2020

Internews Bentiu e-Bulletin

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Kondial 97.2 FM Weekly Program Highlights



HEALTH: ULTRASOUND EQUIPMENT INTRODUCED IN THE POC

UNFPA introduced ultrasound scanning to enable expectant mothers monitor the development of their fetuses in the womb. The arrangement to accomplish this will take place Sector by Sector in Bentiu PoC. UNFPA is targeting 100 women which accounts for 20 expectant mothers in each sector. Dr Joseph Panyuan Puok from UNFPA encouraged mothers to seek medical attention in order to assess the wellbeing of their health.

However, he cautioned them against hesitating against the use of the new machine for cultural reasons. Some mothers are skeptical about the medical imaging tool because they do not want to invite unnecessary anxiety but rather wait until for the time of giving birth.



EDUCATION: NEW UNIVERSITY IN BENTIU

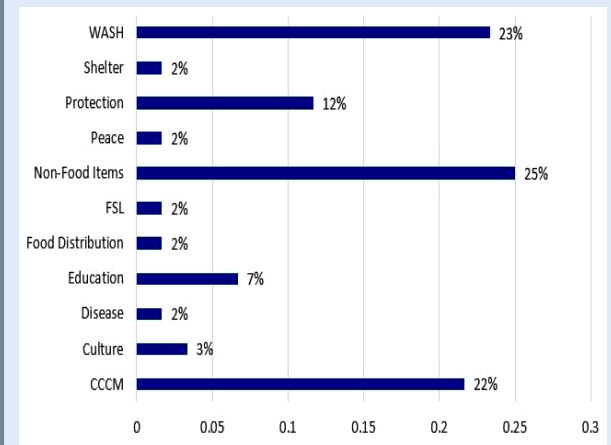
The Unity State Government hinted on the launch of Star International University campus branch in Bentiu. The official said that interested applicants should apply by March 2020. The fees, admission

requirements and the degree courses are outlined in a brochure shared with Kondial FM. High school leavers and people with right experiences were encouraged to apply. The University consultant assured the public and those seeking higher education that the institution is duly registered in South Sudan. He added that the option to study in Bentiu is the best since the learning is at their doorstep. Instead of traveling to Khartoum, Kampala, Juba and Nairobi it is better to attend classes in Bentiu. He lamented that senior people in government positions who do not have the academic qualifications now have the chance to study and reverse this!

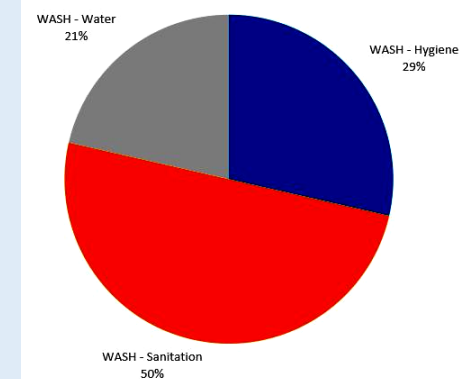


Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



Detailed Feedback





January 30, 2020

Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a Communication and Community Engagement (CCE) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

What We Heard This Week Feedback from the Community

We Are Thankful To IRC

Women in Pamir refugee camp expressed happiness to IRC for the life skills trainings they have been offering to women. One woman added that these trainings have enabled them change their lifestyles and enabled them to create peaceful homes.

Adults, Block 5

Identification Needed For Work

Members of Community Watch Group (CWG) in Pamir requested the protection partners to issue work IDs for easy identification. They explained that in many instances they face challenges especially with police personnel. Having IDs will help them be identified as CWG members.

Adults, Block 6

Farmers Appreciate Support

Farmers in Pamir refugee camp expressed gratitude to IRC for the support they offered to them during cultivation. They explained that the farmers have had a good harvest. They also urged IRC to give more support in the coming season so that they can increase on productivity.

Adults, Block 7

Police Post Needed To Fight Crime

The refugee community in Pamir requested CRA to establish a police post along Jamjang and Pamir road. One resident pointed out that robbers hide along that road with intentions of robbing. Establishing a police post will help combat criminality, said the resident.

Youths, Block 7

More Rooms Needed For Accommodation

Big sized families in Ajuong Thok requested DRC to construct additional rooms to accommodate all the family members. One member said DRC only constructs one room for the family which is not enough to accommodate all members of the family.

Adults, Block 7

Appreciate Provision Of Wheelchairs

Three persons with disability in Pamir camp expressed gratitude to UNHCR

and the Red Cross for the wheel-chairs they provided. One of the disabled said that the wheelchairs are facilitating their movement and can now move long distances with ease and comfort.

Elderly, Block 8



This week
Internews
Collected 23
unique
Items of
feedback:
Youth (18-35 years) 54%
Adults (over 35 years) 44%



Internews
interacted with
181 people
through:

Listening Group 100%



Data was
collected from
interactions
with non-unique
individuals:

156 Females
54 Males



*Jamjang correspondent interviewed the Ambassador of the Ajuong Thok and Pamir camps during International Children's Rights Day
Photo @Internews*

Prevent Livestock From Eating Crops

Farmers in Pamir camp are worried about the random movement of cattle within or near their farmlands. They are calling upon CRA to intervene and instruct the cattle owners to keep watch on the movement of their animals or move them to grasslands.

Adults, Block 8



January 30, 2020

Internews Jamjang e-Bulletin

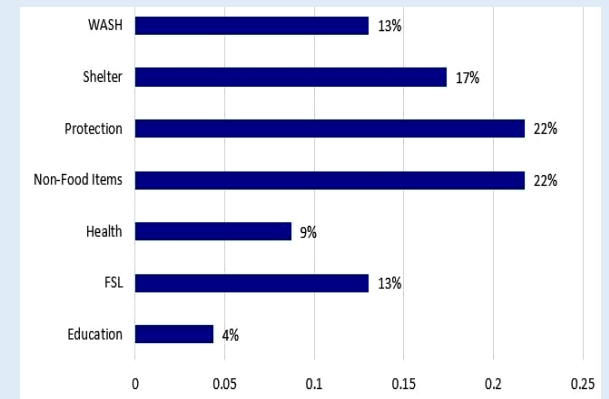
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Jamjang 89.4 FM Weekly Program Highlights



Community Feedback

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.



HEALTH PROGRAM: THE IMPORTANCE OF BLOOD DONATION

Jamjang FM produced a program in the Dinka Language about the importance of blood donation. The health official working with Hakima Hospital, appearing on the radio program said that blood donation is important in saving lives. The doctor added that donating blood has benefits not only for the recipient, but it also helps the donor renew blood and it boosts physical health. The donated blood saves lives especially during childbirth and major surgeries, he added. Community members were advised to donate blood to save lives. The residents interviewed by Jamjang FM urged the refugees and host community members to donate blood.



LESSON ON FOOD SECURITY AND LIVELIHOOD

A livelihood program producer interviewed an agriculturalist from the host community who said that the food security and livelihood can be improved by investing most of time on the productive activities like agriculture. The agriculturalist urged the refugees and host community members to invest in agriculture, business and for the talented to engage in handcraft making to generate income and improve their economic status. He also urged the State Ministry Of Agriculture to support the farmers to promote food security.



EDUCATION PROGRAM: GO BACK TO SCHOOL CAMPAIGN

While appearing on a live radio show on Jamjang FM, the Education Officer from LWF said that the "Go Back To School Campaign" program

which kicked off in the last week of January would help raise awareness in the community about the importance of sending children to school. Meanwhile the education assistant from the same organization appeared on the same live program and added that the registration of commences on same day of campaign. He added that the newcomers will not be registered due to lack of enough space in school. He appealed to the humanitarian agencies and community at large to turn up and join the campaign.

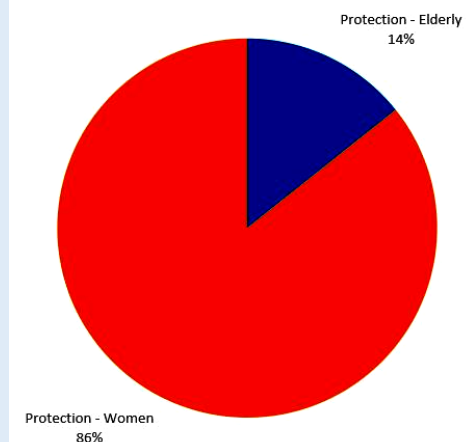


HANDING OVER OF TRADITIONAL MIXED COURT BUILDING

UNHCR and AHH-I supported the construction of the mixed court building which was handed over to the community on January 6th 2020. The facility will help provide space for adjudication of cases for the host and refugee community.

NOTE: This is a correction of a highlight published in the January 23rd, 2020 E-bulletin.

Detailed Feedback



In Malakal, Internews' Humanitarian Information Service (HIS) implements a Communication and Community Engagement (CCE) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

What We Heard This Week

Feedback from the Community

Elders & Breastfeeding Mothers Request Blankets

Elders and breastfeeding mothers from two locations said the weather has become too cold. They requested for blankets to protect themselves and their small children from cold weather .

Elders & Adults, Location : PoC Site & Malakal Town

Thanks For Cleaning and Opening the PoC Drainages

Residents in PoC thanked IOM-WASH department for re-opening and cleaning the drainages in their location. They said the process will help improve on the hygiene situation.

Youths & Adults, Location: Sector 1 Block H

Take The Fish Market Away From The Water Points

Community members said fishermen are selling fish near the water points in their location . They requested the concern agencies to ask them to return to the fish market located in sector 3 to stop the poor hygiene condition.

Youths & Adults, Location : Sector 1 Block (A2)

Thanks For Building Teachers' Capacity In Education

Parents of school children appreciated UNICEF for organizing a training for humanitarian schoolteachers. They said the benefits of the training will be reflected schools open.

Youths & Adults, Location: Sector 1 , 2 , 3 & 4

Establish More Child Friendly Space Centers

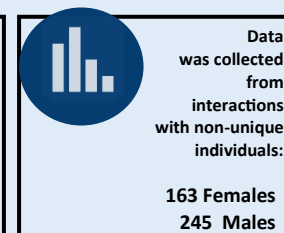
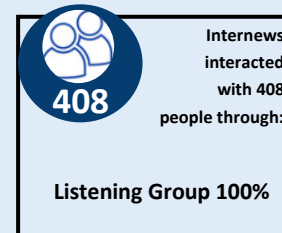
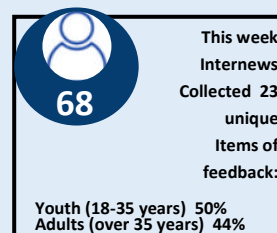
Parents of small children in the PoC & Malakal town said they need the concerned agencies on child protection to establish more child friendly spaces to reduce on the number of street children .

Youths & Adults, Location : PoC & Malakal Town

Families Thank WFP & WV For Distributing Food Rations

Families members appreciated WFP & World Vision (WV) for the food rations distributed to this month. They encouraged the two organizations to maintain the good work because it will stop them from suffering from hunger.

Youths & Adults, Location: PoC Site & Malakal Town



Representative of food distribution committee speaks to NILE FM correspond on food distribution process in PoC.

Photo @Internews

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Kondial 97.2 FM Weekly Program Highlights



PEACE & RECONCILIATION PROGRAM: PROMOTING SOCIAL PEACE

Feedback from the community indicated that there are some people who are not willing to promote social peace in their communities. While appearing on Nile FM, some community members shared how people can promote social peace in their communities. A community member said that people should always seek for forgiveness to achieve social cohesion. Another person said that promoting peace should begin at home then to the community. He added that avoiding hate speech will create peace within the communities. Another community member said practicing tribalism within the communities does not allow people in the community to play their role in promoting social peace. She added that people should accept each other and practice peace-building on the ground.



FOOD DISTRIBUTION : SPECIAL PROGRAM COVERAGE

Following the commencement of food distribution by WFP & World Vision, Nile FM correspondent went to the food distribution site and talked to the food distribution committee on how the process is going. The representative of food distribution committee said that there are complaints from families about their lost registration cards. She added that every family needs to collect their food rations quickly. The representative of food distribution committee said families are now happy after newborn babies were included in the registration that was completed in the first week of January 2020. Families were urged to keep their cards well so they don't miss getting food rations accessing other humanitarian services that will require the registration cards.

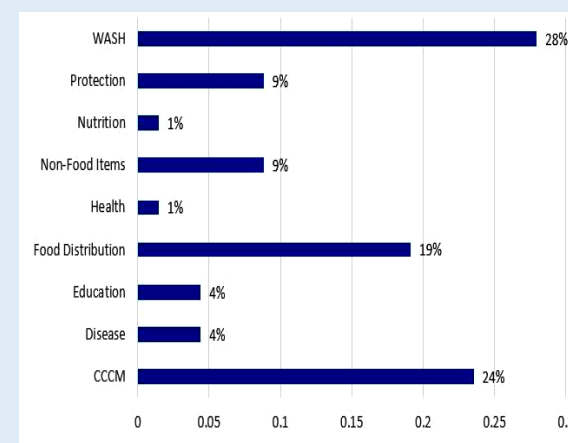


WASH PROGRAM: IMPROVING PERSONAL HYGIENE OF THE CHILDREN

Some parents do not take care of their children's according to some community members. They said that there is need to raise awareness about practicing good personal hygiene every day. The World Health Organization, the health department responded the call for awareness about the importance of personal hygiene for children. The WHO immunization supervisor and IOM hygiene promoter explained that parents, especially mothers, must bath their children at least two to three times. He added that it will protect the children from getting germs especially for small children who always love to play with mud and in soil. WHO immunization supervisor said parents should make sure that their children wear clean clothes so that they don't get skin diseases. He concluded that parents should monitor their children's nails and hair so as to keep it trimmed. This, he added, will prevent them from getting diseases such as diarrhea.

Community Feedback

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Detailed Feedback

