In Jamjang, Internews’ Humanitarian Information Service (HIS) implements a Communication and Community Engagement (CCE) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

Distribute Vegetable Seeds On Time
Refugee farmers in Ajuong Thok appealed for vegetable seeds early enough. They said that if there is a delay in seed distribution will lead to low production. They asked for early seed distribution this year.

Adults, Block 16

Cattle Keepers Are A Threat To Refugees
Residents in Pamir camp said they are worried about the unregulated movement of cattle in the camp. One resident added that the cattle owners move with guns which pose danger to the lives of refugees. They asked CRA to intervene and find a solution.

Adults, Block 23

We Need Mosquito Nets
Residents in Pamir camp said they lack mosquito nets and that they are fearing bites which could lead to malaria. One member requested health partner to provide them with mosquito nets to avoid getting malaria.

Adults, Block 21

Stop The Sale Of Alcohol
Residents in Pamir camp said they are concerned about the growing habit of selling alcohol in the blocks. They added that selling alcohol attracts criminals and causes problems within the community. They appealed to the protection partners to put this to an end.

Adults, Block 21

Give Us A Mobile Clinic
Women in Pamir said they are facing challenges accessing health services because of long distances from their homes to where the facilities are located. One woman said they need the health partners to establish a mobile clinic near their residencies to shorten the long distances and to help them get health services on time.

Adults, Block 21

Help! We Are Being Harassed
Some women in Pamir camp said they fear going to the forest to collect firewood because of insecurity. One woman said that the cattle keepers move with guns in the forests and stop them at gunpoint. They said they need protection partners to intervene and come to their rescue.

Elderly, Block 23

Give Us Tools For Farming
Farmers in Pamir said that last year five farmers received one axe among themselves which caused us a lot of problems because one axe wasn’t enough to clear 5 farmlands on time. They suggested that at least two farmers be given one axe to ease the land clearance.

Adults, Block 24

What We Heard This Week
Feedback from the Community

Internews interacted with 423 people through:
Listening Group 100%

This week Internews Collected 34 unique items of feedback:
Youth (18-35 years) 29%
Adults (over 35 years) 62%

Data was collected from interactions with non-unique individuals:
285 Females
138 Males

Internews e-Bulletin
February 06, 2020

Jamjang correspondent talking to men and women who graduated after studying about gender based violence conducted by (IRC) in Pamir Camp.
Photo @Internews
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**Jamjang 89.4 FM**

**Weekly Program Highlights**

**HOW REFUGEES CAN BENEFIT FROM FREE EDUCATION**
Refugees should benefit from free education services provided by humanitarian agencies, said the Chairperson of Pamir camp while appearing on Jamjang FM in a pre-recorded show. The chairperson advised refugees to embrace education because it is a fundamental in accessing opportunities and success in future. The youth chairperson in Pamir camp urged the education partners to intensify courses for the teachers to increase their knowledge as well as promote the quality of education delivery. He also appealed to the parents to encourage education by sending children to schools.

**REFUGEE FARMERS IN AJUONG THOK CELEBRATE THE HARVEST**
Farmers and humanitarian partners assembled in Block 62 of Ajuong Thok to celebrate a successful harvest. Speaking to Jamjang FM, the farmers’ chairperson in Ajuong Thok camp said that the celebration of harvest will remind the community about the importance of cultivation and how food security can be promoted through agriculture. DRC community service officer appreciated the farmers for their hard work during cultivation and urged them to create better living standards.

**KEEP YOUR CHILDREN IN THE CAMP DURING SCHOOLS’ PERIOD.**
On the education program, the headteacher of Soba Secondary School in Ajuong Thok told Jamjang FM that registration for schools started on 27th January and that parents should send their children to register. The headmaster urged the parents to stop sending children to Nuba mountains during school time but rather allow them attend school for a better future. The head of Parents And Teachers’ Association (PTA) in Ajuong Thok asked the teachers to work hard and deliver quality education to the refugees even with the downsizing in the numbers of teachers.

**Community Feedback**
Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.
In Malakal, Internews’ Humanitarian Information Service (HIS) implements a Communication and Community Engagement (CCE) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

### What We Heard This Week

**Feedback from the Community**

- **Parents Request For Coordination With School Administrations**
  Parents are concerned that some of their children may not attend school when the academic year opens. They requested humanitarian school administrations to coordinate with them before the opening of the schools to make sure that their children go to schools not to somewhere else.
  
  *Youths & Adults, Location: Sectors, 1, 2, 3 & 4*

- **Awareness On Good Hygiene Practice Appreciated**
  Residents in PoC appreciated IOM-WASH for the awareness on good hygiene practice. They said the information will help them to protect themselves against getting diseases such as cholera and diarrhea. They also appreciated the WASH department for changing their damaged iron sheets of their latrines.
  
  *Youths & Adults, Location: Sector 1 Block G & Sector 1 Block A*

- **Residents Want To Know About Corona Virus**
  Residents from different locations said they want the health cluster to raise awareness on the corona virus which started in China. They are worried because they have no idea how to prevent themselves from getting the virus.
  
  *Youths & Adults, Location: PoC & Malakal Town*

- **Community Members Support The Removal Of Illegal Structures**
  Community members in PoC said they support DRC’s decision to remove illegal structures along the PoC roads. They requested the agencies to work on it immediately before the rainy season.
  
  *Youths & Adults, Location: Sector 1, 2, 3 & 4*

- **Youths Request Sports Items**
  Youths members in PoC said they are interested in football and volleyball but lack sports items. They requested any agency could help support them with balls and uniforms.
  
  *Youths, Location: Sector 1, 2 & 3*

- **Thanks DRC For Electing New Youth Office**
  Youths appreciated DRC for the new youth’s elections. They said the process will give chance to other youths within the community to help the community in PoC.
  
  *Youths & Adults, Location: Sector 1, 2, 3 & 4*
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**Community Feedback**

Internews Malakal collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

**Kondial 97.2 FM**

**Weekly Program Highlights**

**PROTECTION PROGRAM: GOOD CARE FOR DISABLED PEOPLE WITHIN THE COMMUNITY**

Feedback from the community requested for a discussion and creation of awareness about the vulnerable people living with mental and optical problems on the Nile FM Protection Program. A community member said that it is very important for the communities to take good care of and give respect to their disabled and vulnerable people. She added that this could be through helping them with their needs. Another community member advised families and small children to help disabled people especially the blind by assisting them access latrines, bathrooms or distribution sites. On the same program the IMC mental health counselor said there is no family without a vulnerable person. He added that it is important for community members to show empathy for their vulnerable people and educating children to show respect.

**WASH PROGRAM: THE IMPORTANCE OF USING WATER IN THE TOILETS**

On Nile FM WASH program IOM–WASH department, talked about the importance of using water in the toilets. The IOM hygiene promoter said that there are some people who use papers or grass instead of water at public latrines. He added that desludging the toilets becomes a challenge when solid objects are used for ablution. The IOM hygiene promoter urged the community members to stop the habit and teach their children how to use water whenever they visit the toilet. The official concluded that people using toilets should take with them the empty bottles after using the toilet so that they don’t fall in the pit.

**CCCM PROGRAM: THE ROLE OF LOCAL COURTS IN SOLVING COMMUNITY PROBLEMS**

On Nile FM CCCM Hour, the chairman for the local courts in the PoC talked about the importance of the local courts especially in solving the community problems. The chairman of local courts explained that it is very important to any community to have a local court. He added that the local court plays a positive role in solving small and big problems within the community such as weddings, dowry or fighting between youths. The chairman of local courts said that the local court is to find good and acceptable solutions to problems without any misunderstanding to guarantee stability and co-existence within or outside the PoC. The chairman urged the newly elected community leaders to work hand in hand with humanitarians.

**Detailed Feedback**

![Pie chart showing detailed feedback categories]

**WASH - Water**: 27%
**WASH - Hygiene**: 41%
**WASH - Sanitation**: 32%
In Bentiu, Internews’ Humanitarian Information Service (HIS) implements a Communication and Community Engagement (CCE) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Puot Tuor (ptuor@internews.org).

What We Heard This Week
Feedback from the Community

**We Need Counselling**
Members of a listening group said that there has been an increase in suicide and cases of mental illness. They requested for psychosocial support because of many people affected by post-traumatic stress disorder.

*Male and Female Adults, Sector 2 Block 10 PoC*

**Provide Powder Milk**
Lactating mothers said that they fail to get breast milk because of the hard conditions and being away from their babies for long hours during daytime. This, they said, leads to stress and requested for humanitarian agencies responsible for food distribution to include powder milk in the food rations for their children below 2 years of age.

*Adult Females, Bentiu PoC*

**Deal With Street Kids**
Community members in a listening group in Bentiu PoC said that street children have become a nuisance in the community. They said that those children put their own and others lives in danger. They requested humanitarian agencies to intervene.

*Adults, Listening Group Sector 2 Block 10 Bentiu PoC*

**We Feel Forgotten**
Returnees and IDPs in Kurkal complained that they feel neglected by humanitarian agencies because they are not receiving aid. They requested for radio to access information, plastic sheets to cover their shelters and torches to use at night.

*Adults, Kurkal – Extension to The Bentiu PoC*

**We Need A School and A Health Centre**
Returnees and IDPs in Kurkal said that they don’t have a school or health centre. They requested aid agencies to build a school to stop children from suffering going to the PoC during the rainy season and also put up a health centre for easy access to medical services.

*Adults, Kurkal – Extension to The Bentiu PoC*

**We Thank UN Peacekeepers**
Adults and youth in an informal listening group in Dhorbuor village appreciated UN peacekeepers for the road repairs which has allowed easy movement for both humanitarian and public transportation vehicles. They urged the peacekeepers to continue with road repairs.

*Adults and Youth, Dhorbuor Village*
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Internews Bentiu - Bulletin

Community Feedback

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Kondial 97.2 FM
Weekly Program Highlights

HEALTH: DANGERS OF SMOKING CIGARETTE AND SHISHA IN POC
In response to feedback on the banning of smoking shisha and smoking cigarettes in the PoC, Kondial FM hosted a call-in program about dangers of the practice. Several callers discouraged the smoking of shisha and cigarettes saying that it affects human organs like lungs, the heart and is the cause of some fire outbreaks in PoC.

UNRULY YOUTH UNDERMINE PEACE AND SECURITY
Kondial FM recorded a program about crude weapons being in the hands of unruly youths in PoC.

HEALTH: DIARRHOEA – CAUSES, SYMPTOMS AND PREVENTION
After receiving feedback from the community about diarrhea, Kondial FM hosted an IOM medical doctor to shed light on the disease, the causes, symptoms and treatment. On the live radio show, the doctor said that diarrhea is watery stool and that a person with diarrhea has loose stool three or more times in a day. He added that symptoms depend on the causes and it is common to feel feverish, abdominal pain, vomiting, dehydration and dry mouth. The medic added that prevention of diarrhea includes serving food immediately after preparing it and washing cleaning places where food is prepared can prevent food poisoning. He said that for the treatment of the disease one can use oral rehydration solution or salts (ORS) - water that contains salt and glucose or visit a health facility immediately. Kondial FM callers appreciated the program.