

In Bentiu, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarian, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

## What We Heard This Week

### Feedback from the Community

#### We Need Mosquitoes Nets

The community in Kurkal camp raised concerns about lack of mosquito nets to protect them against mosquitoes. The residents acknowledged that although it's a dry season there are many mosquitoes in the area. They requested humanitarian agencies to provide nets.

*Mixed Listening Group. Age 30-45 years  
Dhorbuor and Pakur Villages*

#### Shelters Lack Doors In Kurkal Camp

Kurkal resident's complained about lack of doors on their shelters which exposes them to intrusion by thieves and other wrong elements. Two families lost food items to thieves at night because their shelters lacked doors. They requested humanitarians to provide them with doors.

*Age 30-45 years*

#### No NFIs In Kurkal Camp

Residents of Kurkal camp said that they have not received any Non-Food Items in the last two years while distribution is always taking place in the PoC. They requested agencies to provide them with NFIs.

*8 women and 3 men,  
LG Age 30-45 years*

#### Request For Torches

Kurkal camp residents requested for help with torches to every household. On a number of occasions many snakes invade their houses at night and in some cases people have been bitten.

*Mixed Group*

#### Thanks DRC For The Women Center

Women in Kurkal camp appreciated DRC for constructing a center for their activities. They said that will be easier now to convene meetings and report GBV cases to DRC in confidence. The center will also enhance a peaceful atmosphere through group interactions.

*Age 30-45 years 7 women*

#### Insecurity In Kurkal Camp

Residents in Kurkal camp complaint that Kurkal camp lacks proper security because people are being attacked by thieves during night time. The families alleged that because they receive services from humanitarian partners which attract robbers in the area. They quest protection partner to cooperate with Government in Rubkona county to offer security in camp.



This week Internews collected **49** unique of feedbacks:

(19-45 years old) **77.56%**  
(46-60 years) **12.24%**



Internews interacted with people through:

- Listening Group **35%**
- Informal Meeting **6%**



Data collected from interactions with non-unique individuals :

Females (13.33%)  
Males (86.67%)

#### Thanks To UN Civil Affairs Division

Youth drama group appreciated UN-CAD for organizing drama training for the youth in Bentiu PoC and Bentiu town on how to reduce domestic violent in the community. "We are grateful to UN-CAD because they taught us new drama skills." Said a 20-year-old woman.



*Kondial FM correspondent with UNICEF staff and community high committee members after a radio program on Hepatitis E.*

**Photo@ Internews**



February 27, 2020

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# Internews Bentiu e-Bulletin

## Kondial 97.2 FM

### Weekly Program Highlights



#### HEALTH: HEPATITIS E REPORTED IN PoC.

Concerns in form of feedback from the community indicated that there is shortage of soap and slow response to desludging of full latrine. This has caused fear that it could lead to an increase in diseases. In response to the concerns raised by the community, Kondial FM hosted the UNICEF and Community High Committee to sensitize the community about the 44 reported cases of hepatitis E and create awareness about prevention and the causes of virus, it's signs and symptoms. Most people with hepatitis E get better within few months. Usually it doesn't lead to long term illness or liver damage like some other forms of hepatitis. He added that community can prevent themselves by washing hands with soap and clean water, collect water from safe and clean sources, use latrines or bury faeces and cook food thoroughly.



#### PEACE PROGRAM: PROMOTE PEACE AND STABILITY

Youth in Bentiu PoC and beyond PoC sent several requests to UN Civil Affairs to organize more

trainings about drama for peace in order to reduce violence, robberies and insecurity along the roadsides in Unity State Bentiu. Due to several community feedbacks UN-CAD formed five youth drama clubs to help sensitize the you on how to eliminate crime and violence against members of the community. On Kondial FM's live talk show, the drama youth group appealed to entire community of greater Unity to eliminate revenge killings, rape and highway robberies. The youth drama group representative Nyak Teny said some youth are a threat to pedestrians because they are well known for robbing and raping and at times killing innocent civilians for no reason. "More than 11 people have been killed on the main road from Bentiu to Leer and perpetrators were not arrested." On the same talk show, a female drama representative added that UN-CAD's facilitation has helped a lot because the dramas have gradually helped change the youth from exercising negativity to having a positive outlook towards life. She said many women and girls have been tortured and raped by unknown youth in the bushes and along the highway roads. There is need for peace

and stability in order to end crimes and revenge killings. Several callers thanked the drama group and Kondial FM for wonderful talk show.



#### BEYOND BENTIU RESPONSE PROGRAM: GREETINGS ON RADIO UNITE US

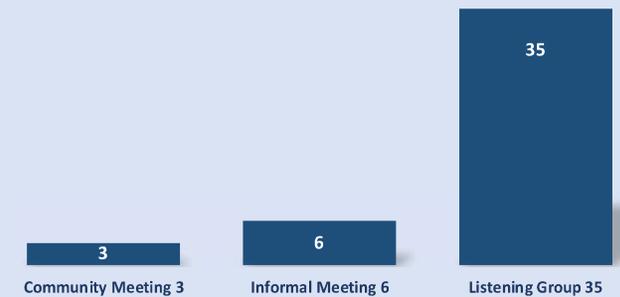
As a result of the humanitarian mission to Leer Tuoch Rieh settled village, the community sent out greetings to family, friends and in-laws from whom they have separated from during the conflict. A paramount chief from the area appreciated Kondial FM for giving them an opportunity to send out greetings to other communities residing in the Bentiu PoC. He said it had taken him 6 years without communicating with his family in the PoC. "We lost hope during the war because we had been completely separated from our families." When the greetings which were recorded in Leer were aired out in Bentiu, the community went ecstatic with emotion after hearing the voices of their relatives from Leer. They said Kondial FM had united them with their families through the radio broadcast.



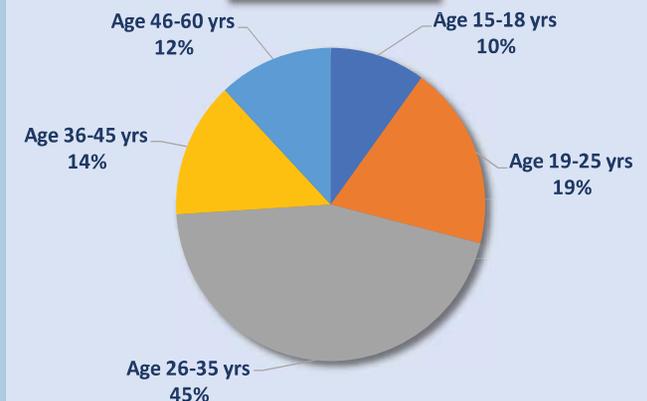
## Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

### COLLECTION TYPE



### AGE GROUPS





February 27, 2020

# Internews Jamjang e-Bulletin

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Akiki Tusiime (atusiime@INTERNEWS.ORG).

## What We Heard This Week

### Feedback from the Community

#### We Need Timber For Our Shelters

Refugees requested for timber to repair the doors, windows and roofing their houses because the timbers they used before have been eaten by the termites.

*Block 1, Ajuong Thok, Females*

#### Assist Us With Irrigations Tools

The refugee community members requested for IRC Economic Recovery Department to distribute irrigation tools to them because some of them have some plants they want to irrigate in their homes.

*Block 1, Zone B, Ajuong Thok.*

#### Increase Water Pressure

The refugee community complained about the low pressure of water flow in the pipes leading to shortage of water. They requested for humanitarian agencies to increase water pressure in order to solve the issue of water shortage.

#### We Lack Utensil In Homes

Some refugees requested for utensils to use in their homes. They said that the ones they were given in 2016 are worn out.

*Females, Block 9, Pamir Camp*

#### Provide Us With Building Materials

Widows in the refugee community requested for roofing materials because the plastic materials on their homes are worn out and torn. "We need DRC to response quickly since the rain season is approaching us."

*Adults, Block 32, Ajuong Thok*

#### We Need Vocational Training

Young girls have expressed interest in being trained as mechanics with AAH-I if they are given an opportunity. "We are asking AAH-I to open for us vacancies in mechanical training in Pamir because going to Jamjang is far for us."

*Females, Block 9, Pamir Camp*

#### We Need Water Containers

Most mothers complained that the water containers they have are worn out and can't contain water. They requested humanitarians to assist them with buckets and jerricans.

*Adults Block 32 Zone E Ajuong Thok*

#### Blankets, Please!

Some refugee parents said that they need help them with blankets as the rainy season approaches.

*Adults Block 32 Zone E Ajuong Thok*



**60** This week Internews collected **29** unique feedbacks:

(Ages 19-35 yrs) - **58.33%**  
(Ages 36-60 yrs) **41.67%**



Internews interacted with people through:

- Listening Group **47%**
- Community Meeting **5%**
- Informal Meeting **4%**



Data collected from interactions with non-unique individuals::

Females (13.33%)  
Males (86.67%)



Jamjang FM correspondent recording the AAH-I Area Coordinator on the graduation of mechanical apprentice trainees

**Photo @Internews**



February 27, 2020

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## Jamjang 89.4 FM

### Weekly Program Highlights



#### EDUCATION: TEACHERS VOLUNTEER TO TEACH AT NAPATA SCHOOL

Humanitarian agencies conducted the "Back To School" campaign to encourage pupils and parents to respond positively to the new school term. Radio programs were produced to highlight the need for pupils and students to register. The campaign got an overwhelming response with some schools receiving more numbers than they had anticipated. This led to management of Napata Primary School sending out an appeal to members of the refugee community to volunteer and help save the situation. Several teachers responded to the appeal. Jamjang FM team interviewed the volunteers who requested adults to register because the afternoon classes are open for all in the refugee and host communities. The evening adult education program was started to help educate society and ensure that the elderly can also acquire some level of education.



#### HEALTH: WATERY DIARRHEA IN CHILDREN

Recently, cases of watery diarrhea started manifesting in Jamjang which prompted a quick response from the humanitarian agencies. To highlight the situation of watery diarrhea, Jamjang FM community correspondent interviewed AHA's Dr. Zacharia Lino on the cases that have emerged among the children in Ajuong Twbok camp. The doctor confirmed that there are indeed cases of diarrhea which started weeks ago and especially among the children of 2 to 5 years. He added that children under two years of age are more infected than the rest. He reassured the Jamjang FM listeners that AHA had reported the situation to UNHCR and the World Health Organisation. Commenting on the number of cases, the doctor said that they have received more than 304 children with diarrhea so far. AHA is currently sensitizing the community in the camps about the disease and are appealing to both the refugees and host communities to ensure they use clean, cover their food and water.



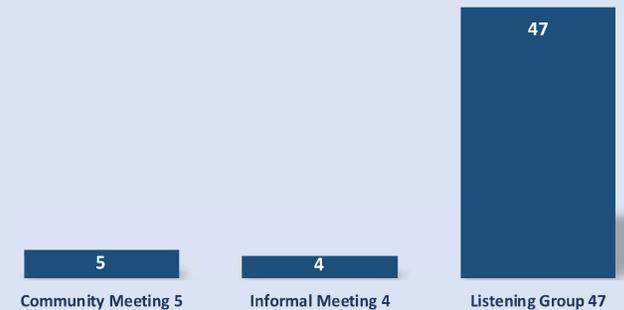
#### PROTECTION: FIRE PREVENTION AND SAFETY IN THE COMMUNITY

The early months of the year is usually when there are fire outbreaks in the refugee camps and the host community. To address the issue of fire accidents, Jamjang FM hosted a Chief of Block 64 in Ajuong Thok camp and discussed fire prevention, safety and precautions. The focus was on how to avoid fire outbreaks that pose danger to human life and properties of the communities living in Ajuong Thok refugees camp. The Block Chief advised the community to keep their homes clean and free of bushes or grasses and extinguish all fires after cooking. He also suggested that people should build their kitchens with bricks if they can manage to do so. He said that this would prevent fire outbreaks because structures made out of grass or other flammable material can easily catch fire. On the same show, another chief from Block 6 added that, due to the dangers fire outbreaks cause, he asked mothers to build thermal stoves in their homes and avoid leaving children to cook food for themselves.

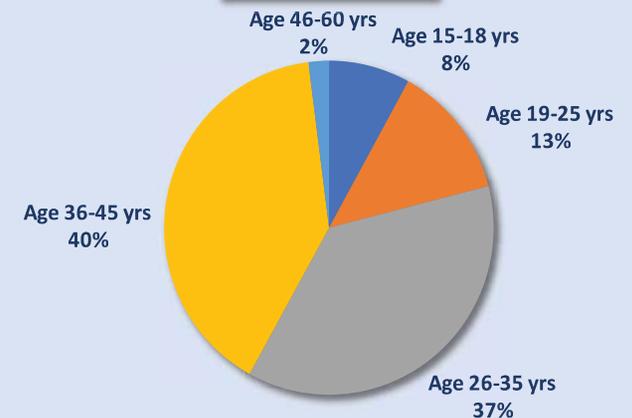
## Community Feedback

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### COLLECTION TYPE



### AGE GROUPS



In Malakal, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

## What We Heard This Week

### Feedback from the Community

#### Thanks WFP & World Vision

Residents in the PoC and Malakal Town thanked WFP & World Vision for providing them with food rations. They said the food would cater for their nutritional needs.

*Youths & Adults, Location :  
PoC & Malakal Town*

#### Youth Request For Management Training

Community members in the PoC said youths lack management skills. They requested the concerned agencies to train the youths in management skills so they can help their communities in handling issues affecting them.

*Youths & Adults, Location : Sector 1 & 2*

#### Parents Appreciate War Child Canada

Parents in the PoC appreciated War Child Canada for helping their children to attend school and attain some education. They encouraged the agency to continue with the assistance so that their children can have a good educational background.

*Youths & Adults, Location: Sector 2*

#### Unblock All Drains Before The Rains

Residents in Malakal town said the drain-ages in town are blocked.

They requested any agency to help and unblock them to avoid floods in their homes and stagnation of water during the rainy season.

*Youths & Adults, Location: Malakal Town*

#### MSF Appreciated

The residents in Malakal appreciated MSF for working 24 hours to attend to patients. They encouraged the agency to continue with the good work.

*Youths & Adults, Location: Malakal Town*

#### Vaccinate Dogs In PoC

For the second time community members in the PoC said they are fearing the dogs roaming around freely in their area. They requested concerned agencies to vaccinate the dogs against rabies.

*Youths & Adults, Location :  
Sector 1, 2, 3 & 4*

#### Farmers Need Water Pumps

Farmers in the PoC said after the formation of the new government, they would like to return to farming near to the river to provide sufficient food for their families. They requested for water pumps to irrigate their crops.

*Youths & Adults, Location : Bentiu PoC*



This week Internews collected **86 unique feedbacks:**  
(Age 11-14 years old) **2%**  
(Age 15-18 years old) **2%**  
(Age 19-25 years old) **18%**  
(Age 26-35 years old) **39%**  
(Age 36-60 over years) **39%**



Internews interacted with people through:  
Listening Group **37%**  
Informal Meetings **16%**  
Community Meetings **8%**



Data collected from:  
Females (59.30%)  
Males (40.70%)



*Chairman of food distribution committee speaks to Nile FM Correspondent about the distribution process.*

**Photo@Internews**



CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

February 27, 2020

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## Nile 98.0 FM

### Weekly Program Highlights



#### SHEALTH PROGRAM: AWARENESS ON MENINGITIS

As the summer season approaches, community members requested health partners to raise awareness on meningitis. While appearing on the Nile FM's Health Program, the MSF medical doctor explained that meningitis can occur when the fluid in the parts of the human body which are close to the brains and spinal cord becomes infected. He added that the meningitis virus attacks human beings through the nose and mouth and then moves to the brain. The MSF doctor said that the first symptoms are usually fever, vomiting, headache and feeling unwell. The MSF doctor added that the bacterial and viral meningitis can be deadly and that there's no way to know if you have been infected by judging how you feel. The MSF doctor urged people to seek immediate medical attention if they experience these symptoms.



#### SPECIAL COVERAGE PROGRAM: GENERAL FOOD DISTRIBUTION IN POC

During this month's General Food Distribution (GFD) in the PoC, Nile FM correspondent went to the distribution site to interview the beneficiaries and find out the challenges faced by the food distribution committee. The chairman of the food committee explained that one of the biggest challenges facing them are the complaints from families who lost their registration cards. He added that they do take measures do to solve the problem through by reporting the cases to IOM who find their registration information on the system. They then give them a temporary token registration so that the families can receive the food rations. The chairman of the food distribution urged families to keep their registration cards well so that they do not lose them. They also advised parents against sending children to the food distribution sites to avoid disruption.



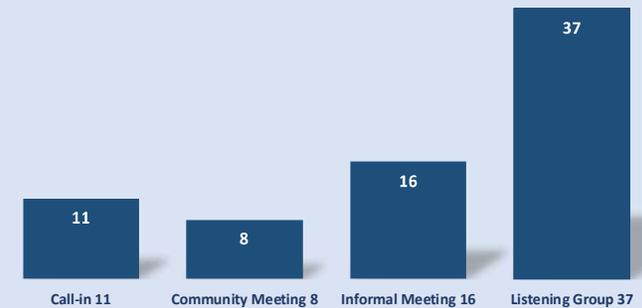
#### WASH PROGRAM: WAYS TO ENHANCE WASH PROGRAM: AWARENESS ON GENERAL PERSONAL HYGIENE

Feedback from the community indicates that there some families do not take good care of their personal hygiene even when they receive soap rations every month from the IOM WASH department. On the Nile FM WASH Program, the IOM hygiene promoter responded by raising awareness on how families can benefit from the monthly soap rations. IOM hygiene promoter explained that it very important for any

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