In Bentiu, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week

Feedback from the Community

**Excess Chlorine In Water**
Adults in a group of disabled people said that the chlorine in the Sector 2 water is too much. They requested the WASH partner to review the situation. They complained that this has been happening for some time. They requested WASH to put less chlorine.
*Adults: Sector 2, Bentiu PoC*

**Construct More Shelters**
Some people in Bentiu PoC said that they were registered to receive shelter materials last year December but have not yet received any construction materials for repairing their shelters. They asked Concern Worldwide to help. They always do.
*Adult females: Bentiu PoC*

**Give Us Radios, Please!**
Disable people in Sector 2 Block 6 raised concerns about the lack of radios to listen to programs and messages on Kondial FM.
*Adults: Sector 2 Block 6 Bentiu PoC*

**We Need Jerrycans**
Community members in Sector 2 said that they lack jerrycans for fetching water. They said that it’s been two years since they last received new jerrycans. They requested for help from humanitarian agencies.
*Adults Block 2, Bentiu PoC*

**Rat Alert!**
Members of an Adult Listening Group said that rats have increased in shelters and it is affecting their sleep at night in the PoC. They added that the rats eat their clothes, the sorghum and disturb them. They urged VSF and IOM CCCM to help.
*Adults: Bentiu PoC*

**Well Done Protection Partners**
Youth in Bentiu PoC appreciated protection partners for organizing protection training. The youth said they now understand the importance of protection. A 19-year-old said that they need protection partners to organize more protection training for girls.
*Youth: Bentiu PoC*

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**Latrines Collapse!**
Some community members in Bentiu PoC said that their latrines collapsed and requested for an increase of the latrines in Block 2. They requested Mercy Corps Wash to build more latrines and repair the ones which are damaged so they can stop going long distances to access the facilities. They urge agencies to hurry up and deal with the situation in their block.
*Adults Block 2, Bentiu PoC*
OWN LARGE FARMS
Farmers in the PoC encouraged members in Bentiu PoC and town to prioritize agriculture and cultivation as a source of food for all since there is peace in South Sudan. Due to several feedbacks from the community, Mercy Corps and DRC formed Farmers Unions to support farmers in Bentiu PoC. On Kondial FM’s live talk show, farmers urged the community to practice farming as a way of eliminating famine. He said that the only thing they can do before cultivation is to carry out an assessment of the land, clear the land, dig the ground and wait for the rainy season. The leader said that the land should be fenced before the planting season for prevention of wild animals such as kobs which will feed on crops. He added that farmers should spray their crops to protect disease and pests such as rodents. On the same talk show, farmers’ Side A leader added that they should cultivate on large farms as much as possible. With the peace process agreed upon now, there’s no need to depend on international organizations and that if they cultivate, the international organizations will come and buy the food from the farmers. The Side A leader said that they should not only grow crops like millet, maize and sorghum, but also grow vegetables like black eggs, tomatoes, Sukuma and others. Farmers leaders thanked Kondial FM for the program.

Cccm-Show: Hosting Monthly Community Leaders’ Meeting
Community members in the Bentiu PoC requested IOM-CCCM to resume the community block leaders meeting to discuss issues which affect them in the IDP settlement area. As a result of the feedback, an IOM-CCCM official said that camp management resumed hosting its monthly meeting with community leadership, women block leaders, community-based organizations and service providers. He added that the meeting will focus on service delivery and identify solutions. He said that the meeting will involve the Community High Committee and disability committee. The camp management appealed to the community to raise concerns to their block leaders and who will share them during the weekly meeting. On the same radio program, community leaders thanked CCCM for resuming the monthly community leaders meeting in Bentiu PoC. Several caller’s appreciated IOM for organizing the monthly block leaders’ gathering.

Peace Program: Reconcile, Love and Forget the Past
To ensure that fostering peace and love among the youth, Kondial 97.2 FM hosted the Catholic church catechist William Row Nhial to highlight the meaning of love as it is stated in the Bible. He explained that love is not just something you give and then abandon. Love is given by God to mankind. To love means that sharing the love received from God. He urged the community in Bentiu PoC and outside to love, reconcile, forgive and forgot the past for the sake of peace in South Sudan and neighboring county. However, Kondial FM met with two neighbors in the PoC and they appreciated Kondial FM for the program on peace, love, forgiveness and reconciliation which will bring neighbors together.
In Jamjang, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Akiki Tusime (atusime@INTERNEWS.ORG).

March 12, 2020

Internews
Jamjang e-Bulletin

What We Heard This Week
Feedback from the Community

Do Something About The Robberies
Various members of the refugee community appreciate the work of protection partners being provided by CRA, but are worried over the growing number of criminal activities along the road that connects Jamjang with Ajuong Thok. They said people hide in the bushes along the road with the intention of robbing travellers. They appealed to CRA to intervene.

Block 34, Ajuong Thok

Relocate The Machine
Beneficiaries of cooking oil processing machine in Ajuong Thok camp are grateful with DRC for the good work done for them. They are suggesting that if the machine can be placed in a different place because they are starting to feel that it may not be secure where it is now. Block 1 (market), Ajuong Thok

Train Us In Tap Repairs
Youth in Pamir are grateful for the water services being provided by the Samaritan Purse’s WASH team in the refugee camp. They request for training in how to maintain and repair the water taps.
Block 31, Pamir camp

Data collected from interactions with non-unique individuals:
- Females (84%)
- Males (7%)

Our Gratitude To UNHCR
Women in Ajuong Thok said that they appreciated UNHCR for providing them with mats, blankets and buckets. They requested that if they can be given materials to reinforce their shelters.
Block 58, Ajuong Thok

Restore Mobile Phone Network
Refugees in the camp said that the disruption of the Zain telephone network has had a negative impact on them because they cannot call for help in the event of any emergency or incident that requires immediate assistance. They are requesting for the restoration of the phone network.
Block 34, Ajuong Thok

Thanks For The Dignity Kits
Women in Ajuong Thok refugee camp expressed gratitude to the International Rescue Committee for providing them with dignity kits.
Block 58, Ajuong Thok
Jamjang 89.4 FM
Weekly Program Highlights

DRC PLANS COMMUNITY CENTERS IN THE CAMP
Jamjang got a number of feedbacks from the community requesting for community centers in the refugee camp. Responding to the community’s requests while on Jamjang FM, the DRC Community Services Officer said that last year DRC constructed several community centers in Ajuong Thok and Pamir refugee. He added that for 2020, the budget for constructing community centers is yet to be realized. He said that some blocks have no community centers, but appealed to the members of those blocks to be patient until their issue is addressed.

DIGNITY KIT DISTRIBUTION IN AJUONG THOK
The IRC Department Of Women Protection and Empowerment carried out dignity kit distribution in Ajuong Thok. Speaking to Jamjang FM, IRC WPE officer said that they targeted women and girls from 12 to 49 years of age. The official added that the items distributed included 6 bars of soap and 6 sanitary pads to each person, which is done after every six months. He appealed to the women not to sell the items. The women who spoke to Jamjang FM expressed happiness with IRC for giving them dignity kits.

THE DELAY OF DISTRIBUTION OF SCHOLASTIC MATERIALS
Several students and teachers had raised concerns about the lack of scholastic materials. The LWF Education Manager while appearing on Jamjang FM’s Education Program said that the distribution of scholastic materials has been delayed because of the poor road conditions from Juba to Ruweng. He added that the scholastic items are in Juba and Wau and that they will be transported to Ruweng once the road from Abyiemnhom. He appealed to parents to work hard and support child education by providing some scholastic needs.

REFLECTION ON WOMEN SUPPORT GROUP ACTIVITIES IN AJUONG THOK CAMP
Women support groups continue to play a crucial role in creating hygienic awareness in the community. And to make the community more aware, a health worker at AHA told Jamjang FM that the women support group do their work normally in the camp. The health worker explained that they do sensitization for lactating mothers on the importance of breastfeeding to a child’s health. The activities of women support group have reduced a bit because some of their members were cut due to budgetary constraints, he added. The doctor advised the parents to attend the women support group sessions to raise awareness about the importance of nutrition for a child’s health.

Community Feedback
Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.
What We Heard This Week
Feedback from the Community

Provide Meals For In-Patients At GENTIL PHCC
Refugees from Jam Village in Batil camp said that this year RI did not provide meals to in-patients in GENTIL PHCC unlike last year when food was provided for a few months. They requested UNHCR and Relief International to resume provision of meals in the hospital.

Adult, Jam Village in Batil camp

Thank You For The Biometric Survey
IDPs and flood-affected communities in Maban appreciated WFP for conducting a biometric survey to families affected by floods. They said this registration will help beneficiaries get the necessary assistance, such as food, shelter and NFI.

Food Instead Of Cash
Refugees in zone A in Doro camp said that the percentage of food rations they are getting from WFP in cash like cooking oil and some other food items should instead be provided to them in kind. They said that the provisions cost more in the market.

Students In Need Of School Meals
A female teacher in Gendrassa refugee camp said that the main challenges facing the schools is the issue of meals for students in Gendrassa refugee camp. She added that school attendance is dwindling due to lack of meals at school. She requested WFP to address the concern of food at school.

Woman, Gendrassa Refugee Camp

Request For Recommendation Certificates
Incentive primary school teachers in Gendrassa refugee camp whose contracts ended recently asked LWF to provide them with recommendation certificates to help them in the future when they apply for jobs.

Teachers, Gendrassa Refugee Camp

The Need For A Water Point In Zone A
Some women in zone A Balila Uduk community in Doro camp residing near the GFD site said that the water point is far from them. They said they get water from Hai Balatuma and are asking ACTED to set up one water point in their area.

Adult, Listening Group

Ambulance Needed In Doro
Some women in Doro camp’s new extension site Mayak community requested Relief International to provide ambulance services when they take over medical services in Doro to handle emergencies that come with maternal health.

Adult, Listening Group

New Latrine Facilities Needed
Teachers of Mama Primary School in Gendrassa refugee camp said that all latrines at the school are full and it complicates the pupils’ access to the facilities. They requested the ACTED WASH department to construct latrines in the school.

Teachers, In Gendrassa Refugee Camp

Radio Salam Community Correspondent interviewing a resident in Gendrassa camp on education issues. Photo @Internews
Radio Salam 99.1 FM
Weekly Program Highlights

PROTECTION PROGRAM:
THE IMPORTANCE OF GENDER EQUALITY IN THE COMMUNITY

To commemorate the International Women’s Day on March 8th, Radio Salam in collaboration with the Protection Department of DRC produced a program that hosted influential women and activists in the communities of Doro, Gendrassa and Batil. During the talk show, a member of the Doro Camp Protection Committee said that gender equality should be for all and appealed to parents to send their daughters to school and to allow them to participate in the camp activities provided by humanitarian agencies.

A member of Batil camp’s women’s office called on a stop to violence and discrimination against women. She stressed the importance of gender equality. The Chairlady of the woman’s office at Gendrassa camp called on the community to stop FGM and early marriages. In an interview with Radio Salam, a number of refugees said that education has a major role in changing society’s perception towards the issue of gender equality.

EDUCATION PROGRAM:
EDUCATION CHALLENGES IN THE COMMUNITY

Radio Salam community correspondents received feedback on education related issues affecting the students in the four camps. The education program on Radio Salama hosted the Head of Education Committee in Gendrassa camp and the LWF Education Officer. During the program the Head of the Education Committee in Gendrassa camp said that some of the challenges facing the education sector are the downsizing of teachers, school uniforms and changing of time and provision of school feeding.

LWF Education Officer made assurances that downsizing of teachers will not affect the timely delivery of lessons and added that current teachers are trained by JRS and are capable in their work. He stated that WFP and UNHCR have resolved the issue of school feeding and hopefully provision of food will start in April. In an interview with the community in Doro, Kaya Batil and Gendrassa camps they urged LWF to improve issues affecting the education sector in the four camps.

LIVELIHOODS PROGRAM:
TAILORING TRAINEES GRADUATE IN DORO

Save the Children graduated the fifth batch of students who trained in sewing and dressmaking. This included 55 trainees (9 men and 46 women) from Doro camp and the host community in from Bunj. The training lasted for seven months and each trainee was given a sewing machine with accessories. During the graduation ceremony Doro camp chairperson applauded the role of Save the Children in the community adding that the training will control unemployment and criminality among the youth. Director of Social Welfare in Maban County said that this kind of activities will help to promote peaceful coexistence among the refugees and the host community.

Save the Children Operations Officer said that the goal of the training is to help families improve their livelihoods and advised the trainees to make use of the sewing machines for the sake of investment. UNHCR representative encouraged the youth to participate in such training programs provided by humanitarian agencies operating in the area.

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What We Heard This Week

Feedback from the Community

**We Need Blankets!**
Residents of Akoka county said that they suffer a lot at night due to coldness as a result of the recent floods in Khor Adar. They requested humanitarian agencies to provide the vulnerable people and children with blankets.

*Youths & Adults, Location: Akoka County*

**Thanks For Renovated Bathrooms**
Residents in the Malakal PoC thanked the IOM-WASH department for changing the iron sheets and wood on their bathrooms. They said they can now bathe without fearing people peeping at them through the holes.

*Youths & Adults, Location: Sector 1 Block D*

**Thanks For Clean Drinking Water**
Residents in different locations in Malakal town thanked World Vision for providing them with clean drinking water. Students too thanked the agency for the water points which have saved them from walking long distances to look for refreshment.

*Youths & Adults, Location: Malakal Town*

**We Need To Study**
Secondary school students said that their teachers no longer teach them because they haven’t paid their incentives. They requested the education cluster to help them and solve that problem because they haven’t completed their school subjects.

*Youths & Adults, Location: Sector 1, 2, 3 & 4*

**Night Clinic Is Very Important**
Community members in Malakal town said that they need a clinic that operates at night in their area because they always take their patients to MSF hospital which is very far. They requested the health cluster to set up a clinic that will reduce their suffering.

*Youths & Adults, Location: Malakal - Hai Bum*

**Drainages Reopened**
Community members in the PoC thanked IOM Site Plan Department for digging up and reopening the drainages in the PoC. They said this will stop stagnation of water during the rainy season.

*Youths & Adults, Location: Sector 2*
Feedback from the community indicated that there are some people who lack the skills of promoting peaceful coexistence in their families. Nile FM peace and reconciliation producer interviewed some community members who mobilized themselves to share their experiences about peaceful coexistence. A community member said that for people to live in peace they should give respect the elders who too should show guidance to the younger members of the family. He added that this will prevent conflict and disagreement among family members. Another person explained that people must cooperate as families and make an effort to live in peace because there are some people who don’t want peace their communities.

A woman suggested that if women get more training and workshops, it will help them build their capacity. Another person added that men should give women their rights while carrying out their activities whether in the community or somewhere else. He added that the process will encourage women to have the desire to work with men which could lead to gender balance or equality. Also, the International Women’s Day for 2020 was celebrated under the theme: “Each for Equal”.

WASH program addressed the issue of women and men participating in maintaining a good environment at home. A community member suggested that women and men could divide the work amongst themselves. He added that women can do normal and lighter work while the man can take on the heavy duties. Another person added that husbands should help their wives in maintaining a hygienic environment around their homes. The IOM hygiene promoter said that there should be no barrier to stop men engaging in domestic affairs. She encouraged both women and men to always work for a clean environment at home.