



CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

April 09, 2020

Internews Bentiue e-Bulletin

Internews' Humanitarian Information Service (HIS) implements the Communicating with Communities (CwC) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiue PoC. The feedback shared sets the agenda for government and humanitarian actors - building responsive and accountable processes that serve the needs, and advance the rights, of those in the camp. If you have information to share with the PoC or humanitarians, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org).

What We Heard This Week

Feedback from the Community

Water Shortages

Residents of Sector 1 said they are experiencing water shortages. They requested Mercy Corps to improve the water supply. "Today I went to another sector. I got one jerrycan of water. Not enough for me and my children," said one 25-year-old woman.

Adults, Sector 1 Bentiue PoC

Thanks for Shelter Reconstruction

Vulnerable people thanked Concern Worldwide for the reconstruction of vulnerable people's shelters after they were burnt down. An elderly woman said she wouldn't have managed to rebuild her shelter if the agency hadn't paid people to do so.

Vulnerable, Bentiue PoC

Food Beneficiaries Fear COVID-19

IDPs requested agencies to stop the biometric card authentication due to congestion at the General

Food Distribution (GFD) sites. They fear overcrowding will spread COVID-19. "I request all service providers to prioritize safety of the IDPs," said a 50-year-old man.

Adults, Sector 1 - Bentiue PoC

Early Food Distribution

Adults in a listening group appreciated WHH & WFP for this month's food distribution because it came earlier than usual.

Mixed, Sector 2 Block 16 Bentiue PoC

Bentiue PoC

Keep Markets Clean!

The Community Watch Group urged people who use the markets to keep them clean as poor hygiene can spread diseases. They also asked IOM Wash and other partners to provide their office with hand-washing materials.

Adults, Sector 2 Block 10, Bentiue PoC



This week Internews collected feedback from **71** unique individuals:
(11-18 years) 5%
(19-25 years) 13%
(26-35 years) 32%
(36-45 years) 50%



Internews interacted with people through:
Call-ins 9%
Community Meetings 7%
Informal Meetings 24%
Listening Groups 60%



Kondial FM correspondent [center] with UNFPA and IOM doctors after a health program on COVID 19 - Photo @Internews



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April 09, 2020

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Internews Bentiu e-Bulletin

Kondial 97.2 FM

Weekly Program Highlights



YOUTH

EMPOWERMENT: DISCOURAGE LAZINESS AND ENCOURAGE HARD WORK

A women's representative decried the level of laziness among the youth in the PoC. She said that laziness was one of the sources of poverty in the IDP community. Kondial FM reached out to youth in the PoC to discuss employment and their job-seeking behavior. Throughout the program, youth

were encouraged to find work where it is available and stressed that in so doing, they can set an example for others (even adults) in the community. The program went on to praise those youth who do work and advised parents to teach their children to be responsible members of society



THE COVID-19 SCARE AND NEED FOR AWARENESS

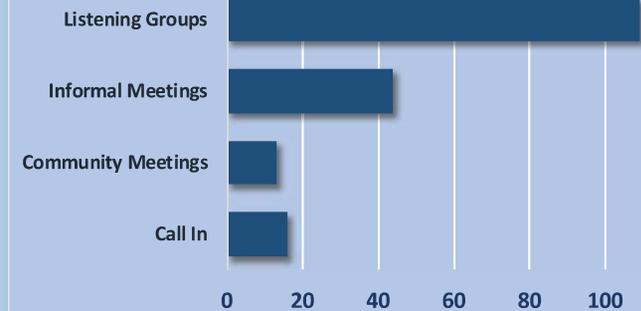
Kondial FM hosted health partners from

IOM to speak about COVID-19 and raise public awareness. The representative elaborated on how to avoid contracting the disease, the modes of transmission and its symptoms. He also advised the community to abide by well-established means of prevention. Several callers appreciated the information; they called on the government to create checkpoints on roads leading to neighboring countries and to halt all international flights.

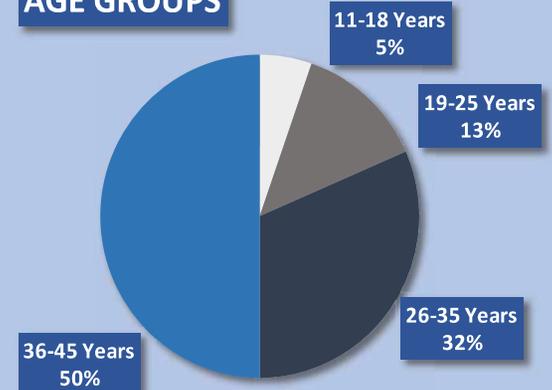
Community Feedback

Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

COLLECTION TYPE



AGE GROUPS





April 09, 2020

Internews Jamjang e-Bulletin

Internews' Humanitarian Information Service (HIS) implements the Communicating with Communities (CwC) program, aired on Jamjang 89.4 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Ajuong Thok. The feedback shared sets the agenda for government and humanitarian actors - building responsive and accountable processes that serve the needs, and advance the rights, of those in the camp. If you have information to share with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiki Tusiime (atusiime@internews.org).

What We Heard This Week

Feedback from the Community

High Hopes for Relocation

Sudanese refugees in Yida settlement are anxiously waiting relocation to Ajuong Thok and Pamir camps. The unease has led to a rush to upgraded ration cards. "The life is tough here. It's better to go to Ajuong Thok or Pamir," said a refugee.

Adult, Yida Settlement

Keep COVID-19 Awareness Alive

Ajuong Thok refugee camp residents said that COVID-19 is worrying them. They requested health agencies to continue awareness raising campaigns, so they are aware of how to protect themselves.

Adults, Block 32, Ajuong Thok

We are Thankful to UNHCR

Residents of Yida settlement extend their thanks to UNHCR for equipping the reception center with handwashing facilities. They said that refugees at reception center are also being told to wash their hands with soap which is helpful in protecting against COVID-19.

Adult, Yida Settlement

Take Measures against Gatherings

"We need camp leadership to enforce social distancing," said a refugee in Ajuong Thok camp who is concerned about people congregating at places of worship, contrary to warnings issued against large gatherings.

Adults, Block 32, Ajuong Thok



This week Internews collected feedback from **27** unique individuals:

(15-25 years) 11%
(26-35 years) 45%
(36-45 years) 44%



Internews interacted with people through:

Listening Groups 93%
Community Meetings 7%



Jamjang FM Correspondent interviewing a humanitarian official in Jamjang
- Photo @Internews



April 09, 2020

Internews Jamjang e-Bulletin

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Jamjang 89.4 FM Weekly Program Highlights



HEALTH PROGRAM: MEASURES

TO FIGHT COVID-19 VIRUS.

Jamjang FM continued its programming related to COVID-19. In one program, the station conducted a series of interviews with refugees in Yida settlement to discuss their understanding of the disease and to re-iterate the importance of embracing measures intended to slow its spread. In yet another program, Jamjang hosted the Secretary General of Ruweng Administrative Area (RAA). He who told listeners that the government there,

in collaboration with humanitarian agencies, has put stringent measures in place to prevent COVID-19 from reaching that area. He said that all border points in RAA's jurisdiction will remain closed, while all public transport and gatherings are banned. *"I appeal to community members to follow these instructions and protect themselves from possible infection,"* the secretary general said.

LIVELIHOOD: PREPARATION FOR CULTIVATION

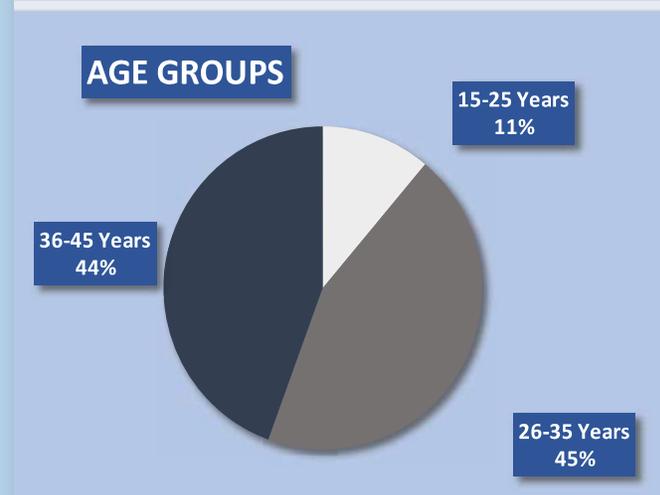
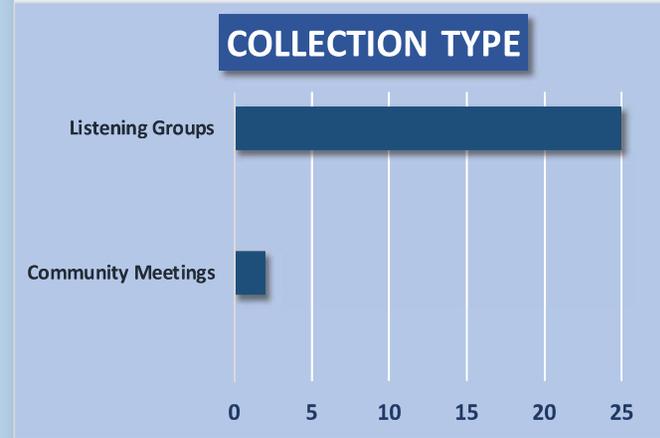
SEASON IN AJUONG THOK.

As part of preparation

for the cultivation season, a refugee farmer in Ajuong Thok told Jamjang FM in a pre-recorded program that they are grateful to IRC for the support they give to farmers. The farmer said that they are ready to cultivate but the lack farming tools for land clearance. In addition to that, the head of the Agricultural Committee in Ajuong Thok urged the host community members and refugees to embark on cultivation to promote food security in the area.

Community Feedback

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April 09, 2020

Internews Maban e-Bulletin

Internews' Humanitarian Information Service (HIS) implements the Communicating with Communities (CwC) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals Maban. The feedback shared sets the agenda for government and humanitarian actors - building responsive and accountable processes that serve the needs, and advance the rights, of those in the camp. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager Adhe Boru (aboru@INTERNEWS.ORG) or Philip James Lukudu (jlukudu@INTERNEWS.ORG)

What We Heard This Week

Feedback from the Community

Reduction In Nutrition Floor

Parents and pregnant women with malnourished children in Gendrassa Camp said that there has been a reduction in nutrition flour for children, pregnant women and lactating mothers. They requested for consideration to help fight nutrition deficiencies.

Women, Gendrassa Camp

We Need Seeds

Refugees in Gendrassa refugee camp asked the FSL department to distribute seeds to all beneficiaries. At the moment it seems that agencies are giving particular attention to only a few households and they are not sure why.

Adult, Gendrassa Camp

RUMOUR

Dogs are Source of Corona Virus

Refugees in Doro Camp Zone A reported thinking that COVID-19 comes from dogs and requested those with canines to kill them in order to stop the spread of the disease.

Adult, Doro Camp

Request for a Closer Water Point

The community in Bolatuma in Doro camp said that the existing water point is too far from their area. They requested ACTED WASH department to construct a water point in Bolatuma to ease their lives.

Adult, Doro Camp

Request for Medicine

Batil camp refugees requested Relief International to provide them with adequate medicine in GENTIL Hospital. They said the health facility is full of patients as it also caters to sick patients from Batil, Gendrassa and Kaya Camps.

Adult, Batil Camp



This week Internews collected feedback from **4** unique individuals:

(26-35 years) 57%
(36-45 years) 43%



Internews interacted with people through:

Informal Meetings 100%



Save the Children Dept. of Child Protection Coordinator giving messages to Parents on how to keep their children safe from COVID-19. - Photo@Internews



April 09, 2020

Internews Maban e-Bulletin

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Radio Salam 99.1 FM

Weekly Program Highlights



CHILD PROTECTION: HOW PARENTS CAN PROTECT CHILDREN FROM COVID-19

Due to their limited knowledge on protection methods, it possible that getting children to wear masks all the time could be difficult. Radio Salam produced a program in Mabanese on COVID-19 aimed at sensitizing children. On the show, an official from Save the Children

said that they had suspended activities in all children's centers to avoid congestion and keep their children at home. The official urged social distancing and practicing good hygiene.



PROTECTION PROGRAM: DOMESTIC VIOLENCE - CAUSES AND SOLUTIONS

Working with DRC, Radio Salam produced

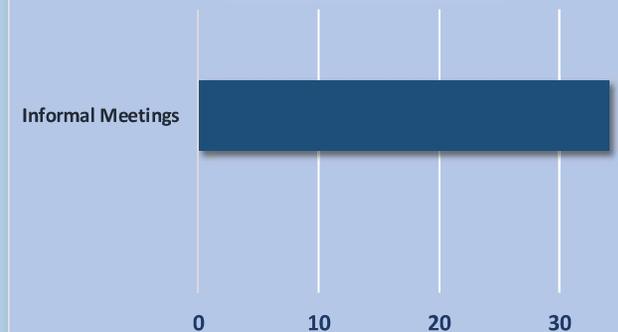
a program on domestic violence in the community. During the show, guests attributed domestic violence to misunderstandings, lack of education, polygamy and alcohol. They encouraged men to live peacefully with their wives and resolve their differences amicably. The official added that domestic violence can lead to separation which puts children at the risk of growing without proper guidance. The DRC Legal Protection Officer advised on handling such cases legally with the support from the community.



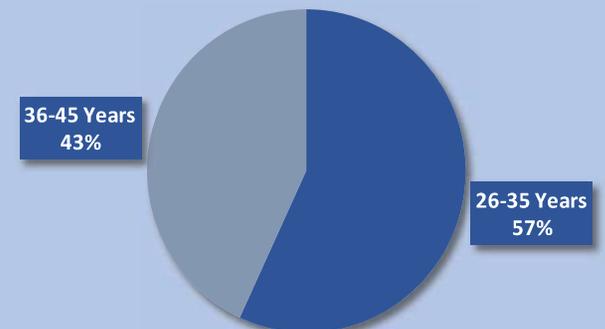
Community Feedback

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COLLECTION TYPE



AGE GROUPS



Internews' Humanitarian Information Service (HIS) implements the Communicating with Communities (CwC) program, aired on Nile 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Malakal. The feedback shared sets the agenda for government and humanitarian actors – building responsive and accountable processes that serve the needs, and advance the rights, of those in the camp.

If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org)

What We Heard This Week

Feedback from the Community

Handwashing to Help Control COVID-19

Businesspeople in Malakal's main market appreciated humanitarian agencies that provided handwashing buckets. They said the buckets and soap will reinforce handwashing practices to help prevent the spread of COVID-19.

Adults & Youths, Location:

Social Distancing Good at Distribution Sites

People in the PoC appreciated WFP, World Vision and the food committee for ensuring social distancing while lining up for rations. A good step in response to COVID-19.

Adults & Youths, Location: Sector 1, 2, 3 & 4

Additional Water Points

Malakal town residents said that the number of water points is insufficient for the population, especially at a time when people need to wash their hands to prevent COVID-19 infections. They requested WASH agencies to add water points.

Adults & Youths, Location:

Thanks for Soap

Families in the PoC appreciated WASH partners for the increase in the amount of soap. They said the increase will help them wash their hands more frequently to prevent COVID-19 and other sickness.

Adults & Youths, location: Sector 1, 2, 3 & 4



This week Internews collected feedback from **80** unique individuals:

- (19-25 years) 19%**
- (26-35 years) 36%**
- (36-45 years) 27%**
- (46-60 years) 15%**
- (60+ years) 3%**



Internews interacted with people through:

- Call-ins 20%**
- Community Meetings 5%**
- Informal Meetings 42%**
- Listening Groups 33%**



A community member speaks to NILE FM correspondent about organizing social distancing at food distribution site. - Photo@Internews



CAMP COORDINATION AND CAMP MANAGEMENT CLUSTER

April 09, 2020

Internews Malakal e-Bulletin

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Nile 98.0 FM

Weekly Program Highlights



SPECIAL COVERAGE: SOCIAL MOBILIZERS & HEALTH WORKERS TRAINED IN COVID-19

NILE FM conducted special coverage of UNICEF's recent training of 32 social mobilizers and health workers. They used the program as an opportunity to highlight the crucial role information plays in responding to crises such as the spread of COVID-19 and to educate the community on the current state of affairs related to COVID-19 in South Sudan. On the program UNICEF officials concurred that the social mobilizers will help the community dispel rumors and prevent panic. The program went on to stress the importance of social distancing, handwashing and to continue reporting suspected cases of COVID-19 in the community.



PEACE & RECONCILIATION: PROTECTION PROGRAM : HOW ELDERS DEALT WITH RUMORS IN THE PAST

Feedback from some elders indicated that there are many people do not know how to deal with rumors which in turn tends to lead to panic. Elders met to reflect on how they managed to verify and address rumors in the past and brainstormed how lessons learned can be applied to addressing

current rumors. They pointed out that advances in technology have made the spread of rumors far easier and more rapid and this poses a serious challenge to curbing the spread of misinformation. The elders advised their communities to engage in rigorous verification of rumors and to exercise caution to avoid accidentally taking inappropriate action in response to misinformation.



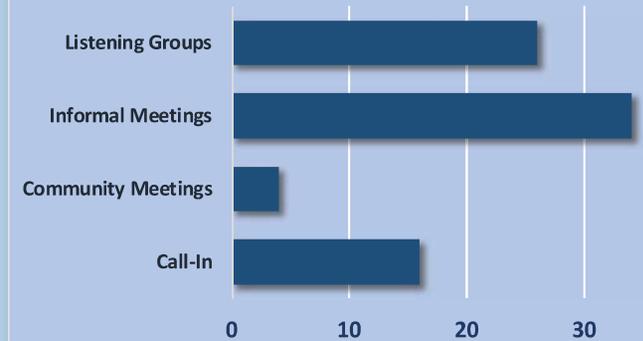
WASH PROGRAM: CHILDREN EDUCATED IN HYGIENE CHILDREN

When humanitarians started raising awareness on COVID-19, community members followed suit and started educating their children on preventative measures. A community member said that children need knowledge about handwashing and should be encouraged to share this knowledge with their friends. Another person said that parents should ensure children wash hands before eating food, stay away from garbage pits and stagnant water. On the radio show, a child said that parents should stop children from playing or sitting in places with large gatherings because of the COVID-19.

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COLLECTION TYPE



AGE GROUPS

