



April 23, 2020

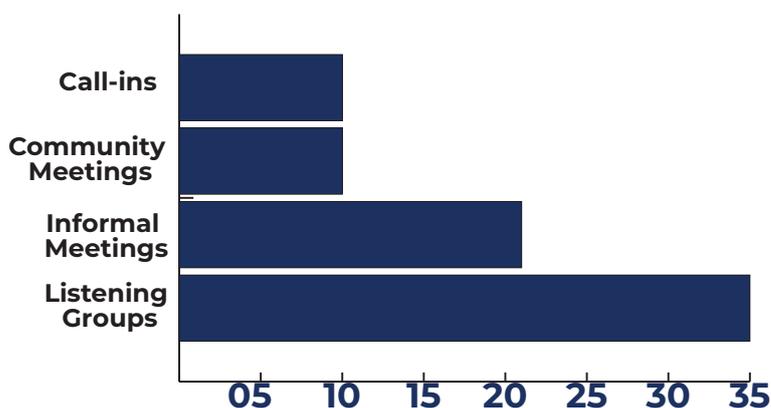
Internews Weekly e-Bulletin

Bentiu

Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government - building responsive and accountable processes that serve the needs, and advance the rights, of those in the camp.

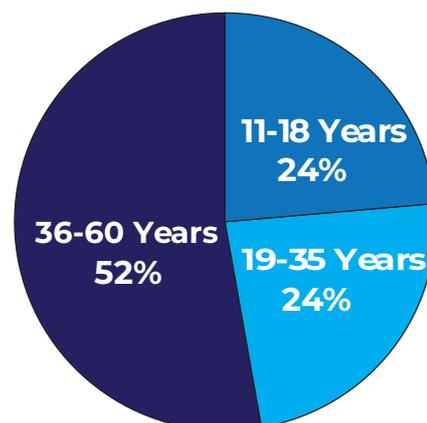
Who We Heard

COLLECTION TYPE



76

Instances of feedback gathered



Age
Groups



TOP CONCERNS THIS WEEK



WASH

Poor Hygiene in the Market

There are reports of traders in Sector 3 disposing garbage near residential shelters, attracting flies. "Businesspeople should manage the waste from the markets," a 41-year-old woman said. They requested WASH partners to sensitize the traders about the dangers of poor garbage disposal.

Adults & youth, Sector 3 Bentiu PoC

More Thorough Utensil Washing Needed

Adults and youth said that restaurant owners do not wash utensils well enough to combat diseases. One man reported having a fit of diarrhea after eating at a restaurant. They requested WASH partners to advise restaurant owners.

Listening Group - Bentiu PoC, Rubkona & Bentiu Towns



HEALTH

Flu & Coughs in Rubkona

"Flu and cough have caused me discomfort for a week," said a youth in Rubkona. Both adults and youth in a listening group raised concerns about chest infections and requested health partners to provide them with medication.

Adults & youth, Rubkona Town



PROTECTION

Thanks Community Watch Group

Appreciate was offered to the CWG for intensifying night patrols which has helped reduce robberies at night. They request the patrols be sustained.

Adults, Bentiu PoC

COVID CORNER

COVID-19 Rumors

Adults and youth in Bentiu PoC are concerned about COVID-19 rumors. "A rumor is making rounds that COVID-19 can be treated with tea leaves and salt," said a 31-year-old woman. They requested health agencies to clarify on the matter.

Adults & youth, Bentiu PoC



Radio Program Highlights

MORE EFFORTS TO CONTAIN COVID-19

A group of youth in the Bentiu PoC encouraged the community to observe COVID-19 prevention protocols. One youth appealed to the people of Bentiu to avoid handshaking, sneezing and coughing in public. He added that some people believe that COVID-19 cannot affect black skinned people which they dispelled as false and expressed concerns that some youth continue to converge in video halls and tea places. While appearing on Kondial FM's health program, however, they commended some members in the community for practicing social distancing and constant handwashing.

COVID-19 FIGHT A COLLECTIVE EFFORT

Because of communal farming practices, farmers in Rubkona promised to implement the protocols required to prevent infection without compromising agriculture. They mentioned that planting, harvesting and selling of farm products requires several hands which can easily lead to spreading COVID-19 from one person to another. They said that there are many unknowns about the virus and that putting in practice what is recommended by the health professional will keep farm produce on the market shelves.

HAND WASHING AWARENESS

In response to feedback about lack of handwashing facilities and general hygiene in the PoC, Kondial FM produced a program to help sensitize the community on how to manage garbage within the living quarters. While appearing on the health program, a Sector 1 leader, a woman representative and CHC health focal person encouraged the promotion of hygiene within residences and the markets. They also advised people to practice handwashing to maintain hygiene. After the program was aired, feedback received indicated that people promised to practice what was learned during the radio broadcast.



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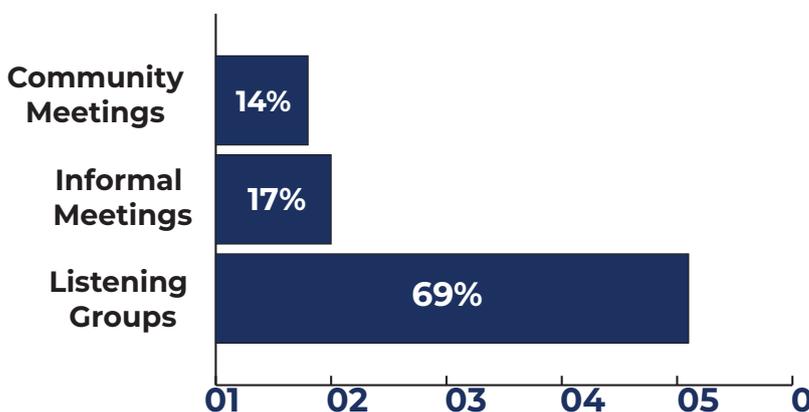
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Jamjang

Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The feedback shared sets the agenda for humanitarian actors and the government - building responsive and accountable processes that serve the needs, and advance the rights, of those in the camps.

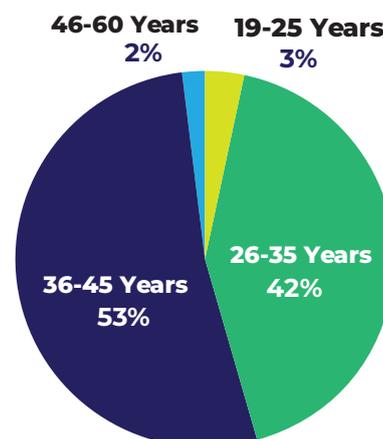
Who We Heard

COLLECTION TYPE



59

Instances of feedback gathered



Age Groups



TOP CONCERNS THIS WEEK



PROTECTION

Support Loan Initiatives

Refugee women in Ajuong Thok camp said that the Village Saving Loan Association by the International Rescue Committee (IRC), is helping them save money. "We need IRC to form a group in Block 52 to help us save money," the women added.

Adults, Block 52, Ajuong Thok

Stray Dogs Ravaging Pamir Camp

The refugee community in Pamir camp said that stray dogs are a threat to domestic animals. "We call upon the office of Refugees Affairs Assistant Commissioner's in Jamjang to address the issue with the owners," said a community member said.

Adults, Block 45, Pamir



HEALTH

Stop Large Gathering for Safety

Residents in Yida settlement said host and refugee communities are ignoring safety procedures put in place by health partners due to cultural beliefs. They said that people still gather in large numbers which could lead to COVID-19 infections.

Adult, Yida Settlement



WASH

Thanks CWG

The work of the WASH partner in Pamir camp was applauded by the refugee community. However, they appealed for gloves to help the voluntary water committee in their work. "This," they said, "may protect them from COVID-19 infection."

Adults, Block 45, Pamir

COVID CORNER

Gratitude to Care International

Residents in Yida settlement expressed gratitude to Care international for the COVID-19 sensitization in the area. "We understood and learnt that frequent handwashing and avoiding crowding are effective ways to fight COVID-19," said one resident.

Adult, Yida Settlement



Radio Program Highlights

REFUGEES PREPARE FOR CULTIVATION IN PAMIR CAMP

With the rains, the communities are getting ready for farming. Talking to Jamjang FM on the livelihood program, the head of agricultural committee in Pamir camp said that they are ready for cultivation. The head of the sales committee said that all the farmers are obligated to clean their farmlands and if a farmer fails to do so, their farmland will be given away. Another member of the committee said that of tractors is a challenge and appealed to both the host and refugee communities to cultivate to promote food security.

COVID-19 FIGHT A COLLECTIVE EFFORT

With the rains, comes cultivation of the farmlands. Speaking to Jamjang FM's livelihood program, the head of the agricultural committee in Pamir camp said that they are ready for the harvest. The head of the sales committee indicated that all the farmers are obligated to clean their farmlands. If a farmer fails to do so, their farmland will be given away. Another member of the committee noted challenges related to tractors and appealed to both the host and refugee communities to cultivate to promote food security.

BREAST FEED BABIES UNDER SIX MONTHS

While appearing on Jamjang FM's health program, the nutrition supervisor at Hakima Yakoub Hospital said that from the time a child is born, breastfeeding can have a significant impact on the baby's health and development. "I appeal to mothers to breastfeed their children from day one till six months, without additional food, to help them grow healthy," the official said. A mother can receive health benefits as well, said the nutrition supervisor. On the same radio show, women presented songs and a drama about the benefits of breastfeeding to a mother and child's health.



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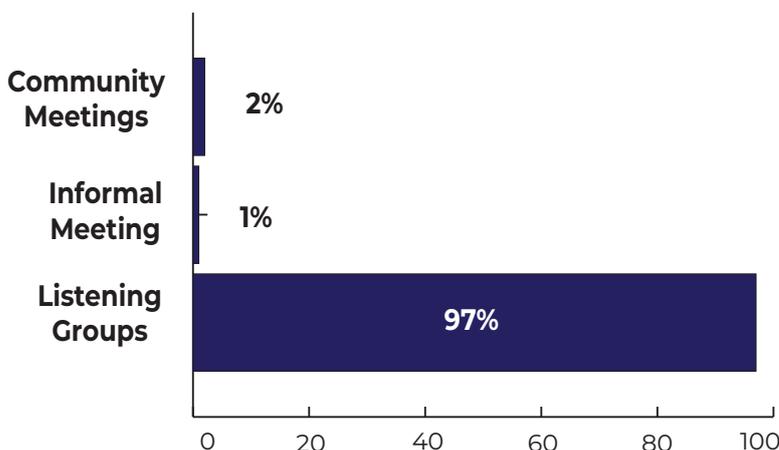
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Maban

Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government - building responsive and accountable processes that serve the needs, and advance the rights, of those in the camps.

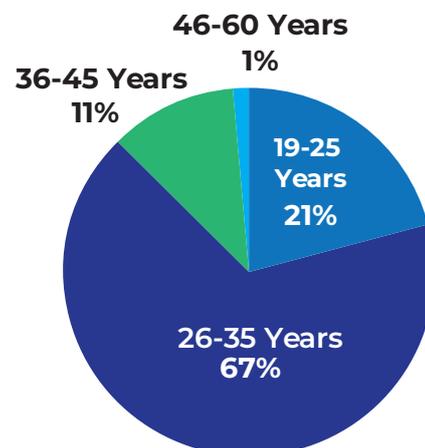
Who We Heard

COLLECTION TYPE



72

Instances of feedback gathered



Age Groups



TOP CONCERNS THIS WEEK



WASH

Request for Handwashing Buckets in the Market

Refugees in Gendrassa camp requested the ACTED WASH department to provide buckets for handwashing in the market. This, they said, will help prevent spread of COVID-19.

Adult, Gendrassa Camp



EDUCATION

School Closure Affects Learners

Refugees in Doro Zone B said that the closure of schools due to coronavirus has affected learners because children are now being asked to look after animals as opposed to what little studying can be done at home. This is affecting learners from primary, ECD and Secondary Schools.

Parents, Doro Camp



HEALTH

Request For Rabies Vaccine

Refugees in Kaya expressed worry about the increase in incidents of dogs bites in the camp. They requested Relief International (RI) to provide vaccines against rabies.

Adult, Kaya Camp

Water Shortage Concerns

Refugees in Sheik Khalifa Bakeit Zone and Doro Zone A complained about water shortages which they attributed to faulty facilities. Some women have to fetch water from a nearby river. They need urgent intervention by humanitarians.

Adult, Gendrassa Camp

COVID CORNER

COVID-19 Rumors

Sugarless Tea Prevents Covid-19

"We heard that taking tea without sugar will prevent the corona virus. Why are people still talking about the corona virus?" said a refugee in Doro Zone A. Some refugees added that stopping handshakes is one way of preventing the virus.

Adult, Doro Camp

Covid-19 Is Unnatural

Refugees in Doro Zone C believe that corona virus is not a natural disease but a manmade one. This was attributed to the widespread global outbreak.

Adult, Doro Camp



Radio Program Highlights

PEACEFUL COEXISTENCE: THE ROLE OF THE COMMUNITY

Radio Salam hosted a community leader who discussed the benefits of peaceful coexistence. The leader said that for people to coexist peacefully they should guarantee security, avoid conflict and hatred, while adding that women should be included in the discourse on peacebuilding. He cited that constructive feedback, harmony, and avoiding tribalism are some of the key factors that will create harmonious existence in communities. The community leader said that youth can build peace and avoid conflict by involving themselves in sports and cultural activities.

EDUCATION PROGRAM: ENGLISH LESSONS FOR EARLY CHILDHOOD, ECD AND PRIMARY

In response to closure of schools due to COVID-19 scare, Radio Salam in collaboration with LWF education department produced four English lessons on health and hygiene for Primary 3 and 4 this week. On the show, the teacher explained the importance of handwashing to improve health. The lesson on early childhood development (ECD 1) and (ECD 2) was about the letter F. She put emphasis on the pronunciation of letter "F". The teacher provided stories related to the letter F and singalong songs about letter.



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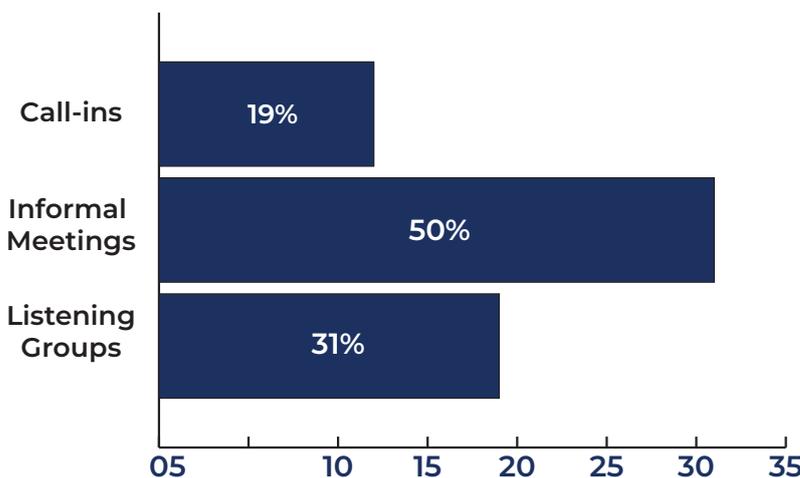
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Malakal

Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government - building responsive and accountable processes that serve the needs, and advance the rights, of those in the camp.

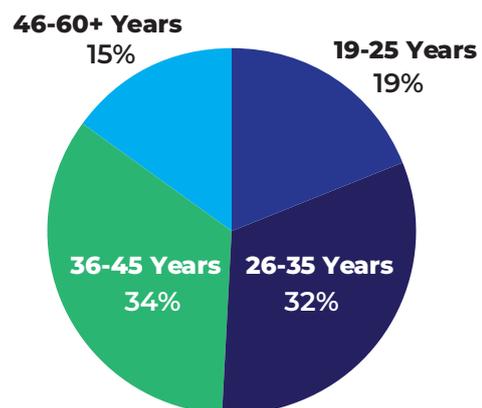
Who We Heard

COLLECTION TYPE



62

Instances of feedback gathered



Age
Groups

TOP CONCERNS THIS WEEK



WASH

We Need Dettol in Washrooms

"We worry about our health and the smell," they said. Residents in the PoC requested the concerned agencies to use Dettol for cleaning toilets to kill all manner of microbes and reduce the pungent smell.

Adults & Youths, Sector 1 Block A & C

Need for Dignity Kits

Residents in Sector 1 Block E appreciated IOM for renovating the drainage systems. They went on to request the distribution of dignity kits for women and girls.

Adults & Youths, Location: Sector 1 Block C & E



CCCM

Monitor the Garbage Bins

"Monitor the garbage in the PoC to avoid overflow of trash," said residents in PoC. They said that the trash bins can fill and spill the junk in the community.

Adults & Youths, Location: Sector 4 Block B & C

Requests and Appreciation

Residents of Malakal PoC request plastic sheets before the rainy season starts. They also expressed appreciation for MSF healing children suffering from tuberculosis.

Adults & Youths, Sectors 1, 2, 3 & 4

COVID CORNER

Handwashing Containers and Masks

People in the PoC thanked IOM for the handwashing containers placed by the latrines. They said they will enhance hygiene. They also appreciated the provision of masks to WASH volunteers as a measure to prevent COVID-19.

Adults and youth, Sector 1 Malakal PoC





Radio Program Highlights

WOMEN COMBAT HUMAN RIGHTS VIOLATIONS

On the Nile FM Women & Girls' program, women guests spoke about the ongoing issue of human rights violations in the community. A woman said they face a number of violations, both at home and in the public spaces. Another woman added that women should be given their rights and that this could be achieved through dialogue. Other community members concluded that women should not fear asking to be paid their worth and that ethnicity should not play a role in remuneration.

COVID-19 FIGHT A COLLECTIVE EFFORT

The PoC community leaders met and agreed on governing the movement of the PoC population to enforce social distancing and crowd control around the PoC gates. Appearing on Nile FM, the chairperson of the PoC Community Coordination Committee (PCCC) explained to listeners the rules and regulations governing movements going forward. The chairperson of PCCC said decided to allow four categories of people to move most freely: fishermen, cultivators, butcherers, and mothers going to collect firewood. They requested everyone's patience and adherence to these preventative measures.

RECONCILIATION AND ITS ROLE IN PEACE BUILDING

Building trust and reconciliation in communities is a major step in creation of harmony and peaceful coexistence. Malakal community members mobilized themselves and discussed how trust and forgiveness can be achieved in their communities. A community member encouraged embracing mediations to resolve conflicts and communities and support peace. Another person said that holding grudges over previous incidents will not help, and reconciliation is the key to sustainable peace and development.