Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government – building responsive and accountable processes that serve the needs, and advance the rights, of those in the camp.

Who We Heard

82 Instances of feedback gathered

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<thead>
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<th>COLLECTION TYPE</th>
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<td>Call-Ins</td>
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<td>Informal Meetings</td>
<td>31%</td>
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<tr>
<td>Listening Group</td>
<td>1%</td>
</tr>
</tbody>
</table>

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
TOP CONCERNS THIS WEEK

Shower Shortages
With only 3 bathing rooms in their Sector, adults and youth expressed concerns about personal hygiene. “The queues are long at the facilities. I have spent two days without bathing,” said a 40-year-old man. They said they need more shower rooms.

Listening Group In Sector 4 Block 10

Lack of Tools
Groups of adults and youth in Bentiu PoC said they lack materials and protective gear for cleaning latrines. “I have no materials to do the work,” a 34-year-old woman said. They need WASH partners to come to their aid.

Listening Group in Sector 4 Block 10

Thanks For The Response
Youth thank the IOM WASH unit for the handwashing buckets installed near the latrines. Through a phone call to Kondial FM, they said water supplies should be increased especially in Sector 2 Block 7 due to the heat and dry weather.

Youth, Sector 2 Block 7, Bentiu PoC

Camp Security
The Youth Community Watch Group said that the nightly security situation has improved with fewer or no thieves in the community. Youth also appreciated Kondial FM for the program which discouraged robberies in the PoC community.

Female & Male Youth, Bentiu PoC

Collapsed Shelters
“My shelter collapsed, and I have no construction materials,” said worried adults in Bentiu PoC. They are especially concerned about the state of their shelters with the coming rainy season. They requested reinforcement kits from the appropriate agencies.

Listening Group, Sector 5 Block Road 9 shelters 9-16

COVID CORNER

COVID-19 – Social Distancing Good
Youth appreciated Kondial FM for airing messages on COVID-19 prevention measures. Three men and two women from a youth group, through a phone call, expressed appreciation for messages on social distancing which has enhanced awareness in the community.

Youth, Bentiu PoC

COVID-19 Measures
Through phone calls to the radio station, the Youth Community Watch Group happily said that crowds in the Market Clubs have reduced. The youth appreciated the Community High Committee for the measures put in place to stop communities from mass gatherings.

Youth, Bentiu PoC

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
TOP CONCERNS
THIS WEEK

FOOD SECURITY

Need Farming Equipment
Farmers in listening groups in and around Bentiu PoC requested humanitarian agencies to distribute agricultural resources. “I lack farming implements for this year’s cultivation,” a 45-year-old man said. They requested NFI agencies to provide them with tools.
Adults, Bentiu PoC

COMMUNITY ENGAGEMENT

A Rise in Skin Bleaching
Adults in listening groups raised concerns about skin bleaching. “People who apply bleaching creams need to be arrested! It’s against Nuer culture,” a 61-year-old man said. They asked community leaders to abolish the sale of the products.
Adults, Listening Groups, Bentiu PoC & Town

Ban Tight Attire
Listening groups expressed concerns about women in body-hugging attire. “Tight trousers attract attention which leads to abuse. Crazy youth are aroused by such appearances,” lamented one 52-year-old woman.
Adults & Youth, Listening Groups, Bentiu Town, PoC & Rubkona

“The disease is dangerous” however, with incessant awareness being made by humanitarian partners, we believe the spread of the disease will be contained.

~ A listener responding to a radio program COVID-19 on Kondial FM in Bentiu
Radio Program Highlights

SEPARATION AND DIVORCE ON THE RISE

The community court representative expressed worry about the number of couples divorcing due to the crisis and economic hardship. "The crisis is making it easy for families to end their marriages," he said. Responding to the discussion on Kondial FM’s evening program, more than 31 callers said some people are separating due to loss of trust. Last year, protection partners reported that more than 50 couples were underaged and that young couples tend to have a lot of misunderstandings.

BLEACHING HAS INCREASED IN UNITY STATE BENTIU

An increase in the use of skin bleaching cosmetics in Unity State is a cause of concern to both adults and youth. Bleaching, they said, can have negative health implications. Women, especially, were cited as the ones using skin bleach without knowing the consequences of the products on their body. “More than 3 out of 10 ladies have bleached in Greater Unity state,” said the Rubkona County Commissioner. He ordered a total ban of cosmetic products in the public market and around the airstrip.

EFFECTS OF OIL POLLUTION

An hour-long radio program on Kondial FM focused on the dangers of exposure to pollution from the oil fields. On the show, communities in Guit County raised concerns about the dangers from the gas and oil spillages in their areas. A resident of Guit County said that toxic material has affected people and their livestock, citing breathing problems and eye irritation among other concerns. “Oil spillages have damaged waterways, marine life, plants, our cows and our goats,” he said. Reports have emerged that children some children were born with deformities as a direct result of contaminated water.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The feedback shared sets the agenda for humanitarian actors and the government – building responsive and accountable processes that serve the needs, and advance the rights, of those in the camps.

Who We Heard

44 Instances of feedback gathered

<table>
<thead>
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<th>Collection Type</th>
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<tr>
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<td>Listening Groups</td>
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If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
TOP CONCERNS THIS WEEK

WATER & SANITATION

Provide Handwashing Materials
Refugees in Pamir Camp request WASH partners’ help with handwashing buckets and soap at the water points so that the community can wash their hands to prevent contracting COVID-19.

Adults, Block 46, Pamir

Communal Hygiene Awareness
Families in Ajuong Thok said most people in the community lack awareness about the importance of hygiene. They requested the health cluster to carry out awareness raising campaigns so the community understands the importance of personal hygiene.

Adult, Block 57, Ajuong Thok

SANITATION

More Yida Blocks Deserted
Residents of Yida settlement said refugees from other camps are illegally coming into the settlement on their way to Nuba Mountains. A member added that refugees from block 9, 13, 19 and 20 have travelled to Nuba Mountains due to hardships in Yida.

Adults, Yida Settlement

USERS

Stop Forced Labor
Residents in Ajuong Thok refugee camp said that there is an increase in child labor in the markets. They requested the protection cluster to monitor the situation and take appropriate action.

Adults, Block 58, Ajuong Thok

COVID CORNER

Thanks Care International
Care International is praised for initiating a health awareness campaign on COVID-19. “We are happy because the community is more aware of COVID-19.”

Adults, Yida Settlement

Economic Hardships Threaten COVID-19 Prevention Measures
Women in Yida said they were told to avoid large gatherings as a protective measure against COVID-19, but life’s necessities force them to work and often in crowded spaces like markets and tea stalls.

Women, Yida Settlement
TOP CONCERNS
THIS WEEK

CHILD PROTECTION

Appeal from Unaccompanied Children

Some unaccompanied children in the refugee community in Ajuong Thok camp said they need assistance with basic needs. They said, they cannot afford market prices and requested the agency in charge of child protection for assistance.

Children, Block 58, Ajuong Thok

HEALTH

Educate Lactating Mothers

Women of Ajuong Thok said many among them lack awareness on the importance of breastfeeding and antenatal visits. They asked the health cluster to conduct a workshop to help lactating and pregnant women understand the importance of all aspects of maternal health.

Adults, Block 57, Ajuong Thok

Increase Hospital Referral Compensation

Pamir Camp refugees said that, a few months ago, patients who were referred to Panrieng Hospital for treatment were being given 2,000 SSP. They said the amount has reduced to 500 SSP, which is too little to help.

Adults, Block 46, Pamir

“If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
Radio Program Highlights

LIVELIHOOD: COLLECTION OF SESAME SEEDS

On Jamjang FM’s Livelihood Program, a Field Officer from IRC’s Department of Economic Recovery and Development (ERD) said that the collection of sesame seeds from farmers has begun. The official alerted the community that the activity will cover refugee camps in Pamir, Ajuong Thok and Jamjang town. “The collected seeds will be redistributed to the farmers to help them increase productivity.” He reassured farmers payment for collected seeds are coming, although they may need to exercise patience.

HEALTH: AHA REVEALS NEW MEASURES AGAINST COVID-19

A health official from Africa Humanitarian Action (AHA), while on Jamjang FM said that new measures have been put in place to prevent the reduce the spread of COVID-19. The official said that all visitors or clients must enter the hospital through one gate and wash their hands with soap before being screened. The doctor explained that a patient should have only one caretaker or co-patient. “People should only visit on weekends. Meanwhile, the food supply for patients will continue on schedule,” he said.

PROTECTION: CHILD PROTECTION CONCERNS

A group of children voiced their concerns on Jamjang FM’s protection radio show. In responding to feedback about parents not being able to stop their children from going to the market and engaging in unlawful activities, the children urged their piers to stay home and to engage in frequent handwashing. Another youth appealed to “block leaders to create awareness to help the community understand the importance of advocacy child rights,” he added.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government - building responsive and accountable processes that serve the needs, and advance the rights, of those in the camps.

**Who We Heard**

61 Instances of feedback gathered

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If you want to contribute to this bulletin or have information to share through Radio Salam, please contact:
Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
TOP CONCERNS THIS WEEK

Refugees Want Protective Gear

Kaya refugees requested humanitarian agencies operating in the camp to carry out awareness on COVID-19. They also requested personal protective equipment and for test kits to be available in the clinics.

Adult, Kaya Camp

COVID-19 – Closure Of Bunj Market

Some people in Bunj town are happy with the closure of the market by 6pm. This not only serves to contain COVID-19 but also maintains security.

Bunj Community

Fence Water Point

Refugees in Gendrassa camp said because of COVID-19, all water points need to be fenced to minimize overcrowding and chances of spreading the virus.

Adult, Gendrassa Camp

Close Border Over COVID-19

Batil refugee community requested authorities to close the border between Sudan and South Sudan over COVID-19. This will prevent people from crossing and entering the camps.

Adult, Batil Camp

COVID-19 Awareness Not Enough

Refugees in Kaya camp said the current COVID-19 awareness is insufficient. They requested humanitarians to carry out more awareness raising efforts and to do so in local languages to reach the majority of people in target communities.

Adult, Kaya Camp

Translate Covid-19 Messages To Local Languages

Refugees in Doro Camp, Zone A said that the messages they hear on COVID-19 are in Arabic and English, which most of them do not understand. They asked Internews to produce the messages in local languages for a better understanding.

Adult, Doro Camp
Humanitarian Services Reduced Due To Covid-19

Doro Camp New Extension site residents said that COVID-19 has led to reduction of humanitarian services in the camp. They are worried that this will greatly affect them.

*Adult, Doro Camp*

Maintain Social Distancing

The youth in Gendrassa camp said that although messages are being passed on for people to maintain social distancing, some youth still need to heed the messages and put them into practice, especially at it relates to playing sports.

*Youth, Gendrassa Camp*

Handshaking In Bunj

Some host community members in Bunj town still greet using handshakes. Although it a cultural norm to greet each other in such a way, there are fears this could spread COVID-19. They requested health agencies to raise more awareness in the market and host communities.

*Adult, Bunj town*

"We are using all avenues to instruct the community to follow WHO guidelines of washing hands, social distancing and maintaining a clean environment."

Dr. Boutros Deneq Dario, WHO Representative
Radio Program Highlights

**WASH: AWARENESS CONDUCTED ON COVID-19 IN THE CAMPS**

Radio Salam worked with the ACTED Outreach WASH Department to conduct a campaign on COVID-19 in the four camps. The aim of the campaign was to raise awareness on the seriousness of COVID-19. They encouraged residents to follow protection and prevention measures based on WHO directives. The session included Q&A sessions on rumors and giving correct information on the virus. The campaign was carried out in all the blocks and sheikhs through loudspeakers in a door-to-door campaign. The interactive campaign captured numerous rumors on the disease.

**HEALTH: RADIO PROGRAM ON COVID-19 PREVENTION IN MABAN**

There has been great concern over the spread of COVID-19 in South Sudan. Radio Salam, in coordination with a WHO Representative and County Health Officials, is working to fight the pandemic, said Dr. Boutros Deneq Dario. “We are using all avenues to instruct the community to follow WHO guidelines of washing hands, social distancing and maintaining a clean environment,” he said. He told the community that there are two centers at Bunj hospital in case of a suspected case and that people should call 6666 at MSF Doro hospital.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government – building responsive and accountable processes that serve the needs, and advance the rights, of those in the camp.

**Who We Heard**

78 Instances of feedback gathered

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<tr>
<td>Listening Group</td>
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**Age Groups**

- 19-25 Years: 16%
- 26-35 Years: 33%
- 36-45 Years: 41%
- 46-60 Years: 10%

If you want to contribute to this bulletin or have information to share though Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
TOP CONCERNS THIS WEEK

WASH SOLID WASTE

Trash Medical Waste
Residents of Malakal Town requested IMC to dispose medical waste far away from the health facility. They said the garbage may contain harmful chemicals. A 31-year-old man said, "Uncollected trash might be dangerous to people."

Adults, Malakal Town

No Water in the Hospital
Residents of Hai Jalaba said Malakal Teaching Hospital lacks water and have requested World Vision to provide it. "There’s no water in the hospital at all," said a 40-year-old woman.

Adults, Hai Jalaba Malakal Town

We Need Soap
Residents of Malakal Town Hai Assosa requested World Vision to distribute more soap for handwashing to prevent COVID-19. "We need more soap. What we had is gone," one 30-year-old man said.

Adults, Hai Assosa, Malakal Town

WASH SOLID WASTE

Trash Collection Appreciated
Residents in Malakal PoC appreciate IOM for collecting trash. They said this will help in the conservation of the environment and keep it clean.

Adults, Sector 2 Block M, Malakal PoC

PROTECTION

Issue with Stray Dogs
People residing in Malakal PoC requested DRC to reduce the numbers of stray dogs in the PoC by putting them down. They said that the dogs had become a threat to the communities in the camp.

Adults, Sector 1 Block B, Malakal PoC

COVID CORNER

Set Up Testing Services
PoC residents in Malakal requested WHO to establish COVID-19 testing centers with kits. They are worried that some people snuck in from Sudan and ended up in Malakal PoC, posing a risk to the community.

Adults, Sector 1 Block A, Malakal PoC

World Health Organization Appreciated
Malakal Town residents appreciated the role WHO plays in sensitizing the community about COVID-19. They added that the agency informed them how dangerous the disease is to humans and how to stay healthy. They encourage the organization to keep up the good work and continue raising awareness.

Adults & Youths, Location: Malakal Town
Awareness Centers Needed

Sector 2 residents requested UNICEF to build centers for conducting awareness. A 45-year-old woman said, “UNICEF should build new centers for conducting awareness for young children about the importance of washing hands to prevent COVID-19.”

Adults, Sector 2 Block W Malakal PoC

Expand Maternity Ward

“The maternity ward is very narrow with the beds close to each other,” said a 39-year-old woman. Other residents requested IMC to create more space in the maternity to create a conducive environment for COVID-19 prevention.

Adults, Malakal Town

They are doing their part in conducting awareness which will prevent infections if the community abides by the prevention measures.

~ Malakal residents appreciating South Sudan Red Cross for their role in the fight against COVID-19

The Muslim Sheikh in the PoC talking to Nile FM Community Correspondent about the beginning of the Holy month of Ramadan – Photo@Internews
Radio Program Highlights

SPECIAL INTERVIEW COVERAGE: THE BEGINNING OF RAMADAN IN SOUTH SUDAN

The Muslim Sheikh in the PoC exalted all Muslims for the beginning of Ramadan and urged them to play a role in combating COVID-19. The Sheikh called upon the Muslim community to uphold their faith in God, prayer and dedication to Allah. He asked them to clean their sins and shortcomings committed during the holy month of Ramadan because it is a month of mercy and forgiveness. He added that it is not just fasting but also stopping all that God and the holy book has prohibited.

HEALTH PROGRAM: QUARANTINE TO PREVENT SPREAD OF COVID-19

Feedback from the community indicated that some people do not know anything about quarantine and need additional information. To address their concern, Nile FM hosted a WHO staffer to speak about COVID-19. The Upper Nile State WHO Coordinator of pandemic diseases defined quarantine as the process of, “choosing a separate enclosure from the rest of the family and stop receiving visitors in the house.” He added that a quarantined person should not leave the house except in emergencies and that everyone should adhere to measures in place to avoid infection.

PROTECTION PROGRAM: STOP ABETTING FIGHTS AMONG CHILDREN

Nile FM received feedback about neighbors who use children to start physical violence to resolve disputes. While appearing on Nile FM’s protection program, some people said that such a habit encourages fights among children, and accused women, in particular, for perpetrating the habit. Another person added that fathers have a role to play in ensuring that mothers do not involve themselves in creating differences in the community. A mother suggested that neighbors should not encourage conflict, but work to resolve their differences before the children get to know about their quarrels.