



May 14, 2020

# Internews Weekly e-Bulletin

## Bentiu

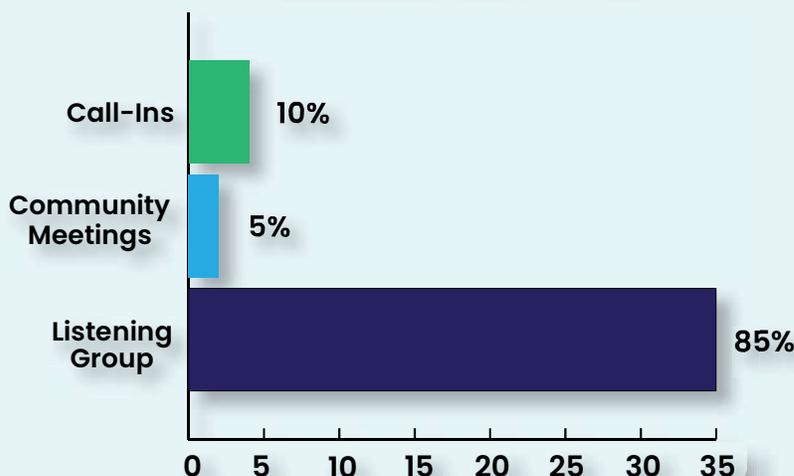
Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government - building responsive and accountable processes that serve the needs, and advance the rights, of those in and out of the camps.

## Who We Heard

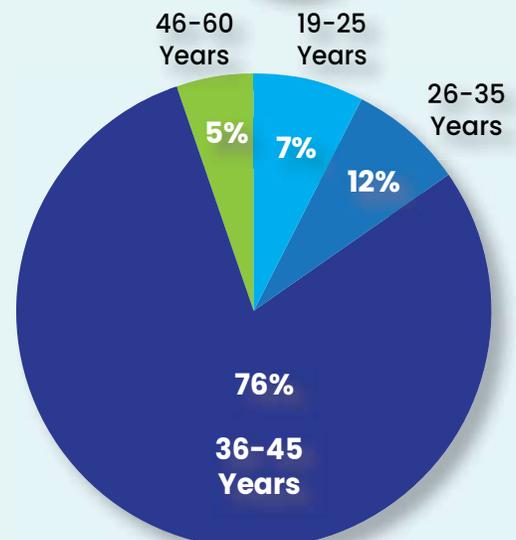
41

Instances of feedback gathered

### COLLECTION TYPE



### Age Groups





## TOP CONCERNS THIS WEEK



### HEALTH

#### Whooping Cough Concerns

"We have new cases of whooping cough in Gandoor and Padeah villages," said a 45-year-old woman through a phone call. They requested health partners to assess their situation.

*Adults, Leer County, Unity State*

#### Malaria on the Rise

Adults and youth in sector 1-5 in Bentiu PoC said that malaria is increasing. "My child is suffering from malaria and the health facilities are congested," said a woman IDP in the PoC. They need urgent assistance.

*Adults, Sector 1-5, Bentiu PoC*

#### Mosquito Nets Needed

A group of adults, through a phone call, reported that since the onset of rains, mosquitos are biting them. They requested the health cluster to provide mosquito nets for malaria prevention.

*Elders, Sector 2 Block 7, Bentiu PoC*



### WASH

#### Latrines Need Backfilling.

Listening group members in Bentiu PoC requested WASH partners backfill latrines before the rains. "Our latrines need backfilling because they are almost collapsing," 60-year-old man said. They need WASH partners to backfill collapsed latrines.

*Adults and Youth,  
Sector 4 & 5, Bentiu PoC*



### WASH

#### Increase Soap, Please!

Elders said that they need an increase in the amount of soap because the rainy season has started. They asked the WASH cluster to help them improve their hygiene.

*Elderly, Bentiu PoC*

## COVID CORNER

#### Covid-19 Messages Helpful

"Well-done World Relief for the sensitization on COVID-19, on the radio," said a 28-year-old female who was giving feedback on COVID-19 prevention protocol. She added that the messages are helpful in rising awareness in the community about the disease.

*Adult Female, Sector 2, Block 10.*

#### Children Oblivious To COVID-19 Danger

Some residents in the Bentiu PoC said that preventing them from interacting with outsiders is difficult and raises the concern among parents about the possible spread of COVID-19, from child to child. "Children don't listen to messages on coronavirus. In case one of them is infected, it will spread quickly to others. I don't know what to do," a 35-year-old female lamented.

*Adult Sector 2, Block 3.*

**TOP CONCERNS  
THIS WEEK**



**SHELTER**

**Leaking Shelters**

Elders reported that rain has affected their shelters with water falling through the roof. They request the NFI Cluster to provide them with plastic sheets. They asked Concern Worldwide, specifically, to reinforce shelters.

*Elderly, Sector 2 Block 7-8 Bentiu PoC*

**Many Shelters Collapsed in PoC**

Members of listening group in Bentiu PoC said many of their shelters have collapsed due to heavy rain. *“My shelter collapsed after two days of rain. I have no construction materials. I need reinforcement materials”* 37-year-old woman said.

*Adults, Sector 2, Bentiu PoC*

**RUMOR**



*Anyone found with COVID-19 will be removed from the Bentiu PoC, along with their families.*



~ IDPs living in Bentiu PoC, Unity State



**FOOD  
SECURITY &  
LIVELIHOODS**

**Provide Seeds**

Adults requested seeds to start planting this season. They said that since the rainy season has started, they want to work on their small gardens along the outer perimeter of the fence. They said the aim is to have vegetables in the market to fight hunger.

*Adults, Bentiu PoC*



**PROTECTION**

**Fed Up with Altercations**

*“We really get tired of aimless fighting in Bentiu PoC,”* a 48-year-old woman said. Adults and youth added that endless confrontations are leading to loss of life. They need UNPOL and Community High Committee to stop the cycle of hostilities.

*Adults and Youth,  
Sector 1-5, Bentiu PoC*



*Kondial FM correspondent interviewing Unity State’s Covid-19 rapid response team [RRT] leader on a radio program about Contact Tracing Cooperation. Photo@Internews - Photo@Internews*



## Radio Program Highlights



### WORLD PRESS FREEDOM DAY

**“Journalism Without Fear”** was the theme for this year. Kondial FM talked the Director General Ministry of Information to find out how press freedom and independence are faring in Unity state. The station talked to Bentiu PoC and town residents, and gathered voices from regular callers asking them, **“How Important Is The Freedom Of The Press In Their Daily Lives”**. The DG acknowledged challenges and human rights issues faced by journalists in the state. He assured everyone that the state will support press freedom and independence free from attacks.



### IOM-CCCM DISMISSES COVID-19 EXPULSION RUMOR

The International Organization for Migration-CCCM dismissed rumors that anyone found with COVID-19 will be expelled from the Bentiu PoC, along with their families. The IOM-CCCM Assistance Officer said camp management will never expel any person found with COVID-19. **“Rumors should not send panic into the IDPs because they are baseless,”** he added. A lot of rumors are circulating that COVID-19 is an airborne disease with no way of preventing it. IOM-CCCM dismissed all rumors and called upon IDPs to observe COVID-19 prevention protocols. **“We thank IOM for dismissing the rumors which are confusing the Bentiu community,”** said one community member.



### EVENING SHOW: Conflict Mitigation

A radio program on conflict among the youth was produced on the basis of feedback collected from the community in Bentiu PoC. Community members raised concerns about the growing number of fights among the youth. One of the community members said that aggression has become so common and requested youth and other community members to intervene. She added that the youth are the ones creating conflict among themselves. **“Youth are the backbone of this nation. Stop fighting in PoC,”** she added. One of the youth representatives in Bentiu PoC said, **“the community should stop aggression”**



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## Jamjang

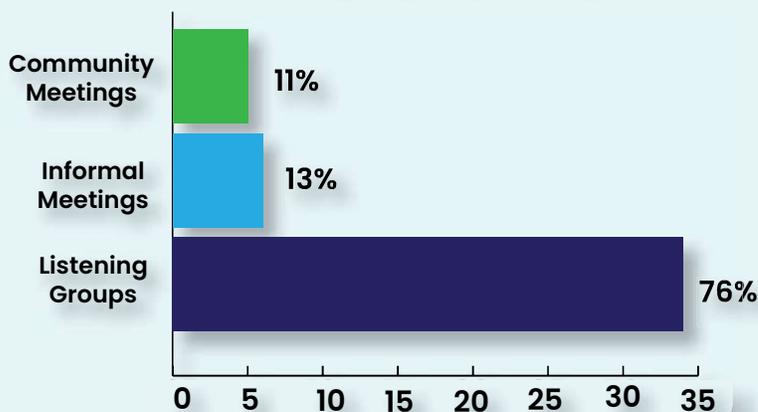
Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The feedback shared sets the agenda for humanitarian actors and the government - building responsive and accountable processes that serve the needs, and advance the rights, of those in and out of the camps.

## Who We Heard

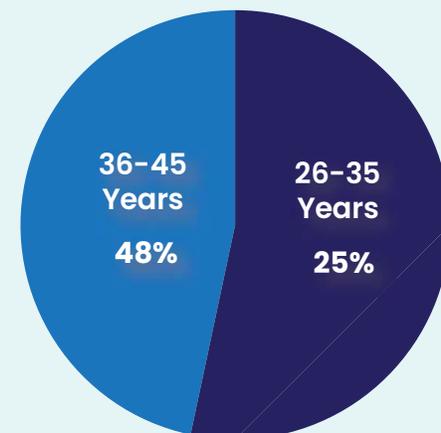
45

Instances of feedback gathered

### COLLECTION TYPE



Age Groups





## TOP CONCERNS THIS WEEK



### PROTECTION



### PROTECTION

#### Intimidation in the Forest

Refugees in Ajuong Thok said that they are being intimidated by Forestry Department officials while collecting poles and grass for roofing. **“We are appealing to the office of the Assistant Commissioner for Refugees Affairs to intervene and address the issue”.**

Adult, Block 1, Ajuong Thok

#### Intensify Night Patrols

Community members in Pamir said that theft is on the rise in the camp. **“Most of the thieves are stealing sorghum grain. We urge the Community Watch Team to intensify patrols to reduce criminality,”** they added.

Adult, Block 21, Pamiir

#### Provide Uniforms

The head of the Community Watch Team said they collide with refugee protection police at night. **“This is due to lack of uniforms. I request the agency in charge of protection to provide us with uniforms for easy identification,”** said the leader.

Adult, Block 21, Pamiir.

#### Alcohol-Induced Aggression

**“Rampant sale and consumption of alcohol in the blocks is causing problems,”** said some refugees. They added that it increases levels of aggression. They asked the camp leadership to find a solution to the problem.

Adult, Block 1, Ajuong Thok

## COVID CORNER

#### Rumor Concerns

Following the death of a refugee at Yida hospital, rumors circulated among refugees and host communities that COVID-19 caused the death. In fact, the person was believed to have come from Juba a month ago and died from unknown causes.

Adult, Yida Settlement

#### COVID-19 Case Concerns

Families in Ajuong Thok refugee camp said they heard about the rise in COVID-19 numbers, yet youth continue to gather in public spaces. **“We request the Commissioner for Refugees Affairs Office to better enforce the ban large gatherings to avoid the risk of COVID-19 infection.”**

Adult, Block 3, Ajuong Thok

**TOP CONCERNS  
THIS WEEK**



**HEALTH**

**Medical Box Helpful**

Refugees expressed happiness for the well-stocked block medical box. **“We need health partners to continue providing health items in the medical boxes,”** one resident stated.

*Adult, Block 2, Ajuong Thok*

**Mosquito-Nets Needed**

**“We need mosquito nets. The rainy season is soon here, and it comes with lots of mosquitos,”** said refugee community members in Ajuong Thok camp. They appealed for early distribution of mosquito nets to prevent malaria but think more are necessary.

*Adult, Block 3, Ajuong Thok*



**“COVID-19 is a fatal disease! People should follow the instructions given by health workers to help keep the disease out of our communities.”**



~ Child Protection Committee Member,  
Ajuong Thok



**WATER AND SANITATION**

**Thanks WASH!**

Refugees from Block 2 in Ajuong Thok Camp appreciate the work done by WASH partners to stabilize the water pressure at the taps. They requested the WASH team to keep up with the good work.

*Adult, Block 2, Ajuong Thok*



**WATER AND SANITATION**

**Provide Sanitation Facilities**

Ajuong Thok refugees made a call on the health partners to provide handwashing buckets at water points to promote hygiene against COVID-19.

*Adult, Block 77, Ajuong Thok*

**Thanks Care International**

Refugees in Yida settlement expressed gratitude to Care International for the awareness in COVID-19 prevention protocols at the hospital. **“People are being asked to wash their hands before entering the hospital,”** said a member.

*Adult, Yida Settlement*



**LIVELIHOODS**

**IRC Appreciated**

Families in Pamir camp appreciated the International Rescue Committee for the money to support refugees’ small-scale businesses. **“The support has improved the living standards for many families,”** they said.

*Adult, Block 21, Pamiir*



Jamjang FM Correspondent talking IWF over COVID 19 Awareness by DAFI Students - **Photo@Internews**



## Radio Program Highlights



### WASH: HANDWASHING CAMPAIGN TO FIGHT COVID-19

Jamjang FM produced a program focused on handwashing and how it plays an important role in the prevention of COVID-19. Speaking during the program, a member of the Child Protection Committee in Ajuong Thok advised refugees and host community members to strictly observe the rules of social distancing and to consistently wash their hands to avoid the risk of getting the virus. ***“COVID-19 is a fatal disease! People should follow the instructions given by health workers to help keep the disease out of our communities,”*** he added.



### WORLD PRESS FREEDOM DAY COMMEMORATED

On a radio program marking World Press Freedom Day, the Ajuong Thok camp chairperson talked about the role played by journalists. The chairperson said that radio has been the most effective tool for information dissemination and that it can easily reach remote communities. “I appreciate Internews and Jamjang FM for the hard work in delivering information to the refugees and host community,” said the camp chairperson. The guest extended his appeal to all the local and international journalists to move ahead and reflect the real situation of people in need.



### PROTECTION: MERGING UNDERAGE CHILDREN

The merging of unaccompanied children is a serious concern within the refugee community. Many separated children are residing in the camp without being merged with verified families/individuals who can access services. Jamjang FM talked to Pamir camp chairperson who said that UNHCR has already provided registration forms to the camp leadership to help with acquiring the details of unmerged children, as well as to facilitate the merging process. ***“I appeal to all the blocks leaders to verify the unmerged children and report it to the camp leadership,”*** said the camp chairperson.



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## Maban

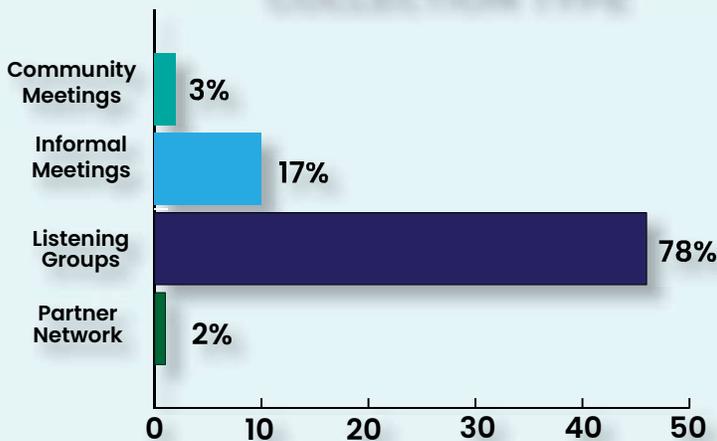
Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government - building responsive and accountable processes that serve the needs, and advance the rights of refugee and host communities.

## Who We Heard

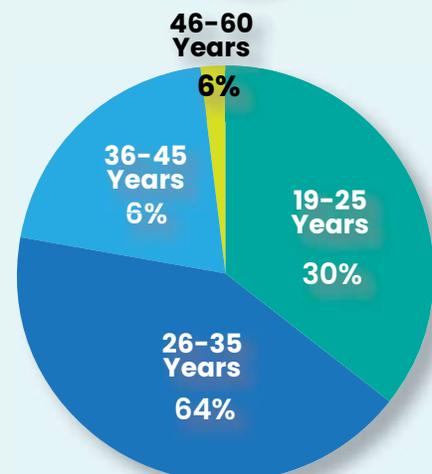
59

Instances of feedback gathered

### COLLECTION TYPE



Age Groups





## TOP CONCERNS THIS WEEK



### WATER AND SANITATION



### LIVEHOODS



### SHELTER

#### Thanks ACTED

Refugees living in the New Extension Area in Doro camp appreciate ACTED providing water services.

*Adults & Youths,  
Location: Doro Refugee Camp*

#### Request for Water Tap Stands

Refugees in Batil Camp request additional water points to reduce congestion at water points to prevent COVID-19.

*Adults & Youths,  
Location: Batil Refugee Camp*

#### Water Shortage in Bunj

Some members of the host community in Bunj town said there is a shortage of water because there isn't enough being pumped. Several times women have to go and collect water from distant places.

*Adults & Youths,  
Location: Bunj Town*

#### Create Business Opportunities

Many refugee women in Gendrassa said due to the COVID-19 outbreak, their livelihoods have been adversely affected. They said they need assistance with income generation.

*Adults & Youths,  
Location: Gendrassa Refugee Camp*

#### Build for The Elderly and Widows

The elderly and widows in Batil camp requested concern agencies to fast track the establishment of homes for them before the onset of the rainy season.

*Elders & Widows,  
Location: Batil Refugee Camp*

## COVID CORNER

#### Social Distance at Health Facilities

Women in Gendrassa camp said that there is overcrowding at the health facilities. They requested humanitarian agencies to enforce social distancing for patients waiting to get medical attention to prevent the spread of the COVID-19.

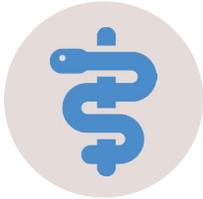
*Adults & Youths,  
Location: Gendrassa Camp*

#### COVID-19 not for Blacks?

Community members in Batil refugee camp said there are rumors that the Coronavirus does not affect black-skinned and forest people. They request appropriate agencies to shed address the rumor.

*Adults & Youths,  
Location: Batil Refugee Camp*

**TOP CONCERNS  
THIS WEEK**



**HEALTH**

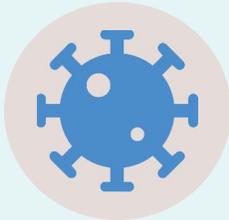
**Quarantine Center Needed**

Refugees in Doro Camp requested quarantine centers in case screenings confirm cases of COVID-19 among the people coming from Sudan.

*Adult & Youths,  
Doro & Kaya Refugee Camps*

**//**  
*Observing safety protocols will prevent the community from getting infected or transmitting COVID-19.*  
**//**

~ Nurses with Relief International clinic,  
Maban



**COVID-19**

**Awareness on Handshaking!**

The community in Gendrassa said most of the people living in the area still shake hands to greet one another. They said more awareness about this practice is needed to help prevent COVID-19.

*Adults & Youths,  
Location: Gendrassa  
Refugee Camp*



*Radio Salam correspondent interviewing a community member on the role of women in COVID-19 prevention - **Photo@Internews***



## Radio Program Highlights



### HEALTH PROGRAM: SOCIAL DISTANCE AND AVOID HAND SHAKING

Radio Salam, with nurses from Relief International (RI) clinic, produced a health program on COVID-19. The nurses advised the refugee and host community to maintain social distancing when interacting with other community members and to avoid handshaking. A nurse added that observing safety protocols will prevent the community from getting infected or transmitting the virus. They explained the manner in which the Coronavirus is transmitted as established by the World Health Organisation. Parents were advised to emphasize handwashing among their children.



### WASH PROGRAM: SANITATION CHALLENGES AFTER FLOODING

Radio Salam hosted a Sanitation Officer from ACTED in Batil Camp to enlighten the community on sanitation challenges after last year's flooding. During the discussion, the ACTED Sanitation Officer said that their target is to build latrines for 300 households this year. The ACTED official added that although the floods caused the destruction of all latrines in refugee camps, the community should not engage in open defecation. The official advised the community to share the available facilities with neighbors.



### AGRICULTURE PROGRAM: LAND PREPARATION AND SEED DISTRIBUTION

Farmers start preparing their land before the onset of the rainy season. To discuss more about the process, Radio Salam hosted an ACTED Program Manager on Food Security and Livelihoods (FSL) to explain the preparations for cultivation this year. The humanitarian worker said that this year they aim to provide seeds for 5,000 households in Kaya, Gendrassa and the host community and have already started helping farmers in tilling and plowing land. He reminded listeners that the government of South Sudan prohibits the use of chemical pesticides on farms and that farmers should use traditional pesticides.



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**Malakal**

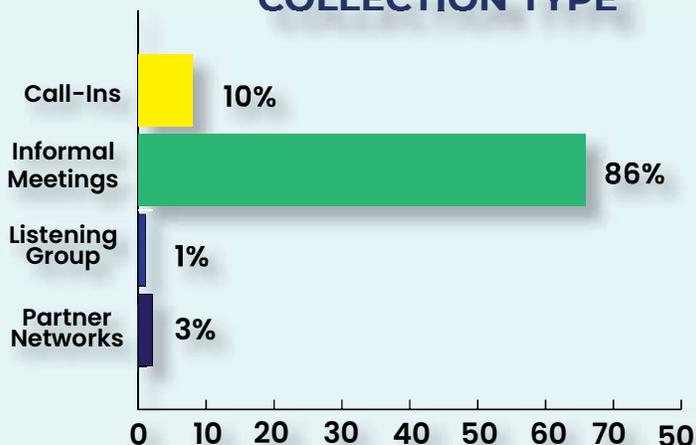
Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government - building responsive and accountable processes that serve the needs, and advance the rights, of those in and out of the camps.

## Who We Heard

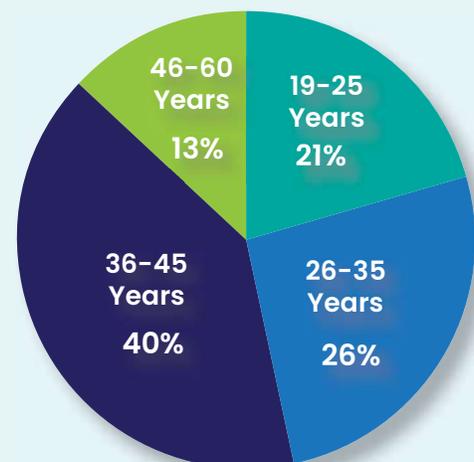
**77**

Instances of feedback gathered

### COLLECTION TYPE



**Age Groups**





## TOP CONCERNS THIS WEEK



### WATER AND SANITATION



### PROTECTION



### PROTECTION

#### Water Pressure Improved

Residents in the PoC appreciated IOM for increasing the water pressure. They said the increased pressure helped them to get necessary amounts of water.

*Youth & Adults, Location: Sector 1*

#### Open the Drains

Residents in Malakal Town requested service providers to reopen blocked drains like they did last year to protect the community from floods and diseases.

*Youth & Adults, Location: Malakal Town*

#### Thanks World Vision

People living in Malakal town appreciated World Vision for establishing a water station. However, they added that the water pressure is low and needs increasing to avoid overcrowding.

*Youth & Adults,  
Location: Malakal Town, Hai Jalaba*

#### Appreciation for IOM

Residents in PoC appreciated IOM for building a bridgeway to make movement and the flow of water easy.

*Youth & Adults, Location: Sector 1 Block A & Sector 4 Block A*

#### Speeding Motorbikes

Residents in the PoC requested agencies to talk to motorbike riders about observing speed limits because they drive too quickly which could lead to accidents, especially with children on the roads.

*Youth & Adults, Location: Sector 1 Block B*

#### Support Homeless Children

Malakal Town residents requested the child protection agencies to support homeless children.

*Youth & Adults, Location: Malakal Town*

## COVID CORNER

### Show by Example, Humanitarians!

Residents in two different locations requested the humanitarian agencies to practice social distancing during awareness so that the community can learn by good examples from them. They said imitating good practice will help improve preventive measures against COVID-19.

*Adults & Youths, Location:  
Malakal Town & PoC*

### Request for COVID-19 Testing Kits

Residents of Malakal Town requested health implementing agencies to provide COVID-19 testing machines so that people can know their status.

*Adults & Youths, location:  
Malakal Town & PoC*

**TOP  
CONCERNS  
THIS WEEK**



**SHELTER**

**Distribute Plastic Sheets**

PoC residents requested humanitarian agencies to distribute plastic sheets as the rainy season sets in. They said their current plastic sheets have worn out

*Youth & Adults,  
Location: Sector 1, 2, 3 & 4*

**“** We organize patients waiting for medical attention in a way that enforces social distancing. We ensure that we lead by example and tend to patients in protective **”**

~ Clinical Officer at the IMC health facility, Malaka, PoC



**HEALTH**

**Appreciation for MSF**

Residents of Malakal Town appreciated MSF for the health services they provide to the community.

*Youth & Adults,  
Location: Malakal Town*

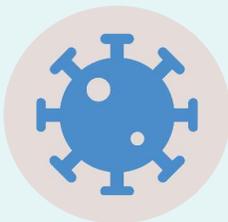


**AGRICULTURE**

**Request for 2020 Season Seeds**

Farmers in the different sectors of the PoC requested humanitarians for seeds to cultivate early enough in the 2020 season. They said doing it in time will help them support their families financially.

*Youth & Adults, Location: Sector 1, 2, 3 & 4*



**COVID-19**

**Need for COVID-19 Awareness**

Residents in Baliet county are requested health implementing partners to provide more awareness on COVID-19.

*Youth & Adults,  
Location: Baliet County*



Clinical officer at IMC speaks to Nile FM correspondent how doctors deal with patients during the COVID-19 pandemic -**Photo Internews**



## Radio Program Highlights



### PEACE & RECONCILIATION PROGRAM: FORGIVENESS AND PEACE BUILDING

Community members talked about forgetting the past and how it could play a role in building peace within the community. A community member said that mercy between people helps reinforce trust and leads to peaceful coexistence and stability, which in turn helps in nurturing future generations. Another member added that, forgiveness should come from a genuine place and without condition. Absence of mutual understanding between families leads to separation between communities and leads to displacement of some family members.



### SPECIAL COVERAGE PROGRAM: AWARENESS ON SOCIAL DISTANCING

Feedback from the community indicated that some people do not care about social distancing to prevent COVID-19. They requested health implementing partners to raise awareness about the issue. IOM responded and explained the importance of the social distancing specially in the public places.



### HEALTH PROGRAM: HOW DOCTORS DEAL WITH PATIENTS DURING THE COVID-19 PANDEMIC

A clinical officer at IMC said that doctors are taking extra care when treating patients during the COVID-19 pandemic. The official added that doctors are using face masks, gloves, and hand sanitizers to prevent the spread of the virus. They also organize patients waiting for medical attention in a way that enforces social distancing. Doctors ensure that they lead by example and tend to patients in protective gear. The medical staff provide enough water and soap for the patients to wash their hands before they see the doctor as means of preventing COVID-19.