Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

Who We Heard

24 Instances of feedback gathered

<table>
<thead>
<tr>
<th>COLLECTION TYPE</th>
<th>Count</th>
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<tbody>
<tr>
<td>Call-Ins</td>
<td>50%</td>
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<td>Community Meetings</td>
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<tr>
<td>Listening Group</td>
<td>33%</td>
</tr>
<tr>
<td>SMS</td>
<td>4%</td>
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Age Groups

- 19-25 Years: 25%
- 26-35 Years: 46%
- 36-45 Years: 29%

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
TOP CONCERNS THIS WEEK

HEALTH

Rampant Coughing
Bentiu PoC residents note increased cases of coughing, leading to fears of a COVID-19 outbreak. “I am suffering from cough, who knows, it may be coronavirus,” a 35-year-old woman said. They want everyone in the PoC tested.

Adults & Youth, Listening Group, Sector 1-5, Bentiu PoC

Malaria Woes
Midwives in Rubkona report a lack of malaria drugs to treat pregnant mothers. They say cases of malaria will spike, potentially leading to miscarriages.

Health Workers, Rubkotna

WASH

Soap Needed
Elders in the Bentiu PoC request an increase in the amount of soap given to help with COVID-19 prevention. “There’s an urgent need to get serious about handwashing, but the soap isn’t enough,” they added. “We request health partners to provide more soap and sanitizers.”

Adults, Bentiu PoC

WASH Shortages
Community members in the Bentiu PoC request WASH partners to provide all gates with handwashing buckets. “We need buckets and soap at all gates in Bentiu PoC,” they said.

Adults and Youth, Listening Group, Sector 1-5 Bentiu PoC

COVID CORNER

COVID-19 Denial
Elders in Bentiu PoC refute information that there was a COVID-19 case in the camp until WHO confirmed it. “We did not believe it. There was no testing going on in the PoC. We request WHO to bring testing kits in the PoC”.

Adults, Sector 2 Block 7

Thanks, IOM
Communities appreciate IOM-CCCM for dispelling the rumor that COVID-19 is an airborne disease. They request continuous information sharing.

Adults & Youth, Sector 1 Block 6 & 8, Bentiu PoC

Why Only One Weighing Scale?
IDPs in Bentiu PoC say they must share one weighing scale in the nutrition centers. “Sharing one machine can spread COVID-19,” said a 33-year-old man. They request more machines.

Adults & Youth, Listening Group, Sector 2 Block 10, Bentiu PoC
COVID-19 Training

Members of the Rubkona County Covid-19 Social Mobilization teamwork were trained by Concern Worldwide. “We are grateful for the training. We now know how disseminate COVID-19 messages,” said one trainee. They were 35 social mobilizers in total.

~ A health official with World Relief – Bentiu, Unity State

“You should wash your hands regularly and thoroughly with clean water and soap to prevent the spread of COVID-19. Anyone with a fever, dry cough and sneezing must stay at home and call 6666 for more information.”

~ A health official with World Relief – Bentiu, Unity State
Radio Program Highlights

**CORONAVIRUS AWARENESS: COVID-19 IN BENTIU POC**

The World Health Organization (WHO) confirmed one case of COVID-19 in Bentiu PoC. A WHO doctor said that the person found positive was quarantined in the MSF isolation unit. He added that they traced all contacts and their samples were sent to Juba for testing. “Results will be announced when Juba sends the results back to Bentiu,” the official noted. He went on to advise people to avoid crowds and handshaking. Several callers request humanitarians to help stop the spread of the virus.

**FSL PROGRAM: SEED AND TOOL DISTRIBUTION FOR THE RAINY SEASON**

Farmers in Rubkona County appeal to humanitarian food security and livelihood agencies for agricultural assistance. Responding to their request, Welthungerhilfe WHH provided support to vegetable farmers to boost their household incomes. “We thank WHH for supporting our incomes to lift us from poverty,” said a farmer. Many farmers in Rubkona and Boaw praised the organization for supporting local farmers.

**EVENING SHOW: COVID-19 AWARENESS**

With the confirmation of COVID-19 in Bentiu PoC, humanitarian health partners enhanced efforts to sensitize communities about the disease. A health official with World Relief advised the community to take prevention protocols seriously: “You should wash your hands regularly and thoroughly with clean water and soap to prevent the spread of COVID-19. Anyone with a fever, dry cough and sneezing must stay at home and call 6666 for more information.”
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as an empowerment tool, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The shared feedback sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

**Who We Heard**

Instances of feedback gathered

**COLLECTION TYPE**

- Informal Meetings: 30%
- Listening Groups: 70%

**Age Groups**

- 19-25 Years: 8%
- 26-35 Years: 25%
- 26-35 Years: 35%

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckir@internews.org)
TOP CONCERNS THIS WEEK

WATER AND SANITATION

Misuse of Soap at Handwashing Facilities
Women in Pamir expressed gratitude to IRC for distributing soap at handwashing points in the camp. However, they note that some people misuse soap by washing their feet. They request the water committee to monitor the handwashing facility.

Adult, Block 8, Pamiir

Help with Backfilling Pits
Sudanese refugee families in Pamiir Camp complained about the many pits in the blocks and called upon the protection cluster to provide them with tools to backfill the open pits.

Adult, Block 9, Pamiir

Ban Alcohol
Refugees in Ajuong Thok camp complained about widespread sale of local brew in the blocks. “When people get drunk, they get aggressive and fight each other. We request the Commission for Refugee Affairs’ office and camp leadership to address the issue,” they added.

Adult, Block 7, Ajuong Thok

WATER AND SANITATION

Thanks for the Water
Women in Ajuong Thok appreciate the Samaritan's Purse WASH team for stabilizing water pressure in the taps. “We are urging the parents not to allow their children to play with water at the taps,” they said.

Adult, Block 6, Ajuong Thok

PROTECTION

COVID CORNER

Keep Children at Home
Refugees in Ajuong Thok are troubled by the presence of children in the market. “We need the protection partners and camp leadership to sensitize the community and help women limit the movement of their children,” they added.

Adult, Block 10, Ajuong Thok

Thanks Care International
Sudanese refugee families in Yida settlement are happy with Care International for the COVID-19 messages. “We learnt that one meter and a half or more away from each other and washing hands frequently prevents COVID-19,” one refugee said.

Adult, Yida Settlement
Block Leader Thanks DRC

A block leader from Ajuong Thok refugee camp thank DRC for roofing some houses. However, the leader added that there are two houses that still need roofs and request DRC to provide plastic or iron sheets for roofing.

Adult, Block 7, Ajuong Thok

SHELTER

Shelter Appeal

Families in Pamir Camp understand that shelter service provision stopped due COVID-19; however, with the arrival of the rainy season, they need their shelters completed. “We are appealing to DRC to address the issue before the rains,” they said.

Adult, Block 7, Pamir

Elderly Appreciate Support

A group of elderly people appreciate the construction of shelters carried out by DRC before the rainy season starts.

Elderly, Block 9, Pamir

HEALTH

Thanks IRC

Pregnant and lactating mothers in Pamir thank International Rescue Committee’s Department of Nutrition for the awareness raising efforts to the Women to Women support group. “We have learnt the importance of nutrition to the mother and child’s health,” a woman said.

Adult, Block 7, Pamir

Thanks for the Food!

Mothers in Ajuong Thok appreciate Africa Humanitarian Action for distributing nutritional flour but pointed out that the promised nutritional supplements had not been received. They appealed for early distribution of nutritional flour for their children.

Adult, Block 10, Ajuong Thok
Radio Program Highlights

**HEALTH: COVID-19 AWARENESS CAMPAIGN**

With the rise in COVID-19 cases in South Sudan, Care International carried out an awareness raising campaign in the host community in Jamjang. Speaking on a radio program about the campaign, a Care official noted that the campaign helped to raise awareness about the importance of regular handwashing and avoiding large crowds. “I appeal to host community members and refugees to observe social distancing to keep safe from COVID-19,” he said.

**DRC COVID-19 AWARENESS**

A Danish Refugee Council (DRC) Community Services Officer, while appearing on Jamjang FM’s Health Program, said the organization is carrying out a campaign aimed at curbing practices such as attending large social gatherings. “The campaign will raise awareness on COVID-19 safety protocols,” he added. The community members were advised to wash their hands with soap and avoid congestion to prevent COVID-19 transmission.

**HEALTH: RISING CASES OF TEENAGE PREGNANCY**

Cases of teenage pregnancies are on the rise in Ajuong Thok. Responding to concerns raised by the community, a Health Officer with Hakima Yakoub Hospital, while appearing on Jamjang FM, said that pregnancies among minors have increased since the closure of schools due to COVID-19. “Early pregnancies affect girls’ futures and can cause medical complications during childbirth.” The guest on the radio program urged parents to talk to give their daughters guidance to help them avoid getting pregnant while still in school.

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If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

**Who We Heard**

19 Instances of feedback gathered

**Collection Type**

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<th>Informal Meetings</th>
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<td>Listening Groups</td>
<td>74%</td>
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**Age Groups**

- 19-25 Years: 5%
- 36-45 Years: 32%
- 26-35 Years: 63%

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
TOP CONCERNS THIS WEEK

WATER AND SANITATION

Handwashing in Bunj Market
With awareness and encouragement to practice handwashing for COVID-19 prevention, the community in Bunj request the provision of hand washing containers in the Bunj market.

*Adults & Youths, Bunj Main Market*

Soap Needed for Handwashing
Women in Doro’s new extension site request humanitarian agencies to provide soap for handwashing in the fight against COVID-19.

*Women, Location: Doro New Extension*

Establish More Water Points
Refugees in Batil ask for more water points and for them all to be open longer hours. This, they feel, will help stop overcrowding.

*Adults & Youths, Batil Refugee Camp*

HEALTH

Mentor Initiative Appreciate
Some families in Gendrassa thank Mentor Initiative for fumigating their homes to prevent the breeding of mosquitoes and other insects. They request the agency to continue with the exercise even during rainy season.

*Adults & Youths, Gendrassa Refugee Camp*

Seed Registration Good
Members of a listening group in Bunj appreciate AAH for registering them for seed distribution. They say distribution before the end of May means planting on time.

*Adults & Youths, Bunj town*

COVID CORNER

Keep COVID-19 out of Maban
Members of Kaya camp request humanitarian agencies to help with the prevention of a COVID-19 outbreak in Maban with more sensitization messages and the necessary tools to assist them in fighting the virus.

*Listening Group Members, Kaya*

Help Us Fight COVID-19
Youth in Gendrassa say the quantity of soap distributed is insufficient. “If soap is one of the ways to prevent COVID-19, humanitarian agencies should please distribute more or it and establish handwashing facilities.”

*Youths, Gendrassa Refugee Camp*
**TOP CONCERNS THIS WEEK**

**PROTECTION**

**Rumored Flooding This Year**

There has been a rumor within the communities of Batil that there will be another flood this year. They request verification of these rumors so they can plan better and avoid the devastation they experienced last year.

*Adults & Youths, Batil Refugee Camp*

**CAMP MANAGEMENT**

**Registration of Newborns**

Mothers in Doro appreciate UNHCR and DRC for registering their newborn babies to include them on the ration cards.

*Adults & Youths, Doro Camp Zone A*

> Five quarantine centers have been established at Bunj general hospital, Doro, Gendrassa, Batil and Kaya for isolation of any suspected or positive cases.

~ Payam Director and County Health Coordinator

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Radio Program Highlights

HEALTH PROGRAM: SMOKING EFFECTS CHILDREN

Feedback from the community indicated that, with closure of schools due to COVID-19, children in the camps have taken up to smoking. Radio Salam hosted a medical doctor to discuss the dangers of smoking and the effect it can have on children. The doctor explained that child and adolescent smoking can cause significant health problems, including respiratory illness, decreased physical fitness and poor lung function. The medical officer urged parents to keep their children healthy.

COUNTY TASKFORCE PREPAREDNESS FOR COVID-19

Radio Salam Community Correspondents, with Payam Director and County Health Coordinator produced a program on the movement of Sudanese through unmanned border points. The director explained that a plan has been devised to put teams at each entry point. The taskforce force will report all new arrivals to authorities. He explained that 5 quarantine centers have been established at Bunj general hospital, Doro, Gendrassa, Batil and Kaya for isolation of any suspected or positive cases. He urged communities to report new arrivals in the camp for necessary steps to be taken.

YOUTH TRAINED IN COVID-19 AWARENESS

Working in coordination with Save the Children International, Radio Salam correspondents produced a program on the signs and symptoms of COVID-19 with youth. The youth from Doro, the largest camp in Maban, will assist in passing COVID-19 massages to their communities in the local languages. The youth thank Save The Children but request tools for demonstration during awareness campaigns. They also request Personal Protection Equipment (PPE).
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

Who We Heard

67 Instances of feedback gathered

COLLECTION TYPE

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<th>Collection Type</th>
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<td>Informal Meetings</td>
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<td>Call-Ins</td>
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</table>

Age Groups

- 19-25 Years: 33%
- 26-35 Years: 33%
- 36-45 Years: 20%
- 46-60 Years: 12%
- 60 Years+: 10%

If you want to contribute to this bulletin or have information to share through Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
TOP CONCERNS THIS WEEK

WATER AND SANITATION

Soap Received
Residents of Malakal Town appreciate South Sudan Red Cross (SSRC) for distributing soap to help improve people’s hygiene to prevent COVID-19.
Youth & Adults, Location: Malakal Town

Renovate Water Points
Residents in the PoC request humanitarian agencies to renovate the areas surrounding the water points because they are damaged.
Youth & Adults, Location: Sector 4 Block A

Thanks DRC
IDPs in Malakal PoC say they are happy with DRC for opening the drains that connect all the blocks.
Youth & Adults, Location: Sector 1 Block A

WATER AND SANITATION

Handwashing Facilities
Residents of Akoka County appreciate WHO for providing water containers and soap as part of the prevention measures for COVID-19.
Youth & Adults, Location: Akoka County

Appreciation for IOM–WASH
“We now have enough water in Sector 2,” said a PoC resident who appreciate IOM for enabling a constant supply of water.
Youth & Adults, Location: Sector 2 Block T

WATER AND SANITATION

COVID CORNER

Thanks, WHO
Residents of Akoka county appreciate WHO for sharing messages on COVID-19 prevention protocols.
Youth & Adults, Location: Akoka County

Airport Isolation Center
People in and around Malakal Town request health implementing agencies to build an isolation unit near the airport to test and isolate those who may have COVID-19 to prevent the spread of the disease.
Youth & Adults, Location: Malakal Town

Internews Weekly E-Bulletin
Malakal
May 21, 2020

If you want to contribute to this bulletin or have information to share though Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
Plastic Sheets Needed

PoC residents request humanitarian agencies to distribute plastic sheets as soon as possible because the rainy season has started.

Youth & Adults, Location: Sector 3 Block B

Provide Typhoid Drugs

People residing in the PoC report they cannot afford medicine from pharmacies to treat typhoid. They request health implementing partners to provide medication for the disease.

Youth & Adults, Location: Sector 1 Block A

Help the Vulnerable, Please

Residents in PoC request protection partners to assist people with disabilities and the vulnerable. “Provide us with sugar and charcoal, because we cannot afford buying such items,” said an IDP in Malakal PoC.

Youth & Adults, Location: Sector 1, 2, 3 & 4 & Malakal Town

"We randomly pick five people and send them to the laboratory for testing to make sure that Upper Nile State is COVID-19 free. We have established quarantine facilities to receive suspected or confirmed positive patients and implore civilians to follow all the prevention measures of COVID 19."

~ Coronavirus Taskforce Secretary, Upper Nile State

The secretary of COVID-19 task force in Upper Nile State, speaks to Nile FM correspondent about their preparedness to combat the virus – Photo Internews
Radio Program Highlights

CCCM PROGRAM: IOM—WASH IS IMPROVING WATER SUPPLY

A hygiene promotor with IOM said that they developed an alternate plan to accept community complaints about water provision by appointing 29 volunteers for each block. The volunteers will monitor the different water stations and alert the agency immediately in case of water shortages. He added that cooperation from the community has helped improve the provision of water. “Let’s have the spirit of cooperation and contribute to innovative ways provide services to the community,” he said.

PEACE & RECONCILIATION PROGRAM: SUPPORT PEACE

“Reconciliation is the way to achieve peace among communities and settle disputes,” said a guest on Nile FM’s Peace and Reconciliation program. He added that conflict is not a solution and the communities should live in unity with each other. “To my understanding, no one would like his children to suffer. Therefore, we must work collectively to achieve peace and stability within the country for their generation not to experience what our forefathers went through.”

WASH PROGRAM: TEACHING CHILDREN HYGIENE

With instances of community members not adhering to COVID-19 prevention protocols, Nile FM hosted a health official to discuss hygiene among children on the WASH program. The guest said that mothers should stop ignoring the prevention measures and show their children how to maintain good hygiene, especially washing hands frequently, avoiding social gatherings and staying at home to avoid getting infected with the disease. Mothers, too, should practice what they are telling their children. “Children learn by imitating their parents. If parents keep telling what they don’t practice themselves, children will not take their parents seriously.”