Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

Who We Heard

100 Instances of feedback gathered

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<td>46-60 Years</td>
<td>23%</td>
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</tbody>
</table>

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
**TOP CONCERNS THIS WEEK**

**WASH**

**Clean the Drains**
Adults in Bentiu PoC are concerned with overflowing drains resulting from blocked culverts. *“We need WASH partners to unblock the culverts before the heavy rains,”* said a 59-year-old man.

Adults – Listening Group, Sector 5, Block 10-16

**Desludge Latrines**
Residents of Bentiu PoC say *“some people are defecating outside because our latrines are full.”* They request WASH partners to desludge their latrines.

Adults & Youth – Listening Group, Sector 4 Block 11

**COVID CORNER**

**Overcrowding at Distribution Centres**
Young people wonder why the NFI agencies are allowing overcrowding at distribution centers, considering the risks of COVID-19. They want Concern Worldwide to work on ways to reduce congestion.

Youth – Listening Group, Sector 2, Bentiu PoC

**CAMP MANAGEMENT**

**Thanks for the Road Repairs**
The community appreciates IOM-CCCM for road renovations which will allow free movement for UNPOL patrolling. Residents would like IOM-CCCM to continue repairs.

Adults & Youth, Listening Group, Sector 2 & 4, Bentiu PoC

**SHELTER**

**Thanks, Concern Worldwide!**
Concern Worldwide was appreciated for distributing plastic sheets before the heavy rains. *“I have received plastic sheets for my shelter. Thank you, Concern Worldwide,”* a 48-year-old woman said. The community requests NFI agencies to continue with distributions.

Adults & Youth – Listening Group, Sector 1, Bentiu PoC

**Thanks, WASH Partners for Collecting Trash**
*“Thank you, WASH partners, for collecting the rotting garbage in our sector,”* a 48-year-old woman said. They look forward to continued assistance.

Mixed – Listening Group, Sector 5 Block 1-16
TOP CONCERNS THIS WEEK

EDUCATION

Girl’s Education is Empowerment!

Youth in Bentiu PoC thank Windle Trust for supporting girls’ education through cash transfers to students. “Thanks, Windle Trust for the money. It will help me,” said a 15-year-old girl expressing happiness. “Let the support continue.”

Youth – Listening Group, Bentiu PoC

Agricultural Tools Needed

“I have no cultivation tools this year and the rains are here,” said a 50-year-old woman. IDPs request FSL-concerned organizations to assist them with farming tools.

Adults & Youth – Listening Group, Rubkona and Bentiu PoC

PROTECTION

Insecurity Spike in Greater Bentiu

Community members worry about the insecurity caused by cattle raids in all counties of Unity State, wondering how it will end. “We want the state government to stop youth from raiding,” said a 56-year-old man.

Adults & Youth – Listening Group, Bentiu PoC

“If social distancing in IDP camp conditions is extremely challenging and difficult to enforce.”

~ The Commander, Community High Committee (CHC) Watch Group

Kondial FM correspondent interviewing a youth leader for a program about the role of youth in the Covid-19 fight. – Photo@internews

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
Radio Program Highlights

SHOW: CASH DISTRIBUTION TO SCHOOL GIRLS

Girls staying in school is key to developing education among the IDPs in Unity State. Schoolgirls in primary five to secondary school were given money to motivate them to pursue their education and reduce dropout rates. A Windle Trust International Field Coordinator said they identified more than 12,000 schoolgirls for cash transfers in Rubkona, Bentiu town and the PoC. “Only a few girls have dropped out of school the past two years, thanks to the cash transfers,” a caller on the radio said.

HEALTH: SOCIAL DISTANCING

Social distancing in IDP camp conditions is extremely challenging and difficult to enforce. To ensure that the community understands the importance of social distancing, Kondial FM hosted some camp leaders where the Community High Committee (CHC) Watch Group commander said that people maintaining a safe distance wherever possible the best preventative measure in slowing the spread of COVID-19.

PEACE PROGRAM: HATE SPEECH

“My advice to the community is please don’t kill each other over hate speech. When your friend makes a mistake please forgive him or her,” said a caller on Kondial FM. She was responding to a live program discussing hate speech in the community. Hate speech has escalated in the Bentiu PoC leading to violence. Several callers responded with gratitude for the program bringing up the issue of hate speech.
Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as an empowerment tool, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The shared feedback sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

Who We Heard

18 Instances of feedback gathered

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<th>Age Groups</th>
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<td>56%</td>
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<td>36-45 Years</td>
<td>22%</td>
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</tbody>
</table>

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
TOP CONCERNS THIS WEEK

HEALTH

Raise Awareness on STD Testing
Women in Ajuong Thok raise concerns that their husbands refuse to get tested for sexually transmitted diseases (STDs). “We request humanitarians to conduct awareness raising so that they can understand the importance of STD testing for early detection and treatment.”
Adults, Block 18, Ajuong Thok

WATER AND SANITATION

Gratitude to IRC
Families in Pamir Refugee Camp express gratitude toward the International Rescue Committee (IRC) for providing soap at water points to support hand washing. They stress that the soap will help protect them against COVID-19.
Adults, Block 15, Pamir

NON FOOD ITEMS

Appeal for Mats and Blankets
The elderly in Ajuong Thok request UNHCR provides the items because they can’t afford them. “We need the humanitarian agencies to provide us with mats and blankets.”
Adults, Block 17, Ajuong Thok

PROTECTION

Night Patrols, Please!
Refugees in Pamir worry about the increase in crimes at night. They requested UNPOL to do additional night patrols to help mitigate theft.
Adult, Block 14, Pamir

COVID CORNER

Care International Services Appreciated
Refugees in Yida Settlement are happy with CARE International for the continuous COVID-19 awareness raising campaign they are carrying out in Yida and the surrounding areas.
Adult, Yida Settlement

Rumor of Border Closure
A rumor is circulating that the border between Yida and Nuba Mountain in Sudan has been closed due to COVID-19. “The closure of borders would help in reducing chances for the spread of COVID-19.” While the rumor has some praise, humanitarian agencies should verify if this rumor is true.
Adult, Yida Settlement
TOP CONCERNS THIS WEEK

SHELTER

Assist Elderly with Shelters

Some elderly refugees in Pamir lack houses and cannot construct their own. “We need humanitarian agencies to assist us in the construction of houses before the rainy season arrives in full.”

Elderly, Block 14, Pamir

GENERAL FOOD DISTRIBUTION

Reduce GFD to One Month

Refugees in Pamir report that families who received food for two months during the last General Food Distribution (GFD) consumed it too quickly. “We don’t need food for two months because some refugees cannot ration properly,” they added.

Adults, Block 15, Pamir

WATER AND SANITATION

Congestion at Water Points

A camp leader reports congestion at the water taps near the market which makes it difficult for proper monitoring. “Most of the refugees misuse soap. Instead of just washing their hands, they also wash their feet.”

Adults, Block 13, Pamir

“We have a communication committee comprised of 15 members from Ajuong Thok and Pamir to carry out awareness on COVID-19 for the refugees on Saturday and Sunday every week.”

~ Ajuong Thok Camp Chairperson

Jamjang FM Correspondent talking to youth dramatists after performing a radio play to air on Jamjang FM, in Ajuong Thok - Photo@Internews

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusilime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
HEALTH WORKERS ATTEND WORKSHOP ON COVID-19

CARE International conducted a workshop on COVID-19 for the health workers at Panrieng Hospital. A health official who took part in organizing the event said that “the workshop was aimed at helping the health workers perform their tasks sufficiently in host communities.” Health workers interviewed by Jamjang FM said that, through the workshop, they have learned more about COVID-19 transmission and preventative measures. As a result, they will be able to further raise awareness about COVID-19 within the community.

PROTECTION: SALE OF REFUGEE HOUSES

The selling of refugees’ houses is one challenge facing camp leadership. To address this concern, Jamjang FM’s Protection Program Producer interviewed the Assistant Commissioner from the Commission for Refugees Affairs (CRA). He instructed the host community to stop buying refugee property and noted that such commercial dealings are prohibited under South Sudan’s refugee law. Additionally, the Executive Director of Jamjang County appealed to all block leaders in the camp to report these transactions to the police for investigation.

PROTECTION: UNREGULATED MOVEMENT IS RISKY

While appearing on Jamjang FM, the Ajuong Thok Camp Chairperson said, “we have tasked the block leaders to monitor all refugees who enter the camp illegally.” The camp chairperson explained that any refugee who comes into the camp is taken to the hospital for a checkup before being allowed to reside in the camp. “We have a communication committee comprised of 15 members from Ajuong Thok and Pamir to carry out awareness on COVID-19 for the refugees on Saturday and Sunday every week,” he added.

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

Who We Heard

24 Instances of feedback gathered

**COLLECTION TYPE**

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**Age Groups**

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If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
TOP CONCERNS THIS WEEK

PROTECTION

Reduction in Petty Crimes
Sections of the community in Batil are happy with the new procedures put in place by DRC and the Camp Security Committee to stop petty crime. They report looting and the destruction of property by unknown persons has reduced.

Community Members,
Batil Refugee Camp

Increase in Child Labor
Parents said that since the closure of schools, there has been an increase in the number of children working. They request concerned agencies to raise awareness on the negative impact of child labor.

Parents: Gendrassa Refugee Camp

HEALTH

Mosquito Nets to Prevent Malaria
Several residents in Batil fear mosquito bites and malaria now that the rainy season is approaching. They request treated mosquito nets.

Residents; Batil Refugee Camp

WATER AND SANITATION

Open Drains
Families in Doro report main drains in the camp are blocked. They request concerned agencies to unblock them before the rainy season starts to avoid water stagnation that will lead to the proliferation of mosquitos.

Adults, Doro Refugee Camp Zone A

COVID CORNER

Increase in Child Labor
Parents said that since the closure of schools, there has been an increase in the number of children working. They request concerned agencies to raise awareness on the negative impact of child labor.

Parents: Gendrassa Refugee Camp

Border Checkpoints for COVID-19
The community in Jamam is concerned about the unregulated movement of people from Sudan. They request health partners and the Ministry of Health to set up COVID-19 testing checkpoints. They also want a mandatory 14-day quarantine.

Community Members, Jamam

Awareness of COVID-19
Residents of Kaya request more awareness on COVID-19. They are concerned that some people are not following the required prevention protocols like avoiding handshaking and exercising social distancing.

Adults & Youths,
Kaya Refugee Camp

Open Drains
Families in Doro report main drains in the camp are blocked. They request concerned agencies to unblock them before the rainy season starts to avoid water stagnation that will lead to the proliferation of mosquitos.

Adults, Doro Refugee Camp Zone A
Lack of Awareness Materials
Youth in Doro are ready to raise awareness on COVID-19 within their communities but lack preventive gear. They ask humanitarian agencies to provide them with PPEs, soap and buckets to do the work.

Youth – Location, Doro Refugee Camp Zone B

Request for Public Address System
Youth in the Gendrassa lack megaphones and speakers to use for raising awareness about COVID-19. They request any agency to provide them with the items.

Youths, Gendrassa Youth Center

EDUCATION
Appreciation for FFH
Girls who received cash appreciate the support from Food for the Hungry (FFH) during the time of COVID-19. They say the amount received will help them cover their needs and encourage the organization to continue even when schools open.

Schoolgirls, Bunj town

Soap to Prevent COVID-19
Residents of Kaya need soap for hand washing. The previous distribution has been exhausted.

Adults, Kaya Refugee Camp

HEALTH
Appreciation of Youth
Refugees in Doro appreciate efforts by the youth to raise awareness about COVID-19. They request messages be translated into Arabic and other local languages for wider reach.

Adults; Doro Refugee Camp, Zone B

Lack of Awareness Materials
Youth in Doro are ready to raise awareness on COVID-19 within their communities but lack preventive gear. They ask humanitarian agencies to provide them with PPEs, soap and buckets to do the work.

Youth – Location, Doro Refugee Camp Zone B

WATER AND SANITATION

~ COVID-19 Awareness volunteers in Maban

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
Radio Program Highlights

**Health Program: Understanding Quarantine**

Feedback indicated the community wanted to know more about quarantines. Therefore, in a pre-recorded health program on Radio Salam, a doctor with Samaritans Purse explained quarantine as an extreme form of isolation to control the spread of contagious diseases. “In the case of COVID-19, it’s for people who do not have symptoms but were possibly exposed. You should seek medical attention if you experience the symptoms even though some people with COVID-19 do not display any symptoms,” he said. “Wash your hands with soap and clean water, maintain social distancing, avoid crowds and wear masks.”

**Youth Program: Training on COVID-19**

Radio Salam covered a campaign with youth trained by Save the Children on the prevention of COVID-19 in Doro market. A youth representative explained that the awareness emphasized the importance of prevention measures such as washing hands, avoiding crowded places and shaking hands, as well as maintaining social distancing. Customers and traders at Freedom Market welcomed the initiative and urged youth and Save the Children to continue with the campaign until every resident understands the protocols. The community was also encouraged to implement WHO guidelines and ignore rumors.

**FSL Program: Cash Disbursement**

Radio Salam covered a special program on cash disbursement to primary and secondary schoolgirls by Food for the Hungry (FFH). The FFH manager said they distributed 3,300 SSP to each girl who was registered before the closure of schools due to COVID-19. He added that the cash is only for girls who are in Primary Five to Eight and from Senior One to Senior Four in secondary schools. The manager said that the purpose of this cash support is to encourage girls to stay in school and continue with their education.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

Who We Heard

33 Instances of feedback gathered

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<td></td>
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<tr>
<td></td>
<td>46-60 Years</td>
</tr>
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</table>

If you want to contribute to this bulletin or have information to share through Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
TOP CONCERNS THIS WEEK

WATER AND SANITATION

Thanks, World Vision
Residents of Malakal Town appreciate World Vision for reopening a water station in Malakal Teaching Hospital which has made it easier for patients to access water.
Youth & Adults – Location: Malakal Town

Close Drinking Points
PoC residents request humanitarian protection agencies to close all places where alcohol production and consumption is carried out within the PoC.
Youth & Adults – Location: Sector 1 Block A, B, C, D

Thanks, IOM
Residents in PoC appreciate IOM for desludging full latrines.
Youth & Adults – Location: Sector 1 Block B

WATER AND SANITATION

More Washing Soap, Please!
Residents of Malakal Town request the concerned agencies to provide them with more soap in the marketplace.
Youth & Adults – Location: Malakal Town Hai Jalaba

WATER AND SANITATION

More Bathrooms
Residents in the PoC request the concerned agencies to build more bathrooms in the block to reduce crowding during the of COVID-19.
Youth & Adults – Location: Sector 2 Block T

COVID CORNER

Urgent Need for Face Masks
Residents of Malakal Town and the POC request the concerned agency to distribute masks and hand sanitizers, because Malakal has recorded one case of COVID-19.
Youth & Adults – Location: PoC & Malakal Town

Thanks, World Health Organisation!
Residents of the PoC appreciate the World Health Organization for information, education and communication materials related to COVID-19.
Youth & Adults – Location: Sector 1 Block C

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TOP CONCERNS THIS WEEK

NON-FOOD ITEMS

Plastic Sheets & Blankets Needed
PoC residents request humanitarians to distribute plastic sheets and blankets to the elderly and people with disabilities to protect them during the rainy season.

Youth & Adults – Location: Sector 2 Block M

GENERAL FOOD DISTRIBUTION

Food Distribution
IDPs in the PoC request food distribution agencies to provide rations on time because they have already run out of food.

Youth & Adults – Location: Sector 3 Block B

“Follow the advice given by the Ministry of Health and the World Health Organization.”

~ Representative
IOM Psychosocial Support Department

Community member speaks to Nile FM correspondent on how dialogue can be used as an approach to achieve peace – Photo Internews

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Radio Program Highlights

**SPECIAL PROGRAM: THE INFLUENCE OF MUSIC ON THE MENTAL HEALTH**

IDP communities in the PoC suffer stress due to the COVID-19 situation. Nile FM reached out to a group of music and drama representatives from the IOM Psychosocial Support Department to talk about how the community can be assisted. The head of the music and drama group said music plays a big role in improving the physical and mental health of people with special needs during COVID-19.

“Follow the advice given by the Ministry of Health and the World Health Organization,” he said.

**HEALTH PROGRAM: WAYS TO PREVENT MALARIA**

With the onset of the rainy season, malaria cases are going to increase. A Clinical Officer with IMC said that one of the ways to prevent malaria is for everyone, especially children and pregnant women, to sleep under a mosquito net every night. He added that the community should visit the nearest health facility whenever they experience high fever, headache, and joint pain.

**PEACE & RECONCILIATION PROGRAM: MAKE DIALOGUE A WAY TO ACHIEVE PEACE**

With congested conditions in Malakal PoC, tension builds leading to disagreements and conflict. The presenter of the Peace and Reconciliation program said that disputes cannot be solved with violence but through dialogue. “Absence of dialogue means absence of peace in the community,” he added.