Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

Who We Heard

**Instances of feedback gathered**

<table>
<thead>
<tr>
<th>COLLECTION TYPE</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call-Ins</td>
<td>35%</td>
</tr>
<tr>
<td>Community Meetings</td>
<td>20%</td>
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<tr>
<td>Informal Meetings</td>
<td>12%</td>
</tr>
<tr>
<td>Listening Group</td>
<td>28%</td>
</tr>
<tr>
<td>SMS</td>
<td>6%</td>
</tr>
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</table>

**Age Groups**

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>15-18 Years</td>
<td>4%</td>
</tr>
<tr>
<td>19-25 Years</td>
<td>7%</td>
</tr>
<tr>
<td>26-35 Years</td>
<td>17%</td>
</tr>
<tr>
<td>36-45 Years</td>
<td>55%</td>
</tr>
<tr>
<td>46-60 Years</td>
<td>18%</td>
</tr>
</tbody>
</table>

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
TOP CONCERNS THIS WEEK

HEALTH

Face Masks for Community High Committee Teams

The Community High Committee and Community Watch Group request the Health Cluster to provide their teams with facemasks to use in the course of their duties. They said they cannot afford buying the masks.

Adult Males – Bentiu PoC

SHELTER

Flooding in Rubkona Town

“Our areas flooded, and we have nowhere to settle,” says 45-year-old woman. Communities in Bar and Hai Chillak areas request humanitarian intervention.

Adults and Youth – Bar & Hai Chillak, Rubkona

SHELTER

Collapsed Shelter

“Our shelters collapsed, and we need construction materials,” says one 40-year-old woman. They request wooden poles.

Listening Group – Adults & Youth, Sector 5 Block 14, Bentiu PoC

COVID CORNER

Temperature Checking Equipment

The Community High Committee request the Health Cluster to provide them with thermometers to check residents. They said the aim is to identify people with high temperatures because results from Juba are always delayed. Having the gadgets will help with prompt isolation.

Adult Males – Bentiu PoC

Radios for COVID-19 Messages

The Community High Committee & Community Watch Group request Kondial FM to provide them with radio sets to listen to COVID-19 messages. They say many IDPs cannot access radios despite this being the time when they need them most.

Adult Males – Bentiu PoC

Thanks, Kondial FM for COVID-19 Messages

Government personnel thanked Kondial FM for airing messages about coronavirus prevention. They encouraged the station to continue raising awareness.

Adults – Bentiu Town

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
TOP CONCERNS THIS WEEK

Thanks IOM–CCCM

Bentiu PoC residents appreciate IOM for disseminating COVID-19 prevention messages. They need IOM to continue raising awareness.

Listening Group – Adults & Youth, Bentiu PoC

CAMP MANAGEMENT

COVID-19 cases can increase if people relax on prevention protocols. COVID-19 knows no gender, class or tribe

~ Youth Peace Representative, The Community Youth Club for Peace

MOSQUITO NET

Nets and Mats Needed

“We need sleeping materials like mats and mosquito nets for sleeping and protection against malaria-causing mosquitos.” The community requests NFI partners to provide support.

Adults & Youths, Tong village

PROTECTION

Rampant Killing in PoC

Members of Bentiu PoC warn of the repercussions of violence in the Bentiu PoC. “We are tired of insecurity in the PoC,” says one 30-year-old woman. Communities request UNPOL and camp management to stop the fights which lead to fatalities in the camp.

Adults – Sector 1-5, Bentiu PoC

Collect All Weapons

Community members request community leaders and UNPOL to collect all weapons like sticks, spears, knives and pangas. They added that all sharp objects in the PoC should be confiscated as soon as possible.

Listening Group – Adults, Sector 5, Bentiu PoC

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
Radio Program Highlights

ADVOCACY FOR WOMEN RIGHTS

Assistance Mission for Africa (AMA) developed a special program focusing on women’s rights and women’s composition of women as decision-makers in the national government. The AMA Bentiu Field Coordinator promised further advocacy in accordance with the national action plan which stipulates women should hold 35% of government positions. He also said, “the organization started a women forum in Mayom County and will expand to other counties as soon as possible.” A female youth representative appealed to the Government of South Sudan to honor the 35% quota in women’s representation.

PEACE PROGRAM: CHURCH LEADERS CONDEM LAWLESSNESS

The insecurity resulting from cattle raids has prompted church representatives to appeal to the state government to take more aggressive measures to curb raids in greater Unity State. The humanitarian peace partner, Justice and Peace Commission, conducted peace trainings for youth and church leaders with the aim of ending violence and cattle raiding. “It’s useless to raid cattle from someone because the raider can also lose life in fire exchange” said the Justice and Peace Commission Field Officer. Community members appreciated Kondial FM and Justice and Peace Commission for broadcasting the peace-promoting messages.

PEACE PROGRAM: UNMISS CIVIL AFFAIRS MESSAGE ON VIOLENCE & COVID-19

The Community Youth Club for Peace supported by the UN Civil Affairs in Bentiu PoC appeared on the peace program, during which, a youth peace representative encouraged peers to stop cattle raiding and revenge killings. “Insecurity is prevalent in Unity State because of cattle raiding and revenge killing. The community should promote tranquility and refrain from violence,” he said. He said COVID-19 cases can increase if people relax on prevention protocols. “COVID-19 knows no gender, class or tribe,” he warned.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as an empowerment tool, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The shared feedback sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

Who We Heard

46
Instances of feedback gathered

COLLECTION TYPE

Informal Meetings
Listening Groups

Age Groups

19-25 Years
26-35 Years
36-45 Years
46-60 Years

4%
33%
48%
15%

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
TOP CONCERNS THIS WEEK

CHILDREN

Keep Children in the Camp
Residents of Ajuong Thok told Jamjang FM that after the school closures some students travelled to Nuba Mountains. They requested parents to keep their children from leaving the camp so they can continue their education.

Adult, Block 16, Ajuong Thok

Disabled Want Shelters
Some persons with disabilities in Ajuong Thok refugee camp say they haven’t received shelter services from humanitarian agencies. They requested the agencies to construct rooms to protect them against the elements.

Adult, Block 14, Ajuong Thok

CHILDREN

SHELTER

Merge The Newborns
Refugees in Ajuong Thok requested for the reopening of Zain network services in the area. “The network was very helpful. We could communicate with family members back home but now there’s no means of communication,” they added.

Adult, Block 16, Ajuong Thok

Provide Thyroid Treatment
Some refugees in Pamir camp report people with infected thyroids are suffering due to lack of drugs at Hope Hospital. They called on health implementing partners to provide medication to treat the issue.

Adult, Block 16, Pamir

SHELTER

COVID CORNER

Quarantine for New Arrivals
Rumors are circulating within the Yida refugee community that UNHCR is planning to establish nine quarantine stations in the reception center. “We hear that the quarantine will be used for new arrivals before relocation to Ajuong Thok or Pamir camps,” said a refugee. Concerned agencies should confirm or deny this rumor.

Adults, Yida Settlement

HEALTH

Disabled Want Shelters
Some persons with disabilities in Ajuong Thok refugee camp say they haven’t received shelter services from humanitarian agencies. They requested the agencies to construct rooms to protect them against the elements.

Adult, Block 14, Ajuong Thok

Provide Thyroid Treatment
Some refugees in Pamir camp report people with infected thyroids are suffering due to lack of drugs at Hope Hospital. They called on health implementing partners to provide medication to treat the issue.

Adult, Block 16, Pamir

CHILDREN

SHELTER

COVID CORNER

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Adults, Yida Settlement

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TOP CONCERNS THIS WEEK

AGRICULTURE

Cultivation in Road Reserves
Refugees in Pamir are concerned about families cultivating outside their plots and blocking roads. They request the camp leadership to stop people from cultivating on areas where there is human traffic, like roads.
Adult, Block 16, Pamir

Intervention on Land Rent Fees
Refugees in Pamir Camp thank the Office of Assistant Commissioner for Refugees Affairs for solving the land rent fee imposed by local authorities. "We are grateful with CRA because we can now cultivate without renting the land."
Adults, Block 17, Pamir

CASH TRANSFER

Inquiry about Cash Transfers
Students in Ajuong Thok say they haven’t been considered for the any cash transfers given to female learners since 2018. "We heard that there will be a cash transfers. How does Lutheran World Federation implement the activity," asked a student.
Adolescent, Block 14, Ajuong Thok

GBV Awareness Needed
Women in Pamir wonder if the GBV awareness by International Rescue Committee (IRC) was stopped due to the COVID-19 pandemic. They note a rise in GBV cases and request additional awareness raising in the community.
Adult, Block 16, Pamir

WASH

Support Water Point Handwashing
Inhabitants of Ajuong Thok refugee camp request WASH partners to provide handwashing facilities at water points to fight against COVID-19.
Adult, Block 14, Ajuong Thok

Thanks IRC
Refugees in Pamir camp block 17 are happy with IRC for distributing soap at the water points. They say the soap will promote handwashing and help curb the spread of COVID-19.
Adult, Block 17, Pamir

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)

Jamjang FM community correspondent talking to IRC Official on Voice of Farmers. – Photo@Internews

"Provide handwashing facilities at water points to fight against COVID-19"

~ Adult male, Ajuong Thok
Radio Program Highlights

PROTECTION: LESSONS ON PHYSICAL VIOLENCE

Jamjang FM produced a radio program on physical violence in conjunction with International Rescue Committee (IRC). The IRC Department of Women’s Protection and Empowerment (WPE) Field Supervisor appeared on the protection program to highlight the importance of raising awareness about physical violence. “I call on community members to stop any form of physical violence and to show respect to all members of the community.”

LIVELIHOOD: REFUGEES PREPARE FOR PLANTING

Jamjang FM hosted the IRC Department of Economic Recovery and Development (ERD) Manager on the Livelihoods Program to update the community on what is being done. “The department has started packing seeds in the bags and distribution will start soon,” he said. “IRC is communicating with local authorities to get farmland for new farmers. They should start early preparations.” The ERD official added that lactating mothers were given seeds for planting. He appealed to them not to sell the seeds.

EDUCATION: IMPORTANCE OF HOMEWORK

With schools closed due to COVID-19, students are encouraged to continue doing homework. While appearing on Jamjang’s Education Program, Lutheran World Federation (LWF) education officer advised students and pupils on how to cope with the challenging circumstances. “To keep students continuously engaged with their education we have started giving out homework to the students while in their homes,” he said. The guest explained that the homework is given to primary 8 and form 4 students to help them focus on their learning.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

Who We Heard

24 Instances of feedback gathered

**COLLECTION TYPE**

- Community Meetings: 22%
- Informal Meetings: 78%

**Age Groups**

- 19–25 Years: 42%
- 26–35 Years: 50%
- 36–45 Years: 4%
- 46–60 Years: 4%

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
TOP CONCERNS THIS WEEK

HEALTH

Treat Dog Bites
Families in Kaya camp said that the number of dogs biting people has increased. They said that people bitten by dogs don’t get treatment.
Youths & Adults, Location: Kaya Refugee Camp

RADIO

“We Can Listen to Radio Salam!”
The community is excited that Radio Salam’s signal has improved and that they are able to listen to radio programs, especially those regarding COVID-19.
Youth & Adults, Location: Bunj Town, Doro, Batil & Gendrassa Refugee Camp

CASH

Small Businesses Need Cash Support
Women and girls operating small businesses in Bunj market request cash support. They feel financial support will help them to improve and grow their businesses.
Youths & Adults, Location: Bunj Town

SAFETY AND SECURITY

Minors Speeding
Community members said they have witnessed young motorbike riders driving around Batil market at dangerous speeds. They worry this could lead to accidents and request parents, traffic authorities and humanitarians to work out a solution for this issue.
Youths & Adults, Location: Batil Refugee Camp

COVID CORNER

Address Ignorance on COVID-19
Some refugees in Doro camp say people ignore the youth-run campaigns on COVID-19 prevention measures. They request health partners to conduct awareness on COVID-19 using visual examples.
Youths & Adults, Location: Doro Refugee Camp

Face Masks During Distributions
Women in Gendrassa request face masks for protection when they are talking to one another.
Youths & Adults, Location: Gendrassa

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
Prevention is better than cure because it reduces the chances massive expenditure on treatment when one falls ill

~ Youth member, Maban Youth Group
Radio Program Highlights

SPECIAL COVERAGE PROGRAM: WORLD ENVIRONMENT DAY JUNE 5, 2020

Radio Salam covered World Environment Day and spoke to a member of the community and humanitarians. “We all have the responsibility to protect the environment in ways that can reduce the amount of fuel use in households. Planting trees can provide many benefits,” said a representative from UNHCR. Activities included the planting of the trees in the four refugee camps and awareness-raising on COVID-19.

HEALTH PROGRAM: AWARENESS ON THE PREVENTING COVID-19

Youth are taking an active role in the fight against COVID-19. In Maban, Radio Salam hosted two youth groups on a health program where they debated the preventive measures under the theme: “Prevention is Better Than a Cure”. One youth member said, “Prevention is better than cure because it reduces the chances massive expenditure on treatment when one falls ill”. All youth urged the community to embrace best practices to prevent the spread of COVID-19.

EDUCATION PROGRAM: PREVENTION AGAINST COVID-19 DURING RADIO LESSONS

A number of radio programs on standard academic subjects were recorded by Radio Salam targeting primary 5, 6 and level 3. The recordings were done in conjunction with Lutheran World Federation (LWF) teachers. One teacher urged students to maintain social distancing even while listening to recorded lessons on the radio.

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

### Who We Heard

176 Instances of feedback gathered

**Collection Type**

- Call-Ins: 22%
- Informal Meetings: 78%

**Age Groups**

- 11-14 Years: 1%
- 15-18 Years: 1%
- 19-25 Years: 11%
- 26-35 Years: 35%
- 36-45 Years: 32%
- 46-60 Years: 18%
- 46-60 Years: 18%

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If you want to contribute to this bulletin or have information to share though Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
TOP CONCERNS THIS WEEK

WASH

Thanks IOM

Listening group members in the Malakal PoC appreciate the role IOM is playing in clarification of its activities related to water and sanitation.

Youth & Adults, Location: Sector 2 Block T

Use Chlorine for Sanitation

Malakal PoC residents in sector two block (Y) request IOM’s WASH Department to provide chlorine to clean toilets to remove unpleasant smells.

Youth & Adults, Location: Sector 2 Block Y

CHILDREN

Child Protection Awareness

PoC residents appreciate War Child-Holland for conducting awareness for parents on how to protect children. They request more sensitization.

Youth & Adults, Location: Sector 4 Block A, B, C, D

PREGNANT

Thanks for Maternal Care

Residents in PoC appreciated IOM and IMC for fulfilling their promise to provide pregnant women with maternal health care.

Youth & Adults, Location: Sector 4 Block B

COVID CORNER

Thanks, IOM

Residents in PoC appreciate IOM for conducting awareness on prevention measures against COVID-19.

Youth & Adults, Location: Sector 1 Block B

Social Distancing

Residents in the Malakal PoC appreciate IMC for practicing physical distancing at their workplaces.

Youth & Adults, Location: Sector 1 Block B

If you want to contribute to this bulletin or have information to share through Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
“Ignoring health guidelines may negatively affect the lives of people within the camp communities”

~ Supervisor, IOM-MHPSS

If you want to contribute to this bulletin or have information to share through Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
Radio Program Highlights

PEACE & RECONCILIATION PROGRAM: LOVE OF THE ENEMIES AND ITS ROLE IN BUILDING PEACE

A manager of an indigenous organization called Holistic and Empowerment of People (HOPE) said on Nile FM, “forgiveness means peace because love is the opposite of hatred.” He added that religious leaders must fight oppression towards other people that can create hatred.

CCC5M PROGRAM: CAMP MANAGEMENT ORGANIZING ACTIVITIES INSIDE THE CAMP

The Deputy Secretary of the camp management participated in the radio show and said that the committee agreed to remove tukuls built along or within the road reserve. The camp leadership will also stop all night merrymakings in some blocks and disallow distant travelers to prevent the spread of COVID-19. Gatherings for service delivery purposes will be allowed but with all COVID-19 prevention protocols in place. The camp management further warned against throwing stones at UN protection forces.

SPECIAL COVERAGE: IOM MHPSS DEPARTMENT ON IGNORING COVID-19 HEALTH GUIDELINES IN THE COMMUNITY

“Ignoring health guidelines may negatively affect the lives of people within the camp communities,” said a supervisor with the IOM-MHPSS. The health official explained that the most basic practices required in prevention of COVID-19 are social distancing and handwashing with soap and water. The health practitioner pledged the readiness of the Department of Psychosocial Support in working with the community and carrying out awareness campaigns in the community in the main streets and at the water stations.