



June 26, 2020

Internews Weekly e-Bulletin

Bentiu

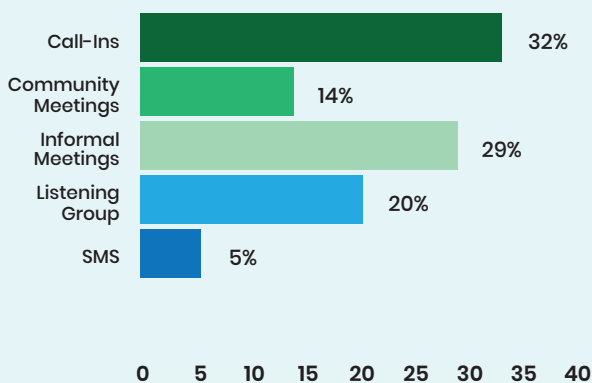
Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

Who We Heard

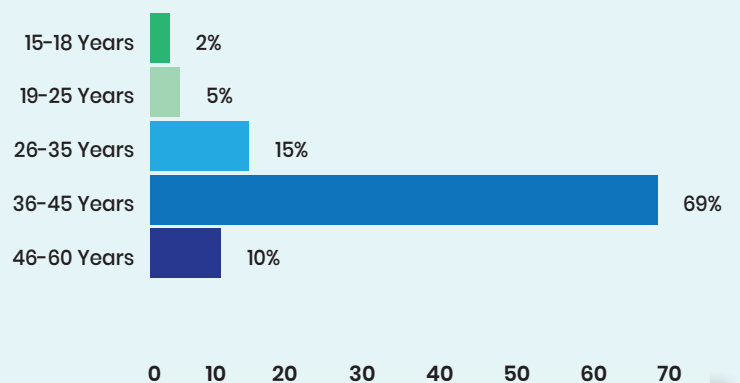
105

Instances of
feedback gathered

COLLECTION TYPE



AGE GROUPS





TOP CONCERNS THIS WEEK



PROTECTION

Watch Group Appreciated

Residents of Bentiu PoC reacted positively about the improved security situation in the IDP camp. ***“We appreciate the joint protection force for the two weeks of calm in the PoC,”*** a 56-year-old man said.

Adults & Youth – Listening Group, Bentiu PoC

Floods are Coming

People in Rubkona say, ***“Chilak village is flooded and water is advancing to other parts of greater Rubkona.”*** The communities request humanitarian protection partners to teach people how to make dykes.

Adults And Youth – Listening Group, Rubkona Town

Thanks, UNMISS

“We would like to thank UNMISS for distributing bicycles for us to patrol outside Bentiu PoC gates,” says the Joint Police Protection Force.

Joint Protection Force Members, Bentiu PoC

Commissioners Appreciated

Residents of Greater Bentiu appreciate Unity State Commissioners recovering cattle from raiders. They wish for the officials to continue their work.

Adults – Listening Group, Greater Bentiu

COVID CORNER

Lockdown Affects Sports

“Because of the lockdown, we can’t play sports and we’re bored,” youth say. They urge the resumption of sporting activities in Bentiu PoC.

Youth – Listening Group, Sector 1-5 Bentiu PoC

**TOP CONCERNS
THIS WEEK**



HEALTH

Cough Afflicted Children

Some adults in the PoC report their children have persistent coughs. They request health partners to address the matter.

Adults – Listening Group, Sector 3, Bentiu PoC

Mosquito Nets Needed

“I have fallen sick as a result of mosquito bites,” one woman says. Residents of the PoC request NFI-concerned agencies to distribute mosquito nets to address the issue.

Adults & Youth – Listening Group, Sector 1, Bentiu PoC

Why Prevent Hospital Visits?

People in Bentiu PoC report Warrior Security disrupting MSF hospital visits, leading to complications in obtaining health services. **“I fainted because I was barred from the medical facility,”** says one adult.

Adults & Youth – Listening Group, Bentiu PoC



With restrictions imposed on the movement due to COVID-19 pandemic we are going out of our way to ensure household incomes improve.



~ FSL JAM International officer



Zain Network Poor

Youth raise concerns about the poor phone network affecting communication. They hope humanitarian organizations can support in improving the network.

Youth – Listening Group, Bentiu PoC

**CAMP
COORDINATION**



WASH

Increased Open Defecation

“There is an increase in open defecation in the buffer zone. This could lead to cholera and diarrhea outbreaks in the PoC,” says a 45-year-old man. The community requests WASH partners to sensitize people about the dangers of open defecation.

Adults LG in Sector 4-5 in Bentiu PoC



Kondial FM listener gives feedback on TRC news aired on Kondial FM – Photo@Internews



Radio Program Highlights



PROTECTION: UPDATES ON SECURITY SITUATION

When insecurity escalated in the Bentiu PoC, UNMISS coordinated with the SPLM-IO and SPLM-IG to form a unified protection force to protect civilians against revenge attacks from outside the PoC. The two deployed joint forces at the POC gates. Kondial FM produced a live radio program with callers to discuss the ongoing security situation. **“Security has improved since the deployment of a joint force,”** a another noted.



LIVELIHOODS: YOUTH AND BUSINESS

Kondial FM produced a program about youths’ ability to harness career and business opportunities. During the program, a business professional said there are several ways young people can start businesses, including with loans. **“We must teach youth to look at their problems and find solutions so that they learn on how to do business,”** said a guest on the show. **“There’s nothing got on a silver plate. You must work hard for it.”** Listeners later described the program as **“life changing.”**



EDUCATION: SUPPORTING GIRLS’ EDUCATION

“I’m really grateful for the Guest Programme through which I got 3300SSP,” said a student in Bentiu PoC. While appearing on Kondial FM’s education program, one of the schoolgirls in Lich primary school in Bentiu PoC said that she will use her money for buying a school bag, pens, sandals, and cloths. **“The Guest Programme has helped many of us resume our education using the money they provide,”** said the student.



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Jamjang

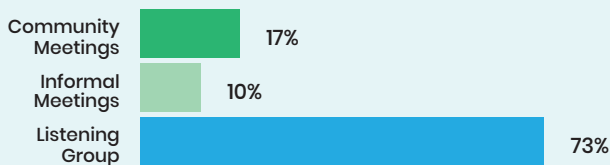
Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as an empowerment tool, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The shared feedback sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

Who We Heard

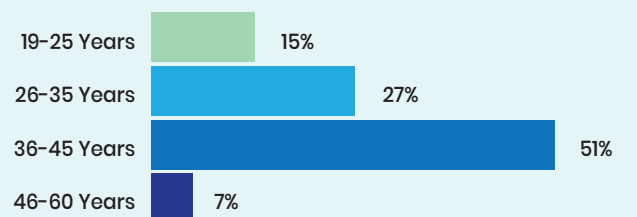
41

Instances of feedback gathered

COLLECTION TYPE



AGE GROUPS





TOP CONCERNS THIS WEEK



WASH

We Need Slabs

Refugees in Pamir are concerned about pits from decommissioned latrines. They haven't received the slabs that they were promised and call upon WASH partners to provide them the materials needed to cover the pits.

Adult, Block 25, Pamir

Support Backfilling Pits

Ajuong Thok refugees complained about open pits in the blocks. They requested protection agencies to provide wheelbarrows and shovels for backfilling the pits.

Adult, Block 26, Ajuong Thok

Provide Dignity Kits

Women in Ajuong Thok refugee camp appreciate IRC for the sanitary pads and soap they provided, **"however, we would like to request IRC to help us with dignity kits."**

Adult, Block 32, Ajuong Thok



FOOD AND NUTRITION

Humanitarian Appeal

"The rate of hunger is increasing in Yida due to a lack of humanitarian assistance. We need humanitarian agencies to intervene and provide food," says a parent in Yida settlement.

Adult, Yida Settlement



FOOD AND NUTRITION

Thanks, IRC

Refugees in Ajuong Thok express gratitude toward IRC for distributing seeds; **"however, the distribution of seeds should have been done before the rains started to help the farmers complete the sowing process early."**

Adult, Block 25, Ajuong Thok

COVID CORNER

Thanks for the Soap

Refugees in Ajuong Thok thank UNHCR for increasing soap distributions. **"We are happy because it will help with sanitation against COVID-19,"** says a refugee.

Adult, Block 29, Ajuong Thok

Humanitarians Appreciated

Refugees in Pamir camp thank UNHCR and other humanitarian agencies for providing sanitary items for prevention of COVID-19. **"We are happy to receive handwashing buckets and soap."**

Adult, Block 26, Pamir

**TOP CONCERNS
THIS WEEK**



PROTECTION

Sensitize Women on Child Rights

Members of the Community Watch Team in Pamir camp request camp leadership to organize workshops for women to sensitize them on child rights how to keep children from fighting.

Adult, Block 27, Pamir

Lack of Protection!

Parents in Ajuong Thok camp worry because their **“property could be stolen easily due to lack of doors and windows. We request the shelter partner to provide us with items.”**

Adult, Block 33, Ajuong Thok

Shade at Hospital Entrance

Refugees report standing in the heat while waiting for health services at Hakima Hospital. **“We appeal to the health partner to install a cover over the entrance to protect us from the elements.”**

Adult, Block 26, Ajuong Thok

Merging Will Help Access Services

Some refugees in Ajuong Thok missed verification leading to the deactivation of their refugee IDs. They appeal to UNHCR to expedite the process of reactivating their IDs so they can access humanitarian services.

Adult, Block 33, Ajuong Thok

“

We are happy with the number of bar soap being distributed because it will help with sanitation against COVID-19

”

~ Refugee in Ajuong Thok



HEALTH

Mosquito Nets Needed

Pamir camp residents **“request humanitarians to distribute nets for protection against mosquitos.”**

Adult, Yida Settlement

Aid from Churches Well Received

Refugees in Yida appreciate the Council of Churches for distributing food aid to 115 refugee families and 30 host community families.

Adult, Yida Settlement



FOOD AND NUTRITION

Provide Milling Cash

“We appeal to humanitarians to provide us with cash for grinding our sorghum because the last time we last got it was during the June General Food Distribution,” said a refugee.

Adult, Block 26, Pamir



Jamjang FM Community Correspondent recording messages on The Day of African Child. - Photo@Internews



Radio Program Highlights



EDUCATION: DAY OF THE AFRICAN CHILD

In commemoration of the Day of the African Child, Jamjang FM hosted representatives from Lutheran World Federation (LWF), International Rescue Committee (IRC) and the Humanitarian Development Consortium (HDC). IRC's Protection Assistant said many African children face negligence due inadequate child protection networks. HDC's Protection Officer, meanwhile, urged communities to protect child rights through access to education. A group of children from Child Rights Club at Makoria Primary School also appeared on the program and urged parents to respect child rights.



PROTECTION: STOP FORCED MARRIAGES

To shed additional light on forced and early child marriages, Jamjang FM interviewed an International Rescue Committee (IRC) Department of Women's Protection and Empowerment (WPE) Field Supervisor. He explained that forced marriages are a dangerous form of child rights abuse and that early marriages often result in school dropouts. ***"Report any form of child rights abuses such as forced marriages to the agencies concerned for intervention to help the victims access justice,"*** he told listeners.



WASH: TRAINING IN FUMIGATION

Mentor Initiative (MI) organized a 2-day training for 88 youths on how to use insecticides. According to an MI Field Coordinator, ***"the trained youths will carry out indoor residual spraying (IRS) in the host community to help combat insects that cause malaria."*** On the program, the community was advised to cooperate with the youth during IRS.



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Maban

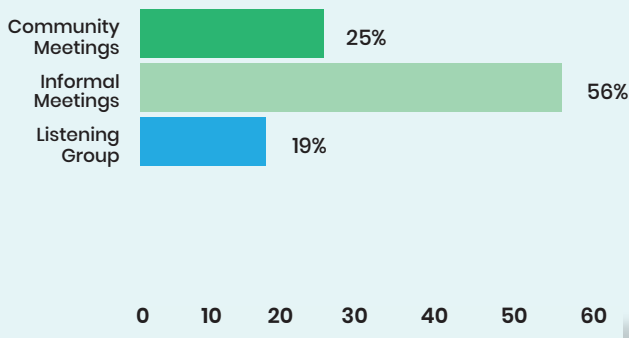
Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

Who We Heard

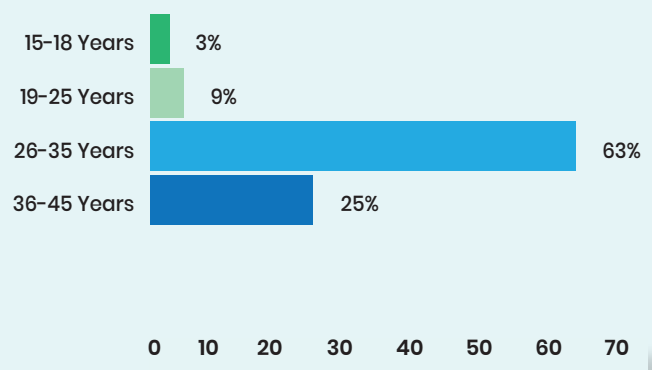
32

Instances of feedback gathered

COLLECTION TYPE



AGE GROUPS





TOP CONCERNS THIS WEEK



PROTECTION

Lack of Problem-Solving Skills

Community members in Kaya feel their community leaders lack skills to solve problems in the area. They request agencies to train the leaders to be better problem solvers.

Adults & Youths, Location: Kaya

Training in Peace Skills

Youth in Bunj desire training in reconciliation and peace building to foster co-existence between the host and refugee communities.

Youths, Location: Bunj Town

Thanks, SCI

Children appreciate Save the Children International (SCI) for facilitating celebrations for the International Day of the African Child on Radio Salam.

*Children, Location: Batil, Doro, Gen-
drassa And Kaya Refugee Camps*

COVID CORNER

Soap for COVID-19 Prevention

Refugee women in Doro camp heard awareness messages on COVID-19 about handwashing but don't have enough soap to heed the messages. They request humanitarian agencies to distribute enough soap to help them combat COVID-19.

Adults & Youths, Location: Doro Refugee Camp

TOP CONCERNS THIS WEEK



WASH

Water System Improved

Refugees in two locations appreciate the ACTED WASH department for improving the water supply system.

Adults & Youths, Location: Batil & Doro (New Extension) Refugee Camps

Open Drains

Community members in Gendrassa report heavy rains cause flooding in the camp because drains are blocked.

Adults & Youths, Location: Gendrassa Refugee Camp



EDUCATION

Thanks, LWF!

Residents of Kaya refugee camp report that school children benefit from recorded lessons airing on Radio Salam. They encourage Lutheran World Federation (LWF) to continue producing the lessons until schools reopen.

Adult & Youths, Location: Kaya Refugee Camp

“

We don't have enough soap to be able to put into practice the messages on COVID-19 prevention

”

~ Adult female, Doro Refugee Camp



SHELTER

Plastic Sheets Not Enough

Women from the Gendrassa refugee camp request tents because they are better than plastic sheets when there are floods or heavy rain.

Women, Location: Gendrassa Refugee Camp



Radio Salam correspondent recording voice of children on International Day of African Child. - Photo@Internews



Radio Program Highlights



SPECIAL COVERAGE: INTERNATIONAL DAY OF THE AFRICAN CHILD

Radio Salam FM coordinated with Save the Children to air child refugee voices in commemoration of the International Day of the African Child. On the program, a child from Batil refugee camp said parents should not force their daughters to get married because of the COVID-19 lockdown.



AGRICULTURE PROGRAM: SEED DISTRIBUTION IN KAYA AND GENDRASSA

Feedback indicated a need to expedite seed distributions because the rains have started. The community also queried whether seeds are safe for human consumption. The ACTED Food Security and Livelihood Team Leader explained that ongoing seed distributions in Kaya refugee camp targets 700 households and distributions in Gendrassa will begin after the general food distribution. The FSL official also explained that seeds are not safe for human or animal consumption.



SPECIAL PROGRAM: WORLD REFUGEE DAY

In preparation for World Refugee Day, Radio Salam's Community Correspondents coordinated with ACTED and DRC to capture the experiences of refugees. A woman from Gendrassa refugee camp spoke about the cooking skills she acquired from ACTED's FSL department. She used her new skills to start a small business and increase her income. The beneficiary encouraged women to join the department and benefit from it instead of waiting for support from others.



Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

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Malakal

Who We Heard

195

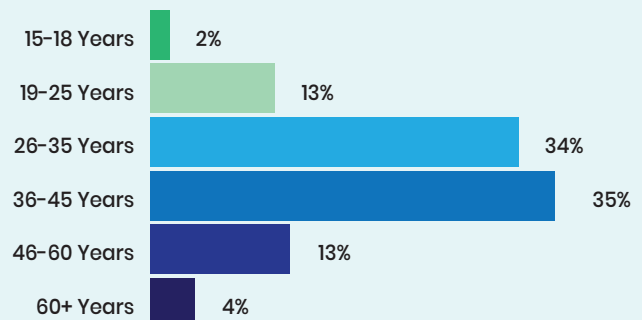
Instances of
feedback gathered

COLLECTION TYPE



0 10 20 30 40 50 60 70 80 90

AGE GROUPS



0 5 10 15 20 25 30 35 40



TOP CONCERNS THIS WEEK



HEALTH

Training for CWG

In response to community feedback, IOM-MHPSS trained the Sector 1 Community Watch Group on accommodating people with mental illnesses.

Youth & Adults, Location: Sector 1 Block A, B, C, D

Mosquito Nets

Residents in Sector 2 Block (W) they haven't received any mosquito nets since 2017. They request UNYDA to provide them.

Youth & Adults, Location: Sector 2 Block W

Appreciation for MSF

Residents of Malakal town expressed their gratitude to MSF for the 24/7 medical attention they are offering to children.

Youth & Adults, Location: Malakal Town

Holistic Focus on Diseases

Residents in PoC request the World Health Organization (WHO) not to focus only on COVID 19, but to include messages about diseases that may proliferate during the rainy season.

Youth & Adult, Location: Sector 1 Block A & B

COVID CORNER

Thanks, SADO

Residents in the Malakal PoC appreciate SADO for training youths about COVID 19.

Youth & Adults, Location: Sector 2 Block M

TOP CONCERNS THIS WEEK



WASH

Thanks, IOM

Residents in Malakal PoC appreciate IOM for building new toilets in the block. They also thank the agency for providing water for frequent handwashing.

Youth & Adults, Location: Sector 1

Gratitude to IOM

PoC residents appreciate IOM for providing water in the block.

Youth & Adults, Location: Sector 2
Block U

“

Do not to focus only on COVID 19, but to include messages about diseases that may proliferate during the rainy season

”

~ Adults, Malakal PoC



PROTECTION

Torches for the Vulnerable

Residents in the Malakal PoC request humanitarian agencies to distribute torches to the old and vulnerable people to facilitate their movement in the night.

Youth & Adults, Location: Sector 1,2,3 & 4

Involve the Community Watch Group!

Malakal PoC Residents request the responsible humanitarian agencies to include Community Watch Group members in food distribution activities to monitor the process.

Youth & Adults, Location: Sector 1 Block A, B & D



Community leader speaks to Nile FM correspondent that the community should keep time during the distribution of food ration -Photo @ Internews



Radio Program Highlights



WASH PROGRAM: GOOD USE OF TOILETS

A hygiene promoter at IOM spoke to Nile FM about best practices for using toilet. He urged listeners to only discard liquids and toilet paper in the toilets, as hard objects can block the drains. He added that these practices will keep the facilities from filling up, promote hygiene and curb the risk of diseases like diarrhea and typhoid.



CCCM PROGRAM: FOOD DISTRIBUTION PUNCTUALITY

Nile FM produced a program on observing punctuality when carrying out the general food distribution. The leader of sector 1 called on citizens to observe time and sparingly consume the food distributed during the COVID-19 pandemic. ***“It is a very long period. Parents must exercise economical prudence food and other materials.”***



HEALTH PROGRAM: PNEUMONIA IN CHILDREN AND ELDERLY

A Clinical Officer at IMC spoke on Nile FM about the risks of pneumonia, explaining to listeners that the disease attacks lungs and affects the immune system. ***“To prevent the disease in children, parents should not bathe their children in late or cold hours.”*** The official also advised parents to prevent their children from playing in water drains as this may cause pneumonia.