Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

Who We Heard

101

Instances of feedback gathered

<table>
<thead>
<tr>
<th>COLLECTION TYPE</th>
<th>AGE GROUPS</th>
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<tr>
<td>Call-Ins</td>
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<td>SMS</td>
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<td>36-45 Years</td>
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<td>46-60 Years</td>
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</table>

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
TOP CONCERNS THIS WEEK

Snakes!
Residents of Rubkona town express concern over the existence of snakes. “We fear the snakes because they are dangerous,” 42-year-old female says. They request health partners to fumigate their shelters.

Adults & Youth – Listening Group, Sector 4 Block 6, Kurkal, Rubkona town

Weapons!
IDPs raise concerns about weapons in the hands of some people in the PoC. “UNPOL and Community leaders should collect all spears, pangas and knives from PoC members. They are a threat to the lives of IDPs,” says one woman.

Adults & Youth – Listening Group, Sector 1-5, Bentiu PoC

Damaged Shelters
Concerns linger over the collapse of shelters in Bentiu PoC. “My shelter fell and I have no construction materials. We need construction materials,” explains a 30-year-old man.

Adults – Listening Group, Sector 4 Block 10, Bentiu PoC

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
Harmful Weaverbirds

“Weaverbirds are destroying crops. They are eating the maize which will lead to food insecurity. Almost a half of my garden was destroyed by weaverbirds,” recounts a 50-year-old man. The community requests support from the FSL cluster.

Adults & Youth – Rubkona

Floods Affecting Crops

Farmers in Rubkona county say flood waters washed away their crops. They request FSL partners to construct dikes or provide the community with hoes. “I am really worried because there will be serious starvation.”

Adults – Rubkona County

Vaccinate Dogs

Community members report that some dogs exhibit signs of rabies and are biting people. “There are some crazy dogs in our block. They have to be vaccinated,” says a 50-year-old man.

Adults – Bentiu PoC

MSF Gate Restriction

Residents of Bentiu PoC request MSF and Insight Guards to allow patients to visit the hospital. “We have been restricted from visiting MSF hospital for treatment or visiting patients.” The community wants the restrictions lifted.

Adults and Youth – Bentiu PoC

COVID-19 is real. It has killed people of all races, in all climates – whether hot or cold

~ Medical doctor, UNFPA

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
Health: Importance of Wearing Face Mask

Kondial FM produced a program on wearing face masks, a COVID-19 prevention measure. According to a UNFPA doctor who appeared on the program, masks help prevent the wearer from infecting others. “COVID-19 is real. It has killed people of all races, in all climates – whether hot or cold,” the official said. “It is important that everyone wears a facemask in public places,” he added.

Radio Community: News Updates

All sections of the IDP community in Rubkona, Bentiu town and PoC expressed gratitude toward Kondial FM for airing programs produced by The Radio Community (TRC). The programs provide the community with vital information about the economy, health, peace and developmental in South Sudan. “I am very excited to hear TRC news on our Kondial FM radio station,” said a Kondial FM listener. More than 31 people participated on the program through phone calls, feedback, and text messaging.

Wash Program: Open Defecation

Community feedback on open defecation in the Bentiu buffer zone prompted the IOM-CCCM to disseminate hygiene messages through Kondial FM. The IOM official reminded the community that open defecation can lead to an outbreak of diseases like cholera, diarrhea, and typhoid. “Parents should encourage use of latrines to reduce health risks,” he added.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as an empowerment tool, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The shared feedback sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

Who We Heard

44 Instances of feedback gathered

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<th>COLLECTION TYPE</th>
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<td>36–45 Years</td>
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<td></td>
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If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
TOP CONCERNS THIS WEEK

SHELTER

Thanks, DRC

The refugee community in Ajuong Thok expresses their gratitude toward DRC for starting the process of roofing houses.

Adult, Block 37, Ajuong Thok

Provide Iron Sheets

Women in Pamir refugee camp say they constructed their houses according to DRC’s required standards but have not received plastic sheets for roofing yet. They request plastic or iron sheets to roof their homes.

Adult, Block 34, Pamir

We Need Seeds

Refugees in Ajuong Thok camp report the quantity of groundnut seeds in the last distribution were insufficient. They urge FSL partners to increase the amount of seeds so they can cultivate more produce.

Adult, Block 37, Ajuong Thok

SHELTER

Clarification on Plastic Sheets

Some refugees of Ajuong Thok camp do not understand why only some residents receive plastic sheets and others do not. “We request the agencies in charge of shelters to clarify the criteria used in plastic sheet distribution.”

Adult, Block 31, Ajuong Thok

FOOD SECURITY

Request for Jerrycans

Families in Ajuong Thok request the distribution of jerrycans for drawing water to promote handwashing against COVID-19.

Adult, Block 34, Pamir

Thanks, Green Kordofan

Families in Yida refugee settlement thank Green Kordofan for distributing soap to 25 children. The soap will promote handwashing and combat COVID-19, among other diseases.

Adult, Yida Settlement

COVID CORNER

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
TOP CONCERNS
THIS WEEK

HEALTH

Thanks, UNHCR

The refugee community in Yida settlement express their gratitude toward UNHCR health workers for the awareness raising campaign on COVID-19.

Adult, Yida Settlement

Face Masks Received

Refugees in Yida report rumors that those who receive face masks will be relocated to Ajuong Thok and Pamir camps. They also heard about the free distribution of face masks by UNHCR at reception centers. UNHCR should address these rumors.

Adult, Yida Settlement

Thanks, Mentor Initiative

Residents in Ajuong Thok thank Mentor Initiative for carrying out indoor residual spraying (IRS). “The IRS has helped combat insects,” the residents report.

Adult, Block 37, Ajuong Thok

Stock Enough Medicine

Residents of Yida report a rumor that the hospital has insufficient medicine. They urge CARE International to provide enough drugs and/or respond to this rumor.

Adult, Yida Settlement

WASH

Provide Hygienic Tools

While the voluntary water committee in Ajuong Thok camp appreciates the work of WASH partners, they lack resources such as gloves and mops at the water points. They request assistance with the items.

Adult, Block 31, Ajuong Thok

Repair Water Tanks

Refugees in Ajuong Thok camp report the water tank in block 31 is leaking. “We made a several calls to the WASH team to do repairs. We request an urgent response.”

Adult, Block 31, Ajuong Thok

“
We appeal to the protection partners to provide the court members with face masks to mitigate the risks of COVID-19 transmission

~ Head of Court, Pamir

Jamjang FM community correspondent talking to a group of women demonstrating their activities on World Refugees Day celebration – Photo@Internews

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact:
Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
Radio Program Highlights

PROTECTION: COMMEMORATION OF WORLD REFUGEE DAY THROUGH JAMJANG FM

Jamjang produced a radio program to commemorate World Refugee Day. Speaking on the show, DRC’s Acting Area Manager said celebrating the day sends a strong message that refugees are important and should be served. The Deputy Chairperson of Pamir camp requested protection partners to provide security to refugees in the camp. UNHCR’s Head of Sub-Office advised refugees to adhere to health guidelines.

PROTECTION: TRADITIONAL COURT DURING COVID-19

Highlighting the work of traditional courts, Jamjang FM spoke to the Head of Court in Pamir camp. He pointed out that the working days have been reduced to 2 days in light of COVID-19. He added that now only a few people are allowed to witness court proceedings so as to observe physical distancing. “We appeal to protection partners to provide court members with face masks to mitigate the risk of COVID-19 transmission.”

LIVELIHOOD: LACTATING WOMEN RECEIVED SEEDS IN JAMJANG TOWN

Lactating mothers, through feedback gathered by Jamjang FM, requested seeds to plant and improve food security in their community. Responding to the requests, the department of Economic Recovery and Development (ERD) at IRC carried out distributions to the host community in Jamjang town. Speaking after the distribution, ERD Field Supervisor said the distribution targeted 300 lactating women. The seeds were distributed alongside agricultural tools. A group of women interviewed by Jamjang FM expressed gratitude toward IRC for the support. They also urged the community to plant their seed and not sell them.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
TOP CONCERNS THIS WEEK

PROTECTION

WRD Commemoration

Refugees from four camps expressed gratitude toward Radio Salam for the program aired in honor of World Refugee Day (WRD).

Youths & Adults - Location: Batil, Doro, Gendrassa & Kaya Refugee camps

EDUCATION

Doro Secondary School

Youth from Doro report they have eight primary schools but no secondary school, and the nearest school in Bunj is too far. They request a school be built in Doro.

Youths, Location: Doro Refugee Camp

HEALTH

Testing Services Needed

Refugees in Gendrassa raise concerns that flu-like cases among children are on the rise. They fear this could be COVID-19 and request health partners to bring COVID-19 testing kits.

Youths & Adults, Location: Gendrassa Refugee Camp

Include Newborns on Registration Cards

Women in Gendrassa request their newborns to be included in the registration cards.

Women, Location: Gendrassa Refugee Camp

COVID CORNER

Good COVID-19 Messages

The community in Doro thanks Save the Children for the continued messaging on COVID-19. They say it is helping change attitudes about the dangers of the pandemic.

Youths & Adults, Location: Doro Refugee Camp

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
TOP CONCERNS THIS WEEK

FOOD SECURITY

We Got Seeds!
Some women in Kaya camp did not receive seeds in the last general food distribution and request to receive them the next time they are distributed.
Youths & Adults, Location: Gendrassa & Kaya Refugee Camp

Resume Seed Distribution
The community in Bunj town asks for another seed distribution before it is too late to plant them.
Youths & Adults, Location: Bunj Town

Distribute Full Food Rations
Residents in Kaya say their food rations didn’t contain oil, sugar or onions. They would like to see as much in the next distribution.
Youths & Adults, Location: Kaya Refugee Camp

Lack of Cultivation Tools
Some Batil camp residents lack of hoes and slashers for cultivation. They request FSL agencies to provide these items.
Youths & Adults, Location: Batil Refugee Camp

"Parents should discourage their children from gathering in big numbers in disregard of COVID-19 prevention measures"
~ Child, Maban town

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)

Photo 3 Radio Salam correspondent interviews DRC Camp manager on WRD
~ Photo@Internews
Radio Program Highlights

CHILD PROGRAM:
PARENTAL RESPONSIBILITY DURING COVID-19

Community feedback indicated that the closure of schools has led to an increase in children on the streets. Radio Salam recorded a program in coordination with Save The Children on the dangers of children not maintaining physical distancing. A child on the program suggested that during this period, parents should talk to their children and discourage them from gathering without respecting COVID-19 prevention measures.

HEALTH PROGRAM:
AWARENESS ON HIV/AIDS VOLUNTARY TESTING

A radio program was produced to explain the dangers that come with HIV/AIDS. The program explained Acquired Immunodeficiency Syndromes (AIDs) as a chronic, potentially life-threatening condition that damages the immune system. It interferes with the body’s ability to fight infection and diseases. HIV, meanwhile, is a sexually transmitted infection (STI) and can also be spread by contact with infected blood or from mother to child during pregnancy, during childbirth or breast-feeding.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

If you want to contribute to this bulletin or have information to share through Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
TOP CONCERNS THIS WEEK

SHELTER

Thanks, DRC!
Residents of Malakal PoC express gratitude toward DRC for solving disputes over plastic sheets to avoid conflicts.
Youth & Adults, Location: Sector 1 Block B

Thanks, DRC, for Repairing Shelters
Residents of Sector 3, Block D express gratitude toward DRC for repairing some of the shelters in the camp.
Youth & Adults, Location: Sector 3 Block D

FOOD SECURITY

Thanks WFP
PoC residents thank the World Food Program for distributing food rations to the community.
Youth & Adults – Location: Sector 1 Block A

CAMP MANAGEMENT

Renovate Footbridges
PoC residents request the renovation of footbridges to more easily move goods to the camp.
Youth & Adults, Location: Sector 1 Block E

COVID CORNER

Test Our Children for COVID-19
PoC residents request the concerned agencies to test children for COVID-19 to confirm if there are cases in Malakal PoC.
Youth & Adults, location: Sector 4 block B
TOP CONCERNS THIS WEEK

Hygiene promoter speaks WASH activities on the WASH Program - Photo @Internews

“Test children for COVID-19 to confirm if there are cases in the PoC”
~ PoC resident, Malakal

Thanks, IOM

The block leader in PoC thanks IOM for providing them with equipment for opening drains in the community. Additionally, residents thank IOM for desludging toilets in the block. They said that the community can now access the toilets without fear of diseases.

Youth & Adults, Location: Sector 1 Block F; Youth & Adults, Location: Sector 2 Block N

Repair Toilet Seats for Disabled

PoC residents request IOM to fix toilet seats for people with disabilities.

Youth & Adults, Location: Sector 4 Block A

MSF Appreciated

Residents in Sector 1, Block B thank MSF for responding to their concerns about people suffering from pulmonary tuberculosis.

Youth & Adults, Location: Sector 1 Block B

Mosquito Nets Needed

Residents of Malakal PoC request concerned agencies to distribute nets for protection against mosquitoes.

Youth & Adult - Location: Sector 1 Block K

HEALTH

WASH

If you want to contribute to this bulletin or have information to share through Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
Radio Program Highlights

**PEACE & RECONCILIATION**

**PEACE: ROLE OF YOUTH IN BUILDING PEACE.**

Nile FM produced and program on peace and reconciliation. Talking about how to encourage peaceful coexistence, the producer said that youth have a big role in building peace because they have the energy and ability to engage in activities that can build a peaceful community. “If youth can spend their energy in war and other forms of conflict, they can convert that energy into peaceful activities,” he said.

**WASH PROGRAM:**

**WAYS TO PREVENT MALARIA**

Feedback from the community indicated that some IDPs are concerned about an increase in malaria and health related issues with the onset of the rainy season. Responding to these concerns, an IOM Field Assistant said on Nile FM that preventing malaria is done by backfilling the drains, using incense to chase mosquitos and sleeping under mosquito nets. The measures are especially important for children and pregnant women as they are most at-risk.

**HEALTH PROGRAM:**

**WHAT NEXT AFTER CASE OF COVID 19 CASE IN MALAKAL**

The World Health Organization (WHO) Head of Hub Office in Malakal, also an epidemiologist, said that after Malakal announced its first case of COVID-19, the community should practice precautionary measures of wearing face masks at all times (even while at home) to protect themselves.