Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

**Who We Heard**

70

Instances of feedback gathered

<table>
<thead>
<tr>
<th>COLLECTION TYPE</th>
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<tbody>
<tr>
<td>Call-Ins</td>
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<tr>
<td>Informal Meetings</td>
<td>39%</td>
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<tr>
<td>Listening Group</td>
<td>17%</td>
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<tr>
<td>SMS</td>
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<table>
<thead>
<tr>
<th>AGE GROUPS</th>
<th>Percentage</th>
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<tr>
<td>19-25 Years</td>
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<tr>
<td>26-35 Years</td>
<td>27%</td>
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<tr>
<td>36-45 Years</td>
<td>54%</td>
</tr>
<tr>
<td>46-60 Years</td>
<td>14%</td>
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</tbody>
</table>

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
COVID CORNER

Elections in COVID–19 Situation?

IDPs wonder why UNMISS wants elections held amidst the COVID–19 pandemic. They want UNMISS to postpone community elections until after the COVID–19 situation calms.

Adults & youth – Listening Group, Sector 1–5, Bentiu PoC

TOP CONCERNS THIS WEEK

WASH

Clogged Latrines

“Our latrines are clogged we need WASH partners to clear them,” says a 20–year–old on behalf of the community in sector 4.

Youths – Listening Group, Sector 4, Bentiu PoC

Drains Cleared!

Bentiu PoC residents thank IOM–CCCM for clearing drains. “I am happy because there is no water in the drainage near our blocks,” one man comments.

Adults & Youth – Bentiu PoC

NFIs

Shortage of Blankets

IDPs in Bentiu PoC request NFI agencies to distribute blankets for protection against the cold. “The weather is chilly, and we have no blankets to cover ourselves,” says a 30–year–old woman.

Adults – Listening Group, Bentiu PoC

PROTECTION

Gratitude toward Country Officials

Adults and youth in Bentiu PoC, Rubkona town and Guit “thank County Commissioners for tackling cattle raiding in the three counties.”

Several – Listening Groups, Bentiu PoC, Rubkona town and Guit

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
Thank you IOM-CCCM!

Adults and youth thank IOM-CCCM for clearing the roads, easing the movement of patrol trucks within the camp.

Mixed age groups – Listening Group, Sector 1-5, Bentiu PoC

New Arrivals Concerned

News arrivals from neighboring countries express dissatisfaction with an apparent lack of food, shelter and non-food items. They request service providers to expeditiously address their concerns.

Adults – Bentiu PoC

Authenticate Biometrics

Many returnees say their biometric cards are deactivated and they cannot access humanitarian services. They request IOM’s Data Tracking Management (DTM) to authenticate their ration cards.

Adults – Bentiu PoC

“Why force us to conduct elections in a Covid-19 situation, why?”

~ 51-year-old man

TOP CONCERNS THIS WEEK

Food Shortage

Adults in the PoC say “we have no food. Agencies should distribute food rations in sector 4.”

Listening Group – Sector 4, Bentiu PoC

Damaged Shelters

Some IDPs are dissatisfied with the delay in distribution of reinforcement kits for damaged shelters. They say the issue was brought to the attention of the camp management and are still waiting for the responsible agency to act.

Adults – Bentiu PoC, Sector 5, Block 15

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
**Radio Program Highlights**

**PEACE PROGRAM: YOUTH SHOULD REFRAIN FROM CRIMINAL ACTIVITY**

Deployment of a Joint Police Force at the sector 1 gate in Bentiu PoC helped calm the security situation in just one month. “Our task is to protect the community in Bentiu PoC. Youth should refrain from criminal acts,” said a Protection Force Deputy Officer. “We will not allow criminals to penetrate the PoC again,” he added. Elders on the program said they can sleep without fear since the Joint Police Forces were deployed.

**HEALTH: DANGERS OF DRUG ABUSE**

Drug abuse in the Bentiu PoC is on the rise. One of the most abused drugs is marijuana. To address the issue, Kondial FM produced a radio program that focused on drug abuse among the youth. “Using marijuana can cause respiratory problems experienced by tobacco smokers. Frequent use can lead to acute bronchitis and lung infections,” said the program producer. A former drug addict said that youth should stop smoking marijuana and attend school. Plenty of participants thanked Kondial FM for the program which they described as very educational.

**PROTECTION: STOP ABUSING ELDERS**

Kondial FM produced a radio program addressing issues of children straying from cultural norms of respecting elders. “Children are abusing their parents. They should stop hate speech. Parents should treat children fairly and respect them because they will do the best for you,” said a community member in Sector 5.

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as an empowerment tool, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The shared feedback sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
TOP CONCERNS THIS WEEK

SHELTER

Renovate Kara CFS Rooftop

Refugees in Ajuong Thok camp say the recent storms destroyed the Kara child friendly space (CFS) rooftop. They call upon the education cluster to renovate the rooftop.

Adult, Block 36, Ajuong Thok

EDUCATION

Radios for Learning

Students in Ajuong Thok thank education partners for the radio learning program on Jamjang FM radio. “We appeal to the humanitarian agencies to help us with radio sets,” students say.

Adult, Block 36, Ajuong Thok

WASH

Thanks for the Soap!

Refugees in Ajuong Thok are happy with the increased amount of soap in the GFD. “Previously, we got one piece but recently we received 2 bars of soap. It will help us practice handwashing,” the refugees remark.

Adult, Block 40, Ajuong Thok

Stop Selling Homes!

Ajuong Thok camp inhabitants complain that some refugees sell their houses and leave for the Nuba Mountains. “We need the protection partners to stop this illegal act of selling refugee houses,” a resident added.

Adult, Block 36, Ajuong Thok

COVID CORNER

STD Sensitization

Pamir camp refugees say even if some humanitarian activities are on hold due to COVID-19, health partners should resume awareness on sexually transmitted diseases STDs. “It will help us understand more about the diseases and how to protect ourselves,” one resident explains.

Adult, Block 30, Pamir

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact:
Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
TOP CONCERNS
THIS WEEK

FOOD AND LIVELIHOODS

Cash to Prevent Food Sale

Women in Pamir camp are concerned because grinding cash was not provided during the last food distribution. "Some refugees are selling off food to get money. We ask agencies to provide grinding cash in the next distribution," a woman says.

Adult, Block 30, Pamir

New Type of Flour

Some Ajuong Thok women refugees can’t properly cook the new “com soya blend” nutrition flour and believe it is resulting in diarrhea among children. "We appeal nutrition partners to sensitize the community on how to cook the flour," says a refugee.

Adult, Block 40, Ajuong Thok

Support Agriculture

Refugee farmers in Ajuong Thok say many of them lack the necessary farming skills to successfully cultivate this season. Livelihood agencies are requested to raise agricultural awareness among the refugees.

Adult, Block 41, Ajuong Thok

"Were the refugees who were brought to Ajuong Thok and Pamir quarantined for two weeks before the relocation?"

~ refugee in Ajuong Thok

CAMP MANAGEMENT

Relocate Us!

Refugee farmers in Pamir camp say their farmlands flood when it rains, affecting their ability to farm. "We are requesting the livelihood agency to relocate us to higher ground."

Adult, Block 31, Pamir

NFIs

Vulnerable Need Clothing

Women in Ajuong Thok camp request IRC to assist them with clothes since they can’t afford buying them in the market.

Adult, Block 40, Ajuong Thok

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
Radio Program Highlights

**LIVELIHOOD: JOINT AGRICULTURAL COMMITTEE AND PLANS FOR 2020**

The head of the agricultural committee in Ajuong Thok told Jamjang FM that the committee has met with the Department of Economic Recovery and Development (ERD) at IRC and recommended buying of seeds from local farmers. During the meeting, they recommended the agricultural committee conducts field occasional visits to farmlands. Meanwhile, the IRC ERD field supervisor said that the agricultural workplan for 2020 is to help the community promote food security. "We have allocated farmlands and provided seeds to 120 farmers in both the refugee and host communities," he noted.

**HEALTH: THE BENEFITS OF FAMILY PLANNING**

On the health program, a health worker with Hope hospital told Jamjang FM explained family planning. A reproductive health officer with the same hospital explained family planning is done with the use of contraception and condoms. "Family planning does not lead to infertility as some community members incorrectly believe. We urge spouses to visit the hospital to acquaint themselves with right information about the benefits of family planning."

**PROTECTION: THE IMPACT OF EARLY AND FORCED MARRIAGES**

Forcing young girls into early marriages has lasting negative consequences. To discuss the topic, the IRC Women Protection and Empowerment (WPE) Officer advised parents to refrain from marrying their daughters off at an early age and to instead keep them in school. "Some families force their daughters to get married at early age due to financial difficulties," the official added. "It affects them physically and psychologically. Parents should refrain from doing it."
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

There were 26 instances of feedback gathered.

<table>
<thead>
<tr>
<th>COLLECTION TYPE</th>
<th>AGE GROUPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Listening Group</td>
<td>19-25 Years</td>
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</tbody>
</table>

100% of the feedback was from the Listening Group, and 100% of the feedback came from individuals aged 19-25 years.

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
TOP CONCERNS THIS WEEK

EDUCATION

Record Lessons for Secondary Learners

Students in Gendrassa ask the Lutheran World Foundation to record lessons for secondary school students like they are doing for primary students. They believe this will help them catch up on missed lessons.

Students, Gendrassa Camp

Parents Ask for More Radio Lessons

Parents request the Lutheran World Foundation (LWF) to record more lessons in addition to the two currently running.

Parents, Kaya Camp

Education Improved!

Youth in Doro report an improvement in education. They thank LWF and ask the organization to continue offering lessons on radio.

Youth, Doro Camp

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact:
Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
TOP CONCERNS
THIS WEEK

HEALTH

More Medical Kits Needed

Members of the community in Doro report a lack of testing kits for diseases like malaria. They request medical partners to acquire testing equipment instead of prescribing medicine to patients without being diagnosed.

Community, Doro Camp

Distribute Mosquito Nets

Refugees in Doro report increased malaria cases in the camp. They ask DRC to help them with nets to prevent mosquito bites.

Community, Doro Camp

WASH

Provide Tools, Please!

Youth from Kaya request DRC to provide them with the tools necessary to open drains in the camp. They want to create passages for water to flow more easily to prevent stagnation and the proliferation of mosquitoes.

Youth, Kaya Camp

Renovate Latrines

Refugees in Doro say their latrines are damaged. They request ACTED to renovate them.

Community, Doro Camp

LIVELIHOODS

We Want to Cultivate!

A number of refugees in Kaya request ACTED to assist them with agricultural tools to enable them grow food.

Community, Kaya Camp

Lutheran World Federation (LWF) produced an education program on the importance of distance learning due to COVID-19 pandemic

~ School teacher, Maban

ACTED WASH office speaks to Radio Salam correspondent about issues related to a clean environment – Photo@Internews
Radio Program Highlights

**WASH PROGRAM: KEEP ENVIRONMENT CLEAN DURING RAINY SEASON**

Radio Salam received feedback from the community indicating that there are families who dispose of garbage in front of their homes. In response to the feedback, Radio Salam coordinated with ACTED’s WASH department to discuss the issue and raise awareness on the radio. On the program, a WASH Officer said that families should keep their homes clean during the COVID-19 outbreak. "Cleaning homes and managing waste will reduce flies and mosquitos. Avoid open defecation during the rainy season."

**HEALTH PROGRAM: MALARIA – CAUSES AND CURE**

An increase in the number of malaria cases among children is cause for concern in the communities around Maban. Radio Salam coordinated with Relief International to produce a program on causes and prevention of malaria. A medical doctor with RI explained that malaria is caused by a parasite called plasmodium. "Malaria symptoms include fever, headache, and sometimes it can cause diarrhea among children," the official said. "It can be dangerous for children, elderly, and pregnant women due to their weak immunity." The doctor advised families to sleep under treated mosquito nets.

**EDUCATION PROGRAM: DISTANCE / ALTERNATIVE EDUCATION DURING COVID-19 PANDEMIC**

Radio Salam with Lutheran World Federation (LWF) produced an education program on the importance of distance learning due to the COVID-19 pandemic. A teacher said that "home package and radio lessons have helped pupils continue learning even when schools are closed." He urged the community to support radio sharing with physical distancing in mind.

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

If you want to contribute to this bulletin or have information to share though Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
Thanks, Food for the Hungry

Parents appreciate the role of Food for the Hungry for distributing money to young girls to support their needs. Another group of residents in sector 1, block d expressed gratitude for the services rendered to Hamdan secondary school in Malakal town.

Youth & Adults, Location: Sector 1
Block 4

DRC Appreciated

Residents in Malakal PoC thank DRC for distributing plastic sheets to the residents to cover the roofs of their shelters.

Youth & Adults, Location: Sector 1
Block A

MSF, Thank You So Much

Residents in Malakal town thank MSF for treating severe bone TB and other chronic diseases.

Youth & Adults, Location: Malakal Town

Thanks for the Mosquito Nets

Residents of Malakal town appreciate IMC for distributing mosquito nets to pregnant women.

Youth & Adults, Location: Malakal Town

COVID CORNER

Elders Need Facemasks

Elders request humanitarian agencies to distribute face masks because they are especially vulnerable to COVID-19.

Youth & Adults, Location: PoC Sector 1, 2, 3 & 4
TOP CONCERNS THIS WEEK

Dispose of Medical Waste Safely

Women in the PoC request IMC to collect medical waste and burn it outside the camp because the smoke and fumes can cause serious respiratory diseases to the community.

Youth & Adults, Location: Sector 2 Block M

Thanks for IOM

PoC residents thank IOM for putting water containers in front of restaurants to promote handwashing.

Youth & Adults, Location: Sector 1 Block A

Increase Soap!

Residents in PoC request humanitarian agencies to increase the amount of soap distributed because they received an insufficient amount.

Youth & Adults, Location: Sector 1 block A

Opening Communication Lines

Residents in sector 1 request the International Committee of Red Cross (ICRC) to open communication lines because families want to talk to their relatives.

PoC & Malakal Town

“COVID-19 awareness is still ongoing through the use of public address systems and home visits”

~ Field Supervisor at IOM

If you want to contribute to this bulletin or have information to share through Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
CHILD PROTECTION: THE ROLE OF POLICE IN CHILD PROTECTION

To address the issue of child protection, the Deputy Coordinator of the United Nations Police in the camp said their force is fully prepared to provide protection to children in the camp. She said protection should be the collective responsibility of parents and other members of the community. “Everyone must preserve the rights of the child, provide them with education and hope,” she added.