









Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

## Internews Weekly e-Bulletin

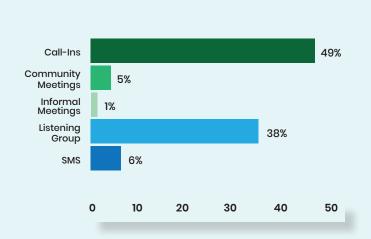
**Bentiu** 

## Who We Heard

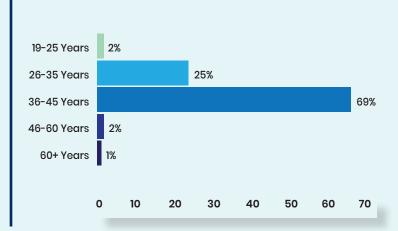
95

Instances of feedback gathered

#### **COLLECTION TYPE**



#### **AGE GROUPS**









#### **Health Facilities Congested**

Youth raise concerns about congestion at health facilities. "I went home without medication because of the amount of people at Bentiu State Hospital," a 30-year old woman said. They request health partners to extend working hours to reduce congestion.

Listening Groups - Bentiu PoC & Town

## Poor Maternal Health

Nhialdiu residents report "mothers are delivering at home due to a lack of health facilities in areas of Rupnyagai and Tuarkiel Bomas."

They request humanitarian agencies to reopen health facilities in greater Rubkona County.

Adults - Rubkona County

#### Increase in Diarrhea

IDPs in Bentiu PoC express concern about the increase in cases of diarrhea among children and adults. "I suffered from diarrhea for four days and I didn't know the reason why." They need health partners to intervene.

Youth and Adult Males - Bentiu PoC

#### **Fumigate our Shelters**

Residents in Sector 2 Block 2 request Mentor Initiative and IOM-CCCM to spray their shelters using Indoor Residual Spraying to control mosquitos.

Adults - Sector 2 Block 2. Bentiu PoC

#### **Raided Cattle Rescued!**

Residents of Bentiu Town thank Unity State officials for rescuing raided cattle and returning them to their rightful owners.

Adults & Youth - Listening Group, Bentiu Town

#### **Provide Torches**

"We request protection partners to provide IDPs in Bentiu PoC with torches because during the wet season snakes multiply and bite people."

Adults - Sector 2 Block 2, Bentiu PoC

#### **Resume Patrols**

PoC residents request UNPOL to resume night patrols. "We need UNPOL to resume their night patrolling regardless of coronavirus," 43-year-old man said.

Adults - Listening Group, Bentiu PoC

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There is need to regularly wash hands with clean water and soap. People should avoid handshaking, overcrowded places and practice social distancing

~ IOM-CCCM Assistant Officer



#### **We Need Blankets**

A cross section of IDPs in Bentiu PoC request NFI implementing partners to distribute blankets early as temperatures have fallen amidst the rainy season. The cold weather is causing chest and respiratory infections.

Adults - Bentiu PoC

#### **Mosquito Nets, Please!**

PoC residents request UNICEF and health agencies to distribute mosquito nets to prevent bites and the possibility of contracting malaria.

Adults - Sector 2 Block 2

#### **Kitchen Utensils**

Women report a lack of kitchen utensils. They request humanitarians to distribute kitchen sets.

Sector 2 Block 2 Residents

#### **Poor Road Infrastructure**

Residents of Bentiu town say bad roads between Mayom and Bentiu cause accidents. They request humanitarians and state officials repair the roads.

Listening Group - Bentiu Town



Kondial Fm correspondent interviews a farmer during a baseline survey on COVID-19 in Rubkona - **Photo@Internews** 





# PROTECTION: PROGRAM ON CATTLE RAIDING

Kondial FM covered the story of state authorities who returned 128 cattle to the Guit community after rescuing them from cattle raiders. The State Secretary General said that authorities selected former commissioners to collect the animals from the youth who had raided them.

# PROGRAM: PEACE AND RECONCILIATION PROGRAM

On a live talk show, Kondial FM discussed peace and reconciliation. Thirtyfive people called in to the show. "Kondial FM brought a good program which we enjoyed. Many people do not forgive. Let people forgive and have the community unite," one caller said. "Forgive your brother when your brother insults you. Forgive him in anyway," said an IDP from the from the PoC.









Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as an empowerment tool, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The shared feedback sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

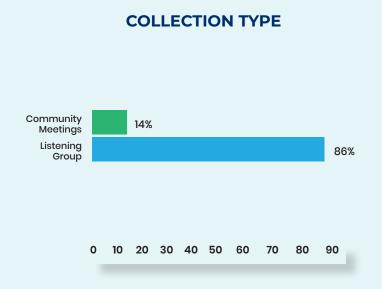
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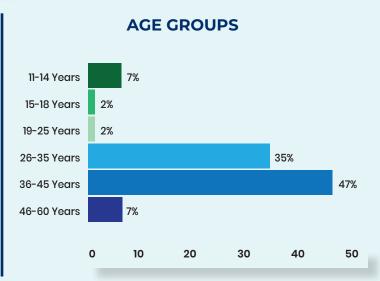
## **Jamjang**





Instances of feedback gathered













HEALTH

**EDUCATION** 

**PROTECTION** 

#### **Request for Mosquito Nets**

Residents in Ajuong Thok expressed fears over the growing number of mosquitos in the blocks. "We fear being infected with malaria due to lack of mosquito nets. We request health partners to distribute mosquito nets to prevent malaria infection."

Adult, Block 42, Ajuong Thok

#### **Lack of Radios Hinders Learning**

While students in Ajuong Thok appreciate education partners for the radio learning program on Jamjang FM, "we lack radios and as a result we are unable to follow the lessons" they say. "We urge humanitarian agencies to provide radios."

Adult, Block 42, Ajuong Thok

#### Theft Cases on the Rise

Children in Ajuong Thok report a rise in thefts. They say many of their clothes have been stolen and call on protection partners to provide clothes.

Children, Block 44, Ajuong Thok

### **COVID CORNER**

#### Thanks, Care International

"Thank you CARE International for providing training on the COVID-19 pandemic," say teachers in Yida. "Teachers, form 4 and primary 8 students and pupils that were trained by CARE international will help create awareness on COVID-19 transmission in the community," they add.

Adult, Yida Settlement

#### More Awareness on Distancing!

The refugee community in Pamir report that youths still gather to play football, despite the COVID-19 situation.

"We are worried about the gatherings which can expose them to the risks of COVID-19 transmission. We need health partners to create more awareness."

Adult, Block 1, Pamir



#### **Low Water Pressure**

Refugee families in Ajuong Thok say they have been experiencing low water pressure. "We need the WASH cluster to increase the pressure to help us get enough water and avoid congestion at water points."

Adult, Block 44, Ajuong Thok

#### **Fumigate Water Points**

Pamir camp residents said that stagnated water around the block water tap serves as a breeding ground for mosquitoes. "We need the WASH partners to spray insecticide around the tap to combat mosquitos."

Adult, Block 1, Pamir

#### **Provide Hygiene Facilities**

"Thank you, International Rescue Committee (IRC) for providing soap at water points. We may need jerrycans at water taps to effectively adhere to handwashing campaigns."

Adult, Block 29, Pamir

"

# The COVID-19 virus lives in both hot and cold temperatures

~ WASH supervisor, Ajuong Thok



#### CAMP MANAGEMENT

#### **Awaiting Relocation**

Some women in Yida urge humanitarian agencies to expedite the relocation process. "When visiting the protection desk at the reception center in order to change our refugee IDs to Pamir or Ajuong Thok, we are being told to wait," a refugee explains.

Adults, Yida Settlement



#### **LIVELIHOODS**

#### **Farmers Request Cowpeas**

Refugee farmers in Pamir said thank IRC for distributing sorghum. However, they added the cowpea seeds were not provided and appealed for the provision of the same.

Adult, Block 1, Pamir



Jamjang FM Community Correspondent talking to community members at listening group meeting - **Photo@Internews** 





# HEALTH: CORRECTING MISCONCEPTIONS ABOUT COVID - 19

As part of effort an effort to raise awareness on COVID-19, Jamjang FM engaged the WASH supervisor at Samaritan's Purse. He said that COVID-19 is a viral disease that spreads through physical or close contact. He stressed that the disease affects everyone regardless of ethnicity. "The COVID-19 virus lives in both hot and cold temperatures," the WASH supervisor added. Community members were advised to avoid gathering and observe physical distancing to protect themselves against COVID-19.



#### WASH: THE CRITERIA USED IN SLAB DISTRIBUTION EXPLAIN

Refugees in Ajuong Thok, through feedback collected by Jamjang FM, requested clarification on the criteria used to distribute slabs. Responding to their concern, a Samaritans Purse WASH supervisor said their WASH Department selects and distributes slabs to 5 households in each block every year. "The selection process is done through coordination with block leaders. The required standard is to dig pits which are 4 meters in depth," the WASH supervisor noted. Another WASH supervisor appealed to the refugees to put soil around the latrines to prevent water from breaching the facilities.



# SHELTER: CRITERIA USED IN THE CONSTRUCTION OF REFUGEE HOUSES.

To shed more light on the criteria used in the construction of refugee houses, Jamjang FM spoke to the Danish Refugee Council (DRC) camp manager together with the Shelter Field Officer. On the show, they pointed out that the houses are being constructed for refugees based on their vulnerability. "We selected 800 refugee houses in Ajuong Thok and Pamir. So far, 472 houses have been constructed and roofed," explained the shelter officer. A UNHCR Field Associate said, based on the survey conducted in the camp, over two thousand houses will be serviced.









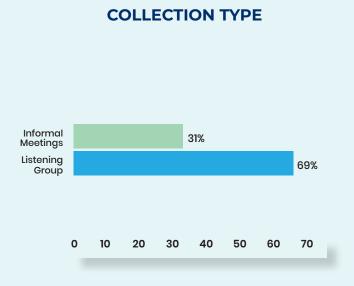
Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

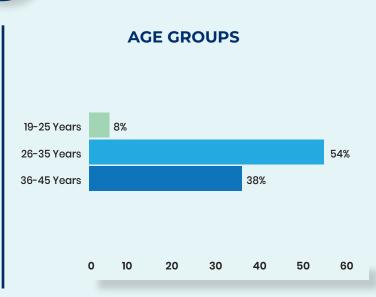
Internews Weekly e-Bulletin

Maban

## Who We Heard











**NON-FOOD ITEMS** 



**CAMP MANAGEMENT** 



**LIVELIHOODS** 

#### **Provide Children with Clothes**

"Last year, UNHCR distributed clothes to our children, but this year no distribution has taken place. We request the organization to help our children with clothes because we don't have resources to buy them," some refugees say.

Youths & Adults - Location: Doro Camp

#### Repair Roads, Please!

Doro camp refugees report the road from Doro to New Extension has deteriorated because of the rains. They request Action African Humanitarian - International (AAH-I) to renovate the roads so that humanitarian vehicles can deliver services to the communities.

Community, Doro Camp

#### Seeds from FAO

Community members in Batil refugee camp ask FAO to distribute seeds because there are many families who did not receive them in the last distribution.

Community, Gendrassa Camp

### **COVID CORNER**

#### **Does COVID-19 Still Exist?**

Community members in Bunj town say few people are talking about COVID-19. "We would like to ask WHO to give us updates about whether the disease still exists," request some community members.

Residence, Bunj Town

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Following preventive measures against the coronavirus will stop the spread of the virus in the communities

*55* 

~ Youths in Doro



#### **Awareness on Skin Diseases**

Community members in Gendrassa Refugee camp report an increase in skin diseases among the children and the elderly. They requested the Relief International to raise awareness about the skin disease and how people can prevent it.

Community, Gendrassa Camp

#### **Men Should Get Tested**

Women in Gendrassa camp said that when Relief International conducted voluntary HIV/AIDs tests, men did not respond. They asked for an awareness raising campaign so men understand the importance of knowing their status.

Women, Gendrassa Camp

#### Want to Know More about Mental Health

Community members in Batil camp, request Relief International to raise awareness on mental health conditions. They believe some among them have mental health concerns and want to know how to address them.

Community, Gendrassa Camp

#### **We Want to Fight Pests**

"There are many pests which are damaging our crops," explain refugees in Gendrassa. They request ACTED to provide insecticides to kill the insects.

Community, Gendrassa Camp



Relief International Medical doctor speaks to Radio Salam correspondent about Typhoid - **Photo@Internews** 





#### HEALTH PROGRAM: CAUSES, PREVENTION AND TREATMENT OF TYPHOID

Community feedback indicated that many families have been affected by typhoid. Relief International (RI) responded to the concerns of the community and spoke about the disease on Radio Salam's health program. The RI doctor said that typhoid can lead to a high fever, diarrhea, and vomiting. They added that the infection is often passed through contaminated food and drinking water. "Typhoid can be prevented by handwashing with soap and clean water and eating well-cooked food."



# HEALTH PROGRAM: YOUTH DEBATE PREVENTIVE MEASURES OF COVID-19

Radio Salam recorded a debating program with Doro youths on the importance of implementing WHO guidelines for prevention of COVID-19. The youths, in two groups, represented sections of the community who are for and against COVID-19 prevention protocols. The group for good practices urged the community to follow the preventive measures to help enhance the fight against COVID-19. "Following preventive measures against the coronavirus will stop the spread of the virus in the communities." The group urged the community to listen to awareness messages being aired on



#### GBV PROGRAM: STOPPING EARLY CHILD PREGNANCIES IN REFUGEE CAMPS

Radio Salam recorded a children's forum in Batil refugee camp. The forum, which was formed by Save the Children International, discussed the problems children face after school closures due to COVID-19. The chairperson of the forum explained the causes of child marriages. "Their fathers are not living with them. There are no boys around in the family to give strong advice to these children and give them constructive advice, especially the young girls," said the chairperson.

Radio Salam.











Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

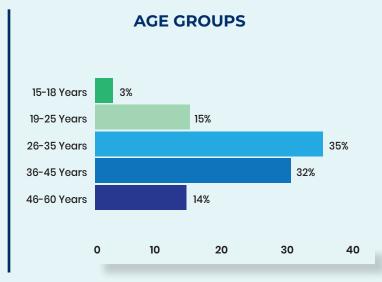
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Malakal

## Who We Heard















**Need for Mosquitos Nets** 

Residents in Kurflous are request humanitarian agencies to distribute mosquito nets to prevent malaria.

Youth & Adults, Location: Khorfoulus



WASH

#### **Reduce Amount of Chlorine**

Residents in Malakal town request the concerned agency to reduce the amount of chlorine in the water because its taste has changed.

Youth & Adults, Location: Malakal Town Hai Jalaba

#### Thanks for the Money

Pupils at an INTERSOS-run primary school in Malakal PoC thank Food for the Hungry for distributing money to schoolgirls to take care of their personal needs.

Youth & Adults, Location: PoC Sector 1-4

#### **The Elderly Needs Torches**

The elderly in Malakal PoC request the concerned agencies to distribute torches, which they especially need to get to bathrooms at night.

Youth & Adults, Location: Sector 1 Block F

#### **Lessons on Nile FM**

Residents in Malakal Town suggest UNICEF provide school lessons to children through Nile FM.

Youth & Adults, Location: Malakal Town



#### Thanks IOM

Residents in Malakal PoC thank IOM for opening and cleaning drains to allow water to flow and avoid stagnation.

Youth & Adults, Location: Sector 3 Block B

#### **Unclogging Drainages**

Residents in the PoC express gratitude toward IOM WASH volunteers for cleaning drains.

Youth & Adults, Location: Sector 1 Block H

#### **Building New Toilets**

Malakal PoC residents report that the toilet facility has been closed for nearly a week. They request the concerned agency to either build a new one or reopen the old one.

Youth & Adults, Location: Sector 2 Block M 66

The state taskforce committee begun to distribute face masks in Malakal town to tea ladies and traders in the markets

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~ COVID-19 state Task Force Official, Malakal

#### **Grateful for the Food**

Residents in Sector 3 Block B thank WFP and World Vision for providing food rations to IDPS since war broke out in South Sudan.

Youth & Adults, Location: Sector 3
Block B

#### **Waste Management**

Residents in Malakal PoC appreciate IMC for renovating the room for burning medical waste which will reduce air pollution in the community.

Youth & Adults, Location: Sector 1 Block

#### **Riverside Water Tank**

Residents in Malakal town are happy with South Sudan Red Cross for providing water tanks for hand washing.

Youth & Adults, Location: Malakal Town Block H



Nile FM correspondent speaks to IMC-GBV staff about the role of women in dealing with teenagers during the time of COVID-19-**Photo @**Internews





PEACE & RECONCILIATION PROGRAM: CREATING OPPORTUNITIES FOR PEACE IN SOCIETY

The producer of the Peace and Reconciliation program said that creating opportunities for peace can be done through individual initiatives or community efforts. Referring to what humanitarian agencies did, he said, "they carried out trainings for community members inside and outside the camp. This led to opportunities to speak their minds during this critical time that the country is going through."



#### WASH PROGRAM: HEALTH AND SAFETY FOOD

Nile FM produced a program on how the community can embrace healthy nutrition. A health promoter from IMC said on the program that while preparing food, one needs to observe maximum hygiene. "Meals should be prepared after washing hands with soap and clean water. The kitchen should be kept clean and fumigated to remove all **insects and pests,"** the official said. "If you do not pay attention to hygiene when cooking, it could lead to diseases like diarrhea and typhoid."



HEALTH PROGRAM: HOW WOMEN CAN DEAL WITH TEENAGERS DURING COVID 19

The lockdown and closure of schools has had a negative impact on young people, especially girls. Program Producer for the Women's Program said that women should keep young girls occupied to avoid pregnancies during the pandemic. "Women should create handiwork like sewing bed sheets. Women should also not allow young girls to go out during late hours," said the producer. Responsibility should be shared by both parents to raise successful families.