Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

### Who We Heard

**90**

Instances of feedback gathered

#### Collection Type

- **Call-Ins**: 40%
- **Community Meetings**: 6%
- **Informal Meetings**: 7%
- **Listening Group**: 43%
- **SMS**: 4%

#### Age Groups

- **19-25 Years**: 4%
- **26-35 Years**: 19%
- **36-45 Years**: 61%
- **46-60 Years**: 16%

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
TOP CONCERNS THIS WEEK

**Flooded Shelters**

Residents of Sector 5 Bentiu PoC say floods inundated their shelters making it difficult to sleep. They request IOM-CCCM to provide soil for reinforcement.

*Males & Females – Sector 5, Bentiu PoC*

**Flooding!**

Adults in Kamthare, Bentiu town, raise concerns about floods inundating shelters. "*My shelter got flooded and I have no tools to dig dykes,*" says a 35-year old woman. They request NFI agencies to distribute hoes in Bentiu town for making dykes to control flooding.

*Listening Group – Adults, Bentiu town*

**Rains Destroy Crops**

Adults in Bentiu, Rubkona and the PoC say "*rain destroyed our crops and caused soil erosion.*" They request humanitarians provide hoes to dig dykes in order to control the rainwater.

*Males & Females – PoC and beyond Bentiu*

**Pests Destroy Crops**

Adults and youth in the PoC say that pests and diseases are destroying their crops. "*Our crops have been eaten which will lead to poor yields. We request any agency to spray them.*"

*Listening Group – Adults, outside Bentiu PoC*

**COVID CORNER**

**No Facemasks**

Adults in Bentiu Kalibalek market raise concerns about a lack of facemasks which exposes them in crowded markets. "*We requested any humanitarian partner to provide us with facemasks,*" a 34-year old man says. "*Please, provide us with masks.*"

*Listening Group – Adults, Bentiu town*
TOP CONCERNS THIS WEEK

WASH

Collapsed Latrines

Residents of Bentiu PoC report that latrines collapsed due to plenty of rain. “Our latrines in Block 14 Sector 5 have collapsed and are forced to go to the nearest block,” they note. They request WASH partners to construct more latrines.

Males & Females – Sector 5, Bentiu PoC

Open Defecation Increasing

Adults in Bentiu PoC are concerned about open defecation. “There is a lot of open defecation in Sector 2 buffer zone close to the market, attracting flies. We request humanitarians to do something about the situation.”

Males & Females – Sector 2 Block 10 Market

Littered Market

Adults and youth in Bentiu reported excessive accumulation of garbage in their market. “There is accumulated waste in the market which has resulted in a bad smell,” say a 40-year old woman. “We request government and humanitarian partners to provide the market with incinerators.”

Listening Group – Adults, Bentiu town

HEALTH

Thanks, UNMISS–CAD

“Thank you, UN-CAD for the door-to-door coronavirus awareness messages in the IDP and PoC,” say adults in Bentiu. They need UN-CAD to continue with the COVID-19 awareness until everybody understands the prevention protocols of coronavirus in Unity state.

Adults – Listening Group, Bentiu PoC

Vaccinate Dogs!

Youth in Bentiu town request VSF to vaccinate dogs. “Dogs are a threat to the community because they bite people,” says a 53-year old man. Their request to VSF was met with a positive response.

Listening Group – Males 10 in Bentiu town

“People should thoroughly wash their hands with clean water and soap or sanitizers after touching any objects”

~ COVID-19 trainee, Bentiu

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
Radio Program Highlights

**HEALTH PROGRAM: CORONAVIRUS AWARENESS**

The United Nations Civil Affairs Department (UN-CAD) trained youths in Bentiu PoC to conduct COVID-19 prevention awareness. The aim was to help IDPs understand COVID-19 prevention protocols through a door-to-door campaign. Kondial FM interviewed a UN-CAD trainee who said they are ready to disseminate coronavirus messages until all blocks understand COVID-19 prevention measures. “People should thoroughly wash their hands with clean water and soap or sanitizers after touching any objects,” said a trainee. “We disseminate information at water point areas in Bentiu PoC,” he added. Community elders, leaders and youth thanked UN-CAD for organizing the training.

**FSL/NFI: SSUDRA DISTRIBUTION OF JERRYCANS & BUCKETS**

Kondial FM hosted a South Sudanese Relief and Development Agency (SSUDRA) Field Officer via a pre-recorded program to talk about relief distribution within affected populations. The official said that the aim of distributing jerrycans and buckets was meant to help improve hygiene and sanitation among the vulnerable in the communities. “Each one person can get two Jerrycan and one is for hand washing,” said the Field Officer. One of the beneficiaries said that she was happy with the distribution of jerrycans and buckets.

**PROGRAM TITLE: SOLIDARITY AND BROTHERHOOD FOSTERS PEACE**

With the rise in the number of violent incidents involving youth, Kondial FM produced a live call-in radio program about fostering peace. The program gave platform to the community to share experiences and advice on how peace can be achieved. One caller said that sharing teaches children about compromise and fairness. “They learn that if we give a little to others, we can get some of what we want as well,” he said. “Children who share also learn how to negotiate and how to cope with disappointment.”

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as an empowerment tool, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The shared feedback sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

**Who We Heard**

<table>
<thead>
<tr>
<th>COLLECTION TYPE</th>
<th>AGE GROUPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Listening Group</td>
<td>100%</td>
</tr>
<tr>
<td></td>
<td>15-18</td>
</tr>
<tr>
<td></td>
<td>19-25</td>
</tr>
<tr>
<td></td>
<td>26-35</td>
</tr>
<tr>
<td></td>
<td>36-45</td>
</tr>
</tbody>
</table>

- **Listening Group**: 100%
- **15-18 Years**: 7%
- **19-25 Years**: 10%
- **26-35 Years**: 69%
- **36-45 Years**: 14%

29 instances of feedback gathered

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
TOP CONCERNS THIS WEEK

HEALTH

**Conduct Awareness on Abortion**
Inhabitants in Ajuong Thok raise concerns about some teenagers who secretly carry out abortions. They appealed to health partners to conduct an awareness campaign to help the girls understand the risks of abortion.

Adult, Block 53, Ajuong Thok

**Shortage of Drugs**
Refugees in Yida settlement seek treatment at private clinics due to a lack of drugs in the public hospital. “We have no money for treatment at private clinics. We appeal to CARE International to continue with public medical support.”

Adult, Yida Settlement

**Ambulance Services Needed**
Families in Pamir refugee camp said they are far from the hospital and find it hard to carry patients on shoulders for treatment. Response for ambulance services is slow and low. “We need the service during emergencies,” say the families.

Adult, Block 42, Pamir

**Indoor Residual Spraying for Schools**
Refugees in Ajuong Thok say the closure of schools has led to classrooms being infested with insects. “We need health partners to spray the classes to help control insects.”

Adult, Block 53, Ajuong Thok

**COVID CORNER**

**Soap at Water Points**
Refugees in Pamir camp say they were not provided handwashing soap at their water taps. “We call upon health partners to provide soap at water points for handwashing campaigns against COVID-19.” The last distribution was done in April by DRC.

Adult, Block 42, Pamir

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
TOP CONCERNS THIS WEEK

WASH

Combat Open Defecation

Residents in Ajuong Thok refugee camp say houses in compound 4 and 8 lack latrines. “We request WASH partners to build latrines to avoid open defecation which may cause disease among residents.”

Adult, Block 49, Ajuong Thok

CAMP MANAGEMENT

 Refugees Demonstrate

Refugees in Yida settlement started a strike and will continue to do so until their relocation is addressed. “The life here is unbearable! No food, no humanitarian services. We appeal to the humanitarian agencies to address our problem”.

Adults, Yida Settlement

LIVELIHOODS

Seed Distribution

“We are happy for the seeds from International Rescue Committee. However, we have not been provided with farmland to start cultivation,” say adults in Ajuong Thok. They request humanitarian agencies and the CRA IRC economic recovery department to assist in land provision so they can start farming.

Adult, Block 46, Ajuong Thok

PROTECTION

Support Elderly

Elderly in Pamir refugee camp want the roofs of their shelters reinforced. “Our rooftops were torn by wind and are leaking when it rains,” they report. They appeal to shelter and WASH partners to provide them with plastic sheets and latrines.

Adult, Block 41, Pamir
Radio Program Highlights

**NUTRITION: THE IMPORTANCE OF BREASTFEEDING**

The first five years of a child’s life are fundamentally important. They are the foundation that shapes children’s future health, happiness, growth, development, and learning achievement. While appearing on Jamjang FM’s health program, a health supervisor with African Humanitarian Action (AHA) said that exclusive breastfeeding helps children under six months grow healthy and gain good weight. “Breastfeeding provides the ideal nutrition for infants,” said the health supervisor. “Mothers should exclusively breastfeed children under 6 months to help strengthen their immunity.”

**EDUCATION: THE IMPORTANCE OF CASH TRANSFER TO FEMALE LEARNERS**

The Lutheran World Federation (LWF) Education Manager on a Jamjang recorded program said that the cash transfer being implemented by the agency is aimed at strengthening girls’ education and encouraging women students to attend school. “The cash transfer is being implemented by education clusters in collaboration with the government of South Sudan, said the education manager.” The girls were advised to stick to education for a better future.

**HEALTH: IMPLEMENTATION CHALLENGES DURING COVID-19**

An Officer with the International Rescue Committee (IRC) Department, Safe Programming, told Jamjang FM that with the onset of COVID-19, the best way to disseminate messages is through radio programs. Ajuong Thok’s Peaceful Co-Existence Committee representative urged IRC to continue creating awareness about the importance of peace in the community. The host community representative thanked IRC for their tireless work strengthening ties between refugees and the host community. They appealed to CRA and the refugee police to resume night patrols.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
TOP CONCERNS THIS WEEK

**Provide Microscopes**

Community members in Doro report hospitals lack malaria testing kits. They request health organizations for the same.

*Adults & Youths, Location: Doro Refugee Camp*

**Open Defecation**

Members of the community in Doro say many children are practicing open defecation because of lack of latrines which collapsed as a result of floods last year. They are requesting ACTED to renovate or dig new latrines for them.

*Community, Doro camp*

**Reopen Schools**

Parents in Batil said their children travelled to other locations due to school closures. They request education agencies to reopen schools because there are no reported cases of COVID-19 in Maban.

*Learners Parents, Batil camp*

---

**COVID CORNER**

**Query on COVID-19**

Gendrassa residents say health agencies stopped awareness raising on COVID-19. They inquire if the disease no longer exists.

*Community, Gendrassa Camp*
TOP CONCERNS
THIS WEEK

HEALTH

We Need Masks
Batil residents lack cash to buy face masks. They request WHO to provide masks.

Community, Batil camp

Appreciation for RI
The host community in Bunj town appreciate Relief International for providing sufficient medicine at the hospital. They asked the agency to continue the great work.

Residents, Bunj Town

Additional Clinic in Kaya
Kaya communities said patients crowd at the only clinic in the area. They request an additional clinic to reduce overcrowding, especially during COVID-19 pandemic.

Community, Kaya camp

Mosquito Nets
Residents in Maban say malaria cases are rising yet community members lack mosquito nets. They request concerned agencies to distribute mosquito nets.

Adults and Youth, Doro, Gendrassa, Batil, Kaya and Host Community

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
Radio Program Highlights

**HEALTH PROGRAM: THE IMPORTANCE OF PHYSICAL DISTANCING**

Community feedback indicates that some people still need to know why physical distancing is important in preventing COVID-19. The chairman of county COVID-19 taskforce and WHO representative responded by appearing on Radio Salam. The WHO representative explained said that while the spread of COVID-19 cannot be stopped, it can be slowed significantly by physical distancing. **“The community should follow WHO guidelines on washing hands with clean water and soap, keeping physical distancing, avoiding crowded places, and covering the nose and mouth if we are to stay safe from this pandemic.”**

**GBV PROGRAM: YOUTH DEBATE ON EDUCATION AND DISADVANTAGES OF EARLY MARRIAGES**

Radio Salam coordinated with youth from Doro and recorded a debate which raising awareness about the importance of education and the disadvantages of early marriages for both girls and boys. The debate brought out some important issues like young people taking on responsibilities for which they are not prepared, the reportedly higher divorce rate in early marriages due to conflicts, formal education being put on hold or stopped altogether and early pregnancies which lead to health complications. They urged the community to keep their children in school.

**HEALTH PROGRAM: TREATMENT FOR PEOPLE INFECTED PEOPLE WITH HIV/AIDS**

Radio Salam recorded a health program with Relief International (RI) about the importance of HIV/AIDS positive people getting treatment. The doctor explained that to allow HIV treatment to work properly it is important that the patient takes HIV medication as prescribed. Not taking medication as advised can lead to multiplication of the virus and resistance to the drugs. He also encouraged the community to get tested and know their status.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

Who We Heard

Instances of feedback gathered

<table>
<thead>
<tr>
<th>Collection Type</th>
<th>Instances</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call-Ins</td>
<td>9%</td>
</tr>
<tr>
<td>Informal Meetings</td>
<td>91%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Age Groups</th>
<th>Instances</th>
</tr>
</thead>
<tbody>
<tr>
<td>15-18 Years</td>
<td>1%</td>
</tr>
<tr>
<td>19-25 Years</td>
<td>12%</td>
</tr>
<tr>
<td>26-35 Years</td>
<td>35%</td>
</tr>
<tr>
<td>36-45 Years</td>
<td>36%</td>
</tr>
<tr>
<td>46-60 Years</td>
<td>16%</td>
</tr>
</tbody>
</table>

If you want to contribute to this bulletin or have information to share though Nile FM, please contact:
Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
TOP CONCERNS THIS WEEK

EDUCATION

Lessons Through Radio
Residents in Malakal PoC request the concerned agencies to air lessons through the radio for the basic and secondary levels so that children can continue their education despite COVID-19.

Youth & Adult, Location: Sectors 1-4

LIVELIHOOD

Need for Seeds
Residents in sector 4, Block B request Plan International to provide cultivators with seeds after crops got damaged by drought.

Youth & Adults, Location: Sector 4 Block B

CAMP MANAGEMENT

Morgue Repaired
Residents in the PoC appreciate DRC for renovating the mortuary after the plastic sheets were blown away by heavy winds.

Youth & Adults, Location: Sector 1 Block H

COVID CORNER

Thanks for the Face Masks
Residents in the Malakal PoC appreciate IOM for distributing face masks to children.

Youth & Adults, Location: Sector 3 Block D

If you want to contribute to this bulletin or have information to share through Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
TOP CONCERNS THIS WEEK

WASH

Thanks IOM
Resident in the Malakal PoC thank IOM for providing water. Having all people access water in their blocks is a great achievement.

Youth & Adults, Location: Sector 2 Block U

Repair Toilets Doors
PoC residents request the concerned agencies to repair bathroom doors because most of them are broken, which makes it hard for residents to shower comfortably.

Youth & Adults, Location: Sector 1 Block G

Thanks for the Backfilling
Residents in the PoC thank IOM for filing holes in front of water points with cement.

Youth & Adults, Location: Sector 1 Block G

Thanks IOM
Resident in PoC thank IOM for collecting waste in their area. They said it will help prevent diseases.

Youth & Adults, Location: Sector 1 Block C

Hygiene Awareness
Residents in Malakal PoC request the concerned agencies to raise awareness to the residents on the habit of disposing hard material into drains and latrines.

Youth & Adults, Location: Sector 2 Block O

"We appreciate IOM for distributing face masks to children. This will help provide some protection against COVID-19"

~ IDPs in Malakal PoC

If you want to contribute to this bulletin or have information to share through Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
Radio Program Highlights

**CCCM PROGRAM: THE ELDERLY AND THE IMPORTANCE OF AGRICULTURAL**

The Deputy Camp Coordination Committee, while appearing on the agriculture radio program, said that agriculture is important for ensuring food security within the community. The official said that young people should embrace cultivation because well fed communities are vibrant communities. He added that adults ensure that their families are fed by engaging in the seasonal cultivations within their communities. Agricultural produce does not only provide food but is also a source of income for families.

**WASH PROGRAM: ENVIRONMENTAL POLLUTION**

A hygiene promoter with IOM said that environmental pollution results from human activities which affects the surroundings in which people live. Lack of attention to good hygienic behaviour and following health instructions can affect the environment. He further stressed that, the environment contains viruses and microbes that are not visible. These viruses cause diseases such as diarrhea and typhoid resulting from unhealthy practices like not washing hands, urinating in drains and defecating in bushes.

**PEACE & RECONCILIATION PROGRAM: THE INTEREST OF THE PEOPLE IN ACHIEVING SOCIAL PEACE**

During a peace and reconciliation radio program, the producer said that there is a need for the return to total peace in South Sudan. This, he said was desire for peaceful coexistence within the large sections of the community. “Total peace will ensure the return of basic services like education, health and improvement in financial security. This can only be achieved when there is stability in communities,” he said.