



Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

August 10, 2020

Internews Weekly e-Bulletin

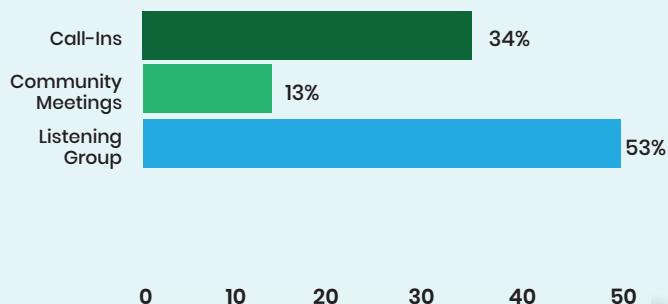
Bentiu

Who We Heard

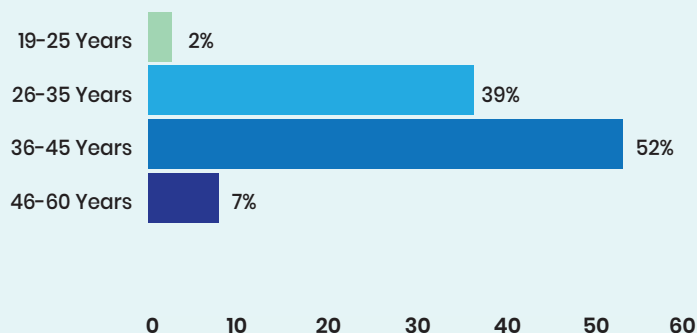
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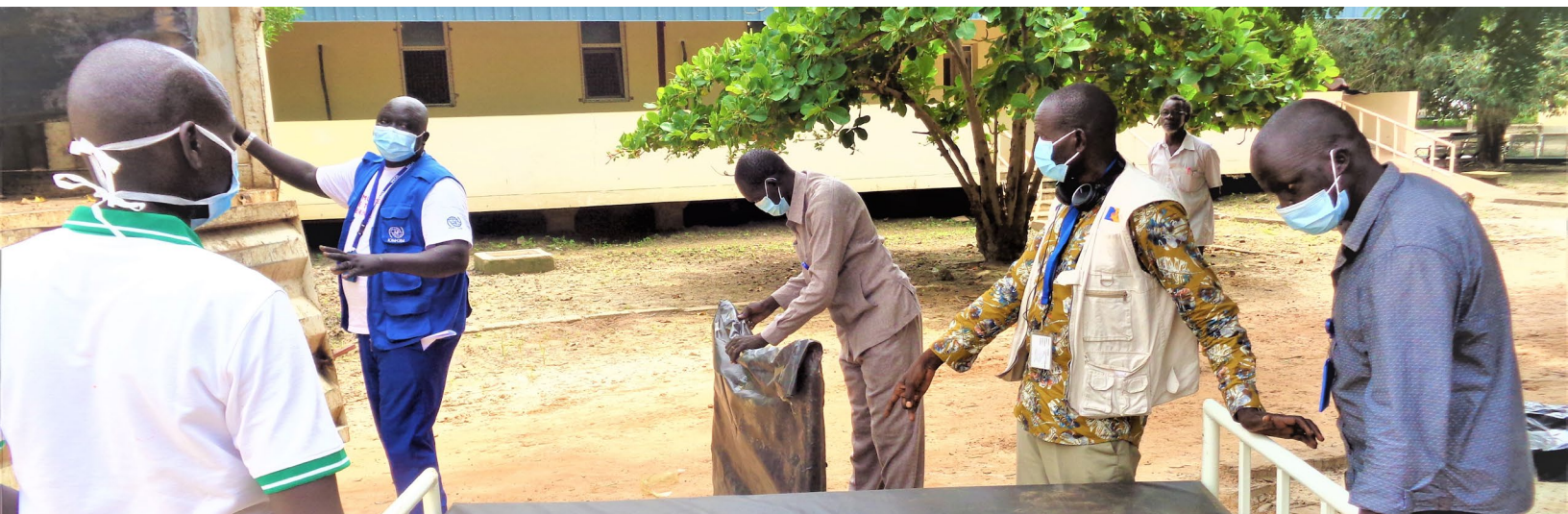
Instances of
feedback gathered

COLLECTION TYPE



AGE GROUPS





TOP CONCERNS THIS WEEK



WASH

Tools to Clear Drains

Residents of Sector 4, Block 8 request IOM to provide tools to clear drains to avoid stagnating water and flooding.

Adults – Sector 4, Block 8, Bentiu PoC



CAMP MANAGEMENT

Snakes!

Sector 2, Block 7 residents raise concerns about snakes invading shelters in Bentiu PoC. They request IOM and Mentor Initiative to spray the shelter to kill insects and snakes.

Adults – Sector 2 Block 7, Bentiu PoC



FOOD

Missing Food

Residents in Bentiu express frustration that some IDPs in the PoC have not received food during general distributions in June and July. They say report a need for more information from food distribution agencies.

Adults – Sector 2, Bentiu PoC

Build and Backfill Latrines

Sector 2, Block 7 and 8 residents request the IOM WASH department to construct new latrines because the old ones are damaged and have no doors. Sector 5, Block 9 residents request Concern Worldwide to backfill their latrines.

Adults – Sectors 2&5, Blocks 7- 9, Bentiu PoC

COVID CORNER

Congestion at Health Facilities

Adults and youth in a listening group report some doctors are not following coronavirus prevention guidelines. **“Doctors are working in very crowded health centers without wearing masks.”**

Listening Group – Adults, Sector 2 Block 8, Bentiu PoC

TOP CONCERNS THIS WEEK



NFI

We Need Charcoal

Sector 2 Bentiu PoC residents request the Danish Refugee Council and UNHCR to provide them with charcoal because they are unable to collect firewood.

Vulnerable – Sector 2, Bentiu PoC

Need Mosquito Nets

Adults in the CDC office report that the current 3 mosquito nets per shelter are not enough, as in many cases shelter owners don't share with people living inside the shelters. They urged health partners to distribute nets according to Biometric cards.

Adults – Sector 2 Block 6, Bentiu PoC



NUTRITION

Thanks, World Relief

Adults and youth in Bentiu PoC express gratitude toward World Relief's nutrition department for providing food for their children. ***"We appreciated World Relief for saving the life out of children from malnutrition"*** a 30-year old Woman comments.

Listening Group – Adults, Bentiu PoC

“

People are avoiding health facilities for fear of catching the virus that because the facilities are overwhelmed with patients

”

~ said the IOM official



HEALTH

Malaria Increase in PoC

Residents in Bentiu PoC raise concerns about increased malaria cases. ***"I cry because of malaria and the long queues at MSF and other health facilities,"*** 36-year old woman say. ***"Let health partners tackle malaria in Bentiu PoC."***

Listening Group – Sector 1-5, Bentiu PoC



SHELTER

Flooded Shelters

Sector 2, Block 2, 4, 8 and 17 residents report that their shelters are flooded with rainwater. They request IOM CCCM to provide them with soil to create barriers.

Adults – Sector 2, Blocks 2, 4, 8 & 17



Kondial FM correspondent interviews IOM-Doctor during donation of health facility items to Bentiu hospital to support covid-19 response in Unity state - **Photo@Internews**



Radio Program Highlights



PEACE PROGRAM: THERE IS NEED TO REDUCE COMMUNAL VIOLENCE

As a result of rising insecurity and revenge attacks in Greater Bentiu, youth representatives across Unity State proposed ideas on how the state government can achieve peace. On a pre-recorded radio show, the youth beseeched state government to push strong measures to abolish communal violence and cattle raiding. ***“Hundreds of people lost their lives because of cattle raiding and revenge attacks. We need parties to the Revitalized Peace Agreement to end this widespread killing.”***



HEALTH PROGRAM: EXPANSION PROGRAMME ON IMMUNIZATION

Lack of health facilities in rural areas prompts community members to go to the oil company, Rubkona Health Center or Bentiu Hospital for treatment. However, it takes longer to get medical attention because of the number of people and the time it takes to reach the facility. ***“We do not have health facilities in the area. When one falls sick, they are taken to Rubkona or Bentiu health hospital which is far away,”*** said a 39 years old man on the programs. ***“We are in great need of support from any organization.”***



HEALTH: MALARIA AWARENESS DURING COVID-19 PANDEMIC

Malaria continues to pose challenges to communities in Bentiu. Meanwhile, COVID-19 has disrupted malaria testing and treatment. To raise awareness on malaria, Kondial FM hosted a doctor from IOM. ***“People are avoiding health facilities for fear of catching the virus that because the facilities are overwhelmed with patients,”*** the IOM official noted. He urged communities affected by malaria to follow the preventative of by cleaning their surroundings and removing stagnant water to prevent mosquito breeding.



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Jamjang

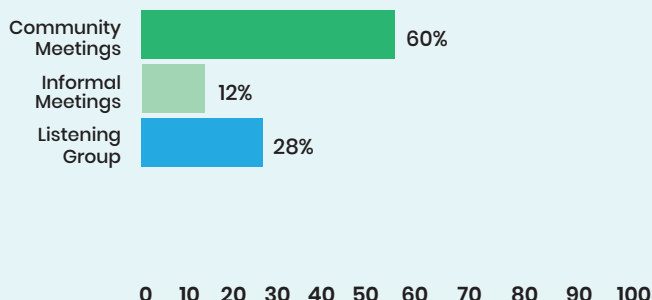
Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as an empowerment tool, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The shared feedback sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

Who We Heard

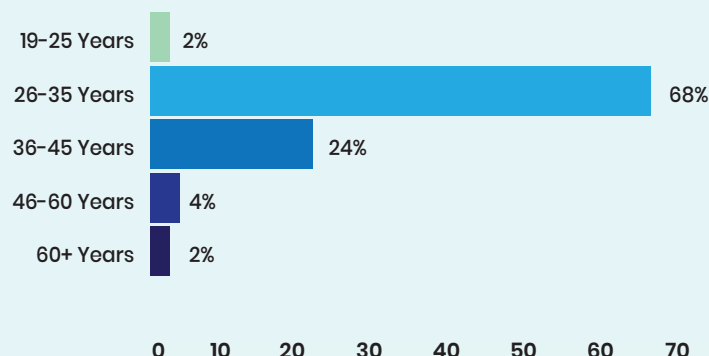
50

Instances of
feedback gathered

COLLECTION TYPE



AGE GROUPS





TOP CONCERNS THIS WEEK



NFIs

Lack of Mosquito Nets

Refugees in Pamir camp are concerned about the onset of rains when they have no nets for protection against mosquitoes. They urge health partners to provide nets.

Adult, Block 43, Pamir



PROTECTION

SGBV on the Rise

Refugee women in Yida settlement say they live in fear because of the rumors about a rise in cases of rape in the community. They request protection partners to intervene and provide security to women refugees.

Adult, Yida Settlement



HEALTH

Thanks, Care International

Women in Yida settlement thanked Care International for providing health services to pregnant women. However, they request Care International to employ more midwives, so they have better access to services.

Adult, Yida Settlement

New Arrivals' Needs

Women in Ajuong Thok camp say that since their arrival in January, they haven't received any cooking utensils. **"We are tired of borrowing utensils from neighbors. We appeal to UNHCR to provide us with cooking utensils."**

Adult, Block 58, Ajuong Thok

COVID CORNER

COVID-19 an Economic Threat

"We used to do small businesses in the market to provide daily income, which is not happening now," say women in Pamir. **"Because of COVID-19, our living conditions have worsened. We can't do business anymore."**

Adult, Yida Settlement

TOP CONCERNS THIS WEEK



WASH

Thanks, AHA

Refugees in Ajuong Thok camp thank Africa Humanitarian Action (AHA) for providing soap at water taps.

"The distribution of soap promotes hygiene," a refugee notes.

Adult, Block 50, Ajuong Thok

Repair Taps

Refugees in Ajuong Thok Block 58 raise concerns about the broken tap in their block which continuously leaks, wasting water. They appeal to the WASH partners to repair the broken tap.

Adult, Block 58, Ajuong Thok



NFIs

Cultivation Tools Needed

Some refugee farmers in Pamir camp request the International Rescue Committee's (IRC) livelihood department to provide them with agricultural tools like hoes and machetes to help them remove weeds in their gardens.

Adult, Block 45, Pamir

“

Because of COVID-19, our living conditions have worsened. We can't do business anymore

”

~ women say



FOOD & NUTRITION

Request for New GFD Center

Refugees living in Pamir camp say the food distribution center is far from the residential area. They request humanitarian agencies to establish a new General Food Distribution (GFD) center near them.

Adult, Block 43, Pamir

Six Months' Food Ration

Residents in Yida settlement said they are concerned about the relocation process which has been affected by COVID-19. They request a 6-month food basket to help them to survive as the living conditions are worsening.

Adult, Yida Settlement



Jamjang FM Community Correspondent talking to a member of a listening group - Photo@Internews



Radio Program Highlights



PEACE PROGRAM: MESSAGES ON PEACE BUILDING AND CO- EXISTENCE

The youth leaders from the host and refugee communities appeared on Jamjang FM to discuss the importance of strengthening ties between the two entities. ***“The refugees and host community have strong ties and better understanding. We share our affairs as brothers and all this became possible through peaceful co-existence body,”*** said a peace committee member. In addition, a host community representative on the show urged the refugees to desist going into lest they risk rape and robbery by criminals. ***“Embrace peace and love one another as brothers and sisters,”*** he added.



PROTECTION: LESSON ON SEXUAL EXPLOITATION

While appearing on a protection radio show, an IRC Women Protection and Empowerment (WPE) officer said that sexual exploitation is an act committed through abuse or manipulation of another person for financial or personal gain. ***“Sexual exploitation could lead to sexually transmitted diseases,”*** the WPE officer noted. Community members were advised to report any form of sexual exploitation so that victims may access protection services and hold perpetrators accountable.



HEALTH: GOOD HYGIENE IN CHILDREN

A health supervisor with Africa Humanitarian Action (AHA), while appearing on Jamjang FM's Health Program said that, practicing good hygiene at an early age is crucial in preventing infections among children. ***“Many children experience diarrhea and malnutrition due to poor personal hygiene,”*** said the health supervisor. The guest urged mothers to practice personal hygiene for their children through regular bathing, cleaning properly after defecation, washing their hands before and after eating and creating a hygienic environment at homes.



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Maban

Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

Who We Heard

43

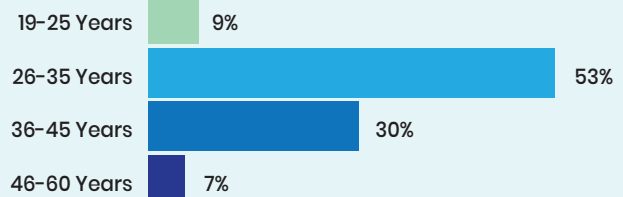
Instances of
feedback gathered

COLLECTION TYPE

Informal Meetings 100%

0 10 20 30 40 50 60 70 80 90 100

AGE GROUPS



0 10 20 30 40 50 60 70



TOP CONCERNS THIS WEEK



HEALTH

Request for Veterinary Services

Community members from Gendrassa report their animals are dying from unknown diseases. They request ACTED to identify causes and provide medication.

Community, Gendrassa Camp



WASH

Environmental Hygiene

Batil residents would like to maintain environmental cleanliness but lack the necessary tools. They request DRC to assist them with tools.

Batil Camp



EDUCATION

Introduction of Arabic Language

Some members in the community raise concerns that the lessons are Radio Salam are offered only in English. They request LWF to introduce Arabic lessons, too.

Parents, From Four Camp

COVID CORNER

Need for More Awareness on COVID-19

The host community feels that there are still people who have not heard any information on COVID-19 or its prevention measures. They request Relief International to continue raising awareness.

Host Community, Bunj Town

TOP CONCERNS THIS WEEK

“

There are still people who are not aware or have not heard any information on COVID-19 prevention measures

”

~ Community member in Maban



NFIs

Distribution of Mosquito Nets

Community members urge UNHCR to distribute mosquito nets to the most vulnerable in case the previously distributed quantities are insufficient.

Community, Four Camps



FOOD & NUTRITION

Revert to Previous GFD System

Residents of Doro report new food distribution process takes too long to complete. They request a reversion to the old system that took only 3 days.

Community, Doro Camp

More Time for Food Distribution

Women and girls in Bunj town are concerned that the time allocated for food distribution is too short.

“Lengthen the period. We don’t want women to spend the whole day and come back without food.”

Women and Girls, Host Community



A Lutheran World Federation teacher records a radio lesson with Radio Salam Community Correspondent – **Photo@Internews**



Radio Program Highlights



HEALTH PROGRAM: MOTHER TO CHILD HIV TRANSMISSION

Relief International is conducting a series of HIV/AIDS awareness on Radio Salam. The doctor with Relief International explained that the transmission of HIV from mother to her child occurs during pregnancy, labour, delivery or breastfeeding. In the absence of intervention, rates of infections can go high. These rates can be reduced significantly with effective interventions during pregnancy, labour, delivery and breastfeeding. ***“Interventions primarily involve antiretroviral treatment for the mother and a short course of antiretroviral drugs for the baby,”*** he added. ***“It is important that appropriate breastfeeding practices are maintained,”*** he concluded.



AGRICULTURE PROGRAM: PREPARATIONS FOR FARMING

Radio Salam recorded a program with Relief International’s Food Security and Livelihood (FSL) department on this season’s cultivation. The FSL officer said that they have distributed seeds for various crops to families and farmers in Doro camp. ***“We are planning to conduct training for women and farmers on farming and taking care of their children’s health at the same time,”*** he added. This program was in response to community feedback that requested distribution of seeds before rains start. He said that the delay in seeds distribution, was because of the hot weather.



HEALTH PROGRAM: SKIN DISEASE AWARENESS

Community feedback indicated there is an increased number of children with skin diseases. Relief International responded by recording a program on Radio Salam. A clinical officer explained that these skin diseases are caused by contaminated water or sometimes when children play on grass, which can cause skin irritation. He requested the parents to stop children from swimming in stagnant water or shallow streams after the rains. He urged the families to avoid sharing clothes. Finally, he asked parents to visit a doctor as soon as they notice skin anomalies on their children.



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Malakal

Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

Who We Heard

184

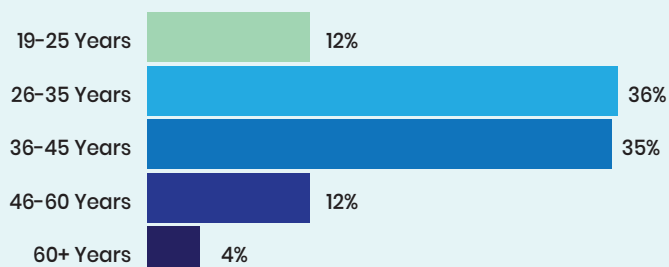
Instances of
feedback gathered

COLLECTION TYPE



0 10 20 30 40 50 60 70 80 90

AGE GROUPS



0 10 20 30 40



TOP CONCERNS THIS WEEK



NFIs

Thanks, DRC & HDC

Residents in the Malakal PoC thank DRC and HDC for distributing mosquito nets to elders.

Youth & Adults, Location: Sector 2 Block W

NFIs Distributed

Residents in Malakal PoC express gratitude toward DRC for distributing plastic sheets to the IDPs.

Youth & Adults, Location: Sector 1 Block A

Blankets Needed

Residents in Canal county request blankets because during the rainy season the weather gets very cold.

Youth & Adults, Location: Canal County



LIVELIHOOD

Thanks to World Vision

Residents in Malakal town appreciate World Vision for distributing all types of seeds to them.

Youth & Adults, Location: Malakal Town



CAMP MANAGEMENT

Renovate Foot Bridges

Residents in Malakal PoC request the Danish Refugee Council (DRC) to renovate the footbridge in the block because it is broken.

Youth & Adults, Location: Sector 2 Block M

COVID CORNER

We Got The Masks

Traders in the Malakal PoC thank IOM for distributing face masks to prevent COVID-19 infections.

Youth & Adults, Location: Sector 1-4

Appreciation for SSRC

Malakal PoC residents express gratitude toward South Sudan Red Cross for conducting a competition involving the community on COVID-19 through Nile FM.

Youth & Adults, Location: Sector 1 Block B

TOP CONCERNS THIS WEEK



WASH

We Need Chlorine

Residents in Canal county request the concerned agency to provide chlorine to purify drinking water. They say that the residents are drinking water directly from the river.

Youth & Adults, Location: Canal County

Need for Dignity Kits

Women and girls in Khorfolus request concerned agencies to provide dignity kits.

Teens & Women, Location: Khorfolus



NFIs

Change Plastic Sheets

Residents in PoC requested IOM to change the ground plastic sheets in the bathrooms because they are damaged.

Youth & Adults, Location: Sector 1 Block I

“

Thank you South Sudan Red Cross for conducting a competition on COVID-19 which involved the community through Nile FM

”

~ said a community member in Malakal PoC



PROTECTION

Reduce the Speed of Boats

Residents in Malakal town request the concerned agency to talk to other humanitarian agencies about reducing the speed of their boats on the Nile river.

Youth & Adults, Location: Malakal Town

Rwandan Forces Are Back!

Residents in Malakal PoC thank Rwandan forces for coming back to defend the gates of the PoC.

Youth & Adults, Location: Sector 4 Block C



Guests on Nile FM's live health radio program discussing the role of IOM-MHPSS in prevention of COVID-19 -Photo @Internews



Radio Program Highlights



CCCM PROGRAM: CAMP COORDINATION COMMITTEE ON JOINT NIGHT PATROLS

Nile FM hosted the Deputy Secretary of the Camp Coordination Committee to talk about security especially at night in the PoC. There has been a noticeable increase in the number of people loitering around the PoC in the night. This, the official said, prompted them to set up joint patrolling with the General Community Watch Group. ***“The aim of this joint action is to maintain security and prevent people from wandering aimlessly during night, especially children and also to reduce theft,”*** he said.



HEALTH PROGRAM: PNEUMONIA

With the onset of the rainy season, cases of chest infections are on the increase. A doctor with IMC said that, cases of pneumonia are increasing because parents bath their children late in the evening when the temperatures are cold. There are two types of pneumonia. Severe and medium pneumonia. ***“Increment of pneumonia in children is as a result of parents not taking good care of their children. Symptoms of pneumonia are high fever, stiffening of the chest and bodily cramps,”*** he said.



PEACE & RECONCILIATION PROGRAM: COUNTERING PEACE BUILDING CHALLENGES

Resolving conflict is key to attaining long lasting peace in communities in South Sudan. While appearing on Nile FM, a community member said that eliminating challenges that hinder total reconciliation can be achieved through acknowledgment of mistakes and respecting human rights. ***“That way, the rule of law will prevail,”*** he said. ***“Practicing equality between societies, avoiding tribal or ethnic alignments will solve problems,”*** he added. He stressed that, preparators should be held accountable when they commit crimes. ***“This will lead to societies reconciling with themselves to achieve development in the country.”***