Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

August 18, 2020

Internews Weekly e-Bulletin

Bentiu

Who We Heard

67 Instances of feedback gathered

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<th>COLLECTION TYPE</th>
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<th>AGE GROUPS</th>
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<td>26-35 Years</td>
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<tr>
<td>46-60 Years</td>
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</table>

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
TOP CONCERNS THIS WEEK

**WASH**

**Backfill Our Latrines**

Bentiu PoC residents are concerned that the current state of their latrines is not conducive for use. They request Concern Worldwide to backfill the facilities.

*Adults – Sector 5 Block 9, Bentiu PoC*

**Snakes!**

IDPs in Bentiu PoC are worried about the number of snakes invading their shelters. “Three snakes were killed in Block 7,” says one PoC resident. They request IOM and Mentor Initiative to spray their shelters.

*Adults – Sector 2 Block 7, Bentiu PoC*

**Camp Management**

**Unhygienic Behavior**

Bentiu PoC residents are concerned about open defecation which is attracting flies. “The market is swamped with hordes of flies. They are carrying diseases,” a 29-year-old woman complains. “We need WASH partners to conduct a cleaning campaign in Bentiu market.”

*Adults – Listening Group, Bentiu Town.*

**Food**

**We are Hungry!**

Some IDPs in Bentiu PoC report not receiving food during the general food distributions in June and July. “We do not have food to eat and we have no information regarding food.”

*Adults – Vulnerable Group, Sector 2, Bentiu PoC*

COVID CORNER

**Are COVID–19 Guidelines Being Followed?**

“Some people observe the prevention guidelines while others don’t.”

*Health official on Kondial FM’s Health Program, Bentiu PoC*
TOP CONCERNS
THIS WEEK

More Nets Needed

Vulnerable people in Bentiu PoC say that the 3 mosquito nets they are distributed is insufficient. They request health partners to distribute more.

Adults – Vulnerable Group, Sector 2 Block 6, Bentiu PoC

CAMP MANAGEMENT

Homes are Flooded

Bentiu PoC residents report their shelters are flooded with rainwater. They request IOM CCCM to provide them with soil to create barriers to keep out the water.

Adults – Sector 2 Block 17, Block 4, Block 2, & Block 8

Flooded Koyhethey

Adults and youth in Koyhethey village report people have been displaced by floods in their area. “Flood waters have submerged our areas. We call on the WASH cluster to come to our rescue.”

LG-Males 4 & females 6 in Bentiu

HEALTH

Vaccinate Livestock

Residents in Rubkona town note that their cattle need to be vaccinated. “It looks like there is a disease afflicting our cattle. We requested VSF to vaccinate cattle. I want my cows vaccinated,” say a 34-year-old man.

Adults – Rubkona Town

SHELTER

Flooded Shelters

Sector 2, Block 2, 4, 8 and 17 residents report that their shelters are flooded with rainwater. They request IOM CCCM to provide them with soil to create barriers.

Adults – Sector 2 Blocks 2, 4, 8 & 17

“…There is so much ignorance especially among the youths who believe that they cannot contract the virus.”

~ Health Cluster official.

KoDial FM correspondent with IOM-EPI team prior to polio and measles vaccination campaign kicking off at Rubkona’s Ratriak entry point – Photo@INTERnews

If you want to contribute to this bulletin or have information to share through Kordial FM, please contact: Humanitarian Project Manager Nimaya Manasheh (nmanasheh@internews.org) or Gabriel BudjJack Gerich (ggerich@internews.org)
Radio Program Highlights

IOM-CCCM PROGRAM: CLEAR CHANNELS TO CONTROL FLOODING

The International Organization for Migration-IOM-CCCM is encouraging Bentiu PoC residents to open water ways into main drainages to control flooding. An IOM-CCCM Assistant Officer said that the organisation is concerned about the flooding in the PoC. “Many shelters are flooded because the owners have not cleared the water channels,” he said. “Camp management asked residents to borrow tools for clearing drainages, but they didn’t turn up at the IOM-CCCM communication centers in all five sectors in Bentiu PoC.”

HEALTH: ARE COVID-19 GUIDELINES BEING FOLLOWED?

To find out if traders and consumers are still adhering to the prevention protocols, Kondial FM produced a radio program with live call-ins. “There is so much ignorance especially among the youths who believe that they cannot contract the virus. Some people observe the prevention guidelines while others don’t,” said a health cluster official.

HEALTH: OPEN MALARIA TREATMENT CENTER

There’s an increase in cases of malaria in the Bentiu PoC among all age groups. Accordingly, MSF-Holland opened a malaria treatment point in the PoC to handle the spike in cases. Talking to Kondial FM, MSF-Holland clinical officer said it is the agency’s duty to create a healthy environment and save lives. “Malaria has broken out in the PoC. We thank MSF for opening a malaria treatment center to save lives. People are happy for the work the agency is doing,” said a Kondial FM listener.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as an empowerment tool, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Paimir and Yida. The shared feedback sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

Who We Heard

29

Instances of feedback gathered

<table>
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<tr>
<th>COLLECTION TYPE</th>
<th>AGE GROUPS</th>
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<td>Community Meetings</td>
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If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckil@internews.org)
TOP CONCERNS THIS WEEK

WASH

Buckets and Soap Needed

Refugees in Ajuong Thok are happy with health partners for providing soap and buckets at water taps. “The tap in our block wasn’t provided with soap and buckets. We request for facilities to help against COVID-19,” they say.

Adult, Block 56, Ajuong Thok

NON-FOOD ITEMS

CWT Need Torches

A refugee woman in Ajuong Thok camp working with the Community Watch Team (CWT) says cases of theft are on the rise in the camp. She requests for the camp management to support the community with torches to conduct night patrols.

Adult, Block 56, Ajuong Thok

HEALTH

Thanks, AHA and UNHCR

Refugees in Ajuong Thok Camp thank African Humanitarian Action (AHA) for partnering with UNHCR to distribute mosquito nets. “Some of us didn’t receive nets and appeal to partners to provide us with more nets to help prevent mosquitoes,” they said.

Adult, Block 54, Ajuong Thok

Requested for Slabs

Refugees in Pamir need slabs to cover their latrines. “We dug pit latrines, but the WASH partners are yet to provide us with slabs.”

Adult, Block 4B, Pamir

COVID CORNER

COVID-19 an Economic Threat

“We used to do small businesses in the market to provide daily income, which is not happening now,” say women in Pamir. “Because of COVID-19, our living conditions have worsened. We can’t do business anymore.”

Adult, Yida Settlement
TOP CONCERNS THIS WEEK

WASH

Support Hygiene

The Voluntary Water Committee in Pamir camp requests health organizations to provide them with handwashing buckets and soap.

*Adult, Block 48, Pamir*

SHELTER

Repair Generator

Refugees living in Yida Settlement Block 1 report the water tap in their block is not functioning due to the damaged generator. They urge UNHCR to repair the generator in the absence of the sun due to the cloudy weather.

*Adult, Yida Settlement*

Thanks, DRC

Women in Pamir camp appreciate DRC for providing them with windows and doors. However, they note that they don’t have experience to fix them. They request DRC’s shelter department to provide training.

*Adult, Block 26, Pamir*

Leaking Roofs

Refugees in Pamir camp report their rooftops leak during the rains which soaks the ground in their shelters, causing pneumonia. They request agencies in charge of shelter to address the matter promptly.

*Adult, Block 47, Pamir*

NFI

Tools Needed

The Pamir refugee community appeals to health partners to provide grass cutting tools in the blocks. “The tools will help us cut grass to help control insects and snakes that hide in the bushed.”

*Adult, Block 47, Pamir*

~ Refugees in Ajuong Thok

“\nThe tap in our block wasn’t provided with soap and buckets. We request for facilities to help against COVID-19.\n
Jamjang Community Correspondent talking to community members during a listening group meeting - Photo@internews
Radio Program Highlights

LIVELIHOODS: COMBATING PESTS DURING CULTIVATION

While appearing on Jamjang FM, the International Rescue Committee (IRC) Department of Economic Recovery and Development (ERD) officer said that the farmers’ role in combating pests during cultivation is crucial. The farmer appealed to others to clear their farmlands and monitor them for pests. Another refugee woman in Ajuong Thok added that during the talk show they were trained by IRC on how to combat insects by spraying plants with a mixture of neem leaves, green chili and pieces of soap.

LIVELIHOOD: WELDING IMPROVES REFUGEE LIVES IN PAMIR CAMP.

“I didn’t surrender to my disability, I joined the welding training and graduated. Now, I manage my business and I can provide for my family,” said a refugee. When the Jamjang FM livelihood program producer interviewed a disabled person in Pamir camp, the guest on the show cited lack of tools as a hindrance toward improving his work. He also thanked Danish Refugee Council for offering a golden opportunity to refugees. “Without such trainings we wouldn’t improve our living standards. Disability is not inability,” he added.

HEALTH: LAUNCHING OF MOSQUITO NET DISTRIBUTION

Refugees in Ajuong Thok camp, through feedback collected by Jamjang FM, requested health partners to carry out mosquito net distribution. Responding to their concern, AHA commenced net distributions in Ajuong Thok. Speaking during the distribution, a health worker at Hakima Hospital said they started by distributing 6,000 mosquito nets to the refugees in Ajuong Thok. “The distributed nets will lessen mosquito bites as well as it will reduce the rate of malaria infections,” the health worker noted. Residents interviewed by Jamjang FM expressed thanks Africa Humanitarian Action for the nets.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

Who We Heard

34 Instances of feedback gathered

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<td>informal meeting</td>
<td>26-35 Years</td>
</tr>
<tr>
<td>Community Meeting</td>
<td>36-45 Years</td>
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TOP CONCERNS THIS WEEK

WASH

Garbage is Accumulating!
The Doro refugee camp community says families are throwing garbage around their homes. They are worried this might spread disease during the rainy season and want health partners to address the problem.

Adult, Doro Camp

LIVELIHOODS

Need for Vocational Training
Youths in Doro refugee camp say they lack life skills. They request concerned agencies establish a vocational training program related to skills such as woodworking, carpentry or basic engineering.

Youth, Doro Camp

PROTECTION

Early Awareness
Batil refugee camp community members say there is an increase in early marriages in their camp. They request LWF to raise awareness on the dangers of the early marriage.

Community, Batil Camp

Open Drains
Community members in Bunj town request AHA to open a drainage in their residential area to allow water flow out and avoid stagnation.

Residents, Bunj Town

COVID CORNER

Asking for COVID-19 Awareness
Community members in the Kaya Refugee Camp request Relief International to conduct awareness on COVID-19.

Adult, Kaya Camp

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (lukudu@internews.org)
TOP CONCERNS THIS WEEK

PROTECTION

Thanks, Save the Children

Community members in Batil refugee camp thank Save the Children for the services provided to their children, especially the cultural activities.

*Community, Batil Camp*

COVID-19 has impacted negatively on children because it has allowed them free movement, poor personal hygiene and unwanted pregnancies

~ LWF official in Maban.

FOOD & NUTRITION

Increase Milling Cash

Women and girls in Kaya Camp request WFP to increase the milling cash in the next food distribution because grinding mills have hiked the amount of the grinding grain.

*Women And Girls, Kaya Camp*

We Need Tools

Community members from Gendrassa are concerned about stagnant rainwater. They request ACTED provide them with cleaning tools so that they can open channels to allow runoff to flow into the drains.

*Community, Gendrassa Camp*

Radio Salam correspondent interviews HDC team about challenges facing them during the General Food Distribution - Photo@Internews

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (lukudu@internews.org)
Radio Program Highlights

**HEALTH: INDOOR RESIDENT SPRAYING IN THE HOST COMMUNITY**

Radio Salam recorded a program with Mentor Initiative on the Indoor Resident Spraying (IRS) process in the host community. The Mentor Initiative prevention manager said that the purpose of the spraying is to eliminate dangerous creatures such as mosquitoes, flies, spiders, snakes, and other insects. "We successfully completed the spraying in the host community Payams after we coordinated with the Maban community leaders and the health county department to allow us do the fumigation," said an official with Mentor Initiative.

**HEALTH: COVID-19 IMPACT ON DISABLED CHILDREN**

The COVID-19 situation has negatively impacted school going children. To highlight its impact, Radio Salam recorded an education program with the Lutheran World Foundation (LWF) with two disabled children who were hosted to talk about the impact of COVID-19 on schoolchildren living with disabilities and the advantages of staying in school. "COVID-19 has impacted negatively on children because it has allowed them free movement, poor personal hygiene and unwanted pregnancies."

**HEALTH: AWARENESS ON BLOOD PRESSURE**

Radio Salam recorded a health program with MSF to raise awareness on blood pressure. The MSF Deputy Medical Assistant said that the condition is chronic and can affect a person for a long time. He added that the blood pressure can affect all age categories but the elderly, people with problems and heart disease, are most vulnerable to the blood pressure. The MSF Medical Assistant said that people can prevent blood pressure through good diet, eating little salt and red meat. He urged people to exercise regularly to lower blood pressure.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

Who We Heard

167 Instances of feedback gathered

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<td>Informal Meetings</td>
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TOP CONCERNS THIS WEEK

**WASH**

**Water Tanks Received**
Residents in the Malakal PoC thank IOM for providing water tanks in public places. They say they can now wash their hands to prevent COVID-19.

*Youth & Adults, Location: Sector 1 Block A*

**PROTECTION**

**Protection Concerns**
Residents in Malakal town are request child protection humanitarian agencies to create awareness about child labor because some women give children heavy tasks like carrying jerricans and other items.

*Youth & Adults, Location: Malakal Town*

**CAMP MANAGEMENT**

**Enlarge Maternity Ward**
Residents in Malakal town request the concerned agencies to enlarge the maternity ward so it can accommodate more expecting mothers.

*Youth & Adults, Location: Malakal Town*

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**Thanks, World Vision**

Residents in Malakal town thank World Vision for reducing the amount of chlorine in drinking water.

*Youth & Adults, Location: Malakal Town*

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**COVID CORNER**

**Awareness by World Vision**

*Youth & Adults, Location: Sector 2 Block M*
TOP CONCERNS THIS WEEK

FOOD

Distribute Food, Please
Residents in the Malakal PoC request the concerned agencies to distribute food rations to the internally displaced persons because the previous rations have run out.

Youth & Adults, Location: Sector 1 Block H

HEALTH

Call for Help
Residents in Canal county say that people are suffering from malaria and request health agencies to provide mosquito nets for protection.

Youth & Adults, Location: Canal County

Mortuary Renovated
Residents in the Malakal PoC appreciate the Danish Refugee Council (DRC) for renovating the morgue. They requested the agency to create more space for it to hold more bodies.

Youth & Adults, Location: Sector 1 Block F

SHELTER

Plastic Sheets Needed
Residents in the Malakal PoC request the concerned agency to distribute plastic sheets because their homes have been badly affected by the rains.

Youth & Adults, Location: Sector 4 Block B

PROTECTION

Well-done UNPOL
“Thank you UNPOL for increasing the working hours for the Warrior Security guards in front of UN gates till late hours,” said residents in the Malakal PoC.

Youth & Adults, Location: Sector 4 Block A

The water tanks that have been put in public places for handwashing will help to prevent contracting COVID-19

~ Residents in Malakal PoC

WHO pandemic specialist speaks to Nile FM correspondent during a health program about COVID-19 cases in Malakal town & PoC – Photo @ internews

If you want to contribute to this bulletin or have information to share though Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org), or Dau Chol (dchol@internews.org)
Radio Program Highlights

WASH PROGRAM: WRONG TO WASH SHOES AT WATER POINTS

Some residents in the Malakal PoC have a habit of washing personal items at water points. While appearing on Nile FM, a hygiene promoter with IOM said that washing shoes at water points leads to accumulation of mud which contaminates the place. “Some disease carrying organisms can fall into water for drinking,” the official said. “The habit of washing shoes at the water stations is not appropriate. Water should be fetched, and then personal items washed away from the station to prevent diseases,” he added. “This should be collective responsibility.”

CCCM PROGRAM: CAMP COORDINATION COMMITTEE ACHIEVEMENTS AND CHALLENGES

Maintaining hygiene, a healthy environment and habitable shelters is not an easy task for the camp management. To address the challenges the Secretary of the Camp Coordination Committee, said that in spite of the various hurdles, there are many accomplishments like the formation of the General Youth Office and reopening of the Community Watch Group office in Sector Three. “One of the biggest challenges is the finding locations for new toilet facilities,” she said. “Most of the toilets in the camp have become unfit for use.”

LIVE PROGRAM: THE ROLE OF UN POLICE IN CRIME PREVENT

Gender based violence permeates many sections of society and can be worse in IDP settings. “Preventing crime is the responsibility of society, community leaders and the United Nations Mission. Coordination between everyone and immediate reporting of GBV cases will help prevent the spiraling cases,” said a member of the Community Watch Group. He added that when there is a problem, it is important for citizens to cooperate with the Community Watch Group so that they can help reduce the crime rate inside the Malakal PoC camp.