









Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

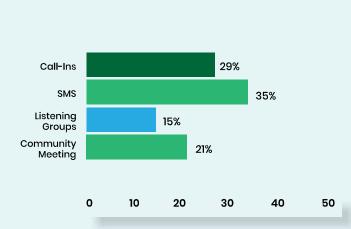
Internews Weekly e-Bulletin

Bentiu

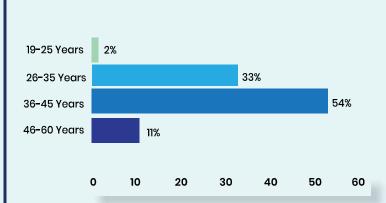
Who We Heard

Instances of feedback gathered





AGE GROUPS







WASH



PROTECTION



PROTECTION

Drain The Pools

The Community Watch Group requests IOM CCCM to pump stagnant water out of drains for fear of children drowning. "Children play inside the drainages full of dirty water. We worry because they might drown," says a CWG member.

Adult Male - Bentiu PoC

Dealing with Crime

The Community Watch Group assured the community that they are working hard to ensure they track, apprehend, and punish thieves. "We arrested and jailed a woman who stole someone's phone," says the head of CWC.

Adult Male – Bentiu PoC

Provide Torches

Community members in Kurkal camp request torches, sighting challenges moving at night, "We suffer a lot because of a lack of light at night," says an adult woman. "We request torches from the camp management."

Adult Female – Kurkal Camp, Bentiu



PROTECTION

Fix the Fence

IDPs in Sector 4 are concerned about the broken fence. "We see children jump over the damaged fence to go out to play," a community member reports.

40-Year-Old Adult Male - Bentiu PoC

COVID CORNER

Crowding at GFD Sites

Residents of Bentiu POC say overcrowding still occurs at general food distribution sites, risking the spread of COVID-19. "The Welt Hunger Hilfe should do something to reduce crowding at distribution centers," said a 34-year-old woman.

Adults - Bentiu PoC



NFI

Sleeping Materials Needed

Adults and youth in Bentiu PoC sector 3 say they need sleeping mats because their current mats are old.

Mixed - Bentiu PoC IDPs



Put on Visibility Jackets

The Community High Committee said they are aware that the CWG are not putting on the visibility jackets while they carry out their duties. "You must put on visibility jackets for easy identification within the community." CHC leadership instructed.

Adult Male - Bentiu PoC



AGRICULTURE

Thieves Raid Gardens

Farmers in Rubkona town said thieves are stealing their crops.

Adults - Rubkona town



Bentiu hospital lacks beds to accommodate COVID-19 patients before they are transferred to main isolation centre

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~ Director Bentiu Hospital.



Snake Bites

Rubkona residents report an increase in the number of snake bites. "We request humanitarians to provide us with snake bite antidotes. My neighbor was bitten last week, but we didn't have a cure," a woman notes.

Adults and Youth - Rubkona Town



AGRICULTURE

Provide Vegetable Seeds

Farmers in Bentiu PoC requests vegetable seeds. The seeds they received previously didn't germinate because of flooding. Specifically, they request okra and pumpkin seeds.

Adults - Bentiu PoC



Kondial FM correspondent interviews an IOM doctor on a health program about safe disposal of used masks - **Photo@Internews**





LIVELIHOODS: HOW TO PREVENT LOSSES IN BUSINESS

Since the crisis of 2013, youth have engaged in trade. However, the youth don't seem to understand how to conduct business that well. On an hour long of pre-recording with Kondial FM, a community member said, "Young businesspeople think they know everything about conducting business but unfortunately this is not always the case." Another community member said that his business went bust because he associated himself with gangs and took part in crime. He advised youth not to engage in crime.



PEACE PROGRAM: THE ROLE OF WOMEN IN PEACE BUILDING

Feedback from the community indicates most of the conflict and altercations in the community result from issues related to women. Kondial FM produced a radio program on the role of women in peace building in the community. "Conflicts have often forced women to organize themselves to safeguard the community and protect education and healthcare. Today most women have joined leadership and politics," said the community member.









Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as an empowerment tool, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The shared feedback sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

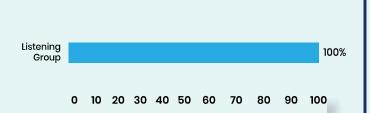
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Jamjang

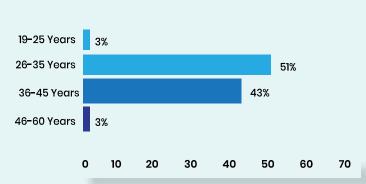








AGE GROUPS







FOOD



NON-FOOD ITEMS



HEALTH

Thanks for The Salt

Refugee women in Ajuong Thok say that they are happy with the World Food Program (WFP) for providing salt during the August food distribution. They urge WFP to keep doing so.

Adult, Block 1, Ajuong Thok



EDUCATION

Give Children Homework

Parents in Ajuong Thok complain that their children at Unity Child Friendly Space have not been provided homework since the closure of schools. They ask the education cluster to issue homework to keep their children occupied.

Adult, Block 2, Ajuong Thok

We Need Support

The head of the Community Watch Team in Block 8 reports that limited transportation options hinders their work, especially at night. They request humanitarian agencies to provide bicycles.

Adult. Block 8. Pamir

Thanks, Mentor Initiative

Ajuong Thok refugee community thanks Mentor Initiative for fumigating pit latrines. "The insecticide or chemical used has killed many insects mostly cockroaches. Now the latrines are free of insects," says one refugee.

Adult, Block 1, Ajuong Thok

COVID CORNER

"Closure of schools due to the COVID-19 pandemic has led to an increase in teenage pregnancies in South Sudan. The hospital records approximately more than 100 cases of teenage pregnancies monthly in both the refugee and host communities."

Health Supervisor Africa Humanitarian Action



PROTECTION

Local Drinks Brewing Trouble

Women in Block 1 of Ajuong Thok say the sale of local brew in their block is causing problems especially at night. "Let camp leadership to instruct them to move their business to Andorno market."

Adult, Block 1, Ajuong Thok



LIVELIHOODS

Cost of Living is High

Refugees in Yida indicate one bag of sorghum costs 10,000 SSP which they say they cannot afford. They request UNHCR and other humanitarian agencies to intervene.

Adult, Yida Settlement



The hospital records approximately more than 100 cases of teenage pregnancies monthly in both the refugee and host communities

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~ Health supervisor - Africa Humanitarian Action (AHA).



PROTECTION

Security Updates Good

Refugees in Ajuong Thok thank
CRA for updating them about the
security situation through Jamjang
FM. "Rumors circulated about an
imminent armed attack on refugee
camps. Now we feel safe after
messages of assurance," says a
member.

Adult, Block 78, Ajuong Thok



PROTECTION

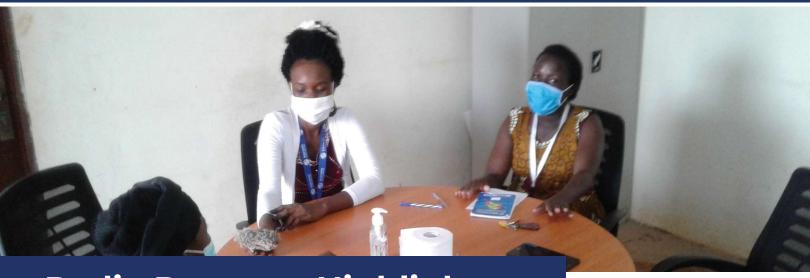
We Need Security

Refugees residing in Yida settlement said cases of theft are on the rise in all blocks. They request local authorities and police to conduct night patrols.

Adult, Yida Settlement



Jamjang FM Community Correspondent taking note during a listening group meeting - **Photo@Internews**





PROTECTION: UPDATES ON SECURITY SITUATION IN JAMJANG COUNTY

Jamjang FM produced a program with the Assistant Commissioner for Refugee Affairs to give updates on the security situation in and around the camps. "I appeal to refugees and the host community traditional leaders to debunk any rumors about insecurity and not to believe any false information but rather to give a true account to their **people**," the Commissioner said. The program came as a response to rumors that were circulated about an imminent armed attack on Jamjang, Ajuong Thok and Pamir camp.



COMMEMORATION OF WORLD HUMANITARIAN DAY

In recognition of World Humanitarian Day, celebrated August 19, Jamjang FM spoke to the CRA Assistant Commissioner in Ajuong Thok. The official said the day is aimed at honoring and acknowledging the role humanitarian workers play in service delivery to the needy around the globe. In addition, the Ajuong Thok Camp Chairperson thanked UNHCR and other humanitarian agencies for providing support to refugees and the host community. The Deputy Chairperson of Pamir Camp said the commemoration motivates humanitarian support to the needy communities.



PROTECTION: GIRLS' GROUP IN AJUONG THOK ADVOCATE FOR GIRLS RIGHTS

While appearing on Jamjang FM's protection program, a group of girls formed by LWF in Ajuong Thok said females have a crucial and positive role to play in the community. The guest on the program stressed that girls should be allowed to participate in communal activities and should be engaged in decision making. "We appeal to parents to support girls' education and not to force their daughters into early marriages," said the girls. "We urge the humanitarian agencies to assist refugee girls to pursue their future."









Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government – we cover all communities inside and outside camp.

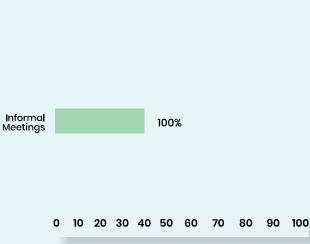
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Maban

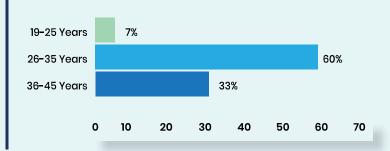
Who We Heard



COLLECTION TYPE



AGE GROUPS











PROTECTION

WASH

Prioritize The Elderly

Members of the community in Doro believe the elderly should be given priority during the general food distribution. They say this will save them from queuing up for long periods.

Community - Doro Camp



EDUCATION

Thanks for the Radio Lessons

Parents thank Lutheran World Foundation (LWF) for the radio lessons being broadcast on Radio Salam. They request the lessons be available for secondary learners too.

Parents & School Children - Kaya Camp

Provide Sanitation Facilities

Refugees in Batil camp lack handwashing containers and request concerned agencies to assist them these and other items necessary to prevent the spread of COVID-19.

Adults - Batil Camp

Request for Handwashing Facilities

Refugees in Gendrassa heard about cases of COVID-19 in Maban but note the lack of handwashing facilities in the area. They ask concerned agencies to provide them with items necessary to stay healthy.

Community - Gendrassa Camp

COVID CORNER

Information on COVID-19 Needed

The host community in Bunj are concerned about the confirmed cases of COVID-19 in Maban. They request Relief International to raise awareness about the disease.

Residents - Bunj Town



FOOD & NUTRITION

Thanks, HDC!

Bunj residents thank the Humanitarian Development Consortium (HDC) for distributing two months' worth of food rations. They wonder if oil and salt will be included in the next food distribution.

Host community, Bunj Town



WASH

Reopen Drains

Refugees in Doro say there is stagnant water because the main and sub drains are blocked. They ask the concerned agencies to reopen the drains to allow rainwater to flow easily.



HEALTH

Request for COVID-19 Testing Kits

Batil camp residents are concerned that loss of smell and taste can be a sign that one has contracted COVID-19. They request that health partners provide testing kits for everyone so they can know their status.

Community - Batil Camp



There are still people who are not aware or have not heard any information on COVID-19 prevention measures

~ Community member in Maban



HEALTH

Thanks, Mentor Initiative

Community members in Bunj thank Mentor Initiative for their fumigation efforts. They say the process has reduced mosquito breeding.

Residents - Bunj Town



HEALTH

Information on COVID-19 Needed

The host community in Bunj are concerned about the confirmed cases of COVID-19 in Maban. They request Relief International to raise awareness about the disease.

Residents - Bunj Town



Radio Salam correspondent interviewing a Relief International medical assistant on the Health Program - **Photo@Internews**





HEALTH PROGRAM: ANEMIA DIAGNOSIS AND TREATMENT

Radio Salam hosted a doctor with Relief International to respond to the concerns raised during feedback collection on the causes, symptoms, prevention, and treatment of anemia. The doctor explained that anemia is caused by underlying diseases such as malaria, typhoid, or accidents when a person loses large quantity of blood and poor diet. He added that anemia can present with symptoms such as fatigue and loss of energy, or difficulty in concentrating. He advised people to visit health facilities for early treatment. He urged people to sleep under mosquito nets and eat balanced diet.



WASH PROGRAM: OPEN DEFECATION

Feedback from the community indicates that community members defecate in open places. To address the community concerns, a program manager with ACTED WASH department appeared on the Radio Salam to explain the importance of personal and environmental hygiene. He said open defection causes water borne diseases associated with ingestion and exposure to human waste. "Diseases caused by open defecation are diarrhea, regular stomach upsets and overall poor health conditions. I urge the community to help children use latrines." he



PROGRAM TITLE: AWARENESS ON PREVENTIVE MEASURES OF COVID-19

Confirmation of COVID-19 cases in Maban spawned off many rumors in the communities. A medical assistant working with Relief International responded by explaining what measures to take to prevent contracting or spreading the virus. "Regular and thorough handwashing with soap and clean water, maintain physical distancing, avoid crowded places, avoid touching your face, eyes and mouth, and make sure you and the people around you follow good respiratory hygiene," said the medical assistant. He emphasized that there is no cure yet for the virus.











Internews' Humanitarian Information Service (HIS) implements the Communication and Community

Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the

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outside camp.



September 4th, 2020

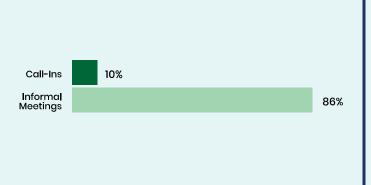
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Malakal

Who We Heard

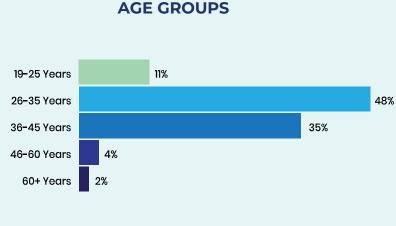


Instances of feedback gathered



COLLECTION TYPE





20

30

0

10

40





WASH



PROTECTION



HEALTH

Thanks, IOM-WASH

Residents in the Malakal PoC thanked IOM's WASH department for clearing the drainages and cutting grass to reduce mosquito breeding.

Youth & Adults, Location: Sector 1 Block F

Need for GBV Awareness

Residents in Malakal town request SSDA to conduct awareness on GBV especially for schoolgirls.

Youth & Adults, Location: Malakal Town

Appreciation for MSF

Residents in Malakal PoC thank MSF for accommodating their children in the clinic during emergencies.

Youth & Adults, Location: Sector 1 Block C



WASH

Thanks, IOM

Residents in the PoC express gratitude toward IOM for desludging the filled-up toilets in the block.

Youth & Adults, Location: Sector 1 Block D

COVID CORNER

COVID-19 Awareness

Residents in Malakal PoC thank South Sudan Red Cross for raising awareness on COVID-19 and how to prevent the spread of the virus.

Youth & Adults, Location: Sector 1 Block G



LIVELIHOODS

Increase Money

Residents in Malakal town request the concern agencies to increase the amount of money they provide for milling the maize. They said 450 SSP won't be enough for two months.

Youth & Adults, Location: Malakal Town



FOOD & NUTRITION

Thank You, World Vision

Residents in Malakal town are grateful toward World Vision for distributing food rations to them.

Youth & Adults, Location: Malakal Town



PROTECTION Good Job, IOM-MHPSS

Residents in PoC express gratitude toward IOM's MHPSS department for discouraging youth fighting with UNPOL in front of gates.

Youth & Adults, Location: Sector 2 Block Y Large sections of the community are not practicing the precautionary measures to combat COVID 19. For instance, the gathering of people in football clubs, churches, alcohol places.

77

~ Community Member - Maban.



HFAITH

Injections Are A Preference

Residents in Malakal town are requesting International Medical Corps to give them injections instead of malaria for treating malaria.

Youth & Adults, Location: Malakal Town



PROTECTION

Orphanage Needed

Residents in Malakal town request humanitarian agencies to build a new center for orphans to deter them from wandering in the markets.

Youth & Adults, Location: Malakal Town



Hygiene promoters with IOM speaking to Nile FM's community correspondent about the good use of mosquito nets - **Photo @Internews**





SPECIAL LIVE SHOW:
GUIDANCE AND
PSYCHOLOGICAL SUPPORT
DURING THE EPIDEMIC

On a radio program that was broadcast on Nile FM. the supervisor with the IOM MHPSS team advised people to avoid physical contact when greeting each other and to wear face masks to protect themselves and others against the COVID-19 virus. Others on the radio show added that large sections of the community are not practicing the precautionary measures to combat CÓVID 19. "For instance, the gathering of people in football clubs. churches, alcohol places," one community member lamented.



WASH PROGRAM: GOOD USE FOR MOSQUITO NETS

Nile FM hosted a WASH radio program where the hygiene promoter with IOM-WASH said that mosquito nets are being sold in the market instead of putting them to the intended use. The official said that mosquito nets are meant to protect community members against mosquitoes which transmit malaria. "The amount you get from selling the mosquito net will not even cater for your needs. Not using mosquito nets will affect you badly. Use the nets for the purpose they have been given to you. Protect yourself from mosquitoes especially during the rainy season," he said.