



October 09, 2020

# Internews Weekly e-Bulletin

**Bentiu**

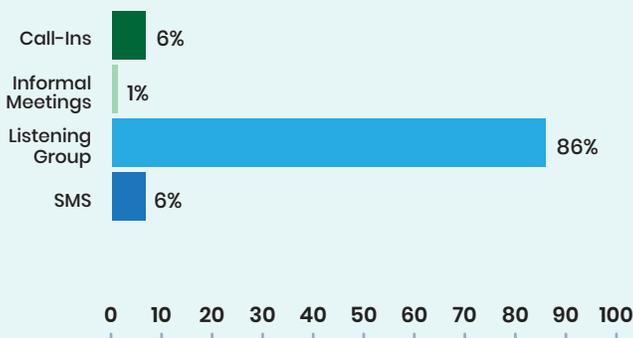
Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

## Who We Heard

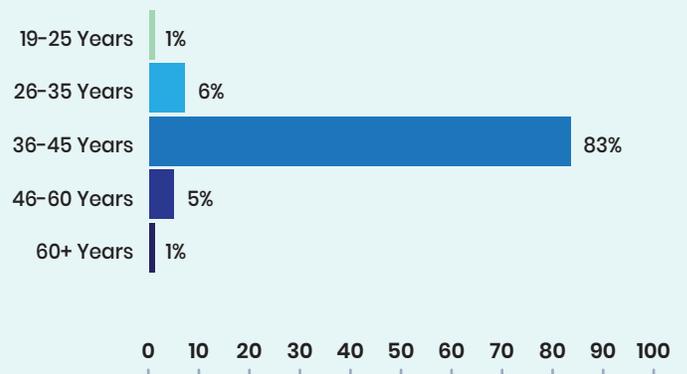
**95**

Instances of  
feedback gathered

### COLLECTION TYPE



### AGE GROUPS





## TOP CONCERNS THIS WEEK



### PROTECTION

#### More Youth Conferences

Youth in the Bentiu PoC and beyond request humanitarian partners and the UN-CAD to organize more peace conferences to tackle cattle raids and revenge killings.

Adults - Greater Bentiu

#### Collect Weapons

IDPs in Bentiu PoC request UNPOL to conduct a disarmament initiative to improve security in the PoC. **“We want UNPOL to disarm people of all crude weapons,”** they said. **“UNPOL and community leaders should do the disarmament.”**

Adults - Bentiu PoC

#### Electric Wires Shocking People

IDPs in Bentiu PoC said people get electric shocks in the market. **“I was shocked, and I fell down,”** said a 39-year-old woman. They request IOM-CCCM to tell owners to insulate the wires.

Listening Group - Adults & Youth, Sector 2, Bentiu PoC

#### Fed Up With Ambushes

IDPs in Bentiu town say there are many road ambushes, leading to loss of life. **“We are fed up with rampant roads ambushes,”** said a 56-year old man. **“We request the state government to intervene.”**

Adults - Bentiu Town

## COVID CORNER

#### Lack of WASH Facilities

IDPs in Bentiu town are concerned about the lack of WASH facilities in the COVID-19 situation. **“Government institutions should have WASH facilities,”** said a 25-year old man.

Adults - Bentiu PoC

TOP CONCERNS  
THIS WEEK



WASH & HYGIENE

**Deliver Hygiene Kits**

Women in Bentiu PoC report a lack of hygiene kits for pregnant mothers. **“I delivered at Sector 2 Health Centre and they did not give me delivery kits,”** said a 27-year old woman. They request health partners to provide the items.

Adult Females – Bentiu PoC

**Dignity Kits Needed**

Girls and vulnerable women request protection and WASH partners to provide dignity kits for personal hygiene. **“We face monthly challenges because we have no dignity kits,”** a 17-year old said.

Females – Bentiu PoC

**Grinding Mills Smell Bad**

**“Some grinding mills smell very bad because they are never cleaned after use. This leads to residual food rotting and can cause stomach problems,”** said a 45-year-old woman. They request IOM-CCCM to advise mill owners to clean and wash their machines.

Adults – Bentiu PoC



CAMP MANAGEMENT

**Hoe Shortage**

IDPs in Bentiu PoC requested IOM-CCCM to provide hoes for clearing water drainages and blocked culverts. **“The drainages are blocked and full, but we lack hoes for clearing them,”** said an IDP. **“We request IOM-CCCM to help us,”** he added.

Listening Group – Adults Sector 4  
Bentiu PoC



LIVELIHOODS

**Crops Destroyed!**

Farmers in Rubkona town near Nam River say insects are destroying their vegetable gardens. **“Grasshoppers have eaten my vegetable gardens to zero. I wasted my time cultivating,”** a 50-year old man said. **“Let any NFI agency rescue our vegetable gardens with pesticides,”** he added.

Adults – Rubkona, Nam River



Kondial FM correspondent interviews woman during protest against the UN's decision to withdraw protection forces from PoC sites. Photo@Internews - Photo@Internews



## Radio Program Highlights



### PEACE PROGRAM: HOW CAN PEACE PREVAIL?

Kondial FM produced a call-in radio program on how residents can ensure peace, despite the absence of nightly Community Watch Group patrols. An IDP in Bentiu PoC said that the community should learn to forgive and reconcile. He added that love and brotherhood are the most important things in the community. She added that the residents should also refrain from violence and avoid hate speech and learn to settle their differences. Many listeners thanked Kondial FM for the program, promising to promote peace in the community.



### INTERNATIONAL DAY OF PEACE: SHARPING PEACE TOGETHER

The United Nations Mission in South Sudan (UNMISS) disseminated global peace messages using radio with the aim of building lasting peace. **“Community leaders, youth and elders should work collectively to foster peace in Unity State and other parts of the country,”** said the UNMISS Public Information Officer in Bentiu. He also talked about cattle raiding, revenge killings, clannism and tribalism which are increasing.



### PROTECTION HOUR: COMMUNITY LEADERS DISCOURAGE CHILDREN FROM VISITING DUMPING SITE

Bentiu PoC residents largely agree that children should stop visiting UNMISS dumping areas. An IDP said parents and caretakers should prevent children from collecting leftover food and clothes disposed of by UNMISS outside PoC One Gate. **“Teenagers should go to school for better future. Many children are getting spoiled because they are scavenging outside Sector 1 Gate,”** she added **“We have to worked keep children away from dumping sites,”** one of the callers said.



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**Jamjang**

Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as an empowerment tool, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The shared feedback sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

## Who We Heard

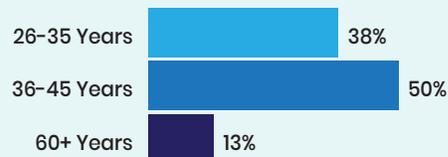
8

Instances of feedback gathered

### COLLECTION TYPE



### AGE GROUPS





## TOP CONCERNS THIS WEEK



### FOOD



### PROTECTION



### WASH

#### Thanks, WFP and AHA

**“We are happy with WFP and AHA,”** said pregnant and lactating mothers in Ajuong Thok. This was after WFP and Africa Humanitarian Action AHA provided them with beans and nutrition flour.

*Adult, Block 25, Ajuong Thok*

#### Bring Back Aid!

Pregnant women in Yida said that reduction of food services has affected them negatively. **“We appeal to the health clusters and other humanitarian agencies to provide nutrition flour for our children stay healthy and strong,”** they said.

*Adult - Yida Settlement*

#### Request For Night Patrols

Cases of theft have increased in Ajuong Thok camp and refugees request the Commissioner of Refugee Affairs (CRA) and the refugee police to resume night patrols.

*Adult - Block 27, Ajuong Thok*

#### “We Need Protection, Please!”

Women in Pamir have concerns over the growing number of rape cases in the camp. **“In August, cases were reported in block 17. We request CRA and protection partners to take tough action against rape to reduce on the cases,”** said a refugee woman.

*Adult - Block 17, Pamir*

#### Thanks for the Latrines

Members of a disabled group in Pamir block 18 commended the good work by the Samaritan’s Purse WASH team for digging latrines for them. **“We are happy because the latrines have helped reduce open defecation, facilitating a hygienic environment,”** one resident commented.

*Adult - Block 18, Pamir*

#### Thanks for Water Stability

Pamir refugees express gratitude toward the Samaritan’s Purse WASH team for improving the water services in their blocks.

*Adult - Block 18, Pamir*

### TOP CONCERNS THIS WEEK

“

*We would like to thank facilitators at Maihla Child Friendly Space for keeping our children busy with homework during the COVID-19 pandemic*”

~ Mothers in Ajuong Thok



#### CHILD PROTECTION

##### Thanks to Facilitators!

Mothers in Ajuong Thok thank the facilitators at Maihla Child Friendly Space for keeping their children busy with homework during the COVID-19 pandemic.

Adult, Block 25, Ajuong Thok



#### LIVELIHOODS

##### Spike In Commodity Prices

Refugees are concerned about soaring market prices. ***“They have a negative impact on us. We request the Chamber of Trade and agencies in charge of livelihoods for a solution. We can’t afford commodities in the market,”*** she said.

Adult, Block 25, Ajuong Thok



#### HEALTH

##### Mosquito Nets Needed

Refugees in Yida settlement report an increase in malaria cases. ***“We request the health cluster to provide mosquito nets to reduce the prevalence of malaria.”***

Adult - Yida Settlement



Jamjang 89.4 FM Community Correspondent in listening group meeting with community members - **Photo@Internews**



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## Maban

Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

### Who We Heard

0

Instances of feedback gathered

#### COLLECTION TYPE

No data

0 10 20 30 40 50 60 70 80 90 100

#### AGE GROUPS

No data

0 10 20 30 40 50 60 70 80 90 100



## TOP CONCERNS THIS WEEK



### HEALTH



### PROTECTION



### EDUCATION

#### Gendrassa PHCC Expanded

Refugees in Gendrassa camp thank Relief International for adding wards and latrines to the PHCC.

*Community - Gendrassa camp*

#### Consider Unregistered Orphans

Refugees in Gendrassa camp report 18+ year old orphans still receive support from Save the Children. However, there are younger orphans not receiving support. They request agency to support the most vulnerable children.

*Women - Gendrassa Camp*

#### Opening Schools With SOPs

Refugees in Kaya camp suggest the gradual reopening of schools.

*Adult - Kaya Camp*

#### No rabies treatment in other camps

Refugees in Kaya camp seek support from health organizations to treat rabies in other camps.

*Community - Kaya Camp*

## COVID CORNER

#### We Need COVID-19 Awareness

Residents of Bunj are asking HDC to organize awareness campaigns to prevent the spread of COVID-19 during food distributions.

*Community - Bunj*

**TOP CONCERNS  
THIS WEEK**



**FOOD**

**Change The Type of Food**

Refugees in Kaya camp are calling on WFP to change the type of food provided to them. They want the organization to discuss their demands with the refugee leaders. They also request WFP to increase the amount of soap distributed to refugees.

*Community – Kaya Camp*

**Reopen Another GFD Center**

Refugees in Batil camp ask Samaritan’s Purse to minimize crowding during food distribution to prevent the spread of the COVID-19. They call on the organization to reopen the other GFD center to reduce overcrowding.

*Women – Kaya Camp*

**Monthly GFD Is Better**

Refugees in Doro camp say the two-month distribution of food items is unacceptable because they can’t keep food for two months. They asked WFP to distribute food items every month.

*Women – Doro camp*

“

*COVID-19 is the common enemy threatening human health*

”

~ UNHCR Head of Sub-Office office in Maban



**WASH**

**Thank You, ACTED WASH**

Refugees in Gendrassa camp thank ACTED for the uninterrupted water service in the camp. They ask the organization to distribute buckets or jerrycans.

*Community – Gendrassa Camp*



**CAMP MANAGEMENT**

**Thanks for The TV**

Young people in Doro refugee camp thank Save the Children for providing them with a TV and installing a solar system at the youth center. They ask the organization to work on providing internet service at the center.

*Youth – Doro Camp*



*UNHCR Head of Sub-Office in Maban speaking to Radio Salam Community Correspondent on the International Day of Peace 3 – Photo@Internews*

# Radio Program Highlights



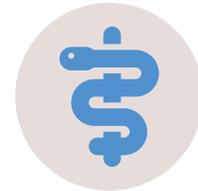
## SPECIAL PROGRAM: INTERNATIONAL DAY OF PEACE

The International Day of Peace was commemorated on September 21 under the theme “Shaping Peace Together.” UNHCR Head of Sub-Office office in Maban delivered a message to refugees and the host community through Radio Salam and said this year’s celebration comes while the world is facing a war against a pandemic. **“COVID-19 is the common enemy threatening human health. The United Nations is working to ensure that all people have the mechanisms to fight COVID-19. I appeal to everyone to contribute to the fight against COVID-19”.**



## EDUCATION PROGRAM: THE IMPORTANCE OF GIRLS’ EDUCATION

Radio Salam produced an education program about the benefits of girls’ education and parity between girls and boys in education. Early marriage poses a significant challenge to girls especially and their ability to pursue an education. A teacher in Maban on the program appealed to the community to abandon such practices. **“Girl’s education is very important, and the organization is doing its best by holding meetings with parents to encourage sending girls to school. When a girl is educated, it will benefit her family and benefit society as a whole.”**



## HEALTH: COVID-19 PREVENTIVE MEASURES AT WORKPLACES

Radio Salam community correspondents produced a program on COVID-19 prevention measures being observed at workplaces. The HDC Area Manager said that the humanitarian agencies operating in Maban have imposed precautionary measures whereby employees and guests wash hands with soap and water using buckets placed at the entrances. He said the teams working in the office or field were instructed to adhere to all prevention protocols. In the absence of masks, employees are advised to use handkerchiefs. The HDC official called on humanitarians to educate their families about the preventive measures against COVID-19.



Internews' Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government - we cover all communities inside and outside camp.

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## Malakal

### Who We Heard

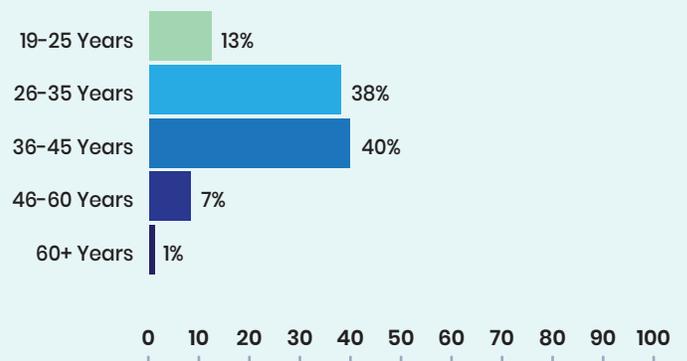
206

Instances of  
feedback gathered

#### COLLECTION TYPE



#### AGE GROUPS





## TOP CONCERNS THIS WEEK



### WASH



### PROTECTION



### PROTECTION

#### Water Pressure Improved

Residents in PoC thank IOM for improving the water pressure in the area.

*Youth & Adults - Sector 4 Block A*

#### Repair Toilet Facilities

Residents in the Malakal PoC request the concerned agency to fix the toilet and bathroom doors because most of them are broken. The toilet iron sheets are worn out.

*Youth & Adults - Sector 1 Block G*

#### New Water Station

Residents in Malakal town are happy with World Vision for starting building a water station in Hai Assosa.

*Youth & Adults - Malakal Town Hai Assosa*

#### Thanks to War Child

Residents in Malakal town thank War Child Canada for their assistance towards children.

*Youth & Adults - Malakal Town Hai Malakia*

#### Child Protection Awareness

Residents in Malakal town express gratitude toward War Child Holland for conducting trainings for parents on child protection.

*Youth & Adults - Malakal Town*

## COVID CORNER

#### Distribute Face Masks

Residents in the PoC requested the concern agencies to distribute face masks to pupils when reopening schools.

*Youth & Adults - Sector 2 Block U*

#### Masks Distributed

Residents in Malakal PoC express gratitude toward IOM MHPSS department for distributing face masks to churches to prevent the spread of COVID-19.

*Youth & Adults - Sector 2 Block O*

**TOP CONCERNS  
THIS WEEK**



**HEALTH**

**Request for Training**

Residents in Malakal town request training in first aid.

*Youth & Adults - Malakal Town*

**Hospital Cleaned**

Residents in Malakal town thank UNYDA for the general cleaning in the Malakal teaching hospital.

*Youth & Adults - Malakal Town*

**Treat the Elderly With Care**

IDPs in Malakal PoC request MSF to treat elders with care when they visit clinics because many of them are starting to dread seeking treatment at the facilities.

*Youth & Adults - Sector 1 Block I*

**Well-done UNMISS**

Patients in Malakal Teaching Hospital thank UNMISS Civil Affairs Department for their participation in the campaign to clean the hospital.

*Youth & Adults - Malakal Teaching Hospital*

“

*Provide learners with masks when schools are reopened*

”

~ IDPs Malakal PoC



**CAMP MANAGEMENT**

**Food Items Needed**

Residents in the PoC request the concerned agencies to distribute nutrition supplies to their malnourished children.

*Youth & Adults - Sector 1 Block I*



**SHELTER**

**Change the Iron Sheets**

Residents in PoC requested IOM to change the iron sheet of the toilets.

*Youth & Adults - Sector 2 Block N*



*Mental health & psychological support supervisor at IMC speaks to Nile FM about mental health -**Photo @Internews***



## Radio Program Highlights



### WOMEN & GIRLS' PROGRAM: WOMEN RELATING WITH CHILDREN

The producer of the Women's Voice program said that the relationship between women and children is important and necessary. The producer said that the way children and mothers interact shapes their mind and how they conduct themselves in the community. Such a relationship teaches children respect and that they learn how to respect their elders. She further added that, relationships are important for mothers to bring children closer to improve their wellbeing.



### WASH PROGRAM: IMPROVING HOME HYGIENE

Nile FM produced a home hygiene program on which the IOM WASH promoter said hygiene decline in sanitation and hygiene at home is due to noncompliance to advice and guidance by the humanitarian organizations. The instructions are meant to help improve the sanitary conditions of the home. This begins with the cleanliness of the house and the kitchen, washing hands during cooking to get rid of any contamination. So, behavior change within the family is important because lack of adherence to good practice leads to diseases like typhoid and watery diarrhea.



### HEALTH PROGRAM: HANDLING PEOPLE WITH MENTAL HEALTH DURING COVID 19

A supervisor with the Psycho-Social Support Department at the International Medical Corps said that, the community should treat mental health people with care and encourage them to continue their treatment without failure, even with the challenges COVID-19 is posing. The official appealed to the community to be considerate to people with mental health and make time to visit and engage with them.